

OPTIONAL CALLING PLANS^{/1/}**A. General**

1. Description

- a. Optional Calling Plans are optional offerings of Long Distance Message Telecommunications Service to residential and business local exchange customers whereby subscribing customers receive a discount on qualified usage.
- b. Qualified usage for these plans, except for Designated Number Optional Calling Plans (Residence 500 Minute, Business 300 Minute and Business – Deluxe 300 Minute), and the TOLL SAVER Block of Time plans (Residence 1,000 Minute and Business 2,000 Minute) and the Business – Deluxe Block of Time plans (2,000 Minute and 10,000 Minute), is all intrastate intraLATA Long Distance Message Telecommunications Service minutes of use that is : customer dialed, station-to-station, sent-paid, non-coin minutes of use.
- c. Qualified usage for Designated Number Optional Calling Plans, the TOLL SAVER Block of Time plans and the Business – Deluxe Block of Time plans is all intrastate intraLATA customer dialed, station-to-station, sent-paid, non-coin Long Distance Message Telecommunications Service minutes of use.

2. Service Availability

- a. Service is furnished subject to the availability of both the telecommunications facilities and the required billing capabilities.
- b. Subject to the restriction in paragraph A.2.a. above:
 1. Service is available in exchanges where the Company provides local exchange service.
 2. Unless otherwise noted, service is available in Company exchanges.

3. Calling Options

- a. Business 1+ Saver[®], TOLL SAVER and Business – Deluxe Optional Calling Plans
 1. Business customers can choose to subscribe to one of thirteen options. Rates and discounts are listed in paragraph C.4., and are in addition to the established charges for the service with which the optional calling plan is associated. The optional calling plan rates and discounts apply to usage for all rate periods.

Discount Options: Business Options A, B, C and D are Discount Options. These options give the subscriber a specified percent discount on qualified usage for a flat monthly rate, except in the case of Option D which is provided free of charge when the customer also subscribes to BizSaverSM vertical services package.

(C)
(D)

/1/ The Plans in this section have been grandfathered.

OPTIONAL CALLING PLANS^{/1/} (cont'd)

A. General (cont'd)

3. Calling Options (cont'd)

a. Business 1+ Saver[®], TOLL SAVER and Business – Deluxe Optional Calling Plans (cont'd)

1. (cont'd)

Block-of-Time Options: Business Options E, F, G, I, J, K, L and M are Block-of-Time Options. These options allow subscribers a specified amount of qualified usage per month at a flat rate. Subscribers are charged the full monthly rate even if the specified block of time is not used. An additional hourly rate applies to usage exceeding the initial specified block of time, prorated for fractional hours of usage. For Options I, J, K, L and M an additional per minute rate applies. Time of day and holiday discounts are not applicable to the monthly rate or the hourly or per minute rate for additional usage.

Single Rate Option: Business Option H is a Single Rate Option. This option allows subscribers to pay a recurring monthly rate and receive all of their usage for a specified per-minute rate. Time of day and holiday discounts are not applicable to the monthly rate or the per-minute rate. This option is available to one (1) to five (5) line business customers who agree to purchase the service for a period of twelve (12) months.

/1/ The Plans in this section have been grandfathered.

OPTIONAL CALLING PLANS^{/1/} (cont'd)**A. General (cont'd)**

3. Calling Options (cont'd)

b. Residence 1+ Saver and TOLL SAVER Optional Calling Plans

Residence customers can choose to subscribe to one of eleven options. Rates and discounts are listed in paragraph C.4., and are in addition to the established charges for the service with which the optional calling is associated. The Residence Plan rates and discounts apply to usage for specified rate periods, as indicated below.

1. Discount Options: Residence Options A and D are Discount Options. These options (C) give the subscriber a specified percent discount on qualified usage for a flat monthly rate.

Under Residence Option A, the percent discount applies to qualified usage for the Evening and Night/Weekend rate periods.

Under Residence Options D, the percent discount applies to qualified usage for all rate periods. (C)

2. Block-of-Time Options: Residence Options E and K are Block-of-Time Options. These options allow subscribers a specified amount of qualified usage per month at a flat rate. Subscribers are charged the full monthly rate even if the specified block-of-time is not used. An additional hourly rate applies to usage exceeding the initial specified block-of-time, prorated for fractional hours of usage. For Option K, an additional per minute rate (C) applies. Under Residence Options H and K qualified usage includes usage from all rate (C) periods. Time of day and holiday discounts are not applicable to the monthly rate or the hourly or per minute rate for additional usage.

3. Single Rate Options: Residence Option H is a Single Rate Option. These options allow (C) subscribers to pay a recurring monthly rate and receive all of their usage for a specified per-minute rate. Time of day and holiday discounts are not applicable to the monthly rate or the per minute rate.

/1/ The Plans in this section have been grandfathered.

OPTIONAL CALLING PLANS^{/1/} (cont'd)**A. General (cont'd)**

3. Calling Options (cont'd)

c. Designated Number Optional Calling Plan

Designated Number Optional Calling Plan is available to residence and business customers for one-way calling to a designated telephone number within the LATA. Customers subscribing to this calling plan receive a specified amount of qualified usage per month at a flat rate. Additional usage is charged per minute. Additional blocks of qualified usage for calling to additional designated telephone numbers within the LATA may be purchased at an additional, monthly rate for each such designated number selected.

d. Residence and Business TOLL SAVER and Business - Deluxe Block of Time Plans

1. The TOLL SAVER and Business - Deluxe Block of Time Plans are optional one-way outbound LDMTS services that offer discounted block of time calling beyond a subscriber's local calling scope to all rate centers within the customer's LATA. An additional per minute rate applies to usage exceeding the specified block of time.
2. These plans allow subscribers a specified amount of qualified usage per month at a flat rate. Subscribers are charged the full monthly rate even if the specified block of time usage is not used.
3. Customers who subscribe to optional MCA service will receive these plans at the discounted rate specified in C.4. of this Section.
4. The monthly recurring rates for these plans apply on a per line or per trunk basis, except for Plexar or Centrex type services which are billed on a per trunk equivalent basis and Business – Deluxe service which is billed on a per account basis.
5. Unless otherwise stated, the Rules and Regulations contained elsewhere in this Guidebook apply to these plans.

/1/ The Plans in this section have been grandfathered.

OPTIONAL CALLING PLANS^{/1/} (cont'd)**B. Regulations**

This service is furnished under the guidelines contained in Part 9, Section 1 'General Regulations'. In addition, the following regulations apply:

1. This service is available to all classes and grades of residence and business customers located in the state of Missouri.
2. This service is not offered in conjunction with Foreign Exchange, Foreign Serving Office, Customer-Owned Pay Telephone, or Cellular Services.
3. This service may only be used for the communications of a single end user. It may not be used to aggregate the long distance communications of multiple end users for resale (including, but not limited to, arrangements using services such as Simultaneous Call Forwarding or TeleBranch to aggregate long distance calling capability for resale or to provision communications services for others).
4. Only one option of the Business and Residence 1+ Saver Optional Calling Plans may apply to any single account.
5. Unless otherwise stated, the Business and Residence Optional Calling Plans are available to multi-line customers on a per account basis only.
6. Designated Number Optional Calling Plan (OCP) and the TOLL SAVER and Business Deluxe block of time plan subscribers are not required to purchase these plans on all access lines of a multiline account except in cases where customer dialed, station-to-station minutes of use cannot be billed on a per line basis. Such exceptions include, but are not limited to, the following:
 - When a single working telephone number is used for multiple access lines, TOLL SAVER plans and Designated Number OCP must be purchased on all access lines associated with the single working telephone number.
 - For Plexar II, Plexar Custom, Centrex or similar type services which are billed on a PBX trunk equivalent basis, as specified in the Guidebook of the local exchange company providing basic local service to the subscriber, these plans must be purchased on all Outward and Combination PBX-equivalent trunks (it need not be purchased on Inward PBX-equivalent trunks).
7. The minimum service period of subscription to any particular option of this service is one month per option.
8. Customers may subscribe to more than one Optional Calling Plan where the necessary telecommunications facilities and the required billing capabilities exist, subject to the restriction in paragraph B.1.e. preceding. In addition, Optional Calling Plans are available to customers subscribing to Outstate Calling Area (OCA) Service. If a customer subscribes to more than one of these plans, only one of the plans' rates apply to any given call. First, Designated Number Optional Calling Plan (OCP) rates apply to applicable usage under the Designated Number OCP; second, the OCA rates apply to any remaining applicable usage under the OCA plan; and last, Business and Residence 1+ Saver Optional Calling Plan rates apply to any remaining applicable usage under those plans.

/1/ The Plans in this section have been grandfathered.

OPTIONAL CALLING PLANS^{/1/} (cont'd)**C. Rates**

1. Application of Rates and Discounts-General

Optional Calling Plan rates and charges are in addition to all other rates and charges paid by a subscriber for all other services of the local exchange company providing basic local service to the Optional Calling Plan subscriber.

2. Application of Rates and Discounts-Business and Residence Optional Calling Plans

- a. For the Discount Options, after a subscriber's monthly intrastate intraLATA Long Distance Message Telecommunications Service bill is determined, including applicable rate period discounts, an additional percent discount will be applied to the total qualified portion of the bill, as defined previously. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent. The monthly rate applies per customer account.
- b. For the Block-of-Time Options, with the exception of Residence Options J and K and Business Options I and K, the monthly rate applies per customer account. The additional hourly rate applies to usage exceeding the specified block of time, and is prorated by minute of use for fractional hours of usage. For Residence Options J and K and Business Options I and K, the recurring monthly rate applies per line and the additional usage rate applies per minute.
- c. For those plans that apply per account, rates and discounts apply to usage accumulated from all lines of a customer's account per class of service.

3. Application of Rates and Discounts-Designated Number Optional Calling Plan

A monthly rate applies per subscribed access line for qualified calls to the first designated telephone number. Another monthly rate applies per subscribed access line for qualified calls to each additional designated telephone number selected. These monthly rates apply on a PBX trunk equivalent basis for Plexar II, Plexar Custom, Centrex or similar type services which are billed on a PBX trunk equivalent basis as specified in the Guidebook of the local exchange company providing basic local service to the Designated Number OCP subscriber.

/1/ The Plans in this section have been grandfathered.

OPTIONAL CALLING PLANS^{/4/} (cont'd)

C. Rates (cont'd)

4. Business and Residence Optional Calling Plans-Recurring and Usage Charges, and Discounts

<u>Discount or Block Option</u>	<u>USOC</u>	<u>Monthly Recurring Rate</u>	<u>Initial Block of Minutes</u>	<u>Percent Discount</u>	<u>Additional Usage Rate</u>	<u>Qualified Rate Periods</u>
Business Options						
(A) Discount ^{/3/}	OS4	\$18.40 (I)	N/A	10%	N/A	All
(B) Discount ^{/3/}	OS1	8.00	N/A	15%	N/A	All
(C) Discount ^{/2/}	OS2	118.45 (I)	N/A	20%	N/A	All
(D) Discount ^{/1/}		No Charge	N/A	10%	N/A	All
(E) Block of Time ^{/3/}	OS9	48.30 (I)	60	N/A	\$7.80/hour	All
(F) Block of Time ^{/3/}	OBK1X	212.75 (I)	300	N/A	7.20/hour	All
(G) Block of Time ^{/3/}	OBK2X	354.20 (I)	600	N/A	6.00/hour	All
(H) Single Rate ^{/3/}	OLGN1	4.95	N/A	N/A	\$0.12/minute	All

/1/ Available only to customers subscribing to BizSaverSM package. Available in Southwestern Bell exchanges only.

/2/ This plan is obsolete to business customers, except for existing installations and quantities, at existing locations for existing business customers who subscribed prior to September 30, 2011.

/3/ These plans are obsolete as of March 31, 2012, except for existing customers at existing locations subscribed to these plans prior to March 31, 2012.

/4/ The Plans in this section have been grandfathered.

OPTIONAL CALLING PLANS^{/4/} (cont'd)

C. Rates (cont'd)

4. Business and Residence Optional Calling Plans-Recurring and Usage Charges, and Discounts (cont'd)

<u>Discount or Block Option</u>	<u>USOC</u>	<u>Monthly Recurring Rate</u>	<u>Initial Block of Minutes</u>	<u>Percent Discount</u>	<u>Additional Usage Rate</u>	<u>Qualified Rate Periods</u>
Business Options (cont'd)						
(I) Designated Number Optional Calling Plan ^{/1,3/}						
(a) First Designated Number	OANX1	\$88.55 (I)	300	N/A	\$0.08	All
(b) Additional Designated Number	OANA1	77.00	300	N/A	0.08	All
(J) Designated Number Optional Calling Plan - Deluxe ^{/2,3/}						
(a) First Designated Number	OANXC	15.00	300	N/A	0.08	All
(b) Additional Designated Number	OANAC	15.00	300	N/A	0.08	All
(c) Second Additional Designated Number	OAN2C	15.00	300	N/A	0.08	All
(K) TOLL SAVER 2,000 Minute Minute Block of Time ^{/1,3/}						
(a) Full Rate	AJTBA	324.30 (I)	2000	N/A	0.08	All
(b) Optional MCA Rate	AJTBB	138.00	2000	N/A	0.08	All
(L) Business - Deluxe 2,000 Minute Block of Time ^{/2,3/}						
	OANCA	168.00	2000	N/A	0.08	All
(M) Business - Deluxe 10,000 Minute Block of Time ^{/2,3/}						
	OANCC	1,409.00	10,000	N/A	0.07	All

/1/ Usage is aggregated per line on the customer account.

/2/ Usage is aggregated for all lines on the customer accounts.

/3/ These plans are obsolete as of March 31, 2012, except for existing customers at existing locations subscribed to these plans prior to March 31, 2012.

/4/ The Plans in this section have been grandfathered.

OPTIONAL CALLING PLANS^{/2/} (cont'd)

C. Rates (cont'd)

4. Business and Residence Optional Calling Plans-Recurring and Usage Charges, and Discounts (cont'd)

<u>Discount or Block Option</u>	<u>USOC</u>	<u>Monthly Recurring Rate</u>	<u>Initial Block of Minutes</u>	<u>Percent Discount</u>	<u>Additional Usage Rate</u>	<u>Qualified Rate Periods</u>
Residence Options						
(A) Discount ^{/1/}	NS2	\$8.00	N/A	15%	N/A	Evening and Night/Weekend
(B)						
(C)						
(D)						
(E) Block-of-Time ^{/1/}	OS9	22.00	60	N/A	\$9.00/hour	ALL
(F)						
(G)						
(H) Single Rate ^{/1/}	OLGN1	12.00 (I)	N/A	N/A	\$0.12/minute	ALL
(I)						
(J)						
(K) TOLL SAVER 1,000 Minute Block of Time (1) Full Rate ^{/1/}	AJTRA	45.00	1000	N/A	\$0.09	ALL

/1/ All available 1+Saver Optional Calling Plans are obsolete as of November 13, 2008, except for existing customers at existing locations who subscribed to the 1+Saver Optional Calling Plans prior to November 13, 2008.

/2/ The Plans in this section have been grandfathered.

INTRALATA TOLL PRESUBSCRIBED INTEREXCHANGE CARRIER CHANGE CHARGE

The Company's customers who convert from their existing intraLATA toll service provider to Southwestern Bell Telephone Company for intraLATA toll service will not be charged the Easy Access Dialing Change Charge specified in Section 13.4.3 of Company's Access Services Tariff (P.S.C. Mo.-No.36).

OUTSTATE CALLING AREA (OCA) PLAN^{/1/}

A. General

1. Description

- a. The Outstate Calling Area (OCA) Plan is an optional one-way Dial Station-to-Station Long Distance Message Telecommunications Service (LDMTS) for customers in selected exchanges. For a description of the service availability, see paragraph A.2. below.
- b. The OCA Plan offers discounted block of time calling beyond a customer's local exchange to rate centers that fall within the calling scope as defined in paragraph A.3.
- c. The local exchange company providing basic local exchange service in each exchange has the option to determine whether this service will be dialed on either a 1+ten-digit basis (1+NPA-NXX-XXXX) or on a seven-digit or ten-digit basis.

2. Service Availability

- a. Unless otherwise specified in paragraph A.2.b. following, OCA service is available in exchanges in Missouri where the Company provides local exchange service.
- b. OCA service is not available in the following exchanges, which are included in the Metropolitan Calling Area (MCA) Plan described in Part 4:

Antonia	Harvester	Portage Des Sioux
Chesterfield	Herculaneum-Pevely	Republic
Eureka	High Ridge	Rogersville
Excelsior Springs	Imperial	St. Charles
Fair Grove	Manchester	Smithville
Farley	Maxville	Springfield
Fenton	Nixa	Strafford
Grain Valley	Pond	Valley Park
Greenwood		Willard

Kansas City Metropolitan Exchange
St. Louis Metropolitan Exchange

- c. Unless otherwise noted, OCA service is available in the Company exchanges.
- d. OCA service is being implemented between May 1, 1993, and September 30, 1994. Service may not be available for all OCA exchanges during this time.

/1/ The Plans in this section have been grandfathered.

OUTSTATE CALLING AREA (OCA) PLAN^{/1/} (cont'd)

A. General (cont'd)

3. Calling Scope

- a. Unless otherwise specified in this Guidebook, the calling scope for an OCA exchange includes all intrastate intraLATA rate centers within a 23-mile radius. The 23-mile radius from each exchange is based on air line miles and is measured from rate center to rate center, as defined in Part 9, Section 2 of the Guidebook.
- b. The OCA calling scope for the following exchanges does not include any rate centers which are included in the Metropolitan Calling Area (MCA) Plan described in the Missouri Public Service Commission Order, effective January 5, 1993, in Case No. TO-92-306:

Archie	DeSoto	Pacific
Ash Grove	Festus-Crystal City	Richmond
Billings	Gray Summit	Walnut Grove
Cedar Hill	Hillsboro	Ware
Clever	Marionville	

4. Calling Options

Residential and Business customers can choose from two OCA options. Rates are listed in paragraph C. and are in addition to the established charges for the service with which the OCA Plan is associated. OCA subscribers are charged the full monthly rate for the block of time selected, even if the full block of time is not used.

- a. Two-hour block of time: This option allows subscribers two hours of calling per month at a flat rate. LDMTS rates are applicable for calls exceeding the two hours.
- b. Five-hour block of time: This option allows subscribers five hours of calling per month at a flat rate. An additional per minute rate, as identified in paragraph C., following, applies for all calls exceeding the five hour block. Time of day and holiday discounts are not applicable.

/1/ The Plans in this section have been grandfathered.

OUTSTATE CALLING AREA (OCA) PLAN^{/1/} (cont'd)

B. Regulations

1. Unless otherwise specified in these regulations, OCA is offered to all classes and grades of residence and business customers located within the eligible OCA exchanges.
2. OCA is not offered in conjunction with Cellular or Payphone Exchange Access Services.
3. OCA is not to be shared or resold.
4. OCA is available to multiline customers on a per account basis only.
5. Time of day and holiday discounts are not applicable for calls within the block of time.
6. Rate Application
 - a. The minimum service period for subscription to OCA is one month.
 - b. A customer may purchase only one block of time per month.
 - c. The monthly charges for an OCA block of time will be charged on a per account basis and are billed in advance.
 - d. OCA rates and charges are in addition to all other rates and charges paid by a subscriber for all other services of the local exchange company providing basic local exchange service to the OCA subscriber.

/1/ The Plans in this section have been grandfathered.

OUTSTATE CALLING AREA (OCA) PLAN (cont'd)

C. Rates

1. Recurring and Usage Charges

	<u>USOC</u>	<u>Residential</u>	<u>Business</u>	
a. Two-hour block of time:				
Recurring Monthly Rate	UBT1X	/1,4/	\$64.40 ^{/3/}	(l)
Each Additional Minute			LDMTS	
b. Five-hour block of time:				
Recurring Monthly Rate	UBT2X	/1,2/	\$144.90 ^{/3/}	(l)
Each Additional Minute			.08 ^{/3/}	

2. Service Connection Charges of the local exchange company providing the OCA subscriber's basic local exchange service are applicable, except where otherwise stated in this section. These charges are applicable when subscribing to or canceling this optional service, or when changing options.

3. Service Connection Charges will be waived for a sixty day period commencing with the initial service offering for a particular exchange.

4. For OCA subscribers who are Certified Speech and/or Hearing Handicapped, a 35-percent reduction on all OCA charges will apply.

Certification of the speech and/or hearing handicap requires the completion of an application form certified by an agency designated by the local exchange company providing basic local exchange service to the OCA subscriber, or physician, otolaryngologist or licensed speech-language pathologist or audiologist.

/1/ These Plans are obsolete as of November 13, 2008, except for existing customers at existing locations who subscribed to the Plans prior to November 13, 2008.

/2/ The obsolete plan is discontinued effective December 1, 2008.

/3/ These Plans are obsolete to business customers, except for existing installations and quantities, at existing locations for existing business customers who subscribed prior to September 30, 2011.

/4/ This obsolete plan is discontinued effective November 1, 2012.

OUTSTATE CALLING AREA (OCA) PLAN^{/1/} (cont'd)**D. Revenue Neutrality**

The Company will implement a revenue recovery mechanism based upon anticipated subscription to OCA as provided for herein. This revenue recovery mechanism is designed to recover the actual net revenue loss associated with the provisioning of OCA. A review will be conducted after the Commission has completed an audit of OCA losses and the revenue recovery mechanism gains, as a result of OCA service implementation. The audit will compare the difference between the net revenue loss projections and the actual net revenue loss experienced. If the actual net revenue loss is found to be less than the revenue collected under the revenue recovery mechanism interim rates, the Company will provide a single credit to all the customers charged pursuant to the revenue recovery mechanism, on their regular monthly billing or, in the case of customers who have discontinued service during the period the interim rates are in effect, to their last known address, to reflect the difference between the actual net revenue loss and the revenue collected under this revenue recovery mechanism. This credit will include interest at the rate of 9% per annum. If the actual net revenue loss is found to be more than the revenue collected under the revenue recovery mechanism, then the revenue recovery mechanism will be adjusted to reflect revised additional revenues sufficient to recover the actual net revenue loss. At this time, the additional revenues sufficient to recover the net revenue loss would be made permanent.

/1/ The Plans in this section have been grandfathered.