

**PRIMARY RATE ISDN: SELECTDATA**

Effective May 1, 2014, no further installations, moves, rearrangements or changes of any type will be made to Primary Rate ISDN: SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

**A. Service Description**

Primary Rate ISDN is an intraLATA dial-up multi-rate switched digital data service. Primary Rate ISDN will provide digital connections ranging from 64 Kbps to 1536 Kbps (synchronous) in 64 Kbps increments of bandwidth via the public switched network. Network access to Primary Rate ISDN is via fully configured ISDN Primary Rate Interfaces (PRI).

SelectData is an inbound-calling-only service, which provides ISDN PRI functionality for digital data transport and/or analog modem calls (voice grade), on a single channel basis. Individual calls may be received at transmission speeds up to 64 Kbps. Outbound calls may not be placed with SelectData service.

**B. Service Components****1. Primary Rate ISDN Arrangement**

Provides the communication path capable of bandwidth aggregation from the customer's premises to the Primary Rate ISDN serving office. A Primary Rate ISDN arrangement may consist of Control Links and Communication Links. A minimum of one Control Link is required per Primary Rate ISDN arrangement. For SelectData, the minimum configuration provides digital connections of up to 64 KBPS only.

**a. Primary Rate ISDN Interface Control Link**

An ISDN PRI termination and a digital multichannel transmission path between the central office and the customer's premises, which is configured with one D Channel, or a Back-Up D Channel and 23 B Channels.

**b. Primary Rate ISDN Interface Communication Link**

An ISDN PRI termination and a digital multichannel transmission path between the central office and the customer's premises, which is configured with 24 B Channels.

**c. Primary Rate ISDN Port Control Link**

An ISDN PRI connection that does not include the facility between the customer's premises and the Primary Rate ISDN Serving Office, which is configured with one D Channel or a Back-Up D Channel and 23 B Channels. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed in SmartTrunk®, Paragraph E. The same customer of record is required for both the Primary Rate ISDN Port Control Link and the associated Company provided facility. Sharing of common transport or Primary Rate ISDN arrangements between multiple customers is not permitted.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****B. Service Components (cont'd)**1. Primary Rate ISDN Arrangement(cont'd)d. Primary Rate ISDN Port Communication Link

An ISDN PRI connection that does not include the facility between the customer's premises and the Primary Rate ISDN Serving Office, which is configured with 24 B Channels. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed in SmartTrunk®, Paragraph E. The same customer of record is required for both the Primary Rate ISDN Port Communication Link and the associated Company provided facility. Sharing of common transport or Primary Rate ISDN arrangements between multiple customers is not permitted.

2. Link Extension

This optional rate element provides the additional central office hardware and facility required to provide SelectData for customers located in an exchange outside the non-optional local calling scope of the SelectData equipped serving office. Application of this rate element is dependent upon both the customer's location and the fact that the customer is served from the SelectData serving office designated by the Company.

3. Optional Features

The following optional features are available with SelectData service.

a. Back-Up D Channel (BD-C)

Allows enhanced survivability of the Primary Rate ISDN arrangement by providing automatic takeover for a failed D-Channel.

b. Additional Numbers (Direct Inward Dialing Service)

Provides additional numbers to the Primary Rate ISDN user.

c. Calling Line Identification (CLID)

Allows the number and name (where technically capable) of the calling party to be delivered to the called party as part of the called party set-up message.

d. Loop Protection

Provides automatic restoration of the Primary Rate ISDN service Control Link or Communication Link facility and physical route redundancy from the demarcation point at the customer's premises to the customer's normal serving office in the event of a transmission failure caused by a single facility break or a single electronics failure. The automatic restoration capabilities are provided through the use of intelligent components, which are capable of sensing transmission failures. The primary and secondary transmission paths are separately routed in geographically and physically separate fiber optic cables up to the nearest point to the customer's premises that route redundancy can be achieved. In the event of a transmission failure, the intelligent components will automatically switch the Primary Rate ISDN service from the primary to the secondary transmission path within 2.0 seconds.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)**

**B. Service Components (cont'd)**

3. Optional Features(cont'd)
  - e. Trunk Group Overflow  
Provides the ability to direct incoming calls to another Primary Rate ISDN service arrangement when all B Channels are in use. Each overflow arrangement consists of 2 to 10 spans as selected by the customer.
  - f. Additional Call Handling Groups  
Provides the capability of grouping B channels by utilizing simulated facility groups.

**C. Regulations**

1. The following regulations are in addition to other regulations as stated in this and other service publications of the Company.
2. SelectData will support data mode calls, as well as analog modem (voice grade) calls.
3. Primary Rate ISDN requires the use of customer provided equipment (CPE) which must be compatible with the Company's equipment and facilities, and is subject to the interface specifications in TR-NWT-000776 (Network Interface Description for ISDN Customer Access) and TR-NWT-001203 (Generic Requirements for the Switched DS1/Switched Fractional DS1 Service Capability from an ISDN Interface). These documents may be obtained from:

Telcordia Technologies, Inc.  
8 Corporate Place, PYA 3A-184  
Piscataway, NJ 08854-4156  
Telephone: 1-800-521-2673

4. Compatible CPE must be provided at both the originating and terminating locations to successfully complete a Primary Rate ISDN call.
5. Primary Rate ISDN service, when furnished at the same premises in combination with other local exchange service, shall not be considered to be in conflict with the rules of paralleling service.
6. Primary Rate ISDN service shall not be shared or jointly used except under Part 4 Section 5 (Shared Tenant Service). Resale is prohibited under Part 2 – General Terms and Conditions of the Guidebook.
7. Temporary suspension of service at the request of the customer, either partial or complete is not applicable for this offering.
8. Alternate billing is not available for Primary Rate ISDN service.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****C. Regulations**

1. The following regulations are in addition to other regulations as stated in this and other service publications of the Company.
2. SelectData will support data mode calls, as well as analog modem (voice grade) calls.
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6. Primary Rate ISDN service shall not be shared or jointly used except under Part 4 Section 5 (Shared Tenant Service). Resale is prohibited under Part 2 – General Terms and Conditions of the Guidebook.
7. Temporary suspension of service at the request of the customer, either partial or complete is not applicable for this offering.
8. Alternate billing is not available for Primary Rate ISDN service.
9. Service Terms<sup>/1/</sup>
  - a. All Primary Rate ISDN service components have a minimum service term of one month.
  - b. SelectData customers shall select a service term for each Control Link and Communication Link of either a Month-to-Month, 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup>. Customers selecting a 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup> will be required to sign a contract per order. When a Link Extension is required, it will be provided under the same service term as the associated Control Link / Communication Link.

<sup>/1/</sup> Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectData service. Customers currently on a 24-, 36, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12- month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****C. Regulations (cont'd)**

9. Service Terms<sup>/1/</sup> (cont'd)
  - c. Customers selecting the Month-to-Month service term may convert to a 12-month term agreement at current rates. Customers converting from a Month-to-Month service term within 60 days from the date their Primary Rate ISDN service is established, will receive a credit equal to the difference in installation charges associated with the Month-to-Month term agreement and the 12-month service term.
10. Upon expiration of the 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup>, the customer may:
  - a. Continue service at the current Month-to-Month service term rate. That rate will be subject to any future changes.
  - b. Continue service by selecting a new 12-month term agreement for the Control Link and/or Communication Link at the then current rates. The rates for the Control Link and/or Communication Link and any associated Link Extensions will not be subject to rate increases for the duration of the term agreement selected by the customer. The customer will be required to sign a new 12-month contract.
  - c. Disconnect the service.
11. Moves
  - a. Different Central Office  
Customer moves which require the Primary Rate ISDN Control Link or Communication Link to be provided from a different central office will be considered a disconnection of service for each Control Link and Communication Link moved. (Refer to Paragraphs G.7. for applicable charges.) Installation charges will apply.
  - b. Same Central Office  
Customer moves which do not require the Primary Rate ISDN Control Link or Communication Link to be provided from another central office will not constitute a disconnection of service provided the service is not interrupted. Installation charges will apply.
12. Customers may transfer Primary Rate ISDN service to a new customer at the same premises, upon written concurrence of the Company. In addition, the new customer shall assume all the previous customer's Primary Rate ISDN service indebtedness.
13. A customer may subscribe to both SelectVideo Plus and SelectData. However, each service option must be provided through a separate Primary Rate ISDN service arrangement.

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**PRIMARY RATE ISDN: SELECTDATA (cont'd)****D. Responsibility of the Customer**

1. Where Primary Rate ISDN service is available for use in connection with terminal equipment or communication systems provided by a customer or user, the operating characteristics of such equipment or systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer or user does not endanger the safety of Company employees or the public, damage or require alteration of the equipment of other services of the Company, interfere with the proper functioning of such equipment or services, impair the operations of the Company's equipment, or otherwise injure the public in its use of Company services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall immediately take such steps as shall be necessary to remove or prevent such hazard or interference. All customer equipment must comply with FCC Rules and Regulations Part 68.
2. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the Primary Rate ISDN service it offers and to assure that the service arrangement is in accordance with the regulations contained herein.
3. The customer shall insure the continuing compatibility of the customer provided terminal and data unit equipment that is used in conjunction with the Primary Rate ISDN service.

**E. Responsibility of the Company**

1. The responsibility of the Company shall be limited to the furnishing of network equipment suitable for Primary Rate ISDN service and the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through-transmission of signals generated by customer-provided equipment or systems or for the quality of, or defects in such transmission, or the reception of signals by such equipment or systems. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications systems provided by a customer or user. The Company is not responsible for adapting Primary Rate ISDN service to the technological requirements of any specific customer equipment.
2. The Company shall not be responsible to the customer or user, if changes in any of the equipment, operations, or procedures of the Company used in the provision of Primary Rate ISDN service render any facilities provided by a customer or user obsolete or require modifications or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements.
3. The Company shall maintain and repair the service which it furnishes. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test or interfere with any network equipment installed by the Company without prior written consent of the Company.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****F. Service Availability**

1. The Company will designate the SelectData-equipped central office(s) used to physically provision SelectData service to customers in each exchange. In many cases, a customer's designated SelectData serving central office will be different from the normal serving office designated for basic local exchange service.
2. If the customer's normal serving office is within the non-optional local calling scope of the designated SelectData serving office, Link Extension charges will not apply.

If the customer's normal serving office is not within the non-optional local calling scope of a SelectData-equipped central office, the customer will be provided with SelectData service from the designated SelectData equipped central office and the rates and charges for Link Extension, as specified in this Guidebook, will apply.

In both cases preceding, when there is a change in the central office designated as the SelectData serving office for a customer's location, the customer's SelectData service will continue to be provided from the original SelectData serving office, if possible. Should the customer subsequently request that their SelectData service be provisioned from the new designated serving office, the provisions and charges specified in this Guidebook for moves and disconnects will apply. The Company may request that the customer, at the customer's option, have the customer's SelectData service provided from the new designated serving office and, in conjunction therewith, may offer to waive move and/or disconnect charges.

3. If a customer requests SelectData service to be provisioned from an office other than the SelectData serving office designated by the Company, and if agreed to by the Company, SelectData service may be extended to Company central offices within the same Local Access Transport Area (LATA) through the application of Primary Rate ISDN Interface Communication and/or Control Links, and MegaLink<sup>®</sup> 1.5 High Capacity Digital Service Interoffice Channel Mileage, DS3 Service, or other suitable Company services.
4. All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available and do not create an obligation for the Company to construct such facilities or equipment especially for the provision of this service.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****G. Application of Rates and Charges**

1. A minimum of one Control Link is required per Primary Rate ISDN arrangement. SelectData provides digital connections of 56/64 Kbps only. A Primary Rate ISDN arrangement can consist of any combination of Control Links and Communication Links.
2. Where applicable, a Link Extension is charged in addition to the monthly rate for the associated Control Link or Communication Link. The Link Extension must be associated with and ordered at the same time as the Control Link or Communication Link.
3. The Primary Rate ISDN Control Link, Communication Link, and Link Extension rates will not be subject to rate increases for the duration of the 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup> signed by the customer.
4. Optional Deferred Payment of installation Charges and/or Special Construction Charges is available only for customers selecting a 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup>.
  - a. Before Service is established, the customer may request to spread all the installation charges (including the installation charges associated with optional features) and/or Special Construction Charges over a payment period of either 12, 24, 36, 48, or 60 months but not to exceed the length of the 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup>. The customer cannot change the deferred payment term. The deferred monthly charge will equal the installation charges and/or special construction charges multiplied by the appropriate annuity factor as specified in Part 2 – General Terms and Conditions of the Guidebook.
  - b. This optional deferred payment is not offered for customers selecting the Month-to-Month service term.

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**PRIMARY RATE ISDN: SELECTDATA (cont'd)****G. APPLICATION OF RATES AND CHARGES (cont'd)**

5. Disconnection of Service Prior to the Expiration of the Service Term.
  - a. If the customer disconnects a Primary Rate ISDN Control Link or Communication Link prior to the expiration of the 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup>, a termination charge will be due. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. In addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability for cancellation of Primary Rate ISDN SelectData service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's Service Term. Additional charges will not be applied for any Link Extensions disconnected prior to the expiration of the service term.
  - b. If the customer disconnects a Primary Rate ISDN Control Link or Communication Link prior to the expiration of the 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup> and the installation charges and/or special construction charge were deferred at the time service was established (pursuant to Paragraph G.4.), the customer shall pay a charge equal to the remaining principal on the deferred payment term for each Control Link or Communication Link disconnected.
  - c. The provisions of Paragraph G.5.a., above do not apply in the following circumstances:
    1. When the customer with an existing contract converts to another Company provided digital service under a contract term which is equal to or greater than the number of months remaining on the Primary Rate ISDN Service contract being terminated.
    2. If the disconnection of service is the result of a customer move which required the Primary Rate ISDN Service to be provided from a different central office.

In each of the above circumstances, deferred installation charges will become due as specified in Paragraph G.5.b.

/1/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12- month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)**

**H. Rates and Charges<sup>/6/</sup>**

1. Primary Rate ISDN Components

a. Primary Rate ISDN Arrangement

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Initial Unit<sup>/1,2/</sup></u>	<u>Additional Unit<sup>/2,3/</sup></u>
Primary Rate ISDN Interface Control Link, each	/ZVPS2/			
Payment Option - Inbound Only				
Month to Month		\$1,455.00	\$ 5,000.00	\$ 4,500.00
12 Months <sup>/4/</sup>		750.00	2,000.00	1,500.00
24 Months <sup>/4,5/</sup>		700.00	1,750.00	1,200.00
36 Months <sup>/4,5/</sup>		600.00	1,500.00	900.00
48 Months <sup>/4,5/</sup>		550.00	1,500.00	900.00
60 Months <sup>/4,5/</sup>		500.00	1,500.00	900.00
Primary Rate ISDN Port Control Link, each	/ZP0S2/			
Payment Option - Inbound Only				
Month to Month		820.00	5,000.00	4,500.00
12 Months <sup>/4/</sup>		630.00	2,000.00	1,500.00
24 Months <sup>/4,5/</sup>		580.00	1,750.00	1,200.00
36 Months <sup>/4,5/</sup>		480.00	1,500.00	900.00
48 Months <sup>/4,5/</sup>		430.00	1,500.00	900.00
60 Months <sup>/4,5/</sup>		380.00	1,500.00	900.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ The installation charge for customer moves within the same Primary Rate ISDN serving office, as described in C.11.b., will be equal to the installation charge associated with the SelectData 36-Month service term.

/3/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/4/ Business customers who currently have service with another carrier and now establish Primary Rate ISDN SelectData with the Company will receive a waiver of all Installation Charges, Service Connection Charges, and Conversion Charges associated with this rate element. To be eligible, the customer must not currently have any past due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts. This offer cannot be combined with any other non-recurring and/or conversion charge credits or waiver offers.

/5/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12- month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/6/ Effective May 1, 2014, SelectData services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 1.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)**

**H. Rates and Charges<sup>/6/</sup> (cont'd)**

1. Primary Rate ISDN Components (cont'd)

a. Primary Rate ISDN Arrangement (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Initial Unit</u> <sup>/1,2/</sup>	<u>Additional Unit</u> <sup>/2,3/</sup>
Primary Rate ISDN Interface Communication Link, each	/ZVPS1/			
Payment Option - Inbound Only				
Month to Month		\$1,455.00	\$5,000.00	\$4,500.00
12 Months <sup>/4/</sup>		750.00	2,000.00	1,500.00
24 Months <sup>/4,5/</sup>		700.00	1,750.00	1,200.00
36 Months <sup>/4,5/</sup>		600.00	1,500.00	900.00
48 Months <sup>/4,5/</sup>		550.00	1,500.00	900.00
60 Months <sup>/4,5/</sup>		500.00	1,500.00	900.00
Primary Rate ISDN Port Communication Link, each	/ZPOS1/			
Payment Option – Inbound Only				
Month to Month		820.00	5,000.00	4,500.00
12 Months <sup>/4/</sup>		630.00	2,000.00	1,500.00
24 Months <sup>/4,5/</sup>		580.00	1,750.00	1,200.00
36 Months <sup>/4,5/</sup>		480.00	1,500.00	900.00
48 Months <sup>/4,5/</sup>		430.00	1,500.00	900.00
60 Months <sup>/4,5/</sup>		380.00	1,500.00	900.00
b. Link Extension, each	/OTVSX/	50.00	0.00	0.00

- /1/ Applies to the first unit ordered per request, per customer premises, per installation date.
- /2/ The installation charge for customer moves within the same Primary Rate ISDN serving office, as described in C.11.b., will be equal to the installation charge associated with the SelectData 36-Month service term.
- /3/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.
- /4/ Business customers who currently have service with another carrier and now establish Primary Rate ISDN SelectData with the Company will receive a waiver of all Installation Charges, Service Connection Charges, and Conversion Charges associated with this rate element. To be eligible, the customer must not currently have any past due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts. This offer cannot be combined with any other non-recurring and/or conversion charge credits or waiver offers.
- /5/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.
- /6/ Effective May 1, 2014, SelectData services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 1.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****H. Rates and Charges<sup>/8/</sup> (cont'd)**

## 2. Optional Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Initial Unit</u> <sup>/1,2/</sup>	<u>Nonrecurring Additional Unit</u> <sup>/2,3/</sup>
a. Back-Up D Channel, each	/ZSWXA/	\$250.00	\$200.00	\$ 0.00
b. Additional Number, each		<sup>/4/</sup>	<sup>/4/</sup>	<sup>/4/</sup>
c. Calling Line Identification, each Control Link or Communication Link	/ZCE/	100.00	100.00	100.00
d. Loop Protection, each Control or Communication Link <sup>/5/</sup>	/ZLP/	140.00	355.00	355.00
e. Trunk Group Overflow, per Overflow Arrangement <sup>/6/</sup>	/ZVOPG/	150.00	250.00	0.00
f. Additional Call Handling Groups, per Group <sup>/7/</sup>	/TGNBX/	45.00	100.00	0.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ The installation charge for customer moves within the same Primary Rate ISDN serving office, as described in C.11.b., will be equal to the installation charge associated with the SelectData 36-Month service term.

/3/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/4/ For Additional Number Rates (Direct Inward Dialing Service), see Part 8, Section 1.

/5/ Loop Protection will be provided where fiber optic facilities are available. Where fiber optic facilities are not available, but could technically be provided, special construction charges may apply.

/6/ An Overflow Arrangement consists of 2 to 10 spans as specified by the customer.

/7/ Charge applies on a per Link basis but all Links within the same Arrangement must be equipped.

/8/ Effective May 1, 2014, SelectData services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 1.

**SELECT VIDEO PLUS®**

Effective May 1, 2014, no further installations, moves, rearrangements or changes of any type will be made to Primary Rate ISDN: Select Video Plus services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

**A. Service Description**

SelectVideo Plus is an intraLATA dial-up multi-rate switched digital data service. SelectVideo Plus will provide digital connections ranging from 64 Kbps to 1536 Kbps (synchronous) in 64 Kbps increments of bandwidth via the public switched network. The specific rate is user-selectable on a per call basis. Network access to SelectVideo Plus is via fully configured ISDN Primary Rate Interfaces (PRI). A minimum of two PRIs (one configured for 23B+D and one configured for 24B) is required for 1536 Kbps calls.

**B. Service Components**1. SelectVideo Plus Arrangement

Provides the communication path capable of bandwidth aggregation from the customer's premises to the SelectVideo Plus serving office. A SelectVideo Plus Arrangement may consist of Control Links and Communication Links. A minimum of one Control Link is required per SelectVideo Arrangement. This minimum configuration will provide digital connections from 64 Kbps to 1472 Kbps in increments of 64 Kbps. In order to transmit at 1536 Kbps, the SelectVideo Plus Arrangement must include at least one Control Link and one Communication Link.

a. Control Link

A PRI configured with one D Channel or a back-up D Channel and 23 B Channels to provide up to 1472 Kbps of bandwidth.

b. Communication Link

A PRI configured with 24 B Channels to provide up to 1536 Kbps of bandwidth.

2. SelectVideo Plus Usage

Provides for usage of the Public Switched Telephone Network (PSTN).

a. Payment Option 1 usage is billed on a per minute basis as described in Paragraph G.

b. Payment Option 2<sup>/1/</sup> provides a choice of three Usage Packages, each of which includes a monthly usage allowance. All usage in excess of the allowance is billed on a per minute basis. Usage Packages are further described in Paragraph G.9.

c. Payment Option 3<sup>/1/</sup> monthly rates for Control Links and Communication Links include unlimited intraLATA usage (see Paragraph H).

3. Link Extension

Provides connection for customers located outside of a Primary Market Area equipped with SelectVideo Plus (but within the same LATA). One Link Extension is required for each Control Link and Communication Link.

/1/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

**SELECT VIDEO PLUS® (cont'd)**

**B. Service Components (cont'd)**

4. Optional Features

Back-Up D Channel (BD-C)

Allows enhanced survivability of the SelectVideo Plus Arrangement by providing automatic takeover for a failed D-Channel.

Additional Numbers (Direct Inward Dialing Service)

Provides additional numbers to the SelectVideo Plus user.

Calling Line Identification (CLID)

Allows the number and name (where technically capable) of the calling party to be delivered to the called party as part of the called party set-up message.

**C. Regulations**

1. The following regulations are in addition to other regulations as stated in this and other service publications of the Company.
2. SelectVideo Plus provides for the transmission of data mode calls only.
3. SelectVideo Plus requires the use of customer provided equipment (CPE) which must be compatible with the Company's equipment and facilities, and is subject to the interface specifications in TR-NWT-000776 (Network Interface Description for ISDN Customer Access) and TR-NWT-001203 (Generic Requirements for the Switched DS1/Switched Fractional DS1 Service Capability from an ISDN Interface (SelectVideo Plus/ISDN)). These documents may be obtained from:

Telcordia Technologies, Inc.  
8 Corporate Place, PYA 3A-184  
Piscataway, NJ 08854-4156  
Telephone: 1-800-521-2673

4. Compatible CPE must be provided at both the originating and terminating locations to successfully complete a SelectVideo Plus call.
5. SelectVideo Plus service, when furnished at the same premises in combination with other local exchange service, shall not be considered to be in conflict with the rules of paralleling service.
6. SelectVideo Plus service shall not be shared or jointly used except under Part 4, Section 5 (Shared Tenant Service). Resale is prohibited under Part 2 – General Terms and Conditions of the Guidebook.

/1/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

**SELECT VIDEO PLUS® (cont'd)****C. Regulations (cont'd)**

7. Temporary suspension of service at the request of the customer, either partial or complete is not applicable for this offering.
8. Alternate billing is not available for SelectVideo Plus service.
9. Service Terms<sup>/1/</sup>
  - a. All SelectVideo Plus service components have a minimum service term of one month.
  - b. The customer shall select a service term for each Control Link and Communication Link of either Month-to-Month, 12, 36 or 60 continuous months<sup>/1/</sup>. Customers selecting either a 12, 36- or 60-month service term<sup>/1/</sup> will be required to sign a contract per order. When a Link Extension is required, it will be provided under the same service term as the associated Control Link / Communication Link.
  - c. Customers selecting the Month-to-Month service term may convert to the 12 month service term at current rates. Customers converting from a Month-to-Month service term within 60 days from the date their SelectVideo Plus Service is established, will receive a credit equal to the difference in installation charges associated with the Month-to-Month service term and the 12-month service term.
  - d. Customers converting to a new service term will be required to sign a new contract.
10. Upon expiration of the 12, 36 or 60 month service term<sup>/1/</sup>, the customer may:
  - a. Continue service at the current Month to Month service term rate. That rate will be subject to any future changes.
  - b. Continue service by selecting a new 12-month service term for the Control Link and/or Communication Link at the then current rates. The rates for the Control Link and/or Communication Link and any associated Link Extensions will not be subject to rate increases for the duration of the new service term selected by the customer. The customer will be required to sign a new contract.
  - c. Disconnect the service.

/1/ Effective January 25, 2013, 36- and 60-Month Service Terms are no longer available for new installations or renewals of SelectVideo Plus service. Customers currently on a 36- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

**SELECT VIDEO PLUS® (cont'd)****C. Regulations (cont'd)**

## 11. Moves

Different Central Office

Customer moves which require the SelectVideo Plus Control Link or Communication Link to be provided from a different central office will be considered a disconnection of service for each Control Link and Communication Link moved. (Refer to Paragraph G for applicable charges.) Installation charges will apply.

Same Central Office

Customer moves which do not require the SelectVideo Plus Control Link or Communication Link to be provided from another central office will not constitute a disconnection of service provided the service is not interrupted. Installation charges will apply.

12. Customers may transfer SelectVideo Plus Service to a new customer at the same premises upon written concurrence of the Company. In addition, the new customer shall assume all the previous customer's SelectVideo Plus Service indebtedness.

13. Payment Options<sup>/1/</sup>

- a. Three Payment Options are available for the Control Link, Communication Link and SelectVideo Plus Usage rate elements. SelectVideo Plus customers may select any payment option, however, all components of a SelectVideo Plus Arrangement must be provided under the same payment option.
- b. Upon notification to the Company, customers may change payment options for the same service term or for a longer service term, pursuant to Paragraph C.9. Billing under the newly selected payment option will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

14. Usage Packages<sup>/1/</sup>

- a. Customers selecting Payment Option 2 will be required to select an accompanying usage Package for their SelectVideo Plus usage.
- b. The customer may opt to change usage packages upon notification to the Company. Billing under the newly selected usage package will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

/1/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.



**SELECT VIDEO PLUS® (cont'd)****D. Responsibility of the Customer**

1. Where SelectVideo Plus service is available for use in connection with terminal equipment or communication systems provided by a customer or user, the operating characteristics of such equipment or systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer or user does not endanger the safety of Company employees or the public; damage or require alteration of the equipment of other services of the Company; interfere with the proper functioning of such equipment or services; impair the operations of the Company's equipment; or otherwise injure the public in its use of Company services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall immediately take such steps as shall be necessary to remove or prevent such hazard or interference. All customer equipment must comply with FCC Rules and Regulations Part 68.
2. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the SelectVideo Plus service it offers and to assure that the service arrangement is in accordance with the regulations contained herein.
3. The customer shall insure the continuing compatibility of the customer provided terminal and data unit equipment that is used in conjunction with the SelectVideo Plus Service.

**E. Responsibility of the Company**

1. The responsibility of the Company shall be limited to the furnishing of network equipment suitable for SelectVideo Plus service and the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility the Company shall not be responsible for the through-transmission of signals generated by customer-provided equipment or systems or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications systems provided by a customer or user. The Company is not responsible for adapting SelectVideo Plus service to the technological requirements of any specific customer equipment.
2. The Company shall not be responsible to the customer or user, if changes in any of the equipment, operations, or procedures of the Company used in the provision of SelectVideo Plus service render any facilities provided by a customer or user obsolete or require modifications or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements.
3. The Company shall maintain and repair the service which it furnishes. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test or interfere with any network equipment installed by the Company without prior written consent of the Company.

**SELECT VIDEO PLUS® (cont'd)****F. Service Availability**

1. SelectVideo Plus service is available within a suitably equipped primary market area (PMA). A primary market area is an exchange area (as defined in Part 4 Section 2).
2. SelectVideo Plus is available with the following PMAs: St. Louis, Kansas City and Springfield.
3. SelectVideo Plus service does not have available the local calling scopes of optional Extended Area Calling Service, Optional Metropolitan Calling Area Service (or any other optional extended area calling service like calling plan).
4. SelectVideo Plus is offered to customers outside of the PMA (but within the same LATA) where existing facilities and operating conditions permit. In such cases, the customer will be required to subscribe to a Link Extension for each Control Link and Communication Link included in their SelectVideo Plus Arrangement.
5. All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available in the customer's PMA and do not create an obligation for the Company to construct such facilities or equipment especially for the provision of this service.

**G. Application of Rates and Charges**

1. A minimum of one Control Link is required per SelectVideo Arrangement. This minimum configuration will provide digital connections from 64 kbps to 1472 kbps in increments of 64 Kbps. In order to transmit at 1536 Kbps, the SelectVideo Plus Arrangement must include at least one Control Link and one Communication Link. A SelectVideo Plus Arrangement can consist of any combination of Control Links and Communication Links.
2. SelectVideo Plus usage rates apply per originating minute of use per call.
3. Timing of a SelectVideo Plus call shall begin when an answer signal is received from the called party. Completion of a SelectVideo Plus call is signified when a disconnect signal is received from either the calling or called party.
4. SelectVideo Plus usage charges shall apply per each minute or fraction thereof that each SelectVideo Plus call is connected. The minimum duration for a SelectVideo Plus call shall be one minute.
5. A Link Extension is charged in addition to the monthly rate for the associated Control Link or Communication Link. The Access Link Extension must be associated with and ordered at the same time as the Control Link or Communication Link.

**SELECT VIDEO PLUS® (cont'd)****G. Application of Rates and Charges (cont'd)**

6. The SelectVideo Plus Control Link, Communication Link, and Link Extension rates will not be subject to rate increases for the duration of the 12, 36, or 60 month term<sup>/1/</sup> selected by the customer, except, however, the customer may experience a rate increase if the customer chooses to change Payment Options or Usage Packages, pursuant to Paragraphs C.13 and C.14.
7. Optional Deferred Payment of installation Charges and/or Special Construction Charges is available only for customers selecting the 12, 36, or 60 Month Service Term<sup>/1/</sup>.
  - a. Before Service is established, the customer may request to spread all the installation charges (including the installation charges associated with optional features) and/or Special Construction Charges over a payment period of either 12, 24, 36, 48 or 60 months but not to exceed the 12, 36, or 60 month service term<sup>/1/</sup>. The customer cannot change the deferred payment term. The deferred monthly charge will equal the installation charges and/or special construction charges multiplied by the appropriate annuity factor as specified in Part 2 – General Terms and Conditions of the Guidebook.
  - b. This optional deferred payment is not offered for customers selecting the Month-to-Month service term.
8. Disconnection of Service Prior to the Expiration of the Service Term.
  - a. If the customer disconnects a SelectVideo Plus Control Link or Communication Link prior to the expiration of the 12-, 36-, or 60-month service term<sup>/1/</sup>, a termination charge will be due. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. In addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability for cancellation of SelectVideo Plus service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's Service Term. Additional charges will not be applied for any Link Extensions disconnected prior to the expiration of the service term.
  - b. If the customer disconnects a SelectVideo Plus Control Link or Communication Link prior to the expiration of the 12, 36, or 60 month service term<sup>/1/</sup> and the installation charges and/or special construction charge were deferred at the time service was established (pursuant to Paragraph G), the customer shall pay a charge equal to the remaining principal on the deferred payment term for each Control Link or Communication Link disconnected.
  - c. The provisions of Paragraph G.8 do not apply in the following circumstances:
    1. If the customer converts from SelectVideo Plus to SelectData.
    2. When the customer with an existing contract converts to another Company provided digital service under a contract term which is equal to or greater than the number of months remaining on the SelectVideo Plus contract being terminated.

<sup>/1/</sup> Effective January 25, 2013, 36- and 60-Month Service Terms are no longer available for new installations or renewals of SelectVideo Plus service. Customers currently on a 36- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

**SELECT VIDEO PLUS® (cont'd)****G. Application of Rates and Charges (cont'd)**

9. Usage Packages<sup>/1/</sup>
  - a. Payment Option 2 Usage Packages include an allowance of channel minutes. (Channel minutes are equivalent to one minute of use on a single B Channel or one minute of use per 64 Kbps.) The usage allowance applies to SelectVideo Plus IntraPMA and IntraLATA outside the PMA aggregate usage per SelectVideo Plus Arrangement, per month.
  - b. IntraLATA Long Distance Message Telecommunications Service (LD-MTS) charges apply for all IntraLATA outside the PMA calls regardless of whether they are included in the usage package allowance.
  - c. Each call will be converted to channel minutes per call by multiplying the total minutes per call by the number of B channels required for the call. (The number of B channels required for each call can be determined by dividing the call bandwidth by 64.) Channel minutes per call will be accumulated to determine when the usage package allowance has been exhausted for the current billing cycle. The appropriate SelectVideo Plus bandwidth usage rate per minute of use will apply for each subsequent call completed during that billing cycle.
  - d. When the usage package allowance of channel minutes is exceeded in the middle of a call, the remaining channel minutes in excess of the allowance will be converted back to minutes of use by dividing the remaining channel minutes by the number of B channels used for the call. The result of this conversion calculation will be rounded to the next whole minute. The appropriate SelectVideo Plus bandwidth usage rate per minute of use will apply for the portion of the call exceeding the usage package allowance.
10. A billing conversion charge will apply each time a customer changes Payment Options or Usage Packages<sup>/1/</sup> unless this change is coincident with changing service term pursuant to Paragraph C9. (see Paragraph H)

/1/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

**SELECT VIDEO PLUS® (cont'd)****H. Rates and Charges<sup>/7/</sup>**

	<u>Monthly Rate</u>	<u>Initial Unit</u> <sup>/1,3/</sup>	<u>Nonrecurring Additional Unit</u> <sup>/2,3/</sup>	<u>USOC</u>
<u>SelectVideo Plus Arrangement</u>				
Control Link, each				
Payment Option 1				/ZSWZD/
Month-to-Month	\$1,125.00	\$5,000.00	\$4,500.00	
12 Months <sup>/6/</sup>	600.00	2,000.00	1,500.00	
36 Months <sup>/6/</sup>	560.00	1,500.00	900.00	
60 Months <sup>/6/</sup>	525.00	1,500.00	900.00	
Payment Option 2 <sup>/4/</sup>				/ZSW2D/
12 Months	435.00	2,000.00	1,500.00	
36 Months <sup>/6/</sup>	375.00	1,500.00	900.00	
60 Months <sup>/6/</sup>	345.00	1,500.00	900.00	
Payment Option 3 <sup>/4,5/</sup>				/ZSW3D/
12 Months	4,500.00	2,000.00	1,500.00	
36 Months <sup>/6/</sup>	4,300.00	1,500.00	900.00	
60 Months <sup>/6/</sup>	4,000.00	1,500.00	900.00	

- /1/ Applies to the first unit ordered per request, per customer premises, per installation date.
- /2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.
- /3/ The installation charge for customer moves within the same SelectVideo Plus serving office, as described in C., will be equal to the installation charge associated with the 36 month service term.
- /4/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.
- /5/ Includes unlimited SelectVideo Plus intraLATA usage. Rates for intrastate, intraLATA Long Distance Message Telecommunications Service apply in addition to the monthly usage rate.
- /6/ Effective January 25, 2013, 36- and 60-Month Service Terms are no longer available for new installations or renewals of SelectVideo Plus service. Customers currently on a 36- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.
- /7/ Effective May 1, 2014, Select Video Plus services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 13.

**SELECT VIDEO PLUS® (cont'd)****H. Rates and Charges<sup>/7/</sup> (cont'd)**

	<u>Monthly Rate</u>	<u>Initial Unit</u> <sup>/1,3/</sup>	<u>Nonrecurring Additional Unit</u> <sup>/2,3/</sup>	<u>USOC</u>
<u>SelectVideo Plus Arrangement</u>				
Communication Link, each				
Payment Option 1				/ZSW1X/
Month-to-Month	1,125.00	5,000.00	4,500.00	
12 Months <sup>/6/</sup>	600.00	2,000.00	1,500.00	
36 Months <sup>/6/</sup>	560.00	1,500.00	900.00	
60 Months <sup>/6/</sup>	525.00	1,500.00	900.00	
Payment Option 2 <sup>/4/</sup>				/ZSW4X/
12 Months	435.00	2,000.00	1,500.00	
36 Months <sup>/6/</sup>	375.00	1,500.00	900.00	
60 Months <sup>/6/</sup>	345.00	1,500.00	900.00	
Payment Option 3 <sup>/4,5/</sup>				/ZSW5X/
12 Months	4,500.00	2,000.00	1,500.00	
36 Months <sup>/6/</sup>	4,300.00	1,500.00	900.00	
60 Months <sup>/6/</sup>	4,000.00	1,500.00	900.00	
Link Extension, each	50.00	NA	NA	/OTVSX/

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/3/ The installation charge for customer moves within the same SelectVideo Plus serving office, as described in C., will be equal to the installation charge associated with the 36 month service term.

/4/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/5/ Includes unlimited SelectVideo Plus intraLATA usage. Rates for intrastate, intraLATA Long Distance Message Telecommunications Service apply in addition to the monthly usage rate.

/6/ Effective January 25, 2013, 36- and 60-Month Service Terms are no longer available for new installations or renewals of SelectVideo Plus service. Customers currently on a 36- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/7/ Effective May 1, 2014, Select Video Plus services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 13.

**SELECT VIDEO PLUS® (cont'd)**

**H. Rates and Charges<sup>/2/</sup> (cont'd)**

	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA<sup>/1/</sup></u>
SelectVideo Plus Usage, per minute of use		
Payment Option 1		
64 Kbps bandwidth	\$.045	\$.000
128 Kbps bandwidth	.090	.065
192 Kbps bandwidth	.135	.130
256 Kbps bandwidth	.180	.195
320 Kbps bandwidth	.225	.260
384 Kbps bandwidth	.270	.325
448 Kbps bandwidth	.315	.390
512 Kbps bandwidth	.360	.455
576 Kbps bandwidth	.405	.520
640 Kbps bandwidth	.450	.585
704 Kbps bandwidth	.495	.650
768 Kbps bandwidth	.540	.715
832 Kbps bandwidth	.585	.780
896 Kbps bandwidth	.630	.845
960 Kbps bandwidth	.675	.910
1024 Kbps bandwidth	.720	.975
1088 Kbps bandwidth	.765	1.040
1152 Kbps bandwidth	.810	1.105
1216 Kbps bandwidth	.855	1.170
1280 Kbps bandwidth	.900	1.235
1344 Kbps bandwidth	.945	1.300
1408 Kbps bandwidth	.990	1.365
1472 Kbps bandwidth	1.035	1.430
1536 Kbps bandwidth	1.080	1.495

/1/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service.

/2/ Effective May 1, 2014, Select Video Plus services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 13.

**SELECT VIDEO PLUS® (cont'd)**

**H. Rates and Charges<sup>/3/</sup> (cont'd)**

SelectVideo Plus Usage (cont'd)

Payment Option 2<sup>/1/</sup>

	<u>Monthly Rate</u>	<u>USOC</u>
Usage Package A Includes up to 11,040 channel minutes of intraLATA usage per month, per SelectVideo arrangement	\$425.00	ZPKAX
	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA<sup>/2/</sup></u>
SelectVideo Plus Usage, per minute of use in excess of Usage Package allowance		
64 Kbps bandwidth	\$.070	\$.000
128 Kbps bandwidth	.140	.090
192 Kbps bandwidth	.210	.180
256 Kbps bandwidth	.280	.270
320 Kbps bandwidth	.350	.360
384 Kbps bandwidth	.420	.450
448 Kbps bandwidth	.490	.540
512 Kbps bandwidth	.560	.630
576 Kbps bandwidth	.630	.720
640 Kbps bandwidth	.700	.810
704 Kbps bandwidth	.770	.900
768 Kbps bandwidth	.840	.990
832 Kbps bandwidth	.910	1.080
896 Kbps bandwidth	.980	1.170
960 Kbps bandwidth	1.050	1.260
1024 Kbps bandwidth	1.120	1.350
1088 Kbps bandwidth	1.190	1.440
1152 Kbps bandwidth	1.260	1.530
1216 Kbps bandwidth	1.330	1.620
1280 Kbps bandwidth	1.400	1.710
1344 Kbps bandwidth	1.470	1.800
1408 Kbps bandwidth	1.540	1.890
1472 Kbps bandwidth	1.610	1.980
1536 Kbps bandwidth	1.680	2.070

/1/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service.

/3/ Effective May 1, 2014, Select Video Plus services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 13.



**SELECT VIDEO PLUS® (cont'd)**

**H. Rates and Charges<sup>/3/</sup> (cont'd)**

SelectVideo Plus Usage (cont'd)

Payment Option 2<sup>/1/</sup> (cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
Usage Package B Includes up to 16,560 channel minutes of intraLATA usage per month, per SelectVideo arrangement	\$600.00	ZPKBX
	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA<sup>/2/</sup></u>
SelectVideo Plus Usage, per minute of use in excess of Usage Package allowance		
64 Kbps bandwidth	\$.060	\$.000
128 Kbps bandwidth	.120	.080
192 Kbps bandwidth	.180	.160
256 Kbps bandwidth	.240	.240
320 Kbps bandwidth	.300	.320
384 Kbps bandwidth	.360	.400
448 Kbps bandwidth	.420	.480
512 Kbps bandwidth	.480	.560
576 Kbps bandwidth	.540	.640
640 Kbps bandwidth	.600	.720
704 Kbps bandwidth	.660	.800
768 Kbps bandwidth	.720	.880
832 Kbps bandwidth	.780	.960
896 Kbps bandwidth	.840	1.040
960 Kbps bandwidth	.900	1.120
1024 Kbps bandwidth	.960	1.200
1088 Kbps bandwidth	1.020	1.280
1152 Kbps bandwidth	1.080	1.360
1216 Kbps bandwidth	1.140	1.440
1280 Kbps bandwidth	1.200	1.520
1344 Kbps bandwidth	1.260	1.600
1408 Kbps bandwidth	1.320	1.680
1472 Kbps bandwidth	1.380	1.760
1536 Kbps bandwidth	1.440	1.840

/1/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service.

/3/ Effective May 1, 2014, Select Video Plus services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 13.

**SELECT VIDEO PLUS® (cont'd)****H. Rates and Charges<sup>/3/</sup> (cont'd)**

SelectVideo Plus Usage (cont'd)

Payment Option 2<sup>/1/</sup> (cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
Usage Package C Includes up to 34,500 channel minutes of intraLATA usage per month, per SelectVideo arrangement	\$935.00	ZPKCX
	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA<sup>/2/</sup></u>
SelectVideo Plus Usage, per minute of use in excess of Usage Package allowance		
64 Kbps bandwidth	\$.050	\$.000
128 Kbps bandwidth	.100	.070
192 Kbps bandwidth	.150	.140
256 Kbps bandwidth	.200	.210
320 Kbps bandwidth	.250	.280
384 Kbps bandwidth	.300	.350
448 Kbps bandwidth	.350	.420
512 Kbps bandwidth	.400	.490
576 Kbps bandwidth	.450	.560
640 Kbps bandwidth	.500	.630
704 Kbps bandwidth	.550	.700
768 Kbps bandwidth	.600	.770
832 Kbps bandwidth	.650	.840
896 Kbps bandwidth	.700	.910
960 Kbps bandwidth	.750	.980
1024 Kbps bandwidth	.800	1.050
1088 Kbps bandwidth	.850	1.120
1152 Kbps bandwidth	.900	1.190
1216 Kbps bandwidth	.950	1.260
1280 Kbps bandwidth	1.000	1.330
1344 Kbps bandwidth	1.050	1.400
1408 Kbps bandwidth	1.100	1.470
1472 Kbps bandwidth	1.150	1.540
1536 Kbps bandwidth	1.200	1.610

/1/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service.

/3/ Effective May 1, 2014, Select Video Plus services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 13.

**SELECT VIDEO PLUS<sup>®</sup> (cont'd)**

**H. Rates and Charges<sup>/4/</sup> (cont'd)**

	<u>Monthly Rate</u>	<u>Initial Unit<sup>/1/</sup></u>	Nonrecurring <u>Additional Unit<sup>/2/</sup></u>	<u>USOC</u>
<u>Optional Features</u>				
Back-Up D Channel, each	\$250.00	\$200.00	\$ 0.00	/ZSWXA/
Additional Number, each	/3/	/3/	/3/	
Calling Line Identification, each Control Link or Communication Link	100.00	100.00	100.00	/ZCE/
Billing Conversion Charges		5.00		/NR9ZS/

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/3/ See Part 6, Section 1 for Additional Number Rates (Direct Inward Dialing Service.)

/4/ Effective May 1, 2014, Select Video Plus services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 13.

**DIGILINE SERVICE**<sup>/1/</sup>

/3/

Effective September 1, 2021, DigiLine Service will no longer be available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service agreements will not be accepted. The Company will continue to provide existing service to existing customers until the expiration of a customer's term agreement. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly Extension rates until the service is discontinued. The Company currently plans to discontinue this service on or after September 1, 2023. The preceding supersedes all of the rules, terms, and conditions that follow.

(N)

(N)

**A. General**

/3/

The Company will provide DigiLine Service within a suitably equipped LATA where facilities and equipment are available. This Guidebook does not create an obligation for the Company to construct such facilities or equipment for this service. Availability of selected optional features may be dependent upon the DigiLine serving central office switching technology.

**B. Service Description**

DigiLine Service is a Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) based service which offers two 64 Kilobits per second (Kbps) B channels and one 16 Kbps D channel. One or both B channels may be configured for circuit switching or packet switching<sup>/2/</sup>. Calls over a B channel configured for circuit switching may be either voice or data. The D channel carries out of band signaling for the B channel(s). DigiLine Service, when configured for circuit switching, provides access to and from the Public Switched Telephone Network (PSTN). DigiLine Service, when configured for packet switching, provides access to the Company's Public Packet Switched Network (PPSN)<sup>/2/</sup>.

**C. Service Components: Descriptions And Definitions**

Additional Call Offering

A non-Electronic Key Terminal Service (EKTS) feature that notifies the user of an additional Circuit Switched Voice call that would normally be cleared because the user's interface is busy. (The method of notification to the end-user is customer premises equipment dependent.)

Analog Member in a Hunt Group

This feature provides for an analog interface in a DigiLine Hunt Group.

/3/

/1/ DigiLine Service is obsolete for residence customers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to residential DigiLine Service as of the effective date. Customers of record on the effective date may continue their Residential DigiLine service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/3/

/2/ DigiLine Packet Switching is only available for installations of B-Channel Packet that do not connect to the DPN Packet Switch.

/3/

/3/ Material formerly appeared in Part 17, Section 1.

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

/2/

**C. Service Components: Descriptions And Definitions (cont'd)**

Automatic Callback

This feature enables the customer to place a call to the number of the last incoming call, whether or not the call was answered or the number is known. The user can dial an activation code or press a feature button to request that the network place the call. If the number of the last incoming call is busy, the Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. This feature cannot be activated for calls originating from a line that is forwarded or from a line or trunk not associated with a telephone number, e.g., a multiline Hunt Group.

Automatic Recall

This feature enables the customer to automatically redial the last outgoing number by dialing an activation code or pressing a feature button to request that the network place the call. When the recalled number is busy, the Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

/2/

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/2/

/2/ Material formerly appeared in Part 17, Section 1.

/2/

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

/2/

**C. Service Components: Descriptions And Definitions (cont'd)**Basic Electronic Key Terminal Service (Basic EKTS) Feature Package

A Circuit Switched Voice option that enhances normal telephone use. It consists of: Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Message Waiting Indicator, Speed Call Long or Speed Call Short, and Three-Way Conference Calling. A Basic EKTS terminal supports only one Call Appearance per number.

Basic Rate Interface

Provides the central office hardware, software and a 144 Kbps facility required to provide DigiLine Service.

Bridged Call Exclusion

A Basic EKTS and CACH EKTS feature that allows a user to prohibit other stations from picking up a call on hold or bridging onto a call that is active at that terminal.

Bridging

A Basic EKTS and CACH EKTS feature that allows the user to join an active call by pressing the active call appearance button and going off hook. This establishes a three-way call. This feature is different from basic three way calling because the third party initiates the bridge to the active call. Bridging is inhibited if Bridged Call Exclusion is activated on a terminal engaged in the active call. Only one additional shared call appearance user may bridge to an active two-way call. Bridging cannot be activated on an existing three-way call.

Call Appearance

A button on an electronic set that serves as a number designation or appearance. A single number can appear on multiple electronic sets and/or multiple times on the same electronic set. A visual indicator identifies the status of the Call Appearance (e.g., the lamp may flash for an unanswered call, blink for a call that has been placed on hold, remain dark for an idle call appearance, or remain steady for the currently active call).

Call Appearance Call Handling Electronic Key Terminal Service (CACH EKTS) Feature Package

A Circuit Switched Voice option that allows multiple numbers and Call Appearances. Other service features included with this package are: Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Intercom, Key System Coverage for Analog Lines, Message Waiting Indicator, Speed Call Long or Speed Call Short, and Three-Way Conference Calling. (Additional Call Offering is inherent with this feature.)

Call Forwarding Don't Answer

A feature that directs incoming calls to a preselected number when the called number is not answered after a customer specified number of rings.

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/2/ Material formerly appeared in Part 17, Section 1.

/2/

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

/2/

**C. Service Components: Descriptions And Definitions (cont'd)**Call Forwarding Interface Busy

A feature that permits calls reaching a busy number to be redirected to another number.

Call Forwarding Variable

A feature that allows a user to redirect incoming calls to another number.

Call Pickup

This feature allows a user to answer an incoming call to another party in the same user pickup group.

Call Transfer Disconnect

This feature allows a DigiLine customer to transfer a call to another number and then hang-up, leaving the two remaining parties connected. The DigiLine customer would then be free to accept another call. The DigiLine customer is prohibited from using this feature to avoid toll.

Calling Number Delivery

This feature provides the user who is receiving a call with the number of the calling party.

Caller ID

This feature provides the user who is receiving the call with the number of the calling party and the name associated with that number. (Upon special request from a customer, the Company will configure this feature to provide the number or the name, instead of both. This modification is provided at the same rate as the standard Caller ID feature.)

Customer Originated Trace

This feature allows a customer to initiate an automatic trace of the last circuit switched call received by dialing an activation code or pressing a feature button. If the trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Company Service Center during normal business hours.

Delayed and Abbreviated Ringing

A Basic EKTS and CACH EKTS feature that alerts a terminal for a predetermined interval (abbreviated ringing) before ringing another designated EKTS terminal (delayed ringing). The customer can choose from several options for the type of audible and/or visual alerting to be given at each station.

Detailed Call Report

Provides customers subscribing to the Measured Usage Option a monthly report detailing all completed local circuit switched calls during the billing period.

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/2/ Material formerly appeared in Part 17, Section 1.

/2/

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

/3/

**C. Service Components: Descriptions And Definitions (cont'd)**Detailed Report – Digital Packet Switching Usage<sup>/2/</sup>

Provides a printout of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by customer account.

Digital Packet Switching Usage<sup>/2/</sup>

Provides for use of the Company's Public Packet Switched Network. This service is limited to customers who have purchased the Packet Switched Data option. Digital Packet Switching Usage is not available on a stand alone basis.

DigiLine Service Area

A geographic area consisting of one or more DigiLine equipped exchanges and/or zones.

Distinctive Ringing

This feature provides distinctive alerting for up to six specific numbers.

Hunt Group for CSD

This feature provides for a predefined search (circular, linear or uniform) for an idle directory number to which a Circuit Switched Data call can be offered.

Hunt Group for CSV

This feature provides for a predefined search (circular, linear or uniform) for an idle directory number to which a Circuit Switched Voice call can be offered. Directory numbers subscribing to hunting may not have multiple Call Appearances.

Hunt Group Transfer for CSD

This feature transfers Circuit Switched Data calls that terminate to a Circuit Switched Data Hunt Group to a backup Circuit Switched Data Hunt Group.

Intercom

This feature allows a CACH EKTS user to call other terminals in the CACH EKTS group with one or two-digit dialing or by activating a button on the CACH EKTS set.

Integrated Services Digital Circuit-Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Option

Provides for the circuit switched local use of the PSTN. Only the Integrated Services Digital CSV/CSD Transport Option noted DigiLine Service Compatible can be associated with DigiLine Service.

Key System Coverage for Analog Lines

This feature allows an analog station set to share calls with a CACH EKTS set.

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/2/ DigiLine Packet Switching is only available for installations of B-Channel Packet that do not connect to the DPN Packet Switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/



**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

/3/

**C. Service Components: Descriptions And Definitions (cont'd)**Detailed Report – Digital Packet Switching Usage<sup>/2/</sup>

Provides a printout of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by customer account.

Digital Packet Switching Usage<sup>/2/</sup>

Provides for use of the Company's Public Packet Switched Network. This service is limited to customers who have purchased the Packet Switched Data option. Digital Packet Switching Usage is not available on a stand alone basis.

DigiLine Service Area

A geographic area consisting of one or more DigiLine equipped exchanges and/or zones.

Distinctive Ringing

This feature provides distinctive alerting for up to six specific numbers.

Hunt Group for CSD

This feature provides for a predefined search (circular, linear or uniform) for an idle directory number to which a Circuit Switched Data call can be offered.

Hunt Group for CSV

This feature provides for a predefined search (circular, linear or uniform) for an idle directory number to which a Circuit Switched Voice call can be offered. Directory numbers subscribing to hunting may not have multiple Call Appearances.

Hunt Group Transfer for CSD

This feature transfers Circuit Switched Data calls that terminate to a Circuit Switched Data Hunt Group to a backup Circuit Switched Data Hunt Group.

Intercom

This feature allows a CACH EKTS user to call other terminals in the CACH EKTS group with one or two-digit dialing or by activating a button on the CACH EKTS set.

Integrated Services Digital Circuit-Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Option

Provides for the circuit switched local use of the PSTN. Only the Integrated Services Digital CSV/CSD Transport Option noted DigiLine Service Compatible can be associated with DigiLine Service.

Key System Coverage for Analog Lines

This feature allows an analog station set to share calls with a CACH EKTS set.

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/2/ DigiLine Packet Switching is only available for installations of B-Channel Packet that do not connect to the DPN Packet Switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

/3/

**C. Service Components: Descriptions And Definitions (cont'd)**Packet Directory Number<sup>/2/</sup>

This is the "E-164 address" associated with packet capability on the customer ISDN-based service. The number identifies customers originating calls on the Packet Switching Network.

Packet Switching Network<sup>/2/</sup>

Consists of the packet switches and interswitch facilities within a LATA.

Remote Access To Call Forwarding

This feature allows a customer at a remote location to activate/deactivate the Call Forwarding features. If a DigiLine station Customer Premises Equipment is equipped with feature buttons and feature status lamps, the call forwarding status lamp lights when Call Forwarding is activated using remote access.

Secondary Only Number

A circuit switched option that allows any number, other than a primary number, to be assigned to a DigiLine station. A Secondary Only Number does not have to be a primary number at another station. A DigiLine station can have one, or more, Secondary Only Numbers. Each Secondary Only Number can have multiple Call Appearances. A Secondary-Only Number can be shared among the same DigiLine customer's DigiLine stations.

Selective Call Forwarding

This feature allows a customer to forward selected calls to another number. A screening list of up to six numbers is created by the user via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding number only if the calling number can be obtained and is found to match a number on the screening list. If the user also subscribes to Selective Call Rejection and the same number is entered on both screening lists, the Selective Call Rejection feature must be deactivated to allow the call to be forwarded. This feature will not work if the incoming call is from a number in a multi-line Hunt Group unless the number is the main number of the Hunt Group, or is the number identified.

Selective Call Rejection

This feature allows a customer to reject calls from up to six different numbers. When a call is placed to the user's number from a number on the screening list, the caller receives an announcement indicating that the party he/she is attempting to call does not wish to receive calls at this time. If the user also subscribes to Selective Call Forwarding and/or Distinctive Ringing and the same numbers appear on those screening lists, Selective Call Rejection takes precedence. This feature will not work if the incoming call is from a number in a multi-line Hunt Group unless the number is the main number of the Hunt Group, or is number identified.

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/2/ DigiLine Packet Switching is only available for installations of B-Channel Packet that do not connect to the DPN Packet Switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

/2/

**C. Service Components: Descriptions And Definitions (cont'd)**Session

The time that common control network facilities are allocated to a specific switched call. It begins with call set up and continues until the common control network facilities are released for reuse by the network.

Six-Way Conference Calling

A Circuit Switched Voice option that allows the user to set up a conference call for up to six parties.

Speed Call Long

This feature allows a user to dial a pre-assigned number by pressing the feature button assigned to speed calling and dialing two digits, or via an interactive dialing sequence. This feature allows for up to thirty numbers in the speed call list.

Speed Call Short

This feature allows a user to dial a pre-assigned number by pressing the feature button assigned to speed calling and dialing one or two digits, or via an interactive dialing sequence. This feature allows for up to six or ten numbers in the speed call list, depending on the serving office.

Summary Report

Provides a monthly total, on paper only, of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by either user identification or originating city.

Three-Way Conference Calling

A Circuit Switched Voice feature that allows the user to establish a conference call for up to three parties.

**D. Technical Specifications**

1. Technical equipment guidelines for ISDN customer access to DigiLine serving offices are found in SR-NWT-002661, ISDN Basic Rate Interface Generic Guidelines for Customer Premises Equipment. This document may be obtained from:

Telcordia Document Register  
455 South Street, Room 2J-125  
Morristown, NJ  
Telephone: 1-800-521-2673

2. DigiLine Service is designed to all relevant International Telecommunications Union-Telephony (ITU-T) standards.
3. The transmission characteristics of DigiLine Service support 64 Kbps Clear Channel Capability.

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/2/ Material formerly appeared in Part 17, Section 1.

/2/

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

/2/

**D. Technical Specifications (cont'd)**

4. Due to technical limitations, some analog optional features (such as, but not limited to, Call Waiting) may not work properly when a customer chooses to combine an analog local exchange access service with a DigiLine Service arrangement.
5. When DigiLine Service is provided from a central office other than the customer's normal serving office, calls to 911 Emergency Number Service originated over the DigiLine Service may route to a different answering point than 911 calls originating from access lines served by the customer's normal serving office. If so routed, the different answering point may not have the information available to respond to the call as efficiently as possible.

**E. Regulations**

1. The following regulations apply in addition to those in other service publications of the Company. Where other regulations apply on a per line basis, they shall be interpreted to apply per channel.
2. DigiLine Service requires compatible registered CPE under FCC Part 68.
3. For use of the PSTN, only those Integrated Services Digital CSV/CSD Transport Options noted as DigiLine Service Compatible can be used with DigiLine Service.
4. Resale of DigiLine Service is prohibited.
5. Upon subscribing to DigiLine Service, the customer may be required to change his existing number.

/2/

/1/ DigiLine Service is obsolete for residence customers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to residential DigiLine Service as of the effective date. Customers of record on the effective date may continue their Residential DigiLine service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/

/2/ Material formerly appeared in Part 17, Section 1.

/2/

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

/2/

**E. Regulations (cont'd)**

6. DigiLine Service is physically provisioned from the DigiLine serving office designated by the Company. The Company will determine a customer's designated serving office based on the location and capacity of DigiLine equipped central offices.
  - a. If the customer's normal serving office is located within a DigiLine Service Area, the customer may be provided DigiLine Service from the designated DigiLine serving office at the rates and charges listed in L., and FSO or Link Extension Equipment and Link Extension Facility charges will not apply.
  - b. If the customer's normal serving office is not located within a DigiLine Service Area, the customer may be provided DigiLine Service from a DigiLine equipped central office in a DigiLine Service Area within the customer's LATA, if agreed to by the Company. In such cases, the charges for the Link Extension Equipment and Link Extension Facility specified in L will apply in addition to the other charges for DigiLine Service.
  - c. If, in case a. preceding, a new central office becomes the designated DigiLine serving office for a customer's location, their existing DigiLine Service will continue to be provided from their original DigiLine serving office if technically possible. If necessary, the Company may require that the customer move the existing DigiLine Service to the new designated serving office and, in conjunction therewith, waive the move charges. Such a move may require the customer to change telephone numbers(s). If the move to the new designated serving office is at the customer's request, the provisions and charges specified in this Guidebook for moves, will apply.
  - d. In case b., when a central office is equipped so that the customer's normal serving office becomes part of a DigiLine Service Area, the customer's DigiLine Service may be moved from their original DigiLine serving office to the customer's new designated DigiLine serving office. Such a move may require the customer to change number(s), and in conjunction therewith, the Company will waive the provisions and charges for moves specified in Paragraph G. The Link Extension Equipment and Link Extension Facility charges will no longer apply once the customer's DigiLine Service is moved. However, if agreed to by the Company, the customer may request that their DigiLine Service not be moved to the new designated serving office. In such case, the Link Extension Equipment and Link Extension Facility charges will continue to apply.
  - e. If a customer requests DigiLine Service to be provisioned from an office in their exchange other than the DigiLine serving office designated by the Company, and if agreed to by the Company, the DigiLine Link Extension Equipment charge found in Paragraph L will apply in addition to the charges for Foreign Serving Office Service as described in Part 4, Section 3 of this Guidebook. Foreign Serving Office charges will apply per B-Channel.

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/2/ Material formerly appeared in Part 17, Section 1.

/2/

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

/2/

**E. Regulations (cont'd)****6. (cont'd)**

- f. If a customer requests DigiLine Service to be provisioned from an office outside their exchange other than the DigiLine serving office designated by the Company, and if agreed to by the Company, the DigiLine Link Extension Equipment charge found in Paragraph L will apply in addition to the charges for Foreign Exchange Service, as defined in the Part 4 Section 3 of this Guidebook. Foreign Exchange Service charges shall apply per B-Channel.
- g. Ancillary services compatible with DigiLine Service will be furnished under the business or residence rates and regulations of the respective service publications, based on the classification of the DigiLine customer's account (as defined by Part 2 – General Terms and Conditions of the Guidebook). A business or residence listing will be provided for the DigiLine service office according to the regulations provided in Part 12 Section 1 of this Guidebook. Customers may combine an analog local exchange access service at residential or business rates with DigiLine Service arrangement. Since DigiLine Service provides ISDN signaling, Touch-Tone Calling Service charges are not applicable.

**7. Caller ID**

- a. Caller ID is offered on a subscription basis, which requires the customer to order the service. Where Caller ID is available, any calling party, whether they subscribe to Caller ID or not, has per call blocking capability. The calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (\*67 on their Touch-tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the name and/or number will not be transmitted across the line. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator indicates to the Caller ID customer that the calling party has elected to block delivery of the number.

Line Blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers where an executive office of the agency registers with the Company a need for blocking:

1. private, nonprofit, tax-exempt, domestic violence intervention agencies, and
2. federal, state and local law enforcement agencies.

The calling name and/or number will not be transmitted from a line equipped with this capability.

PBX customers are responsible for providing per line blocking on their own PBX. The Company will transmit the anonymous indicator received from the PBX customer. The blocking of the calling name and/or number will not be provided on calls originating from Payphone Exchange Access Service.

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/2/ Material formerly appeared in Part 17, Section 1.

/2/

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

/3/

**E. Regulations (cont'd)**

## 7. Caller ID (cont'd)

- b. In addition to the provisions of Guidebook, Part 2 – General Terms and Conditions, the calling party and customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer or a number which the calling party has requested to be omitted from the Listing Information System or has requested not to be disclosed to any person.
- c. Caller ID information may not be sold or given to another party without the caller's written permission. Caller ID information may only be used for:
  1. routing or completion of calls,
  2. billing of calls,
  3. account management purposes,
  4. services directly related to the call or transaction,
  5. verification of calling party identity, and
  6. marketing products or services that are directly related to those previously acquired by the customer from the name and number delivery services subscriber.

This applies if the name and number delivery service subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.

8. The regulations for Paralleling Service, as specified in Part 2 - General Terms and Conditions of the Guidebook, shall not apply when DigiLine Service and Local Exchange Services are furnished at the same premises.
9. Digital Packet Switching Usage<sup>/2/</sup>
  - a. The customer will be responsible for all charges to their packet directory number.
  - b. The Company reserves the right to determine the facilities used to provide service and to modify or change such equipment and facilities.
  - c. No credit will be made for interruptions due to negligence or failure of customer-provided equipment.
  - d. The printed reports will be provided to the customer via first-class U.S. Mail Service unless otherwise agreed upon between the customer and the Company.

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/2/ DigiLine Packet Switching is only available for installations of B-Channel Packet that do not connect to the DPN Packet Switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

/3/

**F. Service Terms**

## 1. Minimum Service Term

All DigiLine Service components have a minimum service term of one month.

2. Basic Rate Interface Service Term Agreements<sup>/2/</sup>

Term pricing options are available with the Basic Rate Interface. These options are in addition to the typical month-to-month payment option for the Basic Rate Interface. If a customer commits to retain this service component at one location for a specific term, the customer will not be charged the full Installation Charge for the Basic Rate Interface. Additionally, the monthly rate will not increase during the term of an agreement. If Guidebook changes become effective lowering the rate for a DigiLine Basic Rate Interface for a particular service term agreement pricing option, the Company will also lower this rate for any customer with an unexpired service term agreement. Coterminous additions are not permitted for the service term options. Customers may opt to convert from the original service term to a longer service term prior to the expiration of the original term. Options include a 12- or 24-month term. If a customer chooses a service term and then disconnects the Basic Rate Interface prior to the expiration of that term, a termination charge will be due. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. In addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability for cancellation of DigiLine Service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's Service Term.

## 3. If a customer chooses to disconnect DigiLine Service in order to convert to another Company digital service of equal or greater speed the Company will waive the termination charge associated with the term agreement if:

- a. the customer has had DigiLine Service for at least six months, and
- b. the customer enters into a new service term agreement for a comparable quantity of service for a period greater than or equal to the number of months remaining on the DigiLine agreement.

4. Upon the expiration of the 12- or 24-month service term<sup>/2/</sup>, the customer may:

- a. Continue service on a month-to-month basis at the current month-to-month rate, with no additional service commitment. This rate will be subject to Company-initiated rate changes.
- b. Discontinue the Service.

/1/ DigiLine Service is obsolete for residence customers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to residential DigiLine Service as of the effective date. Customers of record on the effective date may continue their Residential DigiLine service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month Guidebook rates in effect at such time will automatically apply.

/3/ Material formerly appeared in Part 17, Section 1.

/3/



**DIGILINE SERVICE<sup>1/</sup> (cont'd)**

/3/

**G. Moves**

1. A Move Charge, as specified in this Guidebook, will apply when a customer moves his DigiLine Service from one location to another within the Company's jurisdiction in Missouri, except as described in the following paragraphs. If the customer is moving the service prior to the expiration of an Installation Charge service term agreement<sup>2/</sup>, the move will not be considered a disconnect for the purpose of calculating a termination charge if:
  - a. the service at the new location is ordered at the same time the customer requests the disconnect at the current location, and
  - b. the customer agrees to complete the unexpired term at the new location.
2. If the customer requests a move prior to the expiration of a Basic Rate Interface Installation Charge service term agreement<sup>1/</sup> and the customer elects to move the same quantity of Basic Rate Interfaces to another location in Missouri served by the Company, the customer may complete the remainder of the original service term at the new location. The Move Charge will apply.

**H. Supersedures**

DigiLine Service may be transferred to a new customer at the same premises upon written concurrence of the Company. The customer to whom service is transferred must accept all past indebtedness, liabilities, minimum term provisions and equipment configurations in effect for the previous customer at the time of the transfer.

**I. Suspension Of Service**

1. Customer-initiated suspension of service (Part 2, Section 4 of this Guidebook) is not offered for DigiLine Service.
2. Company-initiated suspension of service (Part 2, Section 4 of this Guidebook) requires application of the business restoration charge per B-Channel.

/3/

/1/ DigiLine Service is obsolete for residence customers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to residential DigiLine Service as of the effective date. Customers of record on the effective date may continue their Residential DigiLine service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/3/

/2/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month Guidebook rates in effect at such time will automatically apply.

/3/

/3/ Material formerly appeared in Part 17, Section 1.

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

/2/

**J. Special DigiLine Service Requests**

DigiLine Service will be furnished at the rates contained in this Guidebook section, provided facilities are available. Where facilities are not available or unusual expenditures are involved in making them available, the customer may be required to pay additional charges (under Part 2 Section 5 of this Guidebook) to cover the unusual expenditure, or to contract for services beyond the service term or both.

**K. Rate Application**

## 1. General

- a. If the customer cancels an order for service before installation of the equipment and facilities is complete, the customer agrees to pay all expenses incurred by the Company before receipt of notice of cancellation. This charge shall not exceed all charges which would have applied had the service been installed.
- b. DigiLine customers may elect to spread the payment of all installation and nonrecurring charges through a series of equal monthly payments not to exceed a period of 12 months. An amount of five dollars (\$5.00) will be applied to the first monthly payment for each installment billing arrangement. This charge will only apply once when multiple orders are issued for one customer, at one location, with one due date.

## 2. Integrated Services Digital CSV/CSD Transport Option - Usage Options

- a. DigiLine Service provides for usage of the PSTN on either a Flat Rate or Usage Sensitive basis per BRI. The Flat Rate Usage charge applies per B-Channel activated for CSV/CSD. Customers opting for the Usage Sensitive Option must select a usage package which applies on a per BRI basis. Customers may not combine a Flat Rate Option with a Usage Sensitive Option on the same BRI.
- b. The customer may opt to switch usage options or usage packages upon notification to the Company. Billing under the newly selected usage option or usage package will commence with the beginning of the customer's next billing period. The Change a Network Rate Element charge will apply for customers switching usage options or usage packages.

## 3. Distance Sensitive Rates and Calling Scopes

- a. The application of any distance sensitive rates for services associated with DigiLine Service (e.g., toll rates, private lines, etc.), will be based upon the V & H coordinates of the customer's DigiLine serving office or the customer's normal serving office, if requested by the customer and if the office has the technical capability.
- b. The local calling scope and the optional calling plans available for DigiLine customers will be determined by the customer's DigiLine serving office or the customer's normal serving office, if requested by the customer and if the office has the technical capability. (see Part 4, Section 1 for information on calling scopes per exchange.)

/1/ DigiLine Service is obsolete for residence customers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to residential DigiLine Service as of the effective date. Customers of record on the effective date may continue their Residential DigiLine service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/ Material formerly appeared in Part 17, Section 1.

/2/

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

**L. Rate Schedule**

<u>Service Components</u>	<u>Monthly Rate</u>	<u>Installation Charge<sup>/2/</sup></u>	<u>USOC</u>
1. Facility and Equipment Rate Elements			
Basic Rate Interface, each			
Month-to-Month	\$5,814.00 (I)	\$250.00	/Z22/ /Z23/
12-Month <sup>/3/</sup>	45.50	125.00	
24-Month <sup>/3/</sup>	45.50	0.00	
Link Extension Equipment, each	36.00	0.00	/NC1/
Link Extension Facility, each	8.80	0.00	/OTVXX/

2. Network Rate Elements

Integrated Services Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Options<sup>/4/</sup>

The following rate elements provide for digital CSV/CSD transport through central office switching equipment and are in lieu of the local exchange access rates. These rate elements cover local exchange access usage only. The local loop is included in the Basic Rate Interface rates, provided herein. These CSV/CSD local service transport options are offered only in conjunction with DigiLine service, and are not available on a stand-alone basis. Each CSV/CSD transport rate element shall constitute a local exchange access arrangement and is offered with identical local usage options and calling scopes as defined in the Part 4 of this Guidebook, unless otherwise noted.

/1/ DigiLine Service is obsolete for residence customers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to residential DigiLine Service as of the effective date. Customers of record on the effective date may continue their Residential DigiLine service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/ In addition to any installation charges shown on this rate schedule, an installation charge of \$14.50 per feature is applicable, with a maximum charge of \$14.50 per Basic Rate Interface, when one or more features are ordered subsequent to the installation of the Basic Rate Interface.

/3/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month Guidebook rates in effect at such time will automatically apply.

/4/ Integrated Services Digital CSV/CSD Transport Options are not applicable with tie line service.

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

**L. Rate Schedule (cont'd)**

2. Network Rate Elements (cont'd)

Integrated Services Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Options<sup>/2/</sup> (cont'd)

CSV/CSD Transport Rates  
One-Party Equivalent

	<u>Monthly Rate</u>	<u>Per Minute Rate</u>	<u>USOCs</u>	
Flat Rate Usage <sup>/3/</sup>				
- DigiLine Service Compatible, Payment Option 1, each B channel <sup>/4//5//6/</sup> Applicable to all Rate Groups <sup>/7/</sup>	\$1,235.00	-	/UFKB1/ /UFKB2/	(I)
Measured Rate Usage <sup>/3/</sup>				
- DigiLine Service Compatible, Payment Option 2, each Basic Rate Interface <sup>/4//5//6/</sup> Applicable to all Rate Groups <sup>/7/</sup>				
Usage Package A				
- includes up to 600 minutes of local usage per month	0.00		/OUOXA/	
- per minute, or fraction thereof, in excess of 600 minutes of local usage allowance		\$0.04		
Usage Package B				
- includes up to 7200 minutes of local usage per month	18.00		/OUOXB/	
- per minute, or fraction thereof, in excess of 7200 minutes of local usage allowance		0.02		

/1/ DigiLine Service is obsolete for residence customers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to residential DigiLine Service as of the effective date. Customers of record on the effective date may continue their Residential DigiLine service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/ Integrated Services Digital CSV/CSD Transport Options are not applicable with tie line service.

/3/ For Rules and Regulations, see Part 4, Section 1 of this Guidebook.

/4/ Rates for main service do not include a telephone instrument.

/5/ Service is only offered where facilities are available.

/6/ Each B channel configured for CSV/CSD shall constitute a local exchange access arrangement.

/7/ For Rate Group classifications see Part 4, Section 1 of this Guidebook.

**DIGILINE SERVICE<sup>/1/</sup> (cont'd)**

/6/

**L. Rate Schedule (cont'd)**

2. Network Rate Elements (cont'd)

Integrated Services Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Options<sup>/2/</sup> (cont'd)

CSV/CSD Transport Rates (cont'd)  
One-Party Equivalent (cont'd)

Measured Rate Usage<sup>/3/</sup> (cont'd)

- Optional Detail Billing  
Optional Detail Billing provides individually rated message detail at the customer's request. This request must be made in advance of the month to be detailed. The details of local measured messages billed during the current billing cycle are on a printed listing.

	<u>Rates<sup>/4/</sup></u>
Monthly Preparation Charge	\$1.00
Printed Listing (per message charge)	0.01
Service and Equipment Charge	<sup>/5/</sup>

/6/

/1/ DigiLine Service is obsolete for residence customers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to residential DigiLine Service as of the effective date. Customers of record on the effective date may continue their Residential DigiLine service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/6/

/2/ Integrated Services Digital CSV/CSD Transport Options are not applicable with tie line service.

/3/ For Rules and Regulations, see Part 4, Section 1 of this Guidebook.

/4/ Charges apply in addition to applicable usage charges.

/5/ Applicable Service and Equipment charge, as specified in Part 4, Section 2 apply for both initiating and terminating this optional service offering.

/6/

/6/ Material formerly appeared in Part 17, Section 1.