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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.1 Reserved For Future Use**

**A103.2 Statewide Rate Schedules**

**A103.2.1 Reserved For Future Use**

**A103.2.2 Reserved For Future Use**

**A103.2.3 Measured Rate Schedule**

**A. Measured Rate Service**

(Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

**1. Monthly Rates**

	<b>Business</b>	<b>USOC</b>	
(a) Group 1 (0-7,600)	<b>\$2,000.00</b>	NA	(I)
(b) Group 2 (7,601-10,100)	<b>2,000.00</b>	NA	(I)
(c) Group 3 (10,101-13,300)	<b>2,000.00</b>	NA	(I)
(d) Group 4 (13,301-17,600)	<b>2,000.00</b>	NA	(I)
(e) Group 5 (17,601-23,300)	<b>2,000.00</b>	NA	(I)
(f) Group 6 (23,301-30,800)	<b>2,000.00</b>	NA	(I)
(g) Group 7 (30,801-40,700)	<b>2,000.00</b>	NA	(I)
(h) Group 8 (40,701-53,800)	<b>2,000.00</b>	NA	(I)
(i) Group 9 (greater than 53,800)	<b>2,000.00</b>	NA	(I)

**B. The rates stated preceding include the following monthly local usage allowances for dialed sent paid local calls within the Basic Local Calling Area:**

**1. Usage Allowance**

	<b>Usage Allowance</b>	<b>USOC</b>
(a) Business Measured Service	<b>\$7.50</b>	NA

When a customer subscribes to more than one measured rate line on the same premises and the lines are group billed on the same account, the local usage charges on all such lines are combined. If usage allowances are applicable, they are also combined to determine the amount of charges for usage in excess of such allowances. Usage charges and/or usage allowances shall not be combined for measured rate lines structured on separate service accounts, even though one account might be "billed to" another account, for the purpose of rendering one bill to the subscriber.

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.2 Statewide Rate Schedules (Cont'd)**

**A103.2.3 Measured Rate Schedule (Cont'd)**

- C. The following mileage bands and rates apply for all local usage within the Basic Local Calling Area as described in A3.6. Usage in excess of the allowance will be billed in arrears. Partial minutes count as full minutes. These rates are based on airline mileage between wire centers. Wire center coordinates are specified in A3.36. (M)

<b>Basic LCA Mileage Bands</b>	<b>Initial Minute</b>	<b>Additional Minute</b>
0 (0 miles)	\$.04	\$.02
A (1 – 10 miles)	.04	.02
B (11–16 miles)	.04	.02
C (17-22 miles)	.06	.04
D (23-30 miles)	.06	.04
E (Greater than 30 miles)	.06	.04

Peak period rates apply from 8 AM to 8 PM, Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount.

All calls completed within the Expanded Local Calling Area as described in Section A1. will be billed according to the rates, terms and conditions as specified in A3.32 or A3.33.

- D. Usage charges may be billed to numbers other than the Measured Service telephone number.
- E. Usage charges apply to local calls completed with operator assistance in addition to Operator Assisted Local Call Surcharges, when applicable. Such calls are itemized on the subscriber’s billing statement and are billed outside any applicable usage allowances for dialed sent paid calls.
- F. Where Local Optional Service Option B is available, Local Optional Service is not available to Measured service subscribers.

**A103.2.4 Reserved for Future Use**

**A103.2.5 Reserved for Future Use**

**A103.2.6 Reserved for Future Use**

**A103.2.7 Reserved for Future Use**

**A103.2.8 Reserved for Future Use**

**A103.2.9 Reserved for Future Use**

**A103.2.10 Reserved for Future Use**

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.2 Statewide Rate Schedules (Cont'd)**

**A103.2.11 Complete Choice Service**

(Obsoleted 2-19-09 Type D) Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the package.

**A. General**

1. Complete Choice service provides the features specified following and an exchange service access line. Complete Choice service with Local Optional Service or Local Optional Service Option B with the Complete Choice option provides the features specified following and an individual access line with Local Optional Service or Local Optional Service Option B. Each line includes Touch-Tone capability.
2. The rates specified herein for Complete Choice service entitle a residence subscriber to unlimited calling to all exchange access lines in the subscriber's exchange and in the additional exchanges in the subscriber's basic local calling area as specified in A3.6. Terms, conditions, local calling areas, usage packages and usage rates specified in A3.2.9 or A3.2.10 apply for an access line with Local Optional Service or a Local Optional Service Option B access line, respectively.
3. The rates specified herein also entitle a residence subscriber to unlimited use of the services/features specified in the following sections:
  - A13.9 Custom Calling Services
  - A13.19 TouchStar Service excluding Calling Number Delivery Blocking - Permanent
  - A13.20 Customized Code Restriction
  - A13.34 RingMaster Service
  - A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the sections listed above. All terms, conditions and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer grouping service as specified in A3.19 at no additional charge in addition to the features listed in 3. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises.
5. Service charges specified in Section A4 do not apply for a conversion of existing service to/from any of the Complete Choice services.
6. Existing subscribers to any of the Complete Choice services can not take advantage of special promotions for Complete Choice service, Complete Choice service with Local Optional Service, Area Plus service with the Complete Choice option, Local Optional Service Option B with the Complete Choice option or any of the services/features specified in 3., unless specifically allowed by the terms of the special promotion.

**B. Rates and Charges**

	<b>Suspend</b>	<b>Monthly</b>	
	<b>Rate</b>	<b>Rate</b>	<b>USOC</b>
1. Complete Choice service			
(a) Per line (USOCs VR3 and VSB must both be used to provide this service.)	<b>\$13.50</b>	<b>\$73.00(I)</b>	<b>NA</b>
(b) Per line with Local Optional Service	<b>7.50</b>	<b>67.00(I)</b>	<b>LOCCP</b>
(c) Per Two-Line Plan package or Credit for two individual lines qualifying as Two-Line Plan package	<b>14.00</b>	<b>127.95(I)</b> <b>0.00</b>	<b>CCML2</b> <b>CRD2C</b>
(d) Per Three-Line Plan package	<b>21.00</b>	<b>164.95(I)</b>	<b>CCML3</b>
2. Local Optional Service Option B, Economy with the Complete Choice option			
(a) Per line	<b>3.25</b>	<b>58.00(I)</b>	<b>LOCEP</b>
3. Local Optional Service Option B, Discount with the Complete Choice option			
(a) Per line (includes the Option 2 usage package)	<b>5.25</b>	<b>62.00(I)</b>	<b>LOCDP</b>

**A103.2.12 Reserved for Future Use**

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.2 Statewide Rate Schedules (Cont'd)**

**A103.2.13 PreferredPack Plan**

(Obsoluted 1-27-09 Type D) Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the package.

**A. Description of Service**

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.2.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
  - A13.19 Caller ID, Call Return
  - A13.47 Message Waiting Indication

**B. Terms, Conditions and Limitations of Service**

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.13.A.3.
2. All terms, conditions and limitations specified in the sections listed in A103.2.13.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.2.13.A.3, unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**C. Rates and Charges**

1. The following monthly rates apply for the PreferredPack plan.

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per plan package	<b>\$6.50</b>	<b>\$72.00(I)</b>	<b>PAMA5</b>

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.2 Statewide Rate Schedules (Cont'd)**

**A103.2.14 2 Pack Plan**

(Obsolated 1-27-09 Type D) Not available for new installations, additions, or on transfers of service to new location. Customers may add or remove features within the package.

**A. Description of Service**

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.2.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
  - A13.19 Caller ID
  - A13.47 Message Waiting Indication

**B. Terms, Conditions and Limitations of Service**

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.14.A.3, but the customer must select Call Waiting Deluxe and Caller ID.
2. All terms, conditions and limitations specified in the sections listed in A103.2.14.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A103.2.14.A.3, unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**C. Rates and Charges**

1. The following monthly rates apply for the 2 Pack Plan.

(a) Per plan package

<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>
<b>\$6.50</b>	<b>\$64.00(I)</b>	<b>PAMA6</b>

**A103.2.15 Reserved For Future Use**



**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.2 Statewide Rate Schedules (Cont'd)**

**A103.2.16 Complete Choice Basic Service**

**A. Description of Service**

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID

A13.19 Caller ID

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing subscribers of the Complete Choice Basic service cannot take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in A103.2.16.A.3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**B. Rates and Charges**

1. Individual line service

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per plan package	<b>\$7.50</b>	<b>\$54.00</b>	<b>PAMA7</b>

(1)

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.3 Reserved For Future Use**

**A103.4 Reserved For Future Use**

**A103.5 Reserved For Future Use**

**A103.6 Reserved For Future Use**

**A103.7 Reserved For Future Use**

**A103.7.1 Reserved for Future Use**

**A103.7.2 (DELETED)**

**Pages 4 through 11 are hereby deleted in their entirety and removed from this Guidebook.**

(N)

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.7 Monthly Exchange Rates (Cont'd)**

**A103.7.2 (DELETED) (Cont'd)**

**A103.7.3 Volume Usage Measured Rate Service**

(Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to exiting service.

**A. General**

1. Volume Usage Measured Rate Service is a business measured rate service option available where individual line measured rate service is available. The monthly rates for this service stated following include a monthly calling allowance for dialed sent paid local calls within the Basic Local Calling Area as described in A3.6. Volume Usage Measured Rate Service when furnished on LightGate service or MegaLink channel service is provided at the rates and charges described in A103.26.

<b>Usage</b>	<b>USOC</b>
<b>Allowance</b>	<b>NA</b>
<b>\$20.00</b>	

- (a) Calling allowance
2. Terms and conditions elsewhere in this Guidebook pertaining to individual line or trunk measured rate service also apply to this service, except as modified herein. Specifically all conditions listed in A103.2. for other types of measured rate service apply to this service, except that Time/Day usage provisions do not apply. The summarized total usage charges for all dialed sent paid local calls will instead be reduced by 50 percent prior to the application of the monthly calling allowance. Volume Usage Measured Rate Service may not be combined with other types of measured rate service on the same service account.
3. Local calls that are not dialed sent paid, i.e. operator assisted, etc., will be billed individually at the same measured rate service usage rates specified in A103.2., (including Time/Day usage provisions), in addition to any applicable Operator Assisted Local Calls surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for dialed sent paid local calls.

(C)

**B. Statewide Rates**

1. Volume Usage Measured Rate Service
  - (a) Each line
2. Volume Usage Measured Rate Service
  - (a) Each PBX trunk – Combination
  - (b) Each PBX trunk – Outward only
  - (c) Each PBX trunk – Inward only

<b>Monthly</b>	<b>USOC</b>
<b>Rate</b>	<b>BZG++</b>
<b>\$39.81</b>	
<b>39.81</b>	<b>B9B++</b>
<b>39.81</b>	<b>B9D++</b>
<b>39.81</b>	<b>B9E++</b>

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.7 Monthly Exchange Rates (Cont'd)**

**A103.7.4 Measured Rate Service**

(Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

- A. The rates specified in A103.2.3.A.1 entitle subscribers to a usage allowance for calls completed to stations in the Basic Local Calling Area, i.e., all station lines bearing the designation of central offices of the serving exchange and additional exchanges as shown in A3.6, Basic Local Calling Areas. Charges for local usage in excess of the allowance are specified in A103.2 and are based on mechanized records kept of all calls originated on the line. (T)
- B. The rates stated preceding include the following monthly usage allowances for dialed sent paid local calls within the Basic Local Calling Area as described in A3.6. (T)(M)
  - 1. Usage Allowance (M)

	<b>Usage Allowance</b>	<b>USOC</b>	
	<b>\$7.50</b>	<b>NA</b>	(M)

(a) Business Measured Service (M)

When a customer subscribes to more than one measured rate line on the same premises and the lines are group billed on the same account, the local usage charges on all such lines are combined. If usage allowances are applicable, they are also combined to determine the amount of charges for usage in excess of such allowances. Usage charges and/or usage allowances shall not be combined for measured rate lines structured on separate service accounts, even though one account might be "billed to" another account, for the purpose of rendering one bill to the subscriber. (M)

**A103.7.5 Reseller End User Common Line (EUCL) Charge** (M)

- A. Pursuant to 47 CFR Section 51.617, the Company will, on an interim basis, bill charges which are identical to the End User Common Line (EUCL) rates billed by the Company to its end users. (M)

**A103.8 Reserved For Future Use** (M)

**A103.9 Reserved For Future Use** (M)

Pages 14 through 22 are hereby deleted in their entirety and removed from this Guidebook. (N)

## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.10 Local Exceptions

- A. Reserved For Future Use
- B. (DELETED)
- C. Expanded Local Area Calling

(Obsoleted 12-18-98, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

1. General

- a. Expanded Local Area Calling is available only in the areas shown herein.

In addition to the basic local calling areas described in A3.6, Expanded Local Area Calling subscribers will receive local calling for station-to-station sent paid calls completed to the additional exchanges listed following:

Exchange	Additional Exchanges
Labadieville	Napoleonville Pierre Part
Napoleonville	Labadieville Pierre Part
Pierre Part	Labadieville Napoleonville

Non-sent paid calls to these additional exchanges are charged at the established long distance and operator surcharge rates.

- b. Calls completed with operator assistance within the local calling area described in A3.6, will have usage charges and appropriate Operator Assisted Local Call surcharges applied (when applicable). Such calls are itemized on the subscriber's billing statement.
  - c. Usage charges, only for calls completed within the local calling area described in A3.6, may be billed to numbers other than the Expanded Local Area Calling telephone.
2. Expanded Local Area Calling includes unlimited usage for calls terminating within Band 0. All other local calls are billed in accordance with the usage schedule in A103.10.C.3, following. Local usage charges will not exceed \$1.50 per residence line. The individual access line and unlimited Band 0 usage are provided at the following rate.

	<b>Monthly</b>		<b>USOC</b>	
(a) Residence	<b>Rate</b>		<b>NA</b>	(1)
3. The following rates apply for all Expanded Local Area Calling usage and are based on airline mileage between wire centers. Wire center coordinates are specified in A3.36	<b>\$45.00</b>			

Mileage Bands	Initial Minute Charge	Additional Minutes Charge
0 (0 miles)	\$.02	\$.01
A (1 - 10 miles)	.04	.02
B (11 - 16 miles)	.06	.04
C (17 - 22 miles)	.10	.07

- 4. Time/Day Discount - The preceding usage rates are peak period rates and apply from 8:00 A.M. to 8:00 P.M., Monday through Friday (excluding holidays, as specified in A3.2.3). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge.
- 5. All calls completed beyond the calling area of this plan but within the Expanded Local Calling Area as described in Section A1. will be billed according to the rates, terms and conditions as specified in A3.32 or A3.33.

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

(M)

**A103.11 Reserved For Future Use****A103.12 Reserved For Future Use****A103.13 Reserved For Future Use****A103.14 Reserved For Future Use****A103.15 Reserved For Future Use****A103.16 Reserved For Future Use****A103.17 Reserved For Future Use****A103.18 Concession Service****A103.18.1 Reserved for Future Use****A103.18.2 Reserved for Future Use****A103.18.3 Clergyman**

(Obsoleted 10/31/04, Type B) Obsolete service offering. Not available for new installations, additions or on transfers of service to new location.

- A. A concession of 25 percent from the regular residence rate is allowed to regularly ordained clergyman actively engaged in the work of a designated church, provided the telephone is located in his residence and is listed in the name of the clergyman.
- B. For the purpose of this section, the ranking officer of the Salvation Army or the Volunteers of America in each exchange is allowed the same treatment as a regularly ordained clergyman.

**A103.19 Reserved For Future Use**

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.20 Trunk Lines**

**A103.20.1 Reserved For Future Use**

**A103.20.2 Reserved For Future Use**

**A103.20.3 Reserved For Future Use**

**A103.20.4 Reserved For Future Use**

**A103.20.5 Reserved For Future Use**

**A103.20.6 Reserved For Future Use**

**A103.20.7 Reserved For Future Use**

**A103.20.8 Rates And Charges**

**A.** Reserved For Future Use

**B.** Measured Rate Service

(Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

Measured rate service is provided for residence, business, hotel/motel and hospital subscribers where facilities are available at the Residence or Business Individual Trunk Measured Rate as specified below. In addition usage charges and allowances apply as stated in A103.2.3.

1. Business Trunk – Measured Monthly Rate

	<b>Monthly Rate</b>	<b>USOC</b>	
(a) All	<b>\$2,000.00</b>	<b>TKG</b>	(1)
2. Business Trunk – Measured Options (See Section B.)			
(a) Combination	-	<b>TKG</b>	
(b) Inward Only	-	<b>BMU</b>	

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.20 Trunk Lines (Cont'd)**

**A103.20.8 Rates And Charges (Cont'd)**

C. Message Rate Service

(Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service

Message rate service is provided exclusively for use by hotel/motel and hospital subscribers with an allowance of 75 local messages within the Basic Local Calling Area on the first trunk. Additional trunks are provided with no call allowance.

	<b>Monthly Rate</b>	<b>USOC</b>	
1. Trunk – Message Monthly Rate			
(a) All	<b>\$2,000.00</b>	<b>NA</b>	(1)
2. Business Trunk – Message-First (See C.1)			
(a) Combination	-	<b>TMC</b>	
(b) Outward Only	-	<b>TMU</b>	
(c) Both Way <sup>1</sup>	-	<b>TMB</b>	
3. Business Trunk – Message-Additional (Same as First Trunk, see C.1)			
(a) Combination	-	<b>TM5</b>	
(b) Outward Only	-	<b>TM3</b>	
(c) Both Way <sup>1</sup>	-	<b>TM2</b>	
4. Messages within the Basic Local Calling Area in excess of allowance			
(a) Each	<b>.10</b>	<b>NA</b>	

**Note 1:** Both way trunks are no longer available for new installations. Combination trunks will be provided to customers requesting both way trunks.



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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.21 (DELETED)**

(D)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.21 (DELETED) (Cont'd)**

(D)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.21 (DELETED) (Cont'd)**

(D)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103. 21 (DELETED) (Cont'd)**

(D)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103. 21 (DELETED) (Cont'd)**

(D)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103. 21 (DELETED) (Cont'd)**

(D)

**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**

**A103.22 Reserved For Future Use**

**A103.23 Reserved For Future Use**

**A103.24 Reserved For Future Use**

**A103.25 Reserved For Future Use**

**A103.26 Reserved For Future Use**

**A103.27 (DELETED)**

(D)

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## **A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.28 Reserved For Future Use****A103.29 Reserved For Future Use****A103.30 Reserved For Future Use****A103.31 Reserved For Future Use****A103.32 Reserved For Future Use****A103.33 Local Optional Calling Plans**

(Obsoleted September 7, 2002, Type D) Not available for new installations or moves of service to a different premises. Existing Business customers may add service at existing locations.

Local Optional Calling Plans are specially designed local calling plans applicable to certain local messages within the Expanded Local Calling Area as described in Section A1. for which the subscriber-dialed, station-to-station Expanded Local Calling Area Service rate would normally apply. Local Optional Calling Plan rates take precedence over the Local Parish Calling Plan rates specified in A3.32.4 All other messages included under the plan will also vary according to the specific plan subscribed to. Messages not included in the plan will be billed at rates for Expanded Local Calling Area service.

(T)

**A103.33.1 Service Plans****A. One-Way Local Measured Circle Calling Plans**

One-way Local Measured Circle Calling Plans include Expanded Local Calling Area calls originating at any hour, outward from the Local Optional Calling Plan subscriber's telephone to any Bell or Independent Company exchange within the mileage distance specified in the plan. Distance is based on airline mileage between wire centers. Wire Center Coordinates are specified in A3.36.

**B. Two-Way Local Measured Circle Calling Plans**

Two-way Local Measured Circle Calling Plans include:

1. Expanded Local Calling Area calls originating at any hour, outward from the Local Optional Calling Plan subscriber's telephone to any Bell or Independent Company exchange within the mileage distance specified in the plan, and
2. All Expanded Local Calling Area calls in the reverse direction originated by any telephone within the mileage distance specified to the telephone of the subscriber to the plan. The called subscriber is billed for measured and message rated calls from the Expanded Local Calling Area at the local optional calling plan rate. The calling subscriber is billed for measured and message rated calls from the Basic Local Calling Area at the appropriate local usage rate. Usage time on calls in both directions will be accumulated and the total time thus determined will apply as total usage for the month in which billed. Should both the called and calling numbers be two-way local measured circle calling plan subscribers, each in the other's calling area, the called subscriber is charged for the call at the local optional calling plan rate. Distance is based on airline mileage between wire centers. Wire Center Coordinates are specified in A3.36.

**C. Local Tele-Thrift**

Local Tele-Thrift will be offered when associated with Residence Individual Line Service.

Local Tele-Thrift is furnished only on dial station-to-station calls originating one-way outward from the Local Optional Calling Plan subscriber's telephone to telephones within the Expanded Local Calling Area during the hours specified.

**A103.33.2 General Terms and Conditions**

(T)

**A. Liability Of The Company**

1. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.
2. Neither this Company nor any connecting carrier participating in the service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.



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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE****A103.33 Local Optional Calling Plans (Cont'd)****A103.33.2 General Terms and Conditions (Cont'd)****A. Liability Of The Company (Cont'd)**

3. In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the Company cannot guarantee uninterrupted working of its lines. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing the service, which is not due to the negligence or willful act of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not exceed a pro rata adjustment of the fixed monthly charges for the service and facilities rendered useless and inoperative, during the period of said interruption. Adjustments will not be applicable on Measured Rate Service until the subscriber has used a minimum of one hour's service in a given month.

**B. Limitation Of Service**

1. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company. One-way Local Measured Circle Calling Plans and Local Tele-Thrift are not offered for new installations or transfers of service to new locations.
2. One-way service is not available to hotel, motel or hospital PBX subscribers for use by their patrons. Two-way service is available to those exchanges listed in A103.33.3.A.2. following.
3. A customer may not subscribe to both a two-way Local Measured Circle Calling Plan and a one-way Local Measured Circle Calling Plan during the same billing month, and may subscribe to only one mileage distance within that plan.
4. A customer may not subscribe to more than one Local Optional Calling Plan that covers the same time period and geographical area.
5. Individual message detail is not included as part of the service.
6. Local Optional Calling Plans do not include conference or other calls requiring operator handling. For all Local Optional Calling Plans, an operator will:
  - a. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
  - b. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.

(C)

**C. Use Of Service**

1. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others.
2. Plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute.

**D. Minimum Contract Period**

1. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number. If a subscriber subsequently discontinues the service, the monthly minimum of one-hour usage will be adjusted on a pro rata share of the month to determine minimum billing and overtime charges.

**E. Notice Required To Effect An Order**

1. One-Way Local Measured Circle Calling and Local Tele-Thrift  
These services may either be made effective or terminated the day the order is issued, or on any future day, but not retroactively.
2. Two-Way Local Measured Circle Calling Plan  
Two-way service requires at least fifteen day's notice to initiate or discontinue, except for complete disconnection of all associated service, and provided all calling is to be accounted for by the same computer center. Where different computer locations are involved, and/or different Telephone Companies, additional time may be required to effect an order as circumstances dictate.

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.33 Local Optional Calling Plans (Cont'd)**

**A103.33.2 General Terms and Conditions (Cont'd)**

(T)

**F. Suspension of Service**

1. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

**G. Continuity of Service**

In case of connection of a Local Optional Calling Plan for the same customer where Local Optional Calling Plan Service has been disconnected at the same location for less than two weeks previously, charges for the service will commence one day following the disconnect of the previous service.

**H. Concessions**

No concession or commission allowance will be made on any of the Local Optional Calling Plans.

**I. Nonrecurring Charges**

1. A Service Ordering Charge as specified in Section A4. applies when the service is ordered and no central office work is required.
2. In addition, when central office work is required to implement a Local Optional Calling Plan, a Central Office Line Connection Charge also specified in Section A4. will apply, as appropriate.

**A103.33.3 Circle Calling**

- A.** The following rates apply for a subscriber to Local Measured Circle Calling Plans and entitle the subscriber to the indicated total elapsed time of calling to any exchange within the specified distance from the originating exchange. Only those type calls as covered in A103.33 and A103.33.1 preceding are eligible for inclusion. All other calls to Expanded Local Calling Area points will be at the prevailing rate.

1. One-Way Local Measured Circle Calling Plan Monthly Rates<sup>1</sup>

- a. This service is available to existing customers in all exchanges all hours, all days, for all mileage distances indicated following. It is not offered for new installations or transfers of service to new locations.

	<b>First Hour or Fraction Thereof</b>	<b>Additional One-Tenth Hour or Fraction Thereof</b>	
(a) Radius of circle 10 miles <sup>2</sup>	\$4.39	\$.44	USOC TS301
(b) Radius of circle 16 miles <sup>2</sup>	6.58	.66	TS306
(c) Radius of circle 22 miles <sup>2</sup>	8.05	.80	TS302
(d) Radius of circle 30 miles <sup>2</sup>	9.09	.91	TS303
(e) Radius of circle 40 miles <sup>2</sup>	9.82	.98	TS304
	<b>First Half Hour or Fraction Thereof</b>	<b>Additional One-Tenth Hour or Fraction Thereof</b>	
(f) Radius of circle 40 miles <sup>2</sup> (must be associated with an A120. plan.)	\$4.91	\$.98	USOC TS30L

**Note 1:** This service is not offered for new installations or transfers of service to new locations.

**Note 2:** Effective November 15, 2012, this service has been withdrawn for Residence customers.

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.33 Local Optional Calling Plans (Cont'd)**

**A103.33.3 Circle Calling (Cont'd)**

A. The following rates apply for a subscriber to Local Measured Circle Calling Plans and entitle the subscriber to the indicated total elapsed time of calling to any exchange within the specified distance from the originating exchange. Only those type calls as covered in A103.33 and A103.33.1 preceding are eligible for inclusion. All other calls to Expanded Local Calling Area points will be at the *prevailing* rate. (Cont'd) (T)

2. Two-Way Local Measured Circle Calling Plan

- a. This service is available in all Company exchanges. In c. following is a list of exception exchanges and calls to or from these exchanges are not included in this offering.
- b. This service is available in the following Non-Bell exchanges only for the mileage distances indicated following.

EXCHANGE	MILEAGE DISTANCE
Bonita	ALL
Cameron	ALL
Carlyss	ALL
Chatham	ALL
Choudrant	ALL
Churchpoint	ALL
Collinston	ALL
Creole	ALL
DeQuincy	ALL
Elizabeth	ALL
Forked Island	ALL
Garyville	ALL
Grand Chenier	ALL
Hackberry	ALL
Hebron	ALL
Johnson Bayou	ALL
Kaplan	ALL
Mamou	ALL
Moreauville	ALL
Parks	ALL
Pecan Island	ALL
Pitkin	ALL
Reserve	ALL
Ringgold	ALL
Sugartown	ALL
Ville Platte	ALL

c. Exchanges not participating in the plan are as follows:

- Dutch Town
- French Settlement
- Galliano
- Galvez
- Golden Meadow
- Gonzales
- Grand Isle
- Larose
- Leeville
- Maurepas
- Sorrento

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.33 Local Optional Calling Plans (Cont'd)**

**A103.33.3 Circle Calling (Cont'd)**

A. The following rates apply for a subscriber to Local Measured Circle Calling Plans and entitle the subscriber to the indicated total elapsed time of calling to any exchange within the specified distance from the originating exchange. Only those type calls as covered in A103.33 and A103.33.1 preceding are eligible for inclusion. All other calls to Expanded Local Calling Area points will be at the prevailing rate. (Cont'd)

2. Two-Way Local Measured Circle Calling Plan (Cont'd)

d. Rates And Charges

Monthly

	<b>First Hour or Fraction Thereof</b>	<b>Additional One-Tenth Hour or Fraction Thereof</b>	<b>USOC</b>	
(a) Radius of circle 10 miles <sup>2</sup>	\$5.43	\$.54	TS321	(C)
(b) Radius of circle 16 miles	7.63	.76	TS326	
(c) Radius of circle 22 miles <sup>2</sup>	9.09	.91	TS322	(C)
(d) (DELETED)				
(e) (DELETED)				
	<b>First Half Hour or Fraction Thereof</b>	<b>Additional One-Tenth Hour or Fraction Thereof</b>	<b>USOC</b>	
(f) Radius of circle 40 miles <sup>1</sup> (must be associated with an A120. plan.)	5.44	1.09	TS32L	

**A103.33.4 (DELETED)**

**A103.34 Reserved For Future Use**

**A103.35 Reserved For Future Use**

**A103.36 Reserved For Future Use**

**A103.37 Reserved For Future Use**

**Note 1:** Effective November 15, 2012, this service has been withdrawn for Residence customers.

**Note 2:** Effective December 10, 2012, this service has been withdrawn for Residence customers.

(N)

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.38 Back-Up Line**

(Obsolated 11-1-11, Type B – Not available for new installations, additions or on transfers of service to new location.)

**A103.38.1 Terms, Conditions and Rates**

- A. Back-Up Line is an optional service which provides business subscribers with an additional line which is available for inward and outward calling.
- B. This service is only available to business subscribers, where facilities permit. Back-Up Line service cannot be used as the primary business line, and must be located on the same premises as the business service with which it is associated.
- C. Each Back-Up Line can receive calls forwarded from one busy primary line or hunt group at no charge. This overflow capability will be provided on the forwarding line.

If a customer subscribes to more than one Back-Up Line, these Back-Up Lines may be provisioned in an overflow group at no charge. Overflow capability may not be provided from a Back-Up Line or group of Back-Up Lines to other lines on the same premises.

- D. Overflow capability from additional primary lines or hunt groups to Back-Up Line service will be provided on the forwarding line.

	<b>Monthly Rate</b>	<b>USOC</b>
1. Overflow to Back-Up Line from each additional flat, measured, or message rate primary line or hunt group will be provided at the rate specified for Grouping Service.		
(a) See A3.19	-	<b>BULRX</b>
2. Overflow to Back-Up Line from each additional Local Optional Service Option B primary line or hunt group will be provided at the rate specified for Grouping Service.		
(a) See A3.19	-	<b>BULSX</b>
E. A directory listing is not furnished with Back-Up Lines. However, a directory listing may be purchased, if desired, at the rates specified in Section A6.		
F. Usage charges are applied for all incoming and outgoing calls associated with Back-Up Line service, as described in H. and I., with the following exceptions. No usage charges apply to calls completed to the Company Business Office, Repair Service, or Emergency 911 Service. Charges for calls to Directory Assistance will be billed at the rates shown in A3.13 or A18 as appropriate, in lieu of the charges shown following. Usage Based Pricing primary lines will be billed their appropriate usage charges for all calls which overflow to a Back-Up Line. These usage charges are in addition to the Back-Up Line incoming usage charge described in H.		
G. The access line rate per Back-Up Line is as follows.		

	<b>Monthly Rate</b>	<b>USOC</b>	
1. Back-Up Line associated with Local Optional Service or Local Optional Service Option B business service, by UNE Zone <sup>1</sup>			
(a) Zone 1	<b>\$1,852.00</b>	<b>SBLLX</b>	(I)
(b) Zone 2	<b>1,852.00</b>	<b>SBLLX</b>	(I)
(c) Zone 3	<b>1,852.00</b>	<b>SBLLX</b>	(I)
2. Back-Up Line associated with BellSouth Business Plus service			
(a) Per Back-Up Line with BellSouth Business Plus service - Option 1 primary line	<b>1,852.00</b>	<b>SBLL1</b>	(I)
(b) Per Back-Up Line with BellSouth Business Plus service - Option 2 primary line	<b>1,852.00</b>	<b>SBLL2</b>	(I)
3. Back-Up Line associated with all other business service, by UNE Zone <sup>1</sup>			
(a) Zone 1	<b>1,852.00</b>	<b>SBLFX</b>	(I)
(b) Zone 2	<b>1,852.00</b>	<b>SBLFX</b>	(I)
(c) Zone 3	<b>1,852.00</b>	<b>SBLFX</b>	(I)

**Note 1:** See A3.6.4 for a list of exchanges by UNE Zone.

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.38 Back-Up Line (Cont'd)**

**A103.38.1 Terms, Conditions and Rates (Cont'd)**

**H.** The following usage charges apply to all inward calls which terminate on Back-Up Line service.

- 1. Inward Calls

<b>Rate Per Minute Of Use</b>	<b>USOC</b>
<b>\$.05</b>	<b>NA</b>

(a) Usage Charge

**I.** The following usage charges apply to all outward calls which originate from Back-Up Line service.

- 1. Back-Up Line service associated with Local Optional Service or Local Optional Service Option B will receive local calling to the Basic Local Calling Area and Expanded Local Calling Area as described in Section A1. All outward calls terminating in these areas will be billed at the usage rates described in the Local Optional Service Option B offering, except that no usage package options, usage caps, or usage allowances are applicable to calls originating from Back-Up Line service.

<b>Rate Per Minute Of Use</b>	<b>USOC</b>
<b>-</b>	<b>NA</b>

(a) Usage Charge (See A3.2.10)

- 2. Back-Up Line service associated with BellSouth Business Plus service will be billed the following usage charges<sup>1</sup>.

(a) Calls terminating in the Basic Local Calling Area as described in A3.6

<b>\$0.05</b>	<b>NA</b>
---------------	-----------

(b) Calls terminating beyond the Basic Local Calling Area will be billed the appropriate Option Primary line usage rate charges as specified in A3.43.2

<b>-</b>	<b>NA</b>
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- 3. Back-Up Line service associated with all other business individual line service will be billed the following usage charges.

(a) Calls terminating in the Basic Local Calling Area (BLCA)

<b>.05</b>	<b>NA</b>
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(b) Calls terminating in the Expanded Local Calling Area (ELCA) will be billed according to the rates, terms and conditions as specified in A3.32

<b>-</b>	<b>NA</b>
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- 4. Calls terminating beyond the Expanded Local Calling Area (ELCA) will be billed according to the rates, terms and conditions as specified in A18.

(a) Usage Charge (See Section A18.)

<b>-</b>	<b>NA</b>
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- 5. Calls completed with operator assistance within the BLCA and ELCA or beyond the ELCA will be rated at the preceding usage charges in addition to the appropriate Operator Assisted Call surcharges. Such calls will be itemized on the subscriber's billing statement. Calls will be billed usage charges based on the originating number with the exception of Real Time rated calls as described in Section A1. Real Time rated calls to the Basic Local Calling Area will be billed only the local operator assisted surcharge. Real Time rated calls to the Expanded Local Calling Area will be billed the Expanded Local Calling Area Service usage rates and surcharge.

(C)

**J.** Usage charges, if appropriate, also apply to the calling party for calls which terminate on Back-Up Line service.

**A103.39 Reserved For Future Use**

**A103.40 Reserved For Future Use**

**A103.41 Reserved For Future Use**

**Note 1:** No minute allowance is available for BellSouth Business Plus service on Back-Up Line service.

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## A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

### A103.42 Reserved For Future Use

### A103.43 BellSouth Business Plus Service

(Obsoleted 6-16-2007, Type D - Not available for new installations, additions to existing installations, or moves to a new location. Existing customers may not change to a different BellSouth Business Plus service option, however, they may convert to a Complete Choice for Business package that includes BellSouth Business Plus service. )

#### A103.43.1 Plan Descriptions

##### A. BellSouth Business Plus Service

1. BellSouth Business Plus service is offered as a business individual line service where facilities and equipment are available.
2. BellSouth Business Plus service allows the business customer to choose between two LATA-wide<sup>1</sup> calling options:
  - a. Option 1 - Flat rated plan which allows for unlimited calling within the LATA (subject to a total usage allowance of 120 hours/7200 minutes).
  - b. Option 2 - Combination rated plan which provides for unlimited usage within the basic local calling area for a flat monthly charge, and a single rate for each minute of use for all other calling within the LATA.
3. The option chosen by the BellSouth Business Plus service subscribers will apply to each line on the same account. BellSouth Business Plus service options may not be mixed on the same account.
4. Touch-Tone Calling service is provided to all BellSouth Business Plus service subscribers at no additional charge.
5. Customers may subscribe to either the standalone BellSouth Business Plus service offering or to the BellSouth Business Choice Package (See A103.44) which includes a BellSouth Business Plus service line option or to the BellSouth Complete Choice for Business package (See A3.45) which includes a BellSouth Business Plus service Option 2 line. If BellSouth Business Plus service is subscribed to the rates of A3.43.2 are applicable. If BellSouth Business Choice Package option or BellSouth Complete Choice for Business package is subscribed to, the rates of A103.44.2 or A3.45.2, respectively, are applicable. All of the *terms, conditions* and limitations specified for each offering will apply to the respective services and features. (T)
6. Usage rating is dependent upon the underlying service of the originating call location. When BellSouth Business Plus service usage charges as described in 2. preceding are applicable, they will also apply to 1+, 0+ and 0- calls made within the LATA. However, for 0+ and 0- calls, usage does not contribute toward the Option 1 usage threshold and each minute of use is rated. The appropriate operator services surcharges will also be charged in accordance with the *terms and conditions* of A3.14. (T)
7. BellSouth Business Plus service Option 2 service customers only may subscribe to Local Usage Detail for billable usage. There is no charge for the Local Usage Detail.
8. Method of Determining Monthly Usage Charges
  - a. Usage is determined for each call based on minutes or fraction thereof, with a minimum call duration of one minute. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call. The amount of usage billed to the customer is subject to b. and c. following.
  - b. For Option 1, only usage above the first 120 hours (7,200 minutes) of usage allowance is billed to the customer.
  - c. For Option 2, only usage outside the Basic Local Calling Area is subject to the billing as described in a. preceding.

**Note 1:** For a list of all exchanges in each LATA, see A3.6.3.

**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**

**A103.43 BellSouth Business Plus Service (Cont'd)**

**A103.43.2 Exchange Access Line Rates**

**A.** Individual Line Service

1. BellSouth Business Plus service - Option 1

	<b>Monthly Rate</b>	<b>Rate per Minute of Use</b>	<b>USOC</b>	
(a) Each line	<b>\$2,122.00</b>	-	<b>BL1</b>	(1)
(b) Each Minute of use above 120 hours (7,200 minutes)	-	<b>\$.05</b>	-	

2. BellSouth Business Plus service - Option 2

(a) Each line	<b>1,445.00</b>	-	<b>BL2</b>	(1)
(b) Each Minute of use outside the Basic Local Calling Area	-	<b>.09</b>	-	

**A103.43.3 Service Charges**

- A.** The service order charges specified in Section A4 are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to convert an existing line to a BellSouth Business Plus service Plan.
- B.** Service charges do not apply for transactions which only involve additions, deletions or changes to the service or features requested as part of BellSouth Business Plus service with BellSouth Business Choice Package service or BellSouth Complete Choice for Business package.



**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**

**A103.44 BellSouth Business Choice Package**

(Obsoleted 11-18-99, Type B - Not available for new installations, additions or on transfers of service to new location.)

**A103.44.1 General**

- A. BellSouth Business Choice packages are offered where facilities and equipment are available.
- B. BellSouth Business Choice packages are offered to business subscribers and consists of a BellSouth Business Plus service line, touch-tone service and a choice of up to five selected calling features per line. BellSouth Business Choice packages are available only in conjunction with BellSouth Business Plus service Options 1 and 2 as described in A3.43. The calling feature choices are listed in D. following.
- C. The BellSouth Business Plus service option chosen by the subscriber will apply to each line on the same account. BellSouth Business Plus service options may not be mixed on the same account.
- D. For each line, the BellSouth Business Choice package also provides the subscriber with up to five compatible services and features from the following list. All of the terms, conditions and limitations specified in Section A13. apply to the respective services and features requested as part of this service. The calling features chosen may vary from line to line in a BellSouth Business Choice package line grouping.

Calling Features	USOC
1. Call Forward Busy Line	GCE
2. Call Forward Don't Answer	GCJ
3. Call Forward Don't Answer Ring Control	GCJRC
4. Call Forward Variable	ESM
5. Call Waiting	ESX
6. Speed Calling 8	ESL
7. Speed Calling 30	ESF
8. Three Way Calling	ESC
9. Message Waiting Indicator – Audible	MWW
10. Message Waiting Indicator – Visual	MWWAV
11. Call Return	NSS
12. Call Block	NSY
13. Call Tracing	NST
14. Repeat Dialing	NSQ
15. Call Selector	NSK
16. Preferred Call Forwarding	NCE
17. RingMaster I	DRS
18. RingMaster II	DRSIX
19. Remote Access Call Forwarding	GCZ
20. Three Way Calling with Transfer	ESCWT

- E. When more than five calling features are subscribed to in one BellSouth Business Choice package, five calling features are applied to the BellSouth Business Choice package limit.
- F. Usage rating for the appropriate BellSouth Business Plus service p line option associated with BellSouth Business Choice package, is as described in A3.43.

**A103.44.2 BellSouth Business Choice Package**

- A. Package Service (M)
  - 1. BellSouth Business Choice Package Option 1 which includes BellSouth Business Plus service Calling Plan 1 (See A103.44.1.F. for usage rating) (M)

	<b>Monthly Rate</b>	<b>USOC</b>	
(a) Each package	<b>\$77.95</b>	<b>BC1</b>	(M)
  - 2. BellSouth Business Choice Package Option 2 which includes BellSouth Business Plus service Calling Plan 2 (See A103.44.1.F. for usage rating) (M)

	<b>Monthly Rate</b>	<b>USOC</b>	
(a) Each package	<b>53.95</b>	<b>BC2</b>	(M)

**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**

**A103.44 BellSouth Business Choice Package (Cont'd)**

(M)

**A103.44.3 Service Charges**

- A. The service order charges specified in Section A4. are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a BellSouth Business Plus service Calling Plan or a BellSouth Business Choice Package.
- B. Service charges do not apply for transactions which only involve additions, deletions or changes to the service or features requested as part of BellSouth Business Plus service with BellSouth Business Choice Package service.

**A103.44.4 Multi-Package Discount Plan**

- A. The Multi-Package Discount Plan provides eligible BellSouth Business Choice Package customers reduced monthly package rates based upon the number of BellSouth Business Choice Packages subscribed to.
- B. Eligibility for the discounts is based upon the following parameters:
  - 1. A minimum purchase of two BellSouth Business Choice Packages is required.
  - 2. The BellSouth Business Choice Packages must be provisioned to a single customer at a single location.
  - 3. Only the lines at the customer location that are in a hunting arrangement are eligible. The number of Discount Eligible Packages equals the number of lines in hunt.
- C. Discounts range from \$4.00 to \$64.00 depending upon the number of Discount Eligible Packages.
  - 1. For BellSouth Business Choice Package customers:

<b>Discount Eligible Packages</b>	<b>Total Discount</b>	<b>USOC</b>
(a) 1 package	-	NA
(b) 2 packages	<b>\$4.00</b>	<b>MDPO2</b>
(c) 3 packages	<b>9.00</b>	<b>MDPO3</b>
(d) 4 packages	<b>16.00</b>	<b>MDPO4</b>
(e) 5 packages	<b>25.00</b>	<b>MDPO5</b>
(f) 6 packages	<b>36.00</b>	<b>MDPO6</b>
(g) 7 packages	<b>49.00</b>	<b>MDPO7</b>
(h) 8 or more packages	<b>64.00</b>	<b>MDPO8</b>

**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**

**A103.45 Complete Choice For Business Package**

(Obsolete 1-31-14 – Not available for new installations, moves to new locations, or for new Term Plan subscriptions. Existing customers at existing locations may make changes to add or remove services.)

(Option 1 and Option 2, which includes BellSouth Business Plus service Option 1 or 2, obsoleted 9-1-11, Type B – Not available for new installations, additions or on transfers of service to new location.)

**A3.45.1 General**

- A. Complete Choice for Business packages are offered where facilities and equipment are available.
- B. Complete Choice for Business packages are offered to business subscribers and consist of four components - a line with touch-tone service, calling features, listings and grouping service.
- C. The line component of these packages is business flat rate service or BellSouth Business Plus service Option 1 or Option 2. All of the *terms, conditions* and limitations specified for business flat rate service in Section A3 or for BellSouth Business Plus service in A3.43 preceding apply for these lines when provided as part of a Complete Choice for Business package. Usage rating for BellSouth Business Plus service as described in A3.43.2.A applies for such lines when provided as part of a Complete Choice for Business package. (T)
- D. The calling features associated with this plan are listed below. For each line, the Complete Choice for Business packages provide the subscriber an unlimited number of compatible calling features from the following list. All of the *terms, conditions* and limitations specified in Section A13 apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages. (T)

**Calling Features**

	<b>USOC</b>
Call Forward Busy Line	<b>GCE</b>
Call Forward Don't Answer	<b>GCJ</b>
Call Forward Don't Answer Ring Control	<b>GCJRC</b>
Call Forward Variable	<b>ESM</b>
Call Waiting	<b>ESX</b>
Speed Calling 30	<b>ESF</b>
Three Way Calling	<b>ESC</b>
Message Waiting Indicator - Audible	<b>MWW</b>
Message Waiting Indicator - Visual	<b>MWWAV</b>
Call Return	<b>NSS</b>
Call Block	<b>NSY</b>
Call Tracing	<b>NST</b>
Repeat Dialing	<b>NSQ</b>
Call Selector	<b>NSK</b>
Preferred Call Forwarding	<b>NCE</b>
RingMaster I	<b>DRS</b>
RingMaster II	<b>DRSIX</b>
Remote Access Call Forwarding	<b>GCZ</b>
Three Way Calling with Transfer	<b>ESCWT</b>
Caller ID Number Delivery	<b>NSD</b>
Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR)	<b>NIACR</b>
Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer	<b>NCACR</b>
Enhanced Caller ID with ACR	<b>NXECR</b>
Caller ID Name and Number Delivery with ACR	<b>NXMCR</b>
Caller ID Name and Number Delivery – Multiline Hunt Group	<b>NXMMN</b>
Surrogate Client Number	<b>SMV</b>
Caller ID Number Delivery with ACR	<b>NSDCR</b>
Caller ID Number Delivery – Multiline Hunt Group	<b>NSDMN</b>
Star 98 Access	<b>S98AF</b>

- E. A foreign listing and an additional listing are each available as part of these packages. All of the *terms, conditions* and limitations specified in A6 apply to the respective listings provided as part of this service. (T)
- F. Grouping service is also available as part of Complete Choice for Business packages containing three or more lines. The maximum allowed number of lines in grouping is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in grouping is allowed). All of the *terms, conditions* and limitations specified in A3.19 apply for grouping service provided as part of this service. (T)

**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**

**A103.45 Complete Choice For Business Package**

**A103.45.2 Rates and Charges**

**A. Package Service**

	Monthly Rate	USOC	
1. Option 1 which includes BellSouth Business Plus service Option 1			
(a) Each 1-line package	\$422.00	COM11	(1)
(b) Each 2-line package	788.00	COM12	
(c) Each 3-line package	1,223.00	COM1H	
(d) Each 4-line package	1,628.00	COM14	
(e) Each 5-line package	2,000.00	COM15	
(f) Each 6-line package	2,404.00	COM16	
(g) Each 7-line package	2,804.00	COM17	
(h) Each 8-line package	3,205.00	COM18	
(i) Each 9-line package	3,609.00	COM19	(1)
2. Option 2 which includes BellSouth Business Plus service Option 2			
(a) Each 1-line package	289.00	COMP1	(1)
(b) Each 2-line package	528.00	COMP2	
(c) Each 3-line package <sup>1</sup>	774.00	COMP3	
(d) Each 3-line package	838.00	COMPH	
(e) Each 4-line package	1,069.00	COM24	
(f) Each 5-line package	1,285.00	COM25	
(g) Each 6-line package	1,533.00	COM26	
(h) Each 7-line package	1,777.00	COM27	
(i) Each 8-line package	2,013.00	COM28	
(j) Each 9-line package	2,257.00	COM29	(1)
3. Flat Rate Option which includes a flat rate business line			
(a) Each 1-line package	350.00	COMF1	(1)
(b) Each 2-line package	629.00	COMF2	
(c) Each 3-line package	992.00	COMF3	
(d) Each 4-line package	1,275.00	COMPF	
(e) Each 5-line package	1,530.00	COMF5	
(f) Each 6-line package	1,823.00	COMF6	
(g) Each 7-line package	2,112.00	COMF7	
(h) Each 8-line package	2,390.00	COMF8	
(i) Each 9-line package	2,684.00	COMF9	(1)

**B.** Service charges specified in Section A4 are applicable for the installation of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a Complete Choice for Business package.

**C.** Service charges do not apply for transactions which only involve additions, deletions or changes to the services or features provided as part of a Complete Choice for Business package.

**Note 1:** Obsoleted 11-18-99, Type B – Not available for new installations, additions or on transfers of service to new locations.

## A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

### A103.45 Complete Choice For Business Package

#### A103.45.3 Term Plan

- A. The Complete Choice for Business package Term Plan is available for any business customer who subscribes to a Complete Choice for Business package.
- B. Complete Choice for Business package Term Plans offer discounts off rates shown in A103.45.2 preceding. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay the full rates for the individual package components.
- C. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options beginning approximately one hundred and eighty (180) days prior to the expiration of each 12-month term depending upon the subscriber's billing cycle. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the discounts established in the first 12-month term for both successive 12-month terms.
- D. A termination liability will be assessed to a subscriber who terminates the service prior to the expiration of the term commitment. For Complete Choice for Business package Term Plan elections, the amount to be assessed will be equal to \$20.00 multiplied by the number of months remaining on the term.

Termination liability charges for Complete Choice for Business package Term Plan elections will not be applicable if, during the term period, (1) the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the Complete Choice for Business Package term plan; or (2) the customer converts to an upgraded technology with the Company (i.e. network access lines to PBX Trunks, Centrex, ISDN Prime) and commits to a term equal to or greater than the time remaining on the Complete Choice for Business package term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (3) the customer chooses to terminate their agreement and to negotiate a new Complete Choice for Business package agreement with a term period greater than the time remaining on the existing Complete Choice for Business agreement. The new service agreement will be based on the discounts in effect at the time of establishing the new agreement.

If during the Term, an AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under a Complete Choice for Business Package Agreement is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided: (N)

1. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months; (N)
2. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; (N)
3. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service; (N)
4. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced; and (N)
5. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site. (N)

It is at the Company's sole discretion whether a product change satisfies these requirements. (N)

(M)

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## A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

### A103.45 Complete Choice For Business Package (Cont'd)

#### A103.45.3 Term Plan (Cont'd)

E. The Complete Choice for Business package Term Plan discounts are as follows: (M)

	Term	Discount	
For Term Plan elections dated on or after September 1, 2011	12 months	25%	(M)
For Term Plan elections dated on or after September 1, 2011	24 months	25%	(M)
For Term Plan elections dated from July 1, 2003 through August 31, 2011	12 months	8%	(M)
For Term Plan elections dated from July 1, 2003 through August 31, 2011	24 months	15%	(M)
For Term Plan elections dated on or after July 1, 2003	36 months	25%	(T)(M)

F. Subscribers who participate in a new Term Plan, and subscribe to new service during the term, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This will include the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable.

G. Unless the Subscriber notifies BellSouth of its intent not to renew for another like term under the Program prior to expiration, then upon expiration of the initial term, the Subscriber term election agreement shall automatically renew for another term as initially selected<sup>1</sup>. BellSouth will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration depending upon the Subscriber's billing cycle. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay full guidebook charges for services. (T)(M)

**Note 1:** This clause is no longer applicable for customers initially subscribing on or after September 1, 2011. (M)