

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone Company, LLC
d/b/a AT&T Missouri

Section 5
5th Revised Sheet 1
Replacing 4th Revised Sheet 1

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE

5.1 General

This Section sets forth the regulations and order-related charges for Access Orders for Switched and Special Access Services. These charges are in addition to other applicable charges as set forth in other sections of this Tariff.

An Access Order is the customer's request for the Telephone Company to provide the customer with Switched Access Service or Special Access Service or to provide modifications to existing services. An Access Order may be submitted by Access Service Request (ASR) or by such other ordering processes as the Telephone Company may provide. Depending upon the services, facilities or service interval dates requested, one or more Access Orders may be required to provide the IC with access service.

5.1.1 Ordering Conditions

A customer may order any number of services of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.

The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the order information required in Paragraph 5.2, the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

The Telephone Company will establish a service date when the customer has provided an Access Order that contains the information as required for each respective service described in this and other sections of the tariff. The date on which the service date is established is considered to be the Application Date. The Telephone Company will provide a firm order confirmation to the customer and will advise the customer of the application Date and the Service Date.

Orders for FGA and BSA-A Switched Access Service must be in multiples of 30 busy-hour minutes of capacity.

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Section 5
3rd Revised Sheet 1.1
Replacing 2nd Revised Sheet 1.1

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.1 General-(Continued)

5.1.2 Provision of Other Services

- A. Testing Service, Additional Labor, Telecommunications Service Priority and Special Facilities Routing shall be ordered with an Access Order or as set forth in Paragraph 5.1.2, B., following. The rates and charges for these services, as set forth in other sections of this Tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.1 General-(Continued)

5.1.2 Provision of Other Services-(Continued)

- B. With the agreement of the Telephone Company, the items listed in Paragraph A., preceding, may subsequently be added to the order at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in Paragraph 5.2.3, C., following, will apply when an engineering review is required.
- C. Additional Engineering is not an ordering option, but will be applied to an Access Order when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer's request. Additional Engineering will only be required as set forth in Paragraph 13.1, following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10 percent.

The regulations, rates and charges for Additional Engineering are as set forth in Paragraph 13.1, following, and are in addition to the regulations, rates and charges specified in this Section.

5.1.3 Special Construction

The regulations, rates and charges for special construction are set forth in Section 14, following, and are in addition to the regulations, rates and charges specified in this Section.

5.2 Access Order

An Access Order is used by the Telephone Company to provide to an IC Access Service as follows:

- Switched Access Services as set forth in Section 6, following.
- Special Access Services as described in Section 7, following, and
- Other Services as set forth in Paragraph 5.1.2, preceding

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

When placing an order for Access Service, the IC must identify itself as a certified LEC, a certificated IXC, or an ESP for the services being ordered and provide, at a minimum, the following information:

A. Feature Group A (FGA) or Circuit Switched-Line Side BSA (BSA-A) Switched Access Service

The customer shall specify the Interexchange Carrier to which the FGA or BSA-A service is connected or, in the alternative, specify the means by which the FGA or the line side access communication is transported to another state.

The customer shall also specify the number of lines and the first point of switching (i.e., dial tone office), the directionality of the service, and the Switched Transport and Local Switching features desired. The first point of switching cannot be an end office served by a Remote Switching System (RSS) or Remote Switching Module (RSM) because all traffic originating or terminating at a remote switching office must switch through its host office.

In addition, the customer shall specify whether the ordered lines are for MTS/WATS-type or FX-ONAL services. The customer shall also specify which MTS/WATS-type FGA or BSA-A lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.

The customer shall indicate if the FGA or BSA-A Switched Access Service is to be provided with an extension to a different LATA. When an extension is indicated on the order, the customer must specify the customer designated premises within the LATA of the Switched Access FGA or BSA-A service at which the FGA or BSA-A extension is to be terminated.

The customer must also specify if new or existing Switched Transport facilities, interconnection cross connect, or switched transport connection will be used. If a new Switched Transport facility or facilities are specified, additional information as set forth in (C) following is also required. If an existing Switched Transport facility or facilities are specified, such facilities must have a compatible interface and available capacity to install the FGA or BSA-A service. If a new interconnection cross connect or switched transport connection is to be used, the customer must provide the Telephone Company with information sufficient to identify the interconnection cross connect or switched transport connection. In addition, the customer must also specify the circuit facility assignment for the FGA or BSA-A being installed.

B. Feature Group B (FGB), Feature Group D (FGD) or Circuit Switched-Trunk Side BSA Alternatives B or D (BSA-B or BSA-D) Switched Access Service

The customer shall specify the number of trunks, directionality of the service, the entry switch and the Switched Transport and Local Switching features desired. The first point of switching cannot be an end office provided by an RSS or RSM because all traffic originating from or terminating at a remote switching office must switch through its host office. When an end office is the specified entry switch, the Telephone Company will work cooperatively with the customer to determine if direct trunking to the end office will be provided.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

- B. Feature Group B (FGB), Feature Group D (FGD) or Circuit Switched-Trunk Side BSA Alternatives B or D (BSA-B or BSA-D) Switched Access Service (Continued)

When the customer orders trunk quantities to an access tandem, the Telephone Company may request an estimate of the amount of traffic the customer will generate to and from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements. Traffic estimates to end offices served by remote switching offices should be uniquely identified and not included in traffic estimates to the host. The traffic type must also be specified using the categories described in 6.7.1 of Tariff FCC No. 1 (Manner of Provisioning), to enable efficient provisioning and billing functions. (CT)

When ordering FGB or BSA-B, the customer shall specify the Interexchange Carrier to which the FGB or BSA-B service is connected or, in the alternative, specify the means by which the FGB or BSA-B access communication is transported to another state.

When FGD or BSA-D Switched Access Service is ordered for the provision of MicroLink I Access Capability, the customer must have digital facilities between the customer designated premises and the access tandem or end office for originating and terminating traffic. The customer must also specify the traffic type as described in 6.7.1 of Tariff FCC No. 1 (Manner of Provisioning). (CT)

When ordering FGB, FGD, BSA-B or BSA-D, the customer must also specify if new or existing Switched Transport facilities, interconnection cross connect or switched transport connection will be used. If a new Switched Transport facility or facilities are specified, additional information as set forth in (C) following is also required. If an existing Switched Transport facility or facilities are specified, such facilities must have a compatible interface and available capacity to install the service. If a new interconnection cross connect or switched transport connection is to be used, the customer must provide the Telephone Company with information sufficient to identify the interconnection cross connect or switched transport connection. In addition, the customer must also specify the circuit facility assignment for the FGB, FGD, BSA-B or BSA-D service being installed.

- C. Switched Transport and Directory Transport Services

When the customer orders Switched Transport Service or Directory Transport Service, the customer must designate at least one line side or trunk side Switched Access Service or Directory Assistance Access Service that will use the transport facility or facilities.

When a customer orders Switched Transport Service or Directory Assistance Access Service and specifies that the facility is to be interconnected with another transport facility, the customer must specify compatible channel interfaces.

The minimum information required to order Switched Transport Service or Directory Transport Service is set forth in (1) through (3) following. Such information is in addition to the information required to order line side or trunk side Switched Access Service or Directory Assistance Access Service.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

C. Switched Transport and Directory Transport Services (Continued)

(1) Entrance Facility

If the Entrance Facility is new, the customer must specify the customer premises, the connection type (Voice Grade, DS1 or DS3), the interface group and the Switched Transport features (including multiplexing, if this feature is desired at the serving wire center).

If the Entrance Facility is existing, the customer must provide the information set forth in 5.2 and 5.2 of this intrastate tariff.

(2) Direct-Trunked Transport

If the Direct-Trunked Transport is new, the customer must specify the connection type (Voice Grade, DS1 or DS3), the channel interface and the Switched Transport features desired (including multiplexing). If multiplexing is requested, the customer must specify the type of multiplexing required and each hub where the multiplexer or multiplexers are to be installed.

The customer must also specify the Entrance Facility or interconnection cross connect to which the Direct-Trunked Transport is interconnected and whether or not the Entrance Facility or interconnection cross connect is new or existing. The Entrance Facility must have an interface that is compatible with the Direct-Trunked Transport being requested.

If the Entrance Facility to which the Direct-Trunked Transport is to be interconnected is new, additional information as specified in (C)(1), is required. If either the Direct-Trunked Transport or the Entrance Facility (to which the Direct-Trunked Transport is to be interconnected) is existing, additional information, as set forth in 5.2 A and 5.2 B of this intrastate tariff.

(3) Tandem-Switched Transport

If the Tandem-Switched Transport is new, the customer must specify the connection type (Voice Grade, DS1 or DS3) to be used between the end office and the access tandem. The customer must also specify the Switched Transport features desired (including multiplexing). If multiplexing is requested, the customer must specify the type of multiplexing required and each hub where the multiplexer or multiplexers are to be installed.

D For the DNAL Switched Access BSA, the customer shall specify the designated customer premises, the channel interface and the line side or trunk side Switched Access BSA to be associated with the DNAL.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

For 900 Access Service, customers must have LATA-wide Switched Access Service and shall specify the LATAs that they wish to receive originating 900 Access Service calls from, the 900-NXX codes that are to be activated in a given LATA and the desired due date of the order. 900 Access Service calls originating in LATAs which the customer has not ordered will be blocked.

1+900 Access Service will be combined with either FGB, FGD, BSA-B or BSA-D Switched Access Service. The customer shall designate which FGB, FGD, BSA-B or BSA-D Switched Access Service trunk groups are to be associated with 900 Access Service. However, when FGD or BSA-D Switched Access Service becomes available in an end office, 1+900 Access Service traffic originating from that end office must be provided with FGD or BSA-D Switched Access Service.

0+900 Access Service is available only when combined with 1+900 Access Service provided with FGD or BSA-D.

Information regarding 900 Access Service Screening Offices is contained in the Southwestern Bell End Office Profile report. Customers wishing to receive this report may obtain ordering information from the Reference to Technical Publications section of Southwestern Bell's Tariff, FCC No. 1. (CT)

For 800 Number Portability Access Service (NPAS), direct routing will be provided from SSP equipped end offices, i.e., end offices equipped to provide customer identification. All 800 traffic originating from end offices not equipped to provide customer identification will require routing to an access tandem where the customer identification function is available. Information regarding 800 NPAS identification function is contained in the Southwestern Bell End Office Profile report. Customers wishing to receive this report may obtain ordering information from the Reference to Technical Publications Section of Southwestern Bell Telephone Company, LLC's Interstate Tariff, FCC No. 1. (CT)

800 NPAS requires FGD or BSA-D Switched Access Service. The customer shall designate which originating FGD or BSA-D Switched Access Service trunk groups are to be associated with 800 NPAS. Calls originating from an Area of Service in which the Customer has not ordered sufficient originating FGD or BSA-D Switched Access Service will be blocked.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

For Directory Assistance Service, the customer shall specify the number of busy-hour minutes of capacity (BHMC) from the customer's premises to the Directory Assistance location. If the Directory Assistance Service is to be combined with a FGB, FGD, BSA-B or BSA-D Switched Access Service, the customer shall also specify which FGB, FGD, BSA-B or BSA-D Switched Access Service trunk group is to be associated with the Directory Assistance Service. This information is used to determine the number of transmission paths as set forth in Section 9.2, E.3., following. The customer then specifies the Directory Transport features.

For all Special Access Services, the customer must specify the customer-designated premises or hubs involved, the type of service (e.g., Voice Grade, High Capacity, etc.), the channel interface, technical specification package and features desired. For multipoint services, the channel interface at each premises may, at the request of the customer, be different, but all such interfaces shall be compatible.

For WATS Access Line Service the customer must also specify the type of calling (i.e., originating or terminating) for which the service is to be provided, the type of WAL (i.e., non-joint provided or joint provided, WAL), the type of address signaling and the type of supervisory signaling.

Additionally, when the necessary screening functions are not provided at the wire center which serves the customer premises, the Telephone Company will provide the service to the nearest wire center where capacity exists. In these circumstances, the customer will be so notified and the order will be changed to designate the appropriate premises. No charge will apply for the order modification. In addition, the customer must specify that the WATS Access Line is to be provided with an extension in the same or a different LATA, if applicable. When such an extension is specified, the customer must provide either (1) the end user premises (for an intraLATA extension) or (2) the customer-designated premises (for an extension in a different LATA) to which the extension is to be provided.

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Section 5
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Replacing 2nd Revised Sheet 3.3.1

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

For Operator Call Processing, the customer must specify the FGD or BSA-D switched Access Service that will be used to transfer calls from the OSS tandem to the access customer.

The customer must also specify the specific LATAs where the customer desires Operator Call Processing and whether Inward Assistance is to be provided. In addition, the customer shall specify whether or not operator functionality, coin station control or both are to be provided by the customer.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

Operator Service System (OSS) Tandem interconnection requirements are specified in Section 17, Paragraph 17.2, following. Information regarding OSS Tandem locations is contained in the Southwestern Bell Interexchange Customer Information Handbook.

Carrier Identification Code Parameter (CIP)

The customer must specify per trunk group or tandem, and all associated Carrier Identification Codes, the end offices that will be used to pass originating Carrier Identification Code Parameter (CIP) to the customer's designated premises. The customer's end office must be equipped with SS7 Signaling and is provided in conjunction with Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service as set forth in Section 23. End offices so equipped may be found in NECA Tariff F.C.C. No. 4.

- For Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service, the customer must provide the following information to the Telephone Company at the time of ordering:
 - Number of access links
 - Link Type
 - Signaling Link Code
 - Customer Signaling Point Code
 - Common Language Location Identifier (CLLI) code of the Telephone Company interconnecting Signal Transfer Point
 - Contact telephone number for installation and maintenance of the customer's designated premises

When ordering CCS/SS7 Interconnection Service, the customer will provide an estimate of total annual volume and busy hour busy month volume projected for a period of three years. The forecast should be itemized by message type. The Telephone Company will utilize this forecast in its own efforts to project further facility requirements.

- For LIDB Validation Service, the customer shall provide a LIDB Validation Service Order Form which specifies the OPCs of the customer's designated OSSs sending the query or queries, the PIU per OPC of the customer's OSS location, and the desired due date of the order.

LIDB Validation Service is provided in conjunction with CCS/ SS7 Interconnection Service, as set forth in Section 20. In order to utilize LIDB Validation Service, the customer must have CCS/SS7 Interconnection Service to the two Telephone Company STPs designated by the Telephone Company as the interconnecting STP pair to be utilized for interconnection to the CCS/SS7 network. The Telephone Company's STP locations are provided in the National Exchange Carriers Association, Inc. Tariff F.C.C. No. 4.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

The BHMC may be determined by the customer in the following manner. For each day, the customer shall determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11 a.m. hour). The customer shall, for the same hour period (i.e., busy hour), pick the 20 consecutive business days in a calendar year which add up to the largest number of minutes of use. The customer shall then determine the average busy-hour minutes of capacity (i.e., BHMC) by dividing the largest number of minutes-of-use figure for the same hour period for the consecutive 20-day period by 20. This computation shall be performed to establish the BHMC's for each end office the customer wishes to serve. These determinations thus establish the forecasted BHMC for each end office.

Where the Special Access Service is exempt from the Special Access Surcharge as set forth in Paragraph 7.3.2, following, and the customer desires an exemption from the surcharge, it shall furnish with the order the certification as set forth in Paragraph 7.3.2, following.

For Frame Relay Service (FRS), the customer must specify the customer's designated premises, the Primary Market Area (PMA) involved and the type of access termination. For each access termination requested, the customer must specify the data transmission speed.

In addition, the customer must provide both points connected by a Logical Link, along with the data link connection identifier (DLCI), or address, assigned for each point when establishing the permanent virtual circuit.

When ordering from a point outside the PMA, the Telephone Company shall determine the frame relay switch(es) within the PMA as well as the nearest serving wire center within the PMA.

When FGD or BSA-D Switched Access Service is ordered for the provision of Multiple 64 CCC, the customer must have direct routed digital transport facilities between the customer designated premises and the Multiple 64 CCC end office for originating and terminating traffic. To ensure availability of transporting Multiple 64 CCC rates at speeds up to 1536 Kbps, the customer must, at a minimum, order 24 FGD or BSA-D trunks or contiguous increments of 24 FGD or BSA-D trunk groups, equipped with the following:

- SS7 Signaling
- 64 CCC
- Multiple 64 CCC

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

In addition, the customer must specify one of three trunk allocation schemes: fixed, floating or flexible. In the fixed allocation scheme, the FGD or BSA-D trunks selected for a Multiple 64 CCC call are contiguous and the first FGD or BSA-D trunk is constrained to certain fixed starting points. In the floating allocation scheme, the FGD or BSA-D trunks selected for a Multiple 64 CCC call are contiguous, but the position of the first trunk can float. For the flexible allocation scheme, the FGD or BSA-D trunks selected for a Multiple 64 CCC call may occupy non-contiguous positions within a group of 24 FGD or BSA-D trunks.

Customers may segregate their originating and terminating Multiple 64 CCC traffic by specifying dedicated Multiple 64 CCC trunk group(s) on the order. A Multiple 64 CCC trunk group(s) represents access capacity for carrying only Multiple 64 CCC traffic.

For Advanced Carrier Identification Service (ACIS), the customer must have LATA-wide Switched Access in order to receive originating ACIS routed traffic. The customer must specify the:

- LATAs from which they wish to receive originating ACIS calls,
- the ACIS Access Code(s) to be activated in a given LATA,
- the Carrier Identification Code (CIC) of each ACIS Code in a given LATA, and
- the desired due date of the order.

Originating ACIS routed calls from LATAs in which the customer has not ordered ACIS will be blocked.

Originating traffic that is to be routed using ACIS may be combined with either FGB, BSA-B or BSA-D Switched Access Service. The customer shall designate which FGB, FGD, BSA-B or BSA-D Switched Access Service trunk groups are to be associated with ACIS. However, when FGD or BSA-D Switched Access Service becomes available in an end office, ACIS traffic originating from that end office must be provided with FGD or BSA-D Switched Access Service.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE (cont'd)

5.2.1 Access Order Service Date Intervals

The time required to provision the service (i.e., the interval between the Application Date and the Service Date) is known as the service interval. Such intervals will be established in accordance with published service date interval guidelines and, where possible, will reflect the customer's requested service date.

Schedules that specify installation intervals will also specify the services and quantities of the services that can be provided as specified in Section 5.2.2.1(B) and (C). The Telephone Company will adhere to the intervals as specified in Section 5.2.3(C)(1), except during circumstances beyond its direct control.

A schedule of intervals applicable for Expanded Interconnection is located in the Telephone Company's Technical Publication for Expanded Interconnection. The Telephone Company's intervals for equipment are subject to equipment availability from the manufacturer and the published intervals will be adhered to except:

- During circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions) and
- When an interconnector designates equipment that is not used by the Telephone Company to provision its other access services and the Telephone Company must, therefore, first obtain training regarding the installation, maintenance and administration of the equipment designated as well as obtain the equipment itself.

Access Services provided will be installed during Telephone Company business days. If an IC requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the IC will be subject to applicable Additional Labor Charges as set forth in Section 13, following.

5.2.2 Access Order Charge

An Access Order Charge will apply per LIDB Validation Service Order for the installation, addition, change or rearrangement of LIDB Validation Service.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE (cont'd)

5.2 Access Order (cont'd)

5.2.2 Access Order Charge (cont'd)

5.2.2.1 Negotiated Interval

The Telephone Company will negotiate a service date interval with the customer when:

- A. There is no standard interval for the service, or
- B. The quantity of Access Services ordered exceeds the quantities specified in Section 5.2.3(C)(1), or
- C. The customer requests a service date beyond the applicable standard interval service date.

Standard Intervals	
Analog/Voice Grade/DS0	10 days
DS1	5 days

The Telephone Company will offer a service date based on the type and quantity of Access Services the customer has requested. The negotiated interval may not exceed by more than six months the standard interval service date, or, when there is no standard interval, the Telephone Company offered service date.

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12th Revised Sheet 5
Replacing 11th Revised Sheet 5

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

5.2.2 Access Order Charge-(Continued)

An Access Order Charge will apply per Access Order for the installation, addition, change or rearrangement of Switched Access Service. An Access Order Charge will also apply per Access Order for the installation, addition, change or rearrangement of Special Access Service and will apply to the addition, change or rearrangement of the WATS Access Line features, specified in Section 6.9 of Tariff FCC No. 1, following, when requested subsequent to the installation of the WATS Access Line. (CT)

An Access Order Charge will apply, in addition to other applicable Access tariff charges, with the following exceptions:

- Nonchargeable Administrative Changes in Section 6 of Tariff FCC No. 1 and where noted in 7.3.1, B.3 of this intrastate Tariff (CT)
- Access Order Modifications as specified in 5.2.3, following
- Initial or subsequent activation of NXX's for 1+900 Access Service
- Establishment of 0+900 Access Service
- Complete or partial disconnection of Access Service(s) and/or feature(s) (except when a Carrier Identification Code (CIC) is deleted)
- Upgrades from FGA or FGB service to FGD service; and upgrades from BSA-A, BSA-B to BSA-D service
- Discontinuance of Telecommunications Service Priority System

- Change of Access Services Bill Period.
- As specified in 6.8.2 (D) (7) of Tariff FCC No. 1 (CT)

	<u>USOC</u>	<u>Charge</u>
Switched Access Order Charge, per order	NRBIX	\$16.00(1)
Special Access and Frame Relay Order Charge, per order	NRBIX	\$14.00(1)
LIDB Validation Service Access Order Charge, per LIDB Validation Service Order Form	NRBIX	\$19.00

(1) This nonrecurring charge will be waived when the charge is the result of the return of a Carrier Identification Code (CIC) to Bellcore.

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Section 5
10th Revised Sheet 5.1
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ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE

5.2 Access Order (cont'd)

5.2.3 Access Order Modifications

The customer may request a modification of its Access Order at any time prior to the service date or notification by the Telephone Company that service is available for the customer's use, whichever is later. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order modification, the Telephone Company will schedule a new service date. All charges for Access Order modifications will apply on a per-occurrence basis.

Any increase in the number of DNAL Channels, Special Access Service channels, Frame Relay Service (FRS) Links or Ports, CCS/SS7 STP Port Terminations, STP Access Connections, Switched Access Service lines, trunks, Switched Transport Channels or LIDB OPCs will be treated as a new Access Order (for the increased amount only).

If the Telephone Company specifies that order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer (e.g., the upgrading by the Telephone Company of the channel termination from effective two-wire to effective four-wire) and the customer authorizes the suggested order modifications, these changes will be made without order modification charges being incurred by the IC. However, charges for the Special Access Service provided to the customer will apply.

A. Service Date Change Charge/Dispatch Charge

1. Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 45 calendar days. When, for any reason, the customer indicates that service can not be accepted for a period not to exceed 45 calendar days beyond the original service date, and the Telephone Company accordingly delays the start of service, a Service Date Change Charge will apply. The Application Date will not change as a result of a Service Date Change.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE (cont'd)

5.2 Access Order (cont'd)

5.2.3 Access Order Modifications (cont'd)

A. Service Date Change Charge/Dispatch Charge (cont'd)

(1) (cont'd)

If a Design Change has been requested as set forth in 5.2.3, C., following, and the engineering review cannot be completed within the 45-calendar-day time frame, the new service date may exceed the original service date by more than 45 calendar days. If a service date change is necessary to accommodate a customer requested design change, both the Service Date Change Charge and The Design Change Charge apply.

In all other cases, if the customer-requested service date exceeds the allowable service date change period previously described, the order will be canceled by the Telephone Company, appropriate cancellation charges applied and a new order issued with the new service date. If a service date change is necessary to accommodate a customer-requested Design Change, both the Service Date Change Charge and the Design Change Charge apply.

A new service date may be established that is prior to the original service date if the Telephone Company determines it can accommodate the customer's request without delaying service dates for orders of other customers. If the service date is changed to an earlier date and the Telephone Company determines that additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by the Telephone Company that an Expedited Order Charge, as set forth in 5.2.3, D., following, applies. Such charges to expedite service should they apply will be in addition to the Service Date Charge.

For orders for facilities that will be used for special access services failure to notify, as noted below, the Telephone Company prior to the original service date to request a different service date will result in the application of a Service Date Change Dispatch Charge for installation, moves and rearrangement of services. If a Telephone Company technician is dispatched to the customer's premises on the scheduled service date and the customer is not ready to accept service or the customer has failed to notify the Telephone Company before 3:00PM (CST) on the business day prior to the scheduled service date that the service date needs to be changed, a Service Date Change Dispatch Charge will apply.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE (cont'd)

5.2 Access Order (cont'd)

5.2.3 Access Order Modifications (cont'd)

A. Service Date Change Charge/Dispatch Charge (cont'd)

(1) (cont'd)

If the customer reschedules the service date, a Service Date Change Charge, as set forth following will also apply. If the customer cancels the service date, cancellation charges will also apply in accordance with terms and conditions for cancellation charges as set forth in Section 5.3.3. Cancellation of the order will not preclude the application of the Service Date Change Charge and/or the Service Date Change Dispatch Charge assessed for prior occurrences on the same order.

A Service Date Change Charge will apply, on a per-order, per-occurrence basis, for each service date changed. A Service Date Change Dispatch Charge will apply per occurrence when a technician is dispatched to the customer's premises and the customer is not ready for service. The applicable charge is;

	<u>USOC</u>	<u>Charge</u>
Service Date Change Charge, per Order	OMC	\$ 13.00
Service Date Change Dispatch Charge	VT6DN	200.00

(2) An exception to the Service Date Change Charge provisions in Section 5.3.2.A(1) applies for AT&T Switched Ethernet Service. The following provisions apply:

If a customer is unable to accept service on the original due date, the customer may issue one or more supplements to an Access Order to change the original due date to a date no more than 120 calendar days after the original due date. When such requests are made, the Telephone Company will accordingly delay the start of service and the customer will incur a Service Date Change Charge. The first supplement to the access order must be received by the Telephone Company on or before 30 calendar days after the original due date.

If a customer issues a supplement to an access order to extend the original due date but is unable to accept service within 121 calendar days after the original due date, one of the following will apply:

- If service has not been fully provisioned, the Telephone Company will cancel the order on the 121st calendar day after the original due date and the charges specified in Section 5.2.3.A(1) will apply, or
- If service has been fully provisioned, the Telephone Company will begin billing for the Service on the 121st calendar day after the original due date

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of canceling this tariff.

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5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE (cont'd)

5.2 Access Order (cont'd)

5.2.3 Access Order Modifications (cont'd)

A. Service Date Change Charge/Dispatch Charge (cont'd)

(2) (cont'd)

If a customer is unable to accept service within 31 calendar days after the original due date, and the Telephone Company has not received a supplement to the Access Order to extend the due date within 30 calendar days after the original due date, one of the following will apply:

- If service has not been fully provisioned, the Telephone Company will cancel the order on the 31st calendar after the original due date and charges specified in Section 5.2.3.A(1) will apply, or
- If service has been fully provisioned, the Telephone Company will begin billing for the Service on the 31st calendar day after the original due date.

B. Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Telephone Company personnel of the service ordered and the requested changes, to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes to a pending order include such things as the addition or deletion of features, BSEs, or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of interface group or technical specification package. Design changes do not include a change of customer premises, End User premises, End Office Switch, Feature Group type, BSA type, or Special Access Service channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the customer authorized the Telephone Company to proceed with the design change, a Design Change will apply. The Design Change Charge will apply on a per-order, per-occurrence basis, for each customer-issued order requiring a design change. The applicable charge is:

	<u>USOC</u>	<u>Rate</u>
Design Change Charge, per Order	H28	\$22.00

If a change of service date is required, the Service Date Change Charge as set forth in Paragraph 5.2.3. A. will also apply.

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5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE (cont'd)

5.2 Access Order (cont'd)

5.2.3 Access Order Modifications (cont'd)

B. Design Change Charge (cont'd)

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the customer authorized the Telephone Company to proceed with the design change, a Design Charge will apply. The Design Change Charge will apply on a per-order, per-occurrence basis, for each customer-issued order requiring a design change. The applicable charge is:

	<u>USOC</u>	<u>Rate</u>
Design Change Charge, per Order	H28	\$22.00

If a change of service date is required, the Service Date Change Charge as set forth in Paragraph 5.2.3, A., preceding, will also apply.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE

5.2 Access Order (cont'd)

5.2.3 Access Order Modifications (cont'd)

C. Expedited Order Charge

- (1) Analog (Metallic, Telegraph, and Wideband Analog), Voice Grade, DS0 (Wideband Data, MegaLink Data and DovLink) and DS1 Access Services

If a customer desires that service be provided on a due date earlier than the standard interval, the customer may request that service be provided on an expedited service interval. To qualify for an expedited interval the customer must provide End User premises access, where needed, until 11PM (CT), Monday-Friday.

If, upon reviewing availability of equipment, facilities and scheduled workload, the Telephone Company agrees to provide service on an expedited basis and the customer accepts this proposal, an Expedite Order Charge will apply.

The maximum number of circuits, which may be expedited, is limited to twelve (12) two-point or six (6) multi-point Analog/DS0 circuits at the same location, and a limit of nine (9) DS1 circuits at the same location. When the number of access circuits exceeds the maximum threshold the interval will be negotiated and expediting will not be an option.

If the Telephone Company determines that service can be provided on an expedited basis, the following charges will apply based upon agreed upon expedited service interval. The Expedited Order Charge applies on a per order basis, regardless of the number of circuits on the order.

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5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE (cont'd)

5.2 Access Order (cont'd)

5.2.3 Access Order Modifications (cont'd)

C. Expedited Order Charge (cont'd)

- (1) Analog (Metallic, Telegraph, and Wideband Analog), Voice Grade, DS0 (Wideband Data, MegaLink Data and DovLink) and DS1 Access Services (cont'd)

<u>USOC</u>	<u>Analog/Voice Grade/DS0 Access Services</u>	
	<u>Expedited Service Intervals</u>	<u>Expedited Order Charge</u>
EODXN	9 days	\$375.00
EODXL	8 days	425.00
EODXJ	7 days	475.00
EODXG	6 days	525.00
EODXE	5 days	575.00
EODXC	4 days	625.00
EODXA	3 days	675.00
EODWR	2 days	1,500.00
EODWQ	1 day	2,000.00
EODWP	0 day	2,500.00

<u>USOC</u>	<u>DS1 Access Services</u>	
	<u>Expedited Service Intervals</u>	<u>Expedited Order Charge</u>
EODXR	4 days	\$625.00
EODXP	3 days	675.00
EODWO	2 days	1,500.00
EODWN	1 day	2,000.00
EODWM	0 day	2,500.00

- a. In addition to expedited order charges, special construction charges may apply, if the Telephone Company determines that additional cost will be incurred.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE

5.2 Access Order (cont'd)

5.2.3 Access Order Modifications (cont'd)

C. Expedited Order Charge (cont'd)

- (1) Analog (Metallic, Telegraph, and Wideband Analog), Voice Grade, DS0 (Wideband Data, MegaLink Data and DovLink) and DS1 Access Services (cont'd)
 - b. When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as specified in (B), preceding, also applies.
 - c. If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedited Order Charge will apply, unless the missed service date was caused by customer.
- (2) For all Access Service, excluding Analog, Voice Grade, DS0 and DS1 Access Services

If the customer desires that service be provided on an earlier date than that which has been established for the Access Order or the provision of the Access Service, the customer may request that service be provided on an expedited basis. If the Telephone Company determines that service can be provided on the requested date and that additional labor cost or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. The total charge to the customer for the Additional Engineering may not exceed the estimate amount by more than 10%. If the customer instructs the Telephone Company to proceed, such additional charges will be determined and billed to the customer as follows:

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable Additional Labor charges as set forth in 13.2.6, following.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE

5.2 Access Order (cont'd)

5.2.3 Access Order Modifications (cont'd)

C. Expedited Order Charge (cont'd)

(2) For all Access Services, excluding Analog, Voice Grade, DS0 and DS1 Access Services

- a. Extraordinary Costs: The special construction terms and conditions specified in Section 14 will be used by the Telephone Company to determine charges to recover the extraordinary costs which may be involved. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions Section 14.
- b. When the request for expediting occurs subsequent to the issuance of the access order, a Service Date Change Charge as specified in (A) preceding also applies.
- c. If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedited Order Charge will apply, unless the missed service date was caused by the customer.

D. Partial Cancellation Charge

Any decrease in the number of DNAL channels, Special Access Service channels, FRS Links or Ports, CCS/SS7 STP Port Terminations, STP Access Connections, Switched Access Service lines, trunks, Switched Transport Channels or LIDB OPCs will be treated as a partial cancellation, and the charges set forth in Paragraph 5.2.4, following, will apply.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

5.2.4 Cancellation of An Access Order

- A. A customer may cancel an Access Order at any time prior to the service date or notification by the Telephone Company that service is available for the customer's use, whichever is later. The cancellation date is the date the Telephone Company receives written notice from the customer that the order is to be cancelled.
- B. When Cancellation Charges Apply

If a customer or the customer's end user is unable to accept Access Service and the new service date requested is beyond the allowable service date change time period described in Paragraph 5.2.3. A., the Access Order will be cancelled. When the customer cancels an access order on or after the application date, a Cancellation Charge will apply as specified below in addition to any other applicable charges specified in Section 5.2.3.

- 1. For Access Services, excluding those set forth in Section 5.2.4.D, the Cancellation Charge equals:

The number of business days from the access order application date through the access order cancellation date (i.e., the service interval)

Multiplied by the average daily charge

Plus the access order charge.

The service interval is the number of business days from the access order application date through the access order cancellation date with the application date being day 1. Service installation costs incurred by the Telephone Company start on the application date.

If the customer has requested a service date change beyond the original service date, the number of business days beyond the original service date are included in the service interval.

Average daily charge equals installation charges plus rearrangement charges divided by the number of business days in the service interval.

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

5.2.4 Cancellation of An Access Order-(Continued)

C. When Cancellation Charges Do Not Apply

1. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
2. When a customer cancels an access order prior to the application date, no charges apply for the cancellation.
3. If the Telephone Company or the customer misses a service date by more than 30 days, due to circumstances over which it has no direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the access order without incurring Cancellation Charges.

D. When Cancellation Charges Apply (cont'd)

Provisions in this Section 5.2.4.D apply to the services listed below:

- AT&T Switched Ethernet Service

Cancellation charges for services are applied based upon the tiered fee schedule outlined below.

When a customer cancels an Access Order for a service, cancellation charges will apply, even when nonrecurring installation charges would otherwise be waived, as follows:

When an order for a service is cancelled, applicable charges will be calculated based on the number of calendar days between the Telephone Company's receipt of the Access Order and the cancellation date. A cancellation charge will apply on a per port connection basis as shown in the table below:

USOC	Cancellation Date – Calendar Days After Receipt of Order	Cancellation Charge (Per Port Connection)
NRFSC	0-10	\$0.00
NRFSD	11-30	\$0.00
NRFSE	31-60	\$2,000.00
NRFSE	61+	\$3,000.00

ACCESS SERVICES

5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

5.2.5 Selection of Planned Facilities for Access Orders

- A. When there are analog or digital high-capacity facilities to the first point of switching for switched access or to a hub for special access, or when there are digital high-capacity facilities to an interconnecting Signal Transfer Point (STP) for CCS/SS7 Interconnection Service, the customer must specify a channel assignment for each service ordered. In addition, when a customer requests a Rollover, the Connecting Facility Assignments (CFA's) must be specified for the facilities involved in the Rollover for each service. The customer will provide this information to the Telephone Company during the order process.
- B. For all other Access Orders, the option to request a specific transmission path or channel is not provided, except as provided for under Special Facilities Routing as set forth in Section 11, following.

5.2.6 Minimum Period

The minimum period for which Access Service is provided and for which charges are applicable is set forth in each section of this tariff.

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory. This terminology does not refer to when billing is stopped, but rather distinguishes a disconnect from a service rearrangement.

Service arrangements may be made without a change in minimum period requirements where so specified in this tariff.

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5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

5.2.8 Shared Use Facilities

Shared Use (i.e., Switched and Special Access Services provided over the same analog or digital high capacity facilities) is allowed. Shared use facilities to a Hub will be ordered and provided as Special Access Service. While shared use is allowed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service. When placing the order for the individual service(s), the customer must specify a channel assignment for each service ordered. In addition, when a customer requests a Rollover, the Connecting Facility Assignments (CFA's) must be specified for the facilities involved in the Rollover for each service.

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