

AT&T MISSOURI GUIDEBOOK

PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

1st Revised Sheet 8
Replacing Original Sheet 8

SMARTTRUNK® (cont'd)

H. Moves (cont'd)

3. (cont'd)
 - j. This credit is not applicable to SmartTrunk Ports.
 - k. This credit is available only where suitable facilities and equipment permit. To be eligible for this credit, the business customer must not currently have any past due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts.
 - l. In the event of early termination of this service, the customer will be liable for any and all termination charges as set forth in this and other applicable service publications.

I. Supersedure

SmartTrunk service may be transferred to a new customer at the same premises location upon written concurrence of the Company. The customer to whom service is transferred will be subject to all past indebtedness, liabilities, minimum term provisions and equipment configurations currently in effect for the previous customer.

J. Suspension and Restoral of Service

1. Initiated by the Company

When service is suspended by the Company, the business restoration charge listed in the Part 2, Section 4 applies, per B Channel.
2. Initiated by the Customer (Vacation Service)

Vacation Service is not offered for SmartTrunk service.

K. Service Terms

1. For each SmartTrunk Interface or Port, the customer is required to select either Month-to-Month Service or a Service Term Agreement of 12, 24^{/1/}, 36^{/1/}, 48^{/1/} or 60^{/1/} continuous months. (C)
Coterminous additions are not permitted during the term of an agreement except if the customer has an agreement with a term of 36^{/1/} months or greater, in which case coterminous additions are allowed within the first 12 months of the agreement. Customers may opt to convert from the original Service Term to a longer Service Term prior to the expiration of the original term.^{/1/} (C)

There are two categories of Service Terms for the SmartTrunk Interface and Port: Initial Service Term and Renewal Service Term. Renewal Service Term rates apply only after completion of the Initial Service Term and payment of all nonrecurring charges associated with the Initial Service Term or after completion of one full month of service at Month-to-Month rates after the Month-to-Month nonrecurring charge has been paid.

^{/1/} Effective September 30, 2024, SmartTrunk term periods exceeding 12 months will no longer be available. The Company will renew SmartTrunk Service only for additional 12-month terms by written amendment. If a 12-month term amendment is not signed, upon expiration of the term the month-to-month Volume Price Rates listed in the applicable Guidebook will apply. (C)

SMARTTRUNK® (cont'd)

K. Service Terms (cont'd)

2. For Month-to-Month SmartTrunk Interface or Port customers and for all other service components, there is a minimum service requirement of one month.
3. Options Available on the Expiration of the Initial or Renewal Service Term for the SmartTrunk Interface or Port

If the customer has a 12-, 24^{/1/} -, 36^{/1/} -, 48^{/1/}-, or 60^{/1/}-Month Initial or Renewal Service Term contract, the customer may: (C)

- a. At any time during the Service Term or an existing term extension as provided in this paragraph, extend the Service Term contract with the same rates, terms and conditions for an additional 12-, 24^{/1/} - or 36^{/1/} months. SmartTrunk Port term extensions do not include associated DS1 facility when provisioned over higher level transport service's vacant bandwidth. The availability of this term extension option at any time is subject to the Company's right to discontinue or to otherwise change this option. Customers who exercise the term extension are not entitled to a different rate based on the overall term as extended (e.g., customers who initially have a 36^{/1/} -month Service Term and extend it by an additional 24^{/1/} months are not entitled to the rates allowed under a 60-month Service Term). An extension will begin on the expiration date of the existing Service Term contract or term extension. The customer will be required to sign an addendum to their Service Term contract for each term extension. During the 12-, 24^{/1/} - or 36^{/1/} -month Service Term contract extension period(s), the customer may terminate the service, or any service components, at any service location on thirty (30) days' notice without incurring a termination charge. (C)

Terms outlined in Paragraph L.2, disallowing any Company-initiated rate increases for the duration of either the 12-, 24^{/1/} -, or 36^{/1/} -month Service Term, do not apply to 12-, 24^{/1/} - or 36^{/1/} -month Service Term extension rates. AT&T reserves the right to change 12-, 24^{/1/} - or 36^{/1/} -month Service term extension rates (increase or decrease) at any time. Pursuant to applicable requirements, the Customer will be notified in advance of any price increases to their 12-, 24^{/1/} - or 36^{/1/} -month Service Term contract extension rates.; or (C)

- b. If customer has not entered into a new Service Term contract (per Paragraph c.), or term extension (per paragraph a.):
 - For customer contracts expiring prior to November 1, 2017, continue service at the Month-to-Month price then currently in effect for the Month-to-Month Payment Plan, or
 - for customer contract expiring on or after November 1, 2017, continue service at the Monthly Extension rates in effect at the time the Service Term contract expires until the customer cancels or renews the service with a new Service Term contract. Subsequently, customers under the Monthly Extension rates may convert their existing service to either a 12-, 24^{/1/} - or 36^{/1/} -month Service Term at the then current rates. The customer will not be assessed any associated non-recurring charges as long as the physical serving arrangement does not change. (C)

Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate.; or

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SMARTTRUNK® (cont'd)**L. Rate and Charge Applications**

1. Recurring installation and nonrecurring charges are applicable according to the specific schedule for the service quoted under this plan.
2. The monthly rate applicable at the time a customer subscribes or elects an additional Service Term for the SmartTrunk Interface or Port under this plan is not subject to Company initiated increases during the life of the Service Term.
3. When requested by the customer prior to installation, installation and/or special construction charges may be deferred and satisfied by making a series of consecutive payments. The installation and/or special construction charge may be deferred over a period of 12, 24^{/1/}, 36^{/1/}, 48^{/1/} or 60^{/1/} months, not to exceed the Service Term selected. Once a deferred charge payment period is selected, it will remain in effect for the duration of the period. (C)

To compute the value of the monthly deferred charge payment, the Installation and/or special construction charge is multiplied by an annuity factor for the appropriate term. A charge equal to the remaining payments will be due immediately should the service be terminated early.

A table of annuity factors is listed in Part 2 – General Terms and Conditions of the Guidebook.

4. In the event the SmartTrunk service is disconnected after the service is established, but prior to expiration of the Service Term, and the installation and/or special construction charges were deferred at the time service was established, the customer will be required to pay a charge equaling the sum of deferred payments remaining on the Service Term.
5. In the event that the SmartTrunk Interface or Port is disconnected after the service is established, but prior to expiration of the Service Term, the customer will be required to pay a termination charge. Payment of the termination charge does not release the customer from other amounts previously owed to the Company. In addition to any unpaid special construction or nonrecurring charges (excluding waived charges), customer termination liability for cancellation of SmartTrunk service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's Service Term.

When a customer with an existing contract converts to another Company provided digital service under a contract term which is equal to or greater than the number of months remaining on the SmartTrunk service contract being terminated, the charges specified, above in this paragraph do not apply.

If Customer migrates a SmartTrunk service or service component (the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service, then AT&T will waive the charges specified in this paragraph associated with the Terminated ILEC Service if:

- 1) the Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months, and
- 2) the replacement AT&T BVoIP Service is installed or available at the same Customer site as the Terminated ILEC Service.

It is at the Company's sole determination whether a product change satisfies these requirements.

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SMARTTRUNK®

M. Rate and Charge Schedule^{/1/}

Description	USOC	Installation Charge		Monthly Rate	
		Initial	Additional ^{/2/}		
SmartTrunk Interface (SI) Initial Term					
Month-to-Month Service	ZPAZD	\$3,540.00	\$2,790.00	\$22,320.00	
12-Month Service Term ^{/3,6/}	ZPAZD	2,300.00	1,800.00	960.00	
24-Month Service Term ^{/3,5,6/}	ZPAZD	1,600.00	1,250.00	840.00	(C)
36-Month Service Term ^{/3,5,6/}	ZPAZD	1,250.00	1,000.00	780.00	
48-Month Service Term ^{/3,5,6/}	ZPAZD	750.00	500.00	710.00	
60-Month Service Term ^{/3,5,6/}	ZPAZD	500.00	-0-	650.00	(C)
SmartTrunk Port ^{/4/} Initial Term					
Month-to-Month Service	TZ1P1	3,000.00	2,500.00	20,772.00	
12-Month Service Term ^{/3,6/}	TZ1P1	1,800.00	1,500.00	790.00	
24-Month Service Term ^{/3,5,6/}	TZ1P1	1,200.00	1,050.00	670.00	(C)
36-Month Service Term ^{/3,5,6/}	TZ1P1	1,000.00	800.00	600.00	
48-Month Service Term ^{/3,5,6/}	TZ1P1	750.00	500.00	540.00	
60-Month Service Term ^{/3,5,6/}	TZ1P1	500.00	-0-	470.00	(C)

/1/ Rates and charges stated are in addition to those specified for DID, DOD, and tie line services in other service publications of the Company and applied as stated in Paragraphs L.8 and L.9.

/2/ This charge applies only when an additional unit is ordered and installed with an initial unit per customer, per request, per due date, per location.

/3/ Business customers who currently have service with another carrier and now establish SmartTrunk service with the Company will receive a waiver of all Installation Charges, Service Connection Charges, and Conversion Charges associated with this rate element. To be eligible, the customer must not currently have any past due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts. This offer cannot be combined with any other non-recurring and/or conversion charge credits or waiver offers.

/4/ The SmartTrunk Port has the same functionality as the SmartTrunk Interface but does not include the connection between the customer's premises and the SmartTrunk Serving Office. This connection is purchased separately and must be at a DS1 or greater level and must conform to Technical Specifications listed in Paragraph E.

/5/ Effective September 30, 2024, SmartTrunk term periods exceeding 12 months will no longer be available. The Company will renew SmartTrunk Service only for additional 12-month terms by written amendment. If a 12-month term amendment is not signed, upon expiration of the term the month-to-month Volume Price Rates listed in the applicable Guidebook will apply. (C)

/6/ Upon expiration of the Service Term, if customer has not entered into a new Service Term contract or term extension, or disconnected service, Monthly Extension rates will apply (see Paragraph K.3.b.). Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate. (C)