

## AT&T MISSOURI GUIDEBOOK

PART 5 - Centrex / Plexar Services  
SECTION 4 - Plexar Services

1st Revised Sheet 1  
Replacing Original Sheet 1

### PLEXAR®-II SERVICE

#### A. General

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply..

This section contains the general regulations and definitions governing Plexar-II Services furnished by the Company except as otherwise specified, or unless the terms and conditions of an individual customer agreement provided pursuant to Part 2 (General Terms and Conditions) apply.

Plexar-II Service is a central office based business communications system, which may consist of any combination of Basic stations, Integrated Services Digital Network Basic Rate Interface (ISDN BRI) stations, and Off-Premises stations, with no minimum or maximum station requirement. Plexar-II Service is provided through an arrangement of exchange access lines, Plexar stations and station line facilities, switching equipment, customer facility group, and other facilities located on Company premises. A Plexar-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar-II exchange access lines to which they subscribe.

ISDN is a set of standards for end-to-end digital voice and/or data transmission over the public switched network. These standards, defined by the International Telegraph and Telephone Consultative Committee (CCITT), are modified for North America in accordance with recommendations of Telcordia.

Plexar-II Service offers National ISDN capability via the Basic Rate Interface (BRI)<sup>/1/</sup>. Each Plexar-II BRI consists of two "B" channels and one "D" channel. Each "B" channel transmits information, including digitized voice, at 64 kilobits per second (Kbps), configured for Circuit Switching. Each "D" channel transmits signaling and other non-voice data at 16 Kbps.

Plexar-II rates and charges provide for Plexar-II stations including standard features, station line facilities (which include the outside plant facilities) and optional features. Exchange access line rates and charges apply as found in Part 4, Section 2.

#### B. Feature Array

##### 1. Standard Features

The following Standard Features are available with each Plexar-II basic station subject to the serving central office capability.

##### Additional Call Offering<sup>/2/</sup>

Notifies the ISDN user of a waiting Circuit Switched Voice call that would normally be cleared because the user's B-channel is busy. The method of notification to the end-user is customer premises equipment dependent.

/1/ Not available on stations associated with Access Advantage Plus Service found in Part 6, Section 7.

/2/ Available only to BRI Stations.

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**PLEXAR®-II SERVICE (cont'd)****C. Rules and Regulations (cont'd)**

17. (cont'd)

- d. If the customer's normal serving office is located outside of an ISDN Service Area, the customer may request Plexar BRI service. In this case, BRI service may be provided from a BRI equipped serving office located in an ISDN serving area (within the LATA), if the Company agrees. In such cases, the charges for Link Extension specified in 'Rates', Station Line Facility Rates, will apply. Intercom calling between the BRI stations and basic stations in this situation will not be provided unless they are connected together via a tie trunk arrangement at charges specified in 'Rates', Facility Terminations, following. If the customer requests Plexar BRI service from a serving office other than the Plexar BRI equipped serving office designated by the Company and the Company agrees, Link Extension charges will apply. In addition, charges for Foreign Exchange Service, under Part 4, Section 3 will apply per B and D channel.

If the customer's normal serving office becomes BRI equipped, their Plexar BRI service may be moved from their original Plexar BRI serving central office to the customer's normal serving office. Such a move may require the customer to change telephone number(s); in such a case, the Company may waive the move charges specified in paragraph C.7. Link Extension charges will no longer apply once the customer has been moved back to the normal serving central office. However, subject to Company agreement, the customer may request that their service not be moved. In such a case, the Link Extension charges will continue to apply.

**D. Payment Plans<sup>/1/</sup>**

(C)

1. The Plexar-II Payment Plan offers the customer two options for payment. They are as follows:

Fixed Monthly Rate Plan

Under this plan, the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 12, 24, 36, 48 or 60 month contract. During the course of the contract, fixed rates (recurring and nonrecurring) are not subject to Company initiated rate increases.

Month-to-Month Plan

Under this plan, the customer elects to pay month to month. Month-to-month rates (recurring and nonrecurring) are subject to Company initiated rate changes.

2. All one-time (nonrecurring) charges specified within this offering can be deferred over the length of any fixed term on initial and subsequent installations of service. Annuity factors utilized in deferring these charges are listed in Part 2 (General Terms and Conditions).

The customer's contract specifies the discount rate that will be used if a customer terminates service under the conditions specified in Paragraph D.9, following. The discount rate used in initiating a contract listed in Part 2 (General Terms and Conditions) remains fixed over the life of the contract term.

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**PLEXAR®-II SERVICE (cont'd)****D. Payment Plans<sup>/1/</sup> (cont'd)**

(C)

3. Additions to service under the two plans specified in Paragraph D.1, preceding, can be added to the existing agreement.

Fixed monthly rate plan additions can be coterminous with the original contract or for a shorter term. If more than 90 days remain on the contract, apply rates equivalent to those of the original contract term. If less than 90 days remain, additions must be made only under a month-to-month option.

Additions to service under the Month-to-Month plan can be made at any time.

Additions to the fixed monthly rate plan that exceed the number of stations initially covered under the agreement are subject to the same termination liability charges as the initial stations.

4. Station rates, station line facility rates, facility terminating arrangements and optional features are covered under the Plexar-II payment plans. All other rates and charges not specifically covered in this section are not included. Plexar-II access lines are not included in these payment plans.
5. Existing Plexar-I and Centrex Service customers may convert to Plexar-II subject to the payment of the conversion charges specified in 'Rates', Nonrecurring Charges, following.
6. With prior Company agreement, service under these plans may be transferred from one customer to another at the same location for a Supersedure Fee as identified in 'Rates', Nonrecurring Charges, following. The new customer assumes all obligations under the existing contract. Changes and additions to the assumed service can be made after the first day of service has been assumed.
7. Customers exceeding 74 stations within each serving central office may request a Plexar-Custom serving arrangement prior to the expiration of the existing contract term provided that the requested contract term be at least 12 months longer than the time remaining on the existing contract. Termination liability charges will not apply when the customer continues with an equivalent Plexar service arrangement (i.e., current system size).

If there remains deferred non-recurring and installation charges, the present worth of that amount must be paid in full or applied to the new Plexar-Custom contract.

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**PLEXAR®-II SERVICE (cont'd)****D. Payment Plans<sup>/1/</sup> (cont'd)**

(C)

8. At the conclusion of the fixed term for any contract the customer may renew the service at terms, conditions and rates that exist at the time of renewal, or change to month-to-month rates for all rate elements (standard and optional), or subscribe to the contract extension option.

'Thank You For Renewing' Credit Option

With this option, customers who sign a new Plexar-II term Payment Plan contract for their existing service with a 36-, 48- or 60-month contract term will receive a one-time bill credit of \$50.00 per station (Basic stations, ISDN BRI stations or Off-Premise stations), up to a maximum of \$1,500 per contract. This credit option is only available to existing Plexar-II customers (month-to-month or contract), but is not available to customers with more than twelve months remaining on their existing Plexar-II term Payment Plan contract. Standard Plexar-II termination charges will apply. This credit option is not available to customers covered under a Customer Specific Pricing (CSP) contract.

Contract Extension Option

The contract extension option must be subscribed to during the last twelve months of a Plexar-II term contract. The customer may extend their contract for either an additional 12-month or 24-month<sup>/2/</sup> period at the same rates provided under the original contract. Subject to the Company's right to seek to discontinue this option to extend the contract period or to otherwise change the terms and conditions of this option, the customer may exercise this option up to three separate times. Customers who exercise the option to extend the term of the contract are not entitled to a different rate based on the overall term of the contract as extended (e.g., customers who initially have a 36-month contract and extend it by an additional 24 months are not entitled to the rates allowed under a 60-month contract). An extension will begin on the expiration date of the existing contract or extension. Requests to terminate contract extensions will be governed by the terms and conditions found in this same Guidebook under Payment Plans.

Upon the expiration date, as noted on the Company billing records, of a contract or contract extension option, if the customer does not elect to subscribe to a new contract and does not request discontinuance of the service, service will be continued on a Month-to-Month basis. The Month-to-Month rates currently in effect at the time of expiration of the contract will apply. Once on a Month-to-Month Plan the customer will not have additional service commitment and will no longer be subject to termination charges. The Month-to-Month service rates will be subject to Company-initiated rate changes.

Customers with arrangements exceeding 74 stations in each serving central office may convert the service at terms, conditions and rates set forth in the Plexar-Custom offering found later in this Section.

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/2/ Effective October 1, 2013, the 24-Month option will no longer be available for customers seeking to extend their contract under this option. (C)

**PLEXAR®-II SERVICE (cont'd)****D. Payment Plans<sup>/1/</sup> (cont'd)**

(C)

9. For Service Term Agreements which become effective on or after April 27, 2005:

- Termination charges will be applicable to the fixed monthly rate plan under the following conditions: if the subscriber, (a) disconnects the entire service; (b) disconnects more than 35% of the maximum contracted station quantity installed during the duration of the contract.
- The termination charge is calculated as follows:
  - a. Under the conditions listed above, subtract the allowable 35% station fluctuation from the contracted station quantity installed during the duration of the contract. This number is multiplied by
  - b. The monthly Plexar-II charges, multiplied by
  - c. The number of months of the contract not being fulfilled, multiplied by
  - d. Fifty percent (50%)
- In addition, the remainder of any installation and nonrecurring charges that have been deferred must be paid in full. Payment of the termination charge does not release the customer from other previous amounts owed to the Company.

For Service Term Agreements in effect prior to April 27, 2005:

- Termination charges based on the present worth of the remaining monthly payments will be applicable to the fixed monthly rate plan under the following conditions: if the subscriber a) disconnects the entire service; b) disconnects more than 35% of the maximum contracted station quantity installed during the duration of the contract.
- The termination charge is calculated as follows:
  - a. Under the conditions described above, subtract the allowable 35% station fluctuation from the maximum contracted station quantity installed during the duration of the contract.
  - b. Calculate the total monthly rate for the station quantity subject to termination charges identified in step 1.
  - c. Determine the annuity factor for the remaining months left in the contract. This factor is based on the discount rate specified in the customer's contract.
  - d. Multiply the result of steps 2 and 3 to determine the present worth termination liability amount.
- In addition, the present worth of any installation and nonrecurring charges that have been deferred must be paid in full, applied to another Plexar contract payment plan, or deferred over the length of another Plexar contract term.

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**PLEXAR®-II SERVICE (cont'd)**

**D. Payment Plans<sup>/1/</sup> (cont'd)**

(C)

9. (cont'd)

Termination charges are not applicable to Plexar-II station line facilities under the following conditions: (1) when the customer adds Plexar-II access lines with an equivalent reduction in the number of station line facility rate elements, (2) the customer subscribes to Access Advantage Plus Services as found in Part 6, Section 7, and continues with an equivalent Plexar service arrangement subject to the allowable fluctuation specified above.

10. The customer may, at his option, prior to the expiration of the existing contract term, terminate the contract without incurring termination charges provided:

- a. customer signs a new contract at prevailing rates for a term at least as long as the period remaining in the original contract
- b. continues with an equivalent Plexar service arrangement (i.e., current system size), and

*For Service Term Agreements which become effective on or after April 27, 2005:*

- c. agrees to pay in full the remainder of any installation and nonrecurring charges that have deferred.

*For Service Term Agreements in effect prior to April 27, 2005:*

- c. agrees to pay the deferred installation and nonrecurring charges incurred on the original contract, by present worthing the remaining amount and applying current annuity factors as specified in Part 2 (General Terms and Conditions). These deferred installation and nonrecurring charges may be paid in full, applied to another Plexar contract payment plan, or deferred over the length of another Plexar contract term.

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**PLEXAR®-II SERVICE (cont'd)**

**D. Payment Plans<sup>/1/</sup> (cont'd)**

(C)

11. With the exception of BRI Station and Station Line Facility rates (USOCs, XRB, 1LSDA, 1LSDB and LKX) found in 'Rates', Plexar-II Station Rates and Station Line Facility Rates, regulations and rates applying on a per station or per line basis shall be interpreted to apply per channel when the customer subscribes to Plexar BRI Service.

12. Nonrecurring Charge Waiver Options

New Service

Nonrecurring charges associated with the installation of new Plexar-II service will be waived for new, winback and win customers. In addition, existing Plexar-II subscribers moving their Plexar-II service to a new location are eligible. Customers must agree to sign a 24-month or greater term Payment Plan and install a minimum of 8 stations. Nonrecurring charges will be waived for each analog or ISDN BRI Station connected during installation of the Plexar-II system.

Additional Lines

Nonrecurring charges associated with the installation of new Plexar-II stations will be waived for existing customers who agree to install a minimum of 3 additional stations and add the stations to an existing agreement.

The nonrecurring charges to be waived under these Waiver Options are as follows:

- Service Establishment Charge to Establish a New System (per Central Office)
- Station Rates, Initial Installation, Installation Charge (per station)
- Station Line Facility Rates Installation Charge (based on mileage)

These Waiver Options are not available to customers covered under a Customer Specific Pricing (CSP) contract.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Plexar-II Station Rates

	USOC	<u>Monthly Rates</u>						(C)
		Month to Month	12 Month	24 <sup>6/</sup> Month	36 <sup>6/</sup> Month	48 <sup>6/</sup> Month	60 <sup>6/</sup> Month	
Less than 30 stations								
Per System:								
Basic Station	FZA FZAX3 HRAX3 HRQX3	\$12.75	\$10.00	\$9.00	\$7.25	\$7.00	\$6.75	
Off-Premises Station	FZN FZNX3 HRNX3	12.75	10.00	9.00	7.25	7.00	6.75	
BRI Station <sup>3,5/</sup>	XRБ	18.00	17.00	16.00	15.00	14.00	13.00	
- CSV/CSD, per B-Channel <sup>4/</sup>	LTG1X	7.50	7.25	7.00	6.75	6.50	6.25	
30+ stations								
Per System:								
Basic Station	FZA FZAX3 HRAX3 HRQX3	11.75	9.00	8.00	6.25	6.00	5.75	
Off-Premises Station	FZN FZNX3 HRNX3	11.75	9.00	8.00	6.05	6.00	5.75	
BRI Station <sup>3,5/</sup>	XRБ	17.00	16.00	15.00	14.00	13.00	12.00	
- CSV/CSD, per B-Channel <sup>4/</sup>	LTG1X	7.50	7.25	7.00	6.75	6.50	6.25	

Nonrecurring Charges

	USOC	Installation Charge	Service Connection Charge
Initial Installation Per Basic or Off-premise Station per BRI Station			\$28.50 28.50
Subsequent Change Charge	SG9PA	\$0.30 <sup>1/</sup>	3.85 <sup>2/</sup>

See following sheet for footnotes



**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Plexar-II Station Rates

Footnotes

- /1/ Applies per feature, per station, when making changes subsequent to initial system installation to add, change or rearrange standard features. Not applicable to changes made by Plexar Mate (Previously CRS).
- /2/ Applies per station regardless of the number of standard features added, changed or rearranged.
- /3/ Maximum of two B-Channels of CSV/CSD and one D-Channel per BRI station.
- /4/ Applies in addition to the BRI station rate based on the customer's configuration of B and D Channels.
- /5/ Not available when associated with Access Advantage Plus Service as found in Part 6, Section 7.
- /6/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Station Line Facility Rates

	USOC	<u>Monthly Rates</u>						(C)
		Month to Month	12 Month	24 <sup>5/</sup> Month	36 <sup>5/</sup> Month	48 <sup>5/</sup> Month	60 <sup>5/</sup> Month	
<b>Basic<sup>3/</sup></b>								
0-2.0 Miles, per Plexar-II station <sup>1/</sup>	1LSEA	\$141.00 (I)	\$9.85	\$8.65	\$8.40	\$7.50	\$7.00	
Over 2.0 Miles, per Plexar-II station <sup>1/</sup>	1LSEB	187.00 (I)	16.10	14.20	12.70	11.50	11.15	
<b>BRI<sup>4/</sup></b>								
0-2.0 Miles, per Plexar-II BRI station <sup>2/</sup>	1LSDA	165.00 (I)	18.00	17.50	17.00	16.50	16.00	
Over 2.0 Miles, per Plexar-II BRI station <sup>2/</sup>	1LSDB	47.50	47.00	46.50	46.00	45.50	45.00	
<b>Link Extension<sup>4/</sup></b>								
Per Plexar-II BRI Station	LKX	58.50	58.00	57.50	57.00	56.50	56.00	

Nonrecurring Charges

	USOC	Installation Charge
	1LSEA	N/A
	1LSEB	N/A
per Plexar-II BRI station	1LSDA	\$180.85
per Plexar-II BRI station	1LSDB	180.85
per Plexar-II BRI station	LKX	96.65

See following sheet for footnotes

**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Station Line Facility Rates

Footnotes

- /1/ Apply private line rates and charges as specified in the Part 15, Section 2 to Off-Premises stations in lieu of station line facility rates.
- /2/ Apply Link Extension in addition to the appropriate BRI station line facility rate when used for Off-Premises stations.
- /3/ Not applicable on stations associated with Access Advantage Plus Service as found in Part 6, Section 7.
- /4/ Not available when associated with Access Advantage Plus Service as found in Part 6, Section 7.
- /5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Facility Terminations	USOC	Month to Month	12 Month	Monthly Rates				(C)
				24 <sup>/7/</sup> Month	36 <sup>/7/</sup> Month	48 <sup>/7/</sup> Month	60 <sup>/7/</sup> Month	

Tie Trunk Terminations

Analog Facility <sup>1/</sup>	KT6	\$35.00	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Digital Facility:							
per DS1 Connection <sup>2/</sup>	KES	170.00	165.00	165.00	165.00	165.00	165.00
per DS0 Connection <sup>3/</sup>	K6S	15.00	13.25	13.25	13.25	13.25	13.25
Digital Direct Facility:							
per Digital Direct Termination <sup>2/</sup>	UTAPX	800.00	750.00	600.00	500.00	400.00	300.00
<i>Optional Feature:</i>							
Backup D-Channel <sup>4/</sup>							

Out-WATS Termination<sup>6/</sup>  
per Termination

EET	20.00	19.00	19.00	19.00	19.00	19.00
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Nonrecurring Charges

Installation Charge

Service Connection Charge

Tie Trunk Terminations

Analog Facility <sup>1/</sup>	\$37.10	\$6.75 <sup>5/</sup>
Digital Facility		
per DS1 Connection <sup>2/</sup>	49.25	6.75 <sup>5/</sup>
per DS0 Connection <sup>3/</sup>	8.40	6.75 <sup>5/</sup>
Digital Direct Facility:		
Per Digital Direct Termination <sup>2/</sup>	2,000.00	6.75 <sup>5/</sup>
<i>Optional Feature:</i>		
Backup D-Channel <sup>4/</sup>		
Out-WATS Termination	98.10	6.75 <sup>5/</sup>

/1/ Appropriate rates and charges for analog facilities apply.

/2/ Appropriate rates and charges for the Digital 1.544 Mbps facilities apply.

/3/ One DS1 connection is required per 24 DSOs.

/4/ For optional Backup D-Channel USOC, Rates, and Nonrecurring Charges, see Part 17, Section 2.

/5/ Not applicable if the feature is installed at the same time as the Plexar-II system.

/6/ Appropriate rates and charges for the facility being terminated also apply.

/7/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for (C) Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features

	USOC	Monthly Rates						(C)
		Month to Month	12 Month	24 <sup>/5/</sup> Month	36 <sup>/5/</sup> Month	48 <sup>/5/</sup> Month	60 <sup>/5/</sup> Month	
<b>Assume Dial Nine</b>								
Per System, Per Serving Central Office	A9DPO	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	
<b>Automatic Route Selection (ARS) - Basic</b>								
Per Plexar-II Station in an ARS Arrangement	ABBPA	0.75	0.70	0.60	0.50	0.40	0.30	
<b>Busy Verification<sup>/4/</sup></b>								
Per System	EDSPS	2.00	1.90	1.80	1.70	1.60	1.50	

Nonrecurring Charges

	USOC	Installation Charge	Service Connection Charge
<b>Assume Dial Nine</b>			
Per system, Per Serving Central Office	A9DPO	\$19.60	\$6.75 <sup>/1/</sup>
<b>Automatic Route Selection (ARS) - Basic</b>			
Initial Installation, per System	1CRPB	219.35	6.75 <sup>/1/</sup>
Subsequent Change Charge Per System <sup>/2/</sup>	SG9PB	219.35	6.75
Per Plexar-II Station <sup>/3/</sup>	SG9PV	0.30	3.85
<b>Busy Verification</b>			
Per System		19.55	6.75 <sup>/1/</sup>

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Applies when making changes subsequent to initial optional feature installation to add or make changes to the ARS arrangement.

/3/ Applies when making changes subsequent to initial optional feature installation to equip additional stations or change the station accessibility to the ARS arrangement.

/4/ Not available to BRI stations.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)

	USOC	Monthly Rates						(C)
		Month to Month	12 Month	24 <sup>/3/</sup> Month	36 <sup>/3/</sup> Month	48 <sup>/3/</sup> Month	60 <sup>/3/</sup> Month	

**Call Forwarding Busy Line/Don't Answer Outside System**

Per Plexar-II Station

Equipped with:

Busy	FBJ	\$2.00	\$1.50	\$1.25	\$1.00	\$0.75	\$0.50
Don't Answer	FDJ	2.00	1.50	1.25	1.00	0.75	0.50
Busy and Don't Answer	FVJ	3.00	2.50	2.00	1.50	1.00	0.75

Nonrecurring Charges

	USOC	Installation Charge	Service Connection Charge
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**Call Forwarding Busy Line/Don't Answer Outside System**

Per Plexar-II System

Equipped with ...

Busy	1CRCF	\$3.60	\$6.75 <sup>/1/</sup>
Don't Answer	1CRCG	3.60	6.75 <sup>/1/</sup>
Busy and Don't Answer	1CRCH	7.15	6.75 <sup>/1/</sup>

Per Plexar-II Station

Equipped with ...

Busy	---	---	6.75 <sup>/1/</sup>
Don't Answer	---	---	6.75 <sup>/1/</sup>
Busy and Don't Answer	---	---	6.75 <sup>/1/</sup>

Subsequent Change Charge

Per Plexar-II Station <sup>/2/</sup>	SG9PV	0.30	3.85
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/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Applies when making changes subsequent to initial optional feature installation to change the destination telephone number or the number of ringing cycles.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)

	USOC	Monthly Rates						(C)
		Month to Month	12 Month	24 <sup>/5/</sup> Month	36 <sup>/5/</sup> Month	48 <sup>/5/</sup> Month	60 <sup>/5/</sup> Month	
<b>Custom Calling Services</b>								
Per Plexar-II Station								
Auto Redial	NX9	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15
Call Blocker	NX5	1.15	1.15	1.15	1.15	1.15	1.15	1.15
Call Return	NX8	1.15	1.15	1.15	1.15	1.15	1.15	1.15
Priority Call	NX2	1.15	1.15	1.15	1.15	1.15	1.15	1.15
Selective Call Forwarding	NX6	1.25	1.25	1.25	1.25	1.25	1.25	1.25
Call Management Services								
Package (all five services listed above)	NLH5U	3.75	3.75	3.75	3.75	3.75	3.75	3.75
<b>Call Park</b>								
Per Station	C4Z	0.20	0.20	0.20	0.20	0.20	0.20	0.20

(continued on following page)

See footnotes on following sheet

**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)

		<u>Nonrecurring Charges</u>	
	USOC	Installation Charge	Service Connection Charge
<b>Custom Calling Services (cont'd)</b>			
Per System			
Auto Redial	NX9PS	\$33.15	\$6.75 <sup>/1/</sup>
Call Blocker	NX5PS	20.25	6.75 <sup>/1/</sup>
Call Return	NX8PS	33.15	6.75 <sup>/1/</sup>
Priority Call	NX2PS	20.25	6.75 <sup>/1/</sup>
Selective Call Forwarding	NX6PS	20.25	6.75 <sup>/1/</sup>
Custom Calling Services Package	NHL5V	127.05 <sup>/2/</sup>	6.75 <sup>/1,3/</sup>
Per Plexar-II Station			
Auto Redial	NX9	0.95	6.75 <sup>/1/</sup>
Call Blocker	NX5	0.95	6.75 <sup>/1/</sup>
Call Return	NX8	0.95	6.75 <sup>/1/</sup>
Priority Call	NX2	0.95	6.75 <sup>/1/</sup>
Selective Call Forwarding	NX6	0.95	6.75 <sup>/1/</sup>
Custom Calling Services Package	NHL5U	4.75	6.75 <sup>/1,3/</sup>
Call Trace			
Per Plexar-II Station	N6T	0.95	6.75 <sup>/1/</sup>
Per System	N6TPS	29.30	6.75 <sup>/1/</sup>
Per Successful Trace	---	--- <sup>/4/</sup>	N/A
<b>Call Park (cont'd)</b>			
Per System	C4ZPS	36.10	6.75 <sup>/1/</sup>
Per Station	C4Z	1.40	6.75 <sup>/1/</sup>

- /1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
- /2/ This charge applies only when the complete package is subscribed to. If individual features have previously been installed, apply the individual installation charge for each feature being added in lieu of the Custom Calling Services package installation charge.
- /3/ This charge applies when the complete Custom Calling Services package is subscribed to or a subsequent purchase completes the package.
- /4/ Apply the Business Call Trace, Per Successful Activation, rate as specified in Part 7, Section 1.
- /5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)

	USOC	Monthly Rates					
		Month to Month	12 Month	24 <sup>/4/</sup> Month	36 <sup>/4/</sup> Month	48 <sup>/4/</sup> Month	60 <sup>/4/</sup> Month
<b>Caller ID</b>							
Per Plexar-II Station <sup>/2/</sup>							
Calling Number Delivery	NXD	\$2.85	\$2.85	\$2.85	\$2.85	\$2.85	\$2.85
Calling Name Delivery	NN2	2.85	2.85	2.85	2.85	2.85	2.85
Calling Number & Name Delivery	NXM	3.30	3.30	3.30	3.30	3.30	3.30

Nonrecurring Charges

	USOC	Installation Charge	Service Connection Charge
<b>Caller ID</b>			
Initial Installation			
Calling Number Delivery Per System	NXDPS	\$12.80	\$6.75 <sup>/1/</sup>
Calling Number Delivery Per Plexar-II Station <sup>/3/</sup>	NXD	2.00	6.75 <sup>/1/</sup>
Calling Name Delivery Per Station	NN2	2.00	6.75 <sup>/1/</sup>
Calling Number & Name Delivery Per System	NXMPS	12.80	6.75 <sup>/1/</sup>
Calling Number & Name Delivery Per Station	NXM	3.00	6.75 <sup>/1/</sup>
Conversion Charges			
Calling Number Delivery to Calling Number & Name Delivery	NR9C2	2.00	6.75 <sup>/1/</sup>
Calling Name Delivery to Calling Number & Name Delivery Per System	NR9C4	12.80	6.75 <sup>/1/</sup>
Calling Name Delivery to Calling Number & Name Delivery Per Station	NR9C3	3.00	6.75 <sup>/1/</sup>

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ For DMS-100 central offices not equipped with the software package NTXR83AA, these rates apply only to those individual Non-Business Set stations assigned Caller ID and to all Business Sets with Display stations.

/3/ For DMS-100 central offices not equipped with the software package NTXR83AA, these rates apply only to those Non-Business Set stations assigned Caller ID.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)

	USOC	<u>Monthly Rates</u>						(C)
		Month to Month	12 Month	24 <sup>/4/</sup> Month	36 <sup>/4/</sup> Month	48 <sup>/4/</sup> Month	60 <sup>/4/</sup> Month	
<b>Cancel Call Waiting<sup>/2/</sup></b> Per Plexar-II Station	PQK	\$0.60	\$0.55	\$0.50	\$0.45	\$0.40	\$0.35	
<b>Conference Calling – 6-Port Conference Arrangement</b> Per 6-Port Conference Arrangement <sup>/3/</sup>	EAA	33.00	30.00	27.50	25.00	22.50	20.00	
<b>Dial Plan for Advanced Solutions (DPAS)</b> Per Plexar Station								
Basic Dial Plan	D6PAB	0.50						
Deluxe Dial Plan	D6PAD	1.75						

	USOC	<u>Nonrecurring Charges</u>	
		Installation Charge	Service Connection Charge
<b>Cancel Call Waiting</b> Per System	1CRCW	\$6.15	\$6.75 <sup>/1/</sup>
Per Plexar-II Station			6.75 <sup>/1/</sup>
<b>Conference Calling – 6-Port Conference Arrangement</b> Per 6-Port Conference Arrangement		22.90	\$6.75 <sup>/1/</sup>
<b>Dial Plan for Advanced Solutions (DPAS)</b> DPAS Dial Plan established or Plexar Dial Plan or System added	SEPA3	200.00	
Per Plexar Station added			
Basic Dial Plan	D6PAB	1.00	
Deluxe Dial Plan	D6PAD	1.00	
Subsequent Change Charge, per request	REATH		\$50.00

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Not available to BRI Stations.

/3/ When combining two or more conference arrangements, a reduction of available ports will occur.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)

	USOC	<u>Monthly Rates</u>						(C)
		Month to Month	12 Month	24 <sup>/4/</sup> Month	36 <sup>/4/</sup> Month	48 <sup>/4/</sup> Month	60 <sup>/4/</sup> Month	
<b>Electronic Key Telephone Service (EKTS) Package<sup>/1/</sup></b>								
Per B-Channel	EFV	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	

	USOC	<u>Nonrecurring Charges</u>	
		Installation Charge	Service Connection Charge
<b>Electronic Key Telephone Service (EKTS) Package</b>			
Initial Installation			
Per System	1CREP	\$107.95	\$6.75 <sup>/3/</sup>
Subsequent Change Charge <sup>/2/</sup>			
Per Channel	REA18	3.75	3.85 <sup>/3/</sup>
Per System	REA13	22.05	3.85 <sup>/3/</sup>

/1/ Available only to BRI Stations.

/2/ Applies when making changes subsequent to initial optional feature installation to add, change or rearrange features contained in the EKTS Package.

/3/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)

	USOC	Monthly Rates						(C)
		Month to Month	12 Month	24 <sup>/8/</sup> Month	36 <sup>/8/</sup> Month	48 <sup>/8/</sup> Month	60 <sup>/8/</sup> Month	
<b>Message Waiting Indication<sup>/5/</sup></b>								
Per Plexar-II Station								
With SMDI <sup>/1,2/</sup>	MWZ <sup>/6/</sup>	\$0.15	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	
Without SMDI <sup>/3/</sup>	MWC3X <sup>/7/</sup>	---	---	---	---	---	---	

	USOC	Nonrecurring Charges	
		Installation Charge	Service Connection Charge
<b>Message Waiting Indication<sup>/5/</sup></b>			
Per Plexar-II Station			
With SMDI <sup>/1,2/</sup>	MWZ <sup>/6/</sup>	\$2.05	\$6.75 <sup>/4/</sup>
Without SMDI <sup>/3/</sup>	MWC3X <sup>/7/</sup>	2.05	6.75 <sup>/4/</sup>

- /1/ Requires Simplified Message Desk Interface (SMDI). These rates are in addition to the rate and charges for SMDI.
- /2/ This charge is applicable to SMDI arrangements when calls are forwarded to the message desk hunt group within the Plexar-II system, whether utilizing an external message desk provider or customer-provided message desk equipment.
- /3/ This charge is applicable to Plexar-II arrangements subscribing to voice mail services provided by an external message desk where calls are forwarded outside the Plexar-II system. This one time charge allows the activation of an audible message waiting indication (intermittent dial tone) (audible and/or visual) per Plexar-II station. Additionally, rates and charges for "Call Forwarding/Busy Line Don't Answer Outside System" apply per Plexar-II station.
- /4/ Not applicable if the feature is installed at the same time as the Plexar system or station.
- /5/ Not available to BRI Stations. For the message waiting indication feature available to BRI Stations see 'Visual Message Waiting Indication' described under Optional Features.
- /6/ USOCs-MWZ (audible and visual alerting), M9Z (audible signal only), M5Z (visual signal only), or MW4PK (Business Sets (DMS100) only).
- /7/ USOCs-MWC3X (audible and visual alerting), MW72X (audible signal only), MWS (visual signal only), or MW9PK (Business Sets (DMS100) only).
- /8/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)

	USOC	Monthly Rates						(C)
		Month to Month	12 Month	24 <sup>/5/</sup> Month	36 <sup>/5/</sup> Month	48 <sup>/5/</sup> Month	60 <sup>/5/</sup> Month	
<b>Music on Hold<sup>/2/</sup></b>								
Per System								
Per serving central office	MHDPS	\$34.00	\$34.00	\$34.00	\$34.00	\$34.00	\$34.00	
<b>Night Service</b>								
Per arrangement	NS6PA	7.50	7.00	6.50	6.00	5.50	5.00	
<b>Number Retention Service<sup>/3/</sup></b>								
<b>Outgoing Trunk Queuing<sup>/4/</sup></b>								
Per System	OTYPS	2.00	1.75	1.50	1.25	1.00	0.75	

Nonrecurring Charges

	USOC	Installation Charge	Service Connection Charge
<b>Music on Hold</b>			
Per System			
Per serving central office	MHDPS	\$39.60	\$6.75 <sup>/1/</sup>
Per station	MHD	1.40	6.75 <sup>/1/</sup>
<b>Night Service</b>			
Per arrangement	NS6PA	25.55	6.75 <sup>/1/</sup>
<b>Outgoing Trunk Queuing</b>			
Per System		27.70	6.75 <sup>/1/</sup>

/1/ Not applicable if the feature is installed at the same time as the Plexar system or station.

/2/ Not applicable to business sets.

/3/ Number Retention Service has been eliminated. See Paragraph C.11 for Rules and Regulations associated with transfer of telephone numbers.

/4/ Not available on stations associated with Access Advantage Plus Service found in Part 6, Section 7.

/5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)	USOC	Monthly Rates						(C)
		Month to Month	12 Month	24 <sup>/8/</sup> Month	36 <sup>/8/</sup> Month	48 <sup>/8/</sup> Month	60 <sup>/8/</sup> Month	
<b>Plexar Mate (Previously Customer Rearrangement Service (CRS) – Basic)<sup>/1,6/</sup></b>								
Per Plexar-II Station <sup>/5/</sup>	DWD	\$1.95 <sup>/2/</sup>	\$1.60	\$1.55	\$1.50	\$1.45	\$1.40	
<b>Preferential Hunting</b>								
Per Plexar-II Station	PHG	0.35	0.30	0.25	0.20	0.15	0.10	
<u>Nonrecurring Charges</u>								
	USOC			Installation Charge			Service Connection Charge	
<b>Plexar Mate</b>								
Per Database <sup>/3/</sup>		1CRCR		\$475.40			\$6.75 <sup>/4/</sup>	
<b>Preferential Hunting</b>								
Initial Installation								
Per Plexar-II Station				---			6.75 <sup>/4/</sup>	
Subsequent Change Charge								
Per Plexar-II Station <sup>/7/</sup>		SG9PV		0.30			3.85	
	USOC			Nonrecurring Charge				
<b>Plexar Mate</b>								
Additional Training, Per Hour		NR9TR		\$53.75				
Additional Customer Administrative Guide, Per Guide		NR9TS		54.65				

/1/ Refer to Paragraph C.5, preceding, for parameters associated with this feature.

/2/ Available only to existing Plexar Mate contracted customers at the conclusion of their fixed term contract.

/3/ A separate Plexar Mate database must be established for each **different** central office served by a single Plexar-II system. The installation charge applies to each Plexar Mate database established.

/4/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/5/ Applicable only to Plexar-II stations loaded into the Plexar Mate database.

/6/ Not available to BRI Stations.

/7/ Applies when making changes subsequent to initial optional feature installation to add, change or rearrange a hunt list.

/8/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)

	USOC	Monthly Rates						(C)
		Month to Month	12 Month	24 <sup>/4/</sup> Month	36 <sup>/4/</sup> Month	48 <sup>/4/</sup> Month	60 <sup>/4/</sup> Month	
<b>Remote Access Capability<sup>/2/</sup></b>								
Per Remote Access Facility	RAUPS	\$27.50	\$27.00	\$26.50	\$26.00	\$25.50	\$25.00	
<b>Remote Access to Call Forwarding</b>								
Per Station	FRC	1.00	1.00	1.00	1.00	1.00	1.00	
<b>Routed Numbers</b>								
Per Telephone Number Routed	R1SCX	0.25	0.25	0.25	0.25	0.25	0.25	

Nonrecurring Charges

	USOC	Installation Charge	Service Connection Charge
<b>Remote Access Capability</b>			
Initial Installation		\$17.05	\$6.75 <sup>/1/</sup>
Subsequent Change Charge <sup>/3/</sup>	SG9PR	17.05	3.85 <sup>/1/</sup>
<b>Remote Access to Call Forwarding</b>			
Per System	FRCPS	43.65	6.75 <sup>/1/</sup>
Per Station	FRC	1.40	6.75 <sup>/1/</sup>
<b>Routed Numbers</b>			
Route Index Establishment Charge, Per Route Established	SEPR1	150.00	5.05 <sup>/1/</sup>

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Appropriate rates and charges for incoming and outgoing facilities also apply.

/3/ Applies when making changes subsequent to initial optional feature installation when making changes associated with accessing the Remote Access Facility.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)	USOC	Monthly Rates						(C)
		Month to Month	12 Month	24 <sup>/6/</sup> Month	36 <sup>/6/</sup> Month	48 <sup>/6/</sup> Month	60 <sup>/6/</sup> Month	
<b>Simplified Message Desk Interface<sup>/1/</sup></b> Per System, Per serving central office <sup>/2,3,4/</sup>	SMQPS	\$265.00	\$255.00	\$245.00	\$235.00	\$225.00	\$215.00	
<b>Speed Calling – 30 Codes</b> Per Plexar-II Station	E3Z	0.40	0.30	0.30	0.30	0.30	0.30	

Nonrecurring Charges

	USOC	Installation Charge	Service Connection Charge
<b>Simplified Message Desk Interface</b> Per System, Per serving central office <sup>/2,3,4/</sup>		\$79.25	\$6.75 <sup>/5/</sup>
<b>Speed Calling – 30 Codes</b> Initial Installation Per System Per Plexar-II Station	1CRSC	12.05 ---	6.75 <sup>/5/</sup> 6.75 <sup>/5/</sup>

- /1/ Plexar-II stations in the SMDI message desk hunt group must be in the same Plexar-II system as the stations accessing the message desk.
- /2/ SMDI arrangements utilizing an external message desk/voice mail provider require access links and a voice grade channel, subscribed to by the external message desk/voice mail provider from Part 15, Section 2. The external message desk provider must also provide a modem conforming to the technical standards of the Company. Access links carry the voice traffic between the Plexar-II system and the message desk/mail box. The data channel carries called party number information and the message waiting indicator. The Plexar-II message desk hunt group is connected to the access links in the central office.
- /3/ SMDI arrangements utilizing customer-owned message desk/voice mail equipment, require the Plexar-II customer to additionally subscribe to a voice grade data channel from Part 15, Section 2. Customer-provided modem, answering equipment, and Message Desk controller conforming to the technical specifications of the Company are also required. The message desk Plexar-II hunt group provides the access links to the customer premises.
- /4/ This rate provides for called party number delivery.
- /5/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
- /6/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)

	USOC	<u>Monthly Rates</u>						(C)
		Month to Month	12 Month	24 <sup>/2/</sup> Month	36 <sup>/2/</sup> Month	48 <sup>/2/</sup> Month	60 <sup>/2/</sup> Month	
<b>Speed Calling – 50 Codes</b> Per Plexar-II Station	E5V	\$0.60	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50	
<b>Split Service Offering</b> Per Additional Common Block	SOJ	10.00	9.00	8.00	7.00	6.00	5.00	
<b>Station Message Detail Recording (SMDR)</b> Per Plexar-II Station	SMR	1.70	1.60	1.50	1.40	1.30	1.20	
<b>Trunk Answer Any Station</b> Per Arrangement	NTUPA	0.75	0.50	0.50	0.50	0.50	0.50	

Nonrecurring Charges

	USOC	Installation Charge	Service Connection Charge
<b>Speed Calling – 50 Codes</b> Initial Installation Per System	1CRSD	\$12.05	\$6.75 <sup>/1/</sup>
Per Plexar-II Station		---	6.75 <sup>/1/</sup>
<b>Split Service Offering</b>		40.20	6.75 <sup>/1/</sup>
<b>Station Message Detail Recording (SMDR)</b> Per System	SMRPS	95.20	6.75 <sup>/1/</sup>
<b>Trunk Answer Any Station</b> Per Arrangement		9.70	6.75 <sup>/1/</sup>

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)

	USOC	Monthly Rates						(C)
		Month to Month	12 Month	24 <sup>6/</sup> Month	36 <sup>6/</sup> Month	48 <sup>6/</sup> Month	60 <sup>6/</sup> Month	
<b>Uniform Call Distribution (UCD)</b>								
Per UCD Group <sup>1/</sup>								
With Queuing <sup>4/</sup>	UQAPG	\$45.00	\$40.00	\$40.00	\$40.00	\$40.00	\$40.00	
Without Queuing	A6VPG	27.50	25.00	25.00	25.00	25.00	25.00	
Additional Queue Slots, Per Queue Slot	QSSA1	1.75	1.50	1.50	1.50	1.50	1.50	
Make Busy Key, Per Key <sup>2/</sup>	DXVPB	4.75	4.50	4.50	4.50	4.50	4.50	
Music On Queue, Per UCD Group <sup>2/</sup>	MQQPG	32.00	30.00	30.00	30.00	30.00	30.00	
Recorded Delay Announcement, Per Announcement <sup>2/</sup>	RKDEX	36.25	35.00	35.00	35.00	35.00	35.00	
Stop Hunt Key, Per Key <sup>2/</sup>	BHKPB	4.75	4.50	4.50	4.50	4.50	4.50	
UCD Queue Status Lamp, Per UCD Group <sup>2/</sup>	AQQPG	16.50	15.50	15.50	15.50	15.50	15.50	
UCD on Business Set <sup>5/</sup> , Per UCD Group	UGPP	5.00	3.50	3.50	3.50	3.50	3.50	
Per Business Set	UGPPK	0.15	0.10	0.10	0.10	0.10	0.10	

Nonrecurring Charges

	Installation Charge	Service Connection Charge
<b>Uniform Call Distribution (UCD)</b>		
Per UCD Group <sup>1/</sup>		
With Queuing <sup>4/</sup>	\$45.60	\$6.75 <sup>3/</sup>
Without Queuing	23.85	6.75 <sup>3/</sup>
Additional Queue Slots, Per Queue Slot	2.05	6.75 <sup>3/</sup>
Make Busy Key, Per Key <sup>2/</sup>		6.75 <sup>3/</sup>
Music on Queue, Per UCD Group <sup>2/</sup>	34.00	6.75 <sup>3/</sup>
Recorded Delay Announcement, Per Announcement <sup>2/</sup>	113.15	6.75 <sup>3/</sup>
Stop Hunt Key, Per Key <sup>2/</sup>	---	6.75 <sup>3/</sup>
UCD Queue Status Lamp, Per UCD Group <sup>2/</sup>	19.05	6.75 <sup>3/</sup>
UCD on Business Set <sup>5/</sup> , Per UCD Group	21.55	6.75 <sup>3/</sup>
Per Business Set	1.45	6.75 <sup>3/</sup>

See footnotes on following sheet

**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)

Uniform Call Distribution (UCD)

Footnotes

/1/ Maximum of 25 agents per UCD group.

/2/ A voice grade channel may be required for this service. Apply the appropriate rates and charges as specified in Part 15, Section 2.

/3/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/4/ Equal to 30 percent of all UCD stations in the group.

/5/ Available only in DMS offices where applicable software exists.

/6/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Optional Features (cont'd)

	USOC	<u>Monthly Rates</u>					(C)	
		Month to Month	12 Month	24 <sup>/3/</sup> Month	36 <sup>/3/</sup> Month	48 <sup>/3/</sup> Month		60 <sup>/3/</sup> Month
<b>Visual Message Waiting Indication<sup>/1/</sup></b> Per B-Channel	OFABN	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50	

	USOC	<u>Nonrecurring Charges</u>	
		Installation Charge	Service Connection Charge
<b>Visual Message Waiting Indication</b> Per B-Channel	OFABN	\$3.25	\$6.75 <sup>/3/</sup>

/1/ Available only to BRI Stations. For Basic Stations, this functionality is provided through the Message Waiting Indication optional feature.

/2/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features

	USOC	<u>Monthly Rates</u>						(C)
		Month to Month	12 Month	24 <sup>/10/</sup> Month	36 <sup>/10/</sup> Month	48 <sup>/10/</sup> Month	60 <sup>/10/</sup> Month	
<b>Automatic Call Distribution (UCD)<sup>7,8/</sup></b>								
<b>Electronic Business Sets</b>								
<b>Basic Feature Package,</b> Per Agent <sup>1,3/</sup>	BQEPA	\$14.25	\$14.00	\$13.75	\$13.50	\$13.25	\$13.00	
<b>Advanced Feature Package,</b> Per Agent <sup>1,3,9/</sup>	BQAPA	4.00	3.00	3.00	3.00	3.00	3.00	
<b>Display Feature Package,</b> Per Agent <sup>1,9/</sup>	BQVBA	3.00	2.60	2.60	2.60	2.60	2.60	

Nonrecurring Charges

	USOC	Installation Charge	Service Connection Charge
<b>Automatic Call Distribution (UCD)</b>			
<b>Basic Feature Package</b>			
Service Establishment Charge, Per Agent Initial Installation	SEPE2	\$400.00 <sup>5/</sup>	---
Per System	BQEPS	196.10 <sup>4/</sup>	\$6.75 <sup>2/</sup>
Per Agent		7.25	6.75 <sup>2/</sup>
Subsequent Change Charge <sup>6/</sup>			
Per System	BQESS	188.90	3.85
Per Agent	BQESA	2.35	3.85
<b>Advanced Feature Package<sup>3/</sup></b>			
Initial Installation			
Per Agent		34.35	6.75 <sup>2/</sup>
Subsequent Change Charge <sup>6/</sup>			
Per Agent	BQASA	34.35	3.85
<b>Display Feature Package</b>			
Initial Installation			
Per System	BQVPS	18.65	6.75 <sup>2/</sup>
Per Agent		32.05	6.75 <sup>2/</sup>
Subsequent Change Charge <sup>6/</sup>			
Per System	BQVSS	18.65	3.85
Per Agent	BQVSA	32.05	3.85

See following sheet for footnotes

**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features

**Automatic Call Distribution (UCD)<sup>7,8/</sup>**  
**Electronic Business Sets**

**Basic Feature Package, Advanced Feature Package and Display Feature Package**

Footnotes

- /1/ Features in this package are not available on an individual basis.
- /2/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
- /3/ A voice grade channel may be required for this service. Apply the appropriate rates and charges as specified in Part 15, Section 2.
- /4/ When combining Electronic Business Sets and Non-Electronic Sets, apply the Non-Electronic Set installation charge, (USOC, BQBPS).
- /5/ Also applies to supervisor sets that are agent sets as well.
- /6/ Applies when making changes subsequent to initial optional feature installed to add, change or rearrange features contained in the Basic, Advanced or Display Feature Packages.
- /7/ Not available to BRI Stations.
- /8/ Not available on stations associated with Access Advantage Plus Service found Part 6, Section 7.
- /9/ Requires the Basic Feature Package. These rates are in addition to the rates for the Basic Feature Package.
- /10/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)

		<u>Monthly Rates</u>						(C)
	USOC	Month to Month	12 Month	24 <sup>4/</sup> Month	36 <sup>4/</sup> Month	48 <sup>4/</sup> Month	60 <sup>4/</sup> Month	
<b>Automatic Call Distribution (UCD)<sup>2,3/</sup> (cont'd)</b>								
<b>Electronic Business Sets (cont'd)</b>								
<b>Optional Features</b>								
<b>Additional ACD Directory Number,</b> Per Number	BQGOB	\$0.15	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	
<b>Additional ACD Directory Number Priority,</b> Per Number	BQGOD	0.15	0.10	0.10	0.10	0.10	0.10	
<b>Additional Incoming Call Queue (10%),</b> Per ACD Group	BQGOF	6.00	5.00	5.00	5.00	5.00	5.00	
<b>Additional Secondary Directory Number,</b> Per Number	BQGMB	0.15	0.10	0.10	0.10	0.10	0.10	

Nonrecurring Charges

	USOC	Installation Charge	Service Connection Charge
<b>Automatic Call Distribution (UCD)</b>			
<b>Optional Features</b>			
<b>Additional ACD Directory Number,</b> Per Number		---	\$6.75 <sup>1/</sup>
<b>Additional ACD Directory Number Priority,</b> Per Number		---	6.75 <sup>1/</sup>
<b>Additional Incoming Call Queue (10%),</b> Per System	BQGOE	\$35.50	6.75 <sup>1/</sup>
<b>Additional Secondary Directory Number,</b> Per Number		---	6.75 <sup>1/</sup>

See following sheet for footnotes

**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)

**Automatic Call Distribution (UCD) (cont'd)**  
**Electronic Business Sets (cont'd)**

**Optional Features**

Footnotes

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Not available to BRI Stations.

/3/ Not available on stations associated with Access Advantage Plus Service found in Part 6, Section 7.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)	USOC	Month to Month	12 Month	Monthly Rates				(C)
				24 <sup>/4/</sup> Month	36 <sup>/4/</sup> Month	48 <sup>/4/</sup> Month	60 <sup>/4/</sup> Month	

**Automatic Call Distribution (UCD)<sup>2,3/</sup> (cont'd)**  
**Electronic Business Sets (cont'd)**

**Optional Features (cont'd)**

<b>Agent Key, Per Agent</b>	BQGMC	\$0.10	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05
<b>Attendant Console to ACD, Per Console</b>	BQGMD	2.50	2.00	2.00	2.00	2.00	2.00
<b>Call Agent Key, Per Agent</b>	BQGME	0.10	0.05	0.05	0.05	0.05	0.05
<b>Call Transfer with Time, Per ACD Group</b>	BQGMF	2.50	2.00	2.00	2.00	2.00	2.00
<b>Controlled Interflow, Per ACD Group</b>	BQGMH	6.00	5.00	5.00	5.00	5.00	5.00

Nonrecurring Charges

	USOC	Installation Charge	Service Connection Charge
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**Automatic Call Distribution (UCD) (cont'd)**

**Optional Features (cont'd)**

<b>Agent Key, Per Agent</b>		---	\$6.75 <sup>/1/</sup>
<b>Attendant Console to ACD, Per Console</b>		---	6.75 <sup>/1/</sup>
<b>Call Agent Key, Per Key</b>		---	6.75 <sup>/1/</sup>
<b>Call Transfer with Time, Per Agent</b>	BQGOT	\$8.00	6.75 <sup>/1/</sup>
<b>Controlled Interflow, Per ACD System</b>	BQGMG	8.00	6.75 <sup>/1/</sup>

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Not available to BRI Stations.

/3/ Not available on stations associated with Access Advantage Plus Service found in Part 6, Section 7

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)

		<u>Monthly Rates</u>						
	USOC	Month to Month	12 Month	24 <sup>6/</sup> Month	36 <sup>6/</sup> Month	48 <sup>6/</sup> Month	60 <sup>6/</sup> Month	(C)
<b>Automatic Call Distribution (UCD)<sup>3,4/</sup> (cont'd)</b>								
<b>Electronic Business Sets (cont'd)</b>								
<b>Optional Features (cont'd)</b>								
<b>Display Agent Summary Key,</b> Per ACD Supervisor	BQGMK	\$0.15	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	
<b>Emergency Key, Per Agent<sup>2/</sup></b>	BQGMM	0.60	0.55	0.55	0.55	0.55	0.55	
<b>Enhanced Group Status Display,</b> Per System	BQGMN	6.00	5.00	5.00	5.00	5.00	5.00	
<b>Forced Agent Availability,</b> Per System	BQGMO	6.00	5.00	5.00	5.00	5.00	5.00	
<b>Increased MIS Links,</b> Per MIS Link	BQGMQ	21.00	20.00	20.00	20.00	20.00	20.00	
<b>Line of Business Code Key,</b> Per Agent	BQGMR	0.25	0.20	0.20	0.20	0.20	0.20	
<b>Load Management,</b> Per system	BQGMS	2.50	2.00	2.00	2.00	2.00	2.00	
<b>MIS Interface, Per Interface<sup>2,5/</sup></b>	BQGMU	1.50	1.25	1.25	1.25	1.25	1.25	
<b>Multistage Queue Status Refresh,</b> Per ACD Group	BQGMW	2.50	2.00	2.00	2.00	2.00	2.00	
<b>Music on Delay (Queue),</b> Per System <sup>2/</sup>	BQGOG	2.50	2.00	2.00	2.00	2.00	2.00	

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See following sheet for footnotes

**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)

	USOC	<u>Nonrecurring Charges</u>	
		Installation Charge	Service Connection Charge
<b>Automatic Call Distribution (UCD) (cont'd)</b>			
<b>Optional Features (cont'd)</b>			
<b>Display Agent Summary Key,</b> Per ACD Supervisor		---	\$6.75 <sup>/1/</sup>
<b>Emergency Key,</b> Per System <sup>/2/</sup>	BQGML	\$48.10	6.75 <sup>/1/</sup>
<b>Enhanced Group Status Display,</b> Per System		---	6.75 <sup>/1/</sup>
<b>Forced Agent Available,</b> Per System		---	6.75 <sup>/1/</sup>
<b>Increased MIS Links,</b> Per System	BQGMP	8.00	6.75 <sup>/1/</sup>
<b>Line of Business Code Key,</b> Per Agent		51.20	6.75 <sup>/1/</sup>
<b>Load Management,</b> Per System		---	6.75 <sup>/1/</sup>
<b>MIS Interface,</b> Per System	BQGMT	65.60	6.75 <sup>/1/</sup>
<b>Multistage Queue Status Refresh,</b> Per System	BQGMV	8.00	6.75 <sup>/1/</sup>
<b>Music on Delay (Queue),</b> Per System <sup>/2/</sup>		---	6.75 <sup>/1/</sup>

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ A voice grade channel may be required for this service. Apply the appropriate rates and charges as specified in Part 15, Section 2.

/3/ Not available to BRI Stations.

/4/ Not available on stations associated with Access Advantage Plus Service found in Part 6, Section 7

/5/ This feature requires User Interface to MIS. The rates for User Interface to MIS are in addition to the MIS Interface rates.

/6/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)

				<u>Monthly Rates</u>				
	USOC	Month to Month	12 Month	24 <sup>6/</sup> Month	36 <sup>6/</sup> Month	48 <sup>6/</sup> Month	60 <sup>6/</sup> Month	(C)
<b>Automatic Call Distribution (UCD)<sup>3,4/</sup> (cont'd)</b>								
<b>Electronic Business Sets (cont'd)</b>								
<b>Optional Features (cont'd)</b>								
<b>Night Service Recorded Announcement and Forward,</b>								
Per System	BQGOH	\$2.50	\$2.00	\$2.00	\$2.00	\$2.00	\$2.00	
<b>Observe Agent,</b>								
Per Observe Key	BQGMX	3.00	2.00	2.00	2.00	2.00	2.00	
<b>Overflow of Enqueued Calls,</b>								
Per ACD Group	BQGOK	1.25	1.00	1.00	1.00	1.00	1.00	
<b>Remote Load Management,</b>								
Per System	BQGMY	1.50	1.25	1.25	1.25	1.25	1.25	
<b>Second &amp; Third Recorded Announcements,</b>								
Per Announcement	BQGOL	1.25	1.00	1.00	1.00	1.00	1.00	
<b>Status Lamp Enhanced,</b>								
Per Agent <sup>2/</sup>	BQGM2	1.00	0.75	0.75	0.75	0.75	0.75	
<b>Transfer to Incalls Key,</b>								
Per Agent	BQGM3	0.15	0.10	0.10	0.10	0.10	0.10	
<b>User Interface to MIS,</b>								
Per MIS Interface <sup>5/</sup>	BQGM4	1.50	1.25	1.25	1.25	1.25	1.25	
<b>Variable Wrap-Up Time,</b>								
Per System	BQGM5	1.25	1.00	1.00	1.00	1.00	1.00	
<b>Virtual Facility Group (VFG) Data in ACD/MIS,</b>								
Per ACD Group	BQGM7	0.15	0.10	0.10	0.10	0.10	0.10	
<b>Walkaway/Closed Key,</b>								
Per Agent	BQGM8	0.15	0.10	0.10	0.10	0.10	0.10	

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See following sheet for footnotes

**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)

		<u>Nonrecurring Charges</u>	
		Installation Charge	Service Connection Charge
USOC			
<b>Automatic Call Distribution (UCD) (cont'd)</b>			
<b>Optional Features (cont'd)</b>			
<b>Night Service Recorded Announcement and Forward,</b> Per System		\$16.10	\$6.75 <sup>/1/</sup>
<b>Observe Agent,</b> Per Observe Key		---	6.75 <sup>/1/</sup>
<b>Overflow of Enqueued Calls,</b> Per System	BQGOJ	10.30	6.75 <sup>/1/</sup>
<b>Remote Load Management,</b> Per System		124.35	6.75 <sup>/1/</sup>
<b>Second &amp; Third Recorded Announcements,</b> Per System	BQGMZ	48.10	6.75 <sup>/1/</sup>
<b>Status Lamp Enhanced,</b> Per Agent <sup>/2/</sup>		---	6.75 <sup>/1/</sup>
<b>Transfer to Incalls Key,</b> Per Agent		---	6.75 <sup>/1/</sup>
<b>User Interface to MIS,</b> Per MIS Interface <sup>/5/</sup>		---	6.75 <sup>/1/</sup>
<b>Variable Wrap-up Time,</b> Per System		16.10	6.75 <sup>/1/</sup>
<b>Virtual Facility Group (VFG) Data in ACD/MIS,</b> Per System	BQGM6	18.65	6.75 <sup>/1/</sup>
<b>Walkaway/Closed Key,</b> Per Agent		---	6.75 <sup>/1/</sup>

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ A voice grade channel may be required for this service. Apply the appropriate rates and charges as specified in Part 15, Section 2.

/3/ Not available to BRI Stations.

/4/ Not available on stations associated with Access Advantage Plus Service found in Part 6, Section 7

/5/ This feature requires MIS interface. The rates for MIS Interface are in addition to the User Interface to MIS rates.

/6/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)

	USOC	Monthly Rates						(C)
		Month to Month	12 Month	24 <sup>/8/</sup> Month	36 <sup>/8/</sup> Month	48 <sup>/8/</sup> Month	60 <sup>/8/</sup> Month	
<b>Automatic Call Distribution (UCD)<sup>6,7/</sup></b>								
<b>Non-Electronic Sets</b>								
<b>Basic Feature Package, Per Agent<sup>1,3/</sup></b>	BQBPA	\$12.75	\$12.50	\$12.25	\$12.00	\$11.75	\$11.50	

	USOC	Nonrecurring Charges	
		Installation Charge	Service Connection Charge
<b>Automatic Call Distribution (UCD)</b>			
<b>Non-Electronic Sets</b>			
<b>Basic Feature Package</b>			
Service Establishment Charge, Per Agent Initial Installation	SEPE4	\$488.00 <sup>4/</sup>	---
Per System	BQBPS	241.85	\$6.75 <sup>2/</sup>
Per Agent		21.00	6.75 <sup>2/</sup>
Subsequent Change Charge <sup>5/</sup>			
Per System	BQBSS	227.45	3.85
Per Agent	BQBSA	16.10	3.85

/1/ Features in this package are not available on an individual basis.  
 /2/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.  
 /3/ A voice grade channel may be required for Call Delay Announcement. Apply the appropriate rates and charges as specified in Part 15, Section 2.  
 /4/ Also applies to supervisor sets that are agent sets as well.  
 /5/ Applies when making changes subsequent to initial optional feature installation to add, change or rearrange features contained in the Basic Feature Package.  
 /6/ Not available to BRI Stations.  
 /7/ Not available on stations associated with Access Advantage Plus Service found in Part 6, Section 7.  
 /8/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)

	USOC	Monthly Rates						(C)
		Month to Month	12 Month	24 <sup>/4/</sup> Month	36 <sup>/4/</sup> Month	48 <sup>/4/</sup> Month	60 <sup>/4/</sup> Month	

**Automatic Call Distribution (UCD)<sup>2,3/</sup> (cont'd)**  
**Non-Electronic Sets (cont'd)**

**Optional Features**

<b>Additional ACD Directory Number,</b> Per Number	BQHOB	\$0.15	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
<b>Additional ACD Directory Number Priority,</b> Per Number	BQHOD	0.15	0.10	0.10	0.10	0.10	0.10
<b>Additional Incoming Call Queue (10%),</b> Per ACD Group	BQHOF	6.00	5.00	5.00	5.00	5.00	5.00

Nonrecurring Charges

	USOC	Installation Charge	Service Connection Charge
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**Automatic Call Distribution (UCD) (cont'd)**  
**Non-Electronic Sets (cont'd)**

**Optional Features**

<b>Additional ACD Directory Number,</b> Per Number		---	\$5.05 <sup>/1/</sup>
<b>Additional ACD Directory Number Priority,</b> Per Number		---	5.05 <sup>/1/</sup>
<b>Additional Incoming Call Queue (10%),</b> Per System	BQHOE	\$35.50	5.05 <sup>/1/</sup>

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Not available to BRI Stations.

/3/ Not available on stations associated with Access Advantage Plus Service found in Part 6, Section 7.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)

		<u>Monthly Rates</u>						
	USOC	Month to Month	12 Month	24 <sup>/5/</sup> Month	36 <sup>/5/</sup> Month	48 <sup>/5/</sup> Month	60 <sup>/5/</sup> Month	(C)
<b>Automatic Call Distribution (UCD)<sup>3,4/</sup> (cont'd)</b>								
<b>Non-Electronic Sets (cont'd)</b>								
<b>Optional Features (cont'd)</b>								
<b>Music on Delay (Queue),</b> Per System <sup>/1/</sup>	BQHOG	\$2.50	\$2.00	\$2.00	\$2.00	\$2.00	\$2.00	
<b>Night Service Recorded Announcement and Forward,</b> Per System	BQH0H	2.50	2.00	2.00	2.00	2.00	2.00	
<b>Overflow of Enqueued Calls,</b> Per ACD Group	BQH0K	1.25	1.00	1.00	1.00	1.00	1.00	
<b>Second &amp; Third Recorded Announcements,</b> Per Announcement	BQH0L	1.25	1.00	1.00	1.00	1.00	1.00	
<b>2500 Set MIS/Load Management,</b> Per System	BQHNB	1.25	1.00	1.00	1.00	1.00	1.00	

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See following sheet for footnotes



**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)

		<u>Nonrecurring Charges</u>	
		Installation Charge	Service Connection Charge
USOC			
<b>Automatic Call Distribution (UCD) (cont'd)</b>			
<b>Non-Electronic Sets (cont'd)</b>			
<b>Optional Features (cont'd)</b>			
<b>Music on Delay (Queue),</b> Per System <sup>/1/</sup>		---	\$6.75 <sup>/2/</sup>
<b>Night Service Recorded Announcement and Forward,</b> Per System		\$16.10	6.75 <sup>/2/</sup>
<b>Overflow of Enqueued Calls, Per System</b>	BQHOJ	10.30	6.75 <sup>/2/</sup>
<b>Second &amp; Third Recorded Announcements,</b> Per System	BQHNA	48.10	6.75 <sup>/2/</sup>
<b>2500 Set MIS/Load Management,</b> Per System		---	6.75 <sup>/2/</sup>

/1/ A voice grade channel may be required for this service. Apply the appropriate rates and charges as specified in Part 15, Section 2.

/2/ Not applicable if the feature is installed at the same time as the Plexar-II system.

/3/ Not available to BRI Stations.

/4/ Not available on stations associated with Access Advantage Plus Service found in Part 6, Section 7.

/5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)

		<u>Monthly Rates</u>						
	USOC	Month to Month	12 Month	24 <sup>7/</sup> Month	36 <sup>7/</sup> Month	48 <sup>7/</sup> Month	60 <sup>7/</sup> Month	(C)
<b>Business Set Interface<sup>4,5/</sup></b>								
<b>Basic Business Set Interface Package,</b> Per Business Set <sup>1/</sup>	BPZ	\$1.75	\$1.70	\$1.65	\$1.60	\$1.55	\$1.50	
<b>Business Set Display Feature Package,</b> Per Business Set <sup>1,6/</sup>	BPJ	0.50	0.45	0.40	0.35	0.30	0.25	
<b>Individual Business Line,</b> Per Business Set <sup>6/</sup>	BPZ1R	0.15	0.10	0.10	0.10	0.10	0.10	
<b>Direct Station Selection/Busy Lamp Field,</b> Per Business Set <sup>6/</sup>	BUDPK	5.00	5.00	5.00	5.00	5.00	5.00	

(continued on following page)

See following sheet for footnotes

**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)

		<u>Nonrecurring Charges</u>	
	USOC	Installation Charge	Service Connection Charge
<b>Business Set Interface (cont'd)</b>			
<b>Basic Business Set Interface Package (cont'd)</b>			
Initial Installation			
Per System	1CRS1	\$22.25	\$6.75 <sup>/2/</sup>
Per Business Set Station		8.40	6.75 <sup>/2/</sup>
Subsequent Change Charge <sup>/3/</sup>			
Per System	SG9PX	5.50	3.85
Per Business Set Station	SG9PV	0.30	3.85
<b>Business Set Display Feature Package<sup>/1,6/</sup> (cont'd)</b>			
Initial Installation			
Per System	1CRS2	38.30	6.75 <sup>/2/</sup>
Per Business Set		---	6.75 <sup>/2/</sup>
Subsequent Change Charge <sup>/3/</sup>			
Per System	SG9S2	8.20	3.85
Per Business Set	SG9PV	0.30	3.85
<b>Individual Business Line<sup>/6/</sup> (cont'd)</b>			
Initial Installation			
Per System	1CRS3	55.75	6.75 <sup>/2/</sup>
Per Business Set		---	6.75 <sup>/2/</sup>
<b>Direct Station Selection/Busy Lamp Field (cont'd)</b>			
Per Business Set <sup>/2/</sup>	BUDPK	4.40	6.75 <sup>/2/</sup>

/1/ Features in this package are not available on an individual basis.

/2/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/3/ Applies when making changes subsequent to initial optional feature installation to add, change or rearrange features contained in the Basic Business Set Interface Package or Business Set Display Feature Package.

/4/ Not available to BRI Stations.

/5/ Not available on stations associated with Access Advantage Plus Service found in Part 6, Section 7.

/6/ This feature/feature package requires the Basic Business Set Interface Package.

/7/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)

	USOC	<u>Monthly Rates</u>						(C)
		Month to Month	12 Month	24 <sup>9/</sup> Month	36 <sup>9/</sup> Month	48 <sup>9/</sup> Month	60 <sup>9/</sup> Month	
<b>Call Park</b> <sup>1,5/</sup> Per Plexar-II Station	C5Z	\$0.15	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	
<b>Last Number Redial</b> Per Station	LNJ	0.25	0.25	0.25	0.25	0.25	0.25	
<b>Meet-Me Conference</b> <sup>1/</sup> Per 6-Port Conference Arrangement <sup>6/</sup>	MMJPA	33.00	30.00	27.50	25.00	22.50	20.00	
<b>Simultaneous Ring One Number</b> <sup>1/</sup> Per Plexar-II Station Equipped	S3SIX	2.50	2.50	2.50	2.50	2.50	2.50	
<b>Visual Message Waiting Indication</b> <sup>4,7,8/</sup> Per Station	MLN	1.50	1.50	1.50	1.50	1.50	1.50	

Nonrecurring Charges

	USOC	Installation Charge	Service Connection Charge
<b>Call Park</b> Per System	1CRCP	\$10.60	\$6.75 <sup>3/</sup>
Per Plexar-II Station		---	6.75 <sup>3/</sup>
<b>Last Number Redial</b> Per System	LNJPS	1.75	6.75 <sup>3/</sup>
Per Station	LNJ	1.40	6.75 <sup>3/</sup>
<b>Meet-Me Conference</b> Per 6-Port Conference Arrangement		8.20	6.75 <sup>3/</sup>
<b>Simultaneous Ring One Number</b> Initial Installation Per Plexar-II Station Equipped	S3SIX	6.50	6.75 <sup>3/</sup>
<b>Visual Message Waiting Indication</b> Per System	MLNPS	18.35	6.75 <sup>3/</sup>
Per Station	MLN	3.25	6.75 <sup>3/</sup>

See following sheet for footnotes

**PLEXAR®-II SERVICE (cont'd)**

**E. Rates (cont'd)**

Digital Multiplex System (DMS) Optional Features (cont'd)

Footnotes

- /1/ Not available to BRI Stations.
- /2/ This feature requires the Basic Business Set Interface Package. These rates are in addition to the Business Set Interface Package.
- /3/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
- /4/ Not available on stations associated with Access Advantage Plus Service found in Part 6, Section 7.
- /5/ Available only to existing customers who have the feature.
- /6/ When combining two or more conference arrangements a reduction of available ports will occur.
- /7/ Not available to BRI Stations. For the message waiting indication feature available to BRI Stations see 'Visual Message Waiting Indication' described under Optional Features.
- /8/ This feature is for use with customer equipment that requires a voltage signal to activate the message waiting light.
- /9/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

**PLEXAR®-I SERVICE****A. General Regulations**

1. Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

This section contains the general regulations and definitions governing Plexar-I Services furnished by the Company except as otherwise specified, or unless the terms and conditions of an individual customer agreement provided pursuant to Part 2 of the Guidebook apply.

Plexar-I is an optional communications system arrangement for business customers which combines 2 or more individual exchange access lines into a Plexar-I group. Plexar-I is provided subject to the capability of the central offices.

Plexar-I Service is obsolete to existing customers subscribing to Standard Package 2 and selected optional features. Moves, changes and additions shall be in accordance with the definition of "obsolete-existing customer" as defined in Part 2, Section 1.

Plexar-I lines can be equipped with DigiLine Service in accordance with Part 17, Section 1. These lines can be combined into a Plexar-I group and used to fulfill the minimum line requirement. For purposes of determining the minimum line requirement, each DigiLine Basic Rate Interface (BRI) is counted as one exchange access line.

2. In addition to the Plexar-I System Charges and Feature Capability Charge specified in the following, the rate for an Individual Flat Rate Line, Multiline or Measured Business Exchange Access Line shall apply, as appropriate as found in Part 4, Section 2. Plexar-I lines can also be arranged for hunting.

For Plexar-I lines equipped with DigiLine Service, the appropriate rate from Part 17, Section 1 will apply in lieu of the exchange access line charge.

3. Listings will be furnished in accordance with the regulations set forth in Part 12, Section 1.
4. The assignment of telephone numbers for Plexar-I shall be in accordance with Part 2 (General Terms and Conditions).
5. All Plexar-I lines will be equipped with the standard features specified elsewhere under this offering. The only distinction in standard features between the Plexar-I System Charge and Standard Package 2 is that Standard Package 2 includes Code Access Calling.<sup>/1/</sup>

Optional Service Components from Part 17, Section 1 are available for Plexar-I lines equipped with DigiLine Service. Optional features providing the same functionality available in both the Plexar-I offering and Part 17, Section 1 must be subscribed to from Part 17, Section 1 as specified under 'Feature Arrays'. Optional features not available in Part 17, Section 1 may be subscribed to from this offering.

/1/ Standard Package 2 is obsolete—available only to existing customers. See Paragraph C, for availability of Code Access Calling to existing customers who subscribed to this feature.

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**PLEXAR®-I SERVICE (cont'd)**

**B. Payment Plans<sup>/1/</sup>**

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1. The customer shall select a service term of either Month-to-Month, 36, 48 or 60 consecutive months.

If the customer selects a 36, 48 or 60 month service term, the rates are not subject to Company initiated rate increases.

If the customer elects to pay month-to-month, the rates are subject to Company initiated rate changes.

2. Additions to service under the two options specified in paragraph B.1, preceding, can be added to the existing agreement.

Additions to the 36, 48 and 60 month service term can be coterminous with the original contract or for a shorter term. If the customer chooses a shorter term for the additions, rates applicable to the chosen term will apply. Coterminous additions will be treated as follows:

- If 90 days or more remain on the contract, rates equivalent to those for the existing contract term will apply.
- If less than 90 days remain, rates applicable to the Month-to-Month plan will apply.

Additions to service under the Month-to-Month plan can be made at any time.

3. All charges specified in this offering, excluding those that are rate referenced to other Guidebook offerings, are covered under the Plexar-1 payment plans. All other rates and charges not specifically covered in this section are not included. Plexar-1 access lines are not included in these payment plans, but are offered under terms and conditions specified in Part 4, Section 2.
4. If the customer disconnects the Plexar-I and/or optional features prior to the expiration of the 36, 48 or 60 month service term, the customer shall pay a termination charge for the applicable rate elements disconnected. This charge will be waived if the customer converts the arrangement to another Plexar service for a service term that equals or exceeds the number of months remaining on the customer's Plexar-I agreement. This charge will also be waived for Plexar-I customers who move their service to another Company served location within Missouri if the service terms are continued at the new location. Payment of the termination charge does not release the customer from other previous amounts owed to the Company.

<sup>/1/</sup> Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-I SERVICE (cont'd)**

**B. Payment Plans<sup>/2/</sup> (cont'd)**

(C)

4. (cont'd)

For Service Term Agreements which become effective on or after April 27, 2005:

The termination charge shall be:

- a. The number of applicable stations discontinued, multiplied by
- b. The monthly Plexar-I charges, multiplied by
- c. The number of months of the contract not being fulfilled, multiplied by
- d. Fifty percent (50%)

In addition, the remainder of any installation and nonrecurring charges that have been deferred must be paid in full. Payment of the termination charge does not release the customer from other previous amounts owed to the Company.

For Service Term Agreements in effect prior to April 27, 2005:

The termination charge shall be the lesser of:

- a. The difference between the total rates and charges for the completed months of the original service term at the time of termination and the total rates and charges for the next lower service term<sup>/1/</sup> actually completed plus interest charges based on approved costs of money in effect at the time of termination; or
- b. The present worth of the monthly payments remaining on the service term for each disconnected Plexar-1 rate element.

**Example:** If the customer completes 38 months of a 48 month service term, the first calculation of a termination charge will equal the difference between 38 months of rates and charges at the 48 month service term and 38 months of rates and charges at the 36 month service term (which is the next lower service term actually completed), plus interest at the approved cost of money rate in effect at the time of termination. The second calculation will be the present worth of the sum of the 10 remaining monthly payments on the 48 month service term. The termination charge is the lesser of the two calculations.

<sup>/1/</sup> If the service is terminated within the first 12 months the calculation is based on month-to-month rates and charges.

<sup>/2/</sup> Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-I SERVICE (cont'd)**

**B. Payment Plans<sup>/1/</sup> (cont'd)**

(C)

5. Upon expiration of the 36, 48 or 60 month service term, the customer may:
  - a. Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current rate. This monthly rate will be subject to any rate changes approved by the Commission.
  - b. Continue service by selecting a new service term of 36, 48 or 60 months at the then current rates. The new service term will commence on the day following the expiration of the previous service term.

'Thank You For Renewing' Credit Option

With this option, customers who sign a new Plexar-I term Payment Plan contract for their existing service with a 36, 48 or 60 month contract term will receive a one-time bill credit of \$50.00 per station, up to a maximum of \$1,500 per contract. This credit option is only available to existing Plexar-I customers (month-to-month or contract), but is not available to customers with more than twelve months remaining on their existing Plexar-I term Payment Plan contract. Standard Plexar-I termination charges will apply. This credit option is not available to customers covered under a Customer Specific Pricing (CSP) contract.

- c. Discontinue the service.
6. If the service term agreement expires and the customer has not notified the Company regarding which option they elect, service will continue at the monthly rate in effect at that time for the month-to-month option.

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR®-I SERVICE (cont'd)**

**E. Rates and Charges**

	<u>USOC</u>	<u>Month to Month</u>	<u>Monthly Rates</u>			(C)
			<u>36<sup>/15/</sup> Months</u>	<u>48<sup>/15/</sup> Months</u>	<u>60<sup>/15/</sup> Months</u>	
Plexar-I System Charges, Per System	ABCPS/ABCS1 <sup>/2/</sup>	\$18.00	\$4.50	\$4.50	\$4.50	
Standard Package 2, Per System <sup>/4/</sup>	ABCS2	27.00	NA	NA	NA	
Plexar-I Feature Capability Charge, Per Plexar-I line Month-to-Month	ABCFC	4.30	NA	NA	NA	
Service Terms: Without Optional Features	ABCFC	NA	0.30	0.30	0.30	
With Optional Features <sup>/5/</sup>	ABCFF	NA	0.00	0.00	0.00	
Per Plexar-I line equipped with Call Transfer Disconnect Month-to-Month	ABCFF	4.30	NA	NA	NA	
Service Terms:	ABCFF	NA	0.00	0.00	0.00	
			<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>		
	<u>USOC</u>	<u>Month to Month</u>	<u>36/48/60<sup>/15/</sup> Months</u>			(C)
Plexar-I System Charges, Per System	ABCPS/ABCS1 <sup>/2/</sup>	\$2.00	\$0.00		\$5.50 <sup>/1/</sup>	
Standard Package 2, Per System <sup>/4/</sup>	ABCS2	60.00 <sup>/3/</sup>	NA		5.50	
Plexar-I Feature Capability Charge, Per Plexar-I line Month-to-Month	ABCFC	15.00	NA		5.50	
Service Terms: Without Optional Features	ABCFC	NA	0.00		5.50 <sup>/1/</sup>	
With Optional Features	ABCFF	NA	0.00		5.50 <sup>/1/</sup>	
Per Plexar-I line equipped with Call Transfer Disconnect Month-to-Month	ABCFF	15.00	NA		5.50	
Service Terms:	ABCFF	NA	0.00		5.50 <sup>/1/</sup>	

See last sheet in Plexar-I Service for footnotes

**PLEXAR®-I SERVICE (cont'd)**

**E. Rates and Charges (cont'd)**

	USOC	Month to Month	Monthly Rates			(C)
			36 <sup>/15/</sup> Months	48 <sup>/15/</sup> Months	60 <sup>/15/</sup> Months	
Call Forwarding, Per Plexar-I Line equipped <sup>/8/</sup>	ABCCF	\$1.20	\$0.65	\$0.60	\$0.50	
Call Forwarding, Inside System, Per Plexar-I Line equipped with:						
Busy	ABCA1	2.50	1.40	1.25	1.00	
Don't Answer	ABCA2	2.50	1.40	1.25	1.00	
Busy/Don't Answer	ABCAA	2.50	1.40	1.25	1.00	
Call Forwarding, Outside System, Per Plexar-I Line equipped with:						
Busy <sup>/8/</sup>	ABCA3	3.00	1.65	1.50	1.20	
Don't Answer <sup>/8/</sup>	ABCA4	3.00	1.65	1.50	1.20	
Busy/Don't Answer <sup>/8/</sup>	ABCA5	4.00	2.20	2.00	1.60	
<u>Custom Calling Services</u>						
Per Plexar-I Line equipped <sup>/8/</sup>						
Auto Redial	NL9	4.00	2.20	2.00	1.60	
Call Blocker	NL5	4.00	2.20	2.00	1.60	
Call Return	NL8	4.00	2.20	2.00	1.60	
Call Trace	N8T	NA	NA	NA	NA	
Per Activation		NA	NA	NA	NA	
Calling Name Delivery	NNM	8.50	4.70	4.25	3.40	
Calling Number Delivery	NLD	8.50	4.70	4.25	3.40	
Calling Number & Name Delivery	NCN	9.50	5.25	4.75	3.80	
Priority Call	NL3	4.00	2.20	2.00	1.60	
Selective Call Forwarding	NL6	4.00	2.20	2.00	1.60	
Call Transfer Disconnect, Per Plexar-I Line Equipped <sup>/12/</sup>	ABCTD	4.00	3.20	3.00	2.80	
Call Waiting, Per Plexar-I Line Equipped <sup>/8,11/</sup>	ABCCW	1.10	0.60	0.55	0.45	
Convenience Dialing I, Per List <sup>/8/</sup>	ABCD1	0.45	0.45	0.45	0.45	
Convenience Dialing II, Per List <sup>/8,10/</sup>	ABCD2	1.50	NA	NA	NA	

See last sheet in Plexar-I Service for footnotes

**PLEXAR®-I SERVICE (cont'd)**

**E. Rates and Charges (cont'd)**

	<u>USOC</u>	<u>Month to Month</u>	<u>Monthly Rates</u>			(C)
			<u>36<sup>/15/</sup> Months</u>	<u>48<sup>/15/</sup> Months</u>	<u>60<sup>/15/</sup> Months</u>	
Conference Calling, Per Conference Arrangement <sup>8,10/</sup>	ABCCC	\$78.00	NA	NA	NA	
Conference Calling, Per Plexar-I Line equipped to access Conference Arrangement <sup>8,10/</sup>	EANCC	---	NA	NA	NA	
Customer Alerting Enablement, Per Plexar-I Line equipped <sup>8/</sup>	<sup>/13/</sup>	1.00	\$0.00	\$0.00	\$0.00	
Directed Call Pickup, Per Plexar-I Line equipped <sup>10/</sup>	ABCCP	0.05	NA	NA	NA	
Distinctive Ringing Common Equipment, Per System <sup>10/</sup>	ABCDCR	26.50	NA	NA	NA	
Class B Ringing/Tone, Per Plexar-I Line Equipped <sup>10/</sup>	ABCDL	1.70	NA	NA	NA	
Remote Access to Call Forwarding, Per Plexar-I Line Equipped <sup>8/</sup>	HRM	2.75	1.50	1.40	1.10	
Simultaneous Ring One Number, Per Plexar-I Station Equipped	S3S1X	2.50	2.50	2.50	2.50	
Toll Restriction, Per Plexar-I Line Equipped	MVPTL	1.00	0.80	0.75	0.70	
Uniform Call Distribution, Per Plexar-I Line Equipped <sup>10/</sup>	ABCUC	0.15	NA	NA	NA	

See last sheet in Plexar-I Service for footnotes

**PLEXAR®-I SERVICE (cont'd)**

**E. Rates and Charges (cont'd)**

	<u>USOC</u>	<u>Complex Installation/ Move Charge</u>		<u>Service and Equipment Charge</u>	(C)
		<u>MTM</u>	<u>36/48/60<sup>15/</sup> Months</u>		
Call Forwarding, Per Plexar-I Line equipped <sup>8/</sup>	ABCCF	\$15.00 <sup>6,7/</sup>	\$7.50 <sup>6,7/</sup>	\$5.50 <sup>1/</sup>	
Call Forwarding, Inside System, Per Plexar-I Line equipped with:					
Busy	ABCA1	15.00 <sup>6,7/</sup>	7.50 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Don't Answer	ABCA2	15.00 <sup>6,7/</sup>	7.50 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Busy/Don't Answer	ABCAA	15.00 <sup>6,7/</sup>	7.50 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Call Forwarding, Outside System, Per Plexar-I Line equipped with:					
Busy <sup>8/</sup>	ABCA3	15.00 <sup>6,7/</sup>	7.50 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Don't Answer <sup>8/</sup>	ABCA4	15.00 <sup>6,7/</sup>	7.50 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Busy/Don't Answer <sup>8/</sup>	ABCA5	15.00 <sup>6,7/</sup>	7.50 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
<u>Custom Calling Services</u>					
Per Plexar-I Line equipped <sup>8/</sup>					
Auto Redial	NL9	8.00 <sup>6,7/</sup>	4.00 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Call Blocker	NL5	8.00 <sup>6,7/</sup>	4.00 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Call Return	NL8	8.00 <sup>6,7/</sup>	4.00 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Call Trace	N8T	8.00 <sup>6,7/</sup>	4.00 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Per Activation		<sup>9/</sup>	<sup>9/</sup>	NA	
Calling Name Delivery	NNM	8.00 <sup>6,7/</sup>	4.00 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Calling Number Delivery	NLD	8.00 <sup>6,7/</sup>	4.00 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Calling Number & Name Delivery	NCN	12.00 <sup>6,7/</sup>	6.00 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Priority Call	NL3	8.00 <sup>6,7/</sup>	4.00 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Selective Call Forwarding	NL6	8.00 <sup>6,7/</sup>	4.00 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Call Transfer Disconnect, Per Plexar-I Line equipped <sup>12/</sup>	ABCTD	2.00 <sup>6,7/</sup>	1.00 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Call Waiting, Per Plexar-I Line equipped <sup>8,11/</sup>	ABCCW	15.00 <sup>6,7/</sup>	7.50 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Convenience Dialing I, Per List <sup>8/</sup>	ABCD1	5.00 <sup>6,7/</sup>	2.50 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Convenience Dialing II, Per List <sup>8,10/</sup>	ABCD2	15.00	NA	5.50	

See last sheet in Plexar-I Service for footnotes

**PLEXAR®-I SERVICE (cont'd)**

**E. Rates and Charges (cont'd)**

	<u>USOC</u>	<u>Complex Installation/ Move Charge</u>		<u>Service and Equipment Charge</u>	(C)
		<u>MTM</u>	<u>36/48/60<sup>15/</sup> Months</u>		
Conference Calling, Per Conference Arrangement <sup>8,10/</sup>	ABCCC	\$30.00	N/A	\$5.50	
Conference Calling, Per Plexar-I Line equipped to access Conference Arrangement <sup>8,10/</sup>	EANCC	5.00	N/A	5.50	
Customer Alerting Enablement, Per Plexar-I Line equipped <sup>8/</sup>	<sup>/13/</sup>	8.00 <sup>6,7/</sup>	\$4.00 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Directed Call Pickup, Per Plexar-I Line equipped <sup>10/</sup>	ABCCP	15.00	NA	5.50	
Distinctive Ringing Common Equipment, Per System <sup>10/</sup>	ABCDCR	15.00	NA	5.50	
Class B Ringing/Tone, Per Plexar-I Line Equipped <sup>10/</sup>	ABCDDL	15.00	NA	5.50	
Remote Access to Call Forwarding, Per Plexar-I Line Equipped <sup>8/</sup>	HRM	8.00 <sup>6,7/</sup>	4.00 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Simultaneous Ring One Number, Per Plexar-I Station Equipped	S3S1X	6.50 <sup>6,7/</sup>	6.50 <sup>6,7/</sup>	5.50	
Toll Restriction, Per Plexar-I Line Equipped	MVPTL	9.50 <sup>6,7/</sup>	4.75 <sup>6,7/</sup>	5.50 <sup>1/</sup>	
Uniform Call Distribution, Per Plexar-I Line Equipped <sup>10/</sup>	ABCUC	15.00	NA	5.50	

See last sheet in Plexar-I Service for footnotes

**PLEXAR®-I (cont'd)**

## Footnotes:

- /1/ The Company will waive the Service & Equipment Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-to-month customers converting to a service term.
- /2/ The USOC ABCS1 is obsolete to existing customers. New systems installed after the effective date of this offering, 10/15/99, will utilize the USOC ABCPS.
- /3/ This charge also applies if establishing Code Access Calling Code subsequent to the initial installation of the Plexar-I system.
- /4/ Obsolete – available only to existing customers.
- /5/ Requires the Plexar-I line to be equipped with at least one optional feature, excluding Call Trace and Customer Alerting Enablement.
- /6/ The Complex Installation/Move charge is not applicable if the optional feature is installed at the same time as the Plexar-I line.
- /7/ Only one charge applies per Plexar-I line when adding any number of the optional features subsequent to the installation of the Plexar-I line. The highest charge will be applied based upon features ordered.
- /8/ Not available to Plexar-I lines equipped with DigiLine Service.
- /9/ Apply the equivalent Business Call Trace, Per Successful Activation, rate as specified in Part 7, Section 1.
- /10/ Obsolete – See appropriate note under Feature Arrays for availability to existing customers who subscribed to this feature.
- /11/ This feature is inclusive of the Cancel Call Waiting option where facilities permit.
- /12/ All lines in the Plexar-I system must be equipped with this feature.
- /13/ USOCs – MWC (audible and visual alerting), MW7 (audible only) or MWQ2X (visual only).
- /14/ A maximum charge of \$15.00 applies per Plexar-I line when changing one or more of these features.
- /15/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

**PLEXAR® EXPRESS SERVICE**

**A. General**

1. Plexar Express is an optional central office-based communications system available to business customers. Plexar Express is provided through an arrangement of exchange access lines, Plexar Express stations and station line facilities, switching equipment, customer facility group and other facilities located on Company premises. A Plexar Express customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar Express exchange access lines to which they subscribe.

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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2. Plexar Express rates and charges provide for Plexar Express stations, including standard features, station line facilities<sup>/1/</sup> (which include the outside plant facilities), Tie Trunk Terminations and optional features. Plexar Express Access Lines are billed at the recurring rate equivalent to a Flat Rate PBX Trunk specified in the Part 4, Section 2.
3. A Plexar Express System may consist of multiple customer premises locations when all Plexar Express stations are served by the same serving central office.
4. Feature Array

*Standard Features*

The following standard features are available with each Plexar Express Station subject to the serving central office capability:

Call Forwarding - Busy Line - All Calls

Automatically forwards incoming or station-to-station calls to a preselected telephone number, when the called Plexar Express station is busy.

Call Forwarding - Don't Answer - All Calls

Automatically forwards incoming or station-to-station calls to a preselected telephone number, when the called Plexar Express station does not answer after a predetermined number of ringing cycles.

Call Forwarding - Variable

Automatically forwards incoming calls to a Plexar Express station line within as well as outside the Plexar Express system.

Call Hold

Allows a Plexar Express station user to hold one call for any length of time provided that neither party goes on-hook, through the use of a feature activation code that is dialed after a switchhook flash.

/1/ Station line facility rates specified in this offering are not applicable to stations associated with Access Advantage Plus Service as found in Part 6, Section 7.



**PLEXAR® EXPRESS SERVICE (cont'd)****C. Payment Plans<sup>/1/</sup>**

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1. The Plexar Express Payment Plan offers the customer two options for payment. They are as follows:

Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 12, 24, 36, 48 or 60 month contract. During the course of the contract, fixed rates (recurring and nonrecurring) are not subject to Company initiated rate increases.

Month-to-Month Plan

Under this plan the customer elects to pay month to month. Month-to-month rates (recurring and nonrecurring) are subject to Company initiated rate changes.

2. All nonrecurring charges specified within this offering can be converted into monthly charges to be paid over the length of any contract term for initial and subsequent installations of service. Annuity factors utilized in deferring these charges are specified in Part 2 (General Terms and Conditions).
3. Additions to service under the two plans specified in paragraph C.1, preceding, can be added to the existing agreement.

Fixed monthly rate plan additions can be coterminous with the original contract or for a shorter term. Additions to service under the Month-to-Month plan can be made at any time.

4. With prior Company agreement, service under these plans may be transferred from one customer to another at the same location for a Supersedure Fee as identified in 'Rates', Nonrecurring Charges, following. The new customer assumes all obligations under the existing contract. Changes and additions to the assumed service can be made after the first day of service has been assumed.
5. All charges specified in this offering, excluding those that are rate referenced from other service offerings, are covered under the Plexar Express payment plans. All other rates and charges not specifically covered in this section are not included. Plexar Express access lines are not included in these payment plans.

<sup>/1/</sup> Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR® EXPRESS SERVICE (cont'd)****C. Payment Plans<sup>/1/</sup> (cont'd)**

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6. For Service Term Agreements which become effective on or after April 27, 2005:

- Termination liability applies if a customer, (a) disconnects the entire service: (b) disconnects more than 35% of the highest number of stations attained during the duration of the contract. The number of stations disconnected that exceeds this allowable number is the net terminated stations.
- The termination charge is calculated as follows:
  - a. Under the conditions listed above, subtract the allowable 35% station fluctuation from the contracted station quantity installed during the duration of the contract. This number is multiplied by
  - b. The monthly Plexar Express Station charge, plus the Station Line Facility charge relevant for that customer's contract term, -multiplied by
  - c. The number of months of the contract not being fulfilled, multiplied by
  - d. Fifty percent (50%)
- In addition, the remainder of any installation and nonrecurring charges that have been deferred must be paid in full. Payment of the termination charge does not release the customer from other previous amounts owed to the Company.

For Service Term Agreements in effect prior to April 27, 2005:

- Termination liability applies if a customer: (a) disconnects the entire service. (b) disconnects more than 35% of the highest number of stations attained during the duration of the contract. The number of stations disconnected that exceeds this allowable number is the net terminated stations.
- The termination charge is calculated as follows:
  - a. number of net terminated stations, multiplied by
  - b. monthly Plexar Express station charge (plus the station line facility charge) relevant for that customer's contract term, multiplied by
  - c. the number of months remaining in the contract.
- In addition, the present worth of any nonrecurring charges that have been converted to monthly charges must be paid in full, applied to another Plexar contract payment plan or deferred over the length of another Plexar contract term.

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR® EXPRESS SERVICE (cont'd)****C. Payment Plans<sup>/1/</sup> (cont'd)**

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7. The customer may, at their option, prior to the expiration of the existing contract terms, terminate the contract without incurring termination charges provided the customer:
- a. signs a new contract at prevailing rates for a term at least as long as the period remaining in the original contract;
  - b. continues with an equivalent Plexar service arrangement (i.e., current system size); and

For Service Term Agreement which become effective on or after April 27, 2005:

- c. agrees to pay the deferred installation and nonrecurring charges incurred on the original contract. These deferred installation and nonrecurring charges may be paid in full. Payment of the termination charges does not release the customer from other previous amounts owed to the Company.

For Service Term Agreements in effect prior to April 27, 2005:

- c. agrees to pay the deferred installation and nonrecurring charges incurred on the original contract, by taking the present worth of the remaining amount and applying current annuity factors as specified in Part 2 (General Terms and Conditions), for the new term. These deferred installation and nonrecurring charges may be paid in full, applied to another Plexar contract payment plan or deferred over the length of another Plexar contract term.

Termination charges are not applicable to Plexar Express station line facilities under the following conditions: (1) when the customer adds Plexar Express access lines with an equivalent reduction in the number of station line facility rate elements, (2) the customer subscribes to Access Advantage Plus Service as found in Part 6, Section 7, and continues with an equivalent Plexar service arrangement subject to the allowable fluctuation specified above.

<sup>/1/</sup> Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR® EXPRESS SERVICE (cont'd)**

**D. Rates and Charges**

Plexar Express Access Line Rates

- Rates and charges for simulated Access Lines shall be the equivalent monthly Flat Rate Trunk as set forth in the Part 4. These facilities may be used for either interoffice station-to-station and/or network access requirements. If dedicated interoffice facilities are utilized in lieu of Plexar Express access lines for station-to-station calling, apply appropriate rates and charges as specified in Part 15, Section 2.
- End User Common Line (EUCL) charges will be billed to Plexar Express as set forth in the Access Tariff, P.S.C. No. 36
- For Plexar Express, an equivalent to the Business EUCL charge will apply per Plexar Express access line. The difference between the calculation from the EUCL charges described just above and this paragraph will be credited to the customer's account, once each month on the customer's bill. No credit or debt will be applied to the customer's partial month's Business EUCL charges for stations which may have been added or deleted during the bill period.

	<u>USOC</u>	<u>M-T-M</u>	<u>Monthly Rates</u>					(C)
			<u>12 Months</u>	<u>24<sup>6/</sup> Months</u>	<u>36<sup>6/</sup> Months</u>	<u>48<sup>6/</sup> Months</u>	<u>60<sup>6/</sup> Months</u>	
<b>Stations</b>								
Basic Station	RKY	\$8.00	\$7.80	\$7.60	\$7.40	\$7.20	\$7.00	
Off-Premise Station	FZP	8.00	7.80	7.60	7.40	7.20	7.00	
<b>Station Line Facility<sup>1,2,5/</sup></b>								
0 – 2 Miles	AXGHX	12.00	11.80	11.60	11.40	11.20	11.00	
Over 2 Miles	AXGGX	30.00	29.80	29.60	29.40	29.20	29.00	
<b>Tie Line Terminations<sup>3/</sup></b>								
Analog	AGT	33.00	33.00	33.00	33.00	33.00	33.00	
Digital <sup>4/</sup>								
- DS1	T1L	190.00	190.00	190.00	190.00	190.00	190.00	
- DS0 Channel	TDA	14.00	14.00	14.00	14.00	14.00	14.00	

/1/ The Station Line Facility applies to Plexar Express stations in excess of the number of Plexar Express access lines, per system, per serving central office. In no case shall the credit applied for station line facility rates exceed the number of station line facility rates billed.

/2/ Apply Private Line rates and charges as specified in Part 15, Section 2 to Off-Premises stations in lieu of station line facility rates.

/3/ In addition, appropriate rates and charges for the facility being terminated apply.

/4/ One DS1 connection is required per 24 DS0s.

/5/ Not applicable on stations associated with Access Advantage Plus Service found in Part 6, Section 7.

/6/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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**PLEXAR® EXPRESS SERVICE (cont'd)**

**D. Rates and Charges (cont'd)**

Optional Features

	USOC	Monthly Rates						(C)
		Month To Month	12 Months	24 <sup>/2/</sup> Months	36 <sup>/2/</sup> Months	48 <sup>/2/</sup> Months	60 <sup>/2/</sup> Months	
<u>Assume Dial Nine</u> , Per System, per C.O.	A94PO	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	
<u>Call Waiting/Cancel Call Waiting</u> Per Station	C3WSX	0.20	0.20	0.20	0.20	0.20	0.20	
<u>Caller ID</u> Per Station								
Calling Number Delivery	NUD	1.50	1.50	1.50	1.50	1.50	1.50	
Calling Name Delivery	NNJ	1.50	1.50	1.50	1.50	1.50	1.50	
Calling Name and Number Delivery	NLM	2.50	2.50	2.50	2.50	2.50	2.50	
<u>Message Waiting Indication</u> Per Station	MWC2X <sup>/1/</sup>	0.10	0.10	0.10	0.10	0.10	0.10	
<u>Routed Numbers</u> Per Telephone Number Routed	R1SCX	0.25	0.25	0.25	0.25	0.25	0.25	
<u>Speed Calling</u> Per Station	SLW	0.20	0.20	0.20	0.20	0.20	0.20	
<u>Toll Restriction</u> Per Station	SR2	0.25	0.25	0.25	0.25	0.25	0.25	

/1/ USOCs – MWC2X (audible and visual alerting), MW71X (audible signal only) or MWQ (visual signal only).

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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