

DEFINITION OF TERMSAccessory

A device which is mechanically attached to, or used with, the facilities furnished by the Company and which is independent of, and not electrically, acoustically or inductively connected to, the conductors in the communications path of the telecommunications system.

Alternating Current Supply

Electrical energy which is used for the operation of bells and signal devices.

Attendant Position

An attendant switchboard or console which provides an answering point for customer-provided communications systems. It is used for answering and distributing the incoming calls and for assisting certain users.

Authorized Protective Connecting Module

A protective unit designed by the Company and manufactured under the control of Company quality assurance procedures; such unit is to be incorporated in a conforming answering device.

Base Rate

A schedule rate for any class-of-exchange service available within the base rate area.

Base Rate Area

That portion of the exchange area in which Exchange Service is furnished at schedule rates for each class of service without mileage or construction charges.

Basic Service Area

An area in which designated Local Exchange Services are provided at rates shown in Part 4 of the Guidebook. When Local Exchange Services are furnished outside their designated basic service area, mileage charges are applicable. Urban basic service area is the base rate area.

Battery

See *Direct Current Supply*

Building

The term "same building" is to be interpreted to mean a structure under one roof or two or more structures on one premises which are connected by an enclosed or covered passageway. In no case can conduit be considered as an enclosed passageway nor buildings connected by a covered public mall be the "same building."

Call Number

See *Telephone Number*

Cancellation Charge

See *Termination Charge*

Central Office

A central office is a local exchange switching unit which is used to interconnect exchange access arrangements or telephones within a specified area.

DEFINITION OF TERMS (cont'd)

Central Office Designation
See *Telephone Number*

Centrex
Centrex Service provided by switching equipment which is located on the Company's premises.

Centrex Control Switching Equipment
The switching equipment, located on the Company's premises, used to provide Centrex Service furnished in accordance with Centrex Service provisions of Part 5 of the Guidebook.

Central Office Connecting Facility
A facility furnished to an Other Common Carrier by the Company (in accordance with the Company's Facilities for Other Common Carrier's Interstate Guidebooks and Tariffs) between the terminal location of the Other Common Carrier and a point of connection on the Company premises.

Class of Service
A description of customer service which denotes the nature of its use, i.e., business or residence service.

Common Control Switching Arrangement (CCSA)
A service arrangement at certain Company premises to interconnect private line telephone service channels of a switched service network provided to a customer. Use of the common control switching equipment on the Company premises is shared with other service offerings or customers.

Communications System
Channels and other facilities which are capable, when not connected to the telecommunications network, of two-way communications between customer-provided terminal equipment and/or Company stations.

Company
Southwestern Bell Telephone L.P., d/b/a AT&T Missouri.

Company Station
See *Subscriber Station*

Composite Data Service
The combined use of terminal and data switching equipment provided by a Composite Data Service Vendor with the use of telecommunications services of the Company to perform data switching for others.

Composite Data Service Vendor
A customer that has been certificated by the proper state regulatory body and/or the Federal Communications Commission pursuant to Section 214 of the Communications Act of 1934, as amended, to acquire and operate facilities to perform data switching for others. A customer shall be classified as a Composite Data Service Vendor only with respect to use of those exchange services which are utilized for the provision of Composite Data Service.

Conformance Number
An identifying number assigned by the Company to a particular model of conforming answering device incorporating an authorized protective connecting module when that model or device is in conformance with the provisions set forth by the Company in its technical reference for conforming answering devices.

DEFINITION OF TERMS (cont'd)Conforming Answering Device

A customer-provided device which automatically answers incoming calls, transmits a prerecorded voice message or appropriate audible signal to the calling party, records a voice message from the calling party if so designed and arranged and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company.

Connecting Company

A corporation, association, firm or individual owning and operating one or more central offices and with whom traffic is interchanged.

Connecting Station

An exchange station of a connecting company.

Construction Charge

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in Part 2, Section 5.

Covered Public Mall

A covered public area, originally intended for, or formerly used as, a public street or alley running between two or more buildings.

Customer

The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the regulations of the Company.

Customer Premises Inside Wire

That wire including connectors, blocks and jacks, within a customer's premises that extends between the demarcation point to those locations within the customer's premises to which terminal equipment can be connected for access to the Company Network.

Customer-Provided Terminal Equipment

Devices, apparatus and their associated wiring provided by a customer which are used with the network control signaling unit, DATAPHONE Data Set or other equipment furnished by the Company and does not include customer-provided communications systems.

Customer-Provided Test Equipment

Denotes test equipment located at the premises of the customer that is used by the customer for the detection and/or isolation of a communications service fault.

DEFINITION OF TERMS (cont'd)Data Access Arrangement

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in Part 2, Section 9 and Part 20, Section 2 of the Guidebook.

Data Switching

When used in connection with Composite Data Service, denotes the switching of data (non-voice) messages by the interchange, controlling and routing of data messages via communications facilities, wherein the information content of the message remains unaltered.

Demarcation Point

That point (referred to as Demarc Point or Network Interface) of interconnection between the Company's facilities and the wiring at the subscriber's premises. The Demarc Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's Rules and Regulations. The Demarc Point will generally be within twelve inches of the protector or, absent a protector, within twelve inches of the entry point to the customer's premises. If conforming to the twelve inches is unrealistic or technically impossible, the Demarc Point will be the most practicable minimum point of entry to the customer's premises.

The network interface may be located at a point other than the normal demarcation point where the network interface is already established by the presence of network equipment. For multiunit (e.g., apartments, college campuses, shopping centers) the structure owner shall make the final decision on whether the structure shall be treated as a multipremises structure with one demarcation point per premise or, as a single premise with one demarcation point for the entire structure. The structure owner shall have the option of having the demarcation point placed at a location other than that determined by the Company provided the structure owner pays any additional construction costs and such location is consistent with the minimum point of entry standard.

Upon request of the subscriber or their agent, the Company shall provide additional regulated network entrance facilities and/or demarcation arrangements in single tenant multiunit or multibuilding situations in accordance with Part 2, Section 5 of the Guidebook. Each additional regulated network entrance facility will terminate in a demarcation arrangement located at a minimum point of entry within a specified designated telecommunications equipment space.

With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Company may place the Demarc Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks and similar premises may be treated by the Company as a single unit premises, with the Demarc Point being placed on the shore.

Direct Current Supply

Electrical energy for talking and signaling purposes, other than ringing, except in the case of intercommunicating systems when direct current may be used for ringing the telephone bells.

Direct Electrical Connection

A physical connection of the electrical conductors in the communications path.

DEFINITION OF TERMS (cont'd)

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Equipment Space

An area or areas, agreed upon by the subscriber and the Company, located on or within a structure that is specifically designated for the purpose of terminating regulated Company provided services and facilities. The necessary security, lighting, commercial power and environmental controls are provided within this area.

Excess Mileage

See *Urban Mileage*

Exchange

A telephone system which provides for service within a specified area known as the "Exchange Area." An exchange is termed a "Potential Exchange" when the customers are served (MT) by a central office located in another exchange area. (See *Serving Office District*)

Exchange Access Arrangement

An Exchange Access Arrangement (EAA) is a telephone facility which permits access to and from both the customer's premises and the telephone exchange network point. A telephone exchange network point is also known as a serving central office.

Exchange Access Line

Company-provided and maintained central office equipment and Company facilities, including the Network Interface which provide access to and from the telecommunications network for message long distance and local calling.

Exchange Area

The area within which the Company will furnish complete telephone service at the exchange rates applicable within that area.

Exchange Switching Service

The classification of Exchange Service furnished to a service telephone.

Exchange Telephone

A telephone receiving Exchange Service.

Exchange Telephone Service

That service which entitles the customer to have his telephone connected with any other exchange telephone within the exchange area or with any other telephone to which such connection is provided at charges specified in the Part 3 and Part 4 of the Guidebook.

Extended Area Service

A Local Exchange Service that is provided between two or more contiguous exchange areas.

DEFINITION OF TERMS (cont'd)

Flat Rate Service

Exchange Service furnished for a specified sum without regard to the amount of use.

Foreign Serving Office Mileage

See Part 15, Section 1

Foreign Serving Office Service

Exchange Service by means of a circuit connecting a customer's station with a serving office of the same exchange but outside of the serving office district in which the telephone is located.

Foreign Exchange Mileage

See Part 15, Section 1

Foreign Exchange Service

Exchange Service furnished by means of a circuit connecting a customer's telephone with a serving office outside of the exchange area in which the telephone is located.

Grade of Service

A description of residence or business service which denotes the number of parties (access lines) that a telephone line is designed to serve, i.e., one-party (individual), two-party or four-party service.

Grandfathered Communications Systems

The term "Grandfathered Communications Systems" denotes communications systems (including their equipment, premises wiring and protective circuitry, if any) connected at the customer's premises, in accordance with any Company's Guidebook, and that are considered to be grandfathered under the Federal Communications Commission's Rules and Regulations, because such systems are connected to the telecommunications network prior to January 1, 1980, and are of a type of system which was directly connected (i.e., without Company-provided connecting arrangements) to the telecommunications network as of June 1, 1978.

Grandfathered Connections of Communications Systems

The term "Grandfathered Connections of Communications Systems" denotes connections via Company-provided connecting arrangements of customer communications systems (including their equipment and premises wiring) at the customer's premises, in accordance with any Company's Guidebook, and that are considered to be grandfathered under the Federal Communications Commission's Rules and Regulations, because such connections to the telecommunications network are made via Company-provided connecting arrangements prior to January 1, 1980, and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

Grandfathered Terminal Equipment

The term "Grandfathered Terminal Equipment" denotes terminal equipment (including protective circuitry, if any) connected at the customer's premises, in accordance with any Company's Guidebook, and that is considered to be grandfathered under the Federal Communications Commission's Rules and Regulations, because such terminal equipment was connected to the telecommunications network prior to July 1, 1979, and is of a type of terminal equipment which was directly connected (i.e., without Company-provided connecting arrangements) to the telecommunications network as of October 17, 1977.

DEFINITION OF TERMS (cont'd)

Grandfathered Connections of Terminal Equipment

The term "Grandfathered Connections of Terminal Equipment" denotes connections via Company-provided connecting arrangements of customer-provided terminal equipment connected at the customer's premises, in accordance with any Company's Guidebook, and that are considered to be grandfathered under the Federal Communications Commission's Rules and Regulations, because such connections to the telecommunications network were made via Company-provided connecting arrangements prior to July 1, 1979, and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network as of October 17, 1977.

Individual (One-Party) Line Service

A grade of Exchange Service which provides for a maximum of one main station on a line.

Initial Rate/Initial Rate Area

See *Base Rate*

Installation/Move Charge

A nonrecurring charge made under certain conditions covering the cost or portion of the cost of the work connecting, furnishing or moving telephone service. (See Construction Charge and Service Connection Charges.)

Intercommunication System

See *Private Branch Exchange*

Interexchange Channel

That portion of a channel which interconnects exchanges in which the stations are located.

Interface

That point on the premises of the customer at which provision is made for connection of other than Company-provided facilities to facilities provided by the Company. (See Network Interface)

International Record Carrier

A carrier, certified by the Federal Communications Commission, to provide overseas/international telecommunications service other than voice communication (e.g., teletypewriter, facsimile, data).

Jack

A fixed socket provided by the Company to accomplish the direct electrical connection between telephone facilities by means of cords ending in plugs.

Jurisdiction

A geographic area meeting each of the following conditions:

- Presided over by the same regulatory body;
- Within the boundary of a single state;
- An area in which Southwestern Bell d/b/a AT&T Missouri is authorized to provide service.

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/1/ Material now appears on Sheet 7.1

DEFINITION OF TERMS (cont'd)

Listing

A listing consists of a name, address, and telephone number of a listed residential or business customer.

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Listing Information System

A database that contains the listed names, addresses and telephone numbers of AT&T residential and business customers and where available, listings of residential and business customers served by other local providers.

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Locality Rate

A rate quoted as a single item but made up of base rate, plus an average or commuted mileage or construction charge, applied uniformly to all customers to the same class of service within a defined part of the schedule area, not a part of the base rate area of the schedule under which service is rendered.

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DEFINITION OF TERMS (cont'd)

Local Message

See *Message*

Local Service Area

The area within which service is furnished between stations without charge other than the regular Exchange Service charge.

Measured Service

A class of service for which a charge is made in part on the basis of network access and, in part, on the basis of four local usage pricing elements, number of local messages, the duration of the message, the distance of the message within the local area and the time of day the message was placed.

Message

A telephone conversation of any prescribed length between two telephone stations. Messages may be classified as follows:

Local Message: A communication between telephone stations located within the area defined as the local service area of the station from which the message originates.

Toll Message: A communication between two telephone stations, the called station being outside of the local service area of the station from which the message originates.

Message Rate Service

A class of Exchange Service, not including coin box service, for which charge is made wholly or in part on the basis of amount of use.

Move

Inside Move: A relocation of telephone service from one location to another location on the same premises.

Outside Move: A discontinuance of telephone service at one premises and its installation at another premises, all within the same jurisdiction, between rate jurisdictions of a Bell Operating Company or between two jurisdictions in separate Bell Operating Companies, if appropriate.

Multiline

An individual flat rate business Exchange Service furnished by means of two or more exchange lines terminating in apparatus which facilitates pick-up by associated stations.

Multiline rate exceptions are as follows:

- Multiline rates do not apply where the PBX trunk rate applies or on Package PBX or Centrex Service.
- Multiline rates do not apply to announcement lines.
- Multiline rates do not apply to Secretarial Answering Lines terminated at a Telephone Answering Bureau. Extensions terminated at a Telephone Answering Bureau are not considered when determining whether multiline rates apply.
- Functions performed by data sets are not considered when determining whether multiline rates apply.

DEFINITION OF TERMS (cont'd)Multiline Hunt Group

Rotary (hunting) service provided in Electronic Switching System (ESS) offices where a standard seven-digit number is assigned only to the first line in a customer's number group. Subsequent lines are designated by using two-, three- or four-digit numbers dependent on the type of ESS office. The Company reserves the right to determine when Multiline Hunt Group numbers are assigned.

Network

See *Telecommunications Network*

Network Access Line

The exchange line from the serving office terminating directly at the customer-provided communications system.

Network Access Terminal

A special arrangement at a PBX, Centrex or an instrument on the customer's premises to provide access to a private line switched service network for incoming and/or outgoing calls.

Network Control Signaling

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

Network Control Signaling Unit

The terminal equipment furnished for the provision of network control signaling.

Network Interface

The point where the Company's installation and maintenance responsibility, on a tariffed and guidebook basis, ends and the customer's installation and maintenance responsibility begins. It is a Company-provided jack or its equivalent. (See Demarcation Point)

Nonlead Numbers

Any number in the customer's number group that is not the first number.

Nonpublished Exchange Service

An Exchange Service, the listing of which, at the customer's request, is omitted from the alphabetical list of names of customers. Nonpublished telephone numbers are not divulged except in situations where the Company is served with valid legal process or is in receipt of lawful demand of a law enforcement agency.

DEFINITION OF TERMS /cont'd/

Obsolete

A classification indicating the restricted availability of a service offering. The extent of the restriction is denoted by annotations as follows:

Existing Locations:

Can add to existing system^{/3/}
Can transfer contract^{/1/}
Cannot move from one premises to another^{/2/}

Existing Installations:

Cannot add to existing system
Can transfer contract^{/1/}
Cannot move from one premises to another^{/2/}

Existing Customer:

Can add to existing system^{/3/}
Cannot transfer contract
Can move from one premises to another^{/2/}

Existing Customers At Existing Locations:

Can add to^{/3/}
Cannot transfer contract
Cannot move from one premises to another^{/2/}

Existing Installations At Existing Locations:

Cannot add to
Can transfer contract^{/1/}
Cannot move from one premises to another^{/2/}

Existing Installations At Existing Locations For Existing Customers:

Cannot add to
Cannot transfer contract
Cannot move from one premises to another^{/2/}

Existing Service Arrangements:

Cannot add to
Can transfer contract^{/1/}
Can move from one premises to another^{/2/}

Other Common Carrier

The term "Other Common Carrier" denotes Specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing telecommunications services as such carriers may be authorized by the Federal Communications Commission and the Missouri Public Service Commission to provide.

/1/ For the Transfer of Contract provision, refer to Part 2 of the Guidebook for all customer contracts.

/2/ See explanation of the term "Premises" as provided in this Section. Also, refer to Part 3 of the Guidebook for application of Service Connection Charges.

/3/ Additions subject to availability of equipment.

DEFINITION OF TERMS (cont'd)

Patron

When used in connection with Composite Data Service, denotes a subscriber to the data switching services of a Composite Data Service Vendor.

Pay Telephone

The equipment placed by a Payphone Service Provider to facilitate the provisioning of pay telephone service to end users. Such service is utilized by the use of coins or alternative billing mechanisms.

Potential Exchange

See *Exchange*

Premises

See definition of term "building."

All portions of the same building occupied by the same customer, provided that:

- The portions are not separated from each other by intervening offices, rooms or suites not occupied by the customer.
- The portions on different floors are contiguous and that the portion on the upper floor is directly above the portion occupied on the lower floor.

All of the buildings occupied by the same customer, provided that:

- All of the buildings are located on the same continuous plot of ground, all of which plot is owned and/or held under lease by the same customer, and the buildings are not intersected by a public vehicular thoroughfare which is governmentally owned.

Primary Calling Area (Primary Service Area):

That area throughout which telephone calls may be completed without the application of message toll telephone charges.

DEFINITION OF TERMS (cont'd)

Private Branch Exchange

A. Dial Systems

1. **Switchboard Systems:** A dial switchboard system provides automatic switching equipment to interconnect lines terminating in the switching equipment or to connect these lines to central office trunks. Incoming calls are manually switched to terminating lines by keys or cords.
2. **Key Station Systems:** A key station system provides automatic switching equipment to interconnect lines terminating in the switching equipment or to connect these lines to central office trunks with supervision of incoming calls at one or more master stations.

B. Manual Systems

Switchboard System: A manual switchboard system provides a manually operated switchboard operated by keys or cords to interconnect the lines terminating in the switchboard or to connect these lines to central office trunks for incoming or outgoing calls.

C. Intercommunicating Systems

No. 1 and No. 2 Systems: A system in which each station is equipped with a set of pushbuttons that can be used to signal or connect that station to other stations connected to the system or to central office trunks.

D. Circuits and Equipment Ordinarily Furnished Include the Following:

Private Branch Exchange Trunk Line: A circuit which connects a Private Branch Exchange with the central office for the purpose of telephone communication.

Direct Current Supply: (See Direct Current Supply)

Alternating Current Supply: (See Alternating Current Supply)

Ringling Circuit: A circuit connecting a Private Branch Exchange with the central office for the purpose of furnishing to the Private Branch Exchange alternating current for ringling purposes.

DEFINITION OF TERMS (cont'd)

Rate Center

A specified geographic location within an exchange area or zone of a Metropolitan Exchange (or location outside the exchange area) from which mileage measurements are determined for the application of interexchange mileage rates.

Registered

The term "Registered" denotes equipment which complies, and has been approved, within the Registration provisions of the Federal Communications Commission's Rules and Regulations.

Ringling Circuit

See *Private Branch Exchange*

Rotary Dial Telephone Service

That service which utilizes rotary dial pulse equipment (as opposed to Touch-Tone Equipment) to originate calls.

Rural Basic Service Area

See *Basic Service Area*

Schedule Area

An area within which a given exchange rate schedule is available, with mileage charges when applicable.

Season Rate

A rate for Exchange Service during all or any portion of a specified season period or during a definite part of the calendar year. (See Short Term Rate)

Series Completion

Telephone numbers assigned in a rotary (hunting) number group where each number assigned is a standard seven-digit number. The Company reserves the right to determine when series completion numbers are assigned.

Service Connection Charges

Refers to nonrecurring charges made to customers for the purpose of reimbursing the Company for the cost involved in connecting, moving, changing and disconnecting telephone service.

Standard Residence and Business Service

Residence or business service furnished by means of line(s) terminating only in non-button or one-button (non-key) telephone instruments.

Complex Residence and Business Service

Service provided as a part of, or in connection with, a system in which two or more exchange access lines terminate in an apparatus which facilitates pick-up or shared access to exchange access lines.

Service Point

When used in connection with customer-provided communications channels, denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with stations or customer-provided terminal equipment.

DEFINITION OF TERMS (cont'd)Service Station Line

Telephone facilities provided by the customer in isolated and sparsely developed areas where it is not practicable for the Company to make such facilities available.

Service Terminating Arrangement

Company-provided equipment which terminates WATS or Exchange Telephone Service at a customer's premises. The Service Terminating Arrangement provides a clearly delineated interface which facilitates the design, isolation and testing of WATS or Exchange Telephone Service. Where a protective connecting arrangement is required, the Service Terminating Arrangement is provided as a part of the protective connecting arrangement.

Serving Office

The office in the service area from which a customer would normally be served for Local Exchange Telephone Service. Where the serving office is not located in the service area, a theoretical location has been established by the Company for billing purposes.

Serving Office Area

The specific area normally served by a serving office. A serving office area may be served in several ways, namely:

- By a single-unit serving office with one telephone number prefix.
- By a multi-unit serving office with multi-telephone number prefixes.
- By a theoretical serving office with switching equipment located in another exchange or serving office area.

Short-Term Rate

A rate quoted for service for a period less than the regular service term and quoted specifically for such period of service.

Simple Inside Wire

Any inside wiring other than complex wire, e.g., wire on the customer's side of the Demarcation Point that terminates in telephone apparatus that does not facilitate pick-up by associated stations.

Station

The network control signaling unit, data set or other equipment at the customer's premises which enables the customer to establish the communications connection to effect communications through such connections; also, denotes a termination of an individual exchange line or PBX trunk provided in accordance with the provisions of this Guidebook in switching equipment located in an exchange foreign to the exchange in which the customer is located.

Subscriber's Coin Box Service

A classification of subscriber's service furnished to stations equipped with coin-collecting devices as part of the Company's service at rates which are dependent, wholly or in part, upon the number of local messages within a given period.

Subscriber

A person who has contracted for and is receiving telephone service. The contract may be written, verbal or merely an understanding.

DEFINITION OF TERMS (cont'd)

Suburban Basic Service Area
See *Basic Service Area*

Supplemental Contract
A contract for service, equipment or facilities in addition to that provided for under the original contract.

Suspension of Service
An arrangement made at the request of the customer or at the initiative of the Company for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises.

Switchboard
See *Private Branch Exchange*

Switched Circuit Automatic Network (SCAN)
A service arrangement at certain Company premises to interconnect Private Line Telephone Service channels of a switched service network provided to certain agencies of the Federal Government. The common control switching on the Company premises is provided on a four-wire basis. Such service may be arranged for cryptographic transmission.

Switched Service Network (SSN)
A private line network that uses SCAN and/or CCSA-type common control switching.

Switching Equipment
Equipment which performs the function of establishing and releasing connections between:

- Two or more Company-provided services, or
- Company-provided service or services and a communications system or systems provided by the customer or Other Common Carrier.

Such equipment shall operate to establish each connection for the purpose of the transmission of communications and shall operate to release the connection or generate a supervisory signal for the manual release of the connection by an attendant immediately following the conclusion of each call.

Telecommunications Network
All facilities of the Company that are used to provide its services.

Telephone Company
"Company", Southwestern Bell Telephone L.P., d/b/a AT&T Missouri.

Telephone Number
A designation assigned to a subscriber's station for convenience in operating. Telephone numbers may include the name of a central office which is termed the "Central Office Designation."

DEFINITION OF TERMS (cont'd)

Termination Charge

A charge made to a subscriber if the contract is terminated prior to the expiration of the contract period.

Theoretical Central Office District

See *Serving Office Area*

Theoretical Exchange

See *Exchange*

Tie Line

A circuit directly connecting two Private Branch Exchange switchboard systems.

Toll Service/Message Toll Telephone Service

Message Toll Telephone Service is that of furnishing facilities for telephone communication between telephones in different local service areas in accordance with the regulations and system of charges specified in the Long Distance Message Telecommunications Service, Part 9 of the guidebook. The toll service charges specified in the Guidebook are in payment for all service furnished between the calling and called telephones.

Unlimited Service

See *Flat Rate Service*

Urban Basic Service Area

See *Basic Service Area*

Urban Mileage

The mileage applied in establishing the rate for service to a customer outside the base rate area and which represents the distance from the limits of the base rate area to the customer's station.

Zone

That portion of a Metropolitan Exchange which has a separate rate center.