

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services

6.1.1 Residence Simple Solutions \*

Residence Simple Solutions is a flat rate calling plan designed for residential Customers with more than \$25.00 in monthly usage. Residence Simple Solutions calls are billed in one (1) second increments with a minimum Initial Period, for billing purposes of eighteen (18) seconds.

- (A) A Residence Simple Solutions Customer can include the usage from all interstate, intrastate and international Direct Dialed 1+, Operator Service and 800 service into the monthly usage commitment level. (D)
- (B) The services included in the usage totals as defined in Section 6.1.6(A) above are not all eligible for the Residence Simple Solutions rates. The products and services that are eligible for Residence Simple Solutions rates are Direct Dialed 1+ Service and 800 Service usage.
- (C) Rates and Charges

MRC: \$1.00

	Per-Minute Rates			
	Peak		Off-Peak	
	Initial 18 Sec.	Add'l. 1 Sec.	Initial 18 Sec.	Add'l. 1 Sec.
Direct Dialed	\$0.0780	\$0.0043	\$0.0480	\$0.0027
AT&T Long Distance Toll Free <sup>SM1</sup> Service	\$0.0780	\$0.0043	\$0.0480	\$0.0027

- (D) The services included in the usage totals as defined in Section 6.1.6(A) above are not all eligible for the Residence Simple Solutions discount schedule. The products and services that are eligible for Simple Solutions discount schedule are Direct Dialed 1+ Service, Operator Service and 800 Service usage as well as Operator Service Surcharges. (D)
- (E) Discount Percentages

The following discount schedules apply to the monthly usage levels for Residence Simple Solutions billing. The discount will be calculated for all usage based upon the highest discount level attained for the month.

Monthly Usage	Discount %
\$ 0.00 - \$24.99	0.00%
\$25.00 - \$74.99	10.00%
\$75.00 - \$149.99	12.50%
\$150.00 +	15.00%

\* Grandfathered to new Customers or existing Customers who change their service or move locations

<sup>1</sup>Formerly known as 800 CustomLink and 800 CustomLink Plus

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6.1 Consumer Services (continued)

6.1.2 County Calling Plan\*

Residential Customers of AT&T Long Distance East are eligible to receive discounted toll rates when they subscribe to the County Calling Plan. All calls are billed in one (1) second increments after an initial calling period of eighteen (18) seconds. All other requirements of the Residence Simple Solutions program, as defined in Section 6.1.6 of this Interstate Product Reference and Pricing Guidebook, apply to the County Calling Plan.

(A) Rates

MRC: \$1.00

Residential County Calling Plan Customers are eligible to receive discounted toll rates to all areas of New York when they subscribe to the County Calling Plan where the Company is facilities based interexchange Carrier.

The rates for all other interstate locations will be the same as the rate for Residence Simple Solutions as defined in Section 6.1.6 of this Interstate Product Reference and Pricing Guidebook.

Per Minute Rates - New York Calls

	Peak		Off-Peak	
	Initial 18 Sec.	Add'l. 1 Sec.	Initial 18 Sec.	Add'l. 1 Sec.
Direct Dialed	\$0.0450	\$0.0025	\$0.0270	\$0.0015
AT&T Long Distance Toll Free <sup>SM1</sup> Service	\$0.0690	\$0.0690	\$0.0690	\$0.0690

(D)

Operator Assisted calls are rated at the Operator Assisted specific rates plus appropriate surcharges as defined in Sections 3.7 and 4.2.

(D)

\* Grandfathered to new Customers or existing Customers who change their service or move locations

<sup>1</sup>Formerly Known as 800 CustomLink and 800 CustomLink Plus

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6.1 Consumer Services (continued)

6.1.3 United Rate Plan\*

United Rate Plan is an outbound residential only service. Calls are originated from presubscribed switched residential Customer Access Lines.

There is a one month commitment for the plan, but no minimum usage amount and no monthly rate or sign up fee. Customers are billed in one (1) minute increments after an Initial Period, for billing purposes, of one (1) minute.

For AT&T Long Distance Toll Free<sup>SM</sup> Service options available under this plan, see Section 3.6.1.

Rates and Charges

MRC: \$1.00

	Per-Minute Rates			
	Peak		Off-Peak	
	Initial Period	Each Add'l Period	Initial Period	Each Add'l Period
Direct Dial	\$0.15	\$0.15	\$0.15	\$0.15
AT&T Long Distance Toll Free <sup>SM1</sup> Service	\$0.21	\$0.21	\$0.13	\$0.13

(D)

Operator Assisted calls are rated at the Operator Assisted specific rate plus appropriate surcharges as defined in Sections 3.7 and 4.2.

(D)

\* Grandfathered to new Customers or existing Customers who change their service or move locations

<sup>1</sup>Formerly known as 800 CustomLink Plus

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6.1 Consumer Services (continued)

6.1.4 Long Distance Plan\*

The Long Distance Plan offers AT&T Connecticut Residential and Home Office Customers who subscribe to AT&T Connecticut for local, intrastate, and interstate long distance a flat rate per minute for direct dialed calls 24 hours a day, 7 days a week from the Customer's location. The rates apply regardless of the time of day and/or day of the week and/or destination of call. The direct dialed calls are rated on a per minute basis and have a minimum call length of one minute. Subscribers to the Long Distance Plan are billed on a monthly recurring charge. Toll Free 8XX service is rated eligible for the use with the Long Distance Plan. The minimum period of service is one (1) month.

(A) The following regulations apply:

- .1 The Long Distance Plan has no time of day or day of the week rating periods.
- .2 The Company will offer a no risk offer to trial the Long Distance Plan to customers of other long distance carriers. Customers that select the trial and remain in service for at least two months, but not more than six months and then switch back to their former carrier will receive up to a \$50.00 credit per Customer. The Company will apply the credit to the Customer's AT&T Connecticut bill. This offer is limited to one such reimbursement per Customer.
- .3 Long Distance Plan Customers are not eligible for other interstate optional calling plans provided for in this Interstate Product Reference and Pricing Guidebook.

(B) The Long Distance Plan charges include monthly recurring and usage charges. The monthly recurring charge consists of a monthly subscription fee. The monthly subscription fee applies whether or not the Customer makes any toll calls.

(C) Rates

.1 Per Minute Rates

Call Type:	Rate Per Minute:
Direct Dialed	\$0.10
AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>1</sup> (C)	\$0.10

.2 MRC \$3.00

\* Grandfathered to new Customers or existing Customers who change their service or move locations

<sup>1</sup>Formerly known as 800 CustomLink Plus

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SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.5 AT&T ONE RATE<sup>®</sup> Nationwide 12 Cents\* formerly known as AT&T ONE RATE<sup>®</sup> Nationwide 10 Cents\*, AT&T ONE RATE<sup>®</sup> 10 Cents Preferred\*, Long Distance III\* and Flat Rate \$0.10 Plan\*

This plan offers AT&T Connecticut Residential and Home Office Customers who subscribe to AT&T Connecticut for local, IntraLATA, and interstate long distance a flat rate per minute for direct dialed calls 24 hours a day, 7 days a week from the Customer's location. The rates apply regardless of the time of day and/or day of the week and/or destination of call. The direct dialed calls are rated on a per minute basis and have a minimum call length of one minute Operator Assisted calls are rated at the Operator Assisted specific rates plus appropriate Operator Surcharge. Toll Free 800 service is rated eligible for the use with this plan. The minimum period of service is one (1) month.

(D)  
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(D)

For AT&T Long Distance Toll Free<sup>SM1</sup> Service options available under this plan please see Section 3.6.1

(A) The following regulations apply:

- .1 This Plan has no time of day or day of the week rating periods.
- .2 This Plan Customers are not eligible for other interstate optional calling plans for in this interstate product reference and Pricing Guidebook.
- .3 This Plan is available to Residence and Home Office Customers.

(B) The following Rates apply to this plan:

- .1 Per minute rate is \$0.12
- .2 The MRC is \$4.99

\* Grandfathered to new Customers or existing Customers who change their service or move locations

<sup>1</sup>Formerly known as 800 CustomrLink Plus

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SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.6 Automatic Savings Plan\*

Automatic Savings Plan is a basic Residential and Home Office service utilizing Switched Access service. Calls are billed in one (1) minute increments after an Initial Period, for billing purposes, of one (1) minute. Usage from intrastate, interstate and international direct dial 1+, as well as 800 service usage will contribute to the monthly usage level for the purposes of determining the effective rate. Interstate direct dial 1+ services are the only service eligible for the Automatic Savings Plan rates provided below.

(D)  
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(D)

For AT&T Long Distance Toll Free<sup>SM</sup> Service options available under this plan, please see Section 3.6

(A) Automatic Savings Plan Rates

MRC: \$1.00

Monthly Usage	Per-Minute Rates	
	Direct Dialed AT&T Long Distance Toll Free <sup>SM1</sup> Service	
	Initial Period	Each Add'l Period
\$ 0.00 - \$24.99	\$0.20	\$0.20
\$25.00 - \$49.99	\$0.17	\$0.17
\$50.00 +	\$0.15	\$0.15

(D)  
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(D)

(B) International Services

International Service rates for Customers on this plan will be the Switched Access rates set forth in the Company's International Product Reference and Pricing Guidebook, Section 5.8. An automatic five (5) percent volume discount will apply to the international portion of the bill when the Interstate and International monthly usage commitment level reaches \$50 in eligible charges.

(C) The following regulations apply:

Long Distance Plan Customers are not eligible for other interstate optional calling plans provided for in this Interstate Product Reference and Pricing Guidebook.

\* Grandfathered to new Customers or existing Customers who change their service or move locations

<sup>1</sup>Formerly known as 800 CustomLink Plus

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6.1 Consumer Services (continued)

6.1.7 AT&T Nationwide Calling 300 formerly known as Block of Time 300\*

This plan offers AT&T Connecticut Residence and Home Office Customers who subscribe to AT&T Connecticut for local, IntraLATA, and interstate long distance a specific number of minutes per month for a monthly fee. The direct dialed calls are rated on a per minute basis and have a minimum call length of one minute. Customers subscribing to this plan pay a per minute rate for minutes of use exceeding the monthly allotment of minutes. Unused minutes are not carried forward to the next month. The rates and charges apply to calls dialed directly from the Customer's location. AT&T Long Distance Toll Free<sup>SM</sup> Service usage is billed at a specific rate and applicable surcharges apply. Minutes of use falling into the allotted time are not time of day or day of the week sensitive. Minutes of use beyond the allotted time are rated at a flat rate and are not time of day or day of the week sensitive. The minimum period of service is one (1) month. (D)

(A) The following regulations apply:

- .1 No time of day or day of the week rating periods.
- .2 Unused portion of allotted minutes are not carried forward to the next month.
- .3 Operator Assisted and International minutes of use are not included in the time allotment. (D)
- .4 Customers of this plan are not eligible for interstate optional calling plans provided in this Interstate Product Reference and Pricing Guidebook.

(B) Rates:

The MRC is \$20.00 and the per minute usage rate is \$0.09 for minutes in excess of 300.

\* Grandfathered to new Customers or existing Customers who change their service or move locations

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6.1 Consumer Services (continued)

6.1.8 Value Plus500\* formerly known as AT&T Nationwide Calling 500<sup>SM</sup>\* and Block of Time 500\*

This plan offers AT&T Connecticut Residence and Home Office Customers who subscribe to AT&T Connecticut for local, IntraLATA, and interstate long distance a specific number of minutes per month for a monthly fee. Customers subscribing to this plan pay a per-minute rate for minutes of use exceeding the monthly allotment of minutes. Unused minutes are not carried forward to the next month. The rates and charges apply to calls dialed directly from the Customer's location. Operator Assisted and AT&T Long Distance Toll Free<sup>SM</sup> Service usage is billed at a specific rate and applicable surcharges apply. Minutes of use falling into the allotted time are not "Time of Day" or "Day of the Week" sensitive. Minutes of use beyond the allotted time are rated at a flat rate and are not time of time or day of the week sensitive. (D)

(A) The following regulations apply:

- .1 No time of day or day of the week rating periods.
- .2 Unused portions of allotted minutes are not carried forward to the next month.
- .3 Operator Assisted and International minutes of use are not included in the time allotment. (D)
- .4 Customers who subscribe to this plan are not eligible for interstate optional calling plans provided in this interstate product reference and Pricing Guidebook.
- .5 This plan is available to Residence and Home Office Customers. AT&T Nationwide Calling 500<sup>SM</sup> includes a monthly subscription and a usage rate for minutes of use beyond the specified time allotment.
- .6 This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
- .7 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to this plan in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

(B) The MRC is \$24.95 and the per-minute per minute usage rate is \$0.07 for minutes in excess of 500.

\* Grandfathered to new Customers or existing Customers who change their service or move locations



INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

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6.1 Consumer Services (continued)

6.1.9 AT&T ONE RATE<sup>®</sup> Nationwide 7¢ formerly known as Flat Rate \$0.07 Plan

AT&T ONE RATE<sup>®</sup> Nationwide 7¢ offers AT&T Connecticut Residential and Home Office Customers who subscribe to AT&T Connecticut for local, IntraLATA, and interstate long distance a flat rate per minute for direct dialed calls 24 hours a day, 7 days a week from the Customer's location. The rates apply regardless of the time of day and/or day of the week and/or destination of call. The direct dialed calls are rated on a per minute basis and have a minimum call length of one minute. Subscribers to AT&T ONE RATE<sup>®</sup> Nationwide 7¢ are billed a monthly recurring charge. Operator Assisted calls are rated at the Operator Assisted specific rates plus appropriate Operator Surcharge. AT&T Long Distance Toll Free<sup>SM</sup> Service is rated eligible for the use with AT&T ONE RATE<sup>®</sup> Nationwide 7¢. AT&T ONE RATE<sup>®</sup> Nationwide 7¢ charges include monthly recurring and usage charges. The monthly recurring charge consists of a monthly subscription fee. The monthly subscription fee applies whether or not the Customer makes any toll calls.

(D)  
(D)

(A) AT&T ONE RATE<sup>®</sup> Nationwide 7¢ is available to Residence and Home Office Customers and has no time of day or day of the week rating periods. Customers are not eligible for other interstate optional calling plans for in this interstate product reference and Pricing Guidebook.

(B) The MRC is \$7.95 and the per minute usage rate is \$0.05.

6.1.10 AT&T Nationwide Calling 120 Preferred

(A) AT&T Nationwide Calling 120 Preferred is a bundled intrastate and interstate outbound long distance calling plan that for a single MRC the Customers receive a 120 MOU (block) of 1+ outbound direct-dialed intrastate and interstate long distance calling anytime minutes. This service is for Residential Customers with a single BTN. Multiple BTN Aggregation is not available. AT&T Nationwide Calling 120 Preferred is available to Residential Customers that:

- .1 Use Switched Access to reach the long distance network;
- .2 Subscribe to the Company for the provision of interstate, intrastate IntraLATA , and intrastate IntraLATA Service.
- .3 Subscribe to and maintain an access line of an Affiliated ILEC of the Company
- .4 Must have; (1) previously subscribed to local dial tone Service of the Company or an Affiliate of the Company and have cancelled that Services or; (2) previously subscribed to long distance Service form the Company and have cancelled that service, or; (3) be a current local telephone customer within the Company or Affiliate of the Company's local territory who is now moving dial tone service from a competitor of the Company to the Company or an Affiliate of the Company.

\* Grandfathered to new Customers or existing Customers who change their service or move locations

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.10 AT&T Nationwide Calling 120 Preferred (continued)

(A) (continued)

.5 Provide the Company the same billing name and address for all Services required to subscribe to this plan.

.6 Limit the use of Service to that which is of a standard, domestic, residential nature.

.7 Request to be provisioned under this plan and limit the use of the Service

(B) Customers who cancel or discontinue the Company Service or any of the required Services, whose Service is refused, canceled or discontinued by the Company or an Affiliate of the Company, shall forfeit eligibility for rates under this Service. Customers continuing to subscribe to the Company will be moved to the Fallback calling plan as described in Section 3.5.5(D) of this Interstate Product Reference and Pricing Guidebook unless the Customer Selects an alternative optional calling plan.

(C) If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and/or autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. Additionally, as a result of non-standard residential or non-residential use of the Service, the Company may move the Customer to the Fallback plan and the rates described in Section 3.5.5(D) of this Interstate Product Reference and Pricing Guidebook. If the Customer is moved to the Fallback plan due to the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

(D) The MRC is \$13.99 and the per minute usage rate is \$0.10 for minutes in excess of 120

(I/C)  
(D)

\* Grandfathered to new Customers or existing Customers who change their service or move locations

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

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SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.11 Reserved for Future Use

(C)

(D)

(D)

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.12 AT&T Unlimited Nationwide Calling\* formerly known as AT&T Unlimited Nationwide Calling Plus\*, National Connections\*, and National Connections Plus\* (C)  
(C)

(A) For a MRC, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed minutes of use. (D)

(B) The interstate monthly recurring charge is \$24.00. (C)

\* Grandfathered to new Customers or existing Customers who change their service or move locations (D)

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.13 AT&T Unlimited Nationwide Calling Basic<sup>SM</sup> \*formerly known as National Connections II

AT&T Unlimited Nationwide Calling Basic is a bundled outbound only interstate intrastate long distance calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with these Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

Customers who cancel or discontinue the Company's Service or any of the required products, services or features for the rate option selected by the Customer or whose Service is refused, cancelled or discontinued by an Affiliate of the Company shall forfeit eligibility for rates under this Service. Customers continuing to pre-subscribe to the Company will be moved to Fallback.

If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to Fallback. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to resubscribe to this Service.

The MRC is \$31.99 for unlimited interstate MOU.

(I)

\* Grandfathered to new Customers or existing Customers who change their service or move locations

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.14 AT&T Unlimited Nationwide Calling Select II<sup>SM\*</sup>

- (A) AT&T Unlimited Nationwide Calling Select II is a d outbound calling plan that for a single MRC includes unlimited 1+ outbound direct-dialed interstate long distance calling. This service is for with a single BTN.

Multiple BTN Aggregation is not available. AT&T Unlimited Nationwide Calling Select II<sup>SM</sup> is available to new and existing Residential Customers that:

- .1 Use Switched Access to reach the long distance network;
  - .a subscribe to this service on-line or;
  - .b subscribe to or be a current subscriber of AT&T DSL<sup>#</sup>; or
  - .c subscribe to or be a current subscriber of AT&T U-Verse TV<sup>SM</sup> and AT&T High Speed Internet U-verse<sup>#</sup> enabled services and;
- .2 Subscribe to and maintain an access line<sup>#</sup> and the Select Feature Package<sup>#</sup> from an Affiliated ILEC of the Company.
- .3 Demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the required Services described in Section 3.5.10 of this Guidebook.
- .4 Provide the Company the same billing name and address for all Services required to subscribe to this plan.
- .5 Request to be provisioned under this plan and limit the use of the Service to that which is of a standard, domestic, residential nature.

- (B) Hearing impaired and disabled customers who access the att.com website and are unable to order this plan online may order via text telephone. In the event the Company's on-line ordering system is not functioning or processing orders due to a system outage or malfunction, Customers may call the Company's customer care center or sales representative to request assistance in completing their on-line ordering of the AT&T unlimited Nationwide Calling Select II calling plan.

*\* Grandfathered to new Customers or existing Customers who change their service or move locations*

*# This service not offered under this Guidebook*

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.14 AT&T Unlimited Nationwide Calling<sup>SM</sup> Select II\* (continued)

- (C) Customers who cancel or discontinue the Company Service or any of the required Services, whose Service is refused, canceled or discontinued by the Company or an Affiliate of the Company, shall forfeit eligibility for rates under this Service. Customers continuing to subscribe to the Company will be moved to the Fallback calling plan as described in Section 3.5.5(D) of this Guidebook unless the Customer Selects an alternative optional calling plan.

If the Customer subscribes to the Company for IntraLATA and InterLATA intrastate Service and discontinues InterLATA Service, the Customer will no longer qualify for this Service. Customers continuing to pre-subscribe to the Company will be moved to the

- (D) If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and/or autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. Additionally, as a result of non-standard residential or non-residential use of the Service, the Company may move the Customer to the Fallback plan and the rates described in Section 3.5.5(D) of this Guidebook. If the Customer is moved to the Fallback plan due to the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.
- (E) Customers subscribing to this Service are eligible for the Call Detail Suppression optional feature. This feature provides a summary of all the zero-rated calls included in this Service displaying total minutes and total number of calls in lieu of call detail itemization. Call Detail Suppression is available at no additional charge. Customers who select this option feature may request detail itemization for up to twenty-four (24) previous month's bills at no charge. Activation and deactivation of the feature will begin on the Customers next billing cycle.
- (F) The MRC is \$22.99 for unlimited interstate MOU

(I/C)  
(D)

\* Grandfathered to new Customers or existing Customers who change their service or move locations

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INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

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SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.15 AT&T Unlimited Nationwide Calling II\* formerly known as AT&T Unlimited Nationwide Calling Preferred II\* (C)

(A) This plan is a bundled outbound calling plan that for a single MRC includes unlimited 1+ outbound direct-dialed intrastate and interstate long distance calling. This service is for Residential Customers with a single BTN. Multiple BTN Aggregation is not available. (C)

(D)



(D)

(B) Customers who cancel or discontinue the Company Service or any of the required Services, whose Service is refused, canceled or discontinued by the Company or an Affiliate of the Company, shall forfeit eligibility for rates under this Service

\* Grandfathered to new Customers or existing Customers who change their service or move locations



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SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.15 AT&T Unlimited Nationwide Calling II\* formerly known as AT&T Unlimited Nationwide Calling Preferred II\* (continued)

If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and/or autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. Additionally, as a result of non-standard residential or non-residential use of the Service, the Company may move the Customer to a default plan. If the Customer is moved to a default plan due to the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

Rates and Charges

The MRC is \$24.99 for unlimited interstate MOU.

(I)

\* Grandfathered to new Customers or existing Customers who change their service or move locations

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.16 AT&T ONE RATE® Nationwide Calling II<sup>1</sup> (C)

.1 AT&T ONE RATE® Nationwide Calling II is a bundled outbound interstate and intrastate long distance calling plan designed for Residential Customers with a single BTN. Multiple BTN aggregation is not available with this Service. Customers may access the Company's long distance Service by dialing 1+ the area code + the called telephone number from their presubscribed telephone line.

.2 Calls are billed in one (1) minute increments, with minimum call duration of one (1) minute

.3 The per-minute usage rate is \$0.25 (R)

<sup>1</sup>This service will no longer be available to new Customers or existing Customer who move or change their service effective August 12, 2013. (N)  
(N)

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.16 AT&T Unlimited Nationwide Calling Preferred II\*

(C) If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and/or autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. Additionally, as a result of non-standard residential or non-residential use of the Service, the Company may move the Customer to the Fallback plan and the rates described in Section 3.5.5(D) of this Interstate Product Reference and Pricing Guidebook. If the Customer is moved to the Fallback plan due to the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

(D) Customers subscribing to this Service are eligible for the Call Detail Suppression optional feature. This feature provides a summary of all the zero-rated calls included in this Service displaying total minutes and total number of calls in lieu of call detail itemization. Call Detail Suppression is available at no additional charge. Customers who select this optional feature may request detail itemization for up to twenty-four (24) previous month's bills at no charge. Activation and deactivation of the feature will begin on the Customers next billing cycle.

(E) The MRC is \$24.99

(I/C)  
(D)

\* Grandfathered to new Customers or existing Customers who change their service or move locations

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.17 AT&T Worldwide and US Calling<sup>SM\*</sup>

(A) General

AT&T Worldwide & US Calling<sup>SM</sup> is an outbound International long distance optional calling plan available to Residential Customers that subscribe to and maintain an access line from an Affiliated Company. AT&T Worldwide & US Calling<sup>SM</sup> applies only to 1+ Direct-Dialed Interstate calls originating in the United States. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. For an International MRC, Residential Customers who subscribe to AT&T Worldwide & US Calling<sup>SM</sup> will receive a AT&T Worldwide & US Calling<sup>SM</sup> per minute rate as described below. This plan may not be combined with any other International or Domestic Optional Calling plan. This plan is established at the BTN level.

(D)

AT&T Worldwide & US Calling<sup>SM</sup> are available to new and existing Residential Customers that:

- .1 use Switched Access to reach the long distance network;
- .2 subscribe to and maintain AT&T Worldwide & US Calling<sup>SM</sup> for the provision of (a) intrastate InterLATA Service and interstate service or (b) intrastate IntraLATA Service, intrastate InterLATA Service, and interstate service (this Service is not available for intrastate Service on a stand-alone basis) as well as the corresponding international service as defined in the Company's International Product Reference and Pricing Guidebook;
- .3 demonstrate to the satisfaction of the Company at the time of subscribing to the Service and associated rate plan that the Residential Customer also subscribes to the required products, services, and/or features described in this Guidebook;
- .4 provide the Company the same billing name and address for all services required to subscribe to AT&T Worldwide & US Calling<sup>SM</sup>; and
- .5 limit the use of Service to that which is of a standard, domestic nature and;
- .6 request to be provisioned under this Service.
- .7 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.8 Reserved for Future Use

(C/D)  
(D)

- .9 If a Customer cancels the AT&T Worldwide & US Calling<sup>SM</sup> optional calling plan the Customer may select a domestic optional calling plan, as described in this Guide, for which they qualify. If no domestic calling plan is selected, the Customer will be moved to AT&T ONE RATE Nationwide 10 Cents for their domestic calls as set for in Company's Interstate Product Reference and Pricing Guidebook. The customer may select any optional international plan for which they qualify. If no international plan is selected the Plan A Default international rates will apply as set forth in the Company's International Product Reference and Pricing Guidebook.

\* Grandfathered to new Customers or existing Customers who change their service or move locations

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

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SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.17 AT&T Worldwide and US Calling<sup>SM\*</sup> (continued)

- (B) If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or non-residential use of Service, the Company may move the Customer to AT&T ONE RATE<sup>®</sup> Nationwide 10 Cents. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to resubscribe to this Service.
- (C) The per minute interstate charge is \$0.20

*\* Grandfathered to new Customers or existing Customers who change their service or move locations*

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INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.18 AT&T Unlimited Nationwide Calling<sup>SM</sup> Online Select formerly known as National Connections Select\*

(A) For a monthly recurring charge, the Customer receives unlimited interstate one plus (1+) Direct-Dialed minutes of use. To subscribe to AT&T Unlimited Nationwide Calling Online Select<sup>SM</sup>, the Customer must order the service online and subscribe to and maintain:

- .1 an access line service from an Affiliate of the Company;
- .2 Caller ID; and a minimum of any two custom calling service features from Group C Large Package from an Affiliate of the Company defined in Section 1 of this Guidebook. Hearing impaired and disabled Customers who access the att.com website and are unable to order this plan online may order via text telephone. In areas where CallerID is not available, Customer must choose three (3) custom calling service features from Group C Large Package for an Affiliate of the Company instead of two (2).
- .3 AT&T Unlimited Nationwide Calling Online Select<sup>SM</sup> is not available on a standalone basis. Hearing impaired and disabled Customers who access the Company's website and are unable to order this plan on-line may order via text telephone.
- .4 In the event the Company's on-line ordering system is not functioning or processing orders due to a system outage or malfunction, Customers may call the Company's customer care center or sales representative to request assistance for on-line ordering of the AT&T Unlimited Nationwide Calling Online Select<sup>SM</sup> calling plan.

(B) The MRC \$24.00 for unlimited interstate MOU.

(C/I)  
(D)

\* Grandfathered to new Customers or existing Customers who change their service or move locations

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.19 AT&T Nationwide Calling 120\*

(A) AT&T Nationwide Calling 120 is a bundled intrastate and interstate outbound long distance calling plan that for a single MRC the Customers receive a 120 MOU (block) of 1+ outbound direct-dialed intrastate and/or interstate long distance calling anytime minutes. This service is for Residential Customers with a single BTN. Multiple BTN Aggregation is not available. AT&T Nationwide Calling 120 is available to Residential Customers that:

- .1 Use Switched Access to reach the long distance network;
- .2 Subscribe to and maintain an access line of an Affiliated ILEC of the Company
- .3 Subscribe to the Company for the provision of interstate, intrastate IntraLATA , and intrastate IntraLATA Service.
- .4 Provide the Company the same billing name and address for all Services required to subscribe to this plan.
- .5 Limit the use of Service to that which is of a standard, domestic, residential nature.
- .6 Request to be provisioned under this plan and limit the use of the Service.

(B) Customers who cancel or discontinue the Company Service or any of the required Services, whose Service is refused, canceled or discontinued by the Company or an Affiliate of the Company, shall forfeit eligibility for rates under this Service. Customers continuing to subscribe to the Company will be moved to the Fallback calling plan.

(C) If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and/or autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. Additionally, as a result of non-standard residential or non-residential use of the Service, the Company may move the Customer to the Fallback plan and the rates described in Section 3.5.5(D) of this Interstate Product Reference and Pricing Guidebook. If the Customer is moved to the Fallback plan due to the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

(D) The MRC is \$12.99 until January 12, 2012 at which time the MRC will increase to \$13.99 and the per minute usage rate is \$0.10 for minutes in excess of 120

(C)  
(I)

\* Grandfathered to new Customers or existing Customers who change their service or move locations

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INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

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SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.20 Reserved for future use

(C)

(D)

(D)



INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.1 Consumer Services (continued)

6.1.21 AT&T ONE RATE<sup>®</sup> Online Basic<sup>1</sup>

(A) AT&T ONE RATE<sup>®</sup> Online Basic is a 1+ outbound direct-dialed long distance calling plan for a per minute rate. Multiple BTN Aggregation is not available. This plan is available to new and existing Residential Customers that:

- .1 use Switched Access to reach the long distance network;
- .2 subscribe to this service on-line;
- .3 subscribe to and maintain an access line<sup>#</sup> from Affiliated LEC of the Company;
- .4 limit the use of service to that which is of a standard, domestic, residential nature;
- .5 provide the Company the same billing name and address for all Services required to subscribe to this plan; and
- .6 Request to be provisioned under this plan

(B) Hearing impaired and disabled customers who access the att.com website and are unable to order this plan online may order via text telephone. In the event the Company's on-line ordering system is not functioning or processing orders due to a system outage or malfunction, Customers may call the Company's customer care center or sales representative to request assistance in completing their on-line ordering of the AT&T ONE RATE<sup>®</sup> Online Basic calling plan.

(C) The MRC is \$1.00 the per minute usage rate is \$0.18.

6.1.22 AT&T Unlimited Nationwide Calling Advantage 3<sup>2</sup> also known as AT&T Unlimited Nationwide Calling Advantage 4

(A) AT&T Unlimited Nationwide Calling Advantage 3 is interstate long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. For a single MRC this Service is available to new and existing Residential who meet the following terms and conditions:

- .1 use Switched Access to reach the long distance network;
- .2 subscribe to the Company for the provision of interstate service
- .3 subscribe to and maintain the following services from an Affiliated LEC of the Company:
  - .a Access line\* with a BTN and;
  - .b Verticals Feature Package\* as defined and offered by the Affiliated LEC of the Company;
- .4 subscribe to and maintain one (1) or more Affiliate of the Company Products\* as defined and offered by the Affiliate of the Company;
- .5 demonstrate to the satisfaction of the Company at the time of subscribing to the service that the Residential Customer also subscribes to the required products and/or services described above;
- .6 request to be provisioned under this service and;
- .7 limit the use of Service to that which is of a standard, domestic, residential nature.

(B) If the Customer uses this service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE<sup>®</sup> Nationwide 5 Advantage. If the Customer is moved off this service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this service.

(C) The MRC is \$10.00 for unlimited interstate minutes of use.

(I)

<sup>1</sup>This service is no longer available to new Customers effective January 12, 2011. Existing Customers may keep this service until they move or change service or until it is discontinued entirely by the Company whichever occurs first.

<sup>2</sup>This service is no longer available to new Customers effective March 31, 2012. Existing Customers may keep this service until they move or change service or until it is discontinued entirely by the Company whichever occurs first.

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services

6.2.1 Select Rates\*

Select Rates is a volume-discounted calling plan utilizing Switched Access Lines. Calls are billed in one (1) second increments, with a minimum call duration of 18 seconds. The minimum monthly billing for this plan is \$200. Except for the initial two months of service, if gross usage from all locations falls below \$200 for a month, the Customer shall be billed the minimum charge of \$200, less applicable discounts. (D)

(A) Per Minute Usage Rates

	Switched	
	Peak	Off-Peak
Direct Dial	\$0.2300	\$0.1700
AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>1</sup>	\$0.2100	\$0.1700
AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>2</sup>	\$0.1600	\$0.1600

(B) Schedule of Discounts:

Monthly Usage	Discount
\$200 - \$500	5%
\$500.01 - \$1,000	7%
\$1,000.01 - \$2,000	10%
\$2,000.01 - \$3,000	13%
\$3,000.01 +	16%

6.2.2 Select Term Plan\*

Select Terms is a volume-discounted, flat rate calling plan utilizing Switched Access Lines. Calls are billed in one (1) second increments with a minimum call duration of 18 seconds. This plan offers one, two, three, four and five year term plan options which offer discounts to Customers who commit to these terms. The monthly discounts are applied to the monthly usage. Customers may aggregate qualifying Intrastate, Interstate and International outbound MTX, Toll Free Service, and WATS usage traffic from multiple locations to qualify for discounts. The annual discount will be calculated monthly, accrued and applied after the completion of each year of the term. Termination charges apply if the Customer terminates the term plan prior to completion of the contracted term. The Customer shall be charged the difference between the amount billed or credited to date and the amount the Customer would have been billed or credited based on the most recently completed commitment period or thirty five percent (35%) of the average monthly billing to date for each of the remaining months of the term plan, whichever is greater. (D)

The Customer must not have canceled the contracted term plan prior to the anniversary date in order to receive the accrued annual discount. The Customer may elect to take another term plan that is longer than the remainder of the current term at any time. The Customer switching to a term plan shorter than the remainder of the current term will incur termination charges as described. If the Company does not offer a plan that carries a term sufficient to satisfy this requirement, then the Customer must opt for the longest term currently available.

\* Grandfathered to new Customers or existing Customers who change their service or move locations

<sup>1</sup>Formerly known as 800 CustomLink

<sup>2</sup>Formerly known as 800 CustomLink Plus

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services

6.2.2 Select Term Plan\* (continued)

Current Subscribers of this Optional Call Plan can convert to Business Flat Rate plan without penalty. The Customer must meet the minimum requirements of the new plan and also agree to sign a term Agreement in twelve-month increments, equal to or greater than the remaining months of their existing Agreement. If the Company does not offer a plan that carries a term sufficient to satisfy this requirement, then the Customer must opt for the longest term currently available.

	Switched	
	Initial 18 Secs.	Each Add'l. 1 Second
Direct Dial 1+	\$0.0450	\$0.0025
AT&T Long Distance Toll Free <sup>SM</sup> Service	\$0.0450	\$0.0025

(D)

(A) Term Plan Discount Schedule

In any month, when the Customer's aggregate volume drops below \$200, \$200 less the discount will be charged. The Customer will receive both monthly discounts and credits to their yearly accrual account on the \$200 charge (based on the \$200-\$500 level discount). Accrued discounts will be forfeited if the Customer discontinues the plan prior to the termination date of the Agreement.

Monthly Volume	1 Year		2 Year		3 Year	
	Monthly	Annual	Monthly	Annual	Monthly	Annual
\$0-199.99	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
\$200.00-500.00	7.0%	0.0%	8.0%	0.0%	10.0%	0.0%
\$500.01-1,000.00	10.0%	0.0%	11.0%	0.0%	13.0%	0.0%
\$1,000.01-2,000.00	14.0%	0.0%	16.0%	0.0%	18.0%	0.0%
\$2,000.01-3,000.00	18.0%	0.0%	21.0%	0.0%	22.0%	0.0%
\$3,000.01-5,000.00	22.0%	0.0%	25.0%	0.0%	26.0%	0.0%
\$5,000.01-10,000.00	25.0%	0.0%	28.0%	0.0%	29.0%	0.0%
\$10,000.01+	30.0%	0.0%	33.0%	0.0%	35.0%	0.0%

Monthly Volume	4 Year		5 Year	
	Monthly	Annual	Monthly	Annual
\$0-199.99	0.0%	0.0%	0.0%	0.0%
\$200.00-500.00	10.0%	0.0%	10.0%	0.0%
\$500.01-1,000.00	13.0%	0.0%	13.0%	0.0%
\$1,000.01-2,000.00	19.0%	0.0%	20.0%	0.0%
\$2,000.01-3,000.00	23.0%	0.0%	24.0%	0.0%
\$3,000.01-5,000.00	27.0%	0.0%	28.0%	0.0%
\$5,000.01-10,000.00	30.0%	0.0%	31.0%	0.0%
\$10,000.01+	36.0%	0.0%	37.0%	0.0%

\* Grandfathered to new Customers or existing Customers who change their service or move locations

<sup>1</sup>Formerly known as 800 CustomLink and 800 CustomLink Plus

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services

6.2.2 Select Term Plan\* (continued)

(B) Select Term Plan - CentraLink Option

This Option is available exclusively to Centrex/CentraLink Customers who commit to a minimum term of 1 year. A schedule of discounts applies and is based on call volumes as well as the term subscribed. Customers may aggregate qualifying Intrastate, Interstate and International outbound MTS, 800, and WATS usage traffic from multiple locations to qualify for discount.

(D)

Monthly Volume	1 Year		2 Year		3 Year	
	Monthly	Annual	Monthly	Annual	Monthly	Annual
\$0-199.99	37.0%	0.0%	37.0%	0.0%	37.0%	0.0%
\$200.00-500.00	7.0%	0.0%	8.0%	0.0%	10.0%	0.0%
\$500.01-1,000.00	10.0%	0.0%	11.0%	0.0%	13.0%	0.0%
\$1,000.01-2,000.00	14.0%	0.0%	16.0%	0.0%	18.0%	0.0%
\$2,000.01-3,000.00	18.0%	0.0%	21.0%	0.0%	22.0%	0.0%
\$3,000.01-5,000.00	22.0%	0.0%	25.0%	0.0%	26.0%	0.0%
\$5,000.01-10,000.00	25.0%	0.0%	28.0%	0.0%	29.0%	0.0%
\$10,000.01+	30.0%	0.0%	33.0%	0.0%	35.0%	0.0%

Monthly Volume	4 Year		5 Year	
	Monthly	Annual	Monthly	Annual
\$0-199.99	37.0%	0.0%	37.0%	0.0%
\$200.00-500.00	10.0%	0.0%	10.0%	0.0%
\$500.01-1,000.00	13.0%	0.0%	13.0%	0.0%
\$1,000.01-2,000.00	19.0%	0.0%	20.0%	0.0%
\$2,000.01-3,000.00	23.0%	0.0%	24.0%	0.0%
\$3,000.01-5,000.00	27.0%	0.0%	28.0%	0.0%
\$5,000.01-10,000.00	30.0%	0.0%	31.0%	0.0%
\$10,000.01+	36.0%	0.0%	37.0%	0.0%

\* Grandfathered to new Customers or existing Customers who change their service or move locations

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services

6.2.3 Distance Plus\*

Distance Plus is a volume-discounted calling plan utilizing Switched Access Lines. Calls are billed in one (1) second increments, with a minimum call duration of six seconds. The minimum monthly billing for this plan is \$50.00.

(D)

(A) Residence/Business Direct Dial Usage Rates Per Minute:

	Switched	
	Peak	Off-Peak
Direct Dial	\$0.2400	\$0.1700
AT&T Long Distance Toll Free <sup>SM</sup> Service	\$0.2200	\$0.1600

(D)

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(D)

(B) Schedule of Discounts:

(C)

Monthly Usage	Discount
\$50 - \$200	5%
\$200.01 - \$2,000	10%
\$2,000.01 - \$5,000	12%
\$5,000.01 - \$10,000	15%
\$10,000.01 +	18%

\* Grandfathered to new Customers or existing Customers who change their service or move locations

<sup>1</sup>Formerly known as 800 CustomLink and 800 CustomLink Plus

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services

6.2.4 Business Simple Solutions\*

Business Simple Solutions is a flat rate calling plan designed for small business Customers with less than \$200.00 in monthly usage. Business Simple Solutions calls are billed in six (6) second increments with a minimum Initial Period, for billing purposes of sixty (60) seconds. Customers are required to sign a one (1) year term plan for this service. This plan is automatically renewed on a month to month basis after the initial year expires.

- (A) Business Simple Solutions Customers can have multi-location accounts that have the same account billing name grouped together.
- (B) A Business Simple Solutions Customer can include the usage from all Direct Dialed 1+ , Operator Service and 800 service usage as well as two residential Access Lines into the monthly usage commitment level. Residential usage will be billed at a separate per minute. (D)
- (C) The services included in the usage totals as defined in Section 6.1.5(B) above are not all eligible for the Business Simple Solutions rates and discount schedule. The products and services that are eligible for Business Simple Solution rates and discount schedule are Direct Dialed 1+ Service, and AT&T Long Distance Toll Free<sup>SM</sup> Service usage. (D)
- (D) Per Minute Rates for Business Simple Solutions

	Peak		Off-Peak	
	Initial 60 Seconds	Each Add'l. 6 Seconds	Initial 60 Seconds	Each Add'l. 6 Seconds
Direct Dialed	\$0.180	\$0.0180	\$0.180	\$0.0180
AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>1</sup>	\$0.180	\$0.0180	\$0.180	\$0.0180
AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>2</sup>	\$0.180	\$0.0180	\$0.120	\$0.0132
Residential Add-on	\$0.228	\$0.0228	\$0.120	\$0.0132

(E) Discount Percentages

The following discount schedules apply to the monthly usage levels for Business Simple Solutions billing. The discount will be calculated for all usage based upon the highest discount level attained for the month.

Monthly Usage	Monthly Usage
\$ 0.00 - \$24.99	0.00%
\$25.00 - \$74.99	10.00%
\$75.00 - \$149.99	12.50%
\$150+	15.00%

\* Grandfathered to new Customers or existing Customers who change their service or move locations

<sup>1</sup>Formerly known as 800 CustomLink

<sup>2</sup>Formerly known as 800 CustomLink Plus

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.5 Business Plus\*

Business Plus is available exclusively to Business Customers who subscribe to AT&T Connecticut Local services, commit to a minimum term of 1 year and a monthly minimum of \$75.00. Business Plus is a volume discounted, flat rate calling plan utilizing Switched Access Lines. Calls are billed in one (1) second increments with a minimum call duration of 18 seconds. This plan offers one, two, three, four and five year term plan options which offer discounts to Customers who commit to these terms. The monthly discounts are applied to the monthly usage. Customers may aggregate qualifying Intrastate, Interstate and International outbound MTS, Toll Free Service, and WATS usage traffic from multiple locations to qualify for discounts.

(D)

Penalties apply if the Customer terminates the term plan prior to completion of the contracted term. The Customer shall be charged the difference between the amount billed or credited to date and the amount the Customer would have been billed or credited based on the most recently completed commitment period or thirty five percent (35%) of the average monthly billing to date for each of the remaining months of the term plan, whichever is greater. The Customer may elect to take another term plan which is longer than the remainder of the current term at any time. The Customer switching to a term plan shorter than the remainder of the current term will incur penalties as described unless the Company does not offer a plan that carries a term sufficient to satisfy this requirement. Then the Customer must opt for the longest term currently available.

Current Subscribers of this Optional Call Plan can convert to AT&T Long Distance East Business Flat Rate Plan without penalty. The Customer must meet the minimum requirements of the new plan and also agree to sign a term Agreement in twelve-month increments, equal to or greater than the remaining months on their existing Agreement. If the Company does not offer a plan that carries a term sufficient to satisfy this requirement, then the Customer must opt for the longest term currently available.

International Usage Rates for the Business Flat Rate Plan will mirror the rates identified in the Company's International Product Reference and Pricing Guidebook.

	Switched	
	Initial 18 Secs.	Ea Add'l 1 Sec.
Direct Dial 1+	\$0.0270	\$0.0015
AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>1</sup>	\$0.0270	\$0.0015

(D)

\* Grandfathered to new Customers or existing Customers who change their service or move locations

<sup>1</sup>Formerly known as 800 CustomLink and 800 CustomLink Plus

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.5 Business Plus\* (continued)

In any month, when the Customer’s aggregate volume drops below \$75, \$75 less the discount will be charged. The following discount table, expressed in percentages, illustrates the necessary discounts on the basic Intrastate/Interstate rates to achieve the desired effective rate:

Monthly Usage	1 Year Term	2 Year Term	3 Year Term	4 Year Term	5 Year Term
\$ 75.00-\$200.00	2.0%	5.0%	8.0%	8.0%	8.0%
\$200.01-\$400.00	3.0%	7.0%	10.0%	10.0%	10.0%
\$400.01-\$600.00	5.0%	9.0%	13.0%	13.0%	13.0%
\$600.01-\$800.00	6.0%	11.0%	14.0%	14.0%	14.0%
\$800.01-\$1000.00	8.0%	12.0%	16.0%	16.0%	16.0%
\$1000.01-\$2500.00	10.0%	14.0%	17.0%	17.0%	17.0%
\$2500.01 – UP	12.0%	16.0%	19.0%	19.0%	19.0%

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(D)

\* Grandfathered to new Customers or existing Customers who change their service or move locations



INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.6 Business Simple Solutions Plus\*

Business Simple Solutions Plus is a flat rate calling plan designed for small business Customers who have AT&T Connecticut for local service and bill less than \$200.00 monthly in toll. Business Simple Solutions Plus calls are billed in six (6) second increments with an Initial Period, for billing purposes of sixty (60) seconds. There is a one (1) year minimum for the Business Simple Solutions Plus plan.

- (A) Business Simple Solutions Plus Customers can have multi location accounts that have the same account billing name grouped together.
- (B) A Business Simple Solutions Plus Customer can include the usage from all Direct Dialed 1+, Operator Service and 800 service usage. (D)
- (C) The services included in the usage totals as defined in Section 6.1.11(B) above are not all eligible for the Business Simple Solutions Plus rates and discount schedule. The products and services that are eligible for Business Simple Solution rates and discount schedule are Direct Dialed 1+ and AT&T Long Distance Toll Free<sup>SM</sup> Service usage. (D)
- (D) Per Minute Rates for Business Simple Solutions Plus – AT&T Connecticut local business Access Lines.

	Peak		Off-Peak	
	Initial 60 Seconds	Each Add'l. 6 Seconds	Initial 60 Seconds	Each Add'l. 6 Seconds
Direct Dialed	\$0.18	\$0.018	\$0.18	\$0.018
AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>1</sup>	\$0.18	\$0.018	\$0.12	\$0.123

(D)

(E) Discount Percentages

The following discount schedules apply to the monthly usage levels for Business Simple Solutions Plus billing. The discount will be calculated for all usage based upon the highest discount level attained for the month.

Monthly Usage	Discount %
\$ 0.00 - \$24.99	25.00%
\$ 25.00 - \$74.99	35.00%
\$ 75.00 - \$149.99	37.50%
\$150.00+	40.00%

\* Grandfathered to new Customers or existing Customers who change their service or move locations

<sup>1</sup>Formerly known 800 CustomLink Plus

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.7 AT&T Business Calling \$5.95\*

AT&T Business Calling \$5.95 calls utilize Switched Access lines and are billed in six (6) second increments with an Initial Period, for billing purposes, of sixty (60) seconds. The minimum commitment on this plan is one month.

- (A) This Service is established at the BTN level and is only available for a single BTN. Multiple BTN aggregation is not available with this Service.
- (B) An AT&T Business Calling Plan Customer will be required to meet a Minimum Monthly Commitment (MMC) without signing a term commitment. A Customer participating in AT&T Business Calling \$5.95 commit to spending \$5.95 per month.
- (C) AT&T Business Calling \$5.95 Customers can aggregate usage totals from inbound and outbound service usage. Any MMC shortfall will be applied to the customer account during that billing cycle. (D)  
(D)
- (D) Customers subscribing to this plan will be given a one (1) month grace period where there will be no shortfall penalty assessed. If a Customer subscribes to this plan on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.
- (E) Usage Rates

The usage rates applicable to AT&T Business Calling \$5.95, all days, all times.

Service Name	Initial 60 Seconds	Each Add'l 6 Seconds
AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>1</sup>	\$0.150	\$0.015
Business MTS Usage	\$0.150	\$0.015

(F) International Usage Rates (C)

International Usage Rates for the AT&T Business Calling \$5.95 will be the rates identified in the Company's International Product Reference and Pricing Guidebook, Section 3.5.

Customers may choose Worldwide Business Solutions Plan. This plan will be subject to the rates and Monthly Recurring Charge defined in the Company's International Product Reference and Pricing Guidebook, Section 5.6. Usage associated with International Calls on the Worldwide Business Solutions Plan will contribute to the MMC, however, the Monthly Recurring Charge will not contribute.

\* Grandfathered to new Customers or existing Customers who move locations.

<sup>1</sup>Formerly known 800 CustomLink Plus

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.8 AT&T Business Block of Time\*

(A) Business Block of Time is a custom combination Business Optional Calling Plan for outbound and switched Toll Free Service (TFS). For Services provided a Switched Access arrangement, Business Customers will subscribe to this Business Optional Calling Plan for the provision of InterLATA calling. Customers who subscribe to this plan must also presubscribed to AT&T Connecticut for IntraLATA calling services provided under this plan. This Business Optional Calling Plan is established at the BTN level only. Multiple BTN aggregation is not available with this Service. If the Customer or Applicant selects a different Business Optional Calling Plan for specific WTN(s), the Customer or Applicant is required to establish a Separate BTN for each variation. Outbound Direct Dialed calls, switched TFS calls are billed in increments of one (1) seconds subject to a minimum connection time (initial period) of eighteen (18) seconds. (D)  
(D)

(B) For a specific Monthly Recurring Charge (MRC), the Customer receives a block of time of one-plus (1+) interstate Direct-Dialed outbound and switched TFS MOU for all lines under the BTN that is presubscribed to the Company under this plan. The block of time may be used (1) for placing one-plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving interstate switched TFS calls on the same presubscribed line. The Customer is required to commit to a 1, 2, or 3-Year term agreement with the Company. Early Termination and/or Under Utilization Fees as defined in Section 2.26 will be assessed. All usage in excess of the block of time minutes will be billed at a fixed rate per minute. See Section 6.1.119(H) of this Guidebook for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. (D)  
|  
(D)

(C) When ordering Service, the Customer or Applicant must specify if Business Block of Time is to be used for outgoing calls only, switched TFS calls, or both.

(D) The Business Block of Time is available to new or existing Customers or Applicants that:

- .1 requests to be provisioned under the Business Block of Time Business Optional Calling Plan;
- .2 utilize Switch Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling;
- .3 commit to a 1, 2, or 3 year term at the applicable MRC corresponding to the minutes in the Block of Time:
  - .i an MRC of \$39 per month for a 1, 2, or 3-Year term, or
  - .ii an MRC of \$90 per month for a 1, 2, or 3-Year term plan.

*\*This block of time is no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location.*

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.8 AT&T Business Block of Time\* (continued)

(D) (continued)

.4 newly subscribe to, or currently are subscribing to, at the time of order, switched local telephone service, with an Affiliated LEC or Affiliated CLEC under a term plan agreement for local business Access Lines which include but are not limited to PBX trunks, local PRI service, T1 integration access service, Centrex or Plexar; and

.5 select one of the following Block of Time minutes for a specific MRC, as described above:

- (a) 1000 Minutes
- (b) 2500 Minutes

(E) The start of Service date for Business Block of Time may be on or after the installation date of the local business Access Line(s) as described in Section 6.1.121(D) of this Guidebook.

(F) Changes to the Business Block of Time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Business Block of Time in the middle of its billing cycle, the changes will be effective on the first day after the Customer's change order is processed.

(G) Customers that subscribe to Business Block of Time may move between the number of minutes in the block of time, described in Section 6.1.121(D)(5) of the Guidebook. The rules and regulation of Under Utilization and/or Early Termination Fees, as defined on Section 2.26 of this Guidebook, will apply.

(H) Usage Rates

The MRCs for each block of time Business Optional Calling Plan are shown in the table below in the column labeled MRC. The per minute rates applicable to interstate Direct-Dialed outbound one-plus (1+) and Toll Free Service after the block of time has been used are shown in the table below in the column labeled Rate Over Block.

<b>Business Block of Time Rate Plan</b>	<b>MRC</b>	<b>Rate Over Block</b>
1,000 MOUs 1 Year Term	\$39	\$0.052
1,000 MOUs 2 Year Term	\$39	\$0.050
1,000 MOUs 3 Year Term	\$39	\$0.048
2,500 MOUs 1 Year Term	\$90	\$0.048
2,500 MOUs 2 Year Term	\$90	\$0.046
2,500 MOUs 3 Year Term	\$90	\$0.044

*\*This block of time is no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location.*

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.8 AT&T Business Block of Time\* (continued)

(I) Reserved for Future Use

(C/D)

(D)  
|  
(D)

(J) Term Renewal

If the customer wishes to renew the Business Block of Time Plan at the end of the applicable term, the customer must notify the Company at least thirty (30) days prior to the term's expiration date. If the customer does not notify the Company, the Business Block of Time plan will not renew at the customer's previous term rates. Instead, at the end of the applicable term, the plan will apply on a month-to-month basis. The Customer will be charged a higher monthly recurring charge of \$45 per month for the Block of Time 1000 with a per minute rate of \$0.052 for minutes over the 1,000 block of time. The monthly recurring charge of \$100 will apply for 2,500 minutes per month with a per minute rate of \$0.048 for minutes over the 2,500 block of time. The customer will continue to receive the same Block of Time minutes each month for interstate and intrastate 1+ direct-dialed and Toll Free Service calls. All usage rates applicable to the prior Block of Time, including the per minute rate for minutes over the block of time rates will continue to apply.

(D)  
(D)

*\*This block of time is no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location.*

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.9 Business Flat Rate Plan\*

Business Flat Rate Plan is a flat rate calling plan designed for business Customers who bill at least \$50.00 monthly in long distance services. Business Flat Rate Plan calls utilize Switched Access Lines. The minimum commitment for the Monthly Minimum Commitment (MMC) on this plan is one month. The minimum commitment for the Minimum Annual Commitment (MAC) is one year. All MMC calls are billed in six (6) second increments with an Initial Period, for billing purposes, of eighteen (18) seconds. All MAC calls are billed in one (1) second increments with an Initial Period, for billing purposes, of eighteen (18) seconds.

- (A) Business Flat Rate Plan Customers can have multi location accounts that have the same account-billing name grouped together. Accounts that are added after the initial installation inherit the start date of the first account on the plan.
- (B) A Business Flat Rate Plan Customer will be required to select a Minimum Monthly Commitment (MMC) without signing a term commitment or a Minimum Annual Commitment (MAC) which requires a term commitment. A Customer participating in the Business Flat Rate Plan commits to spending a predetermined dollar volume, either annually in the case of a MAC or monthly in the case of a MMC.
- (C) Business Flat Rate Customers can aggregate usage totals from inbound and outbound service usage and Operator handled usage and surcharges, and multiple Billed Telephone Numbers (BTN) when they are identified under a single Master Account Number, to meet either the MMC or MAC. Any commitment (MMC or MAC) shortfall will be applied to the Primary Billed Telephone Number of the Master Account. (D)
- (D) Customers subscribing to a MMC will be given a two (2) month grace period where there will be no shortfall penalty assessed. If a Customer subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.
- (E) Customers that participate in other AT&T Long Distance East Optional Call Plans with a term requirement can upgrade to this call plan without penalty. Customer must sign a term Agreement in twelve-month increments, equal to or greater than the remaining months on their existing Agreement and meet the minimum requirement of this plan. If the Company does not offer a plan that carries a term sufficient to satisfy this requirement, then the Customer must opt for the longest term currently available.
- (F) The usage rates defined below are applicable to the components listed. Applicable surcharges apply to Operator Handled type calls. (D)

\*This Service is no longer available for new Customer Term agreement.. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this service on an out of term basis, however, Customers may not add, move, remove, or change lines and/or locations once their current term has expired..

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.9 Business Flat Rate Plan\* (continued)

(G) Usage Rates

- .1 Monthly Minimum Commitment Option - The usage rates defined below are applicable for Direct Dial inbound and outbound usage and Operator Handled usage. The usage rates applicable to the Business Flat Rate Plan, all days, all times.

(D)

MMC	Switched Access	
	Initial 18 Seconds	Each Add'l 6 Seconds
\$ 50.00	\$0.0320	\$0.0107
\$ 200.00	\$0.0320	\$0.0107
\$ 500.00	\$0.0317	\$0.0106
\$ 1,000.00	\$0.0310	\$0.0103
\$ 2,500.00	\$0.0302	\$0.0101
\$ 5,000.00	\$0.0295	\$0.0098
\$10,000.00	\$0.0288	\$0.0096
\$15,000.00	\$0.0281	\$0.0094
\$20,000.00	\$0.0274	\$0.0091

\*This Service is no longer available for new Customer Term agreement.. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this service on an out of term basis, however, Customers may not add, move, remove, or change lines and/or locations once their current term has expired..

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.9 Business Flat Rate Plan\* (continued)

(G) Usage Rates (continued)

- .2 Minimum Annual Commitment Option – The usage rates defined below are applicable for Direct Dial inbound and outbound usage and Operator Handled usage. The usage rates applicable to the Business Flat Rate Plan, all days, all times.

(D)

MAC	Switched Access					
	1-Year		2-Year		3-Year	
	Initial 18 Seconds	Each Add'l 1 Second	Initial 18 Seconds	Each Add'l 1 Second	Initial 18 Seconds	Each Add'l 1 Second
\$ 600.00	\$0.0216	\$0.00120	\$0.0213	\$0.00118	\$0.0204	\$0.00113
\$ 2,400.00	\$0.0213	\$0.00118	\$0.0210	\$0.00117	\$0.0201	\$0.00112
\$ 6,000.00	\$0.0210	\$0.00117	\$0.0207	\$0.00115	\$0.0198	\$0.00110
\$ 12,000.00	\$0.0210	\$0.00117	\$0.0207	\$0.00115	\$0.0198	\$0.00110
\$ 30,000.00	\$0.0207	\$0.00115	\$0.0204	\$0.00113	\$0.0195	\$0.00108
\$ 60,000.00	\$0.0207	\$0.00115	\$0.0204	\$0.00113	\$0.0192	\$0.00107
\$120,000.00	\$0.0204	\$0.00113	\$0.0198	\$0.00110	\$0.0186	\$0.00103
\$180,000.00	\$0.0201	\$0.00112	\$0.0195	\$0.00108	\$0.0183	\$0.00102
\$240,000.00	\$0.0198	\$0.00110	\$0.0192	\$0.00107	\$0.0180	\$0.00100

\*This Service is no longer available for new Customer Term agreement.. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this service on an out of term basis, however, Customers may not add, move, remove, or change lines and/or locations once their current term has expired..





INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.10 AT&T Business Unlimited Calling<sup>SM</sup> III

This service is no longer available to new Customers effective May 31, 2012. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company whichever occurs first (N)

(A) AT&T Business Unlimited Calling<sup>SM</sup> III is an outbound calling and optional inbound Switched TFS long distance calling plan. This plan is established at the BTN level and multiple BTN, aggregation is not available with this plan. If the Customer or Applicant selects a different long distance calling plan for specific WTNs the Customer is required to establish a separate BTN for each variation. This Plan is available for the following Business Customers who:: (I)

**OPTION 1 – NEW OR EXISTING**

- .1 utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network for TFS;
- .2 subscribe to the Company for the provision of interstate service for outbound long distance calling on each AT&T business access line\* per service location, and may also subscribe to the Company for the provision of toll free service for inbound long distance calling;
- .3 newly subscribe to or currently subscribe to AT&T Business Local Calling Assurance<sup>SM\*</sup> from an Affiliated LEC of the Company on at least one (1), but no more than five (5), business access lines\* (i.e., WTNs) on a single BTN;
- .4 newly subscribe or currently subscribe to one of the following services from an Affiliate of the Company: (a) AT&T U-verse High Speed Internet-Business Edition\*; (b) AT&T High Speed Internet Business Edition Basic\*; (c) AT&T High Speed Internet Business Edition Express\*; (d) AT&T High Speed Internet Business Edition Pro\*; or (e) AT&T High Speed Internet Business Edition Elite\*;
- .5 newly subscribe or currently subscribe to one of the following services from an Affiliate of the Company with a minimum of two (2) years term commitment: (a) wireless voice\*; (b) wireless data\*; (c) wireless voice and data\*; or (d) wireless laptop card\*;
- .6 agree the Company may combine its wireless Affiliate’s billing with the Company’s wireline billing, except when Customers are participating in the wireless Affiliate’s SBS Wireless Deposit Waiver Program\*; and,
- .7 commit to subscribe to this plan for a one (1) or two (2) year term.

\*This service not offered under this Guidebook

(1) - Material moved from Section 3.5.3

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.10 AT&T Business Unlimited Calling<sup>SM</sup> III (continued)

(A) (continued)

(1)

**OPTION 2 - WINBACK**

- .1 utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network for TFS;
- .2 subscribe to the Company for the provision of interstate outbound long distance calling on each AT&T business access line\* per service location, and may also subscribe to the Company for the provision of toll free services for inbound long distance calling;
- .3 meet a minimum of one (1) of the following conditions:
  - .i previously subscribed to local dial tone # service of an Affiliated LEC of the Company and have cancelled that Service; or
  - .ii be a current local telephone Customer in the Affiliated LEC local territory who is now moving dial tone services from a competitor of the Company to the Affiliated LEC;
- .4 newly subscribe to AT&T Business Local Calling Assurance<sup>SM\*</sup> from an Affiliated LEC of the Company on at least one (1), but no more than five (5), business access lines\* (i.e., WTNS) on a single BTN;
- .5 newly subscribe or currently subscribe to one of the following services from an Affiliate of the Company: (a) AT&T U-verse High Speed Internet-Business Edition\*; (b) AT&T High Speed Internet Business Edition Basic\*; (c) AT&T High Speed Internet Business Edition Express\*; (d) AT&T High Speed Internet Business Edition Pro\*; or (e) AT&T High Speed Internet Business Edition Elite\*;
- .6 newly subscribe or currently subscribe to one of the following services from an Affiliate of the Company
  - .a (1) Wireless Voice#; (2) Wireless Data# (3) Wireless Voice and Data#; or (4) Wireless Laptop card# # for a minimum 2-Year Term or;
  - .b subscription to one of the following: (1) AT&T Tech Support 360<sup>SM</sup> Advanced Service Package# and AT&T Web Hosting<sup>SM</sup> - Shared Hosting#; or (2) AT&T Tech Support 360<sup>SM</sup> Premium Service Package# and AT&T Tech Support 360<sup>SM</sup> Back-up and Go# for a 1-Year or 2-Year Term;
- .7 agree the Company may combine its wireless Affiliate’s billing with the Company’s wireline billing, except when Customers are participating in the wireless Affiliate’s SBS Wireless Deposit Waiver Program\*; and,
- .8 commit to subscribe to this plan for a one (1) or two (2) year term.

#This service not offered under this Guidebook

(1)

(1) – Material moved from Section 3.5.3

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.10 AT&T Business Unlimited Calling<sup>SM</sup> III (continued)

(A) (continued)

**OPTION 3 - RETENTION**

- .1 utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network for toll free calls;
- .2 subscribe to the Company for the provision of interstate outbound long distance calling on each AT&T business access line\* per service location, and may also subscribe to the Company for the provision of toll free service for inbound long distance calling;
- .3 currently subscribe to local dial tone service from an Affiliated LEC of the company and state an intention to change local carriers;
- .4 newly subscribe to or currently subscribe to AT&T Business Local Calling Assurance<sup>SM\*</sup> from an Affiliated LEC of the Company on at least one (1), but no more than five (5), business access lines\* (i.e., WTNs) on a single BTN;
- .5 newly subscribe or currently subscribe to one of the following services from an Affiliate of the Company: (a) AT&T U-verse High Speed Internet-Business Edition\*; (b) AT&T High Speed Internet Business Edition Basic\*; (c) AT&T High Speed Internet Business Edition Express\*; (d) AT&T High Speed Internet Business Edition Pro\*; or (e) AT&T High Speed Internet Business Edition Elite\*;
- .6 newly subscribe or currently subscribe to one of the following services from an Affiliate of the Company
  - .1 (1) Wireless Voice<sup>#</sup>; (2) Wireless Data<sup>#</sup> (3) Wireless Voice and Data<sup>#</sup>; or (4) Wireless Laptop card<sup>#</sup> # for a minimum 2-Year Term or;
  - .2 subscription to one of the following: (1) AT&T Tech Support 360<sup>SM</sup> Advanced Service Package<sup>#</sup> and AT&T Web Hosting<sup>SM</sup> - Shared Hosting<sup>#</sup>; or (2) AT&T Tech Support 360<sup>SM</sup> Premium Service Package<sup>#</sup> and AT&T Tech Support 360<sup>SM</sup> Back-up and Go<sup>#</sup> for a 1-Year or 2-Year Term;
- .7 agree the Company may combine its wireless Affiliate's billing with the Company's wireline billing, except when Customers are participating in the wireless Affiliate's SBS Wireless Deposit Waiver Program\*; and,
- .8 commit to subscribe to this plan for a one (1) or two (2) year term.

#This service not offered under this Guidebook

(1) – Material moved from Section 3.5.3

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.10 AT&T Business Unlimited Calling<sup>SM</sup> III (continued)

- (B) A single business entity with more than one BTN at that business entity's physical service location is eligible for this plan on one (1) BTN only, provided that total number of AT&T business access lines\* do not exceed ten (10) at that location. Additionally, service under this plan is limited to one BTN with one (1) to five (5) business access lines\* per legal business entity.
- (C) The Customer may subscribe to this plan for outbound Service, only, or for both outbound Service and inbound toll free calling. Customers subscribing to the plan receive unlimited domestic 1+ direct-dialed outbound calling. Where a Customer subscribes to toll free service, inbound toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Guidebook for optional feature, rules and regulations, and general information regarding TFS.
- (D) Inbound switched toll free calls are not included in the unlimited MOUs. Toll free calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. Toll free calls per minute rates associated with this plan are subject to change with prior notification to the customer. (D)  
|  
|  
(D)
- (E) Term Agreements
  - .1 1-Year term agreements are oral agreements and do not require a signed agreement.
  - .2 2-Year term agreements must be signed under any method accepted by the Company, including electronically, and must be received by Company within thirty (30) calendar days from the order date. If the Company does not receive the Customer's signed agreement within the thirty calendar (30) days, and Service has been provisioned in reliance thereon, the term of the agreement shall default to a 1-Year term under the rates, terms and conditions of this plan.
  - .3 If defaulted to a 1-Year term, the 1-Year term will start on the day the Company completes the change from a 2-Year or 3-Year term to a 1-Year term. The Company will endeavor to complete the change within thirty (30) calendar days after the expired due date for receipt of the signed agreement from the Customer.

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.10 AT&T Business Unlimited Calling<sup>SM</sup> III (continued)

(E) Term Agreements (continued)

- |    |  |                                     |
|----|--|-------------------------------------|
| .4 | Customers who continue to subscribe to this service at the end of their term will be billed on a month-to-month basis at the rates defined in this Guidebook.  | (C)                                 |
| .5 | This plan will remain in effect and the term will automatically renew until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers this plan to new Customers or existing Customers moving to new locations or changing the number of access lines# under the BTN(s) to which this plan applies; or (d) the Company notifies the Customer this plan is no longer available; whichever occurs first. | (N)<br> <br> <br> <br> <br> <br>(N) |
| .6 | The Customer is under no obligation to re-subscribe to this plan after completion of the initial term period.  | (C)                                 |

<sup>#</sup>This service not offered under this Guidebook

(N)

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

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SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.10 AT&T Business Unlimited Calling<sup>SM</sup> III (continued)

(F)	Early Termination Fee/Under Utilization Fee (ETF/UUF)	(1/C)
.1	Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.	(N)       (N)
	Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers .2 and .3 below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.	(N) (N) (1)   (1)
.2	The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company.	(N)     (N)
.3	The Company will adjust to zero any ETF/UUF when:	(1/C)
.a	the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or	(N)       (N)
.b	the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term.	(1/C) (1) (1)

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.10 AT&T Business Unlimited Calling<sup>SM</sup> III (continued)

(1)

(G) Restrictions

- .1 All business access lines\* and/or WTN's under the participating BTN must be provisioned on this plan.
- .2 This plan is provided for standard voice calling involving live dialog between individuals. This plan is not intended for use as a substitute for dedicated or open circuits, or similar applications. This plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access, including access to corporate LANs. Additionally, this plan may not be used for dedicated point-to-point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. This plan may not be used for auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding/Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; nonsquare electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such systems listed above. This plan may be used for fax transmissions, excluding broadcast fax applications. If the Company determines that the Customer is in violation of the above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and will be moved to Business MTS unless an alternative plan is selected by the Customer. Where the customer has more than 10 calls to any single number of a duration of more than 3 hours each during a billing cycle of any single call of greater than 10 hours of duration, the Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this Plan.
- .3 If the Company determines that the Customer is in violation of any of the restrictions listed above and/or the total number of Access Lines\* exceeds the maximum of ten (10), the Customer shall forfeit eligibility for rates under this plan and will be moved to Business MTS unless an alternative plan is selected by the Customer. If moved to Business MTS, the rates associated with Business MTS will apply in lieu of the rates specified in Section 3.5.1 of this Guidebook.

#This service not offered under this Guidebook

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(1) – Material moved from Section 3.5.3



INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.10 AT&T Business Unlimited Calling<sup>SM</sup> III (continued)

(I) Rates and Charges

.1 The outbound long distance calling MRC is as follows:

**Option 1**

- Initial 1-Year Term \$10.00 per access line#
- Initial 2- Year Term \$10.00 per access line#
- Month-to-Month \$25.00 per access line#

**Option 2**

- Initial 1-Year Term \$5.00 per access line#
- Initial 2- Year Term \$5.00 per access line#
- Month-to-Month \$25.00 per access line#

**Option 3**

- Initial 1-Year Term \$5.00 per access line#
- Initial 2- Year Term \$5.00 per access line#
- Month-to-Month \$25.00 per access line#

See Section 3.6 of this Guidebook for the toll free service (Custom Link 800 Plus) MRC.

.2 The inbound toll free service per minute usage rate is \$0.05 until December 12, 2010 at which time the per minute usage rate will increase to \$0.055. See Section 3.6 of this Guidebook for the toll free service MRC.

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#This service not offered under this Guidebook

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.11 AT&T Business Calling \$15<sup>1</sup>

- (A) AT&T Business Calling \$15 is a custom combination inbound, outbound, flat rate optional pricing plan. The Customer may subscribe to AT&T Business Calling \$15 for outbound Service only, 800 Toll Free Service only or for both outbound and inbound toll free service for a single BTN. This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is available for Customers that commit to a 1-year term plan or 2-year term plan. This optional pricing plan is available to Business Customers that:
- .1 request to be provisioned under this optional pricing plan;
  - .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for toll free calls; and
  - .3 commit to a Minimum Monthly Commitment (MMC) of \$15 per month.
- (B) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Guidebook for optional features, rules and regulations, and general information regarding TFS.
- (C) The rates and charges apply only to interstate calls dialed directly from the Customer's location. Operator Assisted and AT&T Long Distance Toll Free<sup>SM</sup> Service usage are billed at a specific rate and applicable surcharges apply. (D)
- (D) The following regulations apply
- .1 The Customer's usage rate for each call is based on the Customer's Minimum Monthly Commitment.
  - .2 For month to month the billing increments are six (6) seconds subject to a minimum connect time (initial Period) of sixty (60) seconds. For 1 and 2 year terms the billing increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

<sup>1</sup>This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.11 AT&T Business Calling \$15<sup>1</sup> (continued)

(E) Rates and Charges

- .1 The per minute usage rates for outbound and inbound toll free calls are as follows:

	Month to Month	
	Initial 60 Seconds	Each Add'l. 6 Seconds
AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>2</sup>	\$0.125	\$0.0125
Business MTS Usage	\$0.125	\$0.0125

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	1 Year Term	
	Initial 30 Seconds	Each Add'l. 1 Second
AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>2</sup>	\$0.0294	\$0.00098
Business MTS Usage	\$0.0294	\$0.00098

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	2 Year Term	
	Initial 30 Seconds	Each Add'l 1 Second
AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>2</sup>	\$0.0291	\$0.00097
Business MTS Usage	\$0.0291	\$0.00097

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- .2 Reserved for Future Use

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- .3 International Usage Rates

See Section 3.5 of this Guidebook for the International default usage rates that apply under this plan. Customers may select the Worldwide Business Solutions Plan. If selected, the rates and MRC defined in section 3.7 of this Guidebook will apply. All usage associated with Worldwide Business Solutions plan will contribute to the MMC, however, the MRC will not.

<sup>1</sup>This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

<sup>2</sup> Formerly known as 800 CustomLinkPlus

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.11 AT&T Business Calling \$15<sup>1</sup> (continued)

(F) End of Term

- .1 If the customer wishes to renew this plan for a new one (1) or two (2) year term, the customer must notify the Company at least thirty (30) days prior to current term's expiration date.
- .2 If the customer does not notify the Company at least thirty (30) days prior to the expiration of the current term, the Customer will remain on this plan at the expiration of their term and the month-to-month rates defined above will apply.

6.2.12 AT&T Business Calling \$15 Advantage<sup>1</sup>

(A) AT&T Business Calling \$15 Advantage is a domestic 1+, switched domestic outbound 1+ service only, inbound toll free service only or both domestic outbound 1+ and inbound toll free service. This service is established at the BTN level and is only available for a single BTN. This service is available to Business Customers that:

- .1 request to be provisioned under this service;
- .2 utilize Switched Access to reach the long distance network for domestic outbound 1+ calling and/or utilize switched access to receive calls from the long distance network for toll free calls;
- .3 commit to a 1-Year or 2-Year term agreement with a MMC of \$15.00 per month; and
- .4 subscribe to the Company for interstate service.

(B) Reserved for Future Use

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(C) Inbound toll free service calls may originate on any type of access and are terminated via switched access to the Customer's location. See Section 3.6 of this Guidebook for optional features, rules and regulations, and general information regarding toll free service.

(D) Calls are billed in increments of one (1) second subject to a minimum connect time of (initial period) of thirty seconds.

(E) At the end of the first 1-Year or 2-Year term the Customer will be moved to AT&T Business Calling \$15 - Month-To Month and the rates, terms and conditions of AT&T Business Calling 15 will apply.

<sup>1</sup>This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.12 AT&T Business Calling \$15 Advantage<sup>1</sup> (continued)

(F) Rates and Charges

The per minute rate for domestic outbound 1+ calls, inbound toll free calls and fully automated, operator assisted, and operator dialed calls billed to the calling are as follows:

The per call charge may be found in Section 4.2.8(B) of this Guidebook.

<b>Rate Options</b>	<b>1-Year Term</b>	<b>2-Year Term</b>
Outbound 1+ & Inbound Toll Free	\$0.0490	\$0.0470

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<sup>1</sup>This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.13 AT&T Business Block of Time<sup>SM</sup> 200 II<sup>1</sup>

- (A) AT&T Business Block of Time<sup>SM</sup> 200 II is an interstate outbound calling and/or toll free service inbound calling long distance calling plan. This plan is established at the BTN level. Multiple BTN aggregation is not available with this Service. If the Customer or Applicant selects a different business long distance calling plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
- (B) This optional calling plan is available to new or existing Business Customers who:
  - .a use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for toll free calls;
  - .b subscribe to access Line<sup>#</sup> from an Affiliated LEC of the Company;
  - .c subscribe to the Company for the provision of interstate service for outbound long distance calling and/or inbound toll free long distance calling;
  - .d commits to subscribe to this plan for a 1-Year term agreement;
  - .e specify at the time of ordering if the MOUs are to be used for outbound calling, inbound toll free calls, or both; and
  - .f request to be provisioned under this plan.
- (C) Customers subscribing to this Service receive 200 MOUs (BOT) of one plus (1+) Direct Dialed domestic outbound long distance calling and/or domestic inbound switched toll free calls. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. Any minutes not used in a billing cycle will not be carried over the next billing cycle. No credits will be given for any unused minutes.
- (D) Reserved for Future Use

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<sup>1</sup>This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.2 Business Services (continued)

6.2.13 AT&T Business Block of Time<sup>SM</sup> 200 II<sup>1</sup> (continued)

(E) This Service will remain in effect until either (a) cancelled or changed by the Customer; or (b) until the Company no longer offers this service to new Customers or existing Subscribers moving to new locations, whichever occurs first. Changes to this service will be effective on the day the Customer's order is processed.

(F) Customers that subscribe to this service and terminate Service prior to the expiration date of the term may be required to pay an early termination fee (ETF). The ETF shall be 50% of the MRC times the number of months remaining in the initial term in effect at the time of termination.

(G) Term Renewal

.1 If the customer wishes to renew the Business Block of Time 200 II for a new 1-Year or 2-Year term, the customer must notify the Company at least thirty (30) days prior to the expiration of their current term of their intention to renew for a new term..

.2 Customers who fail to contact the Company within thirty (30) days prior to the expiration of their term to request a term renewal will remain on this plan and be billed on a month-to-month basis at the rates defined below.

(H) Rates and Charges

.1 MRC and Per Minute Usage Charges

.a 1-Year Term

The MRC is \$10.00 and the outbound and inbound toll free calling per minute usage rate is \$0.05 for calls completed and/or received after the block of time has been used. See section 3.6 for the toll free service MRC.

.b Month-to-Month

The MRC is \$12.00 and the outbound and inbound toll free calling per minute usage rate is \$0.06 for calls completed and/or received after the block of time has been used. See section 3.6 for the toll free service MRC.

See Section 3.6 for the toll free service MRC.

.2 Reserved for Future Use

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<sup>1</sup>This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

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SECTION 6 – GRANDFATHERED SERVICES

6.3 Business and/or Consumer Services

6.3.1 Select States\*

Select States is offered to the MTS Customer. Select States rates apply when total combined MTS monthly eligible usage and surcharges exceed \$25.00 per billing period.

Select States offers discounted calling rates to the eligible Customer for interstate switched outbound calling (except Directory Assistance and operator-assisted calls) from the Customer's location to pre-designated states in the United States, including Puerto Rico, U.S. Virgin Islands, Washington D.C., Guam, the Northern Mariana Islands, and American Samoa, and excluding the Customer's home state. The Customer preselects three states to which the discounted calling rate applies. For billing cycles in which the Customer meets the \$25.00 billing minimum described above, all eligible calls to the preselected states are re-rated at the reduced rate specified herein. The re-rated calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Eligibility for the MTS 5% volume discount is based on the bill total after any re-rating for Select States. No fixed monthly fees apply. The Customer may change the preselected states at no charge.

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Usage rates per minute:

Peak	Off-Peak
\$0.1800	\$0.1100

6.3.2 Classic Solutions\*

Classic Solutions is a basic service utilizing Switched Access Lines and is priced according to distance sensitive bands. Calls are billed in one (1) minute increments, with a minimum call duration, for billing purposes, of one minute. A Classic Solutions Customer can include usage from Intrastate and International Direct Dial 1+, as well Operator Service and AT&T Long Distance Toll Free<sup>SM</sup> Service usage into the monthly usage commitment level for purposes of determining the discount threshold. Service that is eligible for the rates is Interstate Direct Dial 1+ service. Services that are eligible for the Discounts defined in Section 6.1.8(E) are as follows: Interstate Direct Dial 1+ service as well as 800 Service Usage and Surcharges Operator Assisted calls are rated at the Operator Assisted specific rates plus appropriate surcharges as defined in Sections 3.7 and 4.2.

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(A) Classic Solutions Business Rates

Mileage Bands	Peak		Off-Peak	
	Initial Period	Each Add'l. Period	Initial Period	Each Add'l. Period
0-55	\$0.21	\$0.21	\$0.21	\$0.21
56-925	\$0.21	\$0.21	\$0.21	\$0.21
926-3000	\$0.21	\$0.21	\$0.21	\$0.21
3001-4250	\$0.21	\$0.21	\$0.21	\$0.21
4251-5750	\$0.21	\$0.21	\$0.21	\$0.21

\* Grandfathered to new Customers or existing Customers who change their service or move locations



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SECTION 6 – GRANDFATHERED SERVICES

6.3 Business and/or Consumer Services (continued)

6.3.2 Classic Solutions\* (continued)

(B) Classic Solutions Residential Direct Dial Rates

MRC: \$1.00

A Residential Customer will only be eligible for the rates listed below if the customer remains presubscribed to AT&T Long Distance East as their primary interexchange Carrier and IntraLATA Carrier.

Mileage Bands	Per-Minute Rates			
	Peak		Off-Peak	
	Initial Period	Each Add'l. Period	Initial Period	Each Add'l. Period
0-55	\$0.25	\$0.25	\$0.16	\$0.16
56-925	\$0.27	\$0.27	\$0.17	\$0.17
926-3000	\$0.29	\$0.29	\$0.19	\$0.19
3001-4250	\$0.32	\$0.32	\$0.21	\$0.21
4251-5750	\$0.33	\$0.33	\$0.22	\$0.22

(C) Reserved for Future Use

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(D) Classic Solutions AT&T Long Distance Toll Free<sup>SM</sup> Service Rates

For AT&T Long Distance Toll Free<sup>SM</sup> Service options available under this plan please see Section 3.6. AT&T Long Distance Toll Free<sup>SM</sup> Service is rated in one (1) minute increments, with minimum call duration, for billing purposes, of one (1) minute.

Mileage Bands	Peak		Off-Peak	
	Initial Period	Each Add'l. Period	Initial Period	Each Add'l. Period
AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>1</sup>	\$0.2800	\$0.2800	\$0.1800	\$0.1800
AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>2</sup> (Business)	\$0.2200	\$0.2200	\$0.1500	\$0.1500
AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>2</sup> (Residential)	\$0.2100	\$0.2100	\$0.1300	\$0.1300

\* Grandfathered to new Customers or existing Customers who change their service or move locations

<sup>1</sup>Formerly known as 800 CustomLink

<sup>2</sup>Formerly known as 799 CustomLink Plus

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.3 Business and/or Consumer Services (continued)

6.3.2 Classic Solutions\* (continued)

(E) Monthly Usage Discount Schedule

The following discount schedule applies to the monthly usage discount applied to Classic Solutions Customers. Discounts will be calculated utilizing all contributory services and will apply to the total monthly billing volume level.

Monthly Usage	Discount %
\$ 0.00 - \$ 10.00	0.00%
\$ 10.01 - \$ 25.00	10.00%
\$ 25.01 - \$100.00	12.50%
\$100.01 - \$200.00	15.00%
\$200.01 +	20.00%

\* Grandfathered to new Customers or existing Customers who change their service or move locations

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6.4 Toll Free Services (Also Known as Custom Link)

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- 6.4 AT&T Long Distance Toll Free<sup>SM</sup> Service formerly known as Toll Free Service, 800 Service, 800 CustomLink and 800 CustomLink Plus C  
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- 6.4.2 Alternative AT&T Long Distance Toll Free<sup>SM</sup> Service C
- (A) Switched Access C
- .1 Consumer AT&T Long Distance Toll Free<sup>SM</sup> Services<sup>1</sup> C
- .a AT&T Long Distance Toll Free<sup>SM</sup> Services<sup>1</sup> formerly known as AT&T Toll Free 800<sup>SM</sup>, Simply Toll Free, 800 CustomLink and 800 CustomLink Plus C  
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- .i This Service is for Customers that utilize Switched Access to receive calls from the long distance network without charge to the calling party. This service is available to Residential Customers that subscribe to and maintain any of the Company's outbound interstate residential services of the Company: other than MTS. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. If a Customer cancels the Company's 1+ outbound Service for the POTS telephone number associated with the toll free service, the Customer will no longer qualify for this service will be terminated pursuant to Section 2 of this Guidebook C  
C
- .ii The MRC is \$2.95 and the per minute usage rate is \$0.10.
- .b Toll Free Default
- .i Toll Free Default is a TFS for Customers that utilize Switched Access to receive calls from the long distance network without charge to the calling party. Toll Free Default is available to Residential Customers that subscribe to MTS. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. If a Residential Customer subscribing to any of the Company's TFS offerings moves its 1+ outbound Service for the POTS telephone number associated with TFS to another long distance carrier leaving only TFS, Service will be terminated pursuant to Section 2. of this Guidebook.
- .ii The MRC is \$2.95 and the per minute usage rate is \$0.24.

<sup>1</sup> This service is no longer available to new Customers or existing Customers who change their service or move location effective November 15, 2010.

INTERSTATE PRODUCT REFERENCE AND PRICING GUIDEBOOK

SECTION 6 – GRANDFATHERED SERVICES

6.4 AT&T Long Distance Toll Free<sup>SM</sup> Service formerly known as Toll Free Service, 800 Service, 800 CustomLink and 800 CustomLink Plus (continued)

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6.4.2 Alternative AT&T Long Distance Toll Free<sup>SM</sup> Service (continued)

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(A) Toll Free Service – Switched (continued)

.1 Consumer AT&T Long Distance Toll Free<sup>SM</sup> Services<sup>1</sup>

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AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>2</sup> (C)	
Option 1	Consumer
MRC	\$8.00
Non-Recurring Charge	\$50.00
Option 2	Consumer
MRC	\$15.00
Non-Recurring Charge	\$50.00

AT&T Long Distance Toll Free <sup>SM</sup> Service <sup>3</sup> (C)		
Switched Access	Consumer	Business
MRC	\$2.95	\$12.00
Non-Recurring Charge	\$0.00	\$0.00

.c Per minute Usage Rate

	Peak	Off-Peak
Residential	\$0.4200	\$0.3200

<sup>1</sup> This service is no longer available to new Customers or existing Customers who change their service or move location effective November 15, 2010.

<sup>2</sup>Formerly known as 800 CustomLink

<sup>3</sup> Formerly known as 800 CustomLink Plus

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