
A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING**CONTENTS**

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A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

A139.1 Three-Digit Dialing (N11) Service

(Obsoleted 01-05-2002, Type D) Service and rates in this section are available for existing customers at existing locations only. Not available for new service, additions to existing service or moves of existing service to new locations.

A139.1.1 General

- A. Three-Digit Dialing Service (hereafter N11 Service) is a three-digit local dialing arrangement, available in specified areas, with the Company recording and rating of the call, for delivery of general information via voice grade facilities.
- B. The N11 subscriber may apply a charge to his end users, within the N11 subscriber's local calling area, for services delivered in response to calls to an N11 number. The Company will record and rate these calls on behalf of the Company's N11 subscriber only.
- C. The Local Calling Area of the N11 Service subscriber will be the Basic Local Calling Area defined in A3.6, as facilities permit. (T)

N11 Service will be made available in the following Basic Local Calling Areas:

Basic Local Calling Areas

Tier 1	New Orleans
Tier 2	Baton Rouge, Lafayette, Shreveport
Tier 3	Alexandria, Covington, Lake Charles, Monroe, Slidell
Tier 4	Abbeville, Amite, Arcadia, Bastrop, Buras, Bunkie, Colfax, Columbia, Crowley, Doyline, Dry Prong, Epps, Eunice, Franklinton, Georgetown, Gueydan, Jennings, Kentwood, Lutchet, Mansfield, Marksville, Many, Melville, Merryville, Montgomery, Morgan City, New Iberia, Oil City, Opelousas, Pollock, Raceland, Rayne, Rayville, Ruston, St. Martinville, Thibodaux, Vinton

- D. Where conditions warrant, N11 Service will be made available in Company Exchanges outside the foregoing Basic Local Calling Areas. Extended N11 Service may be provided to include single exchanges in an existing N11 Basic Local Calling Area. At the N11 subscriber's option, the following Basic Local Calling Areas may be extended to include the following exchanges:

Basic Local Calling Area:	Extended Exchanges
New Orleans	Luling
New Orleans	Norco
New Orleans	Paradis

For purposes of application of Service Establishment Charges, the above exchanges are assigned to Tiers as follows:

Exchange

Tier 4	Luling, Norco, Paradis
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- E. N11 Service will be assigned for commercial use in each local calling area, only in those instances where the code has not been requested by an entity as defined by the Federal Communications Commission in CC Docket 92-105. Per LPSC Order No. U-20222-L dated April 15, 1997, the following codes have been designated for uses other than N11 Service.

- 211 - access to community information and referral services
- 311 - non-emergency police and other government services
- 411 - directory assistance
- 511 - access to travel information
- 611 and 811 - service repair and business office uses of all providers of telephone exchange service
- 711 - access code to the Telecommunications Relay Service
- 911 - emergency code

With these assignments, non-commercial use of 211, 511 and 711 will be provided as specified in Section A13. In addition, guidelines for reassignment of N11 codes are defined in A139.1.2.D. following. (T)

A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

A139.1 Three-Digit Dialing (N11) Service (Cont'd)

A139.1.1 General (Cont'd)

- F. Only one N11 number will be assigned to an N11 subscriber or its affiliates, per local calling area.
- G. An "affiliate" (as used in A139.1) of an N11 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common "control with, the N11 subscriber. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
- H. If the Company provides billing on behalf of the subscriber, the terms and conditions for Billing and Collection Services as defined in the amended Section A37., as well as the terms and conditions as defined in this Section will apply.
 1. Billing and Collection Services are defined Section A37., will only apply to N11 service where the N11 provider is a Company subscriber.
 2. The Company will provide billing on behalf of the N11 subscriber, only when the end user is a BellSouth local exchange customer.
- I. N11 Service is available in the Company Territory only. To provide access to an N11 number to end users in an independent company territory or to a CLEC's end user within the local calling area, the N11 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- J. N11 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- K. This service is furnished subject to the availability of N11 numbers.
- L. Limitations and use of service as stated in Section A2. apply.
- M. N11 Service is not available for resale.
- N. Calls to a disconnected N11 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. (C)
- O. Directory Listings may be provided for N11 Service at rates, terms and conditions as specified in Section A6. The phrase "Charges May Apply" will be included in the N11 Service listing at no additional charge.
- P. Access to N11 Service is not available to the following classes of service:
 - Payphone Service Providers (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A
 Operator assisted calls to an N11 subscriber will not be completed.
- R. N11 Service will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification service in Section A13., as available.
- S. The N11 subscriber is restricted from selling or transferring the N11 number to an unaffiliated entity, either directly or indirectly.
- T. If an N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one N11 number within 6 months of the merger or acquisition.
- U. If local calling areas are merged, and an N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 Service in the merged local calling area.
- X. The N11 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB" lines, "chat" lines, or similar type programs where the primary purpose is for callers to interact with one another.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

A139.1 Three-Digit Dialing (N11) Service (Cont'd)

A139.1.2 Service Requirements and Conditions

- A. All requests for N11 Service must be submitted in writing to the Louisiana Public Service Commission. The Commission will allocate N11 Service numbers in the specified Basic Local Calling Areas based upon requirements and/or standards established by the Commission.
- B. Within 30 calendar days of the number assignment, the N11 Service subscriber must initiate a service request order, which will determine the subscriber's provisioning date. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The N11 Service subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.
If, during or at the end of this 90-day period, the N11 Service subscriber has failed to establish service or decides to discontinue service establishment, the N11 Service number will be recalled and the number will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.
- C. A minimum usage charge becomes effective six months after the service has been initially provisioned. Once it becomes effective, this charge will be billed to the N11 subscriber for any billing period in which the N11 subscriber's usage charges fall below the amount of the Minimum Usage Charge in A139.1.7. The transfer of an N11 number to an affiliate, whether through merger, acquisition, or otherwise, will not toll or restart the counting of the six month period during which the minimum usage charge does not apply. (T)
- D. The Federal Communications Commission (FCC) has ordered that certain N11 numbers be assigned for national purposes and certain uses. As requests are submitted by the qualifying entities for N11 numbers assigned for national use. Inconsistent commercial uses of such numbers shall be discontinued according to the following provisions.
The N11 subscriber must, prior to provisioning of the service, sign a written acknowledgement of this condition and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 97-51, issued by the FCC in CC Docket 92-105 regarding the use and return of such N11 codes. If a recall is effected, the Company will work with all N11 subscribers affected by such recall to transfer their service arrangements, if technically and economically feasible at the time, to an abbreviated dialing arrangement, and if not feasible, to a seven-digit dialing arrangement within the 6-month notice period. The N11 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The N11 subscriber will be charged the appropriate *guidebook* rates for the establishment of the new access arrangement. (T)
- E. The N11 subscriber must either (1) obtain a new 7 or 10-digit number, (2) designate an existing non-published 7 or 10-digit number, or (3) change an existing published 7 or 10-digit number to a non-published number, which will be established as the lead number in the hunt group, ACD, etc., of the subscriber. This 7 or 10-digit number must be non-published. When the N11 Service is disconnected or discontinued, the N11 subscriber must surrender this 7 or 10-digit number as part of the N11 Service. This 7 or 10-digit number can be either disconnected or a new 7 or 10-digit number can be assigned. Appropriate rates from Sections A3. and A4. will apply. (T)
- F. The N11 Service is provided where facilities permit.
- G. N11 subscribers should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach information services provided by dialing an N11 number. Charges for calls to the N11 number made from cellular end users will be billed to the cellular company. This may require the N11 subscriber to enter into a contractual agreement with the cellular company to provide 3-digit access service and the billing associated with the service.
- H. N11 subscribers should work separately with competitive local exchange companies to ascertain whether their end user customers will be able to reach information services provided by dialing an N11 number. The CLEC company will bill charges for calls to the N11 number made from CLEC end users.. This may require the N11 subscriber to enter into a contractual agreement with the CLEC company to provide 3-digit access service and the billing associated with the service.
- I. N11 Service will be provided under the following conditions.
 1. For network sizing and protection, each N11 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to an N11 number.
 2. The Company record of the number of local calls completed to each N11 number will serve as the sole document upon which remittance will be made.
 3. The N11 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

A139.1 Three-Digit Dialing (N11) Service (Cont'd)

A139.1.2 Service Requirements and Conditions (Cont'd)

- I. N11 Service will be provided under the following conditions. (Cont'd)
 4. The N11 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the Service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel and slander.
 5. Suspension of Service as covered in Section A2. is not applicable for this service. (T)
 6. When N11 Service is disconnected all remittance money due to the N11 subscriber may be credited or applied to the final bill issued for the recurring charges associated with this *Guidebook*. (T)
 7. If an N11 subscriber discontinues subscription to N11 Service, the N11 number will be disconnected and reassigned according to the conditions defined in A. preceding. Upon the termination of N11 Service, the N11 number may be reassigned after sixty days.
 8. Unless otherwise specifically provided in this *Guidebook*, the Company shall be authorized to disconnect any *guidebook* service provided to the N11 subscriber utilized, directly or indirectly, with the N11 Service which fails to comply with *terms* and conditions set forth herein, upon five (5) days notice to the subscriber. Disconnection may be suspended at the discretion of the Company if it receives written certification that the N11 subscriber is in compliance with *terms* and conditions of the *guidebooks*. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Company. (T)
 9. The N11 subscriber is responsible for informing potential end users that a call to the N11 number will be at the charge the subscriber establishes and if applicable, will be billed by the Company for calls from within the N11 subscriber's local calling area. The N11 subscriber must notify the Company in writing at least thirty days in advance if the call charge is to be increased or decreased. Such charge shall begin on the date requested by the N11 subscriber. As a result, the N11 end user bills may show calls to the N11 number at different rates during the same billing period.
 10. If the Company provides billing for N11 Service, descriptions to appear on the end user's bill must be specified by the N11 subscriber, as provided in the amended Section A37. A telephone number must also be provided for printing on the bill for end user inquiry purposes. (T)
 11. The Company will rate the calls from end users of the N11 subscriber one charge per call to the N11 number.
 12. The N11 subscriber shall subscribe to adequate exchange facilities to transport the calls to the N11 subscriber's premises.
 13. The Company will not be responsible for recording and rating those calls that by-pass the N11 routing.
 14. The N11 subscriber shall provide appropriate answer supervision for a minimum two-second duration for all calls completed to the N11 subscriber to ensure proper recording and rating for the service.

A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

A139.1 Three-Digit Dialing (N11) Service (Cont'd)

A139.1.2 Service Requirements and Conditions (Cont'd)

- I. N11 Service will be provided under the following conditions. (Cont'd)
15. When end users are charged for services delivered in response to calls to an N11 number, the N11 subscriber shall include a clearly understandable and audible preamble statement at the beginning of each call to the N11 number that includes the following information: a statement or words to the effect: "You have reached. This is not an emergency number. If you need emergency assistance, please hang up and dial 911," a generic description of the information or service that the end user will receive if the call is completed (i.e., "sports scores," "stock quotes," etc.), the name of the provider of the information service, and a statement regarding the charge to the end user as follows: "This call will cost you \$__. If you do not wish to incur this charge, hang up now." This statement must be followed by a silent period of six (6) seconds within which the end user can hang up without being charged for the call, unless additional positive action (i.e., pressing additional keys) is required by the end user to acknowledge that the end user is willing to pay for the call. However, the N11 Service subscriber shall not be prohibited by this provision from allowing the end user to bypass or interrupt the preamble statement or any portion thereof.
 16. The N11 subscriber may charge callers to the N11 number a rate that does not exceed a maximum of \$10.00 per call.
 17. The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the N11 number. If requested by the Company, the N11 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.
 18. Any N11 Service aimed at or likely to be of interest to children under the age of eighteen shall be preceded with a statement of the charge for such calls and the phrase "Children, you should ask your parents for permission before calling. Hang up now if you have not asked your parents for permission before calling this number."
 19. A written notice will be sent to any N11 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of N11 Service. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.
- J. If a pre-recorded announcement is provided by the N11 subscriber, the following conditions apply.
1. The N11 Service subscriber will provide announcements. The Company will provide only the delivery of the call.
 2. N11 Subscriber sponsorship of any particular announcement of recorded program service shall not preclude another N11 subscriber from sponsoring the same or similar announcement or recorded program service.
 3. The provision of access to the N11 Network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
 4. The N11 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

A139.1 Three-Digit Dialing (N11) Service (Cont'd)

A139.1.2 Service Requirements and Conditions (Cont'd)

- J. If a pre-recorded announcement is provided by the N11 subscriber, the following conditions apply. (Cont'd)
 - 5. The N11 subscriber assumes, according to other specific rates and charges under *guidebook*, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises. (T)
- K. The Company will take all legal and practical steps to disassociate itself from N11 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that generates unacceptable levels of complaints by end users.
- L. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this *Guidebook*. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (T)
- M. The N11 subscriber must be located within the basic exchange of the Local Calling Area in which he subscribes to N11 Service.
- N. If the N11 Service subscriber also subscribes to the Company's Billing and Collection service, the subscriber may choose itemized billing or aggregate billing to the end user. Itemized billing will print on the end user's bill a separate line identifying each call made to the N11 Service number. Aggregate billing will print on the end user's bill one line to indicate the total number of calls made to the N11 Service number and the total amount of the charges for those calls.

A139.1.3 Obligations of the Competitive Local Exchange Carrier

- A. For purposes of providing a CLEC end user access to an N11 provider within the local calling area, appropriate arrangements must be made by the CLEC with the N11 provider serving the local calling area.
 - 1. A CLEC may negotiate the provision of directory listings as defined in their Interconnection Agreement.

A139.1.4 Advertisement Terms for N11 Service

- A. All advertising inviting the use of or in any way relating to N11 Service shall conform to and comply with the requirements and conditions contained herein as well as all other applicable *guidebook* provisions, rules, ordinances, laws and statutes. (T)
- B. The advertising for N11 Service shall comply with the following *terms and conditions*. (T)
 - 1. Advertising may be distributed in any form that the subscriber chooses, provided it complies with and conforms to the specifications contained herein.
 - 2. No advertising shall be permitted which, in form or substance, does not allow for an audit trail which is verifiable independent of the subscriber for review and confirmation, at any given moment, of compliance with the procedures and specifications set out herein, as well as in other applicable *guidebook* provisions. (T)
- C. Each advertisement shall inform potential callers of the name of the person responsible for the advertisement, the charge for N11 calls, and if billing is provided by the Company, that the charge will appear on the telephone bill from which the call is placed. This information shall be displayed with such clarity and prominence to permit it to be noticed and understood by prospective callers and in any event, the per call charge shall be printed in type of the same size as that of the N11 number being advertised. In order to ensure that callers will have an adequate opportunity to notice and understand the foregoing information, advertisements inviting the use of or in any way relating to N11 Service will, at a minimum, be conducted in compliance with the following media-specific specifications.
 - 1. Print Media - Notice of the charge for each N11 call and, when applicable, the fact of inclusion of this charge on the telephone bill, and the telephone number of the person responsible for the advertisement shall appear on the face of any printed material, in type of a size no smaller than one-half the size of the largest type used for the N11 Service number and in a style that is at least as prominent and legible as the N11 Service number. The price charged shall appear adjacent to the N11 Service number.
 - 2. Audio or Verbal Media - Notice of the charge for each N11 call and, when applicable, the fact of the inclusion of the charge on the telephone bill shall be stated once during audio or verbal advertisements. This portion of the advertisement shall be broadcast at the same audio level with the same diction and pace as the remaining portions of the ad.

A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

A139.1 Three-Digit Dialing (N11) Service (Cont'd)

A139.1.4 Advertisement *Terms* for N11 Service (Cont'd)

(T)

C. (Cont'd)

3. Audio/Visual - Notice of the charge for each N11 call and, when applicable, the fact of inclusion of these charges on the telephone bill, and the person responsible for the advertisement shall be both displayed/broadcast during any audio/visual advertisement. When displayed, this information shall be shown for a duration of at least five seconds and in type of the same size as that of the number being advertised. In all other respects, the advertisement shall conform to the specifications for print advertisements and audio or verbal advertisement set out in 1. and 2. preceding.

D. In addition to complying with the procedures stated preceding and all other specifications relating to the advertisement of the charge and bill consequences associated with N11 Service, each N11 subscriber shall comply with the following:

1. The N11 subscriber shall exclude from any advertisement any matter the dissemination of which is prohibited by law. No advertisement shall be used which, because of words, phrases, statements or illustrations therein or information omitted therefrom, has the capacity or tendency to mislead or deceive prospective callers as to the cost, extent, quality, caller's qualification or nature of any information or service to be received from an N11 call. The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority regarding advertisement for N11 Service. If requested by the Company, the N11 subscriber shall assist the Company in responding to complaints to the Company concerning advertisements for N11 Service.

A139.1.5 N11 Service Monthly Report

- A. The N11 Service Monthly Report is a monthly record of terminating traffic to the N11 subscriber per local calling area. The information in this report will include the calling telephone number, date, time of day, and call duration of each call received, and the rate to be charged for the call.
- B. The N11 Service Monthly Report will be provided via paper copy, where available, to the N11 subscriber.
- C. The N11 Service Monthly Report will be offered where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- D. The N11 Service Monthly Report is not represented to be a provision of billing detail.
- E. Telephone numbers listed in the N11 Service Monthly Report are intended solely for the use of the N11 subscriber. Resale of this information is prohibited by this *Guidebook*.
- F. The N11 Service Monthly Report will only apply to N11 services where the N11 provider is a Company subscriber.

(T)

A39.1.6 N11 Service Call Detail Information

- A. N11 Service Call Detail Information is offered for N11 subscribers that provide billing for the N11 Service. This billing information is a monthly record of terminating traffic to the N11 subscriber per local calling area. The information will include the calling telephone number, date, time of day, call duration of each call received, and the rate to be charged for the call.
- B. The N11 Service Call Detail Information will be provided via diskette in ASCII format to the N11 subscriber.
- C. The N11 Service Call Detail Information will be offered where facilities permit and where the Company's message billing process has been arranged to provide this feature.
- D. Telephone numbers listed in the N11 Service Call Detail Information are intended solely for the use of the N11 subscriber. Resale of this information is prohibited by this *guidebook*.
- E. The N11 Service Call Detail Information will only apply to N11 services where the N11 provider is a Company subscriber.
- F. The N11 Service Call Detail Information is not represented to be a provision of billing detail.

(T)

A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

A139.1 Three-Digit Dialing (N11) Service (Cont'd)

A139.1.7 Rates and Charges

A. Application of Rates

1. Nonrecurring charges shall apply for each N11 number per local calling area.
2. If the Company provides billing, charges for using the Billing and Collection Services as stated in the amended Section A37. will apply. (T)
3. N11 subscribers will pay the normal *prevailing* charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the N11 subscriber's designated premises. (T)
4. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates. (T)
5. A charge will apply to changes to the billing arrangement at the subscriber's request. Such changes are change in rate for N11 Service to the end user, change of Company name or telephone number provided on the end user bill.
6. A Minimum Usage Charge will be billed to the N11 subscriber in each billing period, following the 6-month period after the service has been provisioned, in which the N11 subscriber's usage charges fall below the amount of the Minimum Usage Charge in B.3. following.
7. Extended N11 Service is provided from exchanges as indicated in A139.1.1.D. A monthly charge applies per business line or PBX trunk to the N11 subscriber in addition to the regular monthly charges for business lines or PBX trunks in Section A3. Toll charges to N11 codes do not apply from extended N11 exchanges when the N11 subscriber subscribes to the extended N11 service option; however, usage charges as specified in A139.1.7.B.4 will apply on these N11 codes. (T)

B. Charges applicable to the N11 Subscriber:

The following rates do not include publication charges that will be the responsibility of the Louisiana Public Service Commission. Also, these rates do not include any charges or fees that the Commission may levy relative to the provisioning/monitoring of the N11 Service numbers.

1. Establishment of N11 Service, Per N11 Service Number, Per Basic Local Calling Area

	Nonrecurring Charge	USOC
(a) Tier 1	\$20,000.00	NA
(b) Tier 2	15,000.00	NA
(c) Tier 3	2,800.00	NA
(d) Tier 4	1,750.00	NA

2. Billing Arrangement Change by Subscriber

(a) Per N11 Service Number, Per Basic Local Calling Area	675.00	N11NS
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3. Per Change of Point-to Number by Subscriber, Per Basic Local Calling Area

(a) Tier 1	935.00	N11AP
(b) Tier 2	355.00	N11NP
(c) Tier 3	120.00	N11NQ
(d) Tier 4	30.00	N11NR

4. Usage Charges

	Monthly Rate	USOC
(a) Per message rate	\$.10	NA
(b) Per minute charge for each message minute in excess of 5 minutes	\$.02	NA

EFFECTIVE: April 1, 2006

A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

(N)

A139.1 Three-Digit Dialing (N11) Service (Cont'd)

(M)(T)

A139.1.7 Rates and Charges (Cont'd)

(M)(T)

B. Charges applicable to the N11 Subscriber: (Cont'd)

(M)

5. Minimum Usage Charge, Per N11 Service Number, Per Basic Local Calling Area

(M)

	Monthly Rate	USOC	
(a) Tier 1	\$2,000.00	NA	(M)
(b) Tier 2	600.00	NA	(M)
(c) Tier 3	200.00	NA	(M)
(d) Tier 4	100.00	NA	(M)

6. N11 Service Monthly Report

(M)

	Nonrecurring Charge	Monthly Rate	USOC	
(a) Per Occasion, Per Local Calling Area	\$450.00	\$46.50	N11MR	(M)
(b) Per Message, each		Rate \$.005	USOC NA	(M)

7. N11 Call Detail Information¹

(M)

	Nonrecurring Charge	Monthly Rate	USOC	
(a) Per Occasion, Per Local Calling Area	\$450.00	\$75.00	N11SB	(M)

8. Extended N11 Service Option

(M)

		Monthly Rate	USOC	
(a) Luling, per business line or PBX trunk		\$7.15	N11EL	(M)
(b) Norco, per business line or PBX trunk		7.15	N11EN	(M)
(c) Paradis, per business line or PBX trunk		7.15	N11EP	(M)

Note 1: Customers who subscribe to the N11 Service Monthly Report in paper format and who subsequently convert to the N11 Call Detail Information Option will not be billed the associated nonrecurring charge.