

SNET America, Inc. d/b/a AT&T Long Distance East's Massachusetts M.D.T.E. Tariff No. 3 replaces in its entirety SNET America, Inc. d/b/a SBC Long Distance East's Massachusetts M.D.T.E. Tariff No. 2

SPECIALIZED COMMON CARRIER SERVICE

REGULATIONS AND RATES

OF

SNET America, Inc.

d/b/a

AT&T Long Distance East

This tariff includes the rates, charges, terms and conditions of service for the provision of intrastate communications service by SNET America, Inc. d/b/a AT&T Long Distance East between locations in Massachusetts.

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
Title	Original	25	1 <sup>st</sup> Rev	48.1	5 <sup>th</sup> Rev
1	16 <sup>th</sup> Rev*	26	Original	50	Original
2	Original	27	1 <sup>st</sup> Rev	51	Original
3	Original	28	1 <sup>st</sup> Rev	52	Original
4	2 <sup>nd</sup> Rev	29	1 <sup>st</sup> Rev*	53	1 <sup>st</sup> Rev
5	Original	30	1 <sup>st</sup> Rev*	54	1 <sup>st</sup> Rev
6	2 <sup>nd</sup> Rev*	31	5 <sup>th</sup> Rev	55	1 <sup>st</sup> Rev
7	2 <sup>nd</sup> Rev	32	3 <sup>rd</sup> Rev*	56	2 <sup>nd</sup> Rev
8	Original	33	1 <sup>st</sup> Rev*	57	2 <sup>nd</sup> Rev
9	1 <sup>st</sup> Rev*	34	4 <sup>th</sup> Rev	58	3 <sup>rd</sup> Rev
10	Original	35	2 <sup>nd</sup> Rev	58.1	3 <sup>rd</sup> Rev
11	1 <sup>st</sup> Rev*	36	2 <sup>nd</sup> Rev	59	1 <sup>st</sup> Rev
12	Original	37	2 <sup>nd</sup> Rev	60	2 <sup>nd</sup> Rev
13	Original	38	4 <sup>th</sup> Rev*	61	2 <sup>nd</sup> Rev
14	Original	39	3 <sup>rd</sup> Rev	62	2 <sup>nd</sup> Rev
15	Original	40	1 <sup>st</sup> Rev	63	3 <sup>rd</sup> Rev
16	Original	41	1 <sup>st</sup> Rev		
17	Original	42	1 <sup>st</sup> Rev		
18	Original	43	Original		
19	Original	44	3 <sup>rd</sup> Rev*		
20	Original	45	3 <sup>rd</sup> Rev*		
21	Original	46	3 <sup>rd</sup> Rev*		
22	Original	47	3 <sup>rd</sup> Rev*		
23	Original	48	4 <sup>th</sup> Rev		
24	Original	49	1 <sup>st</sup> Rev.		

\* - Indicates pages included with this filing.

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OTHER CARRIERS

None

CONCURRING CARRIERS

None

CONNECTING CARRIERS

Other Certificated Local Exchange Carriers

Other Certificated Interexchange Carriers

OTHER PARTICIPATING CARRIERS

None

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EXPLANATION OF SYMBOLS AND ABBREVIATIONS

SYMBOLS

- (C) To signify changed listing, rule, or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule, or condition.
- (I) Increase in a rate.
- (M) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify reduction.
- (S) To signify reissued material.
- (T) To signify change in wording of text but not change in rate, rule, or condition.

ABBREVIATIONS

LEC - Local Exchange Company

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SECTION 1 - DEFINITIONS

The following definitions are applicable to this tariff:

**Access Line** - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company.

**Account** - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

**Account Code** - A numerical code, assigned to the Customer, to enable the Company to identify use of a service offering by the Customer and to bill the use of that service offering by the Customer. Multiple Account Codes may be assigned to the Customer to identify individual users or groups of users.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

**Collect** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept responsibility for the charges.

**Company** - SNET America, Inc. d/b/a AT&T Long Distance East, unless stated otherwise.

**Company's Point of Presence** - Location of the serving central office associated with access to the Company's network.

**Customer** - Any person, firm, partnership, corporation or other entity which uses service under the terms and conditions of this tariff and is responsible for the payment of charges.

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SECTION 1 - DEFINITIONS, (CONT'D.)

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**Debit Card** - A pre-established account number (typically associated with a card), issued by the Company and purchased by a Customer for access to the Company's network for the purpose of placing long distance telephone calls.

**End User** - Any person, firm, partnership, corporation or other entity which uses the service of the Company under the terms and conditions of this tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

**Equal Access** - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

**Holidays** - New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

**Initial And Additional Period** - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

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SECTION 1 - DEFINITIONS, (CONT'D.)

LATA - Local Area of Transport and Access.

MAC – Minimum Annual Commitment.

MMC – Minimum Monthly Commitment.

MDTE - Massachusetts Department of Telecommunications & Energy.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Service Acceptance Date – The date service is first established on the plan the Customer agrees to.

Switched Access - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

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SECTION 2 - TERMS AND CONDITIONS

2.1 Undertaking of the Company

The Company's service is furnished to non-residential Customers for communications originating and terminating within Massachusetts under the terms of this tariff. The Company's service is available twenty-four hours per day, seven days per week.

The Company arranges for installation, operation, and maintenance of the service provided in this tariff for the Customer in accordance with the terms and conditions set forth in this tariff.

2.2 Limitation On Service

2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.

2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.

2.2.4 The Company reserves the right to refuse to process Third Party Billed calls when the billed party and/or standard validation techniques do not confirm acceptance, or based on characteristics of the originating location.

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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.2 Limitation On Service, (Cont'd.)

2.2.5 Reserved for Future Use

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2.2.6 The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.

2.2.7 Service will only be offered to Massachusetts Customer's who are presently utilizing the Company's service within the State of Connecticut.

2.2.8 The Company does not offer to process local emergency calls, "911" or "0" calls. Such calls are routed directly to the serving local exchange carrier or to the underlying long distance carrier (0 + interLATA).

2.3 Assignment or Transfer

All service provided under this tariff is directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all conditions of service.

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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.4 Use of Service

- 2.4.1 Service may be used for any lawful purpose by the Customer or by any End User.
- 2.4.2 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.
- 2.4.3. Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

2.5 Discontinuance and Restoration of Service

Service continues to be provided until canceled by the Customer, in writing, or until canceled by the Company as set forth below. The Company may render bills subsequent to the termination of service for charges incurred before termination.

2.5.1 Cancellation by the Customer

The Customer may have service discontinued upon verbal notice followed by a written notice to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later.

2.5.2 Cancellation by the Company

- (A) For Nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may discontinue service or cancel an application for service without incurring any liability when there is an unpaid balance for service that is more than 60 days overdue.

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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.5 Discontinuance and Restoration of Service, (Cont'd.)

2.5.2 Cancellation by the Company, (cont'd.)

- (B) For Returned Checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to discontinuance of service in the same manner as provided for nonpayment of overdue charges.
- (C) For Lack of Use: The Company, by written notice to the Customer, may discontinue service in the same manner as provided for nonpayment of overdue charges if after three full billing cycles the service has not been used.
- (D) For any violation of law or of the provisions governing the furnishing of service under this tariff: The Customer shall be subject to discontinuance of service, without notice, for any violation of any law, rule, regulation or policy of any government authority having jurisdiction over service, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service.
- (E) For the Company to comply with any order or request of any governmental authority having jurisdiction: The Customer shall be subject to discontinuance of service, without notice, for the Company to comply with any order or request of any governmental authority having jurisdiction.
- (F) Reserved for Future Use

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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.5 Discontinuance and Restoration of Service, (Cont'd.)

2.5.3 Restoration of service

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

2.6 Cancellation of Application for Service

Where the Customer or applicant cancels an application for service prior to the start of installation of service, or prior to the start of special construction, no charge applies.

Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by the Company shall apply, but in no case shall such charge exceed the charge for the minimum period of service ordered, including applicable installation charges, if any.

2.7 Initial Contract Period

Except as stated otherwise in this tariff or agreed between the Customer and the Company, the initial contract period for service is one month. Thereafter, contract periods shall be for successive one-month periods.

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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.8 Payment and Billing

- 2.8.1 Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. In the event that the Company incurs fees or expenses, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred. The Company will also charge a one time late fee of 1.5% on the overdue/unpaid amounts.
- 2.8.2 The Customer is responsible for payment of all charges for service furnished to the Customer, or the Customer's agents, End Users or customers. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported promptly to the Company.
- 2.8.3 The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. The Customer shall not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.
- 2.8.4 The Company reserves the right to assess a charge of \$25.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written. The foregoing shall not limit the Company's right to discontinue service for returned checks or drafts under Section 2.5 above.

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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.9 Disputed Bills

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer may, within 30 days of the date of the bill containing the disputed amount, request, and the Company shall comply with the request, an in-depth investigation and review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or service shall be subject to cancellation under Section 2.5 above.) The Company shall communicate to the Customer the results of such investigation and review as soon as reasonably possible.

Pursuant to the authority granted under MGL, Chapter 159, the Massachusetts Department of Telecommunications & Energy has the discretion whether to adjudicate complaints between non-residential Customers and the Company.

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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.10 Deposits

- 2.10.1 The Company reserves the right to examine the credit record of the Customer. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit which the Company may apply against overdue charges. The amount of the security deposit shall be equal to three month's estimated usage but may vary with the Customer's credit history and projected usage. The Customer shall be apprised that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded in full. If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage.
- 2.10.2 The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.



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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.11 Advance Payments

The Company reserves the right to require an advance payment from the Customer instead of or in addition to a security deposit. The advance payment shall be in an amount equal to or less than estimated installation charges plus two months' estimated billing.

2.12 Inspection, Testing and Adjustment

2.12.1 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.

2.12.2 Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and is requested by the Customer.

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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.13 Interconnection

2.13.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems.

2.13.2 Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this tariff and the other common carrier's tariffs.

2.13.3 The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the facilities or equipment of the Company. If the Customer maintains or operates the interconnected facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.14 Liability of the Company

- 2.14.1 The liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate) to the period during which such error, mistake, omission, interruption or delay occurs.
- 2.14.2 In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 2.14.3 When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.
- 2.14.4 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Department's Rules and Regulations.
- 2.14.5 The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, End Users, or customers, or by facilities or equipment provided by the Customer.

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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.15 Liability of the Customer

The Customer shall indemnify, defend and hold harmless the Company against:

- (A) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment; and
- (B) Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or systems of the Customer; and
- (C) All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, End Users, or customers, in connection with any service or facilities or equipment provided by the Company.

2.16 Taxes

Federal excise tax and state and local sales, use, and similar taxes are not included in the rates set forth in this tariff, and shall be billed as separate line items.

2.17 Local Charges

In certain instances, the Customer may be subject to local exchange company charges or message unit charges to access the Company's network or to terminate intrastate calls. The Company shall not be responsible for any such local charges incurred by the Customer in gaining access to the Company's network.

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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.18 Assignment of 800 Telephone Numbers

The Company shall accept an applicant's request for a particular 800 service telephone number. The Company shall accommodate such request to the extent possible in administering the assignment of 800 numbers on a nationwide basis, in accordance with procedures established by the Company. No guarantee of the assignment of a particular 800 number shall be made prior to the initiation of service.

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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.19 Renewal of Term Plan

2.19.1 No Renewal

If the customer does not choose to renew a term plan at the end of the 1, 2 or 3 year term, the customer will be automatically changed to the Business default rates in effect, upon completion of the current term.

2.19.2 Change in MAC/Term Plan Commitment

(A) Change In MAC and No Change in Length of Term Plan

(1) Higher MAC

If the Customer changes to a higher MAC and does not change the length of the term plan agreement, no under-utilization charge applies and no new term plan agreement is required. To calculate the adjusted annual MAC, prorate the old MAC and prorate the new MAC.

(2) Lower MAC

If the Customer changes to a lower MAC and does not change the length of the term plan agreement, a under-utilization charge will be assessed. The under-utilization charge is equal to the difference between the qualified usage toward the current MAC and the unmet MAC in the current year. A new term plan agreement must be signed by the Customer with new begin/end dates.

(B) Change In MAC and Change in Length of Term Plan

(1) Higher MAC and Longer Term Plan Commitment

If the Customer changes to a higher MAC and a longer term plan commitment, no under-utilization charge applies. A new term plan must be signed by the Customer with new begin/end dates.

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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.19 Renewal of Term Plan, (Cont'd.)

2.19.2 Change in MAC/Term Plan Commitment, (cont'd.)

(B) Change In MAC and Change in Length of Term Plan, (continued)

(2) Lower MAC and Shorter Term Plan Commitment

If the Customer changes to a lower MAC and a shorter term plan commitment, an under-utilization charge will be assessed. The under-utilization charge will be the difference between (number of years in old term plan times MAC) minus (total usage accumulated to date in the current MAC year). A new term plan must be signed by the Customer with new begin/end dates.

(3) Lower MAC and Longer Term Plan Commitment

If the Customer changes to a lower MAC and a longer term plan, a under-utilization charge may apply. The old MAC/term plan revenue commitment will be compared to the new MAC/term plan revenue commitment. If the new MAC/term plan total revenue commitment for the length of the term plan agreement is greater than the old MAC/term plan total revenue commitment for the length of the term plan agreement, no under-utilization charge applies. If the new MAC/term revenue commitment is less than the old MAC/term commitment, a under-utilization charge applies. The under-utilization charge is equal to the difference between the old MAC/term plan revenue commitment and the new MAC/term plan revenue commitment. A new term plan must be signed by the Customer with new begin/end dates.

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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.19 Renewal of Term Plan, (Cont'd.)

2.19.2 Change in MAC/Term Plan Commitment, (cont'd.)

(B) Change In MAC and Change in Length of Term Plan, (continued)

(4) Higher MAC and Shorter Term Plan Commitment

If the Customer changes to a higher MAC and a shorter term plan, a under-utilization charge may apply. The old MAC/term plan revenue commitment for the length of the term plan agreement will be compared to the new MAC/term plan revenue commitment for the length of the term plan agreement. If the new MAC/term plan revenue commitment is greater than the old MAC/term plan revenue commitment, no under-utilization charge applies. If the new MAC/term revenue commitment is less than the old MAC/term commitment, a under-utilization charge applies. The under-utilization charge is equal to the difference between the old MAC/term plan revenue commitment and the new MAC/term plan revenue commitment. A new term plan must be signed by the Customer with new begin/end dates.

(C) Change in Length of Term Plan and No Change in MAC

(1) Longer Term Plan Commitment

If the Customer changes to a longer term plan commitment with no change to the MAC, no under-utilization charge applies. A new term plan must be signed by the Customer with new begin/end dates.

(2) Shorter Term Plan Commitment

If the Customer changes to a shorter term plan commitment and does not change the MAC, a under-utilization charge will be assessed. The under-utilization charge will be the difference in the old MAC level minus the current year's MAC usage accumulation to date, plus any full years of MAC remaining on the old MAC term commitment. A new term plan must be signed by the Customer with new begin/end dates.



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SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

2.19 Renewal of Term Plan, (Cont'd.)

2.19.3 MMC Changes

(A) Change to Lower MMC

A Customer who changes to a lower revenue commitment may opt to implement the change in the middle of its bill cycle or may opt to make the change effective on the first day of the next bill cycle. If a Customer opts to implement the change in the middle of its billing cycle, a shortfall under-utilization charge applies for the unmet MMC for that billing cycle, if applicable.

(B) Change MMC to MAC

A Customer may change from a MMC to a MAC at any time during the billing cycle. The MMC will end and no under-utilization charge applies. A term plan must be signed by the Customer with new begin/end dates. The MAC will start on the date requested by the Customer.

2.19.4 Start Date and End Date

(A) MAC

Achievement of the MAC is calculated on the Customer's yearly Service Acceptance Date anniversary or end date of the term agreement commitment

(B) MMC

MMC is calculated at the end of the Customer's monthly billing cycle.

(C) Term Plan Agreement

When the Customer changes the billing cycle dates in the middle of a term plan agreement, the term begin and end dates will not change. The accumulated monies towards the MAC charges, if any, will be based on the begin and end date of the term without regard to the billing cycle.

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SECTION 3 - SERVICE DESCRIPTION AND RATES

3.1 General

The Company provides intrastate, interexchange switched telecommunications services between locations in Massachusetts. The Company's service includes direct-dialed calling with charges based upon call duration, mileage, and/or total volume. Service will only be offered to Massachusetts Customers who are presently utilizing the Company's service within the State of Connecticut. (T)

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.2 Time-Of-Day Rate Periods

The following time-of-day and day-of-week rate periods are applicable to all calls. Evening rates shall apply to all calls placed on the Company's recognized Holidays except when a lower rate would normally apply.

	MON	TUES	WED	THUR	FRI	SAT	SUN	
8:00 AM TO 4:59 PM	DAYTIME RATE PERIOD OR PEAK RATE PERIOD							
5:00 PM TO 10:59 PM	EVENING RATE PERIOD OR OFF PEAK RATE PERIOD							EVE
11:00 PM TO 7:59 AM	NIGHT/WEEKEND RATE PERIOD OR OFF PEAK RATE PERIOD							

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

Other Rate Periods

Peak: Daytime Rate Period, per above.

Off Peak: All other days and hours, including Holidays, which are not included in Daytime Rate Period above.

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.3 Calculation of Distance

Charges for all mileage sensitive services are based on the airline distance between the vertical and horizontal coordinates of the rate centers associated with the originating and terminating central offices serving the Customer and the called party.

The applicable usage rates for the billing of a distance sensitive call shall depend on the distance in airline mileage between the originating and terminating points of the call. For the purpose of determining the airline mileage of a call, the Company shall utilize the vertical ("V") and horizontal ("H") coordinates of the rate centers of the originating and terminating points of the call. For purposes of billing, the Company references "V" and "H" coordinates provided by Telcordia.

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.4 Call Timing

- 3.4.1 Long distance usage charges are based on the actual usage of the Company's network. (D)  
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- 3.4.2 Chargeable time ends when the calling service point terminates, thereby releasing the network connection. If the called party hangs up but the calling number does not, chargeable time ends when the network connection is released by signal from the called party location or by automatic timing equipment in the telephone network.
- 3.4.3 Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute.
- 3.4.4 Unless otherwise specified in this tariff, usage is measured and rounded in one minute increments for billing purposes.
- 3.4.5 The Company shall not bill for unanswered calls in areas where Equal Access is available.

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.5 Plan A

3.5.1 General Description

This is a calling plan utilizing switched or dedicated access lines and subminute timing of calls. Outbound calling, and inbound (800) service are offered under this plan. This service is offered to the Company's Massachusetts Customers who have their principle service location(s) in Connecticut, but who wish to have the Company's service in branch or affiliated locations in Massachusetts. The service is available to the Customer who commits to a combined minimum interstate and intrastate usage of 3 million minutes from all customer locations over a three year term. (T/D)

Calls originate and terminate on Switched Access facilities provided by local exchange companies or other authorized access providers. For switched access, the Customer is responsible for establishing local access facilities and for all nonrecurring, recurring, construction and other charges in connection with such local access. (D)

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(D)

The Customer using multiple Switched Access lines for a single 800 number must arrange for hunting service from the local exchange company.

SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.5 Plan A, (Cont'd.)

3.5.2 MTS

MTS is an outbound service priced based on a single rate band. Calls are billed in six second increments. The minimum call duration is six seconds.

(A) Flat Rate Product - Special Contract Only \*

Usage Rate per minute \$0.1700

(B) Time of Day Sensitive Product

.1 Minimum Usage Charge (MUC) \$17.50 until June 12, 2014 at which time the MUC will increase to \$22.50. (T)  
(T/I)

If the monthly outbound usage or outbound or inbound usage charges combined equal or exceeds the MUC in a billing period, the MUC will not apply. If the the monthly outbound usage or outbound or inbound usage charges combined in a billing period are less than the MUC, the charge that will apply will be the difference between that month's usage charges and the MUC.

.2 Per-Minute Usage Rate

	<b>Initial Minute</b>	<b>Additional Minute</b>
Day	\$0.2100	\$0.2100
Evening	\$0.1600	\$0.1600
Night/Weekend	\$0.1100	\$0.1100

\* Special Contract Only rates apply to customers who are presently utilizing SNET America, Inc. d/b/a AT&T Long Distance East service within Massachusetts and Connecticut. Customers must sign a three (3) year term plan agreeing to 3,000,000 minutes of total intrastate and interstate usage per year.



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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.5 Plan A, (Cont'd.)

3.5.3 Reserved for Future Use

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.5 Plan A, (Cont'd.)

(D)  
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(D)

SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.5 Plan A, (Cont'd.)

3.5.4 AT&T Long Distance Toll Free<sup>SM</sup> Service

This Service provides the Customer with one or more 800-NXX-XXXX numbers which when dialed from stations in the intrastate public switched network shall terminate on Customer-designated facilities or equipment. All charges accruing in connection with usage of the Customer's assigned 800 numbers are billed to the Customer rather than to the party originating the call. Calls may originate from all points within Massachusetts. All calls are billed in six second increments and are subject to a minimum billing of six seconds. There is a single usage rate for Massachusetts.

(A) Flat Rate Product - Special Contract Only \*

Usage Rate per minute \$0.1700

(B) Reserved for Future Use

(T)

(D)

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(D)

Per-Minute Usage Rate

(T)

	<b>Initial Minute</b>	<b>Additional Minute</b>
Day	\$0.2100	\$0.2100
Evening	\$0.1600	\$0.1600
Night/Weekend	\$0.1100	\$0.1100

\*Special Contract Only rates apply to customers who are presently utilizing SNET America, Inc. d/b/a AT&T Long Distance East service within Massachusetts and Connecticut. Customers must sign a three (3) year term plan agreeing to 3,000,000 minutes of total intrastate and interstate usage per year.

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.5 Plan A, (Cont'd.)

3.5.4 AT&T Long Distance Toll Free<sup>SM</sup> Service (cont'd.) (T)

Monthly Service Fees, per service group: (T)

Switched Access \$ 5.00

This monthly service is waived if the Customer subscribes to the same 800 number for both interstate and intrastate service.

3.5.5 AT&T Long Distance Toll Free<sup>SM</sup> Service - Optional Features (T)

(A) Reserved for future use (D)

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.5 Plan A, (Cont'd.)

3.5.5 AT&T Long Distance Toll Free<sup>SM</sup> Service - Optional Features (cont'd)

(T)

(B) Reserved for future use

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.5 Plan A, (Cont'd.)

3.5.5 AT&T Long Distance Toll Free<sup>SM</sup> Service - Optional Features (cont'd) (T)

(C) Reserved for future use (T)

(D) Reserved for future use

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.5 Plan A, (Cont'd.)

3.5.5 AT&T Long Distance Toll Free<sup>SM</sup> Service - Optional Features (cont'd)

(E) Enhanced Routing Features<sup>1</sup>

The following features are available Switched Access for an additional one time and monthly charge:

(D)

Time of Day Routing  
Day of Week Routing  
Day of Year Routing  
Call Allocation Routing  
Command Routing

Nonrecurring Charges:

Monthly Recurring Charges:

Nonrecurring and monthly recurring charges shall be waived if the Customer subscribes to these enhanced features for the same service groups or routing arrangements for interstate service.

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<sup>1</sup>This optional feature is no longer available to: (a) new Customers; (b) existing Customers at new locations; or (c) on new toll free numbers effective November 12, 2013. Existing customers may retain current enhanced routing features but adds, moves, or changes will not be permitted.

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.5 Plan A, (Cont'd.)

3.5.5 AT&T Long Distance Toll Free<sup>SM</sup> Service - Optional Features (cont'd)

(T)

(E) Enhanced Routing Features, (continued)

Time of Day Routing

This feature allows the Customer to have calls to the same 800 number routed to different locations during various times of the day.

- (1) Time of Day routing shall follow the national observance of daylight savings time.
- (2) The day may be divided into 15 minute increments, with up to 96 time intervals per 24 hour period. All time intervals must begin on the quarter clock hour.
- (3) The Customer time of day schedule must include the entire 24 hour day.

Day of Week Routing

This feature permits the Customer to have calls to the same 800 number routed to different locations based upon the day of the week. Day of Week routing shall follow the national observance of daylight savings time.



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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.5 Plan A, (Cont'd.)

3.5.5 AT&T Long Distance Toll Free<sup>SM</sup> Service - Optional Features (cont'd)

(T)

(E) Enhanced Routing Features, (continued)

Day of Year Routing

This feature permits the Customer to have calls to the same 800 number routed to different locations on specified days of the year. Dates are stored in a month/day format. It is the responsibility of the Customer to revise day of year routing schedules annually.

Call Allocation Routing

This feature permits the Customer to define routing of calls made to the same 800 number on a percentage basis so that calls can be allocated to multiple locations. Percentages must be defined in whole numbers, with 1% (one percent) as the smallest allocation percentage to any location. The total of all percentage allocations must be 100%.

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.5 Plan A, (Cont'd.)

3.5.5 AT&T Long Distance Toll Free<sup>SM</sup> Service - Optional Features (cont'd)

(T)

(E) Enhanced Routing Features, (continued)

Command Routing

This feature allows the Customer to activate a different Enhanced 800 routing plan on command by placing one telephone call to the Company.

- (1) The Customer may define up to 99 separate routing plans per 800 number.
- (2) Routing plans must be loaded in the Company's network before they are available for activation on command.
- (3) The Customer must have a minimum of two routing plans to be able to utilize this feature.
- (4) Command Routing charges do not apply if the Customer uses the normal service order process to activate routing plans.

Nonrecurring Charges:

Installation	\$100.00
Service Change	\$ 50.00
Command Routing Activation	\$ 50.00

Monthly Recurring Charges:

1-3 Routing Plans	\$ 0.00
4-12 Routing Plans	\$ 50.00
13-99 Routing Plans	\$ 50.00

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.7 Business High Volume Calling Plan II

High Volume Calling Plan II is a flat rate calling plan designed for business Customers who bill at least \$50.00 monthly in long distance services. High Volume Calling Plan II calls utilize Switched Access Lines and are billed in one (1) second increments for plans with a Monthly Annual Commitment and are billed in six (6) second increments for plans with a Monthly Minimum Commitment, both with an Initial Period, for billing purposes of eighteen (18) seconds. The minimum commitment for the Monthly Minimum Commitment (MMC) on this plan is one month. The minimum commitment for the Minimum Annual Commitment (MAC) is one year.

3.7.1 High Volume Calling Plan II Customers can have multi location accounts that have the same account-billing name grouped together. Accounts that are added after the initial installation inherit the start date of the first account on the plan.

3.7.2 High Volume Calling Plan II Customer will be required to select a Minimum Monthly Commitment (MMC) without signing a term commitment or a Minimum Annual Commitment (MAC) which requires a term commitment. A Customer participating in the High Volume Calling Plan II commits to spending a predetermined dollar volume, either annually in the case of a MAC or monthly in the case of a MMC.

3.7.3 High Volume Calling Plan II Customers can aggregate usage totals from inbound and outbound service usage when SNET America, Inc. d/b/a AT&T Long Distance East is the Carrier of choice and multiple Billed Telephone Numbers (BTN) when they are identified under a single Master Account Number, to meet either the MMC or MAC. Any commitment (MMC or MAC) shortfall will be applied to the Primary Billed Telephone Number of the Master Account.

(D)

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

- 3.7 Business High Volume Calling Plan II, (Cont'd.)
- 3.7.4 Customers subscribing to a MMC will be given a two (2) month grace period where there will be no shortfall penalty assessed. If a Customer subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.
- 3.7.5 Customers that participate in other SNET America, Inc. d/b/a AT&T Long Distance East Optional Call Plans with a term requirement can upgrade to this call plan without penalty. Customer must sign a term Agreement in twelve-month increments, equal to or greater than the remaining months on their existing Agreement and meet the minimum requirement of this plan. If the Company does not offer a plan that carries a term sufficient to satisfy this requirement, the Customer must opt for the longest term currently available.
- 3.7.6 The usage rates defined below are applicable to the components listed.

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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.7 Business High Volume Calling Plan II, (Cont'd.)

3.7.7 Usage Rates

- (A) Monthly Minimum Commitment Option - The usage rates defined below are applicable for Direct Dial inbound and outbound usage. The usage rates applicable to the Business High Volume Calling Plan II, all days, all times.

(D)

Monthly Minimum	Switched Access	
	Initial 18 Seconds	Each Additional 6 Seconds
\$ 50.00	\$0.0374	\$0.01248
\$ 200.00	\$0.0365	\$0.01218
\$ 500.00	\$0.0360	\$0.01200
\$ 1,000.00	\$0.0355	\$0.01182
\$ 2,500.00	\$0.0346	\$0.01152
\$ 5,000.00	\$0.0338	\$0.01128
\$10,000.00	\$0.0329	\$0.01098
\$15,000.00	\$0.0324	\$0.01080
\$20,000.00	\$0.0319	\$0.01062

SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.7 Business High Volume Calling Plan II, (Cont'd.)

3.7.7 Usage Rates, (cont'd.)

- (B) Minimum Annual Commitment Option – The usage rates defined below are applicable for Direct Dial inbound and outbound usage. The usage rates applicable to the Business High Volume Calling Plan II, all days, all times. (D)

MAC 1 Year Term**	Switched Access	
	Initial 18 Seconds	Each Additional Second
\$ 600.00	\$0.0560	\$0.00311
\$ 2,400.00	\$0.0560	\$0.00311
\$ 6,000.00	\$0.0560	\$0.00311
\$ 9,000.00	\$0.0560	\$0.00311
\$ 12,000.00	\$0.0560	\$0.00311
\$ 18,000.00	\$0.0560	\$0.00311
\$ 24,000.00	\$0.0560	\$0.00311
\$ 30,000.00	\$0.0560	\$0.00311
\$ 42,000.00	\$0.0560	\$0.00311
\$ 60,000.00	\$0.0560	\$0.00311
\$ 90,000.00	\$0.0560	\$0.00311
\$120,000.00	\$0.0560	\$0.00311
\$180,000.00	\$0.0560	\$0.00311
\$240,000.00	\$0.0560	\$0.00311

\*\*For Customers whose contract has expired, please see Section 3.7.10.

SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.7 Business High Volume Calling Plan II, (Cont'd.)

3.7.7 Usage Rates, (cont'd.)

(B) (continued)

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MAC 2 Year Term**	Switched Access	
	Initial 18 Seconds	Each Additional Second
\$ 600.00	\$0.0540	\$0.00300
\$ 2,400.00	\$0.0540	\$0.00300
\$ 6,000.00	\$0.0540	\$0.00300
\$ 9,000.00	\$0.0540	\$0.00300
\$ 12,000.00	\$0.0540	\$0.00300
\$ 18,000.00	\$0.0540	\$0.00300
\$ 24,000.00	\$0.0540	\$0.00300
\$ 30,000.00	\$0.0540	\$0.00300
\$ 42,000.00	\$0.0540	\$0.00300
\$ 60,000.00	\$0.0540	\$0.00300
\$ 90,000.00	\$0.0540	\$0.00300
\$120,000.00	\$0.0540	\$0.00300
\$180,000.00	\$0.0540	\$0.00300
\$240,000.00	\$0.0540	\$0.00300

\*\*For Customers whose contract has expired, please see Section 3.7.10.

SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.7 Business High Volume Calling Plan II, (Cont'd.)

3.7.7 Usage Rates, (cont'd.)

(B) (continued)

(T/D)  
(D)  
(D)

MAC 3 Year Term**	Switched Access	
	Initial 18 Seconds	Each Additional Second
\$ 600.00	\$0.0520	\$0.00289
\$ 2,400.00	\$0.0520	\$0.00289
\$ 6,000.00	\$0.0520	\$0.00289
\$ 9,000.00	\$0.0520	\$0.00289
\$ 12,000.00	\$0.0520	\$0.00289
\$ 18,000.00	\$0.0520	\$0.00289
\$ 24,000.00	\$0.0520	\$0.00289
\$ 30,000.00	\$0.0520	\$0.00289
\$ 42,000.00	\$0.0520	\$0.00289
\$ 60,000.00	\$0.0520	\$0.00289
\$ 90,000.00	\$0.0520	\$0.00289
\$120,000.00	\$0.0520	\$0.00289
\$180,000.00	\$0.0520	\$0.00289
\$240,000.00	\$0.0520	\$0.00289

\*\*For Customers whose contract has expired, please see Section 3.7.10.



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SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)

3.7 Business High Volume Calling Plan II, (Cont'd.)

3.7.8 Reserved for Future Use (T/D)

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(D)

3.7.9 Cancellation of Term Plan

(A) Customer Cancels – MAC has been met:

If the Customer cancels a term plan in the last year of that term plan and the Customer has met the MAC for that year, no term plan early termination fee applies.

(B) Customer Cancels – MAC has not been met:

If the Customer cancels a term plan and the MAC has not been met for the current year or for any additional years remaining in the term plan agreement, the early termination fee is equal to 50% of the unmet MAC for each of the additional years remaining on the term plan agreement.

(C) MACs, MMCs, and Term Plan Agreements

Customers that subscribe to this service and who wish to: (1) change MAC or MMC; (2) change the length of their term; or; (3) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff.

(D) The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice



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SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

Directory Assistance is available to Customers of SNET America, Inc. d/b/a AT&T Long Distance East. A Directory Assistance charge applies per intrastate Directory Assistance call made from points within the Commonwealth of Massachusetts. The Customer may make up to two (2) requests for a telephone number on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Discounts are not applicable to Directory Assistance charges.

Directory Assistance, per request: \$0.00

4.1.1 Call Allowances

Each business account will receive ten (10) direct dialed calls to Directory Assistance for each business line or trunk presubscribed to the Company's service. The call allowance for centrex main station lines is 10 calls per equivalent number of PBX trunks. If a Customer has two or more main telephone exchange lines, centrex station lines, or PBX trunk lines terminating at the same premises, connected to the same central office, in the same billing period and billed to the same number, the total allowance is applied to the total usage for the lines or trunks involved. Directory Assistance requests for telephone numbers that are non-listed or non-listed and non-published are exempt from the charge and shall not be included in the ten call allowance.

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SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance, (Cont'd.)

4.1.2 Exemptions, (cont'd.)

Single line business or residence exchange lines may be registered for exemption with the Carrier in those instances when one of the users of the line is legally blind, or visually or physically handicapped as defined by the Federal Register, Vol. 35, No. 126, or where the user=s handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0".

Exchange lines of the Commonwealth of Massachusetts and its political subdivisions are exempt from Directory Assistance charges.

Directory Assistance requests for telephone numbers that are non-listed or non-listed and non-published are exempt.

No charge applies for Directory Assistance calls from residential presubscribed accounts or pay telephones.

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SECTION 5 - PROMOTIONS

5.1 Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions must be approved by the MDTE and shall be made available to all similarly situated Customers in the target market area.

5.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

5.3 Customer Satisfaction Guarantee

New Customers of SNET America, Inc. d/b/a AT&T Long Distance East will be given a 90 day Customer Satisfaction Guarantee. The Company will convert the Customer back to the Customer's original carrier of choice, should the Customer not be satisfied with SNET America, Inc. d/b/a AT&T Long Distance East service during the first 90 days from the date of transfer of service. This guarantee is only valid for Customers who are in good standing with SNET America, Inc. d/b/a AT&T Long Distance East and want to be converted back to their original carrier. Customers that want to be converted to a carrier other than their original carrier, must do so at their own cost. The Customer will still be responsible for the payment of any and all charges associated with the service provided by SNET America, Inc. d/b/a AT&T Long Distance East.

5.4 Competitive Response Promotion

In order to acquire or retain customer, the Company will match certain offers made by other interexchange carriers/resellers where the customer can demonstrate to the Company's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other interexchange carrier's/reseller's services.

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SECTION 6 - CONTRACT SERVICES

6.1 General

A Contract Service Arrangement ("CSA") is in offered in response to the specific, individual requirements of the Customer and/ or a competitive bidding process. The CSA differs from the Company's standard tariffed offering in that the CSA contains a Customer service arrangement and/or term and/or volume commitments. Because the CSA Customer is not under like circumstances as other Customers, the CSA arrangement complies and is consistent with the statutory and regulatory requirements set forth in Massachusetts General Laws, Chapter 159 and D.P.U. 90-24 (1991).

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SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.1 Reserved for future use

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SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

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SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

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SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

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SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

7.1 SNET Business Flat Rate Plan\*, (Cont'd.)

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SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

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SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

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SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

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SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

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SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

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SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

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SECTION 7 – GRANDFATHERED SERVICES, (CONT'D.)

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