# Original Page 1 Distance East Effective: October 5, 2010

### INTERNATIONAL PRODUCT REFERENCE AND PRICING GUIDEBOOK

## SECTION 6 – PROMOTIONS

### 6.1 Demonstration of Calls

From time to time the Company may demonstrate service by providing free test calls of up to four minutes duration over its network.

### 6.2 Customer Satisfaction Guarantee

New Customers of AT&T LD East will be given a 90 day Customer Satisfaction Guarantee. The Company will convert the Customer back to the original carrier of choice, should the Customer not be satisfied with AT&T LD East service during the first 90 days from the date of transfer of service. This guarantee is only valid for Customers who are in good standing with AT&T LD East and want to be converted back to their original carrier. Customers that want to be converted to a carrier other than their original carrier, must do so at their own cost. The Customer will still be responsible for the payment of any charges associated with the service provided by AT&T LD East.

### 6.3 Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available to all similarly situated Customers in the target market area.

### 6.4 Consumer Promotions

#### 6.5 Business Promotions