This Guidebook applies to Long Distance Message Telecommunications Service furnished or made available by the Company over service components located wholly within or partly within the Local Access and Transport Areas (LATAs) of the State of Missouri between two or more points within LATAs of the State of Missouri and where the respective rate centers of such points are also located in said State.

Long distance rates ascertained as herein outlined are the effective rates applicable.

Any change in rates or regulations authorized by the legally constituted authorities acts as a modification of all contracts to that extent without further notice.

A. General Regulations

- 1. Scope
 - a. Long Distance Message Telecommunications Service (LDMTS) is the furnishing of those service components required for telecommunications between service points in different local service areas in accordance with the regulations and system of charges specified in this Guidebook. The message charges specified in this Guidebook are in payment for Long Distance Message Telecommunications Services furnished between the calling and called service points.
 - b. The charges specified in this Guidebook do not contemplate work being performed by the Company employees involved at a time when overtime wages apply due to the request of the customer, nor do they contemplate work once begun being interrupted by the customer. If the customer requests that overtime labor be performed or interrupts work once begun, an additional charge based on the additional costs involved applies.
 - c. The Company does not undertake to transmit messages but furnishes the use of its services to its customers for telecommunications.
 - d. The design, maintenance and operation of Long Distance Message Telecommunications Service envisions that communications will originate or terminate at a service point of the associated exchange telephone service used for LDMTS. Connections of customer premises equipment or communications systems or interexchange customer-provided premises equipment or communications systems may be made to LDMTS. However, the Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.
 - e. The rules and regulations as applied to billing and collection practices for services provided to residence customers are found in the Rules and Regulations Applying to All Customers' Contracts and the Suspension of Service Sections in Part 2, Section 2 and Part 2, Section 4 of the Guidebook.

A. General Regulations (cont'd)

- 2. Availability of Services
 - a. In case a shortage of service components exists at any time, either for temporary or protracted periods, the establishment of Long Distance Message Telecommunications Service shall take precedence over all others.
 - b. Service is furnished subject to the availability of the service components required. The Company will (1) determine which of those components shall be used and (2) make modifications to those components at its option.
 - c. When connections are made to customer- or interexchange customer-provided communications systems at a premises where the customer does not originate or terminate communications, the Company may require that the exchange telephone service be furnished from a Company Serving Office(s) different than the Serving Office(s) designated by the Company to serve that premises.
 - d. At the option of the Company, Billed Number Screening will be furnished to control instances of fraud associated with billed to third party⁽¹⁾, station-to-station or person-to-person collect calls⁽¹⁾ or in response to a customer request.

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3. Limitations on Duration of Connections

The Company reserves the right to limit the duration of connection when necessary because of a shortage of service components caused by emergency conditions.

- 4. Liability
 - a. In view of the fact that the customer has exclusive control of his communications over the services furnished him by the Company, and of the other uses for which services may be furnished him by the Company, and because of the unavoidableness of errors incident to the services and to the use of such services of the Company, the services furnished by the Company are subject to the terms, conditions and limitations specified in b., c. and d., following.
 - b. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or failures or defects in service components furnished by the Company occurring in the course of furnishing service and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or failure or defect in service components occurs. No other liability shall in any case attach to the Company in consideration of such interruptions.
- /1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

(N) (N)

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

A. General Regulations (cont'd)

- 4. Liability (cont'd)
 - c. The customer indemnifies and saves the Company harmless against claims for libel, slander or infringement of copyright from the material transmitted over its services; against claims for infringement of patents arising from, combining with or using in connection with, services of the Company, apparatus and systems of the customer and against all other claims arising out of any act or omission of the customer in connection with services provided by the Company.
 - d. When the services of other telephone companies are used in establishing connections to points not reached by the Company's services, the Company is not liable for any act or omission of the other company or companies.
- 5. Use of Service
 - a. The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this Guidebook.
 - b. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
 - 1. The use of the service of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service.
 - 2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain Long Distance Message Telecommunications Service by rearranging, tampering with or making connection with any service components of the Company or by any trick, scheme, false representation or false credit device, or by or through any other fraudulent means or device whatsoever with intent to avoid the payment, in whole or in part, of the regular charge for such service.
 - 3. The use of the service of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
 - 4. The use of profane or obscene language.
 - 5. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

A. General Regulations (cont'd)

6. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

- 7. Obligation of the Customer
 - a. The calling party shall establish his identity in the course of any communication as often as may be necessary.
 - b. The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called service point or service points.
- 8. Payment for Service

The customer is responsible for payment of all charges for services furnished the customer, including charges for services originated or charges accepted at the customer's service point.

9. Termination of Service for Cause

Upon nonpayment of any sum due the Company, or upon a violation of any of the conditions governing the furnishing of service, or upon the use of any service for the purpose of performing any service in competition with the service which the Company or its connecting carriers may now or hereafter furnish, the Company may by notice in writing to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.

- 10. Advance Payments
 - a. Applicants for Long Distance Message Telecommunications Service, who have no account with the Company, or whose financial responsibility is not a matter of general knowledge or who are not connected in a substantial way with a firm, corporation or other concern of established credit, may be required to make an advance payment at the time the application is signed, equal to any construction charges applicable and at least one month's estimated charges for the service provided.
 - b. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.
- 11. Application of Construction Charges

When special construction for individual customers is necessary, special construction charges may apply as set forth in the Part 2, Section 5 of the Guidebook.

12. Deposits

The Company may require an applicant or a present customer to post a deposit in accordance with the provisions of the Rules and Regulations Applying To All Customers' Contracts in Part 2, Section 2 of the Guidebook.

A. General Regulations (cont'd)

13. Definitions

Accessories

The term "Accessories" denotes devices which are mechanically attached to or used with the services furnished by the Company and which are independent of and not electrically, acoustically or inductively connected to the conductors in the communications path of the telecommunications system.

Bill to Third Number/1/

The term "Bill to Third Number" denotes a billing arrangement by which a call may be charged to an authorized service point as determined by the Company other than the service point originating the call or the service point where the call is terminated.

Billed Number Screening

The term "Billed Number Screening" denotes an arrangement whereby at time of call origination, bill to third number^{/1/}, service point-to-service point or person-to-person collect calls^{/1/} are (C) screened for customer-preauthorized or Company-directed nonacceptance. Screening is based on the "billed to" number.

Call Forwarding

Call Forwarding denotes that feature whereby a call placed to a customer's telephone number in one exchange (the call forwarding location) is automatically forwarded by Company serving office equipment on a Long Distance Message Telecommunications Service basis only to a service point designated by said customer in another exchange within the same LATA. Provision of Call Forwarding is subject to the availability of service components.

Collect Call/1/

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a third party number. In the case of a telephone which is identified as Payphone Exchange Access Service, the charges must be billed to a third number, or the call may be reoriginated from the called service point.

Communications Systems

Channels and other service components which are capable, when not connected to the Telecommunications Network, of two-way communications between customer premises equipment and/or Company service points.

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (C)

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(N)

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

A. General Regulations (cont'd)

13. Definitions (cont'd)

Composite Data Service

The combined use of terminal and data switching equipment provided by a Composite Data Service Vendor with the use of telecommunications services of the Company to perform data switching for others.

Composite Data Service Vendor

A customer that has been certificated by the proper state regulatory body, and/or the Federal Communications Commission pursuant to Section 214 of the Communications Act of 1934, as amended, to acquire and operate service components to perform data switching for others. A customer shall be classified as a Composite Data Service Vendor only with respect to use of those exchange services which are utilized for the provision of Composite Data Service

Conference Service

Long Distance Message Telecommunications Conference Service is that of furnishing connections between three to six (more where practicable by special arrangement) main service points or private branch exchanges or combinations thereof on one connection at the same time.

Customer

The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the regulations of the Company.

Data Switching

When used in connection with composite data service, denotes the switching of data (nonvoice) messages by the interchange, controlling and routing of data messages via communications service components, wherein the information content of the message remains unaltered.

Exchange Access Arrangement (EAA)

A telephone service component which permits access to and from the customer's premises and the telephone exchange network point. A telephone exchange network point is also known as a serving office.

Extended Area Service (EAS)

A mandatory arrangement whereby customers in one exchange can call customers in contiguous exchanges.

Initial and Additional Period

The *initial period* denotes the interval of time allowed at the rate specified for a connection between given points.

The *additional period* denotes the unit of time used for measuring and charging for time in excess of the initial period.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

A. General Regulations (cont'd)

13. Definitions (cont'd)

Interexchange Customer(s) (IC)

Denotes any individual, partnership, association, corporation, or governmental agency or any other entity which subscribes to the services offered under the Access Services Tariff to provide intrastate telecommunications services for its own use or for the use of its customers (End Users).

Interface

That point on the premises of the customer at which provision is made for connection of other than Company-provided service components to service components provided by the Company.

IntraLATA

Long Distance Message Telecommunications Service (LDMTS) where the originating service point location and the terminating service point location are all within the same Local Access and Transport Area (LATA).

Local Access and Transport Area (LATA)

The Local Access and Transport Area denotes a geographical area established for the administration of communications service. It encompasses designated local operating Company exchanges which are grouped to serve common social, economic and miscellaneous purposes.

Network Control Signaling

The transmission of signals used in the telecommunications system which perform functions such as supervision (control status and charging signals), address signaling (i.e., dialing), calling and called number identification, audible tone signals, (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

Network Control Signaling Unit

The equipment furnished, installed and maintained by the Company for the provision of network control signaling.

Patron

When used in connection with composite data service, denotes a subscriber to the data switching services of a Composite Data Service Vendor.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

A. General Regulations (cont'd)

13. Definitions (cont'd)

Sent-Paid

The term "Sent-Paid" denotes a billing arrangement whereby a call is charged to the service point originating the call.

Service Point

When used in connection with customer-provided communications channels or systems, denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used, in the normal mode of operation, for communications with service points or customer premises equipment located on the premises.

Service Terminating Arrangement

The term "Service Terminating Arrangement" denotes Company-provided equipment which terminates exchange telephone service, used for Long Distance Message Telecommunications Service (LDMTS), at a customer's premises. The "Service Terminating Arrangement" provides a clearly delineated interface which facilitates the design, isolation and testing of LDMTS. Where a protective connecting arrangement is required, the "Service Terminating Arrangement" is provided as a part of the protective connecting arrangement.

Station

The network control signaling unit, data set or other equipment at the customer's premises which enables the customer to establish the communications connection to effect communications through such connections; also denotes a termination of an individual exchange line or PBX trunk, provided in accordance with the provisions of Guidebook, in switching equipment located in an exchange foreign to the exchange in which the customer is located.

Station-to-Station

See Two-Point Service

Telecommunications Service

Long Distance Message Telecommunications Service is that of furnishing service for telecommunications between service points in different local service areas within the same LATA in accordance with the regulations and system of charges specified in this Guidebook.

The Company Southwestern Bell Telephone Company, d/b/a AT&T Missouri

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

A. General Regulations (cont'd)

13. Definitions (cont'd)

Two-Point Service

a. Reserved for future use

(C)

(D)

(D)

b. Station-to-Station

That service where the person originating the call:

- dials the telephone number desired or
- gives to the Company operator the telephone number of the desired service point, Mobile Telephone Service connecting circuit, PBX or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which the number of the desired service point, Mobile Telephone Service connecting circuit or PBX is listed, and does not specify a particular person to be reached, nor a particular mobile service point to be reached through a Mobile Telephone Service attendant, nor a particular service point, department or office to be reached through a PBX attendant.
- 14. Special Taxes, Fees And Charges

Special taxes, fees and charges are added to the customer's bill as covered in Rules and Regulations Applying to All Customers' Contracts, found in Part 2, Section 2.

B. Two-Point Service

Service is offered on a Dial Station-to-Station basis. Day, Evening, Night and Weekend rates apply to (C) all classes of service.

- 1. Classes of Service
 - a. Residence Class of Service

| | MON | TUE | WED | THU | FRI | SAT | SUN |
|----------|------------------------------------|-----|-----|-----|--------------|--------------|-----|
| 8:00 AM | | | | | | Night Rate & | |
| to | Day Rate Period | | | | Weekend Rate | | |
| 5:00 PM | | | | | Period | | |
| 5:00 PM | | | | | Eve. | | |
| to | Evening Rate Period | | | | | | |
| 11:00 PM | - | | | | Rate | | |
| 11:00 PM | | | | | | | |
| to | Night Rate and Weekend Rate Period | | | | | | |
| 8:00 AM | | | | | | | |

The time of day at the location of the calling service point governs.

b. Business Class of Service

| | MON | TUE | WED | THU | FRI | SAT | SUN |
|---------|---------------------|-----|-----|---------------------------|-----|-----|-----|
| 7:00 AM | | | | | | | |
| to | Day Rate Period | | | Night Rate & Weekend Rate | | | |
| 7:00 PM | | | | | | | |
| 7:00 PM | | | | | | Per | |
| to | Evening Rate Period | | | Fei | lou | | |
| 7:00 AM | | | - | | | | |

The time of day at the location of the calling service point governs.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

B. Two-Point Service (cont'd)

- 2. Station-to-Station Service
 - a. The term "Station-to-Station" denotes that service where the person originating the call:
 - dials the telephone number desired or
 - gives to the Company operator the telephone number of the desired service point, Mobile Telephone Service connecting circuit, PBX or PBX service point which is reached directly, rather than through a PBX attendant, or gives only the name and address under which the number of the desired service point, Mobile Telephone Service connecting circuit, or PBX is listed, and does not specify a particular person to be reached, nor a particular mobile service point to be reached through a Mobile Telephone Service attendant, nor a particular service point, department or office to be reached through a PBX attendant.
 - b. Station-to-Station services are offered as follows:
 - 1. Dial Station-to-Station

"Dial Station-to-Station" is that Station-to-Station service where the person originating the call from other than a pay telephone dials the telephone number desired and the call is completed without the assistance of a Company operator, and the call is not billed to a number other than the originating telephone number. The dial station-to-station rate also applies in the following situations:

- (a) when an operator records the originating telephone number where no automatic recording equipment is available;
- (b) when an operator records a special identification number, issued by the Company for its billing purposes to students who reside at dormitories of colleges or universities equipped for Dormitory Centrex or PBX Service or equipped with a customerprovided PBX equipped with Direct Inward Dial (DID) and Identified Outward Dial (IOD) Service, for a call placed from a Dormitory Centrex or PBX service point;
- (c) when a call is forwarded by call forwarding equipment;
- (d) when an operator reaches the called telephone number where service components are not available for dial completion;
- (e) when an operator places a Sent-Paid call for a calling party who identifies himself as being disabled and unable to dial the call because of his handicap;
- (f) when an operator re-establishes a call which has been interrupted due to a problem on the network after the called number has been reached; and
- (g) when an operator places a call for the calling party who declares that he has attempted to complete the call but has been unable to do so due to technical difficulties.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

B. Two-Point Service (cont'd)

- 2. Station-to-Station Service (cont'd)
 - b. Station-to-Station services are offered as follows: (cont'd)
 - 2. Operator Station-to-Station

Station-to Station calls may be dialed direct, or completed with the assistance of a Company operator. If the customer utilizes an operator, there are three levels of Operator Assistance service. They are:

- (a) Non-Automated: Non-automated service is where the person originating the call dials zero or a special access number (e.g., an 800/888 number), and the operator dials the number and collects billing information for completion of the call. Non-automated service includes service that is not fully automated or semi-automated. When an operator re-establishes a non-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply.
- (b) Semi-Automated: Semi-automated service is where the person originating the call dials zero or a special access number (e.g., an 800/888 number), (or 1+ calls from pay telephones), then dials the desired telephone number, and the operator collects billing information for completion of the call. When an operator re-establishes a semi-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply.
- (c) *Fully Automated*: Fully automated service applies to calls that are completed without the assistance of an operator. This service also includes the situations described under "Dial Station-to-Station" in B.2.b.1. above.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

B. Two-Point Service (cont'd)

3. Reserved for future use

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

B. Two-Point Service (cont'd)

| 4. | Reserved for future use | (C) |
|----|-------------------------|-----------------|
| | | (D) (D) |

5. Time of Day

The time when connection is established, as provided in B.6, following, determined in accordance with the time-standard or daylight saving - legally or commonly in use at the location of the rate center at the point of call origination - determines whether Day, Evening, Night or Weekend rates apply.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

B. Two-Point Service (cont'd)

- 6. Rates^{/1/}
 - a. Usage All Classes of Service
 - 1. Initial Period rates indicated in the Rate Tables in B.7, following, are for connections of one minute or any fraction thereof.
 - 2. All additional minute rates indicated in the Rate Tables in B.7, following, are for each additional minute or any fraction thereof that the connection continues beyond the initial period.
 - 3. When the connection is established in one rate period and ends in another, the rate for each rate period applies to the portion of the connection occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.
 - 4. Evening, night and weekend reduced rates are applied to message connection established during the periods indicated in B.1, preceding.
 - 5. When application of the rates indicated in the Rate Tables in B.7, following, results in a fractional charge, the amount will be rounded to the nearest cent.
 - b. Timing of Messages
 - 1. On all classes of Station-to-Station calls, chargeable time begins when connection is established between the calling telephone and the called telephone, mobile telephone system or other customer premises equipment.

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- Chargeable time ends when the calling service point "hands up" thereby releasing the network connection. If the called service point "hangs up" but the calling service point does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 3. Chargeable time does not include time lost because of faults or defects in service. (C)
- 4. When exchange telephone service used for Long Distance Message (C) Telecommunications Service is directly connected (i.e., not connected through a Multiline Terminating System) at a customer's premises to a communication's system, chargeable time for all classes of calls begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.
- /1/ Operator Service Charges can be found in Part 11, Section 1, paragraph A.1.

. Two-Point Service (cont'd)

- 7. Rate Tables
 - a. Rates shown in the following table are applicable to intrastate, intraLATA residence between all points within the State of Missouri.

| | Day Period <u>1 Minute</u> /1/ | Evening Period <u>1 Minute</u> /1/ | Night and Weekend Period <u>1 Minute</u> /1/ |
|-----------|-----------------------------------|---------------------------------------|--|
| Residence | \$0.74 | \$0.74 | \$0.74 |

b. Rates shown in the following table are applicable to intrastate, intraLATA business between all points within the State of Missouri.

| | Day Period <u>1 Minute</u> /1/ | Evening Period <u>1 Minute</u> /1/ | Night and Weekend Period <u>1 Minute</u> /1/ | |
|----------|-----------------------------------|---------------------------------------|--|-----|
| Business | \$9.80 | \$9.80 | \$9.80 | (I) |

8. Rates Applicable On Messages Placed By Certified Speech and/or Hearing Disabled

On directly-dialed messages placed within the same LATA by certified speech and/or hearing disabled residence customers who are incapable of verbal communication and use a telecommunications device (i.e., teletypewriter or similar keyboard communications terminal device) for communicating over the Long Distance Message Telecommunications network, a 35-percent reduction in charges for the messages will apply.

Certification of the speech and/or hearing disabled requires the completion of an application form certified by an agency designated by the Company, or physician, otolaryngologist or licensed speech-language pathologist or audiologist.

/1/ Initial period rates and additional minutes rates are identical.

C. Conference Service

1. Definition

Long Distance Message Telecommunications IntraLATA Conference Service is the furnishing of simultaneous connection between three or more Exchange Access Arrangements within the same LATA. Local Conference Service is furnished in accordance with Part 6, Section 9 of the Guidebook.

- 2. Conditions Under Which Service is Furnished
 - a. Service is furnished where and to the extent that service components permit.
 - b. The connections will be established on a station-to-station basis.

- (C)
- c. The Company will, upon request, attempt to establish the connections at a specified time.
- d. Charges for Conference Service may be reversed provided that the total charge is billed against one called Exchange Access Arrangement and that the charge is accepted by the designated Exchange Access Arrangement.
- 3. Timing of Messages
 - a. The chargeable duration of the message is the elapsed time between the start of conversation, with all points on the conference connection and the time at which the disconnect signal is received from the originating Exchange Access Arrangement, except as provided b. following.
 - b. When the originating customer requests that one or more Exchange Access Arrangements be added to or disconnected from a conference call on which conversation is in progress, that call is considered terminated and a new call is considered initiated to the revised group of Exchange Access Arrangements.
 - c. Chargeable time does not include time lost because of faults or defects in the service.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

C. Conference Service (cont'd)

- 4. Rates and Charges
 - a. The total charge for the conference connection is the sum of the set-up charge and the charge for total conversation time.
 - b. The set-up charge is \$1.60 for each main service point (or PBX trunk) included in the conference call.
 - c. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate charge per minute applying to the conference call.
 - d. The per-minute charge for each main service point (or PBX trunk) is as follows:

| Mileage Between the Two Most Distant Service Points | Charge Per Minute |
|--|-------------------|
| 0 – 18 | \$.05 |
| 19 – 60 | .10 |
| 61 – 150 | .15 |
| Over 150 | .20 |

5. Application of Special Charges

A special charge may be applied based upon the cost of any special equipment used. Such special charges are separate from and in addition to the rates computed as outlined in this Guidebook.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

D. Reserved

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E. Special Reduced Rates

On Christmas Day (December 25), New Year's Day (January I), Independence Day (July 4), Thanksgiving Day and Labor Day, the holiday rate applicable on all classes of two-point intraLATA Long Distance Message Telecommunications Service between points within the State of Missouri is the Evening rate, unless a lower rate would normally apply. Discounts do not apply to Operator Service Charges, as specified in Part 11, Section 1, paragraph A.1.

F. Selective Class Of Call Screening

- 1. General
 - a. Selective Class of Call Screening Service enables a customer by means of Company operator identification to restrict outgoing toll calls from service point users to only those services which are charged to the called telephone or a third number^{/2/}.

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- b. All local calls and calls to Company numbers such as repair service, Directory Assistance Service and public emergency service numbers such as 911 will be permitted from the establishment.
- c. This service is available only where service components permit.
- 2. Rates and Charges

| | <u>USOC</u> | Monthly <u>Rate</u> | Nonrecurring <u>Charge</u> |
|------------|-------------|------------------------|-------------------------------|
| Per system | SRG | \$40.75 | \$370.00/1/ |

G. Connections of Customer-Premises Terminal Equipment and Communications Systems

Customer premises equipment and communications systems provided by the customer may be connected at the customer's premises to intraLATA Long Distance Message Telecommunications Service (LDMTS) furnished by the Company where such connections are made in accordance with the provisions of the Connection of Terminal Equipment and Communication Systems Section of the Part 2, Section 9 and Part 20, Section 2 of the Guidebook.

/1/ In addition, apply the appropriate Service charges as specified in the Service Connections Charges in Part 3, Section 1.

/2/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

(N) (N)

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

H. IntraLATA Toll Presubscribed Interexchange Carrier Change Charge

Customers who convert from their existing intraLATA toll service provider to AT&T Missouri for intraLATA toll service will not be charged the Easy Access Dialing Change Charge specified in Section 13.4.3 of the Company's Access Services Tariff (P.S.C. Mo.-No.36).