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A20. OPTIONAL CALLING PLANS

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A20. OPTIONAL CALLING PLANS

A20.1 General

A. Optional Calling Plans are specially designed toll plans applicable to certain intrastate messages beyond the Expanded Local Calling Area, as described in Section A1., for which the subscriber-dialed, station-to-station toll rate would normally apply. All other messages included under the plan will also vary according to the specific plan subscribed to. Messages not included in the plan will be billed at rates for long distance message telecommunications service.

A20.1.1 Service Plans

- A. (Obsoleted, See Section A120.)
- **B.** (Obsoleted, See Section A120.)
- C. (Obsoleted, See Section A120.)
- D. Saver Service
 - 1. Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state.
 - 2. Individual message detail is included as part of this service.
 - 3. The service is offered in connection with outward customer dialed station-to-station calling beyond the Expanded Local Calling Area plus station-to-station calls which are billed to the customer's account. Saver service discounts only apply to the message toll rates associated with such calls.
 - The service is available in connection with individual line, PBX, Centrex Type Services and Remote Call Forwarding (RCF) Service except as specified in 6. following.

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A20. OPTIONAL CALLING PLANS

A20.1 General (Cont'd)

A20.1.1 Service Plans (Cont'd)

- **D.** Saver Service (Cont'd)
 - 5. The service is offered on an account basis only. At the customer's option, multiple accounts of a customer may be billed on the same bill, including accounts that represent separate locations and accounts that represent residential service. However, for the account to be eligible for the service, all services in the account must be billed on the same bill. Because this service is account based, partial billed to numbers (BTNs) are not eligible for the service; e.g., the consolidation of toll usage from multiple BTNs without the consolidation of all other service elements associated with those BTNs is not allowed.
 - 6. The service is not available for use with IntraLATA Only Outward WATS and Combined Outward WATS in Section A19., Dormitory Communications Service, and Long Distance Trunk Service.
 - 7. Resale or shared use of Saver service is permitted. Use of the service is subject to *terms and conditions* in this Section and in Section A2., with the exceptions of A2.2.1.A. and A2.2.1.B. which restrict the use of service and prohibit payment to the customer by another for use of the service.
 - 8. Customers as stated in A2.3.6.C. and D. may also subscribe to Business WatsSaver service as specified in A20.3.8.B.2.
 - 9. Two-Way WatsSaver service is offered in connection with outward dialed calling as described in 3. preceding and with inward customer dialed station-to-station calling. By subscribing to Two-Way WatsSaver service, the customer agrees to be responsible for all outward toll calls (as described in 3. preceding) and all incoming intrastate, intraLATA toll calls. The service is offered only where facilities and billing capabilities exist.

A20.1.2 Reserved For Future Use

A20.2 General Terms and Conditions

A20.2.1 Liability Of The Company

- **A.** In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.
- **B.** Neither this Company nor any connecting carrier participating in the service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

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A20. OPTIONAL CALLING PLANS

A20.2 General Terms and Conditions (Cont'd)

A20.2.1 Liability Of The Company (Cont'd)

C. In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the Company cannot guarantee uninterrupted working of its lines. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing the service, which is not due to the negligence or willful act of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not exceed a pro rata adjustment of the fixed monthly charges for the service and facilities rendered useless and inoperative, during the period of said interruption. Adjustments will not be applicable on Measured Rate Service until the subscriber has used a minimum of one hour's service in a given month.

A20.2.2 Limitation Of Service

- A. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company.
- **B.** (Obsoleted, See Section A120.)
- C. (Obsoleted, See Section A120.)
- D. A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.
- E. Individual message detail is not included as part of the service, except for Saver service, as specified in A20.1.1.D.
- Except for Saver service, as specified in A20.1.1.D. preceding, Optional Calling Plans do not include conference or other calls requiring operator handling. For all Optional Calling Plans, an operator will:
 - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - 2. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
- G. Saver service is only available to subscribers originating calls from exchange service provided by a BellSouth central office switch

A20.2.3 Use Of Service

- A. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others, except as specified in A20.1.1.D.7.
- **B.** Except for Saver service, as specified in A20.3.8, plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute.

A20.2.4 Minimum Contract Period

A. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number.

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A20. OPTIONAL CALLING PLANS

A20.2 General Terms and Conditions (Cont'd)

A20.2.5 (Obsoleted, See Section A120.)

A20.2.6 Suspension of Service

A. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

A20.2.7 Continuity of Service

In case of connection of an Optional Calling Plan for the same customer where Optional Calling Plan Service has been disconnected at the same location for less than two weeks previously, charges for the service will commence one day following the disconnect of the previous service.

A20.2.8 Concessions

No concession or commission allowance will be made on any of the Optional Calling Plans.

A20.2.9 (DELETED)

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A20. OPTIONAL CALLING PLANS

A20.2 General Terms and Conditions (Cont'd)

A20.2.10 Reserved For Future Use

A20.2.11 Nonrecurring Charges

A. Service Charges as specified in Section A4. apply as appropriate.

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A20.3 Rates

A20.3.1 Reserved For Future Use

A20.3.2 Reserved For Future Use

A20.3.3 (Obsoleted, See Section A120.)

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.3 (Obsoleted, See Section A120.) (Cont'd) A20.3.4 (Obsoleted, See Section A120.) LA-15-0065 EFFECTIVE: December 1, 2015

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.5 Reserved For Future Use
A20.3.6 (DELETED)
A20.3.7 Reserved For Future Use
A20.3.8 Saver Service Options
A. (DELETED)

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LA-15-0065 EFFECTIVE: December 1, 2015

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver Service Options (Cont'd)

- A. (DELETED)
 - **B.** Budgeting Plan (*Business*) Depending upon the option selected, a customer may use up to an initial block of time of toll calling per account for a fixed monthly rate. In the same billing period, usage which exceeds the initial block of time will be billed on a per minute of use basis.

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver® Service Options (Cont'd)

- B. (Cont'd)
 - 1. Method of Determining Monthly Usage Charges
 - a. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of thirty seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
 - b. For the billing period, the amount for each call, as determined in a. preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c. following.
 - c. The amount, as determined in b. preceding, is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes times rate per minute), for the billing account (Reference 3. following).

2. Rates

- a. Rates are applied according to the method specified in 1. preceding.
 - (1) Business (WatsSaver® service) Option 1 Per Month

(2)	 (a) 30 minute (1/2 hour) minimum, per account (b) Each additional minute of use Business (WatsSaver® service) - Option 2 - Per Month 	Monthly Rate \$- -	Rate Per Minute \$- .165	USOC OSW43 NA
(3)	 (a) 120 minute (2 hour) minimum, per account (b) Each additional minute of use Business (WatsSaver® service) - Option 3 - Per Month 		.160	OSW42 NA
(4)	 (a) 240 minute (4 hour) minimum, per account (b) Each additional minute of use Business (WatsSaver® service) - Option 4 - Per Month 	-	.150	OSW24 NA
	(a) 900 minute (15 hour) minimum, per account(b) Each additional minute of use		.130	OSW45 NA

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver® Service Options (Cont'd)

- **B.** (Cont'd)
 - 2. Rates (Cont'd)
 - a. Rates are applied according to the method specified in 1. preceding. (Cont'd)
 - (5) Business (WatsSaver® service) Option 5 Per Month

(a)	1,500 minute (25 hour) minimum, per account	Monthly Rate \$-	Rate Per Minute \$-	USOC OSW44
(b) (6) Bu	Each additional minute of use siness (WatsSaver® service) - Option 6 - Per Month	-	.120	NA
(a) (b) (7) Bu	3,300 minute (55 hour) minimum, per account Each additional minute of use siness (WatsSaver® service) - Option 7 - Per Month	-	.100	OSW33 NA
(a) (b)	5,400 minute (90 hour) minimum, per account Each additional minute of use	-	.090	OSW54 NA

3. Minimum Monthly Settlement Amount

The following minimums apply on a billing account basis as specified in B.1. preceding:

Minimum Monthly Settlement Amount

Option	Hours in Option	Settlement Amount
1	1/2	4.95
2	2	19.20
3	4	36.00
4	15	117.00
5	25	180.00
6	55	330.00
7	90	486.00

C. Budgeting Plan - Two-Way WatsSaver® service (Business). Depending upon the Option selected, a customer may use up to an initial block of time of toll calling per account for a fixed monthly rate. In the same billing period, usage which exceeds the initial block of time will be billed on a per minute of use basis.

Budgeting Plan - Two-way WatsSaver® service applies to outward dialed calling as described in A.20.1.1.D.3. preceding and all station-to-station dialed (DDD) calling in the reverse direction to the telephone of the subscriber to the plan as described in A.20.1.1.D.9. preceding. Combined usage from both outward dialed toll calls and incoming toll calls (as previously described) will be used to satisfy the usage requirements of the plan options.

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver® Service Options (Cont'd)

C. (Cont'd)

- 1. Method of Determining Monthly Usage Charges
 - a. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of 30 seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
 - b. For the billing period, the amount for each call, as determined in a. preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c. following.
 - c. The amount, as determined in b. preceding, is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes times rate per minute), for the billing account (Reference 3. following).

2. Rates

- a. Rates are applied according to the method specified in 1. preceding.
 - (1) Business (Two-Way service) Option 1 Per Month

		Rate			
		Monthly	Per		
		Rate	Minute	USOC	
	(a) 30 minute (1/2 hour) minimum, per account	\$-	\$-	OSX12	
	(b) Each additional minute of use	-	.165	NA	
(2)	Business (Two-Way service) - Option 2 - Per Month				
	(a) 120 minute (2 hour) minimum, per account	-	-	OSXO2	
	(b) Each additional minute of use	-	.160	NA	
(3)	Business (Two-Way service) - Option 3 - Per Month				
	(a) 240 minute (4 hour) minimum, per account	-	-	OSXO4	
	(b) Each additional minute of use	-	.150	NA	
(4)	Business (Two-Way service) - Option 4 - Per Month				
	(a) 900 minute (15 hour) minimum, per account	-	-	OSX15	
	(b) Each additional minute of use	-	.130	NA	
(5)	Business (Two-Way service) - Option 5 - Per Month				
	(a) 1,500 minute (25 hour) minimum, per account	-	-	OSX25	
	(b) Each additional minute of use	-	.120	NA	
(6)	Business (Two-Way service) - Option 6 - Per Month				
	(a) 3,300 minute (55 hour) minimum, per account	-	-	OSX55	
	(b) Each additional minute of use	-	.100	NA	

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver Service Options (Cont'd)

- C. (Cont'd)
 - 2. Rates (Cont'd)
 - a. Rates are applied according to the method specified in 1. preceding. (Cont'd)
 - (7) Business (Two-Way service) Option 7 Per Month

		Monthly	Rate Per		
		Rate	Minute	USOC	
(a)	5,400 minute (90 hour) minimum, per account	\$-	\$-	OSX90	
(b)	Each additional minute of use	-	.090	NA	

3. Minimum Monthly Settlement Amount

The following minimums apply on a billing account basis as specified in C.1. preceding:

Minimum Monthly Settlement Amount

Option	Hours in Option	Settlement Amount
1	1/2	4.95
2	2	19.20
3	4	36.00
4	15	117.00
5	25	180.00
6	55	330.00
7	90	486.00

- D. WatsSaver Service Term Discount Plan
 - 1. The WatsSaver service Term Discount Plan is available for all business customers who subscribe to WatsSaver service, Two-way WatsSaver service and Aggregated Plans.
 - 2. The WatsSaver service Term Discount Plan offers discounts off rates shown in A20.3.8.B., A20.3.8.C., and A20.3.8.E.
 - 3. A termination liability will be assessed to subscribers who terminate the service prior to the expiration of the term commitment. The amount to be assessed will be equal to the Minimum Monthly Settlement Amount in effect at the time of termination less the discount multiplied by the number of months remaining in the term commitment.
 - 4. A grace period during the first 90 days will apply to the initial contract. During the grace period, the customer may disconnect the service without termination liability.
 - 5. The WatsSaver service Term Discount Plan will automatically renew for an equivalent term and usage commitment at the percent discount in effect when the term expires unless the customer provides written notification to cancel or change the Term Discount Plan, with such notification being received by the Company not less than 60 days and not more than 90 days prior to expiration of the contract.
 - 6. The WatsSaver service Term Plan Discount is available as follows:

Discount		Term	
5	5%	12 Months	
8	8%	24 Months	
11	1%	36 Months	

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A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver Service Options (Cont'd)

E. Aggregated Plan

1. This option is designed to meet communications requirements of business customers who generate a high volume of toll usage. For a guaranteed volume of usage, customers receive a guaranteed rate per minute of use.

Where billing capabilities permit, customer subscribing to these plans may elect a billing arrangement whereby separate billing will be rendered to specified locations including a summary of total aggregated usage provided to the main billing location. The customer at the main billing number must agree to be responsible for the Minimum Monthly Settlement Amount.

- 2. Method of Determining Monthly Usage Charges.
 - a. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of 30 seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
 - b. For the billing period, the amount for each call, as determined in a preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c. following.
 - c. The amount, as determined in b. preceding is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes times rate per minute), for the billing account 4. following). For a partial month's service, this minimum amount is prorated based on the number of days in service divided by thirty days.

3. Rates¹

- a. The guaranteed toll usage for the Aggregated Plan is as follows:
 - (1) Plan AP125

		Monthly Rate	Rate Per Minute	USOC
(a)	7,500 minutes (125 hours) minimum, per month, per	\$-	\$-	APTE7
	account, per RAO			
(b)	Each additional minute of use	_	.09	NA

4. Minimum Monthly Settlement Amount

The following minimum apply on a billing account basis as specified in 2. preceding.

Minimum Monthly Settlement Amount

Option	Hours in Option	Settlement Amount
AP125	125	\$675.00

F. Business SaverSM Service

- 1. Description
 - a. This plan is available to business customers only.
 - b. Customers who subscribe to Business Saver service may choose from three options with different term commitments which provide toll volume discounts. The amount of the discount is determined by the intrastate, intraLATA BellSouth MTS charges on the customer's monthly bill as specified in 2. following. There is no additional charge to the customer for this service.
 - c. The discounts apply to Message Telecommunications Service (MTS) usage rates as specified in A18.3.1.B. The discounts do not apply to optional calling plans, operator surcharges, directory assistance charges, local exchange service charges or local exchange service calls.
 - d. The discounts are applied at the billing account level and are applied after the application of the time-of-day discounts as specified in A18.3.1.B.

Note 1: Rates are applied according to the method specified in 2. preceding.

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A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver® Service Options (Cont'd)

- F. Business Saver® Service (Cont'd)
 - 1. Description (Cont'd)
 - e. The discounts apply only to usage incurred after the service effective date for the option.
 - f. If the subscriber terminates a plan option prior to the term commitment, a termination liability as specified in 2. following will apply. During a 90-day grace period after subscription, the customer may disconnect the service without termination liability.
 - g. No minimum monthly toll usage is required to subscribe to Business Saver® service.
 - h. Neither a secondary service ordering charge nor a monthly rate will apply when subscribing to this service.
 - 2. Discounts and Charges

		Т	otal Month	ly Usage			
		\$.0.01-	\$10.01-	\$50.01-	\$75.01-		
		\$10.00	\$50.00	\$75.00	+		
					Te	rmination	
	Plan Option				Discounts	Charge	USOC
(a)	Month-To-Month	0%	5%	10%	15%	\$-	TDFMM
(b)	12-Month Term	5%	10%	15%	20%	\$10	TDF12
(c)	24-Month Term	15%	20%	25%	30%	\$25	TDF24

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A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.9 Custom Rate Plan

A. Description of Service

- Custom Rate Plan is an Optional Calling Plan offered to residential customers on a subscription basis and is applicable to
 intrastate intraLATA long distance calls originated and terminated in the customer's home state. Eligible calls include
 those dialed on a Station-to-Station basis (as either Dial or Operator). These classes of calls are defined in Section A1.,
 Definition of Terms.
- 2. Individual message detail is included as part of this service

B. Timing of Messages

- 1. Initial thirty second rates given in the rate schedule in E.3. following are for connections of thirty seconds or any fraction thereof. All additional one-tenth minute rates given in the rate schedule in E.3. following are for each additional one-tenth minute or any fraction thereof that the connection continues beyond the first thirty seconds.
- 2. The time at the beginning of each billing increment determines the applicable rate period for that billing increment. The time observed at the rate center of the calling station applies.
- 3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.

4. **(DELETED)**

5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

6. Chargeable time does not include time lost because of faults or defects in the service.

C. (DELETED)

D. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the discount rate in E.4. following.

E. Rates and Charges

- 1. There is no monthly recurring charge for this service.
- 2. Charges for each eligible message are determined as follows:
 - a. The initial billing increment for telephone connections between all points is thirty seconds. Additional billing increments are in one-tenth minute increments. Initial thirty second and additional one-tenth minute rates for all messages are specified in the Basic Rate Schedule Table in 3. following.
 - b. If any portion of a message occurs in the discount rate period, the Basic Rate Schedule charges are discounted, as specified in 4. following.
 - c. For any Operator Station-to-Station message, the applicable Service Charges specified in 5. following are added to the Basic Rate Schedule charge.

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A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.9 Custom Rate Plan (Cont'd)

- E. Rates and Charges (Cont'd)
 - 3. Basic Rate Schedule
 - a. The following table contains the initial thirty second and additional one-tenth minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in B. preceding.
 - b. Basic Rate Schedule (Day Rate Period)
 - (1) Rate Mileage

	Additional	
	One-Tenth	
Initial	Minute Each	
Thirty	Or Fraction	
Seconds	Thereof	USOC
\$.05	\$.01	OSR2O

- (a) All distances
- Rate Periods and Rate Discounts
 - a. Rate periods and rate discounts are described in the table following.

	Rates and Applicable Periods						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM	Full	Full	Full	Full	Full	50%	50%
to 6:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Disc.	Disc.
6:00 PM	50%	50%	50%	50%	50%	50%	50%
to 7:00 AM1	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.

b. Day Rate Period = Full Rate = Peak Period

Discount Rate Period = 50% Discount = Off-Peak Period

- c. Discounts for the discount rate period are expressed as a percent reduction of the Basic Rate Schedule charges (in 3. preceding). The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.
- d. No discount applies for that portion of a message occurring in the Day rate period.
- e. When a message spans more than one rate period, total charges for the billing increments in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.
- 5. Service Charges
 - a. For station-to-station (Operator) messages, the applicable Service Charges shown in A18.3.1.B. are in addition to the Basic Rate Schedule charge for that message. Discounts do not apply to the Service Charges.

Note 1: To, but not including.

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A20. OPTIONAL CALLING PLANS

(DELETED)