TITLE PAGE

FLORIDA INTRASTATE RATES

OF

SNET AMERICA, INC. d/b/a AT&T Long Distance East

This Tariff contains Intrastate Rates for services offered on a detariffed basis in accordance with legislation adopted in the State or Florida effective July 1, 2011

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (D) Delete or Discontinue
- (I) Change Resulting in an Increase to a Customer's Bill
- (M) Moved from another Tariff Location
- (N) New
- (R) Change Resulting in a Reduction to a Customer's Bill
- (T) Change in Text or Regulation but no Change in Rate or Charge.

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the above mentioned symbols.

SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Abbreviations

The following abbreviations are used herein only for the purposes indicated below:

C.O. - Central Office Corp. - Corporation

FCC - Federal Communications Commission FPSC - Florida Public Service Commission

IXC - Interexchange Carrier

LATA - Local Access and Transport Area

LEC - Local Exchange Carrier

MTS - Message Telecommunications Service

PBX - Private Branch Exchange

SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

1.2 Definitions

Access Line - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company.

Account - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

Account Code - A numerical code, assigned to the Customer, to enable the Company to identify use of a service offering by the Customer and to bill the use of that service offering by the Customer. Multiple Account Codes may be assigned to the Customer to identify individual users or groups of users.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Collect - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept responsibility for the charges.

Company - SNET America, Inc. d/b/a AT&T Long Distance East, unless stated otherwise.

Company's Point of Presence - Location of the serving central office associated with access to the Company's network.

Customer - Any person, firm, partnership, corporation or other entity which uses service under the terms and conditions of this tariff and is responsible for the payment of charges.

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

1.2 Definitions, (Cont'd.)

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Debit Card - A pre-established account number (typically associated with a card), issued by the Company and purchased by a Customer for access to the Company's network for the purpose of placing long distance telephone calls.

End User - Any person, firm, partnership, corporation or other entity which uses the service of the Company under the terms and conditions of this tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

FPSC - Florida Public Service Commission.

Holidays - New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Initial And Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

Issued: July 1, 2014 Effective: July 1, 2014

SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

1.2 Definitions, (Cont'd.)

LATA - Local Area of Transport and Access.

MAC - Minimum Annual Commitment.

MMC – Minimum Monthly Commitment.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Service Acceptance Date - The date service is first established on the plan the Customer agrees to.

Switched Access - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

SNET America, Inc. d/b/a AT&T Long Distance East is a resale common carrier providing intrastate direct dialed (1+) services to Customers within the State of Florida.

SNET America, Inc. d/b/a AT&T Long Distance East services and facilities are furnished for communications originating at specified points within the State of Florida under terms of this tariff.

SNET America, Inc. d/b/a AT&T Long Distance East provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this tariff. SNET America, Inc. d/b/a AT&T Long Distance East may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the SNET America, Inc. d/b/a AT&T Long Distance East services. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Applicability of Tariff

This tariff is applicable to telecommunications services provided by SNET America, Inc. d/b/a AT&T Long Distance East within the state of Florida.

2.3 Payment and Credit Regulations

2.3.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company or its authorized agent any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Florida PSC. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

2.3.2 Deposits

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The Company does not require a deposit from the Customer.

2.3 Payment and Credit Regulations, (Cont'd.)

2.3.3 Advance Payments

For Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

2.3.4 Taxes

Company reserves the right to bill any and all applicable taxes in addition to normal long distance usage charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes, and Gross Receipts Tax. Such taxes will be itemized separately on Customer invoices.

2.4 Refunds or Credits for Service Outages or Deficiencies

2.4.1 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer. Interruptions caused by Customer or Company provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via LEC access. For purposes of credit computation every month shall be considered to have 30 days. For services with a monthly recurring charge, no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For message rated toll services, credits will be limited to, at maximum, the price of the initial period of individual call that was interrupted.

The Customer shall be credited for an interruption of one day (24 hours) or more at the rate of 1/30th of the monthly charge for the services affected for each day that the interruption continues.

Credit Formula:

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Credit =
$$\frac{\underline{A}}{30}$$
 X B

"A" - outage time in days

"B" - total monthly charge for affected service.

2.4 Refunds or Credits for Service Outages or Deficiencies, (Cont'd.)

2.4.2 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.4.3 Liability

- (A) The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.
- (B) The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4 Refunds or Credits for Service Outages or Deficiencies, (Cont'd.)

2.4.3 Liability (cont'd.)

- (C) The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's apparatus or systems, or (iii) for any act or omission of the Customer, or (iv) for any personal injury or death of any person, or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.
- (D) The Company will provide credit on charges disputed by Customer in writing that are verified as incorrect by Company. If objection in writing is not received by Company within a reasonable period of time after bill is rendered (as determined by current law and regulatory policy), the account shall be deemed correct and binding upon the Customer.

2.5 Minimum Service Period

The minimum service period is one month (30 days).

2.6 Cancellation by Customer

Unless otherwise specified elsewhere in this tariff or by mutually accepted contract between the Customer and the Company, service may be canceled by the Customer on not less than 30 days prior written notice to the Company.

- 2.7 Refusal or Discontinuance by Company
 - 2.7.1 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges when the Company deems it necessary to take such action to prevent unlawful use of its service. SNET America, Inc. d/b/a AT&T Long Distance East will restore services as soon as it can be provided without undue risk

(D) (D)

(D)

- 2.7.2 SNET America, Inc. d/b/a AT&T Long Distance East may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days notice to comply with any rule or remedy any deficiency:
 - (A) For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
 - (B) For use of telephone service for any purpose other than that described in the application.

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2.7 Refusal or Discontinuance by Company, (Cont'd.)

2.7.2 (cont'd.)

- (C) For neglect or refusal to provide reasonable access to SNET America, Inc. d/b/a AT&T Long Distance East or its agents for the purpose of inspection and maintenance of equipment owned by SNET America, Inc. d/b/a AT&T Long Distance East or its agents.
- (D) For noncompliance with or violation of Commission regulation or SNET America, Inc. d/b/a AT&T Long Distance East 's rules and regulations on file with the Commission, provided five (5) working days' written notice is given before termination.
- (E) For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in extreme cases. Such notice will be provided in a mailing separate from the customer's regular monthly bill for service.
- (F) Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect SNET America, Inc. d/b/a AT&T Long Distance East 's equipment or service to others.
- (G) Without notice in the event of tampering with the equipment or services owned by SNET America, Inc. d/b/a AT&T Long Distance East or its agents.

2.7 Refusal or Discontinuance by Company, (Cont'd.)

2.7.2 (cont'd.)

Issued by:

- (H) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, SNET America, Inc. d/b/a AT&T Long Distance East may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (I) Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.
- (J) For periods of inactivity over sixty (60) days.

2.8 Limitations of Service

- 2.8.1 Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.8.2 SNET America, Inc. d/b/a AT&T Long Distance East reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of law.
- 2.8.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.8.4 SNET America, Inc. d/b/a AT&T Long Distance East reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.
- The Company does not offer to process local emergency calls, "911" or "0" calls. Such calls are 2.8.5 routed directly to the serving local exchange carrier or to the underlying long distance carrier (0 + interLATA).

2.9 Use of Service

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling SNET America, Inc. d/b/a AT&T Long Distance East 's Florida intrastate service must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission.

2.10 Employee Concessions

[Reserved for Future Use]

2.11 Terminal Equipment

Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

2.12 Applicable Law

This tariff shall be subject to and construed in accordance with Florida law.

2.13 Cost of Collection and Repair

Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.14 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

These promotions will be approved by the FPSC with specific starting and ending dates with promotions running under no circumstances longer than 90 days in any twelve month period.

2.15 Other Rules

- 2.15.1 SNET America, Inc. d/b/a A&T Long Distance East reserves the right to validate the credit worthiness of Customers or Authorized Users through available verification procedures.
- 2.15.2 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the FPSC.

2.16 Reservation of 800 Numbers

The Company will make every effort to reserve 800 vanity numbers for customers, but makes no guarantee or warranty that the requested number(s) will be available.

2.17 Portability of 800 Numbers

The Company will participate in porting 800 numbers only if the account balance is zero and all charges incurred as a result of the 800 number have been paid.

2.18 Renewal of Term Plan

2.18.1 No Renewal

If the customer does not choose to renew a term plan at the end of the 1, 2 or 3 year term, the customer will be automatically changed to the Business default rates in effect, upon completion of the current term.

2.18.2 Change in MAC/Term Plan Commitment

(A) Change In MAC and No Change in Length of Term Plan

(1) Higher MAC

If the Customer changes to a higher MAC and does not change the length of the term plan agreement, no under-utilization charge applies and no new term plan agreement is required. To calculate the adjusted annual MAC, prorate the old MAC and prorate the new MAC.

(2) Lower MAC

If the Customer changes to a lower MAC and does not change the length of the term plan agreement, a under-utilization charge will be assessed. The under-utilization charge is equal to the difference between the qualified usage toward the current MAC and the unmet MAC in the current year. A new term plan agreement must be signed by the Customer with new begin/end dates.

(B) Change In MAC and Change in Length of Term Plan

(1) Higher MAC and Longer Term Plan Commitment

If the Customer changes to a higher MAC and a longer term plan commitment, no under-utilization charge applies. A new term plan must be signed by the Customer with new begin/end dates.

2.18 Renewal of Term Plan

Issued by:

- 2.18.2 Change in MAC/Term Plan Commitment, (cont'd.)
 - (B) Change In MAC and Change in Length of Term Plan, (continued)
 - (2) Lower MAC and Shorter Term Plan Commitment

If the Customer changes to a lower MAC and a shorter term plan commitment, an under-utilization charge will be assessed. The under-utilization charge will be the difference between (number of years in old term plan times MAC) minus (total usage accumulated to date in the current MAC year). A new term plan must be signed by the Customer with new begin/end dates.

(3) Lower MAC and Longer Term Plan Commitment

If the Customer changes to a lower MAC and a longer term plan, a underutilization charge may apply. The old MAC/term plan revenue commitment will be compared to the new MAC/term plan revenue commitment. If the new MAC/term plan total revenue commitment for the length of the term plan agreement is greater than the old MAC/term plan total revenue commitment for the length of the term plan agreement, no under-utilization charge applies. If the new MAC/term revenue commitment is less than the old MAC/term commitment, a under-utilization charge applies. The under-utilization charge is equal to the difference between the old MAC/term plan revenue commitment and the new MAC/term plan revenue commitment. A new term plan must be signed by the Customer with new begin/end dates.

2.18 Renewal of Term Plan

- 2.18.2 Change in MAC/Term Plan Commitment, (cont'd.)
 - (B) Change In MAC and Change in Length of Term Plan, (continued)
 - (4) Higher MAC and Shorter Term Plan Commitment

If the Customer changes to a higher MAC and a shorter term plan, a underutilization charge may apply. The old MAC/term plan revenue commitment for the length of the term plan agreement will be compared to the new MAC/term plan revenue commitment for the length of the term plan agreement. If the new MAC/term plan revenue commitment is greater than the old MAC/term plan revenue commitment, no under-utilization charge applies. If the new MAC/term revenue commitment is less than the old MAC/term commitment, a underutilization charge applies. The under-utilization charge is equal to the difference between the old MAC/term plan revenue commitment and the new MAC/term plan revenue commitment. A new term plan must be signed by the Customer with new begin/end dates.

- (C) Change in Length of Term Plan and No Change in MAC
 - (1) Longer Term Plan Commitment

If the Customer changes to a longer term plan commitment with no change to the MAC, no under-utilization charge applies. A new term plan must be signed by the Customer with new begin/end dates.

(2) Shorter Term Plan Commitment

If the Customer changes to a shorter term plan commitment and does not change the MAC, a under-utilization charge will be assessed. The under-utilization charge will be the difference in the old MAC level minus the current year's MAC usage accumulation to date, plus any full years of MAC remaining on the old MAC term commitment. A new term plan must be signed by the Customer with new begin/end dates.

2.18 Renewal of Term Plan

2.18.3 MMC Changes

(A) Change to Lower MMC

A Customer who changes to a lower revenue commitment may opt to implement the change in the middle of its bill cycle or may opt to make the change effective on the first day of the next bill cycle. If a Customer opts to implement the change in the middle of its billing cycle, a shortfall under-utilization charge applies for the unmet MMC for that billing cycle, if applicable.

(B) Change MMC to MAC

A Customer may change from a MMC to a MAC at any time during the billing cycle. The MMC will end and no under-utilization charge applies. A term plan must be signed by the Customer with new begin/end dates. The MAC will start on the date requested by the Customer.

2.20.4 Start Date and End Date

(A) MAC

Achievement of the MAC is calculated on the Customer's yearly Service Acceptance Date anniversary or end date of the term agreement commitment

(B) MMC

MMC is calculated at the end of the Customer's monthly billing cycle.

(C) Term Plan Agreement

When the Customer changes the billing cycle dates in the middle of a term plan agreement, the term begin and end dates will not change. The accumulated monies towards the MAC charges, if any, will be based on the begin and end date of the term without regard to the billing cycle.

2.19 Ordering Under the American Recovery and Reinvestment Act (ARRA)

The Services and Service Components provided under this tariff shall not be used to support the performance or any portion or program which has been funded in whole or in part with grants, loans or payments made pursuant to the American Recovery and Reinvestment Act of 2009 ("ARRA"), without the prior written agreement of AT&T and Customer regarding any specifically applicable terms, conditions and requirements. Customer shall provide AT&T with prior written notice before placing any order that may be funded in whole or in part with ARRA funds. If Customer fails to provide such prior written notice of ARRA funding; or if the parties cannot agree on the terms and conditions (if any) applicable to an ARRA funded order; or if any terms conditions or requirements (other than those to which AT&T specifically agrees in such separate writing) are found to be applicable, then AT&T may, in its sole discretion, reject such order or immediately terminate provision of any affected Service or Service Component without further liability or obligation.

SECTION 3.0 - DESCRIPTION OF SERVICE

3.1 Quality and Grade of Service Offered

Minimum Call Completion Rate - Customers can expect a call completion rate of not less than 90% during peak use periods for Feature Group D 1+ dialing. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.2 Calculation of Distance

Usage charges for mileage sensitive services vary based on the type of service subscribed to by the Customer. For services utilizing switched access, mileage measurements for rate schedules are based on the distance in airline miles between rate centers associated with the originating and terminating stations.

SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.3 Timing of Calls

- 3.3.1 Long distance usage charges are based on the actual usage of the Company's network.
- (D) | (D)
- 3.3.2 Chargeable time ends when either service point terminates, thereby releasing the network connection. If the called party hangs up but the calling number does not, chargeable time ends when the network connection is released by signal from the called party location or by automatic timing equipment in the telephone network.
- 3.3.3 Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute.
- 3.3.4 Unless otherwise specified in this tariff, usage is measured and rounded in one minute increments for billing purposes.
- 3.3.5 The Company shall not bill for unanswered calls in areas where Equal Access is available.

Issued: July 1, 2014 Effective: July 1, 2014

SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Time-Of-Day Rate Periods

The following time-of-day and day-of-week rate periods are applicable to all calls. Evening rates shall apply to all calls placed on the Company's recognized Holidays except when a lower rate would normally apply.

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 4:59 PM	DAYTIME RATE PERIOD OR PEAK RATE PERIOD						
5:00 PM TO 10:59 PM	EVENING	RATE PERIO	OD OR OFF	PEAK RATE	PERIOD		EVE
11:00 PM TO 7:59 AM	NIGHT/WEEKEND RATE PERIOD OR OFF PEAK RATE PERIOD						

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

Other Rate Periods

Peak: Daytime Rate Period, per above.

Off Peak: All other days and hours, including Holidays, which are not included in Daytime

Rate Period above.

Florida Tariff No. 1 2nd Revised Sheet No. 29 Cancels 1st Revised Sheet No. 29

SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.5 Plan A

3.5.1 General Description

This is a calling plan utilizing switched access lines and sub-minute timing of calls. Outbound calling and inbound AT&T Long Distance Toll FreeSM Service are offered under this plan.

(C/D)

(D) (D)

Calls originate and terminate on Switched Access facilities provided by local exchange companies or other authorized access providers. For switched access, the Customer is responsible for establishing local access facilities and for all nonrecurring, recurring, construction and other charges in connection with such local access. The Customer using multiple Switched Access lines for a single 800 number must arrange for hunting service from the local exchange company.

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3.5 Plan A, (Cont'd.)

3.5.2 MTS

MTS is an outbound service priced based on a single rate band. Calls are billed in one minute increments and are subject to a minimum billing period of one minute

(A) Time of Day Sensitive Product

Calls are rated based upon day of the week, length of the call and the duration of the call.

Florida Tariff No. 1 3rd Revised Sheet No. 31 Cancels 2nd Revised Sheet No. 31

SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.5 Plan A, (Cont'd.)

3.5.3 Reserved for Future Use

(C/D)

(D)

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Issued: July 1, 2014 Effective: July 1, 2014

3.5 Plan A, (Cont'd.)

AT&T Long Distance Toll FreeSM Service (cont'd.) 3.5.4

(T)

This Service provides the Customer with one or more 800-NXX-XXXX numbers which when (T) dialed from stations in the intrastate public switched network shall terminate on Customer-designated facilities or equipment. All charges accruing in connection with usage of the Customer's assigned 800 numbers are billed to the Customer rather than to the party originating the call. Calls may originate from all points within Florida. All 800 calls are billed in one minute (T) increments and are subject to a minimum billing period of one minute. There is a single usage rate for Florida.

Time of Day Sensitive Product (A)

Calls are rated based upon day of the week, length of the call and the duration of the call.

(B) Monthly Service Fees, per service group: (T)

This monthly service fee is waived if the Customer subscribes to the same 800 number for both interstate and intrastate service.

Florida Tariff No. 1 1st Revised Sheet No. 33 Cancels Original Sheet No. 33

SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

- 3.5 Plan A, (Cont'd.)
 - 3.5.5 AT&T Long Distance Toll FreeSM Service Optional Features (cont'd.)

(D)

(T)

- (A) Reserved for future use
- (B) Reserved for future use

- 3.5 Plan A, (Cont'd.)
 - 3.5.5 AT&T Long Distance Toll FreeSM Service Optional Features (cont'd.)
 - (C) Reserved for future use
 - (D) Uniform Call Distribution
 - (E) Enhanced Routing Features¹

(T)

The following features are available on Switched Access for an additional one time and monthly charge:

Time of Day Routing Day of Week Routing Day of Year Routing Call Allocation Routing Command Routing

Issued: November 12, 2013

¹This optional feature is no longer available to: (a) new Customers; (b) existing Customers at new locations; or (c) on new toll free numbers effective November 12, 2013. Existing customers may retain current enhanced routing features but adds, moves, or changes will not be permitted. (N)

3.5 Plan A, (Cont'd.)

Issued by:

3.5.5 AT&T Long Distance Toll FreeSM Service – Optional Features (cont'd.)

(T)

(E) Enhanced Routing Features, (continued)

Time of Day Routing

This feature allows the Customer to have calls to the same 800 number routed to different locations during various times of the day.

- (1) Time of Day routing shall follow the national observance of daylight savings time.
- (2) The day may be divided into 15 minute increments, with up to 96 time intervals per 24 hour period. All time intervals must begin on the quarter clock hour.
- (3) The Customer time of day schedule must include the entire 24 hour day.

Day of Week Routing

This feature permits the Customer to have calls to the same 800 number routed to different locations based upon the day of the week. Day of Week routing shall follow the national observance of daylight savings time.

3.5 Plan A, (Cont'd.)

3.5.5 AT&T Long Distance Toll FreeSM Service – Optional Features (cont'd.)

(T)

(E) Enhanced Routing Features, (continued)

Day of Year Routing

This feature permits the Customer to have calls to the same 800 number routed to different locations on specified days of the year. Dates are stored in a month/day format. It is the responsibility of the Customer to revise day of year routing schedules annually.

Call Allocation Routing

This feature permits the Customer to define routing of calls made to the same 800 number on a percentage basis so that calls can be allocated to multiple locations. Percentages must be defined in whole numbers, with 1% (one percent) as the smallest allocation percentage to any location. The total of all percentage allocations must be 100%.

- 3.5 Plan A, (Cont'd.)
 - 3.5.5 AT&T Long Distance Toll FreeSM Service Optional Features (cont'd.)

(T)

(E) Enhanced Routing Features, (continued)

Command Routing

This feature allows the Customer to activate a different Enhanced 800 routing plan on command by placing one telephone call to the Company.

- (1) The Customer may define up to 99 separate routing plans per 800 number.
- (2) Routing plans must be loaded in the Company's network before they are available for activation on command.
- (3) The Customer must have a minimum of two routing plans to be able to utilize this feature.
- 3.6 [Reserved for Future Use]

3.7 [Reserved for Future Use]

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3.7 [Reserved for Future Use], (Cont'd.)

3.8 [Reserved for Future Use]

Issued by:

SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.8 [Reserved for Future Use], (Cont'd.)

SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.8 [Reserved for Future Use], (Cont'd.)

SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.8 [Reserved for Future Use], (Cont'd.)

3.9 [Reserved for Future Use], (Cont'd.)

SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.9 [Reserved for Future Use], (Cont'd.)

3.9 [Reserved for Future Use], (Cont'd.)

SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

3.10 Business High Volume Calling Plan II

High Volume Calling Plan II is a flat rate calling plan designed for business Customers who bill at least \$50.00 monthly in long distance services. High Volume Calling Plan II calls utilize Switched Access Lines and are billed in one (1) second increments for plans with a Monthly Annual Commitment and are billed in six (6) second increments for plans with a Monthly Minimum Commitment, both with an Initial Period, for billing purposes of eighteen (18) seconds. The minimum commitment for the Monthly Minimum Commitment (MMC) on this plan is one month. The minimum commitment for the Minimum Annual Commitment (MAC) is one year.

- 3.10.1 High Volume Calling Plan II Customers can have multi location accounts that have the same account-billing name grouped together. Accounts that are added after the initial installation inherit the start date of the first account on the plan.
- 3.10.2 High Volume Calling Plan II Customer will be required to select a Minimum Monthly Commitment (MMC) without signing a term commitment or a Minimum Annual Commitment (MAC) which requires a term commitment. A Customer participating in the High Volume Calling Plan II commits to spending a predetermined dollar volume, either annually in the case of a MAC or monthly in the case of a MMC.
- 3.10.3 High Volume Calling Plan II Customers can aggregate usage totals from inbound and outbound service usage when SNET America, Inc. d/b/a AT&T Long Distance East is the Carrier of choice, and multiple Billed Telephone Numbers (BTN) when they are identified under a single Master Account Number, to meet either the MMC or MAC. Any commitment (MMC or MAC) shortfall will be applied to the Primary Billed Telephone Number of the Master Account.

(D)

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Florida Tariff No. 1 1st Revised Sheet No. 39.9 Cancels Original Sheet No. 39.9

SECTION 3.0 - DESCRIPTION OF SERVICE, (CONT'D.)

- 3.10 Business High Volume Calling Plan II, (Cont'd.)
 - 3.10.4 Customers subscribing to a MMC will be given a two (2) month grace period where there will be no shortfall penalty assessed. If a Customer subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.
 - 3.10.5 Customers that participate in other SNET America, Inc. d/b/a AT&T Long Distance East Optional Call Plans with a term requirement can upgrade to this call plan without penalty. Customer must sign a term Agreement in twelve-month increments, equal to or greater than the remaining months on their existing Agreement and meet the minimum requirement of this plan. If the Company does not offer a plan that carries a term sufficient to satisfy this requirement, the Customer must opt for the longest term currently available.
 - 3.10.6 The usage rates defined below are applicable to the components listed.
 - 3.10.7 Reserved for Future Use

(D)

(C/D)

(D)

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Linda Guay, Director Regulatory

Effective: July 1, 2014

3.10 Business High Volume Calling Plan II, (Cont'd.)

3.7.8 Cancellation of Term Plan

(A) Customer Cancels – MAC has been met:

If the Customer cancels a term plan in the last year of that term plan and the Customer has met the MAC for that year, no term plan early termination fee applies.

(B) Customer Cancels – MAC has not been met:

If the Customer cancels a term plan and the MAC has not been met for the current year or for any additional years remaining in the term plan agreement, the early termination fee is equal to 50% of the unmet MAC for each of the additional years remaining on the term plan agreement.

(C) MACs, MMCs, and Term Plan Agreements

(N)

Customers that subscribe to this service and who wish to: (1) change MAC or MMC; (2)

change the length of their term; or; (3) change to another High Volume Calling Plan;

customers must cancel their current term plan agreement and sign a new term plan

agreement with new begin/end dates unless otherwise indicated in this Tariff.

(N)

(D) The Company will not charge an early termination fee and/or under
utilization fee (ETF/UUF) when a Customer cancels an existing term plan
agreement with a MAC if at the same time the Customer agrees to replace
some or all of their existing service with Internet Protocol (IP) service,
Wireless, or any functionally equivalent service from an Affiliate of the
Company for the purpose of placing outbound and/or inbound live voice
(C)

3.7.9 Term Renewal

If the customer does not choose to renew the Business High Volume Calling Plan at the end of the 1, 2 or 3 year term, the customer will be automatically changed to the Business default rates in effect, upon completion of the current term.

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SECTION 4.0 - RATES

4.1 General

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration.

Customers are billed based on their use of SNET America, Inc. d/b/a AT&T Long Distance East's Message Toll Service. No installation charges or fixed monthly recurring charges apply.

4.2 Exemptions and Special Rates

4.2.1 Discounts for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications devise for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. Discounts do not apply to surcharges or per call add-on charges when the call is placed by a method that would normally incur the surcharge.

- (A) The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period.
- (B) The credit to be given on a subsequent bill for such calls placed by TDDs with the assistance of the relay center will be equal to 50% of the rate for the applicable rate period. If either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted at 60% of the applicable rate.

4.2.2 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. SNET America, Inc. d/b/a AT&T Long Distance East will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

4.3 Late Payment Charge

A late fee of 1.5% per month will be charged on any past due balance.

4.4 Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Florida law and FPSC regulations.

4.5 Service Offerings

4.5.1 MTS

Time of Day Sensitive Product

(A) Minimum Usage Charge (MUC) is \$22.50

(T/D)

(D)

If the monthly outbound usage or outbound /inbound usage charges combined equal or exceeds the MUC in a billing period, the MUC will not apply. If the monthly outbound usage or outbound /inbound usage charges combined are less than the MUC in a billing period, the charge that will apply will be the difference between that month's usage charges and the MUC.

(B) Per-Minute Usage Rate

	Initial Minute	Additional Minute
Day	\$0.2700	\$0.2300
Evening	\$0.2025	\$0.1725
Night/Wkd	\$0.1670	\$0.1290

4.5.2 Reserved for Future Use

(T/D)

(D)

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SECTION 4.0 - RATES, (CONT'D.)

4.5 Service Offerings

- 4.5.3 AT&T Long Distance Toll FreeSM Service
 - (A) Time of Day Sensitive Product



(T)

Per-Minute Usage Rate

	Initial Minute	Additional Minute
Day	\$0.2700	\$0.2300
Evening	\$0.2025	\$0.1725
Night/Wkd	\$0.1670	\$0.1290

(B) Monthly Service Fees, per service group:

Switched Access \$ 5.00

This monthly service fee is waived if the Customer subscribes to the same 800 number for both interstate and intrastate service.

- 4.5.4 AT&T Long Distance Toll FreeSM Service Optional Features
 - (A) Reserved or future use
 - (B) Reserved for future use

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4.5 Service Offerings

4.5.4 AT&T Long Distance Toll FreeSM Service - Optional Features (cont'd.)

(T)

(C) 800 Call Overflow

Nonrecurring charge, per Routing Arrangement: \$50.00

(D) Uniform Call Distribution

Nonrecurring charge, per Service Group: \$50.00

(E) Enhanced Routing Features

Nonrecurring Charges:

Installation	\$100.00
Service Change	\$ 50.00
Command Routing Activation	\$ 50.00

Monthly Recurring Charges:

1-3 Routing Plans	\$ 0.00
4-12 Routing Plans	\$ 50.00
13-99 Routing Plans	\$ 50.00

- 4.6 [Reserved for Future Use]
- 4.7 [Reserved for Future Use]
- 4.8 Directory Assistance

Directory Assistance is available to Customers of SNET America, Inc. d/b/a AT&T Long Distance East Service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two request may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Customers certified as Handicapped will receive 50 free directory assistance calls per billing cycle.

Directory Assistance, Per Call

\$1.25

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Issued by:
Carol Paulsen, Director Regulatory

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4.9 [Reserved for Future Use]

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4.10 [Reserved for Future Use]

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SECTION 4.0 - RATES, (CONT'D.)

4.10 [Reserved for Future Use], (Cont'd.)

SECTION 4.0 - RATES, (CONT'D.)

4.10 [Reserved for Future Use], (Cont'd.)

4.10 [Reserved for Future Use], (Cont'd.)

4.10 [Reserved for Future Use], (Cont'd.)

SECTION 4.0 - RATES, (CONT'D.)

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SECTION 4.0 - RATES, (CONT'D.)

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SECTION 4.0 - RATES, (CONT'D.)

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SECTION 4.0 - RATES, (CONT'D.)

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4.10 [Reserved for Future Use], (Cont'd.)

SECTION 4.0 - RATES, (CONT'D.)

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SECTION 4.0 - RATES, (CONT'D.)

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SECTION 4.0 - RATES, (CONT'D.)

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SECTION 4.0 - RATES, (CONT'D.)

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SECTION 4.0 - RATES, (CONT'D.)

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SECTION 4.0 - RATES, (CONT'D.)

4.10 [Reserved for Future Use], (Cont'd.)

SECTION 4.0 - RATES, (CONT'D.)

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SECTION 4.0 - RATES, (CONT'D.)

4.10 [Reserved for Future Use], (Cont'd.)

4.11 Business High Volume Calling Plan II

4.11.1 Usage Rates

(A) Monthly Minimum Commitment Option - The usage rated defined below are applicable for Direct Dial inbound and outbound usage. The usage rates applicable to the Business High Volume Calling Plan II, all days, all times.

	Switched Access	
Monthly Minimum	Initial 18 Seconds	Each Additional 6 Seconds
\$ 50.00	\$0.0374	\$0.01248
\$ 200.00	\$0.0365	\$0.0121
\$ 500.00	\$0.0360	\$0.01200
\$ 1,000.00	\$0.0355	\$0.01182
\$ 2,500.00	\$0.0346	\$0.01152
\$ 5,000.00	\$0.0338	\$0.01128
\$10,000.00	\$0.0329	\$0.01098
\$15,000.00	\$0.0324	\$0.01080
\$20,000.00	\$0.0319	\$0.01062

(D)

SECTION 4.0 - RATES, (CONT'D.)

- 4.11 Business High Volume Calling Plan II, (Cont'd.)
 - 4.11.1 Usage Rates, (cont'd.)
 - (B) Minimum Annual Commitment Option The usage rates defined below are applicable for Direct Dial inbound and outbound usage. The usage rates applicable to the Business High Volume Calling Plan II, all days, all times.

MAG	Switche	Switched Access	
MAC 1 Year Term**	Initial 18 Seconds	Each Additional Second	
\$ 600.00	\$0.0760	\$0.00422	
\$ 2,400.00	\$0.0760	\$0.00422	
\$ 6,000.00	\$0.0760	\$0.00422	
\$ 9,000.00	\$0.0760	\$0.00422	
\$ 12,000.00	\$0.0760	\$0.00422	
\$ 18,000.00	\$0.0760	\$0.00422	
\$ 24,000.00	\$0.0760	\$0.00422	
\$ 30,000.00	\$0.0760	\$0.00422	
\$ 42,000.00	\$0.0760	\$0.00422	
\$ 60,000.00	\$0.0760	\$0.00422	
\$ 90,000.00	\$0.0760	\$0.00422	
\$120,000.00	\$0.0760	\$0.00422	
\$180,000.00	\$0.0760	\$0.00422	
\$240,000.00	\$0.0760	\$0.00422	

^{**}For Customers whose contracts expired, please see Section 4.11.2 for rates.

4.11 Business High Volume Calling Plan II, (Cont'd.)

4.11.1 Usage Rates, (cont'd.)

(B) (continued)

(C)

(D)

(D)

MAG	Switched Access	
MAC 2 Year Term**	Initial 18 Seconds	Each Additional Second
\$ 600.00	\$0.0760	\$0.00422
\$ 2,400.00	\$0.0760	\$0.00422
\$ 6,000.00	\$0.0760	\$0.00422
\$ 9,000.00	\$0.0760	\$0.00422
\$ 12,000.00	\$0.0760	\$0.00422
\$ 18,000.00	\$0.0760	\$0.00422
\$ 24,000.00	\$0.0760	\$0.00422
\$ 30,000.00	\$0.0760	\$0.00422
\$ 42,000.00	\$0.0760	\$0.00422
\$ 60,000.00	\$0.0760	\$0.00422
\$ 90,000.00	\$0.0760	\$0.00422
\$120,000.00	\$0.0760	\$0.00422
\$180,000.00	\$0.0760	\$0.00422
\$240,000.00	\$0.0760	\$0.00422

^{**}For Customers whose contracts expired, please see Section 4.11.2 for rates.

4.11 Business High Volume Calling Plan II, (Cont'd.)

4.11.1 Usage Rates, (cont'd.)

(B) (continued)

(C) (D)

(D

MAG	Switched Access	
MAC 3 Year Term**	Initial 18 Seconds	Each Additional Second
\$ 600.00	\$0.0760	\$0.00422
\$ 2,400.00	\$0.0760	\$0.00422
\$ 6,000.00	\$0.0760	\$0.00422
\$ 9,000.00	\$0.0760	\$0.00422
\$ 12,000.00	\$0.0760	\$0.00422
\$ 18,000.00	\$0.0760	\$0.00422
\$ 24,000.00	\$0.0760	\$0.00422
\$ 30,000.00	\$0.0760	\$0.00422
\$ 42,000.00	\$0.0760	\$0.00422
\$ 60,000.00	\$0.0760	\$0.00422
\$ 90,000.00	\$0.0760	\$0.00422
\$120,000.00	\$0.0760	\$0.00422
\$180,000.00	\$0.0760	\$0.00422
\$240,000.00	\$0.0760	\$0.00422

^{**}For Customers whose contracts expired, please see Section 4.11.2 for rates.

4.11 Business High Volume Calling Plan II, (Cont'd.)

4.11.2 Expired Contract Rates

	Switched Access	
MAC	Initial 18 Seconds	Each Additional Second
\$ 600.00	\$0.0650(I)	\$0.0036(I)
\$ 2,400.00	\$0.0644(I)	\$0.0036(I)
\$ 6,000.00	\$0.0610(I)	\$0.0034(I)
\$ 12,000.00	\$0.0580(I)	\$0.0032(I)
\$ 30,000.00	\$0.0574(I)	\$0.0032(I)
\$ 60,000.00	\$0.0571(I)	\$0.0032(I)
\$120,000.00	\$0.0542(I)	\$0.0030(I)
\$180,000.00	\$0.0536(I)	\$0.0030(I)
\$240,000.00	\$0.0536(I)	\$0.0030(I)

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SECTION 5.0 - PROMOTIONS

5.1 Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some of all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions shall be made available to all similarly situated Customers in the target market area.

5.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

SECTION 6.0 - CONTRACT SERVICES

6.1 General

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms. Contract services are not valid until contained in this tariff and approved by the FPSC.

SECTION 7.0 – GRANDFATHERED SERVICES

7.1 Reserved for future use

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