

**AT&T MISSOURI GUIDEBOOK**

PART 11 - Operator Services  
SECTION 4 - Other Operator Services

1st Revised Sheet 1  
Replacing Original Sheet 1

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**INTERCEPT REFERRAL SERVICES**

**A. General**

Intercept Referral Service is a service used when a customer disconnects service or changes his telephone number. Calls to the intercepted telephone number are referred to a standard recorded announcement. This service is available where resources permit.

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The Rules and Regulations Applying to All Customers' Contracts under Part 2, Section 2 of the Guidebook are applicable to the provision of Intercept Referral Service.

**B. Description Of Service**

1. Basic Intercept Referral Service

This level of service provides a recorded announcement (the type of recording is based on availability of company resources). The announcement states that the called number has been disconnected or is no longer in service.

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Basic Intercept Referral Service is provided free of charge to residential customers for a minimum of thirty days where facilities exist, and the threat of telephone exhaustion is not imminent.

Basic Intercept Referral Service for single line business customers and the primary listed telephone number for Direct Inward Dial (DID), Centrex, Plexar II and Plexar Custom customers shall be available upon request, free of charge, for a minimum of thirty days or the contract billing period for listings, whichever is greater. However, if the threat of telephone number exhaustion becomes imminent for a particular central office, the company may reissue a disconnected number prior to the expiration of the contract billing period but no earlier than 30 days after the disconnection of the business telephone number. A charge will apply on all other non-primary DID, Centrex, Plexar II and Plexar Custom numbers (see B.3.).

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**INTERCEPT REFERRAL SERVICES (cont'd)**

**B. Description of Service (cont'd)**

- 2. Intercept Referral Service for DID, Centrex, Plexar II And Plexar Custom Customers (C)

Direct Inward Dial (DID), Centrex, Plexar II and Plexar Custom customers are characterized by a large number of telephone numbers, and a concentration between numbers and trunks or trunk equivalents. For these customers, two referral configurations are available:

- Each telephone number may be referred to an individual common message, or (C)
- A block of sequential telephone numbers may be referred to a common message.

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**C. Rates and Charges**

- 1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section.

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**INTERCEPT REFERRAL SERVICES (cont'd)**

**C. Rates and Charges (cont'd)**

2. DID, Centrex, Plexar II and Plexar Custom <sup>/1/</sup> (C)

<u>If the period of service requested by the customer is ...</u> <u>Service</u>	<u>Up to 90</u> <u>Days</u>	<u>91-180</u> <u>Days</u>	<u>181-365</u> <u>Days</u>
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Basic Intercept Referral Service				(C)
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|--|---------|---------|---------|--|
| - Each number referred individually<br>(per telephone number)        | \$20.00 | \$40.00 | \$60.00 |  |
| - Block of sequential numbers individually<br>(per telephone number) | 110.00  | 220.00  | 330.00  |  |

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/1/ For the Primary listed telephone number for DID, Centrex, Plexar II and Plexar Custom Services, see B.1. (N)  
(N)