

INTERNATIONAL PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 1 – DEFINITIONS

The following definitions are applicable to this International Product Reference and Pricing Guidebook:

Access Line - A local channel for voice, data, or video communications, which connects the Customer location to a location of the Company.

Account - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

Account Code - A numerical code, assigned to the Customer, to enable the Company to identify use of a service offering by the Customer and to bill the use of that service offering by the Customer. Multiple Account Codes may be assigned to the Customer to identify individual users or groups of users.

Affiliated CLEC - A CLEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Affiliated LEC - A LEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Aggregator - means any person or entity that, in the ordinary course of its operations, makes telephones available to the public or to transient users for interstate telephone calls using the service of AT&T LD East. The term “you” or “yours” may also apply to an Aggregator.

Agreement - Consists of these General Terms and Conditions and the specific terms and conditions applicable to the individual service or calling plan selected by you as reflected by AT&T LD East on your monthly bill or any written agreement between you and AT&T LD East. The specific terms and conditions applicable to the individual service or calling plans can be obtained by calling the Service Center at the number printed on your monthly telephone bill, or by referencing our Guidebooks. These Guidebooks may be accessed via the web site: att.com. Except as provided in any written agreement between you and AT&T LD East, any term and condition may be amended or modified by AT&T LD East upon prior written notification to you and your subsequent acceptance as reflected by your continued enrollment in, or use of AT&T LD East-provided services. No amendment or modification by you of any term or condition shall be effective against SAI unless signed by an authorized representative of AT&T LD East.

All Distance[®] Service - Customers presubscribed to SNET and SAI for all local, in-state and out-of-state calling.

Authorization Codes - are a pre-defined series of numbers that you or an authorized End User dial upon accessing our system to validate the caller’s authorization to use the services provided. Authorization Codes may not be sold or distributed without our consent.

Basic Services - are local service and state toll purchased from the Telephone Company. The charges for Basic Services appear on your monthly Telephone Company bill as Basic Charges. Also see Non-Basic Services.

Bit - A unit of information content. A Bit is the smallest unit of information in a binary system of notation.

Bit Rate - The speed at which Bits are transmitted, expressed in Bits per second (bps).

Business Solutions - A service mark of a service mark of Southwestern Bell Telephone Company.

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Carrier or Company - AT&T Long Distance East (AT&T LD East), unless stated otherwise.

Circuit - A transmission path or paths between two or more points having transmission characteristics suitable to render service to a Customer.

Collect - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept responsibility for the charges.

Commission - Federal Communications Commission.

Committed Information Rate (CIR) - The Frame relay throughput parameter for data transfer stated in thousands of Bits per seconds (Kbps). The Committed Information Rate represents the average minimum data rate the network will allocate to the Permanent Virtual Circuit (PVC) under normal operating conditions.

Company's Point of Presence - Location of the serving central office associated with access to the Company's network.

CompleteLink® - A registered service mark of AT&T Intellectual Property.

Customer - means any person, firm, partnership, corporation or other entity that uses service under the terms and conditions of this Agreement and is responsible for payment of charges. Customer also includes the terms "you" and "yours."

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End User - means any person or entity that uses the service of AT&T Long Distance East under these terms and conditions. The End User is responsible for payment unless you pay the charges for the service used.

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

Feature Group D - The class of service associated with Equal Access arrangements. All IXCs enjoy identical connections to the local exchange carrier. All Customers dial the same number of digits and can reach the predetermined IXC of their choice by dialing 1 plus the telephone number being called.

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Grandfathered Services – Unless specifically stated in the terms of the plan, Grandfathered Services are services that may not be installed for new Customers, and may not be moved to a new location for existing Customers. However, based on the individual circumstances, existing Customers of the service may add to the service at their existing Customer location only, subject to the availability of facilities.

Guidebook - refers to AT&T LD East's Interstate or International Product Reference and Pricing Guidebooks. You may obtain a copy of the Guides by calling our Service Center. Or you can access the Guidebooks on our website, att.com. The Guidebooks can be found by under “Terms, Conditions and Charges” for your long distance service.

Holidays - New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Initial And Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

International - Those areas, other than the United States, to which AT&T LD East elects to provide service.

International Calls - are calls originating from and/or terminating to those areas, other than the U. S., Guam, the Commonwealth of the Northern Mariana Islands (CNMI), and American Samoa to or from which AT&T LD East elects to provide service.

Interstate Calls - are state-to-state calls originating from and terminating to any point in the U.S., Guam, the CNMI, or American Samoa.

Municipality - Any political subdivision of the state having the power to make appropriations or levy taxes, and includes any town, city, or borough and qualified boards, districts, or associations created by such municipalities, such as a school, sewer, fire, water or lighting district, or other metropolitan or municipal district.

Non-Basic Services - include, without limitation, out of state long distance calls, inside wire maintenance, Internet service, telephone sets and voice mail. The charges for Non-Basic Services appear on your monthly Telephone Company bill as Non-Basic Charges.

Northeast Rate Band - Applies to interstate calls which originate and terminate in Connecticut, Massachusetts, Maine, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island or Vermont.

Operator Dialed Surcharge - This charge applies to calls when the End User requests the Company's operator to dial the destination number, when the End User has the capability of doing so.

Operator Station Call - A service whereby the End User places a non-Person to Person call with the assistance of an operator.

Pac Bell Instant Office[®] - A registered trademark of AT&T Intellectual Property.

Parties - refers to you and AT&T LD East.

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, mobile station, voice mail box or office to be reached through a PBX attendant.

Premises - The physical space designated by the Customer for the termination of the Company's service.

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Service Center(s) - are provided by the Telephone Company to answer your questions. You can call the AT&T Connecticut Service Center at 800-ATT-2020. The appropriate Service Center telephone number(s) for Customer inquiries regarding AT&T LD East services and bills can also be found on your AT&T Connecticut bill. Business Customers that have an assigned account team or representative should contact their account team or representative.

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Switched Access - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

Telephone Company - means AT&T Connecticut.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer or Aggregator.

Third Party Billed Calls - are calls made under a billing arrangement that allows charges to be billed to a telephone number that is different from the calling number and the called number.

Unified Call Plan - A call plan offered by AT&T LD East or AT&T Connecticut that includes intrastate, interstate and international calls.

United States or U.S. - refers to the contiguous United States, Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.

U.S. Mainland - For the purpose of this Guide, the U.S. Mainland refers to those portions of the contiguous forty-eight (48) states and Alaska that AT&T LD East serves.

You, you, Your(s) or your(s) - Any person or entity, including Customer or Aggregator, that uses service under these terms and conditions and is responsible for payment of charges.