

PAYPHONE EXCHANGE ACCESS SERVICE

34.1 GENERAL

Beginning June 1, 2021, new orders for these services will no longer be accepted. Current subscribers may keep their service at its existing location. The Company currently plans to discontinue this service on, or after June 1, 2025. (CP)
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- 34.1.1 Payphone Exchange Access Service is offered for use with pay telephones and public facsimile devices. This service includes coin, coinless, cordless, card reader or a combination of a coin/card reader instrument.

Payphone Exchange Access Service is furnished to payphone service providers opting to provide a means for the general public, transients and/or collective groups to place local and/or toll calls. Normally, locations for Payphone Exchange Access Service include, but are not limited to, restaurants, convenience stores, hospitals, educational institutions, truck stops, etc.

All attachments of pay telephones to the network must be made pursuant to the rules and regulations set forth in this tariff and the Guidebook. (1)

- 34.1.2 Payphone Exchange Access Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises and the network interface. These facilities are Telephone Company provided and maintained and provide access to and from the telecommunications network for long distance service and local calling. 1+ 900 call restriction is provided at no additional charge. (2)

- 34.1.3 Selective Class of Call Screening will be provided where such facilities are available at the payphone service provider's option. Selective Class of Call Screening treatment restricts outgoing operator-handled calls, placed over the Telephone Company's network, as described in paragraph 34.4.2.A. The Telephone Company will not be responsible for screening those calls placed over the network of any carrier other than the Telephone Company or placed through non-local exchange telephone company operators. (1) (3)

The specific Selective Class of Call Screening type is chosen by the payphone service provider from those shown in paragraph 34.4.2.A. No variation, alteration or refashion of the screening codes, billing restrictions, applicable access or other general provision of this Selective Class of Call Screening treatment will be permitted.

- 34.1.4 Billed Number Screening will be provided at the payphone service provider's option at no additional charge. Billed Number Screening restricts collect calls and bill to third number calls placed over the Telephone Company's network from being billed to the pay telephone account.

(1) Not applicable to the public facsimile device.

(2) 1+ 900 call restriction restricts calls to these pay-per-call information services to only those calls which are alternately billed.

(3) Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.

PAYPHONE EXCHANGE ACCESS SERVICE

34.1 GENERAL - (Continued)

34.1.5 Answer Supervision-Line Side provides "off-hook" supervisory signals to customer premises equipment. These signals originate from the called party's serving central office (terminating office) to a line interface at the calling party's serving central office (originating office). This provides the signaling necessary to allow billing to begin. This feature is not compatible with the Call Waiting, Speed Calling, and Three-Way Calling features when provided with Selective Class of Call Screening. Answer Supervision is an optional service.(1) This feature is available where appropriate Telephone Company facilities exist.

34.1.6 SmartCoinsm service is offered, at the payphone service provider's option, where the necessary facilities are available. SmartCoin access lines may be provided as either two-way or one-way originating only access lines. With the exception of Dial Tone First and Answer Supervision-Line Side, the services included on SmartCoin access lines apply only on local and intraLATA toll calls that are handled by the Telephone Company.

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A telephone number change may be required when an existing Payphone Exchange Access Service access line is converted to a SmartCoin access line.

When subscribing to SmartCoin, the payphone service provider is responsible for arranging for proper handling of coin calls by their chosen carrier or their carrier's agent.

The Telephone Company will not be liable for shortages of coins collected and deposited at the payphone equipment.

Calls placed from Payphone Exchange Access Service access lines equipped with the SmartCoin feature will be rated as follows:

- A. Sent paid local calls which do not require the assistance of an operator will be rated by the pay telephone set. The Telephone Company network will receive a signal from the pay telephone set indicating that the local rate has been satisfied.
- B. Operator handled sent paid local calls will be rated to the end user at the price established by the payphone service provider.

(1) Answer Supervision equivalent functionality is included at no additional charge with SmartCoin service.

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PAYPHONE EXCHANGE ACCESS SERVICE

34.1 GENERAL - (Continued)

34.1.6 - (Continued)

- C. Sent paid local calls completed through the use of Directory Assistance Call Completion will be rated to the end user at the price established by the payphone service provider. The payphone service provider will be billed the Directory Assistance Call Completion charge as specified in Part 11, Section 2 of the Guidebook. (CT)
- D. Telephone Company handled non-sent paid local calls will be rated to the end user and billed at the appropriate Telephone Company operator service charge as specified in Part 11, Section 2 or the applicable Directory Assistance Call Completion charge as specified in Part 11, Section 2 the Guidebook as appropriate. No charges will be billed to the payphone service provider for these types of calls. (CT)
(CT)
(CT)
- E. Sent paid intraLATA long distance calls will be rated to the end user at the price established by the payphone service provider. The payphone service provider will be billed the rates specified in the Part 9 and Part 20, Section 9 of the Guidebook. (CT)
- F. Sent paid intraLATA long distance calls completed through the use of Directory Assistance Call Completion will be rated to the end user at the price established by the payphone service provider. The payphone service provider will be billed the rates specified in the Long Distance Message Telecommunications Service in Part 9 and Part 20, Section 9 of the Guidebook plus the appropriate Directory Assistance Call Completion charge as specified in Part 11, Section 2 the Guidebook. (CT)
(CT)
(CT)
- G. Telephone Company handled non-sent paid intraLATA long distance calls will be rated to the end user and billed at the rates specified in the Long Distance Message Telecommunications Service in Part 9 and Part 20, Section 9 of the Guidebook plus the appropriate operator service charge Part 11 of the Guidebook. No charges will be billed to the payphone service provider for these types of calls. (CT)
(CT)
- H. Services included with SmartCoin access lines are:
 - 1. Dial tone First (DTF) - DTF enables end users to dial certain calls without requiring coin deposits, e.g. 911 Emergency Services.
 - 2. Originating Line Screening - A two digit code passed by the local switching system with the Automatic Number Identification (ANI) at the beginning of a call that identifies the originating line as a pay telephone.(1)

(1) This feature is available where appropriate Telephone Company facilities exist.

PAYPHONE EXCHANGE ACCESS SERVICE

34.1 GENERAL - (Continued)

34.1.6 - (Continued)

H. - (Continued)

3. Coin Supervision (Coin Collect and Coin Return) - is used to control the disposition of the coins held in the payphone equipment. Coin collect is used when a call has been completed and coin return is used if no answer or busy condition is encountered.
 4. Coin Administration – Telephone Company operators will attempt to release stuck coins at the request of an end user. When coins cannot be released, the end user will be referred to the payphone service provider as indicated on the telephone instrument instruction card.
 5. Answer Supervision-Line Side - Equivalent timing functionality as provided by Answer Supervision is provided through the serving central office.
 6. Operator Service - The Telephone Company's operator system will handle all local and intraLATA calls dialed 0-, 0+ and 1+.
 7. Sent Paid Quotation – Telephone Company operator or the Automated Coin Telephone Service quotes a charge to the end user for the deposit of coins when the end user is originating a 1+, 0+, or 0- call which is not alternately billed.
 8. Automatic Rate Table - Updated Rates for local and intraLATA sent paid calls will be established by the SmartCoin feature. SmartCoin will automatically reflect rate changes and the network will determine if the rate has been satisfied.
 9. Automatic NPA-NXX Update - New area codes and central office prefixes will automatically be added to SmartCoin via Bellcore updates. This list will properly identify local versus long distance terminating line designation.
- 34.1.7 In the case of one-way Payphone Exchange Access Service, intercept treatment will be provided.
- 34.1.8 Payphones and public facsimile devices must be connected to a Payphone Exchange Access Service Access Line, at rates specified in Paragraph 34.4.1. A maximum of one payphone or public facsimile device may be connected to a Payphone Exchange Access Service Access Line.
- 34.1.9 Part 2, Section 2 of the Guidebook, "Rules and Regulations Applying to all Customer Contracts," (CT) is applicable to the provision of Payphone Exchange Access Service.
- 34.1.10 Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers. Upon request from the payphone service provider, the telephone number will be omitted from the directory and directory assistance records at no additional charge.

PAYPHONE EXCHANGE ACCESS SERVICE

34.1 GENERAL - (Continued)

- 34.1.11 A network interface for all access lines associated with pay telephone service will be installed at a location determined by the Telephone Company, which is accessible to the payphone service provider. The normal location of the demarcation point for all pay phone service providers will be determined in a manner consistent with federal and state regulatory requirements.(1)

The network interface is the point of connection with the telecommunications network and is the termination of the Payphone Exchange Access Service Access Line. It is a Telephone Company-provided jack or its equivalent.(1)

34.2 RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER

- 34.2.1 The payphone service provider shall be responsible for the installation, operation and maintenance of the pay telephone or public facsimile device used in connection with this service.
- 34.2.2 The payphone service provider shall be responsible for the payment of a Customer-Owned Equipment Trouble Isolation Charge as provided in Part 3, Section 1 of the Guidebook for visits (CT) by a Telephone Company employee to the payphone service provider's premises when a service difficulty or trouble report results from the use of a payphone service provider's pay telephone or public facsimile device, even if the service difficulty is reported by persons other than the payphone service provider.
- 34.2.3 The payphone service provider shall sign a service indemnification agreement.
- 34.2.4 Payphone service providers who elect not to subscribe to Billed Number Screening, as described in paragraph 34.1.4 preceding, will be fully responsible for all collect calls and third number billed calls which are billed to the payphone service provider's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release payphone service provider from paying such charges. Payphone service provider will hold the Telephone Company harmless from and against any liability or loss resulting from all such collect calls and third number billed calls.

(1) Additional charges (if applicable) will apply as stated in Part 3 of the Guidebook.

(CT)

**P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 34
3rd Revised Sheet 3.1
Replacing 2nd Revised Sheet 3.1

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PAYPHONE EXCHANGE ACCESS SERVICE

34.2 RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER – (Continued)

- 34.2.5 Payphone service providers who elect not to subscribe to Selective Class of Call Screening, as described in paragraph 34.1.3 preceding, will be fully responsible for all calls billed to payphone service provider's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release payphone service provider from paying any such charges. Payphone service provider will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to payphone service provider's exchange access line.(1)
- 34.2.6 Pay telephones and public facsimile devices must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC-registered coupler.

(1) Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.

PAYPHONE EXCHANGE ACCESS SERVICE

34.2 RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER – (Continued)

- 34.2.7 The payphone service provider must comply with the Public Service Commission's and Federal Communications Commission's Rules and Regulations regarding the use of pay telephones.
- 34.2.8 Payphone service provider agrees to indemnify, defend, and hold harmless the Telephone Company against claims, liabilities, losses or damage (including expenses for attorney fees) arising out of any act or omission of the payphone service provider in failing to comply with any applicable federal or state statute, rules and/or regulations, including but not limited to, statutes, rules and/or regulations concerning access to dialtone, emergency calls, and telecommunications relay service calls for the hearing disabled.
- 34.2.9 The payphone service provider shall indemnify and hold AT&T Missouri harmless from any and all loss, damage and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of detailed toll billing records by the AT&T Missouri Company. (CT)
- 34.2.10 Payphone service providers subscribing to SmartCoin services as described in Paragraph 34.1.6 will furnish Rate Information in a mutually agreed upon format or media by a date set by the Telephone Company, in advance of the date when the Operator Services are to be undertaken. Payphone service provider will inform the Telephone Company, in writing, of any change to be made to such Rate Information according to a mutually agreed upon schedule. Payphone service provider is solely responsible for ensuring that Rate Information furnished to AT&T Missouri complies with all state and federal rules. Payphone service provider will indemnify and hold AT&T Missouri harmless from any and all claims resulting from the Company's quotation of this Rate Information to end users of the payphone service provider's pay telephone set. (CT)
- 34.2.11 Pay telephones and public facsimile devices are provided only for the use of customers and authorized users. (CT)

34.3 VIOLATIONS OF REGULATIONS

- 34.3.1 Where any pay telephone or public facsimile device is found to be in violation of this tariff or the Guidebook, the Telephone Company will notify the payphone service provider in writing of the violation. (AT)

(1) Not applicable to the public facsimile device.

(2) This includes only toll calls billed by Southwestern Bell Telephone Company d/b/a AT&T Missouri. (AT)

**P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 34
11th Revised Sheet 5
Replacing 10th Revised Sheet 5

PAYPHONE EXCHANGE ACCESS SERVICE

34.3 VIOLATIONS OF REGULATIONS - (Continued)

34.3.2 The payphone service provider shall discontinue use of the pay telephone or public facsimile device, or correct the violation and notify the Telephone Company in writing within five (5) days after receipt of such notice that the violation has been corrected.

34.3.3 Failure of the payphone service provider to discontinue such use or to correct the violation will result in the suspension of the payphone service provider's service until the payphone service provider complies with the provisions of this tariff and the Guidebook. (AT)

34.3.4 Should a payphone service provider's pay telephone be found to be in violation of the Missouri Code of State Regulations, the Telephone Company will suspend or disconnect service upon order of the Missouri Public Service Commission.

34.4 RATES AND CHARGES

34.4.1 Exchange Access Line

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
A. 2-way	(F26,12J,12K,	\$30.70	-----
1-way	(F16,11J,11K, 1PQ)	30.70	-----
B. SmartCoin 2-way	(11Z)	12.00(4)	-----
SmartCoin 1-way	(1GZ)	12.00(4)	-----

34.4.2 Other Services

A. Selective Class of Call Screening(1)(3)			
- COPT Basic, per line	(UGH)	-----	\$20.50
- Collect Only-Inmate, per line	(PSEST)	-----	17.50
- Coinless Only, per line (3)	(UHG03)	-----	16.00
B. Billed Number Screening	(TBE)	-----	-----
C. Answer Supervision			
Line Side, per line	(USW1X)	5.00(5)	7.00

- (1) Not applicable to the public facsimile device.
- (2) Permits only collect, third number and credit card
- (3) Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.
- (4) This rate applies in addition to the rate specified in 34.4.1 A.
- (5) Answer Supervision equivalent functionality is included at no additional charge with SmartCoin service.

**P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 34
2nd Revised Sheet 6
Replacing 1st Revised Sheet 6 through
Section 36, 2nd Revised Sheet 1

PAYPHONE EXCHANGE ACCESS SERVICE

34.3 VIOLATIONS OF REGULATIONS - (Continued)

34.4.3 Service Charges

Service and Equipment Charges as specified in the Part 3 of the Guidebook, apply in addition to other charges for Payphone Exchange Access Service. Service charges, as specified in Part 3 of the Guidebook, apply in addition to other charges specified for Payphone Exchange Access Service. (CT)

34.4.4 Charges are specified in Part 7, Section 1 of the Guidebook for the services listed below, when desired, are applicable to Payphone Exchange Access Service.(1) (CT)

- Three-Way Calling
- Call Forwarding
- Simultaneous Call Forwarding
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Forwarding - Busy Line/Don't Answer

34.4.5 Rates and Charges applicable to Payphone Exchange Access Service installation will be as specified in the Part 4 of the Guidebook. This charge will also apply when, upon payphone service provider request, an existing Payphone Exchange Access Service access line incurs subsequent activity to change to or from a SmartCoin access line. (CT)

34.4.6 Directory Assistance Service is provided as specified in Part 11, Section 2 of the Guidebook. (CT)

(1) Not applicable to public facsimile device.