Southwestern Bell Telephone Company, LLC d/b/a AT&T Missouri

Section 13 4th Revised Sheet I Replacing 3rd Revised Sheet I

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

For the proposes of Section 13 of the Southwestern Bell Telephone Access Tariff P.S.C. Mo.-No. 36 the terms "Basic Time", "Overtime" and "Premium Time" are defined as follows:

Basic Time - Work related efforts of the Telephone Company performed during normal business day, 8:00 a.m. – 5:00 p.m., Monday through Friday.

Overtime - Work related efforts of the Telephone Company performed outside of a normal business day (Monday through Friday), and on Saturdays.

Premium Time - Work related efforts of the Telephone Company performed on Sundays and/or holidays (i.e., New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, the day after Thanksgiving Day and Christmas Day)

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- A. A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.I.4 and 7.I.6, preceding.
- B. Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.2, preceding.

The Telephone Company will notify the customer that additional engineering charges, as set forth in 13.I.1 following, will apply before any additional engineering is undertaken.

If more than one engineer is involved in the same additional engineering project, the total amount of time for all engineers involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

13.1.1 Charges for Additional Engineering

The charges for additional engineering are as follows:

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ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)

13.1 Additional Engineering-(Continued)

13.1.1 Charges for Additional Engineering-(Continued)

Additional Engineering	Fraction	First Half Hour or on	Each Additional Half Hour or Fraction
Periods	<u>USOC</u>	Thereof	Thereof
Basic Time, per engineer	AEH	\$75.99	\$21.40
Overtime, per engineer	AEH	79.33	74.24

13.2 Additional Labor

Additional Labor is that labor requested by the customer on a given service and agreed to by the Telephone Company.

The Telephone Company will notify the customer that Additional Labor Charges will apply before any additional labor is undertaken. Additional Labor Charges apply on a first and additional basis for each half hour or fraction thereof. If more than one technician is involved in the same Additional Labor Project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

A call-out of a Telephone Company employee for Additional Labor at a time not consecutive with the Telephone Company's Business Day is subject to a minimum charge of four hours, i.e., when Overtime and/or Premium Time charges apply.

For Testing and Maintenance Services, if the customer elects not to release a circuit during the Telephone Company's Business Day, the Telephone Company will work with the customer to reach a mutually agreed upon time.

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Section 13 2nd Revised Sheet 2.1 Replacing 1st Revised Sheet 2.1

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.2 Additional Labor-(Continued)
 - 13.2.1 Overtime Installation

Overtime Installation work related efforts of the Telephone Company performed outside a Normal Business Day and on Saturdays.

13.2.2

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Section 13 4th Revised Sheet 3 Replacing 3rd Revised Sheet 3

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)

13.2 Additional Labor-(Continued)

13.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make installation acceptance tests or cooperative tests with an IC to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in Paragraphs 13.2.1 through 13.2.4, preceding including, but not limited to labor incurred to extend the Point of Termination as set forth in 2.1.4, preceding, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

13.2.6 Charges for Additional Labor

If more than one technician is involved in the same additional labor project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

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Section 13 4th Revised Sheet 4 Replacing 3rd Revised Sheet 4

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.2 Additional Labor-(Continued)
 - 13.2.6 Charges for Additional Labor-(Continued)

The charges for additional labor are as follows:

Additional Labor Periods	<u>USOC</u>	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
Installation			
- Overtime, per technician	ALH	\$58.01(1)	\$ 3.42(1)
- Premium Time, per technician	ALH	61.42(1)	6.83(1)
Stand by			
- Basic Time, per technician	ALT	None	18.49

(1) A call-out of a Telephone Company employee at a time not consecutive with the Telephone Company's Business Day is subject to a minimum charge of four hours when overtime and/or premium time charges apply.

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Section 13 2nd Revised Sheet 5 Replacing 1st Revised Sheet 5

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.2 Additional Labor-(Continued)
 - 13.2.6 Charges for Additional Labor-(Continued)

The charges for additional labor are as follows:

Additional Labor Periods	<u>USOC</u>	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
- Overtime, per technician	ALT	None	\$21.91(1)
- Premium time, per technician	ALT	None	25.32(1)

(I) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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Section 13 2nd Revised Sheet 6 Replacing 1st Revised Sheet 6

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.2 Additional Labor-(Continued)
 - 13.2.6 Charges for Additional Labor-(Continued)

The charges for additional labor are as follows:

Additional Labor Periods	<u>USOC</u>	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
Testing and maintenance with other telephone companies, or other labor			
- Basic time, per technician	ALK	\$73.08	\$18.49
- Overtime, per technician	ALK	76.50(1)	21.91(1)
- Premium time, per technician	ALK	79.91(1)	25.32(1)

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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Section 13 3rd Revised Sheet 7 Replacing 2nd Revised Sheet 7

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services
 - 13.3.1 Customer Owned Equipment Trouble Isolation Charge
 - A. When a customer reports trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Customer Owned Equipment Trouble Isolation Charge for the period of time from when Telephone Company personnel are dispatched to the customer's premises to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.
 - B. The customer shall be responsible for payment of a Customer Owned Equipment Trouble Isolation Charge when the Telephone Company dispatches personnel to the customer's premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either Paragraphs 13.3.1., A or B preceding, the Customer Owned Equipment Trouble Isolation Charge includes all personnel dispatched, including technicians dispatched to another location(s), when necessary for the purpose of testing with a technician(s) dispatched to the customer's premises.

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Section 13 5th Revised Sheet 7.1 Replacing 4th Revised Sheet 7.1

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES- (Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.1 Customer Owned Equipment Trouble Isolation-(Continued)
 - C. The charges for Customer Owned Equipment Trouble Isolation are as follows: Maintenance of Service

The charges for Maintenance of Service are deregulated. Terms and conditions are located in the AT&T Interstate Access Guidebook.

13.3.2 Restoration Priority(2)

(2) Restoration Priority has been superseded by Telecommunications Service Priority (TSP) System as set forth in Section 10, Paragraph 10.7.1, C., preceding. Prior to March 10, I993, RP and TSP will both be in effect, but no new assignments of RP will be allowed. The existing RP services will be honored and maintained during the interim period between the Initial Operating Capability (IOC) and Full Operating Capability (FOC) of TSP. No order for changes to existing RP circuits will be accepted without a TSP Authorization Code or a definitive statement to remove the RP assignment. On March 10, I993, the Telephone Company will remove all RP assignments that have not been converted to TSP or discontinued free of charge.

Issued: April 1, 2024 Effective: May 1, 2024

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ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.3 Easy Access Dialing

A. GENERAL DESCRIPTION

Easy Access Dialing is an arrangement whereby an end user customer (herein referred to as customer) of the Telephone Company or a local service provider that resells services of the Telephone Company for Telephone Exchange Service (either lines or trunks), FGA and BSA-A lines, WATS Access Lines and Plexar lines may select and designate to the Telephone Company an Interexchange Carrier (IC) to access, without dialing an access code. These are referred to as the customer's Primary Interexchange Carrier (PIC) for interLATA toll calls and the intraLATA Primary Interexchange Carrier (LPIC) for intraLATA toll calls. The customer may designate an IC for PIC and a different IC for LPIC.

The end user or customer is identified as the person on the account who is responsible for payment of the account or any person contractually or otherwise lawfully authorized to change telecommunications services and/or represent the end user customer.

Each IC will have one or more access codes assigned to it for its various types of service. When a customer or agent selects an IC as its PIC and/or LPIC, only one access code of that IC may be incorporated into the switching system of the Telephone Company permitting access to that IC by the customer or agent without dialing an access code except "1+" or "0+".

Should a customer or agent wish to use other services of the same IC or services of a different IC it will be necessary for the customer or agent to dial the necessary access code(s) to reach that IC's other service(s).

At the time a customer or agent advises the Telephone Company of its PIC and/or LPIC, the Telephone Company will use the IC access code for that IC from the designated carrier list unless the customer at that time directs the Telephone Company to use a different IC access code assigned to the customer's chosen IC. The PIC and LPIC may either be the same IC or a different IC.

Interstate intraLATA toll calls, service between points in different states which are in the same Local Access and Transport Area, will be routed to the LPIC selected by the customer.

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ACCESS SERVICES

- 13. Additional Engineering, Additional Labor And Miscellaneous Services (Continued)
 - 13.3 <u>Miscellaneous Services</u> (Continued)
 - 13.3.3 Easy Access Dialing (Continued)
 - B. LPIC Assignments

The Telephone Company will make changes in the customer's LPIC assignment pursuant to (1) through (2) following:

1. New Service Requests

New customers will be asked to select a LPIC when they place an order with the Telephone Company for Telephone Exchange Service, FGA, BSA-A, WATS Access Line Service and Plexar Service. LPIC selection made when such orders are placed will incur no additional charges.

For Telephone Exchange service, FGA, BSA-A, and WATS Access Line Service, customers may select a separate LPIC for each line requested.

For Plexar service, customers may select their LPIC for a single Plexar line, multiple Plexar Lines or the Plexar Group. A Plexar Group defines a group of Plexar facilities (i.e., line, trunks, attendant features, etc.) with a common dialing pattern. A customer may have multiple Plexar Groups.

If a new customer fails to make a selection when placing an order for Telephone Exchange Service, FGA or BSA-A lines, WATS Access Line Service or Plexar Service, the customer will be allowed a six month period from installation of their service to select a LPIC at no charge. Any changes made after the six month period has expired or any change subsequent to the initial LPIC selection during the six month period will incur Easy Access Dialing Change charges as set forth in Section 13.3.3.D following, specific to the line or lines being changed.(1)

(1) The six (6) month period allowing a customer's selection of a LPIC at no charge will be available until January 31, 2007

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Section 13 7th Revised Sheet 8.2 Replacing 6th Revised Sheet 8.2

ACCESS SERVICES

13. Additional Engineering, Additional Labor And Miscellaneous Services (Continued)

- 13.3 <u>Miscellaneous Services</u> (Continued)
 - 13.3.3 <u>Easy Access Dialing</u> (Continued)
 - B. LPIC Assignments (Continued)
 - 1. New Service Requests (Cont'd)

New customers may also designate that they do not want a LPIC. This choice (No-LPIC) is considered a valid LPIC selection. Any subsequent changes will incur Easy Access Dialing Change charges as set forth in Section 13.3.3.D following, specific to the line or lines being changed.

On all requests for new service, the Telephone Company will notify the customer of the LPIC assigned to the relevant line(s).

2. Existing Service Requests

- a. Customers of existing Telephone Exchange Service, FGA or BSA-A lines, WATS Access Line Service and Plexar Service may request changes to their LPIC according to the selection options set forth in B., 1., preceding (e.g., separate LPIC and No-LPIC). For these services, the Telephone Company will make LPIC changes based upon the following:
 - 1. For customer initiated requests, the Telephone Company will make LPIC changes upon notification by the customer of the change desired.
 - 2. For IC initiated changes of customer LPIC assignments, the Telephone Company will make LPIC changes pursuant to an IC-provided list of customers accepted by the Telephone Company under a Limited Blanket Agency Agreement. When an IC relies on a Letter of Authorization (LOA) to make a change it must obtain from the customer a signed LOA authorizing the change. LOAs or other valid forms of authorization based on Missouri and/or Federal regulations must not be more than 45 days old when such changes are submitted to the Telephone Company.

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Section 13 7th Revised Sheet 8.3 Replacing 6th Revised Sheet 8.3

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.3 Easy Access Dialing-(Continued)
 - C. Rate Regulation
 - Unless otherwise specified, Easy Access Dialing Change charges apply to each LPIC selection on Telephone Exchange Service, FGA and BSA-A lines, WATS Access lines and Plexar lines, including changes to or from a No-LPIC designation.

Easy Access Dialing LPIC Change charges are set forth in Section 13.3.3.D following.

- 2. A non-recurring charge, as set forth in 13.3.3.D following, to process a change in LPIC applies as follows:
 - (a) A nonrecurring charge applies when the request to change LPIC is submitted through mechanized methods.
 - (b) A nonrecurring charge applies when the request to change LPIC is submitted through manual methods.

As used above, manual methods are (i) personal interaction between a customer, or a person acting on behalf of a customer, and a Telephone Company employee; and (ii) any written submission from a customer, or a person acting on behalf of a customer, to a Telephone Company service center. Mechanized methods shall include all other methods. If a request utilizing a mechanized method results in manual processing, the mechanized nonrecurring charge shall apply upon completion of the request.

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Section 13 3rd Revised Sheet 8.3.1 Replacing 2nd Revised Sheet 8.3.1

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.3 Easy Access Dialing-(Continued)
 - C. Rate Regulations-(Continued)
 - 3. Telephone Exchange Service lines, FGA and BSA-A lines, and WATS Access lines

For a single LPIC change, the per LPIC change charge applies. For multiple LPIC changes for a single end user customer requested on a single order, the per LPIC change charge applies to the first LPIC changed and the per supplemental change charge applies to each additional LPIC change. For LPIC changes on multiple access lines on a single order, the per LPIC change charge for a single end user customer applies to the first LPIC changed and the per supplemental change charge applies to each additional LPIC.

4. Plexar lines and Plexar Groups

Easy Access Dialing Change charges are applied for each LPIC change on a per LPIC, per supplemental LPIC, per group and per additional group basis.

For a LPIC change to a single Plexar line, the per LPIC change charge applies. For LPIC changes to multiple Plexar lines on a single order, the per LPIC change charge applies to the first LPIC changed and the supplemental LPIC change charge applies to each additional LPIC changed.

For LPIC changes to a Plexar Group, the per group change charge and the per supplemental group supplemental line change charge apply as follows:

- a. For LPIC changes on only one Plexar Group, the per group change charge applies as well as the per group supplemental line change charge for each line in the Plexar Group that does not have an individual LPIC assigned to it.
- b. When a LPIC changes for multiple Plexar Groups, the per group change charge applies to each group changed and the per group supplemental line change charge applies to each line in the Plexar Group that does not have an individual LPIC assigned to it.

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Section 13 7th Revised Sheet 8.4 Replacing 6th Revised Sheet 8.4

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.3 Easy Access Dialing-(Continued)
 - C. Rate Regulations-(Continued)
 - 5. Pay Telephone SmartCoinSM Access Lines

If the customer's LPIC elects not to submit an order for its 1+ intraLATA sent paid traffic from SmartCoin Access Lines or fails to select a designated subcontractor (secondary service provider) for such traffic, the 1+ intraLATA carrier sent paid traffic will be routed to the existing default 1+ intraLATA carrier (provided such carrier continues to accept the traffic) until the customers' LPIC is ready to handle the 1+ intraLATA sent paid traffic, or makes arrangements with another IC to handle the traffic, as set forth in Section 21 Coin Services, following.

Discontinuance of FGD or BSA-D Service

If an IC discontinues its FGD or BSA-D service in an end office, Easy Access Dialing Change charges as set forth in Section 13.3.3.D following, will apply to the IC discontinuing the FGD or BDA-D service. These charges will be assessed to the IC for each end user that is presubscribed to that IC.

The IC must contact in writing all affected customers for whom it serves as their LPIC. The IC must notify these customers that they must select a new LPIC and the IC will pay all related Easy Access Dialing Change Charges.

7. LPIC Disputes

The alleged unauthorized carrier will be billed the appropriate Easy Access Dialing Change Charge(s) for the alleged unauthorized change and the appropriate Easy Access Dialing Change Charge(s) to change the customer to their preferred IC. For multiple alleged unauthorized LPIC changes, supplemental charges, as set forth in Section 13.3.3.D following will apply.

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Section 13 6th Revised Sheet 8.5 Replacing 5th Revised Sheet 8.5

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)

- 13.3 Miscellaneous Services-(Continued)
 - 13.3.3 Easy Access Dialing-(Continued)
 - C. Rate Regulations-(Continued)
 - 9. Interexchange Carrier Pays Billing Option

The Interexchange Carrier Pays (IC Pays) Billing Option is an option that permits an IC to be charged by the Company for their end user's LPIC change charge when the Company changes an end user's IC assignment.

The LPIC change may either be requested via an IC provided end user or agent list submitted in the Customer Account Record Exchange format (IC Pays – Carrier Initiated) or by the end user customer directly to the Company (IC Pays – Customer Initiated).

ICs that subscribe to "IC Pays – Carrier Initiated" have the option to redirect billing of the LPIC change charge on a case-by-case basis.

For ICs that subscribe to "IC Pays – Customer Initiated", all end user LPIC changes to the IC's CIC (and at the IC's option, changes from the IC's CIC to "No LPIC") initiated through the Telephone Company will be redirected to the IC.

The IC submitting the LPIC change must sign an IC Pays Billing Option agreement with the Company for either of the IC Pays Billing Options to apply.

When these conditions have been met, the end user customer will not be assessed the charge for the LPIC change. The IC participating in the IC Pays Billing Option will be charged the change charge as set forth in Section 13.3.3(D) following.

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Section 13 9th Revised Sheet 9 Replacing 8th Revised Sheet 9

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.3 Easy Access Dialing-(Continued)
 - C. Rate Regulations-(Continued)

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Section 13 6th Revised Sheet 9.1 Replacing 5th Revised Sheet 9.1

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.3 Easy Access Dialing-(Continued)
 - C. Rate Regulations-(Continued)

8. Reseller

A reseller of the Company's Telephone Exchange Service (either lines or trunks), FGA and BSA-A lines, WATS Access lines and Plexar lines will be charged Easy Access Dialing nonrecurring charges as applicable.

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Section 13 8th Revised Sheet 9.2 Replacing 7th Revised Sheet 9.2

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.4 Rates and Charges-(Continued)
 - 13.3.3 Easy Access Dialing-(Continued)
 - D. Rates

Residence/Business/Plexar Lines:	Nonrecurring Charge
 per manual LPIC change per manual supplemental LPIC change per mechanized LPIC change per mechanized supplemental LPIC change 	\$1.52 1.52 1.52 1.52
Plexar Groups: - per group change - per group supplemental line change	1.52 0.47

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Section 13 3rd Revised Sheet 9.3 Replacing 2nd Revised Sheet 9.3

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)

Southwestern Bell Telephone Company, LLC d/b/a AT&T Missouri

Section 13 3rd Revised Sheet 9.4 Replacing 2nd Revised Sheet 9.4

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)

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Section 13 2nd Revised Sheet 9.5 Replacing 1st Revised Sheet 9.5

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)

Southwestern Bell Telephone Company, LLC d/b/a AT&T Missouri

Section 13 3rd Revised Sheet 10 Replacing 2nd Revised Sheet 10

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.4 Standard Jacks Registration Program

Registered jacks are provided by the Telephone Company to connect Registered Equipment to those services that are subject to the Registration Program as set forth in Technical Reference Publication AS No. 1. Registered jacks are used to terminate services provided by the Telephone Company. For each service provided by the Telephone Company, a specific registered jack has been selected as the standard for the service. This jack will be provided and installed at no additional charge. Other services or facilities, provided either by the Telephone Company or by others, may also be terminated in any spare capacity of the standard jack. There is no charge for the use of spare capacity of the jack.

The customer may procure an additional jack (or jacks) from either the Telephone Company or another vendor for installation on the customer's side of the demarcation point.

The use of Jacks is covered in Part 68 of the F.C.C.'s Rules and Regulations. Specific jacks are described in the document on file with the F.C.C. entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations described in Subpart F of Part 68 of the F.C.C.'s Rules and Regulations".

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Section 13 4th Revised Sheet 11 Replacing 3rd Revised Sheet 11

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)

Southwestern Bell Telephone Company, LLC d/b/a AT&T Missouri

Section 13 3rd Revised Sheet 12 Replacing 2nd Revised Sheet 12

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)

Southwestern Bell Telephone Company, LLC d/b/a AT&T Missouri

Section 13 4th Revised Sheet 13 Replacing 3rd Revised Sheet 13

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)

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Section 13 4th Revised Sheet 14 Replacing 3rd Revised Sheet 14

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)

Southwestern Bell Telephone Company, LLC d/b/a AT&T Missouri

Section 13 4th Revised Sheet 15 Replacing 3rd Revised Sheet 15

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)

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Section 13 2nd Revised Sheet 16 Replacing 1st Revised Sheet 16

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)

13.3 Miscellaneous Services(Continued)

13.3.5 Testing Services

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in I3.3.5, C., following. Other testing services provided by the Telephone Company in association with Access Services are furnished at no additional charge. These other testing services are described in Paragraphs 6.I.4 and 7.I.7, preceding.

Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, provisions are made in l3.3.5, A.5 and B.2, following for a customer to request Telephone Company personnel to perform testing services at the IC terminal location or End User's premises.

The offering of Testing Services under this section of the Tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in Paragraphs I3.3.5, A., B. and C., following:

A. Switched Access Service

Testing Services for Switched Access are comprised of (a) tests which performed during the installation of a Switched Access Service and (b) tests which are performed after acceptance of such access services by an IC, i.e., inservice tests. These inservice tests may be further divided into two broad categories of tests: scheduled and nonscheduled.

Scheduled tests are those tests performed by the Telephone Company on a regular basis, e.g., monthly, which result in the measurement of Switched Access Service. Scheduled tests may be done on an automatic basis (no

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Section 13 2nd Revised Sheet 17 Replacing 1st Revised Sheet 17

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - A. Switched Access Service-(Continued)

Telephone Company or IC technicians involved), on a cooperative basis [Telephone Company technician(s) involved at Telephone Company office(s) and IC technician(s) involved at IC terminal location(s)], or a manual basis [Telephone Company technician(s) involved at Telephone Company office(s) and at IC terminal location(s)].

Nonscheduled tests are performed by the Telephone Company "on demand," which result in the measurement of Switched Access Services. Non-scheduled tests may involve Telephone Company technicians at the Telephone Company offices and at the IC's terminal location.

1. Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Service involves the Telephone Company provision of a technician at its office(s), and the IC provides a technician at its terminal location(s) with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for an example, consist of the following tests:

- Impulse Noise
- Phase Jitter
- Signal to C-Notched Noise Ratio
- Intermodulation (Nonlinear) Distortion
- Frequency Shift (Offset)
- Envelope Delay Distortion
- Dial Pulse Percent Break

Southwestern Bell Telephone Company, LLC d/b/a AT&T Missouri

Section 13 4th Revised Sheet 18 Replacing 3rd Revised Sheet 18

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - A. Switched Access Service-(Continued)
 - 2. Automatic Scheduled Testing

Automatic Scheduled Testing (AST) of Switched Access Services (FGB, FGD, BSA-B and BSA-D), where the IC provides remote office test lines and 105 test lines with associated responders or their functional equivalent, will consist of monthly loss and C-message noise tests and annual balance test. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the IC may also order, at additional charges, gain-slope and C-notched noise testing.

The Telephone Company will provide a monthly AST report that lists the test results from each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

Southwestern Bell Telephone Company, LLC d/b/a AT&T Missouri

Section 13 4th Revised Sheet 19 Replacing 3rd Revised Sheet 19

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - A. Switched Access Service-(Continued)
 - 3. Cooperative Scheduled Testing

Cooperative Scheduled Testing (CST) of Switched Access Services (FGB, FGD, BSA-B, BSA-D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s), and the IC provides a technician at its terminal location(s) or with suitable test equipment to perform the required tests, will consist of quarterly loss and C-message noise tests and annual balance tests. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance measurements, the IC may also order, at additional charges, gain-slope and C-notched noise testing.

The Telephone Company will provide, on a quarterly basis, a CST report that lists the test results for each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

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Section 13 4th Revised Sheet 20 Replacing 3rd Revised Sheet 20

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - A. Switched Access Service-(Continued)
 - 4. Manual Scheduled Testing

Manual Scheduled Testing (MST) of Switched Access Services (FGB, FGD, BSA-B, BSA-D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and at the IC terminal location, will consist of quarterly loss and C-message noise tests and annual balance tests. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the IC may also order, at additional charges, gain-slope and C-notched noise testing.

The Telephone Company will provide, on a quarterly basis, a MST report that lists the test results for each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

Southwestern Bell Telephone Company, LLC d/b/a AT&T Missouri

Section 13 1st Revised Sheet 21 Replacing Original Sheet 21

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - A. Switched Access Service-(Continued)
 - 5. Nonscheduled Testing

Nonscheduled Testing (NST) of Switched Access Services is where:

- the IC provides remote office test lines and 105 test lines with associated responders or their functional equivalent ("automatic testing"), or
- the Telephone Company provides a technician at its office(s), and the IC provides a technician at its terminal location(s) with suitable test equipment to perform the required tests ("cooperative testing"), or
- the Telephone Company provides a technician at its office(s), at IC terminal location(s) or End User's premises with suitable test equipment to perform the required tests ("manual testing").

Nonscheduled tests may consist of any tests, e.g., loss, noise, slope and envelope delay which the IC may require.

- 6. Obligations of the IC
 - a. The IC shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support AST as set forth in Paragraph 13.3.5, A.2., preceding, or NST as set forth in Paragraph 13.3.5, A.5., preceding.
 - b. The IC shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

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Section 13 2nd Revised Sheet 22 Replacing 1st Revised Sheet 22

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - B. Special Access Service

The Telephone Company will, at the request of an IC, provide assistance in performing specific tests requested by the IC.

1. Additional Cooperative Acceptance Testing (ACAT)

When an IC provides a technician at its terminal location or at the End User's premises with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing. At the IC's request, the Telephone Company will provide a technician at the IC terminal location or at the End User's premises. These tests may, e.g., consist of the following:

- VG1 through VG5: Attenuation Distortion,
 C-Message Noise and Echo Control
- VG6 through VG12: Attenuation
 Distortion, C-Message Noise, Echo
 Control, Impulse Noise, Phase Jitter,
 Intermodulation Distortion, Envelope
 Delay Distortion and Frequency Shift.
- 2. Nonscheduled Testing (NST)

When an IC provides a technician at its terminal location or at the End User's premises with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Nonscheduled Testing. At the IC's request, the Telephone Company will provide a technician at the IC terminal location or at the End User's premises. Nonscheduled tests may consist of any tests, e.g., loss, noise, slope and envelope delay which the IC may require.

Southwestern Bell Telephone Company, LLC d/b/a AT&T Missouri

Section 13 2nd Revised Sheet 23 Replacing 1st Revised Sheet 23

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - B. Special Access Service-(Continued)
 - 3. Obligation of the IC

When the IC subscribes to Testing Service as set forth in this Section, the IC shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

- C. Rates and Charges
 - 1. Switched Access
 - a. Additional Cooperative Acceptance Testing

Testing Periods	<u>USOC</u>	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
Basic Time, per technician	UBCX+	\$73.37	\$18.78
Overtime, per technician	UBCX+	76.71(1)	22.12(1)
Premium Time, per technician	UBCX+	80.04(1)	25.45(1)

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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Section 13 2nd Revised Sheet 24 Replacing 1st Revised Sheet 24

ACCESS SERVICES

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- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - C. Rates and Charges-(Continued)

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- 1. Switched Access-(Continued)
 - b. Automatic Scheduled Testing (AST)

To First Point of Switching	<u>USOC</u>	Monthly <u>Rates</u>
Basic Tests(1)(3)		
1004 Hz Loss Tests(2) performed within a one-year period, per test ordered, per transmission path	UBGX+	\$0.001
C-Message Noise Tests(2) performed within a one-year period, per test ordered, per transmission path	UBGX+	0.001
Return Loss (Balance) Tests(2) performed within a one- year period, per test ordered,	LIDOV	0.001
per transmission path	UBGX+	0.001

- (I) These three tests represent the minimum offering, i.e., an order for testing must at a minimum consist of twelve 1004 Hz Loss Tests per transmission path, I2 C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The additional tests listed may be ordered by the IC at additional charges 60 days prior to the start of the IC-prescribed schedule.
- (2) The IC may specify a more frequent schedule of tests, 60 days prior to the start of the IC-prescribed schedule.

(3) Subject to a one-year minimum contract period and annually thereafter.

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Section 13 2nd Revised Sheet 25 Replacing 1st Revised Sheet 25

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - C. Rates and Charges-(Continued)
 - 1. Switched Access-(Continued)
 - b. Automatic Scheduled Testing (AST)-(Continued)

per transmission path. . .

To First Point of Switching	<u>USOC</u>	Monthly <u>Rates</u>
Additional Tests		
Gain-Slope Tests performed within a one-year period, per test ordered, per transmission path	UBGX+	\$ 0.001
C-Notched Noise Tests performed within a one- year period, per test ordered,		

UBGX+

0.001

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Section 13 2nd Revised Sheet 26 Replacing 1st Revised Sheet 26

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - C. Rates and Charges-(Continued)
 - 1. Switched Access-(Continued)
 - c. Cooperative Scheduled Testing (CST)

To First Point of Switching	<u>USOC</u>	Monthly <u>Rates</u>
Basic Tests(I)(3)		
1004 Hz Loss Tests(2) performed within a one-year period, per test ordered, per transmission path	UBSX+	\$0.76
C-Message Noise Tests(2) performed within a one-year period, per test ordered, per transmission path	UBSX+	0.72
Return Loss (Balance) Tests(2) performed within a one- year period, per test ordered, per transmission path	UBSX+	1.06
per transmission patri	ODOX+	1.00

- (1) These three tests represent the minimum offering, i.e., an order for testing must at a minimum consist of four 1004 Hz Loss Tests per transmission path, four C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The additional tests listed may be ordered by the IC at additional charges 60 days prior to the start of the IC-prescribed schedule.
- (2) The IC may specify a more frequent schedule of tests, 60 days prior to the start of the IC-prescribed schedule.
- (3) Subject to a one-year minimum contract period and annually thereafter.

Southwestern Bell Telephone Company, LLC d/b/a AT&T Missouri

Section 13 2nd Revised Sheet 27 Replacing 1st Revised Sheet 27

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - C. Rates and Charges-(Continued)
 - 1. Switched Access-(Continued)
 - c. Cooperative Scheduled Testing (CST)-(Continued)

<u>USOC</u>		_Rates	Monthly
path	UBSX+		\$ 0.83
ne-	UBSX+		0.69
	path	path UBSX+ ests ene-	path UBSX+ ests one-

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Section 13 2nd Revised Sheet 28 Replacing 1st Revised Sheet 28

Manthly

(CP)ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)

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- C. Rates and Charges-(Continued)
 - 1. Switched Access-(Continued)
 - d. Manual Scheduled Testing (MST)

of Switching USOC		Rates	Monthly
Basic Tests(1)(3)			
1004 Hz Loss Tests(2) performed within a one-year period, per test ordered, per transmission path	. UBMX+		\$1.51
C-Message Noise Tests(2) performed within a one-year period, per test ordered, per transmission path			1.44
Return Loss (Balance) Tests(2) performed within a one- year period, per test ordered, per transmission path	. UBMX+		2.11
per transmission path	. UDIVIA+		۷.۱۱

- (1) These three tests represent the minimum offering, i.e., an order for testing must at minimum consist of four 1004 Hz Loss Tests per transmission path, four C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The additional tests listed may be ordered by the IC at additional charges, 60 days prior to the start of the IC-prescribed schedule.
- (2) The IC may specify a more frequent schedule of tests, 60 days prior to the start of the IC-prescribed schedule
- (3) Subject to a one-year minimum contract period and annually thereafter.

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Section 13 2nd Revised Sheet 29 Replacing 1st Revised Sheet 29

ACCESS SERVICES

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)

Monthly

- 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - C. Rates and Charges-(Continued)

To First Point

- 1. Switched Access-(Continued)
 - d. Manual Scheduled Testing (MST)-(Continued)

of Switching	<u>USOC</u>	<u>Rates</u>
Additional Tests		
Gain-Slope Tests performed within a one-year period, per test ordered, per transmission path	UBMX+	\$ 1.66
C-Notched Noise Tests performed within a one-year period, per test ordered,		

per transmission path. . . UBMX+

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Section 13 2nd Revised Sheet 30 Replacing 1st Revised Sheet 30

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - C. Rates and Charges-(Continued)
 - 1. Switched Access-(Continued)
 - e. Nonscheduled Testing (NST)

Automatic Testing:

To First Point of Switching	<u>USOC</u>	Nonrecurring <u>Charges</u>
l004 Hz Loss, per test performed	USCX+	\$21.39
C-Message Noise, per test performed	USCX+	21.39
Return Loss (Balance), per test performed	USCX+	21.39
Gain-Slope, per test performed	USCX+	21.39
C-Notched Noise, per test performed	USCX+	21.39

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Section 13 2nd Revised Sheet 31 Replacing 1st Revised Sheet 31

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - C. Rates and Charges-(Continued)
 - 1. Switched Access-(Continued)
 - e. Nonscheduled Testing (NST)-(Continued)

Cooperative Testing:

Testing Periods	<u>USOC</u>	First Half Hour or Fraction Thereof	Each Additional Half Hour or <u>Fraction Thereof</u>
Basic Time, per technician	USSX+	\$73.37	\$18.78
Overtime, per technician	USSX+	76.71(1)	22.12(1)
Premium Time, per technician	USSX+	80.04(1)	25.45(1)

⁽¹⁾ A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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Section 13 2nd Revised Sheet 32 Replacing 1st Revised Sheet 32

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - C. Rates and Charges-(Continued)
 - 1. Switched Access-(Continued)
 - e. Nonscheduled Testing (NST)-(Continued)

Manual Testing:

Testing Periods USOC	First Half Hour or Fraction Thereof	Each Additional Half Hour or <u>Fraction Thereof</u>
Basic Time, per technician USMX	+ \$73.23	\$18.64
Overtime, per technician USMX-	+ 76.60(1)	22.01(1)
Premium Time, per technician USMX	79.98(1)	25.39(1)

⁽¹⁾ A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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Section 13 2nd Revised Sheet 33 Replacing 1st Revised Sheet 33

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - C. Rates and Charges-(Continued)
 - 2. Special Access
 - a. Additional Cooperative Acceptance Testing (ACAT)

Testing Periods USO	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
Basic Time, per technician SNT	X+ \$73.08	\$18.49
Overtime, per technician SNT	X+ 76.50	21.91(1)
Premium Time, per technician SNT	X+ 79.91(1)	25.32(1)

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Southwestern Bell Telephone Company, LLC d/b/a AT&T Missouri

Section 13 2nd Revised Sheet 34 Replacing 1st Revised Sheet 34

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.5 Testing Services-(Continued)
 - C. Rates and Charges-(Continued)
 - 2. Special Access-(Continued)
 - b. Nonscheduled Testing (NST)

	First Half		
		Hour or Fraction	Each Additional
Testing Periods	<u>USOC</u>	<u>Thereof</u>	Half Hour or Fraction Thereof
Basic Time, per technician	SNOX+	\$73.08	\$18.49
Overtime, per technician	SNOX+	76.50(1)	21.91(1)
Premium Time, per technician	SNOX+	79.91(1)	25.32(1)

⁽¹⁾ A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Southwestern Bell Telephone Company, LLC d/b/a AT&T Missouri

Section 13 5th Revised Sheet 35 Replacing 4th Revised Sheet 35

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (cont'd)
 - 13.3 Miscellaneous Services (cont'd)
 - 13.3.6 Provision of Access Service Billing Information
 - A. The customer will receive its monthly bills in a standard paper format or if requested by the customer, on magnetic tape in lieu of paper. Once billing has begun, the Company will accept subsequent customer requests for form changes in the primary billing data (e.g., paper to tape or tape to paper). The Access Billing Change charge set forth in Paragraph 13.3.6.D.1, following, will apply for each form change requested by the customer per billing period per Revenue Accounting Office (RAO).

The period of time to implement the changes will be determined by the Company.

- B. At the option of the customer, and for an additional charge:
 - 1. Billing detail may be sent to the customer's premises by data transmission.
 - 2. Additional copies of the customer's monthly bill may be provided in standard paper, magnetic tape, floppy disk(1), CD-ROM, DVD or microfiche(1) format.
 - 3. When additional copies of the customer's bill are ordered by the customer, the Access Billing Change charge will apply per billing period per RAO for each form of the bill ordered. For subsequent changes in bill form or number of additional copies, the Access Billing Change charge set forth in Paragraph 13.3.6.D.1., following, will apply per customer request, per billing period per RAO. The period of time to implement these options or make changes will be determined by the Company.
- C. On an individual case basis, other forms of the billing data or the preparation of the billing data for data transmission will be provided when the Company has determined that these provisions are economically beneficial and the customer is mutually agreeable to the provisions.
- (1) Floppy Disk and Microfiche is grandfathered. The Company will not accept new customers as of August 30, 2003. Existing customers must change to another available media by October 6, 2003.

Southwestern Bell Telephone Company, LLC d/b/a AT&T Missouri

Section 13 3rd Revised Sheet 35.1 Replacing 2nd Revised Sheet 35.1

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)

Special Access

- 13.3.6 Provision of Access Service Billing Information:-(Continued)
 - D. If charges for Access Services Billing exist in the Telephone Company's Intrastate Access Service Tariffs and its Interstate Access Service Tariff, the total charge to the customer will be calculated based on one half of the intrastate charge and one half of the interstate charge. If charges for Access Services Billing exist only in the Telephone Company's Intrastate Access Services Tariff, full intrastate charges will apply.
 - E. Standard Bill Periods for Switched Access Services and Special Access Services are as follows:

Switched Access FGA/BSA-A 5th of the Month FGB/BSA-B 5th of the Month

FGD/BSA-D 5th and 15th of the Month 25th of the Month

To the extent the Telephone Company can accommodate the customer's request to change an existing bill period, a nonrecurring charge will apply. The Billing Account Number (BAN) Administrative Change Charge as set forth in Section 6 of Tariff FCC No. 1 does not apply when a customer requests a change of an existing bill period.

The nonrecurring charge for FGA and BSA-A is applied per line. For FGB, FGD, BSA-B and BSA-D, the nonrecurring charge is applied per end office and access tandem.

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Section 13 9th Revised Sheet 36 Replacing 8th Revised Sheet 36

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (cont'd)
 - 13.3 Miscellaneous Services (cont'd)
 - 13.3.6 Provision of Access Service Billing Information (cont'd)
 - D. The rates and charges for the provision of Access Service Billing Information are as follows:

		<u>USOC</u>	Nonrecurring Charge
1.	Access Billing Change charge per billing period, per RAO		\$ 7.25
2.	Secondary Bill - Paper		
	per page - Magnetic Tape	WCP1X	0.0325
	per tape - Microfiche(1)	WCP2X	82.76
	per frame - Electronic Data Transmission	WCP3X	.0009
	per record - Floppy Disk(1)	WCP4X	ICB
	per record	WCP5X	.000550
	- CD-ROM per disk - DVD	WCP6X	10.00
	per disk	WCP7X	10.00
3.	Change of Access Services Bill Period (NRBCH) FGA/BSA-A		29.00
- per line FGB/BSA-B FGD/BSA-D	·		29.00
			29.00
	 per end office and access tandem Special Access 		44.00

(1) Floppy Disk and Microfiche is grandfathered. The Company will not accept new customers as of August 30, 2003. Existing customers must change to another available media by October 6, 2003.

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Section 13 2nd Revised Sheet 37 Replacing 1st Revised Sheet 37

ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
- 13.3 Miscellaneous Services-(Continued)
 - 13.3.7 Protective Connecting Arrangements

The following Protective Connecting Arrangements (PCA's) are grand-fathered and are offered subject to on-the-shelf availability:

Description	<u>USOC</u>	Monthly <u>Rates</u>	Nonrecurring <u>Charges</u>
Automatic PCA with a contact type signaling interface for two- or four-wire voice-band connections of CPE communications systems to Telephone Company Special Access Services	CDQ	\$34.42	None
Automatic PCA for connection of a customer, authorized user or joint user-provided communications system arranged for CPE dial or automatic channel signaling to a Telephone Company Special Access Service	C234W	10.48	\$162.87
PCA which provides for connection of CPE automatic telephone answering devices to Telephone Company Access Service by means of a two-wire interface	PA6++	ICB rates and c	harges apply.
PCA for connection of answering or recording equipment to Telephone Company lines for one-way voice transmission in each direction but not simultaneously. Recording of two-way conversations is prevented by the PCA	RDL	5.28	82.38

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Section 13 2nd Revised Sheet 38 Replacing 1st Revised Sheet 38

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.7 Protective Connecting Arrangements-(Continued)

Description	<u>USOC</u>	Monthly <u>Rates</u>	Nonrecurring <u>Charges</u>
PCA for use with CPE answer only equipment where two-way transmission is required	PFZ++	ICB rates and	charges apply.
Same application as PFZ++ with voice control disconnect and automatic receive volume limiting	PF9++	ICB rates and	charges apply.
PCA for use with CPE to provide data on PBX trunks. Also requires standard PBX trunk PCA	PGA++	ICB rates and	charges apply.
PCA to permit connection of CPE message registers to Telephone Company Switched Access Service for indications of message registration for outgoing calls over the associated central office trunks	PGB++	ICB rates and	charges apply.
Alarm coupler for use with rotary dial, one-way transmission CPE alarm signaling device	PGH++	ICB rates and	charges apply

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Section 13 2nd Revised Sheet 39 Replacing 1st Revised Sheet 39

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.7 Protective Connecting Arrangements-(Continued)

Description	<u>USOC</u>	Monthly <u>Rates</u>	Nonrecurring <u>Charges</u>
PCA to permit the connection of CPE to Telephone Company Switched Access Service arranged for two-way service, i.e., outward dialing by hotel/motel guests and re-ring by the operator of the IC long distance switchboard (the equivalent of a toll terminal)	PDA++	ICB rates and	charges apply.
For termination of CPE tie lines, with CPE channel signaling, in Centrex systems four-wire	C2H	\$22.55	\$348.30
PCA used for automatic connection of CPE voice transmitting and/or receiving terminal equipment to Telephone Company Switched Access Service.	C2ACP	6.66	52.90
PCA to provide for connection of CPE terminal equipment to Telephone Company Switched Access Service via three-wire interface PDJ++	ICB rates and ch	narges apply.	

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Section 13 2nd Revised Sheet 40 Replacing 1st Revised Sheet 40

(CP)ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.7 Protective Connecting Arrangements-(Continued)

Description	<u>USOC</u>	Monthly <u>Rates</u>	Nonrecurring <u>Charges</u>
PCA for connection of CPE voice communications systems and/or terminal equipment via two-wire interface to Telephone Company Switched Access Service (only loop-start trunks not equipped for toll diversion) or equipment	PDK++	. ICB rates and	l charges apply
Mannual PCA used to connect a cord switchboard position of a CPE system, which provides supervisory signals, to Telephone Company Switched Access Service	PDQ++	ICB rates and	l charges apply
Automatic PCA used to connect Telephone Company Switched Access Service arrange for two-way combination service to and from the attendant position and from the dial switching equipment of a CPE system	d CDH	\$ 6.46	\$53.80
Automatic PCA used to connect Telephone Company Switched Access Service arrange for one-way incoming service to the attendant position of CPE system	d PDV++	ICB rates and	l charges apply
Automatic PCA used to connect Telephone Company Switched Access Service arrange for one-way outgoing service from the attendant position of a CPE system	d DZ++	ICB rates and	l charges apply

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(CP)ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.7 Protective Connecting Arrangements-(Continued)

Description	<u>USOC</u>	Monthly <u>Rates</u>	Nonrecurring <u>Charges</u>
Automatic PCA used to connect Telephone Company Switched Access Service arranged for one-way outgoing service from the dial switching equipment of a CPE system	PFA++	ICB rates and char	ges apply
Automatic PCA used to connect Telephone Company Switched Access Service arranged for two-way service to and from the attendant position of a CPE system	CD9	4.85	\$52.13
PCA used for automatic connection of CPE voice transmitting and/or receiving terminal equipment bridged to Telephone Company Switched Access Service	C2AKS	6.66	52.90
Automatic PCA used to connect Telephone Company Switched Access Service arranged for one-way service, i.e., outward dial- ing by hotel/motel guests to the operator position (the equivalent of a toll			
terminal)PCA to provide for connection of CPE	PFV++	ICB rates and cha	rges apply
originate-only or originate and answer terminal equipment	PFW++	ICB rates and cha	rges apply

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Section 13 1st Revised Sheet 42 Replacing Original Sheet 42

Nonrecurring Charge

(CP)ACCESS SERVICES

- 13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)
 - 13.3 Miscellaneous Services-(Continued)
 - 13.3.8 900 Call Restriction

An optional service available, where facilities permit, in Telephone Company electronic end offices. This service provides end office blocking of originating 900 calls by routing such calls to a recorded announcement.

Charges associated with 900 Call Restriction will be waived, on a one-time basis, to subscribers of a new telephone number for a period of 60 days after the new number is effective. For subsequent blocking requests, the Telephone Company will assess a nonrecurring charge to the subscriber on a per line basis. Any request by a subscriber to remove 900 Call Restriction must be submitted in writing to the Telephone Company.

(A) FGA/BSA-A (RBVXF) Per line - first request	\$25.00 \$25.00	
(B) WATS Access Line Service (RBVXF) Per line - first request	\$25.00 \$25.00	

 Any customers of WATS Access Line Service, including end users purchasing WAL Service out of the Telephone Company's general exchange tariff, may be considered a customer of 900 Call Restriction for WAL Service.