

PLEXAR®-I SERVICE**A. General Regulations**

1. Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

This section contains the general regulations and definitions governing Plexar-I Services furnished by the Company except as otherwise specified, or unless the terms and conditions of an individual customer agreement provided pursuant to Part 2 of the Guidebook apply.

Plexar-I is an optional communications system arrangement for business customers which combines 2 or more individual exchange access lines into a Plexar-I group. Plexar-I is provided subject to the capability of the central offices.

Plexar-I Service is obsolete to existing customers subscribing to Standard Package 2 and selected optional features. Moves, changes and additions shall be in accordance with the definition of "obsolete-existing customer" as defined in Part 2, Section 1.

Plexar-I lines can be equipped with DigiLine Service in accordance with Part 17, Section 1. These lines can be combined into a Plexar-I group and used to fulfill the minimum line requirement. For purposes of determining the minimum line requirement, each DigiLine Basic Rate Interface (BRI) is counted as one exchange access line.

2. In addition to the Plexar-I System Charges and Feature Capability Charge specified in the following, the rate for an Individual Flat Rate Line, Multiline or Measured Business Exchange Access Line shall apply, as appropriate as found in Part 4, Section 2. Plexar-I lines can also be arranged for hunting.

For Plexar-I lines equipped with DigiLine Service, the appropriate rate from Part 17, Section 1 will apply in lieu of the exchange access line charge.

3. Listings will be furnished in accordance with the regulations set forth in Part 12, Section 1. (C)
4. The assignment of telephone numbers for Plexar-I shall be in accordance with Part 2 (General Terms and Conditions).
5. All Plexar-I lines will be equipped with the standard features specified elsewhere under this offering. The only distinction in standard features between the Plexar-I System Charge and Standard Package 2 is that Standard Package 2 includes Code Access Calling.^{/1/}

Optional Service Components from Part 17, Section 1 are available for Plexar-I lines equipped with DigiLine Service. Optional features providing the same functionality available in both the Plexar-I offering and Part 17, Section 1 must be subscribed to from Part 17, Section 1 as specified under 'Feature Arrays'. Optional features not available in Part 17, Section 1 may be subscribed to from this offering.

/1/ Standard Package 2 is obsolete—available only to existing customers. See Paragraph C, for availability of Code Access Calling to existing customers who subscribed to this feature.

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PLEXAR®-I SERVICE (cont'd)**A. General Regulations (cont'd)**

6. Plexar-I lines may be terminated at one customer premises, different premises -- same central office or different premises -- different central office. Appropriate private line charges as stated in Part 15, Section 2 apply to Plexar-I.
7. Temporary suspension of service in accordance with Part 2, Section 4 will be provided.
8. The Add-On and Call Forwarding features are furnished subject to transmission limitations. The Company does not guarantee satisfactory transmission on such arrangements. If the customer requests additional equipment to improve transmission, and facilities permit, additional rates and charges based upon the costs incurred apply.
9. Touch-Tone Service is required for Plexar-I. Each exchange access line must terminate in at least one Touch-Tone Instrument in order to utilize the Plexar-I features.
10. When multiple features are activated on the same line, some features may take precedence over others.
11. Custom Calling Services are functional only when the calling party's telephone number can be forwarded from the central office originating the call to the terminating central office serving the called party, or when both the calling party and the called party are served from the same central office. (C)

In addition to the provisions of Part 2 (General Terms and Conditions), the Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures or malfunctions of Custom Calling Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored. (C)

12. Any Company calling party may prevent the delivery of calling name and/or number to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code activates per call blocking, which is available at no charge.

If the calling party activates blocking, the calling party name and/or number will not be transmitted across the station line, including calls within and outside the Plexar group. Calling name and/or number subscribers will receive an anonymous indicator. This anonymous indicator notifies the calling name and/or number subscriber that the calling party has elected to block the delivery of this information.

Line blocking for the delivery of calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted, including those at the residence of employees/ volunteers, where an executive officer of the agency registers with the Company a need for blocking:

- a. private, nonprofit, tax-exempt, domestic violence intervention agencies, and
- b. federal, state and local law enforcement agencies.

Calling name and/or number will not be transmitted from a line equipped with this capability.

PLEXAR®-I SERVICE (cont'd)**A. General Regulations (cont'd)**

12. (cont'd)

The blocking of the calling party's name and/or number will not be provided on calls originated from Payphone Exchange Access Service.

In addition to the provisions of Part 2, Section 2, the Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a calling name and/or number customer of a name and/or telephone number which the calling party has requested to be omitted from the Company's Listing Information System or by the disclosing of such name and/or telephone number to any person. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a calling name and/or number customer of a name and/or telephone number which the calling party or the calling name and/or number customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. The Company shall not be liable for any claims for damages caused by a telecommunications utility's failure to transmit the privacy to the called party when such indicator has been passed to the telecommunications utility by the Company. (C)

13. Calling Name and/or Number Service Interactions:

- a. Calling Name and/or Number will not be displayed if the called party is off-hook.
- b. Calling Name and/or Number will not be displayed if the called party answers during the first ring interval.
- c. Calling Name and/or Number is not available with distinctive ringing services having a silent interval length insufficient for number transmission.
- d. Identification of specific stations or extensions served by some CPE is not possible. The main listed number will be displayed. (C)
- e. Calling Name and/or Number will be displayed for calls made from another central office only if it is linked by appropriate facilities.
- f. Calling Name and/or Number will not be displayed if the calling party has activated blocking.

14. Calling Name and/or Number information may not be sold or given to another party without the caller's consent. Calling Name and/or Number information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the name and/or number delivery services subscriber. This applies if the name and/or number delivery services subscriber has an existing relationship with the customer. Calling Name and/or Number customers failing to comply with any of these conditions will have their service terminated.

15. A transfer of contract (supersedure) will be allowed in accordance with the regulations set forth in Part 2 (General Terms and Conditions).

16. Plexar-1 customers may convert their service to another Plexar service arrangement, as offered in the applicable section(s) of this Guidebook.

PLEXAR®-I SERVICE (cont'd)**B. Payment Plans^{/1/}**

1. The customer shall select a service term of either Month-to-Month, 36, 48 or 60 consecutive months.

If the customer selects a 36, 48 or 60 month service term, the rates are not subject to Company initiated rate increases.

If the customer elects to pay month-to-month, the rates are subject to Company initiated rate changes.

2. Additions to service under the two options specified in paragraph B.1, preceding, can be added to the existing agreement.

Additions to the 36, 48 and 60 month service term can be coterminous with the original contract or for a shorter term. If the customer chooses a shorter term for the additions, rates applicable to the chosen term will apply. Coterminous additions will be treated as follows:

- If 90 days or more remain on the contract, rates equivalent to those for the existing contract term will apply.
- If less than 90 days remain, rates applicable to the Month-to-Month plan will apply.

Additions to service under the Month-to-Month plan can be made at any time.

3. All charges specified in this offering, excluding those that are rate referenced to other Guidebook offerings, are covered under the Plexar-1 payment plans. All other rates and charges not specifically covered in this section are not included. Plexar-1 access lines are not included in these payment plans, but are offered under terms and conditions specified in Part 4, Section 2.
4. If the customer disconnects the Plexar-I and/or optional features prior to the expiration of the 36, 48 or 60 month service term, the customer shall pay a termination charge for the applicable rate elements disconnected. This charge will be waived if the customer converts the arrangement to another Plexar service for a service term that equals or exceeds the number of months remaining on the customer's Plexar-I agreement. This charge will also be waived for Plexar-I customers who move their service to another Company served location within Missouri if the service terms are continued at the new location. Payment of the termination charge does not release the customer from other previous amounts owed to the Company.

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PLEXAR®-I SERVICE (cont'd)**B. Payment Plans^{/2/} (cont'd)**

4. (cont'd)

For Service Term Agreements which become effective on or after April 27, 2005:

The termination charge shall be:

- a. The number of applicable stations discontinued, multiplied by
- b. The monthly Plexar-I charges, multiplied by
- c. The number of months of the contract not being fulfilled, multiplied by
- d. Fifty percent (50%)

In addition, the remainder of any installation and nonrecurring charges that have been deferred must be paid in full. Payment of the termination charge does not release the customer from other previous amounts owed to the Company.

For Service Term Agreements in effect prior to April 27, 2005:

The termination charge shall be the lesser of:

- a. The difference between the total rates and charges for the completed months of the original service term at the time of termination and the total rates and charges for the next lower service term^{/1/} actually completed plus interest charges based on approved costs of money in effect at the time of termination; or
- b. The present worth of the monthly payments remaining on the service term for each disconnected Plexar-1 rate element.

Example: If the customer completes 38 months of a 48 month service term, the first calculation of a termination charge will equal the difference between 38 months of rates and charges at the 48 month service term and 38 months of rates and charges at the 36 month service term (which is the next lower service term actually completed), plus interest at the approved cost of money rate in effect at the time of termination. The second calculation will be the present worth of the sum of the 10 remaining monthly payments on the 48 month service term. The termination charge is the lesser of the two calculations.

^{/1/} If the service is terminated within the first 12 months the calculation is based on month-to-month rates and charges.

^{/2/} Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR®-I SERVICE (cont'd)**B. Payment Plans^{/1/} (cont'd)**

5. Upon expiration of the 36, 48 or 60 month service term, the customer may:
 - a. Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current rate. This monthly rate will be subject to any rate changes approved by the Commission.
 - b. Continue service by selecting a new service term of 36, 48 or 60 months at the then current rates. The new service term will commence on the day following the expiration of the previous service term.

'Thank You For Renewing' Credit Option

With this option, customers who sign a new Plexar-I term Payment Plan contract for their existing service with a 36, 48 or 60 month contract term will receive a one-time bill credit of \$50.00 per station, up to a maximum of \$1,500 per contract. This credit option is only available to existing Plexar-I customers (month-to-month or contract), but is not available to customers with more than twelve months remaining on their existing Plexar-I term Payment Plan contract. Standard Plexar-I termination charges will apply. This credit option is not available to customers covered under a Customer Specific Pricing (CSP) contract.

- c. Discontinue the service.
6. If the service term agreement expires and the customer has not notified the Company regarding which option they elect, service will continue at the monthly rate in effect at that time for the month-to-month option.

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PLEXAR®-I SERVICE (cont'd)

B. Payment Plans^{1/1} (cont'd)

7. Service Migration and Early Termination Charges

If Customer migrates an AT&T Plexar-I Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- The Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;
- The Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and
- The Replacement Service is installed at the same Customer sites as the Terminated ILEC Service.

(C)
(C)
(D)
(D)

It is at the Company's sole discretion whether a product change satisfies these requirements.

PLEXAR®-I SERVICE (cont'd)

C. Feature Arrays

The following is a list of Standard and Optional features available subject to the capabilities of the serving central office:

Standard Features

Add-On/Consultation Hold
Call Hold
Call Pickup
Station-to-Station Dialing (Intercom)
Transfer

Optional Features

Call Forwarding^{/1/}
Call Forwarding-Inside System
 Busy
 Don't Answer
 Busy & Don't Answer
Call Forwarding-Outside System
 Busy^{/1/}
 Don't Answer^{/1/}
 Busy & Don't Answer
Custom Calling Services
 Auto Redial^{/1/}
 Call Blocker^{/1/}
 Call Return^{/1/}
 Call Trace^{/1/}
 Calling Name Delivery^{/1/}
 Calling Number Delivery^{/1/}
 Calling Number and Name Delivery^{/1/}
 Priority Call^{/1/}
 Selective Call Forwarding^{/1/}
Call Transfer Disconnect
Call Waiting^{/1/}
Convenience Dialing I ^{/1/}
Customer Alerting Enablement^{/1/}
Remote Access to Call Forwarding^{/1/}
Simultaneous Ring One Number
Toll Restriction

(C)

/1/ Not available to Plexar-I lines equipped with DigiLine Service.

PLEXAR®-I SERVICE (cont'd)**C. Feature Arrays (cont'd)**

Obsolete features available only to existing customers subscribing to the feature prior to July 17, 1995:

Conference Calling^{/1,2/}
Convenience Dialing II^{/1,2/}
Directed Call Pickup^{/1/}
Distinctive Ringing
Uniform Call Distribution

Obsolete standard feature available only to existing customers subscribing to the feature prior to October 15, 1999:

Code Access Calling^{/1/}

D. Feature DescriptionsAdd On/Consultation Hold

This feature allows a Plexar-I station user to add on another Plexar-I user or outside line to an established call. In addition, the station user can place any call on hold, thereby freeing the line for the purpose of originating another call or answering a waiting call.

Call Forwarding^{/2/}

This feature, when activated by the customer, allows all calls to a Plexar-I line to be automatically forwarded to a selected Plexar-I within the system or outside the system.

Call Forwarding - Inside System

This feature allows for forwarding of an incoming call to a preselected Plexar-I line within the system when the called line does not answer after a predetermined number of rings and/or when a busy condition is encountered.

Call Forwarding - Outside System

This feature allows for forwarding of an incoming call to a preselected telephone number outside of the system when the called line does not answer after a predetermined number of rings and/or a busy condition is encountered.

Call Hold

This feature allows a Plexar-I station user to hold any call in progress by depressing the switchhook and then dialing a code, thereby freeing the line for the purpose of originating another call or answering a waiting call. The held call cannot be added to another call.

/1/ Only available with the Plexar-I Standard Package 2 offering.

/2/ Not available to Plexar-I lines equipped with DigiLine Service.

PLEXAR®-I SERVICE(cont'd)

D. Feature Descriptions (cont'd)

Custom Calling Services

(C)

Auto Redial^{/1,2/}

Enables the customer to automatically redial the last outgoing telephone number by dialing an activation code. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation. The customer will be signaled with a distinctive ring when the call can be completed.

Call Blocker^{/1/}

Enables a customer to block the last incoming call or calls from a designated list of telephone numbers. To block specified telephone numbers, the customer can construct or modify a telephone number screening list by dialing a unique code. The Company equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. To block unknown telephone numbers, a customer can activate a code after receiving an unwanted call and block the number. Callers whose numbers are blocked are directed to a Company recorded announcement.

Call Return^{/1,2/}

Enables the customer to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation of Call Return if the most recent incoming call telephone number is busy. The customer will be signaled with a distinctive ring when the call can be completed. This feature cannot return a call to a line that is not associated with a telephone number (e.g., multiline hunt group) or to a line with Call Forwarding activated.

Call Trace^{/1/}

Enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. If the trace is successful, the Company's equipment will record the incoming call detail (not the conversation). **The result of the trace will not be provided to the customer directly.** For further action to be taken, the customer is required to contact the Company during normal work hours and work days.

Calling Name Delivery^{/1/}

Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is associated with the Calling Party Number. Calling Name Delivery subscribers must provide, and connect, their own compatible customer premise equipment to process the Calling Name Delivery.

/1/ Not available to Plexar-I lines equipped with DigiLine Service.

/2/ Some customer provided equipment may not recognize the distinctive ringing patterns associated with these features.

PLEXAR®-I SERVICE (cont'd)**D. Feature Descriptions (cont'd)**Custom Calling Services (cont'd)

(C)

Calling Number Delivery^{/1/}

Provides for the transmission of Calling Party Number (CPN) associated with an incoming call to the called party's access line. The CPN of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Calling Number Delivery subscribers must provide, and connect, their own compatible premises equipment in order to process the CPN transmission.

Priority Call^{/1,2/}

Provides the customer with a distinctive alerting signal, ring or Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify a telephone number screening list by dialing a unique code. The Company equipment will screen incoming calls against the customer's list and provide a distinctive ring for the telephone numbers on the customer's list.

Selective Call Forwarding^{/1/}

Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. The call forwarding customer is responsible for the payment of charges for each call between the Selective Call Forwarding line and the line to which the call is being forwarded. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

Call Pickup

This feature allows a Plexar-I station user to answer any call within an associated preset pickup group. If more than one line within the pickup group has an unanswered call, the call that is answered is the one that has been ringing the longest.

Call Transfer Disconnect

This feature will allow a Plexar-I station user to transfer a call to another telephone number within or outside the Plexar-I system and hang up, leaving the two remaining parties intact. The Plexar-I station user would then be free to accept another call. The transferred call may originate from within or outside the Plexar-I system. The Plexar-I user is prohibited from using this feature to avoid toll charges.

/1/ Not available to Plexar-I lines equipped with DigiLine Service.

/2/ Some customer-provided equipment may not recognize the distinctive ringing patterns associated with these features.

PLEXAR®-I SERVICE (cont'd)**D. Feature Descriptions (cont'd)**Call Waiting^{/1/}

This feature allows a Plexar-I user engaged in a conversation to be alerted via an audible tone that another caller is attempting to reach him. The called line can retrieve the waiting call by depressing the switchhook, placing the existing call on hold and answer the waiting call. Where facilities permit, Call Waiting subscribers may deactivate Call Waiting for the duration of one call by dialing a three or four character access code. Call Waiting is automatically reactivated for the next originating or terminating call.

Code Access Calling^{/2/}

This feature permits dial access to special facilities such as outward WATS.

Convenience Dialing I ^{/1/}

This feature allows Plexar-I station users to have abbreviated codes assigned up to six frequently called numbers. The list of frequently called numbers may be common to the entire Plexar-I system or unique to each Plexar-I station line. A common list is controlled by one designated Plexar-I station line in the Plexar-I system. Unique lists are controlled by the individual Plexar-I station line.

Convenience Dialing II ^{/1,2/}

This feature is the same as Convenience Dialing I, except that up to 30 numbers can be programmed.

Conference Calling^{/1,2/}

This feature allows a Plexar-I user to establish conference connections involving up to six conferees (including the conference controller).

Customer Alerting Enablement (Message Waiting Indication)^{/1/}

Provides an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal which provides visual indication on the customer's CPE indicating waiting messages.

Directed Call Pickup^{/2/}

This feature provides the ability for a call directed to a Plexar-I station line that is in any Call Pickup group to be answered by another station user within the Plexar-I system by dialing a unique answer code and the extension number of the line to be answered.

Distinctive Ringing^{/2/}

This feature is provided on a per-system basis and allows a Plexar-I user to distinguish between incoming exchange calls and incoming intercom calls. This is done by associating a Distinctive Ringing pattern with the incoming call based upon its source.

/1/ Not available to Plexar-I lines equipped with DigiLine Service.

/2/ Obsolete – See appropriate note under Feature Arrays for availability to existing customers who subscribed to this feature.

PLEXAR®-I SERVICE (cont'd)**D. Feature Descriptions (cont'd)**Remote Access To Call Forwarding^{/1/}

Permits a customer that also subscribes to the Call Forwarding feature to activate, deactivate or change Call Forwarding from a remote location. Remote Access to Call Forwarding can only be accessed from a touch-tone telephone. All charges incurred to access the remote number will be billed appropriately.

Simultaneous Ring One Number

Causes one additional telephone number of the customer to ring simultaneously whenever the Plexar station number is dialed. The customer's Plexar station and the Simultaneous Ring One Number telephone number must be served from the same central office switch.

Simultaneous Ring One Number is only available where equipment, features and facilities are available. Other restrictions and limitations may apply.

Station-To-Station Dialing (Intercom)

This feature provides intra-system communications for a maximum of 30 stations. This is accomplished by dialing a preassigned station code.

Toll-Restriction

This feature restricts long distance calling to allow only WATS and the Company's Business Offices and Repair Services to be completed. All other long distance calls are denied, including calls to operator services. Denied calls are directed to a central office announcement.

Transfer

This feature allows a Plexar-I station user to transfer any established call to another station within or outside the Plexar-I system. This is accomplished by depressing the switchhook while on a two-party call, dialing the desired party, utilizing the Consultation Hold and/or Add-On features and hanging up. Only one party on the final connection can be outside the Plexar-I system.

Uniform Call Distribution (UCD)^{/1/}

UCD is a type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group.

/1/ Not available to Plexar-I lines equipped with DigiLine Service.

/2/ Obsolete – See appropriate note under Feature Arrays for availability to existing customers who subscribed to this feature.

PLEXAR®-I SERVICE (cont'd)

E. Rates and Charges

	<u>USOC</u>	<u>Month to Month</u>	<u>Monthly Rates</u>		
			<u>36 Months</u>	<u>48^{15/} Months</u>	<u>60^{15/} Months</u>
Plexar-I System Charges, Per System	ABCPS/ABCS1 ^{2/}	\$18.00	\$4.50	\$4.50	\$4.50
Standard Package 2, Per System ^{4/}	ABCS2	27.00	NA	NA	NA
Plexar-I Feature Capability Charge, Per Plexar-I line Month-to-Month	ABCFC	4.30	NA	NA	NA
Service Terms: Without Optional Features	ABCFC	NA	0.30	0.30	0.30
With Optional Features ^{5/}	ABCFF	NA	0.00	0.00	0.00
Per Plexar-I line equipped with Call Transfer Disconnect Month-to-Month	ABCFF	4.30	NA	NA	NA
Service Terms:	ABCFF	NA	0.00	0.00	0.00
			<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>	
	<u>USOC</u>	<u>Month to Month</u>	<u>36/48/60^{15/} Months</u>		
Plexar-I System Charges, Per System	ABCPS/ABCS1 ^{2/}	\$2.00	\$0.00	\$5.50 ^{1/}	
Standard Package 2, Per System ^{4/}	ABCS2	60.00 ^{3/}	NA	5.50	
Plexar-I Feature Capability Charge, Per Plexar-I line Month-to-Month	ABCFC	15.00	NA	5.50	
Service Terms: Without Optional Features	ABCFC	NA	0.00	5.50 ^{1/}	
With Optional Features	ABCFF	NA	0.00	5.50 ^{1/}	
Per Plexar-I line equipped with Call Transfer Disconnect Month-to-Month	ABCFF	15.00	NA	5.50	
Service Terms:	ABCFF	NA	0.00	5.50 ^{1/}	

See last sheet in Plexar-I Service for footnotes

PLEXAR®-I SERVICE (cont'd)

E. Rates and Charges (cont'd)

	<u>USOC</u>	<u>Month to Month</u>	<u>Monthly Rates</u>		
			<u>36 Months</u>	<u>48^{15/} Months</u>	<u>60^{15/} Months</u>
Call Forwarding, Per Plexar-I Line equipped ^{8/}	ABCCF	\$1.20	\$0.65	\$0.60	\$0.50
Call Forwarding, Inside System, Per Plexar-I Line equipped with:					
Busy	ABCA1	2.50	1.40	1.25	1.00
Don't Answer	ABCA2	2.50	1.40	1.25	1.00
Busy/Don't Answer	ABCAA	2.50	1.40	1.25	1.00
Call Forwarding, Outside System, Per Plexar-I Line equipped with:					
Busy ^{8/}	ABCA3	3.00	1.65	1.50	1.20
Don't Answer ^{8/}	ABCA4	3.00	1.65	1.50	1.20
Busy/Don't Answer ^{8/}	ABCA5	4.00	2.20	2.00	1.60
<u>Custom Calling Services</u>					
Per Plexar-I Line equipped ^{8/}					
Auto Redial	NL9	4.00	2.20	2.00	1.60
Call Blocker	NL5	4.00	2.20	2.00	1.60
Call Return	NL8	4.00	2.20	2.00	1.60
Call Trace	N8T	NA	NA	NA	NA
Per Activation		NA	NA	NA	NA
Calling Name Delivery	NNM	8.50	4.70	4.25	3.40
Calling Number Delivery	NLD	8.50	4.70	4.25	3.40
Calling Number & Name Delivery	NCN	9.50	5.25	4.75	3.80
Priority Call	NL3	4.00	2.20	2.00	1.60
Selective Call Forwarding	NL6	4.00	2.20	2.00	1.60
Call Transfer Disconnect, Per Plexar-I Line Equipped ^{12/}	ABCTD	4.00	3.20	3.00	2.80
Call Waiting, Per Plexar-I Line Equipped ^{8,11/}	ABCCW	1.10	0.60	0.55	0.45
Convenience Dialing I, Per List ^{8/}	ABCD1	0.45	0.45	0.45	0.45
Convenience Dialing II, Per List ^{8,10/}	ABCD2	1.50	NA	NA	NA

(C)

See last sheet in Plexar-I Service for footnotes

PLEXAR®-I SERVICE (cont'd)

E. Rates and Charges (cont'd)

	<u>USOC</u>	<u>Month to Month</u>	<u>Monthly Rates</u>		
			<u>36 Months</u>	<u>48^{/15/} Months</u>	<u>60^{/15/} Months</u>
Conference Calling, Per Conference Arrangement ^{t/8,10/}	ABCCC	\$78.00	NA	NA	NA
Conference Calling, Per Plexar-I Line equipped to access Conference Arrangement ^{t/8,10/}	EANCC	---	NA	NA	NA
Customer Alerting Enablement, Per Plexar-I Line equipped ^{/8/}	^{/13/}	1.00	\$0.00	\$0.00	\$0.00
Directed Call Pickup, Per Plexar-I Line equipped ^{/10/}	ABCCP	0.05	NA	NA	NA
Distinctive Ringing Common Equipment, Per System ^{/10/}	ABCDCR	26.50	NA	NA	NA
Class B Ringing/Tone, Per Plexar-I Line Equipped ^{/10/}	ABCDL	1.70	NA	NA	NA
Remote Access to Call Forwarding, Per Plexar-I Line Equipped ^{/8/}	HRM	2.75	1.50	1.40	1.10
Simultaneous Ring One Number, Per Plexar-I Station Equipped	S3S1X	2.50	2.50	2.50	2.50
Toll Restriction, Per Plexar-I Line Equipped	MVPTL	1.00	0.80	0.75	0.70
Uniform Call Distribution, Per Plexar-I Line Equipped ^{/10/}	ABCUC	0.15	NA	NA	NA

See last sheet in Plexar-I Service for footnotes

PLEXAR®-I SERVICE (cont'd)

E. Rates and Charges (cont'd)

		Complex Installation/ Move Charge	Service and Equipment Charge	
	<u>USOC</u>	<u>MTM</u>	36/48/60 ^{15/} <u>Months</u>	
Call Forwarding, Per Plexar-I Line equipped ^{8/}	ABCCF	\$15.00 ^{6,7/}	\$7.50 ^{6,7/}	\$5.50 ^{1/}
Call Forwarding, Inside System, Per Plexar-I Line equipped with:				
Busy	ABCA1	15.00 ^{6,7/}	7.50 ^{6,7/}	5.50 ^{1/}
Don't Answer	ABCA2	15.00 ^{6,7/}	7.50 ^{6,7/}	5.50 ^{1/}
Busy/Don't Answer	ABCAA	15.00 ^{6,7/}	7.50 ^{6,7/}	5.50 ^{1/}
Call Forwarding, Outside System, Per Plexar-I Line equipped with:				
Busy ^{8/}	ABCA3	15.00 ^{6,7/}	7.50 ^{6,7/}	5.50 ^{1/}
Don't Answer ^{8/}	ABCA4	15.00 ^{6,7/}	7.50 ^{6,7/}	5.50 ^{1/}
Busy/Don't Answer ^{8/}	ABCA5	15.00 ^{6,7/}	7.50 ^{6,7/}	5.50 ^{1/}
<u>Custom Calling Services</u>				
Per Plexar-I Line equipped ^{8/}				(C)
Auto Redial	NL9	8.00 ^{6,7/}	4.00 ^{6,7/}	5.50 ^{1/}
Call Blocker	NL5	8.00 ^{6,7/}	4.00 ^{6,7/}	5.50 ^{1/}
Call Return	NL8	8.00 ^{6,7/}	4.00 ^{6,7/}	5.50 ^{1/}
Call Trace	N8T	8.00 ^{6,7/}	4.00 ^{6,7/}	5.50 ^{1/}
Per Activation		^{9/}	^{9/}	NA
Calling Name Delivery	NNM	8.00 ^{6,7/}	4.00 ^{6,7/}	5.50 ^{1/}
Calling Number Delivery	NLD	8.00 ^{6,7/}	4.00 ^{6,7/}	5.50 ^{1/}
Calling Number & Name Delivery	NCN	12.00 ^{6,7/}	6.00 ^{6,7/}	5.50 ^{1/}
Priority Call	NL3	8.00 ^{6,7/}	4.00 ^{6,7/}	5.50 ^{1/}
Selective Call Forwarding	NL6	8.00 ^{6,7/}	4.00 ^{6,7/}	5.50 ^{1/}
Call Transfer Disconnect, Per Plexar-I Line equipped ^{12/}	ABCTD	2.00 ^{6,7/}	1.00 ^{6,7/}	5.50 ^{1/}
Call Waiting, Per Plexar-I Line equipped ^{8,11/}	ABCCW	15.00 ^{6,7/}	7.50 ^{6,7/}	5.50 ^{1/}
Convenience Dialing I, Per List ^{8/}	ABCD1	5.00 ^{6,7/}	2.50 ^{6,7/}	5.50 ^{1/}
Convenience Dialing II, Per List ^{8,10/}	ABCD2	15.00	NA	5.50

See last sheet in Plexar-I Service for footnotes

PLEXAR®-I SERVICE (cont'd)

E. Rates and Charges (cont'd)

	<u>USOC</u>	<u>Complex Installation/ Move Charge</u>		<u>Service and Equipment Charge</u>
		<u>MTM</u>	<u>36/48/60^{15/} Months</u>	
Conference Calling, Per Conference Arrangement ^{8,10/}	ABCCC	\$30.00	N/A	\$5.50
Conference Calling, Per Plexar-I Line equipped to access Conference Arrangement ^{8,10/}	EANCC	5.00	N/A	5.50
Customer Alerting Enablement, Per Plexar-I Line equipped ^{8/}	^{13/}	8.00 ^{6,7/}	\$4.00 ^{6,7/}	5.50 ^{1/}
Directed Call Pickup, Per Plexar-I Line equipped ^{10/}	ABCCP	15.00	NA	5.50
Distinctive Ringing Common Equipment, Per System ^{10/}	ABCDR	15.00	NA	5.50
Class B Ringing/Tone, Per Plexar-I Line Equipped ^{10/}	ABCDL	15.00	NA	5.50
Remote Access to Call Forwarding, Per Plexar-I Line Equipped ^{8/}	HRM	8.00 ^{6,7/}	4.00 ^{6,7/}	5.50 ^{1/}
Simultaneous Ring One Number, Per Plexar-I Station Equipped	S3S1X	6.50 ^{6,7/}	6.50 ^{6,7/}	5.50
Toll Restriction, Per Plexar-I Line Equipped	MVPTL	9.50 ^{6,7/}	4.75 ^{6,7/}	5.50 ^{1/}
Uniform Call Distribution, Per Plexar-I Line Equipped ^{10/}	ABCUC	15.00	NA	5.50

See last sheet in Plexar-I Service for footnotes

PLEXAR®-I SERVICE (cont'd)

F. Nonrecurring Charges

Plexar-I nonrecurring charges are in addition to appropriate Service Charges as specified in Part 3, Section 1. Other nonrecurring charges applicable to Plexar-I are as follows:

	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Service and Equipment Charge</u>
Change Charges ^{/14/}			
Call Forwarding Parameters	ABCC4	\$15.00	\$5.50
Call Pickup Group Assignments	ABCC1	15.00	5.50
Access to Code Access Calling Codes ^{/10/}	ABCC2	15.00	5.50
Controlling Line for Convenience Dialing	ABCC5	15.00	5.50
Station-to-Station Dialing (Intercom)			
Code Assignments	ABCC3	15.00	5.50
Uniform Call Distribution Patterns ^{/10/}	ABCC7	15.00	5.50

See last sheet in Plexar-I Service for footnotes

PLEXAR®-I (cont'd)

Footnotes:

- /1/ The Company will waive the Service & Equipment Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-to-month customers converting to a service term.
- /2/ The USOC ABCS1 is obsolete to existing customers. New systems installed after the effective date of this offering, 10/15/99, will utilize the USOC ABCPS.
- /3/ This charge also applies if establishing Code Access Calling Code subsequent to the initial installation of the Plexar-I system.
- /4/ Obsolete – available only to existing customers.
- /5/ Requires the Plexar-I line to be equipped with at least one optional feature, excluding Call Trace and Customer Alerting Enablement.
- /6/ The Complex Installation/Move charge is not applicable if the optional feature is installed at the same time as the Plexar-I line.
- /7/ Only one charge applies per Plexar-I line when adding any number of the optional features subsequent to the installation of the Plexar-I line. The highest charge will be applied based upon features ordered.
- /8/ Not available to Plexar-I lines equipped with DigiLine Service.
- /9/ Apply the equivalent Business Call Trace, Per Successful Activation, rate as specified in Part 7, Section 1.
- /10/ Obsolete – See appropriate note under Feature Arrays for availability to existing customers who subscribed to this feature.
- /11/ This feature is inclusive of the Cancel Call Waiting option where facilities permit.
- /12/ All lines in the Plexar-I system must be equipped with this feature.
- /13/ USOCs – MWC (audible and visual alerting), MW7 (audible only) or MWQ2X (visual only).
- /14/ A maximum charge of \$15.00 applies per Plexar-I line when changing one or more of these features.
- /15/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR® EXPRESS SERVICE**A. General**

1. Plexar Express is an optional central office-based communications system available to business customers. Plexar Express is provided through an arrangement of exchange access lines, Plexar Express stations and station line facilities, switching equipment, customer facility group and other facilities located on Company premises. A Plexar Express customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar Express exchange access lines to which they subscribe.

Effective September 1, 2013, the 48 and 60 month Fixed Monthly Rate Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Fixed Monthly Rate Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

2. Plexar Express rates and charges provide for Plexar Express stations, including standard features, station line facilities^{/1/} (which include the outside plant facilities), Tie Trunk Terminations and optional features. Plexar Express Access Lines are billed at the recurring rate equivalent to a Flat Rate PBX Trunk specified in the Part 4, Section 2.
3. A Plexar Express System may consist of multiple customer premises locations when all Plexar Express stations are served by the same serving central office.
4. Feature Array

Standard Features

The following standard features are available with each Plexar Express Station subject to the serving central office capability:

Call Forwarding - Busy Line - All Calls

Automatically forwards incoming or station-to-station calls to a preselected telephone number, when the called Plexar Express station is busy.

Call Forwarding - Don't Answer - All Calls

Automatically forwards incoming or station-to-station calls to a preselected telephone number, when the called Plexar Express station does not answer after a predetermined number of ringing cycles.

Call Forwarding - Variable

Automatically forwards incoming calls to a Plexar Express station line within as well as outside the Plexar Express system.

Call Hold

Allows a Plexar Express station user to hold one call for any length of time provided that neither party goes on-hook, through the use of a feature activation code that is dialed after a switchhook flash.

/1/ Station line facility rates specified in this offering are not applicable to stations associated with Access Advantage Plus Service as found in Part 6, Section 7.

PLEXAR® EXPRESS SERVICE (cont'd)**A. General (cont'd)**

4. Feature Array (cont'd)

*Standard Features (cont'd)*Call Pickup

Allows a Plexar Express station user to answer any call within an associated preset pickup group.

Call Transfer - All Calls

Allows a Plexar Express station user to transfer any established call to another telephone number within or outside the Plexar Express system. While the access line(s) may still be in use, the Plexar Express station user is then free to accept another call. The station user is prohibited from using this feature to avoid toll charges.

Direct Inward Dialing (DID)

Allows an incoming call to reach a Plexar Express station line without attendant assistance.

Direct Outward Dialing (DOD)

Allows a Plexar Express station to gain access to the exchange network without attendant assistance.

Hunting - Basic

Provides hunting for an idle line starting with the called station and ending with the last station in the prearranged group, completing the call to the first idle line encountered.

Station-to-Station Dialing (Intercom)

Allows a Plexar Express station user to directly dial other station lines within the same Plexar Express system without attendant assistance.

Three-Way Calling

Allows a Plexar Express station user to add a third party to any established call for a three-party conference, without the assistance of an attendant.

Touch-Tone Dialing

All station lines are equipped for Touch-Tone dialing.

Optional Features

The following Optional Features are available with Plexar Express at the rates and charges provided herein, subject to the serving central office capability.

Assume Dial Nine

Provides for system-wide configuration that allows access to the Public Switched Telephone Network without the need to dial nine.

Call Waiting / Cancel Call Waiting

Call Waiting allows a Plexar Express station user who is engaged in a telephone conversation to be alerted that an incoming call is attempting to reach that station user. The called station line can retrieve the waiting call by placing the existing call on hold and answering the waiting call. Cancel Call Waiting allows the station user to deactivate Call Waiting on the station line for the duration of one call.

PLEXAR® EXPRESS SERVICE (cont'd)**A. General (cont'd)**

4. Feature Array (cont'd)

*Optional Features (cont'd)*Calling Name Delivery

Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the Calling Party Number. Calling Name Delivery subscribers must provide, and connect, their own compatible customer premise equipment to process the Calling Name Delivery transmission.

Calling Number Delivery

Provides for the transmission of Calling Party Number (CPN) on incoming calls to the customer's access line(s). When the equipped line is on-hook, the CPN is transmitted across the line during the silent interval between the first and second ring. Calling Number Delivery customers must provide, and connect, their own compatible customer premises equipment to process the CPN transmission.

Message Waiting Indication^{/1/}

Provides the Plexar Express station user with an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal which activates a visual indication on the station set indicating waiting messages. The associated voice message service is not a part of the Plexar Express system.

Routed Numbers

This feature routes calls to a Plexar System telephone number to an answering point at the customer location. Plexar Routed Numbers include the Plexar telephone number and the routing facility. Calls must be routed within the customer's common block. Customers may request Routed Numbers in quantities that do not exceed either (1) the customer's current in service Plexar station capacity or (2) the customer's Plexar station capacity that is in service 6 months following installation of a new Plexar system. Customers must convert 50% of their Routed Numbers to Plexar stations within 36 months of when they were first established as Routed Numbers. Customers must convert 80% of their Routed Numbers to Plexar stations within 60 months of when they were first established as Routed Numbers. Customers who do not meet these percentages will have the Routed Numbers, that exceed the percentages listed previously, disconnected and made available for other customer's use. Plexar station numbers can only be assigned as Routed Numbers once and can not be reinstated as Routed Numbers following disconnection.

Speed Calling

Allows a station user to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The customer may select a speed calling list that accommodates 30 or 50 stored numbers.

Toll Restriction

Restricts the completion of originating calls to those within the local calling scope associated with the Plexar Express serving central office as defined in Part 4.

/1/ Visual message waiting indication cannot be provided on stations associated with Access Advantage Plus Service as found in Part 6, Section 7. These stations may be equipped with the audible alerting tone only (MW71X).

PLEXAR® EXPRESS SERVICE (cont'd)**B. Rules and Regulations**

1. The following terms used in this section shall mean:

Plexar Express Station

Consists of two rate elements, the appropriate station rate and station line facility rate^{/1/}. The combined rate elements comprise all facilities, including intercommunication, outside plant facilities and standard features from the Plexar Express dial switching equipment located on the Company premises.

Off-Premises Station

Off-Premises stations consist of two rate elements, the Off-Premises station rate and applicable private line charges. An Off-Premises station is used when a customer chooses to have a station be part of a system located in a central office other than the normal serving central office for that station's location.

Tie Line Terminations

Tie Line Terminations apply when terminating either analog, digital or other tie line arrangements into the Plexar Express system. Tie Line Terminations apply when linking a Plexar Express system with other Plexar systems or other customer provided premises communication systems.

2. Plexar Express service is available only where the necessary facilities exist.
3. Plexar Express Station Line Facilities are charged in mileage bands as measured in air miles from the station location to the customer's normal serving central office. The station line facility rates are applicable to all Plexar Express stations(1), except Off-Premises stations. The station line facility rate applies to Plexar Express stations in excess of the number of Plexar Express access lines. In no case shall the credit applied for station line facility rates exceed the number of station line facility rates billed.
4. Listings will be furnished in accordance with regulations set forth in Part 12, Section 1. (C)
5. All Plexar Express stations will be equipped with the Standard Features specified in Feature Array, preceding.

/1/ Station line facility rates specified in this guidebook are not applicable to stations associated with Access Advantage Plus Service as found in Part 6, Section 7.

PLEXAR® EXPRESS SERVICE (cont'd)**B. Rules and Regulations (cont'd)**

6. The assignment of telephone numbers for Plexar Express shall be in accordance with Part 2 (General Terms and Conditions). Where facilities allow, transfer of telephone numbers between Plexar Express and other services will be permitted as follows:
 - a. Customers converting between Plexar/Centrex services will be permitted to retain their existing telephone numbers at no charge.
 - b. Business customers changing to Plexar Express service may retain up to five of their existing telephone numbers, per serving central office, at no charge. For charges applicable to telephone numbers exceeding five, see 'Rates', Nonrecurring Charges.
 - c. Plexar Express customers may transfer one or more of their existing telephone numbers for use with other business services. Charges will apply for each number transferred. For applicable charges see 'Rates', Nonrecurring Charges. Charges do not apply when the customer disconnects the entire system.
7. Temporary suspension of service will be permitted in accordance with Part 2, Section 4.
8. Plexar Express stations shall have available the calling scope associated with the Plexar Express serving central office as defined in Part 4.
9. A Plexar Express Off-Premises station will be furnished the same service as a Plexar Express Basic station, where equipment and facilities are available. Private Line rates and charges as specified in Part 15, Section 2 apply to Off-Premises stations instead of station line facility charges.
10. A Plexar Express customer may be served by the same serving central office (referred to as normal serving office) or a different serving central office than the one in which they are located. If service is provided from a serving office other than their normal serving office, the rates and charges specified in this section are applicable, in addition to the rates, charges, terms and conditions of Foreign Service Office (FSO)/Foreign Exchange (FX) Services specified in Part 4, Section 3 and Part 15, Section 2.
11. The customer may move Plexar Express service within the state, where facilities permit, subject to the appropriate nonrecurring charges and any other charges specified in this offering resulting from the customer's requirement (i.e., overtime hours, special construction). The contract will not be affected unless the move causes the 35% maximum station fluctuation to be reached as specified in paragraph C.6. Station Line Facility rates may change due to distance charges.
12. Service Connection charges will be applied in accordance with the regulations set forth in Part 3, Section 1.
13. When a customer requests a special offering or modification of standard service offering, it will be furnished whenever possible if not detrimental to any of the services or equipment of the Company. Such special service offerings or modifications of standard service offerings will be furnished at additional charges.

PLEXAR® EXPRESS SERVICE (cont'd)

B. Rules and Regulations (cont'd)

14. Use of Plexar Express service for other than administrative purposes by the customer of record is prohibited.
15. Caller ID Interaction: The Company calling party, whether they subscribe to Caller ID Services or not, may prevent the delivery of calling party name and/or number to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If a calling party activates blocking, the calling party name and/or number will not be transmitted across the station line, including calls within and outside the Plexar Express group. Instead, Caller ID customers will receive an anonymous indicator. The anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of the telephone number or calling party name.

An originating caller's Calling Party Name and/or Number may not be displayed at the called party as set forth in Part 7, Section 1.

16. In addition to the provision of Part 2, Section 2, the Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name and/or telephone number which the calling party has requested to be omitted from the Company's Listing Information System or by the disclosing of such name and/or telephone number to any person. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name and/or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. The Company shall not be liable for any claims for damages caused by a telecommunications utility's failure to transmit the privacy to the called party when such indicator has been passed to the telecommunications utility by the Company. (C)

PLEXAR® EXPRESS SERVICE (cont'd)**C. Payment Plans^{/1/}**

1. The Plexar Express Payment Plan offers the customer two options for payment. They are as follows:

Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 12, 24, 36, 48 or 60 month contract. During the course of the contract, fixed rates (recurring and nonrecurring) are not subject to Company initiated rate increases.

Month-to-Month Plan

Under this plan the customer elects to pay month to month. Month-to-month rates (recurring and nonrecurring) are subject to Company initiated rate changes.

2. All nonrecurring charges specified within this offering can be converted into monthly charges to be paid over the length of any contract term for initial and subsequent installations of service. Annuity factors utilized in deferring these charges are specified in Part 2 (General Terms and Conditions).
3. Additions to service under the two plans specified in paragraph C.1, preceding, can be added to the existing agreement.

Fixed monthly rate plan additions can be coterminous with the original contract or for a shorter term. Additions to service under the Month-to-Month plan can be made at any time.

4. With prior Company agreement, service under these plans may be transferred from one customer to another at the same location for a Supersedure Fee as identified in 'Rates', Nonrecurring Charges, following. The new customer assumes all obligations under the existing contract. Changes and additions to the assumed service can be made after the first day of service has been assumed.
5. All charges specified in this offering, excluding those that are rate referenced from other service offerings, are covered under the Plexar Express payment plans. All other rates and charges not specifically covered in this section are not included. Plexar Express access lines are not included in these payment plans.

/1/ Effective September 1, 2013, the 48 and 60 month Fixed Monthly Rate Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Fixed Monthly Rate Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR® EXPRESS SERVICE (cont'd)**C. Payment Plans^{/1/} (cont'd)**

6. For Service Term Agreements which become effective on or after April 27, 2005:
- Termination liability applies if a customer, (a) disconnects the entire service: (b) disconnects more than 35% of the highest number of stations attained during the duration of the contract. The number of stations disconnected that exceeds this allowable number is the net terminated stations.
 - The termination charge is calculated as follows:
 - a. Under the conditions listed above, subtract the allowable 35% station fluctuation from the contracted station quantity installed during the duration of the contract. This number is multiplied by
 - b. The monthly Plexar Express Station charge, plus the Station Line Facility charge relevant for that customer's contract term, -multiplied by
 - c. The number of months of the contract not being fulfilled, multiplied by
 - d. Fifty percent (50%)
 - In addition, the remainder of any installation and nonrecurring charges that have been deferred must be paid in full. Payment of the termination charge does not release the customer from other previous amounts owed to the Company.

For Service Term Agreements in effect prior to April 27, 2005:

- Termination liability applies if a customer: (a) disconnects the entire service. (b) disconnects more than 35% of the highest number of stations attained during the duration of the contract. The number of stations disconnected that exceeds this allowable number is the net terminated stations.
- The termination charge is calculated as follows:
 - a. number of net terminated stations, multiplied by
 - b. monthly Plexar Express station charge (plus the station line facility charge) relevant for that customer's contract term, multiplied by
 - c. the number of months remaining in the contract.
- In addition, the present worth of any nonrecurring charges that have been converted to monthly charges must be paid in full, applied to another Plexar contract payment plan or deferred over the length of another Plexar contract term.

/1/ Effective September 1, 2013, the 48 and 60 month Fixed Monthly Rate Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Fixed Monthly Rate Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR® EXPRESS SERVICE (cont'd)**C. Payment Plans^{/1/} (cont'd)**

7. The customer may, at their option, prior to the expiration of the existing contract terms, terminate the contract without incurring termination charges provided the customer:
 - a. signs a new contract at prevailing rates for a term at least as long as the period remaining in the original contract;
 - b. continues with an equivalent Plexar service arrangement (i.e., current system size); and

For Service Term Agreement which become effective on or after April 27, 2005:

- c. agrees to pay the deferred installation and nonrecurring charges incurred on the original contract. These deferred installation and nonrecurring charges may be paid in full. Payment of the termination charges does not release the customer from other previous amounts owed to the Company.

For Service Term Agreements in effect prior to April 27, 2005:

- c. agrees to pay the deferred installation and nonrecurring charges incurred on the original contract, by taking the present worth of the remaining amount and applying current annuity factors as specified in Part 2 (General Terms and Conditions), for the new term. These deferred installation and nonrecurring charges may be paid in full, applied to another Plexar contract payment plan or deferred over the length of another Plexar contract term.

Termination charges are not applicable to Plexar Express station line facilities under the following conditions: (1) when the customer adds Plexar Express access lines with an equivalent reduction in the number of station line facility rate elements, (2) the customer subscribes to Access Advantage Plus Service as found in Part 6, Section 7, and continues with an equivalent Plexar service arrangement subject to the allowable fluctuation specified above.

/1/ Effective September 1, 2013, the 48 and 60 month Fixed Monthly Rate Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Fixed Monthly Rate Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR® EXPRESS SERVICE (cont'd)

C. Payment Plans^{1/1} (cont'd)

8. Service Migration and Early Termination Charges

If Customer migrates an AT&T Plexar Express Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- The Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;
- The Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and
- The Replacement Service is installed at the same Customer sites as the Terminated ILEC Service.

(C)
(C)
(D)
(D)

It is at the Company's sole discretion whether a product change satisfies these requirements.

PLEXAR® EXPRESS SERVICE (cont'd)

D. Rates and Charges

Plexar Express Access Line Rates

- Rates and charges for simulated Access Lines shall be the equivalent monthly Flat Rate Trunk as set forth in the Part 4. These facilities may be used for either interoffice station-to-station and/or network access requirements. If dedicated interoffice facilities are utilized in lieu of Plexar Express access lines for station-to-station calling, apply appropriate rates and charges as specified in Part 15, Section 2.
- End User Common Line (EUCL) charges will be billed to Plexar Express as set forth in the Access Tariff, P.S.C. No. 36
- For Plexar Express, an equivalent to the Business EUCL charge will apply per Plexar Express access line. The difference between the calculation from the EUCL charges described just above and this paragraph will be credited to the customer's account, once each month on the customer's bill. No credit or debt will be applied to the customer's partial month's Business EUCL charges for stations which may have been added or deleted during the bill period.

			Monthly Rates				
	<u>USOC</u>	<u>M-T-M</u>	<u>12</u> <u>Months</u>	<u>24</u> <u>Months</u>	<u>36</u> <u>Months</u>	<u>48^{/6/}</u> <u>Months</u>	<u>60^{/6/}</u> <u>Months</u>
Stations							
Basic Station	RKY	\$8.00	\$7.80	\$7.60	\$7.40	\$7.20	\$7.00
Off-Premise Station	FZP	8.00	7.80	7.60	7.40	7.20	7.00
Station Line Facility ^{/1,2,5/}							
0 – 2 Miles	AXGHX	12.00	11.80	11.60	11.40	11.20	11.00
Over 2 Miles	AXGGX	30.00	29.80	29.60	29.40	29.20	29.00
Tie Line Terminations ^{/3/}							
Analog	AGT	33.00	33.00	33.00	33.00	33.00	33.00
Digital ^{/4/}							
- DS1	T1L	190.00	190.00	190.00	190.00	190.00	190.00
- DS0 Channel	TDA	14.00	14.00	14.00	14.00	14.00	14.00

/1/ The Station Line Facility applies to Plexar Express stations in excess of the number of Plexar Express access lines, per system, per serving central office. In no case shall the credit applied for station line facility rates exceed the number of station line facility rates billed.

/2/ Apply Private Line rates and charges as specified in Part 15, Section 2 to Off-Premises stations in lieu of station line facility rates.

/3/ In addition, appropriate rates and charges for the facility being terminated apply.

/4/ One DS1 connection is required per 24 DS0s.

/5/ Not applicable on stations associated with Access Advantage Plus Service found in Part 6, Section 7.

/6/ Effective September 1, 2013, the 48 and 60 month Fixed Monthly Rate Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Fixed Monthly Rate Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR® EXPRESS SERVICE (cont'd)**D. Rates and Charges (cont'd)**

	<u>USOC</u>	Nonrecurring Charges	
		<u>Installation Charge</u>	<u>Service Connection Charge</u>
System Establishment, Per System ^{/1/}	SEPEZ	\$100.00 ^{/8/}	---
Station Installation, Per Station	---	---	\$28.50 ^{/8/}
Tie Line Termination			
Analog	AGT	70.00	6.75 ^{/6/}
Digital			
- DS1	T1L	70.00	6.75 ^{/6/}
- DS0 Channel	TDA	---	6.75 ^{/6/}
System Subsequent Change, Per Serving C.O. ^{/3/}	REAJ3	47.00	---
Station Subsequent Change, Per Station ^{/4/}	REAJ1	0.50	3.85 ^{/5,7/}
Supersedure Fee, Per System, Per C.O.	NRV08	25.00	---
Transfer of Telephone Numbers			
- To Plexar Express, per number	NR9TF	25.00 ^{/9/}	3.85 ^{/10/}
- To Other Business Services, per number	NR9TG	25.00 ^{/11/}	3.85 ^{/11/}

Refer to next sheet for footnotes

PLEXAR[®] EXPRESS SERVICE (cont'd)

D. Rates and Charges (cont'd)

Footnotes:

- /1/ Applies per serving central office.
- /2/ One DS1 connection is required per 24 DS0s.
- /3/ Applies when changes are made affecting entire system.
- /4/ Applies per feature, per station, when making changes subsequent to initial system installation to add, change, or rearrange standard features.
- /5/ Applies per station regardless of the number of standard features added, changed or rearranged.
- /6/ Not applicable if the feature is installed at the same time as the Plexar Express system.
- /7/ Not applicable if the subsequent change is associated with the installation of the station.
- /8/ The Company will waive the \$100 System Establishment Charge and the \$28.50 Station Installation Service Connection Charge for new customers upon receipt of a signed 36, 48, or 60-month contract beginning April 1, 1999, through June 30, 1999. Customers already subscribing to this service are not eligible for this promotion.
- /9/ Standard capability of a Plexar Express arrangement includes the customer retaining a maximum of five existing telephone numbers, at the time of initial installation, per serving central office. This charge applies to those numbers exceeding five. When the customer requests the addition of telephone numbers subsequent to initial installation, this charge applies to each number.
- /10/ Applicable when transferring telephone numbers subsequent to initial system installation.
- /11/ Not applicable when the customer disconnects the entire Plexar Express system.

PLEXAR® EXPRESS SERVICE (cont'd)

D. Rates and Charges (cont'd)

Optional Features

	USOC	Monthly Rates					
		Month To Month	12 Months	24 Months	36 Months	48 ^{/2/} Months	60 ^{/2/} Months
<u>Assume Dial Nine</u> , Per System, per C.O.	A94PO	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00
<u>Call Waiting/Cancel Call Waiting</u> Per Station	C3WSX	0.20	0.20	0.20	0.20	0.20	0.20
<u>Caller ID</u> Per Station							
Calling Number Delivery	NUD	1.50	1.50	1.50	1.50	1.50	1.50
Calling Name Delivery	NNJ	1.50	1.50	1.50	1.50	1.50	1.50
Calling Name and Number Delivery	NLM	2.50	2.50	2.50	2.50	2.50	2.50
<u>Message Waiting Indication</u> Per Station	MWC2X ^{/1/}	0.10	0.10	0.10	0.10	0.10	0.10
<u>Routed Numbers</u> Per Telephone Number Routed	R1SCX	0.25	0.25	0.25	0.25	0.25	0.25
<u>Speed Calling</u> Per Station	SLW	0.20	0.20	0.20	0.20	0.20	0.20
<u>Toll Restriction</u> Per Station	SR2	0.25	0.25	0.25	0.25	0.25	0.25

/1/ USOCs – MWC2X (audible and visual alerting), MW71X (audible signal only) or MWQ (visual signal only).

/2/ Effective September 1, 2013, the 48 and 60 month Fixed Monthly Rate Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Fixed Monthly Rate Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PLEXAR® EXPRESS SERVICE (cont'd)

D. Rates and Charges (cont'd)

Optional Features (cont'd)

		Nonrecurring Charges	
	<u>USOC</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
<u>Assume Dial Nine</u> Per System, per C.O.	A94PO	\$10.20	\$6.75 ^{/1/}
<u>Call Waiting/Cancel Call Waiting</u> Per System, per C.O.	C3WPS	18.00	6.75 ^{/1/}
Per Station	C3WSX	0.50	6.75 ^{/1/}
<u>Caller ID</u> <u>Calling Number Delivery</u> Per System, per C.O.	NUDPS	19.10	6.75 ^{/1/}
Per Station	NUD	1.45	6.75 ^{/1/}
<u>Calling Name Delivery</u> Per System, per C.O.	NR9FH	4.80	6.75 ^{/1/}
Per Station	NNJ	1.45	6.75 ^{/1/}
<u>Calling Name & Number Delivery</u> Per System, per C.O.	NLMPS	23.90	6.75 ^{/1/}
Per Station	NLM	2.90	6.75 ^{/1/}
<u>Conversion Charges</u> <u>Calling Number Delivery to</u> <u>Calling Name & Number Delivery</u> Per System, per C.O.	NR9FJ	4.80	6.75 ^{/1/}
Per Station	NR9FE	1.45	6.75 ^{/1/}
<u>Calling Name Delivery to</u> <u>Calling Name & Number Delivery</u> Per System, per C.O.	NR9FG	23.90	6.75 ^{/1/}
Per Station	NR9FF	1.45	6.75 ^{/1/}
<u>Message Waiting Indication</u> Per System, per C.O.	NR9FK	4.80	6.75 ^{/1/}
Per Station	MWC2X ^{/2/}	0.50	6.75 ^{/1/}
<u>Routed Numbers</u> Route Index Establishment Charge, Per Route Established	SEPR1	150.00	5.05 ^{/1/}

/1/ Not applicable if the feature is installed at the same time as the Plexar Express system.

/2/ USOCs – MWC2X (audible and visual alerting), MW71X (audible signal only) or MWQ (visual signal only).

PLEXAR® EXPRESS SERVICE (cont'd)

D. Rates and Charges (cont'd)

Optional Features (cont'd)

		Nonrecurring Charges	
	<u>USOC</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
<u>Speed Calling</u>			
Per System, per C.O.	SLWPS	\$10.20	\$6.75 ^{/1/}
Per Station	SLW	0.50	6.75 ^{/1/}
 <u>Toll Restriction</u>			
Per System, per C.O.	SR2PS	91.75	6.75 ^{/1/}
Per Station	SR2	0.50	6.75 ^{/1/}

/1/ Not applicable if the feature is installed at the same time as the Plexar Express system.