
A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

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A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE

A119.1 General

(Obsoleted 7-31-2004, Type D) Not available for new installations, additions or transfers of service.

- A.** Wide Area Telecommunications Service² (WATS) is the furnishing of dial type telecommunications between an exchange line or a WATS access line and other exchange terminations of this Company and its connecting companies within the same LATA in the state of Louisiana in accordance with the terms, conditions and charges specified in this Guidebook. The WATS charges set forth herein are in payment for the service furnished between the calling and called terminations. The Company provides intraLATA WATS Service. Toll Free Dialing (TFD)² is the term now used to describe the service formerly known as 800 Service². Toll Free Dialing Service provides incoming service utilizing 8XX numbers. Additional 8XX codes will be activated as required for Toll Free Dialing Service. For both Outward WATS and Toll Free Dialing Service, intraLATA service may be subscribed to separately or may be subscribed to in combination (Combined WATS) with an interLATA carrier's interLATA WATS or WATS-like service requiring the use of the Company's WATS serving office. Combined Outward WATS and intraLATA only Outward WATS require the use of a WATS access line from A119.5.4. Option TFD Service and Open TFD Service¹ can be terminated, at the direction of the customer, on a WATS access line from A119.5.4 or on an exchange line purchased from the appropriate guidebook. See A119.5.20, following for applicable charges when terminating on an exchange line. For the rules, regulations and rates of the interLATA portion of these services, refer to the interLATA carrier's tariffs. (C)
- B.** Dial type telecommunications, as specified in A. preceding, for Combined Outward WATS and intraLATA only Outward WATS must be dialed and completed from or to a WATS access line. For Option TFD Service and Open TFD Service, service can be completed to a WATS access line or an exchange line. In all cases communications must be completed without the assistance of a Company operator, except that a Company operator will
1. reach the called telephone number where facilities are not available for customer dial completion,
 2. reach the called telephone number when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 3. re-establish a call which has been interrupted by cutoff or poor transmission after the called number has been reached.
- C.** WATS is provided as either Outward WATS or Toll Free Dialing Service (Inward WATS). Combined and IntraLATA Outward WATS require a WATS access line arranged for outward calling only. Option TFD Service and Open TFD Service can, at the direction of the customer, be terminated on a WATS access line arranged for inward calling only or an exchange line. For service terminating on an exchange line, only one toll free dialing number can be assigned to terminate on any one exchange line number. The termination of Toll Free Dialing Service to an existing Outward WATS or Open TFD Service or Option TFD Service telephone number is prohibited. An exchange line number may include residence or business line or trunk numbers including DID numbers from Section A12.
- D.** A WATS access line or exchange line for Option TFD Service and Open TFD Service is the transmission path between a WATS termination (as defined in A119.1.E.) and the point in the Company central office where access to the public switched network is obtained for the purpose of completing WATS calls. A WATS access line may also be provided over an intraLATA high capacity channel facility equipped with outward WATS or Toll Free Dialing Service functionality. See B7.3 for additional applicable charges.
- E.** The WATS access line or exchange line may terminate in one of the following:
1. A connection to a network control signaling unit on the customer's premises,
 2. A connection to terminal equipment, a terminating system, or a communications system on the customer's premises,
 3. A connection to switching equipment in the Company central office, or
 4. A connection to an Interexchange Carrier (IC) feature group service in the Company central office

Note 1: The Area of Service for Open TFD Service provided on a WATS Access Line must be the state.

Note 2: Effective December 31, 2021, Wide Area Telecommunications Service, Toll Free Dialing (TFD) Service, and 800 Service are withdrawn for residential customers. (N)

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE**A119.1 General (Cont'd)**

- E.** The WATS access line or exchange line may terminate in one of the following: (Cont'd)
- The terminating point of a WATS access line or exchange line for Toll Free Dialing Service (any of the arrangements listed preceding) is a WATS termination. The first such termination associated with a WATS access line is the WATS main termination. Any additional termination associated with the same WATS access line is a WATS extension. A WATS extension must be located in the same LATA as its associated main termination. Any additional termination associated with the same exchange line for Toll Free Dialing Service is an exchange line extension from the appropriate *guidebook*. (T)
- F.** Communications systems provided by Interexchange Carriers may be connected with the facilities furnished by the Company for WATS as specified in A15.5 and A15.7. (T)
- G.** Customer-provided terminal equipment or protective circuitry may be connected to WATS in accordance with effective provisions of the Federal Communications Commission's Registration program.

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE**A119.1 General (Cont'd)**

- H.** Combined WATS is furnished only in offices where the interLATA carrier has purchased appropriate Feature Group C or D access facilities.
- I.** (DELETED)
- J.** For subscribers obtaining outward WATS or outward WATS-like service from interexchange carriers (ICs), "1+" and "0" intraLATA usage carried over WATS Access Lines, having both intrastate and interstate capability (bijurisdictional) will be completed over LEC facilities at LEC intraLATA outward WATS rates and subject to *terms and conditions* applicable to LEC intraLATA outward WATS. Subscribers using a bijurisdictional access line for Toll Free Dialing Service may choose either the Company or the interexchange carrier to complete and bill intraLATA calls according to the appropriate rates, *terms and conditions*. The "1+" and "0" intraLATA usage will be billed to the subscriber (end user or IC) where the closed end of the bijurisdictional WATS Access Line is terminated. Subscriber billing information should be provided to the Company at the time the bijurisdictional WATS Access Line is ordered, when the Company is used to complete intraLATA calls. (T)
- K.** Customers who subscribe to Toll Free Dialing Service provided by other than the Company may designate the Company as the intraLATA carrier. Such intraLATA usage will be billed in accordance with the rates, *terms and conditions* specified in A119.5.21 (T)
- L.** The Company will provide the intraLATA portion of Open TFD Service with the IC providing the interLATA (and/or interstate) portion of the service. For the rules, regulations and rates of the interLATA (and/or interstate) portion of this service, refer to the interexchange carrier's tariffs.
- M.** Effective January 1, 1994, Combined 800 Service is not available for new customers.

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE

A119.1 General (Cont'd)

- N. Option TFD Service and Open TFD Service are provided by the Company utilizing a Toll Free Dialing number.
1. Toll Free Dialing Number Assignment - Toll Free Dialing Service provides for the assignment of a single ten digit TFD number (e.g., 800+XXX+XXXX) to the customer which can be used on a statewide basis for Option TFD Service or Open TFD Service.¹ Toll Free Dialing Service provides the customer with one toll free dialing number for Option TFD Service statewide or for Open TFD Service. A Toll Free Dialing number when used for Option TFD Service, can be selected for an area consisting of less than an entire state by specifying the desired Area of Service. Area of Service is described in 2. following. The assigned toll free dialing number can terminate to a WATS Access line provided in A119.5.4 following or to an exchange line. Subsection A119.5.20 following provides the applicable charges for services terminating to an exchange line. In the provisioning of Open TFD Service, the Company will be the Responsible Organization (RESPORG). The Company will require the 10-digit POTS number for intraLATA screening.
 2. Area of Service for Option TFD Service and Open TFD Service - For Option TFD Service, the Area of Service defines the geographic locations (LATAs) within a state from which the Option TFD Service customer desires to accept calls for a given Toll Free Dialing Number. The Area of Service may range from a single LATA to the entire state. A WATS Access Line or exchange line is required within each LATA specified by the Area of Service for termination of Toll Free Dialing Service traffic that originated within that LATA. The desired Area of Service must be specified by the customer at the time Option TFD Service is ordered. Customers requesting an Area of Service encompassing more than one LATA are required to subscribe to the Variable Call Destination feature described in 3. following. For Open TFD Service, the Area of Service is defined as either the entire state or the entire United States.¹
 3. Variable Call Destination for Option TFD Service - The Variable Call Destination feature provides for multiple terminations (one ten digit telephone number per LATA) of Option TFD Service when the customer specifies an Area of Service greater than one LATA. This allows for the assignment of one Toll Free Dialing Number, for statewide use, with termination to a WATS Access Line or exchange access line within the LATA where the TFD call originated. Rates for Variable Call Destination record establishment and record changes are provided in A119.5.20, following.

A119.2 Use Of The Service

- A. The service is furnished subject to the condition that all applicable *terms and conditions* in Section A2. will be adhered to, with the exceptions of A2.2.1.A. and A2.2.1.B., which restrict the use of service and prohibit payment to the customer by another for use of the service.
- B. All resold Toll Free Dialing Services, including Option TFD Service and Open TFD Service must terminate to a WATS Access Line.

(T)

Note 1: Open TFD Service Subscribers who choose to terminate the toll free dialing number to an exchange access line may elect the Area of Service as either the entire state or the entire United States. The Area of Service for Open TFD Service provided on a WATS Access Line must be the state; it cannot be defined as the entire United States.

A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE (T)**A119.2 Use Of The Service (Cont'd)**

- C. The service is provided for use by the customer and may be used by others when so authorized by the customer, provided that all such usage is subject to the provisions of this Guidebook.
- D. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes
 - 1. the placing or acceptance of a WATS call in response to an uncompleted long distance call placed to send information and to avoid the Message Telecommunications Service (MTS) charge, and
 - 2. the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS through any fraudulent means with the intent of avoiding payment of the regular charges for such service.

A119.3 Limitation Of Service

- A. WATS does not include conference, or other calls requiring operator handling except as provided in A119.1.B. preceding. (C)
- B. WATS is not represented as adapted for connection to other services of the Company, or to customer-provided systems. The service contemplates the provision of satisfactory transmission only between the WATS access line or exchange line for Option TFD Service and Open TFD Service and the called or calling termination.
- C. WATS access lines and extensions will be terminated only at premises located within the state of Louisiana. A WATS extension must be located in the same LATA as its main termination.
- D. Toll Free Dialing Service is furnished upon condition that the subscriber contracts for an adequate number of access lines or exchange lines for Option TFD Service and Open TFD Service to permit the use of this service without injurious effects upon it or any other service rendered by the Company. The Company may terminate or refuse to furnish Toll Free Dialing Service to any applicant, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Company.

A119.4 Continuity Of Service

In case of connection of a WATS access line or exchange line for Option TFD Service and Open TFD Service for a subscriber at a location where any WATS class of service has been disconnected by the subscriber less than two weeks previous, charges for the service so established will commence one day following the disconnect date of the prior service.

A119.5 Rates And Charges**A119.5.1 General**

- A. WATS monthly usage charges are for intraLATA telecommunications between a WATS termination and another termination within the state of Louisiana. Monthly usage charges are based on the total hours of use per WATS access line account or the total hours of use per exchange line utilized for Option TFD Service and Open TFD Service. WATS access lines and exchange lines will not be mixed at any one customer location for termination of Option TFD Service and Open TFD Service traffic associated with a given toll free dialing number. Each subscriber's usage charges will be based on a separate schedule for both intra and interLATA service.

EFFECTIVE: May 4, 2006

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE**A119.5 Rates And Charges (Cont'd)****A119.5.1 General (Cont'd)****B. Chargeable Time**

1. Chargeable time begins when the connection is established between the WATS termination and the calling or called termination.
2. Chargeable time ends when the calling termination hangs up, thereby releasing the network connection. However, if the calling termination does not hang up after the called termination hangs up, then chargeable time ends when timing equipment in the network terminates the connection.

A119.5.2 Reserved For Future Use**A119.5.3 Reserved For Future Use****A119.5.4 Monthly Rates And Charges****A. Hourly Rates**

The following hourly rates apply to the total usage of each WATS access line account or total Option TFD Service or Open TFD Service usage terminating on an exchange lines(s). These rates are applied according to the method specified in A119.5.5 following.

1. Combined Outward WATS and Outward WATS - IntraLATA Service¹

	Per Hour		Per Minute		USOC
	Peak	Off Peak	Peak	Off Peak	
(a) Up to and including 15 hours	\$8.70	\$8.40	\$.1450	\$.1400	NA
(b) Greater than 15 hours	8.25	8.10	.1375	.1350	NA
(c) Greater than 40 hours	8.10	7.80	.1350	.1300	NA
(d) Greater than 80 hours	7.80	7.50	.1300	.1250	NA
(e) Greater than 120 hours	7.50	7.20	.1250	.1200	NA
(f) Greater than 170 hours	7.20	6.60	.1200	.1100	NA
(g) Greater than 320 hours	6.60	6.00	.1100	.1000	NA
(h) Greater than 500 hours	6.00	6.00	.1000	.1000	NA
(i) Greater than 1200 hours	6.00	6.00	.1000	.1000	NA
(j) Greater than 2500 hours	6.00	6.00	.1000	.1000	NA

Note 1: Per minute rates are calculated by dividing the hourly rates by 60 minutes and rounding to four decimal places.

EFFECTIVE: May 4, 2006

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE**A119.5 Rates And Charges (Cont'd)****A119.5.4 Monthly Rates And Charges (Cont'd)****A. Hourly Rates (Cont'd)**

2. Combined 800 Service, Open TFD Service and Option TFD Service¹
(Combined 800 Service, Obsolete – Type B, 1/1/94.)

	Per Hour		Per Minute		USOC
	Peak	Off Peak	Peak	Off Peak	
(a) Up to 15 hours	\$10.50	\$10.00	\$.1750	\$.1667	NA
(b) Greater than 15 hours	9.80	9.30	.1633	.1550	NA
(c) Greater than 40 hours	8.50	8.00	.1417	.1333	NA
(d) Greater than 80 hours	7.10	6.60	.1183	.1100	NA
(e) Greater than 120 hours	6.70	6.20	.1117	.1033	NA
(f) Greater than 170 hours	5.80	5.30	.0967	.0883	NA
(g) Greater than 320 hours	5.80	5.30	.0967	.0883	NA
(h) Greater than 500 hours	5.80	5.30	.0967	.0883	NA
(i) Greater than 1200 hours	5.80	5.30	.0967	.0883	NA
(j) Greater than 2500 hours	5.80	5.30	.0967	.0883	NA

Note 1: Per minute rates are calculated by dividing the hourly rates by 60 minutes and rounding to four decimal places.

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates And Charges (Cont'd)

A119.5.4 Monthly Rates And Charges (Cont'd)

B. Monthly Access Line Rates

1. The following rates apply for each access line per month (in addition to the monthly usage charges specified in A119.5.5 following):

	Monthly Rate	USOC
(a) Outward WATS - IntraLATA Service	\$25.00	WFMS+
(b) Combined Outward WATS	25.00	WMC
(c) Combined Outward WATS when provided over an intraLATA high capacity channel facility with WATS functionality ¹	3.00	WHTS+
(d) Outward WATS when provided over an intraLATA high capacity channel facility with WATS functionality ¹ - IntraLATA Service	3.00	WHPS+
(e) Combined 800 Service (Obsoleted 1/1/94)	25.00	WAC
(f) Option TFD Service	25.00	WIMSX
(g) Open TFD Service	25.00	WSA1X
(h) Combined 800 Service when provided over an intraLATA high capacity channel facility with 800 Service functionality (Obsoleted 1/1/94).	3.00	WH9S+
(i) Option TFD Service when provided over an intraLATA high capacity channel facility with Toll Free Dialing Service functionality ¹	3.00	8MKSX
(j) Open TFD Service when provided over an intraLATA high capacity channel facility with TFD Service functionality ¹	3.00	WH9T+

C. Rate Periods

Rates applicable are based on the time of day, day of week as follows:

1. **Peak Period**
8AM to 5PM Monday through Friday. The Business Day Period for holidays (New Year's Day, Independence Day, Thanksgiving Day, Labor Day, Christmas Day) is charged at Off Peak Period Rates.
2. **Off Peak Period**
5PM to 8AM Monday through Friday
All day Saturday and Sunday

Note 1: See A119.1.A. preceding.

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates And Charges (Cont'd)

A119.5.5 Method Of Determining Usage Charges

A. Minimum Average Time Requirement

Total monthly Outward WATS usage is subject to a Minimum Average Time Requirement (MATR) of one minute per completed call. This means that if the average duration per message for all messages in an Outward WATS access line account is less than one minute charges will be based on an average duration of one minute per message. The MATR for messages associated with an Inward (TFD Service) WATS access line account or messages associated with Option TFD Service or Open TFD Service terminating on an exchange line during a billing period is thirty seconds. If the average duration per TFD message is less than thirty seconds, charges will be based on an average duration of thirty seconds per message.

B. Total Hours of Use:

Determine the total chargeable hours of use for each WATS access line account. This is the greater of the following (rounded to the nearest tenth of an hour):

1. The total actual hours for all lines in each WATS access line account (chargeable time for each call is specified in A119.5.1.C.), or
2. The total "equivalent" hours for each WATS access line account, which is what the use would have been if the average duration of all completed calls for the account had been one minute for Outward WATS, i.e., the total number of completed calls for all lines in the account multiplied by one minute, or thirty seconds for Inward WATS (TFD Service), i.e., the total number of completed calls for all lines in the account multiplied by thirty seconds.

C. Usage Charge Per WATS access line account:

Use the table of hourly rates (in A119.5.4.A. preceding) and the total use per WATS access line (from B. preceding) to determine the usage charge per WATS access line account. Multiply the appropriate hourly rate from the rate table by the total number of hours used (for example, if total usage equals 20 hours for a given month, then the appropriate rate would be the rate for Greater than 15 hours of use).

D. Total Usage Charge For Option TFD Service and Open TFD Service Terminating On An Exchange Line

For Option TFD Service terminating on an exchange line, monthly usage charges are calculated separately for each LATA in which the service terminates on an exchange line. For Option TFD Service and Open TFD Service terminating on an exchange line, the usage charge is determined as follows:

1. For each exchange line (telephone number) termination of a given toll free dialing number (maximum of one per LATA) the total chargeable hours of use for that termination is the greater of the following:
 - a. The total actual Option TFD Service and Open TFD Service hours associated with a given toll free dialing number and exchange line (chargeable time for each call is specified in A119.5.1.C.), or
 - b. The total "equivalent" hours associated with a given TFD number for the exchange line termination, which is what the use would have been if the average duration of all completed calls had been thirty seconds, i.e. the total number of completed calls multiplied by thirty seconds.
2. Using the total chargeable hours determined in 1., preceding and the table of hourly rates from A119.5.4.A., preceding, multiply the appropriate hourly rate from the rate table by the total number of hours used (for example, if total usage equals 20 hours for a given month, then the appropriate rate would be the rate for Greater than 15 hours of use).

A119.5.6 Charges For Fractional Periods

The charges for a fractional part of a month are a proportionate part of the monthly charge based on the actual number of days the service is provided. For the purpose of administering this *term and condition* with respect to the determination of charges for a fractional part of a month, every month is considered to have 30 days.

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A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates And Charges (Cont'd)

A119.5.7 Installation Charges

A. The following charges apply for the installation of each WATS access line:¹

1. Charges

	Installation Charge	USOC
(a) Outward WATS - IntraLATA Service	\$151.51	WFMS+
(b) Combined Outward WATS	151.51	WMC
(c) Combined 800 Service (Obsoleted, Type B – 1/1/94)	125.39	WAC
(d) Option TFD Service	125.39	WIM
(e) Open TFD Service	125.39	WSA1X

B. Nonrecurring charges specified in Section A4. apply for WATS.²

(T)

C. Combined OutWATS Carrier Change Charge

1. For InterLATA portion of Combined Outward WATS

	Nonrecurring Charge	USOC
(a) Per line	\$11.00	NA

A119.5.8 Reserved For Future Use

A119.5.9 Access Line Terminations

The WATS access line may terminate in any of the arrangements listed in A119.1.E., preceding.

A119.5.10 WATS Extension Lines

The following charges apply for a WATS extension line:

A. Nonrecurring charges specified in Section A4.

(T)

B. When the access extension line is provided in a different building or different premises the following rates and charges apply.

1. Different Premises

a. When the WATS extension line is located in the same exchange and in the same central office serving area as the WATS main line, rates and charges for a local channel apply.

Note 1: Not applicable for access lines provided over an intraLATA high capacity channel facility with WATS or Toll Free Dialing Service functionality. See B7.3.4. *in the Private Line Guidebook* for applicable charges.

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Note 2: For access lines provided over an intraLATA high capacity channel facility with WATS or Toll Free Dialing Service functionality, appropriate A4. Service Connection Charges apply.

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates And Charges (Cont'd)

A119.5.10 WATS Extension Lines (Cont'd)

B. (Cont'd)

1. Different Premises (Cont'd)

a. (Cont'd)

(1) Local channel

	Installation Charge	Monthly Rate	USOC
(a) Each	\$-	\$-	1SE++
(See A13.25.4. Local Channel Type 2157 for the rates and charges.)			

- b. When the WATS extension line is located in the same exchange but in a different central office serving area from the WATS main line, the following interoffice mileage charge applies in addition to the rates and charges for the local channel specified preceding.

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates And Charges (Cont'd)

A119.5.10 WATS Extension Lines (Cont'd)

B. The rate for an access line extension which includes the wiring within a building will be as follows: (Cont'd)

1. Different Premises (Cont'd)

b. (Cont'd)

(1) Interoffice channel measured between the serving central offices

Installation Charge
\$-

Monthly Rate
\$-

USOC
1LLWR

(a) Local Channel
(See A9.1.3. for the rates and charges.)

2. **(DELETED)**

(D)

3. Different Exchange

a. When the WATS extension line is located in a different exchange from the WATS main line, the following rates apply in addition to the rates and charges specified for the local channel in A119.5.10.B.1. preceding.

(1) Interexchange channel measured between the rate center of the WATS main line and the rate center of the WATS extension line

Monthly Rate

USOC
1LLW4

(a) Channel Charges
(See A9.1.3. for the rates and charges.)

(2) Interoffice channel charges may also apply between the central office serving the WATS main line and its rate center and/or between the rate center of the WATS extension line and its central office

(a) Channel Charges
(See A9.1.3. for the rates and charges.)

- **1LLWR**

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates And Charges (Cont'd)

A119.5.11 Reserved For Future Use

A119.5.12 Reserved For Future Use

A119.5.13 Minimum Service Period

The minimum service period for WATS is one day.

A119.5.14 Allowance For Interruptions

- A. When the WATS access line is interrupted for a period of less than two hours, no credit applies.
- B. When the WATS access line is interrupted for a period of two hours to 24 hours, a credit applies.
 - 1. WATS Access Line Interruption

Credit	USOC
Amount	
\$15.67	NA

- (a) Credit allowance
- C. When the WATS access line is interrupted for a period of more than 24 hours, the preceding credit applies for each 24 hour period or any fraction thereof.
- D. The credit in A119.5.14.B. and C. preceding includes all credit to be applied for an interruption.
- E. None of the preceding credit allowances will be made for:
 - 1. non-completion of WATS messages due to busy network conditions,
 - 2. interruption of service due to customer-provided equipment or systems,
 - 3. interruption of service due to the negligence of the customer,
 - 4. interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated, or
 - 5. interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangement.
- F. Long Distance Message Telecommunications Service furnished at a subscriber's request when WATS is interrupted is charged for at the Long Distance Message Telecommunications Service rates specified in Section A18. (T)

A119.5.15 Reserved For Future Use

A119.5.16 Directory Listings

Directory listings may be provided for Toll Free Dialing Service (Inward WATS) at rates applicable for additional business listings as covered in Section A6. (T)

A119.5.17 Connecting Arrangements

Connecting arrangements may be used with customer-provided voice transmitting and/or receiving equipment which is used in conjunction with a network control signaling unit.

A119.5.18 Data Access Arrangements

Data access arrangements for connection of customer-provided data transmitting and receiving equipment is permitted.

A119.5.19 Reserved For Future Use

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates And Charges (Cont'd)

A119.5.20 Toll Free Dialing³ (TFD) Service Charges

A. TFD Service Termination On An Exchange Line

(Obsoleted 12/1/95 – Type B) Applies to items (b) *under Business headings*.

(DELETED)

(Obsoleted 07/31/04 – Type D) Not available for new installations. Applies to all other items below.

1. Business

The following rates apply when Option TFD Service terminates on an exchange line.

		Monthly Rate	Nonrecurring Charge	USOC
(a)	Per TFD Service number terminating on an exchange line, per LATA ^{1,2}	\$3.00	\$10.00	WFASX
(b)	Per each additional TFD Service number established at the same time, per LATA ^{1,2}	3.00	20.00	WFAAL
(c)	Per TFD record changed	-	15.00	REAPT

2. **(DELETED)**

3. Business

The following rates apply when Open TFD Service (Intrastate only) terminates on an exchange line.

(a)	Per TFD Service number terminating on an exchange line ¹	3.00	10.00	WSE1X
(b)	Per each additional TFD Service number established at the same time ¹	3.00	20.00	WSE2X
(c)	Per TFD record changed	-	15.00	REAPT

4. **(DELETED)**

Note 1: When this service is terminated on an existing exchange line, Section A4. Service Connection Charges do not apply to that exchange line. When this service is ordered in conjunction with the new connection of an exchange line, appropriate Service Connection Charges in Section A4. apply to the exchange line only. Section A4. charges will never apply to the Option TFD Service or Open TFD Service.

Note 2: When Toll Free Dialing Service is provided by other than the Company and the Company is designated as the intraLATA carrier, only appropriate service establishment charges from Section A4. apply.

Note 3: Effective December 31, 2021, Toll Free Dialing (TFD) Service is withdrawn for residential customers.

(C)

(C)

(D)

(D)

(D)

(N)

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE
A119.5 Rates And Charges (Cont'd)

A119.5.20 Toll Free Dialing³ (TFD) Service Charges (Cont'd)

(C)

A. TFD Service Termination on an Exchange Line (Cont'd)

5. Business

The following rates apply when Open TFD Service (Interstate) terminates on an exchange line.

		Monthly Nonrecurring		
		Rate	Charge	USOC
(a)	Per Toll Free Dialing Service Number Terminating on an exchange line ¹	\$3.00	\$10.00	WSG1X
(b)	Per each additional TFD Service number established at the same time ¹	3.00	20.00	WSG2X
(c)	Per TFD record changed	-	15.00	REAPT

(DELETED)

(D)

B. Variable Call Destination Rates

1. The following rates apply when an Area of Service greater than one LATA is selected. It provides for multiple terminations (one ten-digit telephone number per LATA) of Option TFD Service.

(a)	Per Toll Free Dialing record established	2.00	10.00	E8H
(b)	Per TFD record changed	-	15.00	REAPT

C. Toll Free Dialing Nonrecurring Charge Exception

Nonrecurring Charges will not apply for adding a service during selected periods of special promotion of that service. During such promotion, the following services may be ordered without Nonrecurring Charges.

1. Open TFD Service
2. Option TFD Service

Note 1: When this service is terminated on an existing exchange line, Section A4. Service Connection Charges do not apply to that exchange line. When this service is ordered in conjunction with the new connection of an exchange line, appropriate Service Connection Charges in Section A4. apply to the exchange line only. Section A4. charges will never apply to the Option TFD Service or Open TFD Service.

Note 2: When Toll Free Dialing Service is provided by other than the Company and the Company is designated as the intraLATA carrier, only appropriate service establishment charges from Section A4. apply.

Note 3: Effective December 31, 2021, Toll Free Dialing (TFD) Service is withdrawn for residential customers.

(N)

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates And Charges (Cont'd)

A119.5.21 Add-On TFD Service

- A. Unless specified otherwise in the following paragraphs, hourly rates and usage charge methodology specified for Option TFD Service in A119.5.4.A. and A119.5.5 preceding apply for usage carried and billed by the Company when the Company is designated as the intraLATA carrier for Toll Free Dialing service provided by another company. The following provisioning USOC establishes the add-on TFD billing capability.

**USOC
TGW**

Per add-on TFD access number

B. Local Discount Option¹

- 1. Due to billing system requirements, this option is available only for TFD Service that terminates to a telephone number providing dial tone from the BellSouth network to an end user who obtains the telephone number service directly from BellSouth or indirectly from a certificated reseller of BellSouth services.
- 2. Customers who subscribe to add-on Toll Free Dialing service with a local discount must subscribe to a specified monthly usage commitment. Based on the monthly usage commitment, the appropriate rates from the following table apply as specified in 5. following for all usage on the service. The following table specifies two sets of intraLATA usage rates for each monthly usage commitment. One set of rates applies for calls that originate from exchanges within the basic local calling area specified in A3.6.2 for the TFD termination, and the other set of rates applies for calls that originate from exchanges outside the same local calling area. A customer may be billed a shortfall penalty after each anniversary of the service if the monthly usage commitment is not satisfied on a cumulative annual basis.
- 3. Usage Rates

Within Basic Local Calling Area Outside Basic Local Calling Area

Add-On TFD Monthly Usage Commitment	Per Minute For Additional Time		Per Minute For Additional Time		USOC
	Initial Period (up to 30 seconds)	(six second increments)	Initial Period (up to 30 seconds)	(six second increments)	
(a) 300 hours	\$0.03450	\$0.06900	\$0.04200	\$0.08400	WFT01
(b) 750 hours	0.03250	0.06500	0.03950	0.07900	WFT05
(c) 1,500 hours	0.03050	0.06100	0.03700	0.07400	WFT10
(d) 3,000 hours	0.02850	0.05700	0.03450	0.06900	WFT20
(e) 4,500 hours	0.02550	0.05100	0.03200	0.06400	WFT30
(f) 6,000 hours	0.02450	0.04900	0.02950	0.05900	WFT40
(g) 7,500 hours	0.02350	0.04700	0.02825	0.05650	WFT50

- 4. For customers who subscribe for a specified term to add-on Toll Free Dialing service with a local discount, the discounts indicated in the following table apply to the appropriate rates specified in 3. preceding. Upon cancellation of a specified term plan, the customer will be billed an amount equal to the discounted local calling area rate times the monthly usage commitment for the number of months remaining on the plan.

**Term Commitment for Local Discount
Option Add-On TFD Service**

Discount

Month-to-Month	None
12 months	5.0%
24 months	8.0%
36 months	11.0%

- 5. For add-on Toll Free Dialing service with a local discount, each message is rated separately. The discounts specified in 4. preceding are applied to the rates specified in 3. preceding and the resulting rate is applied to each message using an initial period of thirty seconds and additional periods in one second increments thereafter. If a call lasts less than thirty seconds, the customer is billed the appropriate charge for a full thirty second message. There are no time-of-day discounts for add-on Toll Free Dialing service with a local discount.

Note 1: This service is not provided by Independent Telephone Companies that concur in Section A119.

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE**A119.6 Directory Assistance****A119.6.1 General**

- A. Directory Assistance Service for customers of *the Company* requesting telephone numbers of subscribers who are located within the same NPA, is furnished under the provisions of Sections A3. and A18. (T)