

**TELEBRANCH<sup>SM</sup> SERVICE****A. General**

TeleBranch Service is a service whereby a call placed from the originator to a customer's (the TeleBranch customer) telephone number (the call-forwarding location) is automatically forwarded by Company central office equipment to the subscriber's (1) Local Exchange Service, (2) Inward Wide Area Telecommunications Service (800 Service) and Long Distance Message Telecommunications Service or (3) Foreign Exchange Service (FX). Terminating stations must have incoming-call capacity.

**B. Regulations**

1. TeleBranch Service is offered subject to availability of suitable facilities and provided no unusual expense is involved.
2. TeleBranch Service is not offered where the terminating station is a coin telephone.
3. The Company will not provide identification of the originating telephone number to the TeleBranch customer.
4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
5. TeleBranch Service is not represented as suitable for satisfactory transmission of data.
6. TeleBranch Service is available when used in connection with interstate or intrastate Long Distance Message Telecommunications Service and interstate or intrastate Inward WATS (800 Service) lines.
7. TeleBranch Service is offered for Local Exchange Service only in those locations where Measured Service is available.
8. TeleBranch Service is provided on the condition that the customer subscribe to sufficient TeleBranch features and facilities to adequately handle calls to the TeleBranch customer without interfering with or impairing any services offered by the Company. See Part 2 of this Guidebook.
9. TeleBranch Service is not allowed to call forward to the following services:
  - Access Services unless otherwise specified in the Access Services Tariff
  - 700 numbers
  - International telephone numbers
  - Numbers associated with N11 services such as 911, 411, 511, or 211
  - Another Telebranch telephone number
10. The Company may, during certain promotional periods, waive in full or in part the Service and Equipment charge and/or monthly rates as provided for in Part 2 and Part 3 of this Guidebook.

**TELEBRANCH<sup>SM</sup> SERVICE (cont'd)**

**C. Rates and Charges**

- The following charges are for the TeleBranch feature only and are in addition to applicable charges for service and equipment with which it is used.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> <sup>1,2,3,4/</sup>
TeleBranch Service			
First access path .....	RCF	\$60.86 (I)	\$15.65
Additional access paths, each .....	RCA	60.86 (I)	15.65

- The following charges are for the TeleBranch feature on local exchange calls only and are in addition to the applicable local message unit charges specified in Part 4 of the Guidebook.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> <sup>1,2,3,4/</sup>
TeleBranch Service			
First access path .....	RCF	\$60.86 (I)	\$15.65
Additional access paths, each .....	RCA	60.86 (I)	15.65

- The following rates and charges are for a TeleBranch 12 Month Offer:

This offer provides eligible business customers who subscribe to Local TeleBranch service a \$5.00 monthly rate for TeleBranch for the first 12 months. In addition, eligible customers will receive a waiver of the nonrecurring charges to add Local TeleBranch service. The monthly rate will be discounted for each local path and for each additional path for Local TeleBranch only, excluding 800 Service Lines. Usage charges will be applicable.

Eligible customers are as follows:

- Business customers who have their exchange access service with another carrier and who now establish their exchange access service with the Company.
- Customers must retain TeleBranch for 12 consecutive billing cycles, in order to receive the full benefit of this offer.
- Any customer who discontinues TeleBranch prior to the required 12 billing cycles, will forfeit any remaining credits.
- To qualify for this offer the CFN number of the TeleBranch service must terminate to a Company business access line.

Subscribers may have a maximum of ten (10) Local TeleBranch paths (initial/additional) per billing account participating in this discounted service, and each Local TeleBranch path must be located in the same state where qualifying exchange access service from another carrier is established. Subscribers must order Local TeleBranch service within 30 days of establishing the qualifying exchange access service from another carrier in order to be eligible for the discounted service.

- /1/ The Service and Equipment Charge(s) will not apply on outside moves of customer's other service if there is no telephone number change.
- /2/ To change the number at the call-forwarding location, a nonrecurring charge of \$15.65 is applicable.
- /3/ To change the number to which calls are forwarded at the request of the customer, a nonrecurring charge of \$15.65 is applicable.
- /4/ To change both numbers as in notes /2/ and /3/, above, at the same time, a nonrecurring charge of \$15.65 is applicable.

**TELEBRANCH<sup>SM</sup> SERVICE (cont'd)**

**C. Rates and Charges (cont'd)**

3. Message Charges

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges: (1) a charge for that portion of the call from the originating station to the call-forwarding location, and (2) a charge for that portion of the call from the call-forwarding location to the terminating station. The respective charge for each portion shall be as follows:

- a. Between the originating station and call-forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in this Guidebook for the type of call involved.
- b. Between the call-forwarding location and the terminating station. The TeleBranch<sup>SM</sup> customer is responsible for the applicable local message unit charge specified in this guidebook and customer-dialed station-to-station charges or interstate and intrastate charges specified in the Part 9 and Part 10. The aforementioned charges apply to all calls answered at the terminating station.

(C)  
(D)

**D. Directory Listings**

One listing without charge covering the exchange in which the call-forwarding Central Office is located is provided. Additional Directory Listings may be obtained under rates, see Directory Listings in Part 12.