

**MISCELLANEOUS SERVICE OFFERINGS**

**A. General Regulations**

1. The following rates and charges with their associated regulations will apply for the equipment and facilities which are not regularly furnished under the various classes of exchange service. They apply in addition to the established charges for the service with which the equipment is associated.
2. Unless specifically excepted, Installation/Move Charges quoted in this Section do not apply to reconnections of in-place miscellaneous equipment.
3. For the purpose of applying private line charges, the regulations and charges specified in Section 2 of Part 15, Private Line will apply.
4. When the customer's requirements cannot be met with regularly offered equipment, services and arrangements, modifications of standard equipment, specially designed equipment or special services and arrangements will be furnished. They will be provided under the Special Service Arrangements procedure. These will not be furnished if detrimental to the general service.
5. The rates and charges shown herein apply in addition to other applicable nonrecurring charges as described in the Service Connection Charges, Part 3 of this Guidebook.
6. The Service and Equipment Charges listed in this Section will apply for each item of equipment installed in addition to any applicable Installation/Move or Nonrecurring Charges. The Service and Equipment Charges do not apply to inside moves of equipment.

**CHARTER NUMBER SERVICE**

**A. General**

Charter Number allows both Business and Residential customers to retain and port their current telephone number to another wire center within the same Rate Center when the customer either changes locations and/or changes types of service. Charter Number allows customers to maintain their existing telephone number while reducing the confusion and expense associated with changing telephone numbers. This service only provides for the porting of telephone numbers within the same Rate Center.

**B. Regulations**

1. Charter Number Service is available to POTS, DID/PBX, Centrex/Plexar, ISDN BRI and ISDN PRIME service customers.
2. Charter Number Service only provides porting of a working in-service telephone number within the same Rate Center.
3. InterLATA porting is not allowed with this service. All numbers ported must be within the same area code (NPA) geographical boundaries. Porting between 9-1-1 service boundaries is also not allowed.
4. No porting is allowed outside of Local Number Portability MSA's as defined in FCC Tariff No. 73.
5. Once a Customer's telephone number is ported using Charter Number Service, subsequent telephone numbers (i.e. Additional Lines) are assigned from the switch in which the main telephone number resides, not from the original switch.
6. A ported number only functions from one location.
7. Charter Number Service is available only where facilities and operating conditions permit.

**C. Application of Rates**

A nonrecurring charge will apply for each telephone number ported using Charter Number Service.

**D. Rates**

	<u>USOC</u>	<u>Nonrecurring Charge</u>
Charter Number		
Residence	PTLCN	\$20.00
Business	PTLCN	20.00

**HOTEL AND MOTEL RESERVATION SERVICE AT MUNICIPAL AIRPORT TERMINALS****A. General**

1. Hotel and Motel Reservation Service is service furnished at municipal airports for the use of the public in calling hotels and motels in the metropolitan area regarding room reservations.
2. Hotel and Motel Reservation Service will be furnished only at Municipal Airport Terminals to municipal authorities or agencies representing such authorities or the hotels and motels. Such customers shall be responsible for the payment of all charges for telephone service and facilities furnished by the Company for use with the reservation service.
3. The type of service, equipment and facilities located on the Municipal Airport premises and used in providing Hotel and Motel Reservation Service shall be approved by the Company. The customer is responsible for providing, at its expense, suitable space and any special mounting arrangements, etc., that may be required.
4. It shall be the responsibility of the customer to provide suitable instructions for the proper operation of the Hotel and Motel Reservation Service by the public; to provide and contract for adequate service, equipment and facilities to meet the requirements of the public.
5. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service or other facilities shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission occurs. Such proportionate charge for each day for which an allowance is to be made shall be computed as one thirtieth (1/30) of the total charge for service for the month in which such interruption occurs. If, in the case of such interruption, service is restored on or before the day after said interruption is reported to or detected by the Company, no allowance will be made. No allowance shall be made and the Company shall not be liable in any amount for damages caused by the negligence of the customer or interruption caused by the misuse or abuse of the equipment by the transient public.

**B. Rates**

Hotel and Motel Reservation Service lines, each, per month, the flat rate trunk rate as shown in Part 4, Section 2 applies.

**CONVENTION CENTER SERVICE****A. General Regulations**

1. The Company will provide, subject to the of facilities, Convention Center Service to the St. Louis Gateway Convention and Exhibition Center. The service is an arrangement of facilities for exchange access, switching equipment and other facilities in accordance with the provisions of this Guidebook.

The St. Louis Gateway Convention and Exhibition Center, located in St. Louis, is bounded on the west by 9th Street, on the east by 7th Street, on the south by Delmar, and on the north by Cole.

2. The Company will determine and provide the facilities for exchange access, switching equipment and other facilities as required for exchange and other services furnished by the Company.
3. The following terms, as used in this section, shall mean:

*Administration station line* - main station line of the system provided for the use of the administration of the St. Louis Gateway Convention and Exhibition Center which may have full in-out dialing privileges and access to or from the attendant. This is intended to be a permanent service to users employed by the management of the Convention Center.

*Exhibitor station line* - a main station line of the system provided within the confines of the Center for the use of exhibitors or conventioners. This is intended to be a temporary service arrangement for use on the convention floor and conference rooms.

*Fully restricted station line* - main station line, either Administrative or Exhibitor, having intrasystem dialing privileges only and having no access to or from the attendant. Fully restricted station lines may call any other station of the system.

4. All operations at customer's premises is performed at the expense of the customer and must conform with the rules and regulations the Company may consider necessary to maintain a proper standard of service.
5. Other facilities and miscellaneous service offerings requested by customers and not detrimental to this service or other services of the Company will be furnished in accordance with regulations and at the rates specified in the applicable section of this Guidebook.
6. One (1) primary listing will be furnished for the Convention Center Administrative Service without charge in accordance with the regulations set forth in Part 12, Section 1 of this Guidebook. (C)

One (1) primary listing per exhibitor main station will be furnished without charge in accordance with the regulations set forth in Part 12, Section 1 of this Guidebook. (C)

Business Extra Listings may be obtained from Part 12, Section 1 of this Guidebook.

7. The assignment of telephone numbers shall be in accordance with Part 2, Section 2 of this Guidebook.
8. When the customer requests special service offerings or modification of standard service offerings, it will be furnished, whenever possible, if not detrimental to any of the services or offerings of the Company. Such special offerings or modification of standard offerings will be furnished at additional charges based on cost via a Special Service Arrangement in accordance with Part 2, Section 2 of this Guidebook.

**CONVENTION CENTER SERVICE (cont'd)****A. General Regulations (cont'd)**

9. Universal Tie Line Terminal rates and regulations shall apply for each tie line terminating in the Convention Center System.
10. The Intercommunication and Exchange Access portions of the Convention Center Service are not offered separately. The rates and charges specified herein for Convention Center Service main stations provide for a main station line component. The main station line consists of all facilities, including inter-communication and outside plant facilities from the Convention Center Service system dial switching equipment to the network interface located on the customer's premises at the point where the network cable terminates.  
  
The rates and charges specified herein for Convention Center Service restricted stations provide for a restricted station line component. The restricted station line consists of all facilities, including the intercommunication and outside plant facilities from the Convention Center Service system dial switching equipment to the network interface located on the customer's premises at the point where the network cable terminates.
11. Service charges for connections, moves and changes apply as set forth in Part 3 of the Guidebook.
12. Charges and call allowances for Directory Assistance Charging are covered in Part 12, Section 1 of this Guidebook.
13. For Exhibitor Stations, if the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly rate based on the actual number of days the service is furnished. For the purpose of administering this regulation, every month is considered to have thirty (30) days.
14. Temporary suspension of service as provided for in Part 2, Section 4 of this Guidebook is not applicable to Convention Center Service.
15. Message rate service (including semi-public telephone service) will not be furnished.

**B. Features**

1. The following standard features are provided with Convention Center Service: Direct Outward Calling; Direct Inward Calling; Station-to-Station Calling; Station Hunting; Station Restriction; Identified Outward Calling; Call Intercepting; Call Transfer - All Calls; Consultation Hold - All Calls; Add-on - All Calls and Trunk Answer from Any Station.
2. Universal Tie Line Terminations found in Part 20, Section 5 may be obtained for Convention Center Service.
3. Toll Restriction for Exhibitor Stations is an option. See the Centrex Optional Features set forth in Part 20, Section 5 for the applicable rate.
4. Toll Restriction, Call Hold and Call Pickup for Administrative Stations are options. See the Optional Features set forth in Part 20, Section 5.
5. Touch-Tone Calling Service is an option. See the optional features set forth in Part 20, Section 5.

**CONVENTION CENTER SERVICE (cont'd)**

**C. Rates**

**Administrative Service<sup>/1/</sup>**

		Monthly Rate	Exchange	Complex	Service &
		<u>Intercommunication</u>	<u>Access</u>	<u>Installation /</u>	<u>Equipment</u>
				<u>Move Charge</u>	<u>Charge</u>
Main Station Line, each	/RXR, RX2/	\$10.80	\$17.25	---	\$28.50
Fully Restricted Main Station Line, each	/RX5, RUV/	24.65	---	---	28.50

**Exhibitor Service<sup>/1, 2/</sup>**

		Monthly Rate	Exchange	Service	Service &
		<u>Intercommunication</u>	<u>Access</u>	<u>Establishment</u>	<u>Equipment</u>
				<u>Charge</u>	<u>Charge</u>
Main Station Lines, each					
15 Day Service	/NRX, NRXNF/	\$33.95	\$17.30 /ETR/	\$10.50 /ETL/	\$28.50
One Month Service	/NTX, NTXNF/	45.25	21.55 /RXR/	10.50 /RX2/	28.50
Fully Restricted Main Station Lines, each					
15 Day Service	/RFP, 41Y/	15.75	---	---	28.50
One Month Service	/RX5, RUV/	21.10	---	---	28.50

/1/ A 50 main station minimum is required. A termination agreement of \$21,200 applies and will be reduced by 1/60 for each month in service.

/2/ An additional Service Establishment Charge of \$10 /NRCAB/ should be applied (1) to each order not received at least 14 calendar days prior to the service date and installed as ordered and (2) to an order changed within 14 calendar days prior to the service date. Not more than one Service Establishment Charge is applicable to each order.

**BUSY-OUT ARRANGEMENT**

**A. Service**

Rotary Number Group<sup>/1/</sup>

	<u>Monthly Rate</u>	<u>Installation / Move Charge</u>	<u>Service and Equipment Charge</u>
Control equipment at the central office /P89/. . . . .	\$540.00 <sup>/2/(1)</sup>	\$5.00	\$5.50
Signaling channel. . . . .	As specified in the Private Line Service Part 15.		
Change in point of break in rotary number group. . . . .	---	5.00	5.50

/1/ The Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.

/2/ Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

**DIRECT SALE PLAN**

**A. General**

The Company will offer for sale to subscribers or persons entitled to be subscribers of telecommunications services of the Company items of telephone equipment and associated services as listed in this Guidebook. A copy of any applicable warranties is available for inspection at all Company locations where equipment is sold and will be given to customers with each purchase. Pursuant to Telephone Authority No. 763, the Company will establish and maintain separately identifiable accounts for direct sale items in accordance with the Uniform System of Accounts.

The Company will periodically review its service offerings to determine whether additional items should be added as salable offerings.

**B. Equipment For Sale**

1. Customer Convenience Products



---

**SPECIAL BILLING SERVICE NUMBERS**

	<u>Monthly Rate</u>	<u>Installation / Move Charge</u>	<u>Service and Equipment Charge</u>
Each group of 50 numbers or fraction thereof (BLN) .....	\$4.15	---	\$11.50

**TOLL DIVERSION - BATTERY REVERSAL**

**A. Regulations**

1. Toll Diversion using Central Office Battery Reversal provides the means to deny access to the Long Distance Telecommunications Network as well as operator services. This service may be provided on an individual- line or PBX-trunk basis. It is available only where facilities permit and when the lines or trunks are served out of the same central office as the customer premises equipment.
2. Equipment located at the customer premises is required in conjunction with Central Office Battery Reversal. This equipment, when activated by the Central Office Battery Reversal, diverts or disposes of the toll-call attempt, usually by diverting the call to the attendant. The customer premises equipment may be either Company- or customer-provided.
3. This service is subject to equipment regulations as defined in this and other sections of this Guidebook. It prevents a station from dialing the Long Distance Network for all purposes, including emergencies and Directory Assistance. These attempts will be diverted to either the attendant or to a recorded announcement, depending upon the customer's system. The customer indemnifies and saves harmless the Company from any and all claims, losses or damages caused by this denial.

**B. Rates and Charges**

1. These rates and charges are in addition to the established monthly and nonrecurring charges applicable to services or equipment associated with Toll Diversion - Battery Reversal Service.
2. Toll Diversion - Battery Reversal

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Battery Reversal, per line or trunk equipped /TDU/	\$1.15	\$5.50

---

**PBX-COMMUNICATIONS SERVICE FEATURE SYSTEMS**

	<u>Complex Monthly Rate</u>	<u>Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Night Number Terminal Arrangement Terminals, each (NCB) .....	\$3.55	---	\$5.50

---

**SPECIAL HIGH VOLTAGE PROTECTION SERVICE AND EQUIPMENT****A. General**

Company services provided on metallic facilities that extend to electric power generating, switching, and distributing locations may require special high voltage protection equipment to protect against the effects of Ground Potential Rise (GPR) and or induction caused by faults in the customer's electric power system. The special protection equipment is designed to isolate or neutralize the fault-produced hazardous voltages. The protection objectives on Company services and facilities at these locations are as follows:

- To minimize electrical hazards to personnel engaged in construction, operation and maintenance or use of the telecommunications system.
- To prevent electrical damage to telecommunications equipment and cable or wire facilities.
- To provide the required service continuity and integrity of telecommunications transmission as specified by the customer.

**B. Requirements For Special High Voltage Protection Equipment**

1. Special high voltage protection equipment is required on the telephone facilities at the customer location under either of the following conditions:
  - a. When the fault-produced GPR and/or induction at the customer location is 1000 Volts peak-asymmetrical (Vpk) or greater; or,
  - b. At the customer's option, when the fault-produced GPR and/or induction at the customer location is greater than 300 Vpk, but less than 1000Vpk, and at least one telecommunications service has been assigned a Class A Service Performance Objective (defined in Paragraph 6, following) by the customer.
2. Special protection equipment may also be required on the serving telephone facilities at the Company Central Office and on the right-of-way at remote drainage locations.

**C. Responsibility of the Customer**

1. The customer shall be responsible for providing to the Company, in writing, (form SW6060A) the following technical information:
  - a. The technical data needed by the Company to determine the level and method of protection required at each location where service is requested. This data includes, but is not limited to, the GPR (in root-mean-square volts) under worst-case, single-phase fault conditions, the ground grid area, impedance of the station ground grid to remote earth, X/R ratio of the power system at the worst-case point of fault, the GPR profile, and the fault current diagrams and maps of relevant power feed routes.
  - b. The service type, quantity and projected forecast of each service requested at a given location, including those requested by contractors or any other temporary service needs, in accordance with the definitions given in paragraph E. '*Service Type*', following.
  - c. The Service Performance Objective Classification for each service requested in accordance with the definitions in paragraph F. '*Service Performance Objective Classifications*', following.

**SPECIAL HIGH VOLTAGE PROTECTION SERVICE AND EQUIPMENT (cont'd)****C. Responsibility of the Customer (cont'd)**

2. Changes in the information previously provided in statement A., above, will require written notification. Notification of these changes shall be provided with sufficient lead time to permit Company reevaluation, redesign, implementation and testing of the required modifications or new protection method.
3. Sufficient floor space and the necessary power wiring, power outlets, backboards, etc., are to be furnished by the customer who assumes all responsibility for the safe condition of same.
4. The customer or customer representative shall, when ordering telephone service, specifically inform the Company agent of the fact that the service will be terminating in a high voltage environment.

**D. Responsibility of the Company**

The Company, working in conjunction with the customer and with data provided by the customer, shall determine the proper levels of protection required to achieve the objectives set forth in Paragraph A. The method of protection for every service in a cable shall be coordinated by the Company to be compatible with the protection provided for the most critically important service in that cable.

**E. Service Type**

1. Services (telecommunications channels) which the Company offers in other sections of this Guidebook are identified according to the following service types:
  - a. Type 1 - Service requiring either DC transmission or AC and DC transmission used for:
    1. Basic exchange telephone service and/or private line voice telephone service.
    2. Teletypewriter, telemetering, supervisory control, etc.
  - b. Type 2 - Private line services requiring AC and/or DC transmission used for pilot wire protective relaying or DC tripping.
  - c. Type 3 - Private line services requiring AC transmission only used for telemetering, supervisory control, data, Supervisory Control and Data Acquisition (SCADA), etc.
  - d. Type 4 - Private line services requiring AC transmission only used for audio tone protective relaying.
2. When a nonstandard, less than economic type of construction of facility is required at the customer's request, a one-time charge will apply, equal to the difference between the estimated cost of the special facilities and the estimated cost of standard construction.

**SPECIAL HIGH VOLTAGE PROTECTION SERVICE AND EQUIPMENT (cont'd)****F. Service Performance Objective Classifications**

1. Interruptions or outages of telecommunications circuits serving electric power stations may occur for physical reasons such as cable damage due to extraordinarily heavy storm loading, a vehicle striking and breaking a utility pole, a direct lightning strike, or acts of God. Circuit failures caused by such events cannot be anticipated and the Company expressly states that provision of the equipment provided in this section cannot preclude such service outages as may normally occur due to the above-mentioned circumstances. To minimize service interruptions caused by man-made accidents and/or acts of God, "dual alternate routing" should be employed, wherein critical operating circuits are duplicated, end-to-end, over two geographically diverse routes such that an interruption on one route will not likely result in an interruption on the other. Rates for Special Routing may be found in either the Private Line Guidebook (Part 15, Section 2) or Access Tariffs, depending upon jurisdiction and type of circuit involved.
2. Because of the customer's need for service continuity during power system faults on some types of telecommunications services provided to power locations, the following system of Service Performance Objective Classifications has been established for the purpose of permitting the customer to specify the performance objectives for all types of telecommunications services provided to power locations. These Service Performance Objective Classifications, which are defined with respect to power system fault conditions, are as follows:
  - a. Class A - Noninterruptible service performance (must function before, during and after the power fault condition) for services requiring AC transmission only. Class A service cannot tolerate even a momentary service interruption. Service interruptions that are not tolerable include both loss of dependability (failure to deliver a valid trip or control signal) and loss of security (delivery of false trip or control signal).
  - b. Class B - Self-restoring interruptible service performance (must function before and after the power fault condition) for any service. Class B service can tolerate a service interruption for the duration of a power system fault, but service continuity must be restored immediately after the fault without requiring any repair personnel activity.
  - c. Class C - Interruptible service performance (can tolerate a normal station visit to restore service) for power stations with a fault environment of less than 1000 Vpk asymmetrical. Class C service can tolerate a service interruption which requires a station visit by repair personnel to restore service. Class C service cannot be provided in conjunction with Class A or Class B service.

**SPECIAL HIGH VOLTAGE PROTECTION SERVICE AND EQUIPMENT (cont'd)****G. Provision of Special High Voltage Protection Service and Equipment**

1. The Company or the customer may provide the necessary special high voltage protection equipment at the customer's premises. If the customer elects to provide the special high voltage protection equipment, all the high voltage protection equipment at that premises will be provided by the customer. Any equipment so provided shall conform to industry standards as established by the Institute of Electrical and Electronics Engineers (IEEE), Reference Standard #487-1980, IEEE Guide for the Protection of Wireline Communication Facilities Serving Electric Power Stations. In addition, the Company will provide high voltage protection at the Company Central Office and at the remote drainage location, if required. The Company will inspect and verify the protection equipment when service is established at new or existing customer locations, and at future times as deemed necessary due to additions, deletions, rearrangements or maintenance.  
/1/
2. The customer may add to and make changes in his equipment at existing locations provided such additions and changes meet the Company's technical requirements and are covered by the preceding service types in Paragraph 13.34.5(1). Some examples of primary special high voltage protection equipment which may be owned by the customer under these conditions are high voltage neutralizing and isolation transformers, high voltage isolation relays, optical coupler devices and lightning arresters for communications applications.
3. The Company reserves the right to suspend any service without adequate high voltage protection, including that which is customer-owned, until adequate protection is provided.
4. Whenever the hazardous voltage caused by the GPR and/or induction which results from AC power faults exceeds the technical capability (18,000 volts rms) of off-the-shelf high voltage protection equipment, the customer may order primary high voltage protection equipment via the Special Service Arrangement Request (SSAR).

/1/ Rates and charges for High Voltage Protection as specified in Paragraph H., following, will apply.

**SPECIAL HIGH VOLTAGE PROTECTION SERVICE AND EQUIPMENT (cont'd)**

**H. Rates and Charges<sup>/1/</sup>**

1. Rates for each two-wire Power Station service channel termination of the type and performance objective are as shown. A four-wire channel is equivalent to two two-wire channels.
2. Basic Service

<u>Description</u>	<u>USOC</u>	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge</u>
Type 1, Class B Service <sup>/2/</sup>	HVC	\$0.00	\$41.50
Type 2, Class B Service <sup>/2/</sup>	HVE	0.00	41.50
Type 3, Class A Service <sup>/2/</sup>	HVF	12.05	38.00
Type 3, Class B Service <sup>/2/</sup>	HVH	0.00	41.50
Type 4, Class A Service <sup>/2/</sup>	HVK	12.05	38.00
Type 4, Class B Service <sup>/2/</sup>	GVM	0.00	41.50
Type 1, 2, 3 or 4, Class C Service <sup>/2/</sup>	GVN	0.00	23.25

3. Optional Protection Service

a. Additional Cable Charge Per each 5,500 pair feet or fraction thereof <sup>/2/</sup>	SESHV	28.00	7.25
b. Removal of bridge taps, multiple appearances and adding special services protection markings, per channel equipped <sup>/2/</sup>	9Y8	0.00	58.25
c. Mutual draining transformer, per each required at the customer premises remote drainage location, and/or central office location <sup>/2,3/</sup>	HV7X1	12.05	38.00

/1/ Equipment cabinets, non-metallic conduits, mounting pads and other mounting arrangements on the customer's premises may be provided by the customer or, at additional costs, by the Company.

/2/ In addition, a \$6.25 Service and Equipment Charge applies.

/3/ May be required with certain protection arrangements.



**SPECIAL HIGH VOLTAGE PROTECTION SERVICE AND EQUIPMENT (cont'd)**

**H. Rates and Charges<sup>/1/</sup> (cont'd)**

<u>Description</u>	<u>USOC</u>	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge</u>
4. Company-Provided Premises Equipment			
a. Primary Voice Grade High Voltage Customer Premises Protection Equipment. One per each two-wire channel termination at a power station <sup>/2/</sup>	GVP	\$46.95	\$27.75
b. Primary Carrier Frequency Customer Premises High Voltage Protection Equipment for One Four-Wire DS1 Channel termination at a power station <sup>/2/</sup>	GVQ	84.85	59.50

/1/ Equipment cabinets, nonmetallic conduits, mounting pads and other mounting arrangements on the customer's premises may be provided by the customer or, at additional costs, by the Company.

/2/ In addition, a \$6.25 Service and Equipment Charge applies.

**PREPAID CALLING CARD SERVICE****A. Service Description**

The Prepaid Calling Card Service is a card which will allow callers to pre-pay for local or long distance calls from any telephone without the use of coins, credit cards, automated or live operator assistance. The Prepaid Calling Card has a pre-established value that is decreased with each minute of usage. The card is paid for in advance and may be billed to a major customer's telephone bill, subject to the customer having satisfactory credit with the Company. Installment billing of Prepaid Calling Cards is not permitted. (C)

**B. Regulations**

1. The Prepaid Calling Card Service will be accessed by dialing an 800 number, entering a security code, and the telephone number of the called party. Dialing instructions will appear on the back of the card.
2. The calling card customer will only be charged for completed calls.
3. The customer's call may be interrupted or terminated, if during the call, the value of the calling card is exhausted.
4. Some prepaid cards may be marketed with limited calling scopes.
5. IntraLATA calls originated within the Company's service area will be carried by the Company. The Company does not provide interLATA service.
6. The card will be available in various denominations.
7. The Company will not be responsible for lost or stolen cards.
8. The value of the Prepaid Calling Card will be refunded only if the full value of the card is remaining. Refunds will not be made if the card has been used, or if the card has expired.
9. Prepaid Calling Cards will have expiration dates printed on the cards. All cards will expire no later than 12 months from the date of sale.
10. Live customer assistance will be available to Prepaid Calling Card users in the event they need assistance while using the card.

**PREPAID CALLING CARD SERVICE (cont'd)**

**C. Exclusions**

The following types of calls may not be completed with Prepaid Calling Cards:

1. Calls to special telephone numbers such as 500 numbers, 700 numbers, 800 numbers, 900 numbers, etc.
2. Calls to Directory Assistance
3. Calls to any Operator Service

**D. Rates and Charges**

Following are the charges that apply for each intraLATA minute of Prepaid Calling Card usage. This charge applies to calls for all times of day and lengths of haul within the LATA.

<u>Description</u>	<u>Price Per Minute</u>
Per minute, or fraction thereof	\$0.40

The price for interLATA usage will be determined by the Interexchange Carrier. The Company does not provide interLATA service.

The Company may offer Prepaid Calling Cards at a discount to their face value for the purposes of promoting the service and/or educating customers.