

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**A. General Provisions**

1. General

Terminal equipment and communications systems may be connected at the customer's premises to telecommunications services furnished by the Company where such connections are made in accordance with the provisions of this section. Telecommunications services, as used herein, include exchange service, Long Distance Message Telecommunications Service (LDMTS) and Wide Area Telecommunications Service (WATS).

2. Responsibility of the Customer

- a. The customer shall be responsible for the installation, operation and maintenance of any terminal equipment or communications system. No combinations of terminal equipment or communications systems shall require change in or alteration of the equipment or services of the Company, cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment or degradation of service to persons other than the user of the subject terminal equipment or communications system, his calling or called party. Upon notice from the Company that terminal equipment or a communications system is causing such hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.
- b. The customer shall be responsible for the payment of a Customer-Owned Equipment Trouble Isolation Charge, as provided in the Restoration of Service in Part 3 of the Guidebook, for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of terminal equipment or a communications system.
- c. The customer who provides the premises wiring of communications systems subject to the Federal Communications Commission's Rules and Regulations shall be responsible for the payment of an Institutional Program for Premises Wiring Charge as provided following for activities performed by Company employees at the customer's premises when the premises wiring in question has failed acceptance tests monitored by, or participated in by, the Company and/or has been revealed to be not in conformance with the information provided in the related affidavit which was provided and/or has resulted in a harm to the network.

The Institutional Program for Premises Wiring Charge provided for pre-ceding is comprised of the first, or a combination of both rate elements described below, as appropriate:

Element 1 - for the first 15 minutes, or fraction thereof, of total time spent by Company employees in related monitoring or participation in acceptance tests and/or in related inspection of customer-provided premises wiring for Communications Systems subject to the Federal Communications Commission's Rules and Regulations and for administrative expenses including the visit to the customer's premises:

/EPC1E/ \$57.50

Element 2 - for each additional 15 minutes, or major fraction thereof, of total time spent by Company employees in performing the related customer premises activities described in Element 1, preceding:

/EPCAE/ \$11.75

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (cont'd)

A. General Provisions (cont'd)

3. Responsibility of the Company

- a. The Company shall not be responsible for the installation, operation or maintenance of any terminal equipment or communications system. In addition to the provisions contained in the 'Rules and Regulations Applying to All Customer's Contracts' paragraph K, in Part 2 of the Guidebook, telecommunications services are not represented as adapted to the use of terminal equipment or communications systems. Where terminal equipment or communications systems are used with telecommunications services, the responsibility of the Company shall be limited to the furnishing of service components suitable for telecommunications services and to the design, maintenance and operation of service components in a manner proper for such services.

Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the terminal equipment or communications systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by terminal equipment or communications systems or (3) address signaling where such signaling is performed by signaling equipment.

- b. The Company will, at the customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line needed to permit terminal equipment to operate in a manner compatible with telecommunications services.
- c. The Company may make changes in its telecommunications services, equipment, operations or procedures where such action is not inconsistent with the Federal Communications Commission's Rules and Regulations. If such changes can be reasonably expected to render any customer's terminal equipment or communications system incompatible with telecommunications services, or require modification or alteration of such terminal equipment or communications systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, in writing, to allow the customer an opportunity to maintain uninterrupted service.

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (cont'd)**A. General Provisions (cont'd)**

4. Recording of Two-Way Telephone Conversations

Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment may be directly, acoustically or inductively connected with telecommunications services in accordance with Paragraph B. or C., following, subject to the following conditions:

- a. A distinctive recorder tone that is repeated at intervals of approximately 15 seconds is required to alert all parties when recording equipment is in use and is connected with services of the Company, or

The recording party gives verbal notification in a clear, unambiguous manner which is recorded at the beginning and as part of the call, or all parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at, the start of the recording, except that the distinctive recorder tone or all-party consent is not required under the following circumstances:

1. When used by a Federal Communications Commission licensed broadcast station customer or by a cooperative programming effort composed exclusively of Federal Communications Commission broadcast licensees for recording of two-way telephone conversations, provided at least one of the following requirements is met:
 - (a) The licensee informs each party to the call of its intent to broadcast the conversation;
or
 - (b) Each party to the call is aware of the licensee's intent to broadcast the call; or
 - (c) Such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.
 2. When used by the United States Secret Service of the Department of Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family or the White House and its grounds.
 3. When used for recording at United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to telecommunications services.
 4. Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (i.e., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls.
 5. When used by the United States Nuclear Regulatory Commission of The Department of Energy with respect to the telephone systems located at its Operations Center for recording of two-way telephone conversations.
 6. Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted.
 7. Recordings of calls made by federal, state or local law enforcement authorities, or federal intelligence authorities, acting under color of law.
- b. The voice recording equipment shall be so arranged that at the will of the user, it can be physically connected to and disconnected from the services of the Company or switched on and off.

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (cont'd)

A. General Provisions (cont'd)

5. Violation of Regulations

When any customer-provided terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this section, the Company will take such immediate action as necessary for the protection of the telecommunications network and Company employees and will promptly notify the customer of the violation. The customer shall discontinue such use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within ten days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this Guidebook.

6. Recording Public Announcement Equipment

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (cont'd)**B. Connections of Registered Equipment**

1. Premises Wiring Associated With Registered Communications Systems

Terminal equipment, protective circuitry and communications systems that are registered may be directly connected at the customer's premises to the telecommunications network, subject to the Federal Communications Commission's Rules and Regulations, paragraph A., preceding, and the following:

- a. All combinations of registered equipment and associated nonregistered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of the Federal Communications Commission's Rules and Regulations are continually satisfied. The Company may discontinue service or impose other remedies as provided for in the Federal Communications Commission's Rules and Regulations for failure to comply with these provisions.
- b. The customer shall notify the Company of each line to which registered equipment is to be connected in advance of such connection and shall notify the Company when such registered equipment is permanently disconnected. The customer shall provide the Company, upon request, the Registration Number and Ringer Equivalence Number for the registered equipment and the Universal Service Order Code (USOC) for the required Company-provided standard jack. The customer shall also provide, when appropriate, the off-premises station port signaling capability of a PBX system.
- c. The customer shall not connect registered equipment to a Company line if:
 1. The Ringer Equivalence of such equipment in combination with the total Ringer Equivalence of other equipment connected to the same line exceeds the allowable maximum of five or as otherwise determined by the Company.
 2. The ringer type is not a ringer type designated by the Company as suitable for that particular line.
- d. Unless a specific waiver has been granted by the Federal Communications Commission or except as otherwise provided in e., following, all connections of registered equipment to services furnished by the Company will be made through a point of demarcation. In most cases this will be through a Company provided standard jack. For simple wiring where there is no Company provided standard jack at the Demarcation Point, customers may make connections by direct attachment to Company installed wiring at points on the customer's side up to and including at the Demarcation Point. In the case of registered communications systems utilizing complex wiring, a method of connection, jacks, terminal strips, etc., will be provided by the Company.
- e. The requirement for the use of a standard jack as described in d., preceding, is waived for registered equipment which is located in hazardous or inaccessible locations.

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (cont'd)

B. Connections of Registered Equipment (cont'd)

1. Premises Wiring Associated With Registered Communications Systems (cont'd)

The Company may invoke extraordinary procedures specified in the Federal Communications Commission's Rules and Regulations where one or more of the following conditions are present:

- a. Information provided in the supervisor's affidavit gives reason to believe that a violation of the Federal Communications Commission's Rules and Regulations is likely.
- b. A failure has occurred during acceptance testing for imbalance.
- c. Harm has occurred, or there is reason to believe that harm is imminent as a result of wiring operations performed under the Federal Communications Commission's Rules and Regulations.

In addition, the Company may monitor or participate in acceptance testing for imbalance, or may inspect other than Fully-Protected Premises Wiring installations as set forth in the Federal Communications Commission's Rules and Regulations.

2. Connections Involving National Defense and Security

- a. In certain cases, the Federal Communications Commission's Rules and Regulations permit the connection of nonregistered terminal equipment or communications systems to the telecommunications network, provided that:
 1. The Secretary of Defense; the head of any other governmental department (having requisite Federal Communications Commission approval); or their authorized representative certifies in writing to the Company that:
 - (a) the connection is required in the interest of national defense and security;
 - (b) the equipment to be connected either complies with the technical requirements of the Federal Communications Commission's Rules and Regulations or will not cause harm to the telecommunications network or Company employees; and
 - (c) the work is supervised by an installation supervisor who meets the qualifications stated in the Federal Communications Commission's Rules and Regulations.

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (cont'd)**C. Connections of Customer-Provided Communications Systems Not Subject to the Federal Communications Commission's Rules and Regulations**

1. Direct Electrical Connection

Customer-provided communications systems not subject to the Federal Communications Commission's Rules and Regulations may be connected with telecommunications services on a direct electrical basis at the customer's premises provided that:

a. The connection is made through:

1. a connecting arrangement furnished by the Company, or
2. registered or grandfathered terminal equipment, protective circuitry or communications system subject to the Federal Communications Commission's Rules and Regulations which, either singularly or in combination, assure that the requirements of the Federal Communications Commission's Rules and Regulations are met at the network interface.

In lieu of these requirements for total hardware protection, an optional, alternative method is available as described in C.2., following, for the control of signal power only.

b. The connection is:

1. through switching equipment, or
2. to a customer-provided communications system not subject to the Federal Communications Commission's Rules and Regulations that is arranged to promptly return the network service to an idle (on-hook) state should the communications system fail. In addition, the customer must notify the Company when the communications system fails.
 - (a) Minimum protection criteria set forth in the preceding, are complied with when the connection is made through equipment or systems that are not registered.
 - (b) When the connection is to WATS service, the customer has a requirement to communicate over a WATS line to or from premises of that customer located in the same rate state as that for which the WATS initial period rate applies. Customer-provided communications systems not subject to the Federal Communications Commission's Rules and Regulations which are not connected through switching equipment must terminate only in that WATS rate state in terminal equipment or communications systems subject to the Federal Communications Commission's Rules and Regulations.

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (cont'd)**C. Connections of Customer-Provided Communications Systems Not Subject to the Federal Communications Commission's Rules and Regulations (cont'd)**

2. Institutional Procedures for Signal Power Control

- a. When customer-provided communications systems not subject to the Federal Communications Commission's Rules and Regulations are connected through (a) a Company-provided connecting arrangement or (b) registered or grandfathered terminal equipment, communications system or protective circuitry which assures that all of the requirements of the Federal Communications Commission's Rules and Regulations are met at the telecommunications network interface, no further action is required. However, when a customer elects to connect such a communications system to the telecommunications network and the registered or grandfathered equipment, system or protective circuitry through which the connection is made does not provide protection for signal power control, the customer must comply with the following institutional procedures:
 1. The customer-provided communications system must be installed, operated and maintained so that the signal power (within the frequency range of 200-4000 Hertz) at the telecommunications network interface continuously complies with the Federal Communications Commission's Rules and Regulations.
 2. The operator(s)/maintainer(s) responsible for the establishment, maintenance and adjustment of the voice frequency signal power present at the telecommunications network interface must be trained to perform these functions by successfully completing one of the following:
 - (a) a training course provided by the manufacturer of the equipment used to control voice frequency signal power; or
 - (b) a training course provided by the customer or authorized representative, who has responsibility for the entire communications system, using training materials and instructions provided by the manufacturer of the equipment used to control the voice frequency signal power; or
 - (c) an independent training course (e.g., trade school or technical institution) recognized by the manufacturer of the equipment used to control the voice frequency signal power; or
 - (d) in lieu of the preceding training requirements, the operator(s)/maintainer(s) is under the control of a supervisor trained in accordance with (a) through (c) preceding.

Upon request, the customer is required to provide the proper documentation to demonstrate compliance with the requirements in C.2.a.2.

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (cont'd)

C. Connections of Customer-Provided Communications Systems Not Subject to the Federal Communications Commission's Rules and Regulations (cont'd)

2. Institutional Procedures for Signal Power Control (cont'd)

a. (cont'd)

3. At least 10 days advance notice must be given to the Company in the form of a notarized affidavit before the initial connection of the customer-provided communications system. A copy of the affidavit must also be maintained at the customer's premises. The affidavit must contain the following information:

- (a) The full name, business address, business telephone number and signature of the customer or authorized representative who has responsibility for the operation and maintenance of the communications system.
- (b) The line(s) which the communications system will be either connected to or arranged for connection to.
- (c) A statement that all operations associated with establishment, maintenance and adjustment of the signal power present at the telecommunications network interface will comply with the Federal Communications Commission's Rules and Regulations.

A statement describing how each operator/maintainer of the communications system will meet and continue to meet the training requirements for persons installing, adjusting or maintaining the communications system.

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (cont'd)**C. Connections of Customer-Provided Communications Systems Not Subject to the Federal Communications Commission's Rules and Regulations (cont'd)**

2. Institutional Procedures for Signal Power Control (cont'd)
 - b. Extraordinary Procedures
 1. The Company may invoke extraordinary procedures to protect the telecommunications network where one or more of the following conditions are present:
 - (a) Information provided in the affidavit gives reason to believe that a violation of the Federal Communications Commission's Rules and Regulations or the Institutional Procedures set forth in C.2.a., preceding, is likely.
 - (b) Harm has occurred and there is reason to believe this harm was a result of operations performed under the Institutional Procedures set forth in C.2.a. preceding.
 2. The extraordinary procedures which can be invoked by the Company include:
 - (a) Requiring the use of protective apparatus which either protects solely against signal power or which assures that all of the requirements of the Federal Communications Commission's Rules and Regulations are met at the telecommunications network interface. This protective apparatus may be provided by either the Company or the customer.
 - (b) Disconnecting service.
 3. A charge equal to the Maintenance of Service charge, as provided in the Restoration of Service Part 3 of the Guidebook, will apply when:
 - (a) It is necessary to send a Company employee to the premises where the connection is made because a condition set forth in the preceding, exists, and
 - (b) A failure to comply with the Federal Communications Commission's Rules and Regulations or the Institutional Procedures for signal power control in C.2.a, preceding, is disclosed.
 - (i) It is necessary to send a Company employee to the premises where the connection is made because a condition set forth in a., preceding, exists, and
 - (ii) A failure to comply with the Federal Communications Commission's Rules and Regulations or the Institutional Procedures for signal power control in C.2.a, preceding, is disclosed.

D. Connections of Customer-Provided Terminal Equipment to Services Specifically Exempted From the Federal Communications Commission's Registration Program

The customer-provided terminal equipment must comply with the minimum protection criteria set forth in Part 20, preceding.

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (cont'd)

E. Connections with Customer-Provided Communications Systems

1. Local Exchange Access Line Charges

a. Application of Business Local Exchange Access Line Charges

1. The PBX trunk rate applies for use in providing access to communication systems which perform switching functions and/or connect with the Local Exchange access lines on a pooled-access basis. Refer to Part 3 and Part 4 of the Guidebook.
2. The multiline rate applies for use in providing access to communication systems which do not perform switching functions and/or connect with the Local Exchange access lines on a pooled-access basis, but do provide for facilitating pick-up of two or more business exchange lines. Refer to Part 3 and Part 4 of the Guidebook.
3. The individual line rate applies for use in providing access in all other cases. See Part 3 and Part 4 of the Guidebook for appropriate charges.

b. Application of Residence Local Exchange Access Line Charges

1. The PBX trunk rate applies for use in providing access to communication systems which perform switching functions and/or connect with the Local Exchange access lines on a pooled-access basis. See Part 3 of the Guidebook for Service Connection Charges appropriate charges.
2. The individual line rate applies for use in providing access in all other cases. See Part 3 and Part 4 of the Guidebook for service charges and line charges.

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (cont'd)

F. Connections of Service Station Lines and Facilities Furnished by the Customer Which Involve Hazardous or Inaccessible Locations

1. Except as otherwise provided in B. following, service station lines, and facilities furnished by the customer which involve hazardous or inaccessible locations, may be connected to the telecommunications network.
2. Terminal equipment and communications systems connected to the telecommunications network in accordance with A. preceding, prior to January 1, 1980, may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of terminal equipment and communications systems subject to the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with B. preceding.

G. Connections of Customer-Provided Private Mobile Systems with Stations or Private Branch Exchange or Centrex Switching Systems

1. Customer-provided private mobile systems may be connected with extension stations through manual or dial PBX systems or Centrex systems by means of connecting equipment provided by the Company, subject to the provisions of C, preceding.
2. The Company-provided connecting equipment will be located at the attendant's position and will operate on a manual basis only, regardless of the type of PBX or Centrex system.
3. Such connections are authorized only for the purpose of intercommunication between such extension stations and the customer-provided private mobile equipment; and except as provided in preceding paragraphs, private mobile radio telephone systems may not be connected with the exchange and message toll network of the Company.

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (cont'd)**H. Connections of Customer-Provided Test Equipment**

1. Totally Protective Connections

Customer-provided test equipment may be connected to the telecommunications network at the premises of the customer through registered or grandfathered terminal equipment, protective circuitry or communications systems subject to the Federal Communications Commission's Rules and Regulations which, either singularly or in combination, assure that all of the requirements of the Federal Communications Commission's Rules and Regulations (total protection) are met at the telecommunications network interface.

2. Program for Connections of Customer-Provided Test Equipment

Customer-provided test equipment may also be connected at the premises of the customer either (a) directly at the telecommunications network inter-face or (b) through terminal equipment, protective circuitry or communications systems subject to the Federal Communications Commission's Rules and Regulations which does not provide protection for signal power control under the following program provided that:

- a. The customer-provided test equipment is limited to transmission signal power generating and/or detection devices, or similar devices, utilized by the customer for the detection and/or isolation of a communications service fault.
- b. The customer-provided test equipment is of a type that was lawfully directly connected to the telecommunications network as of March 6, 1981. Such test equipment may remain connected, be moved or reconnected during the life of the test equipment unless it has been subsequently modified.
- c. Direct connections of customer-provided test equipment are made through Company-provided jacks or as otherwise authorized by the Company.
- d. Customer-provided test equipment must be operated in accordance with the Institutional Procedures for Signal Power Control as specified in H.3., following.
- e. The customer notifies the Company of each telecommunications network service at each premises to which the customer-provided test equipment will be connected in advance of the initial connection. The customer must also notify the Company when such test equipment is permanently disconnected at each premises.
- f. No customer-provided test equipment or combination of test equipment with terminal equipment, protective circuitry or communications systems subject to the Federal Communications Commission's Rules and Regulations (including but not limited to wiring) may cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment, or degradation of service to persons other than the user of the subject test equipment or the user's calling or called party.

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (cont'd)**H. Connections of Customer-Provided Test Equipment (cont'd)**

3. Institutional Procedures for Signal Power Control

- a. In accordance with H.2.d., preceding, the customer must comply with the following Institutional Procedures:
 1. The customer must install, operate and maintain the test equipment so that its signal power at the telecommunications network interface complies with the Federal Communications Commission's Rules and Regulations.
 2. The operator(s)/maintainer(s) responsible for the test equipment signal power present at the telecommunications network interface must be trained to perform these functions by successfully completing one of the following:
 - (a) A training course provided by the manufacturer of the test equipment, or
 - (b) A training course provided by the customer, or authorized representative of the customer, using training materials and instructions provided by the manufacturer of the test equipment, or
 - (c) An independent training course (e.g., trade school or technical institution) recognized by the manufacturer of the test equipment, or
 - (d) In lieu of the preceding training requirements, the operator(s)/maintainer(s) is under the control of a supervisor trained in accordance with H.3.a.2.(a) through (c), preceding.

Upon request, the customer is required to provide proper documentation to demonstrate compliance with the requirement in H.3.a.2.

3. Advance notice must be given to the Company in the form of a notarized affidavit before the initial connection of the customer-provided test equipment at each premises after April 9, 1981. A copy of the Affidavit must also be maintained at the customer's premises. The Affidavit must contain the following information:
 - (a) The full name, business address, business telephone number and signature of the customer or authorized representative who has responsibility for the operation of the test equipment.
 - (b) The line(s) to which the test equipment will be either connected to or arranged for connection to.
 - (c) A statement that all operations associated with the establishment, maintenance and adjustment of the test equipment signal power present at the telecommunications network interface will comply with the Federal Communications Commission's Rules and Regulations.
 - (d) A statement describing how each operator of the test equipment will meet and continue to meet the training requirements for persons installing, connecting, adjusting or maintaining the test equipment.

CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (cont'd)

H. Connections of Customer-Provided Test Equipment (cont'd)

3. Institutional Procedures for Signal Power Control (cont'd)
 - b. Extraordinary Procedures
 1. The Company may invoke extraordinary procedures to protect the telecommunications network where one or more of the following conditions are present:
 - (a) Information provided in the Affidavit gives reason to believe that a violation of the Federal Communications Commission's Rules and Regulations or the Institutional Procedures set forth in H.3.a., preceding, is likely.
 - (b) Harm has occurred, and there is reason to believe this harm was a result of operations performed under the Institutional Procedures set forth in paragraph H.3.a., preceding.
 2. The extraordinary procedures which can be invoked by the Company include:
 - (a) Requiring the use of protective apparatus which either protects solely against excessive signal power or which assures that all of the requirements of the Federal Communications Commission's Rules and Regulations are met at the telecommunications network interface.
 - (b) Disconnecting service.
 3. A charge equal to the Customer-Owned Equipment Isolation Charge will apply when:
 - (a) It is necessary to send a repair person to the premises where the test equipment is connected because a condition as set forth in H.3.b.1., preceding, exists, and
 - (b) A failure to comply with the Institutional Procedures for signal power control is disclosed.