

## AT&T MISSOURI GUIDEBOOK

PART 4 - Exchange Access Services  
SECTION 5 - Other Exchange Access Services

16th Revised Sheet 11  
Replacing 15th Revised Sheet 11

### BUSINESS LOCAL CALLING ASSURANCE

#### A. Description

AT&T Business Local Calling Assurance is an optional business package for customers with 1 to 5 lines that includes a network access line, Caller ID, and Call Forwarding services.

#### B. Terms and Conditions

The Business Local Calling Assurance package is available for business customers with 1 to 5 business network access lines per location who agree to a 12<sup>2/</sup>- or 24-month<sup>4/1</sup> term period and commit to a Flat Rate Business Exchange Access Line, Caller ID (Number and Name Delivery), and Call Forwarding service. Customers may also subscribe to Business Local Calling Assurance on a Month-to-Month basis at prices as shown in paragraph C. Eligible customers are existing Business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as Business customers who have their local exchange access line service with another competitive local exchange carrier within the AT&T service area, and who now wish to establish their business local exchange access line service with the Company. These business customers will be eligible for the package rate listed below in Prices, per line, for these services. This eligibility requirement is not applicable to customers with existing AT&T Business Local Calling Assurance service prior to September 1, 2016.

The AT&T Business Local Calling Assurance package is only available to customers who require 1 to 5 individual business exchange network access lines and is not available on FX Service, WATS access lines, PBX Trunks, Centrex, Plexar or Semi-Public Coin services.

A customer may have up to 5 lines maximum per location subscribed to an AT&T Business Local Calling Assurance package agreement.

Only the primary line is under a term contract and price protected. However, the customer will benefit from discounted rates on all additional Business Local Calling Assurance lines on the account for the duration of the term. While the primary line will not be subject to rate changes during the term of the agreement, prices on additional lines will be subject to such changes during the term period.

#### C. Prices

	<u>USOC</u>	<u>Monthly Rate</u>	
Package Rate per Primary Line	PGOVM	\$210.00	(I)
Package Rate per Additional Line(s)	PGOVN	210.00	(I)

#### D. Rate Application

Customers will receive a waiver of normally applicable service and equipment installation nonrecurring charges (NRCs) associated with local exchange access lines and for Custom Calling Services ordered at the time of initial subscription to AT&T Business Local Calling Assurance package. Standard NRCs will apply to lines and Custom Calling Services added after the initial order.

/1/ Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph D.

/2/ Effective March 1, 2017, the 12-Month term option is grandfathered and no longer available.