

INTERNATIONAL PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 7 – MISCELLANEOUS CHARGES

7.1 Additional Labor Charges

7.1.1 Additional labor charges will apply when the Customer requests the following:

- (A) Installation or circuit changes during non-business hours under unusual circumstances; or
- (B) A Company designated technician at the Customers' Premises for trouble that results from problems in the Customer's equipment; or
- (C) The provision of engineering design or other activities which are not normally provided as part of the design and installation of service; or
- (D) If the Customer requests that installation be performed at hours of the day or days of the week other than normal work hours or days (8:00 am to but not including 5:00 pm Monday through Friday excluding holidays) or interrupts work once begun, additional labor charges apply as shown below:

	Rate Per 15 Minutes
8:00 am to but not including 5:00 pm Monday through Friday excluding holidays	\$25.00
Holidays (New Years Day, Federally Observed Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas)	\$31.25
All Other Times	\$31.25

7.2 Carrier Cost Recovery Fee (CCRF)

Consumer Customers will be charged a \$1.99 cent per month CCRF to recover certain costs associated with providing state-to-state and international long distance service including expenses for national regulatory fees and programs, and connection and account servicing charges. This fee applies for each month in which the customer has any AT&T Long Distance state-to-state and/or international charges on their bill. The CCRF is applied in full whether or not the Customer's billing period covers a full month. This fee is not a tax or charge required by the government

7.3 Federal Regulatory Fee

Services provided pursuant to this Guidebook are subject to an undiscountable monthly Federal Regulatory Fee which will enable the Company to recover some of the costs associated with telecommunications relay services and federal regulatory compliance items. Customers will be assessed a monthly charge equal to a percentage of the Customer's total net interstate charges, after the application of all applicable discounts and credits. This Federal Regulatory Fee is neither contributory to nor eligible to receive discounts, nor is it eligible to contribute to meeting minimum monthly or annual requirements. A Customer will not be required to pay this Federal Regulatory Fee if it demonstrates to the Company's reasonable satisfaction that the Customer is acquiring the Company's Services for resale, i.e. not for its own internal use. The current Federal Regulatory Fee is 2.82%