

**CUSTOM CALLING SERVICES**

(C)

**A. Service Descriptions**Call Forwarding - Busy Line

Allows incoming calls that encounter a busy condition to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g. toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

Call Forwarding - Don't Answer

Allows incoming calls which are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g. toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

Call Forwarding - Busy Line/Don't Answer

Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g. toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

**B. Application of Rates and Charges**

1. Refer to paragraph C. *Application of Rates and Charges* found in Part 7, Section 1.
2. Moves and Changes

Relative to Call Forwarding - Busy Line and Call Forwarding - Don't Answer, the Service and Equipment Charge will apply per line when the forwarded number is changed at the customer's request. When the customer changes their designated number of rings, a Service and Equipment Charge will not apply.

**CUSTOM CALLING SERVICES (cont'd)**

**C. Rates and Charges**

1. Residence Service

Per Line

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge<sup>/1/</sup></u>
Call Forwarding-Busy Line <sup>/2/</sup> .....	EVB	\$ 0.75	\$ 9.95 (I)
Call Forwarding-Don't Answer <sup>/2/</sup> .....	EVD	0.75	9.95 (I)
Call Forwarding-Busy Line/Don't Answer <sup>/2/</sup> .....	E5E	1.00	9.95 (I)

2. Business Service

Per Line

Call Forwarding-Busy Line .....	EVB	12.52	15.65
Call Forwarding-Don't Answer .....	EVD	12.52	15.65
Call Forwarding-Busy Line/Don't Answer .....	E5E	16.70	15.65

/1/ The Maximum Service and Equipment Charge per line is \$9.95 (I) and \$15.65 for residential and business, respectively, except when the Simultaneous Call Forwarding service is established. (C)

/2/ Customers ordering Call Forwarding/Busy Line, Call Forwarding/Don't Answer, or Call Forwarding/Busy Line/Don't Answer will not be billed the Service and Equipment Charge if their line is also equipped with a package of services.

**CUSTOMER ALERTING ENABLEMENT**

**A. Description of Service**

Customer Alerting Enablement (also known as Message Waiting Indicator) allows residence and business lines to receive an audible alerting tone (intermittent dial tone) transmitted from the central office or a signal which activates a light on the customer's CPE.

**B. Availability of Service**

Customer Alerting Enablement is not available on Payphone Exchange Access Service, PBX trunks, Centrex Service or Plexar Service. In order for Customer Alerting Enablement to work, the customer must subscribe to Call Forwarding - Busy Line/Don't Answer.

**C Rates and Charges**

The following rates and charges apply in addition to the established rates and charges with which this service is associated.

	<u>USOC</u> <sup>/2/</sup>	<u>Service and Equipment Charge</u> <sup>/1/</sup>	
Residence .....	EW5VA	\$9.95	(l)
Business .....	EW5VA	15.65	

/1/ Only one Service and Equipment Charge applies when ordered at the same time as Personalized Ring, ComCall, Call Control Options or a Custom Calling Service.

/2/ The EW5VA USOC applies to enabling both audible and visible alerting capability. For audible only, the EW5AX USOC applies. For visible only, the EW5VX USOC applies.

**STAR CODE ACCESS TO VOICE MAIL**

**A. Description of Service**

Star Code Access to Voice Mail service is abbreviated dialing access to Voice Mail from the customers premises via an abbreviated code (\* and a two-digit code).

The customer, when calling from the line on which the voice mailbox is associated, will use the feature by picking up the telephone handset and dialing an abbreviated code (\* and a two-digit code). This action will forward the call to the customer's voice mailbox.

**B. Rules and Regulations**

1. Star Code Access To Voice Mail Service requires Call Forwarding Busy Line / Don't Answer on the customer's exchange line. The call forward number for Star Code Access to Voice Mail Service must be the same as that of Call Forwarding Busy Line / Don't Answer.
2. Star Code Access To Voice Mail Service is provided subject to the availability of Central Office capacity and facilities.
3. Star Code Access To Voice Mail Service is offered only in association with residence and business exchange services unless otherwise specified.
4. Star Code Access To Voice Mail Service is not available with Centrex/Plexar, PBX, Payphone Exchange Access Service, and other non-POTS classes of service (e.g. Inmate or hotel-motel lines). The service will not be available with Telebranch, Preferred Number Service or Multi-Line Hunt Groups.
5. Star Code Access to Voice Mail service is available with Primary Rate ISDN only if the lines are not built as part of a Plexar common block. This service is not available with ISDN BRI.
6. Star Code Access to Voice Mail requires Touchtone service.

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**C. Rates**

The following rates and charges apply to each residential and business line equipped with Star Code Access to Voice Mail.

<u>Description</u>	<u>USOC</u>	<u>Nonrecurring Charge<sup>/1/</sup></u>	
		<u>Residence</u>	<u>Business</u>
Star Code Access to Voice Mail	SQAVX	\$9.95 (I)	\$15.65

/1/ Only one Nonrecurring Charge applies if ordered with two or more EasyOption Services.