TARIFF DISTRIBUTION

FILE PACKAGE NO.: LA-24-0024

DATE: July 8, 2024

STATE: LOUISIANA

EFFECTIVE DATE: 07/01/2024

TYPE OF DISTRIBUTION: Approved

PURPOSE: Grandfathering Shared Use

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
E005	8	0006
E005	9	0005
E007	3.1	0006
E007	36	0011
E007	36.0.1	0002
E7 Cont. (pg)	2	0016

Sixth Revised Page 8
Cancels Fifth Revised Page 8

EFFECTIVE: July 1, 2024

BELLSOUTH
TELECOMMUNICATIONS
LOUISIANA
ISSUED: June 17, 2024
BY: President - Louisiana

Baton Rouge, Louisiana

E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

E5.2 Access Order (Cont'd)

E5.2.7 Minimum Period Charges

A. When Access Service is disconnected prior to the expiration of the minimum period, the customer is obligated for payment of the minimum period charges as set forth following. When Access Service is disconnected after the expiration of the minimum period, billing for service will be performed in accordance with the provisions set forth in E5.2.6 preceding. The disconnect date is the final date the customer has use of the service.

The Minimum Period Charge, for service provided with a one month minimum period will be determined as follows:

- 1. For BellSouth SWA service usage sensitive rate elements (i.e., Carrier/Common Line, Local Switching/, Access Tandem Switching, BellSouth SWA Common Transport and Interconnection), the charge for a month or fraction thereof is equal to the applicable rates for the actual or assumed usage for the month or such fraction thereof.
- 2. For BellSouth SWA Transport components which are not usage sensitive (i.e., Switched Local Channel, Switched Dedicated Interoffice Channel and Channelization Equipment), the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in E 6.8 following.
- 3. For Special Access (a.k.a. BellSouth SPA) service, the charge for a month or fraction thereof is the applicable monthly rate for the service as set forth in Section E7. following.
- B. The Minimum Period Charge for BellSouth SWA FGD and BellSouth SWA TSBSA 3 services will be as set forth in E2.4.2. preceding.
- C. The Minimum Period Charge for part-time Video Special Access (a.k.a. BellSouth SPA) services is the applicable daily rate for the service as set forth in Section E7. following.
- D. All applicable nonrecurring charges for the service will be billed in addition to the Minimum Period Charge.
- E. Should billing for a service which is disconnected prior to the expiration of the Minimum Period cover multiple billing cycles, the bill reflecting the disconnect of service will be adjusted to account for that portion of the Minimum Period Charge previously billed to the customer. In no event shall the total recurring charge billed to the customer for such service exceed the applicable Minimum Period Charge.
- **F.** All applicable nonrecurring charges associated with the provision of service will be billed in addition to the Minimum Period Charge. Such nonrecurring charges include the nonrecurring charge for the installation of service and/or optional features. Service Order Modification Charges, Additional Engineering and Labor Charges, if any, etc.

E5.2.8 Shared Use⁽¹⁾ Facilities

Shared Use occurs when BellSouth SWA and Special Access (a.k.a. BellSouth SPA) services are provided over the same high capacity facility through a common interface. The facility may be ordered either as digital high capacity BellSouth SWA or Special Access (a.k.a. BellSouth SPA).

Billing will commence for the high capacity facility as soon as the facility is turned over to the IC for use (i.e., on the service date.) Such billing will include charges for the Local Channel or Switched Local Channel, the Channelization Equipment (i.e., the multiplexer) and the interoffice transport mileage, if any. Nonrecurring installation charges will also apply at this time.

Such billing will continue until such time as the IC requests, by placing an order for service, that one or more of the derived channels be used in the provisioning of an end to end BellSouth SWA or Special Access (a.k.a. BellSouth SPA) service. When the end to end service is turned over to the IC for use, the existing billing may be modified and billing for the end to end service will commence.

(C)

ACCESS SERVICES TARIFF

Fifth Revised Page 9 Cancels Fourth Revised Page 9

EFFECTIVE: July 1, 2024

(C)

BELLSOUTH
TELECOMMUNICATIONS
LOUISIANA
ISSUED: June 17, 2024
BY: President - Louisiana

BY: President - Louisiana Baton Rouge, Louisiana

E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

E5.2 Access Order (Cont'd)

E5.2.8 Shared Use⁽¹⁾ Facilities (Cont'd)

When the original facility is ordered as Special Access (a.k.a. BellSouth SPA), the billing change to the existing facility, if any, will depend on whether the end to end service provisioned over the derived channel(s) is Special (a.k.a. BellSouth SPA) or BellSouth SWA. If Special Access (a.k.a. BellSouth SPA) service, the billing for the facility will not change but additional billing will commence for the end to end service provisioned over the facility. This billing will include an additional local channel(s) and interoffice mileage, if applicable, of a lower capacity level (e.g., voice grade).

When the original facility is ordered as Special Access (a.k.a. BellSouth SPA) and BellSouth SWA service is provisioned over a derived channel(s), the Special Access (a.k.a. BellSouth SPA) billing for the original facility will be reduced in direct proportion to the number of channels being utilized for BellSouth SWA service. For example, if six channels of DS1 are to be used for BellSouth SWA, the Special Access (a.k.a. BellSouth SPA) rate will be reduced by one fourth. The IC will be billed one fourth of the BellSouth SWA DS1 rate, plus all other applicable BellSouth SWA charges for the BellSouth SWA service provided.

When the original facility is ordered as BellSouth SWA the billing change to the existing facility, if any, will depend on whether the end to end service provisioned over the derived channel(s) is BellSouth SWA or Special Access (a.k.a. BellSouth SPA) service. If BellSouth SWA service, the billing for the facility will not change but additional billing will commence for the end to end service provisioned over the facility. This billing will include local switching, carrier common line and additional interoffice transport at a lower capacity, if applicable.

When the original facility is ordered as BellSouth SWA and Special Access (a.k.a. BellSouth SPA) service is provisioned over a derived channel(s), the BellSouth SWA billing for the original facility will be reduced in direct proportion to the number of channels being utilized for Special Access (a.k.a. BellSouth SPA) service. For example, if six channels of a DS1 are to be used for Special Access (a.k.a. BellSouth SPA), the BellSouth SWA rate will be reduced by one fourth. The IC will be billed three fourths of the BellSouth SWA DS1 rate, plus all other applicable BellSouth SWA charges. The IC will be billed one fourth of the Special Access DS1 (a.k.a. BellSouth SPA DS1) rate, plus all other applicable charges for the Special Access (a.k.a. BellSouth SPA) service provided.

BellSouth Dedicated Ring is only available for Shared Use with SMARTRing® service (a.k.a. BellSouth Dedicated Ring) and vice versa. When these services are ordered for Shared Use Arrangements, all ring level components must be ordered as either BellSouth SWA or Special Access (a.k.a. BellSouth SPA) service.

E5.2.9 BellSouth SWA Service to Cellular Interconnections

For BellSouth SWA FGB, BellSouth SWA FGD and BellSouth SWA TSBSA 1 and BellSouth SWA FGB TSBSA 3 service provided to a Mobile Telephone Switching Office (MTSO) directly interconnected to a Company access tandem office, the customer shall provide information to the Company indicating the NXX code(s) to be accessed.

E5.3 Available Inventory

Available inventory is limited and does not include facilities previously ordered. The Company will make every reasonable effort to maintain sufficient available inventory to provide Access Service in accordance with *the* customer's requested service date intervals. To the extent that service can be provided, Access Orders will be satisfied from available inventory.

Note 1: Effective July 1, 2024, neither new nor existing customers will be permitted to create new Shared Use arrangements. In addition, requests to move, add, or change existing Shared Use arrangements will not be accepted. Shared Use arrangements existing prior to July 1, 2024 are otherwise unaffected by this change.

® Registered Service Mark of BellSouth Corporation

(N)

Sixteenth Revised Page 2 Cancels Fifteenth Revised Page 2

EFFECTIVE: July 1, 2024

BELLSOUTH
TELECOMMUNICATIONS
LOUISIANA
ISSUED: June 17, 2024
BY: President - Louisiana
Baton Rouge, Louisiana

E7. SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

CONTENTS

E7.	.4 Ra	te Regulations	29
	E7.4.1	Types Of Rates And Charges	29
	E7.4.2	Surcharge For Special Access (a.k.a. BellSouth SPA) Service	31
	E7.4.3	Reserved For Future Use	33
	E7.4.4	Minimum Periods	33
	E7.4.5	Moves	33
	E7.4.6	Mileage Measurement	34
	E7.4.7	Facility Hubs	35
	E7.4.8	Shared Use ⁽¹⁾ Analog And Digital High Capacity (a.k.a. BellSouth SPA DS0 Digital Data) Service	36
	E7.4.9	Reserved For Future Use	36.01
	E7.4.10	Reserved For Future Use	36.01
	E7.4.11	Reserved For Future Use	36.01
	E7.4.12	FlexServ Service (a.k.a. BellSouth SPA Customer Reconfiguration)	36.01
	E7.4.13	Derived Data Channel (a.k.a. BellSouth SPA Derived Data Channel) Service	36.3
	E7.4.14	SMARTRing service (a.k.a. BellSouth Dedicated Ring)	36.4
	E7.4.15	Reserved For Future Use	36.7
	E7.4.16	Reserved For Future Use	36.7
	E7.4.17	Reserved For Future Use	36.8
	E7.4.18	Reserved For Future Use	36.8
	E7.4.19	Reserved For Future Use	36.8
	E7.4.20	Reserved For Future Use	36.8
	E7.4.21	Reserved For Future Use	36.8
	E7.4.22	Reserved For Future Use	36.8
	E7.4.23	Reserved For Future Use	36.8
	E7.4.24	Reserved For Future Use	36.8
	E7.4.25	Reserved For Future Use	36.8
	E7.4.26	Reserved For Future Use	36.8
	E7.4.27	Reserved For Future Use	36.8
	E7.4.28	Reserved For Future Use	36.8
	E7.4.29	Reserved For Future Use	36.8
	E7.4.30	Reserved For Future Use	36.8
	E7.4.31	Reserved For Future Use	36.8
	E7.4.32	BellSouth Metro Ethernet Service	36.9

Note 1: Effective July 1, 2024, neither new nor existing customers will be permitted to create new Shared Use arrangements. In addition, requests to move, add, or change existing Shared Use arrangements will not be accepted. Shared Use arrangements existing prior to July 1, 2024 are otherwise unaffected by this change.

(C)

BELLSOUTH TELECOMMUNICATIONS **LOUISIANA** ISSUED: June 17, 2024

BY: President - Louisiana Baton Rouge, Louisiana ACCESS SERVICES TARIFF Sixth Revised Page 3.1 Cancels Fifth Revised Page 3.1

EFFECTIVE: July 1, 2024

E7. SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

E7.1 General (Cont'd)

E7.1.2 Rate Categories (Cont'd)

- Self-healing Multi-nodal Alternate Route Topology Ring (SMARTRing^I service [a.k.a. BellSouth Dedicated Ring]) (Cont'd)
 - Local Channel

The Local Channel rate category provides for the communications path between a Customer Node and the serving wire center of the premises where located. Charges for Local Channels apply as described in A. preceding. It is available with all capacities of SMARTRing® service (a.k.a. BellSouth Dedicated Ring) except OC-1.

Alternate Central Office Channel

The Alternate Central Office Channel provides for the communications path between a customer node and an alternate central office. It is available with all capacities of SMARTRing® service (a.k.a. BellSouth Dedicated Ring) except OC-1.

Interoffice Channel

The Interoffice Channel provides for the communications path between directly connected Telephone Company central offices located on a SMARTRing service (a.k.a. BellSouth Dedicated Ring). It is available with all capacities of SMARTRing service (a.k.a. BellSouth Dedicated Ring) except OC-1. This rate element does not apply where Central Office Nodes are adjacently connected in the same Central Office on the same SMARTRing service (a.k.a. BellSouth Dedicated Ring) for the purpose of providing additional node capacity.

Internodal Channel

The Internodal Channel provides for the communications path between two directly connected Customer Nodes of a given SMARTRing service (a.k.a. BellSouth Dedicated Ring) located (a) in the same Serving Wire Center area or (b) in the same Office Park/Campus Environment or contiguous property, located in contiguous Serving Wire Center areas. It is available with all capacities of SMARTRing service (a.k.a. BellSouth Dedicated Ring) except OC-1. This rate element does not apply where Customer Nodes are adjacently connected in the same building on the same SMARTRing service (a.k.a. BellSouth Dedicated Ring) for the purpose of providing additional node capacity.

Channel Interface Capacity Reallocation

Channel Interface Capacity Reallocation allows the customer to reallocate STS-1, DS3 capacity interfaces at each node subsequent to the initial service installation.

- Reserved for Future Use
- Access Collocation Cross-Connects

Access Collocation Cross-Connects provide a means for customers to interconnect their Shared Use⁽²⁾ and Digital High Capacity (a.k.a. BellSouth SPA High Capacity) to Central Office Collocation arrangements within the same Central Office. Terms, conditions, and rates for Physical Access Collocation Cross-Connects and Virtual Access Collocation Cross-Connects are set forth in Section E13. of this Tariff.

E7.1.3 Service Configurations

There are three types of service configurations over which Special Access (a.k.a. BellSouth SPA) services are provided: two-point service, multipoint service and SMARTRing¹ service (a.k.a. BellSouth Dedicated Ring).

A two-point service connects two customer designated premises, either on a directly connected basis or through a hub where channelization functions are performed.

Applicable rate elements are:

- Local Channels
- Interoffice Channels (as applicable)
- Optional Features and Functions (when applicable)

Note 1: Effective on or after December 1, 2021, neither new nor existing customers will be permitted to purchase new SMARTRing Service (Service). In addition, (A) Service Payment Plans greater than 12-months in length will no longer be available; and (B) requests to move, add, change, upgrade, or downgrade existing service arrangements will not be accepted, with the following exceptions: (1) existing customers will be permitted to modify their existing Service and will be able to add new circuits to their existing Service, but will not be permitted to add new nodes in any locations; and (2) any such new circuits will be subject to the customer's existing term payment plan or term agreement for the Service to which they are added. Following the expiration of a customer's existing term agreement, Service will be provided on a month-to-month basis at the applicable Month-to-Month rates until the Service is discontinued.

Effective November 30, 2023, unless specified to the contrary in their existing Service agreements, existing customers may not renew Term Payment Plans or term agreements for Service. In addition, no move, add, or change orders of any type will be accepted.

Note 2: Effective July 1, 2024, neither new nor existing customers will be permitted to create new Shared Use arrangements. In addition, requests to move, add, or change existing Shared Use arrangements will not be accepted. Shared Use arrangements existing prior to July 1, 2024 are otherwise unaffected by this change.

(C)

(N)

ACCESS SERVICES TARIFF Eleventh Revised Page 36 TELECOMMUNICATIONS Cancels Tenth Revised Page 36 **LOUISIANA**

ISSUED: June 17, 2024 BY: President - Louisiana Baton Rouge, Louisiana

BELLSOUTH

EFFECTIVE: July 1, 2024

(C)

E7. SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

E7.4 Rate Regulations (Cont'd)

E7.4.8 Shared Use⁽²⁾ Analog And Digital High Capacity (a.k.a. BellSouth SPA High Capacity) Services

Shared use occurs when Special Access (a.k.a. BellSouth SPA) service and BellSouth SWA are provided over the same High Capacity facility through a common interface. When the customer orders Special Access (a.k.a. BellSouth SPA), the facility will be ordered and rated as Special Access (a.k.a. BellSouth SPA) service (i.e., Local Channel or Access Collocation Cross-Connect Interoffice Channel as appropriate, and Basic Channelization System, if applicable) until such time as the customer chooses to use a portion of the available capacity for providing BellSouth SWA. As each individual channel is activated for BellSouth SWA, the Special Access Local Channel rates, and Interoffice Channel rates will be reduced accordingly (e.g., 1/24th for a DS1 service, etc.). The customer must place an order for each individual BellSouth SWA channel utilizing the Shared Use Facilities and specify the channel assignment for each such service. BellSouth SWA rates and charges as set forth in E6.8. preceding will apply for each channel of the shared use facility that is used to provide BellSouth SWA. Where BellSouth SWA is provided utilizing a channel of the shared use facility to the hub, High Capacity rates and charges will apply for the facility to the hub as set forth preceding and individual service rates and charges will apply from the hub to the customer designated premises. The rates and charges that will apply to the portion from the hub to the customer designated premises will be dependent on the specific type of Special Access (a.k.a. BellSouth SPA) service that is provided (e.g., Voice Grade¹ (a.k.a. BellSouth SPA DS0 VG), Telegraph¹ (a.k.a. BellSouth SPA Telegraph), etc.). The applicable rates and charges will include a Local Channel and Interoffice Channel and appropriate channelization elements, if applicable.

Access Collocation Cross-Connects provide a means for customers to interconnect their BellSouth Shared Use and Digital High Capacity (a.k.a. BellSouth SPA High Capacity) services to Central Office Collocation arrangements within the same Central Office. Terms, conditions, and rates for Physical Access Collocation Cross-Connects and Virtual Access Collocation Cross-Connects are set forth in Section E13. of this Tariff.

The capability exists for a customer to utilize all or part of a SMARTRing¹ service (a.k.a. BellSouth Dedicated Ring) to transport switched access provided the SMARTRing¹ service (a.k.a. BellSouth Dedicated Ring) channel interface transporting the BellSouth SWA service does not have FlexServ service (a.k.a. BellSouth SPA Customer Reconfiguration) capability. The customer must place an order for each individual BellSouth SWA Channel provided over Dedicated Access service Shared Use Facilities and specify the channel assignment for each such service. The switched traffic would enter and exit the SMARTRing¹ service (a.k.a. BellSouth Dedicated Ring) at Customer and Central Office Nodes on that network. When this occurs, ratcheting of Dedicated Access rate elements (i.e. Nodes, Channel Interfaces, Local Channels, Alternate Central Office Channels, Internodal Channels, or Interoffice Channels) will be based on the number of voice grade¹ (a.k.a. BellSouth SPA DS0 VG) equivalent trunks/lines of that rate element used for BellSouth SWA access.

Reduction factors will be developed to reduce the charges on system level billing as well as the billing on individual DS1, DS3, STS-1, OC-3, and/or OC-12 Channel Interfaces. For ratcheting purposes, the system level charges include Customer Nodes, Central Office Nodes, Local Channels, Alternate Central Office Channels, Internodal Channels, and Interoffice Channels as appropriate to make up a customer's SMARTRing¹ service (a.k.a. BellSouth Dedicated Ring). Individual OC-1, OC-3 and OC-12 Channel Interfaces used in Overlay Ring Arrangements will be ratcheted as system level charges. The system reduction factor will apply to the system level charges.

Note 1: Effective on or after December 1, 2021, neither new nor existing customers will be permitted to purchase new SMARTRing Service (Service). In addition, (A) Service Payment Plans greater than 12-months in length will no longer be available; and (B) requests to move, add, change, upgrade, or downgrade existing service arrangements will not be accepted, with the following exceptions: (1) existing customers will be permitted to modify their existing Service and will be able to add new circuits to their existing Service, but will not be permitted to add new nodes in any locations; and (2) any such new circuits will be subject to the customer's existing term payment plan or term agreement for the Service to which they are added. Following the expiration of a customer's existing term agreement, Service will be provided on a month-to-month basis at the applicable Month-to-Month rates until the Service is discontinued.

Effective November 30, 2023, unless specified to the contrary in their existing Service agreements, existing customers may not renew Term Payment Plans or term agreements for Service. In addition, no move, add, or change orders of any type will be accepted.

Note 2: Effective July 1, 2024, neither new nor existing customers will be permitted to create new Shared Use arrangements. In addition, requests to move, add, or change existing Shared Use arrangements will not be accepted. Shared Use arrangements existing prior to July 1, 2024 are otherwise unaffected by this change.

ACCESS SERVICES TARIFF Second Revised Page 36.0.1 Cancels First Revised Page 36.0.1

EFFECTIVE: July 1, 2024

(C)

BELLSOUTH TELECOMMUNICATIONS **LOUISIANA** ISSUED: June 17, 2024 BY: President - Louisiana

Baton Rouge, Louisiana

E7. SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

E7.4 Rate Regulations (Cont'd)

E7.4.8 Shared Use⁽³⁾ Analog And Digital High Capacity (a.k.a. BellSouth SPA High Capacity) Services (Cont'd)

The system reduction factor will be derived by dividing the number of activated BellSouth SWA access circuits by the voice grade¹ (a.k.a. BellSouth SPA DS0 VG) channel equivalent capacity of the self-healing ring. An OC-1 SMARTRing² service (a.k.a. BellSouth Dedicated Ring) has 672 voice grade¹ (a.k.a. BellSouth SPA DS0 VG) equivalent channels. An OC-3 SMARTRing² service (a.k.a. BellSouth Dedicated Ring) has 2,016 voice grade¹ (a.k.a. BellSouth SPA DS0 VG) equivalent channels. An OC-3+ or OC-12 SMARTRing² service (a.k.a. BellSouth Dedicated Ring) has 8,064 voice grade¹ equivalent channels. An OC-48 SMARTRing² service (a.k.a. BellSouth Dedicated Ring) or OC-48+ SMARTRing² service (a.k.a. BellSouth Dedicated Ring) with 48 or less activated DS3s has 32,256 voice grade (a.k.a. BellSouth SPA DS0 VG) equivalent channels. However, when an OC-48+ SMARTRing² service (a.k.a. BellSouth Dedicated Ring) is used to transport BellSouth SWA service, and more than 48 equivalent DS3s are activated on the service, the factor will be based upon the actual number of activated DS3s times 672 DS0s. A factor for individual DS3 channel interfaces and 28 DS1 channel systems, will be derived by dividing the number of activated BellSouth SWA access circuits associated with the DS3 channel by the voice grade¹ (a.k.a. BellSouth SPA DS0 VG) equivalent capacity of the DS3 channel. A DS3 has 672 voice grade¹ (a.k.a. BellSouth SPA DS0 VG) equivalent channels. For DS1 channel interfaces, a factor is derived by dividing the number of BellSouth SWA access circuits associated with the DS1 channel by the voice grade¹ (a.k.a. BellSouth SPA DS0 VG) equivalent capacity of the DS1 channel, which is 24. Each reduction factor is rounded to four decimal places and then multiplied against the respective monthly charges to determine the reduction amount.

BellSouth SWA rates and charges as set forth in E6.8 preceding will apply for each channel of the shared use facility that is used to provide BellSouth SWA.

E7.4.9 Reserved For Future Use E7.4.10 Reserved For Future Use E7.4.11 Reserved For Future Use

E7.4.12 FlexServ® Service (a.k.a. BellSouth SPA Customer Reconfiguration)

FlexServ® service (a.k.a. BellSouth SPA Customer Reconfiguration) is an optional feature that enables the customer to monitor and reconfigure his Voice Grade (a.k.a. BellSouth SPA DS0 VG), DDAS (a.k.a. BellSouth SPA DS0 Digital Data), and High Capacity (a.k.a. BellSouth SPA High Capacity) special access services without the direct intervention of Company

- Basic FlexServ® service (a.k.a. BellSouth SPA Customer Reconfiguration)
 - Basic FlexServ® service(a.k.a. BellSouth SPA Customer Reconfiguration) includes monitoring and reconfiguration of the customer's private line services equipped with FlexServ® service (a.k.a. BellSouth SPA Customer Reconfiguration). Monitoring consists of unsolicited signals of major and minor facility alarms. These alarms include carrier group alarms, out of service alarms, bit error rate, bipolar violations, slip errors, errored seconds, out-of-frame alarms and invalid connections. Invalid connections are connections between special access services with incompatible signals or between services without FlexServ® service (a.k.a. BellSouth SPA Customer Reconfiguration). Customer requests for such connections will be denied. The Company shall not be responsible for service interruptions, troubles, loss of customer data, or any other losses resulting from attempted invalid connections.
 - Reconfiguration provides the customer with the ability to direct the Company to connect or disconnect circuits equipped with FlexServ® service (a.k.a. BellSouth SPA Customer Reconfiguration) options to or from each others of like kind at a central office or central offices where the customer has purchased FlexServ® service (a.k.a. BellSouth SPA Customer Reconfiguration). Such connections and disconnections may be performed immediately or at a future time prescribed by the customer and are performed without direct interaction by Company personnel.
- Effective June 30, 2021, this Service will no longer be available for purchase by new or existing customers. In addition, requests to move, Note 1: add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued. The Company currently plans to discontinue this service on or after June 30, 2024.
- Effective on or after December 1, 2021, neither new nor existing customers will be permitted to purchase new SMARTRing Service Note 2: (Service). In addition, (A) Service Payment Plans greater than 12-months in length will no longer be available; and (B) requests to move, add, change, upgrade, or downgrade existing service arrangements will not be accepted, with the following exceptions: (1) existing customers will be permitted to modify their existing Service and will be able to add new circuits to their existing Service, but will not be permitted to add new nodes in any locations; and (2) any such new circuits will be subject to the customer's existing term payment plan or term agreement for the Service to which they are added. Following the expiration of a customer's existing term agreement, Service will be provided on a month-to-month basis at the applicable Month-to-Month rates until the Service is discontinued.
 - Effective November 30, 2023, unless specified to the contrary in their existing Service agreements, existing customers may not renew Term Payment Plans or term agreements for Service. In addition, no move, add, or change orders of any type will be accepted.
- Note 3: Effective July 1, 2024, neither new nor existing customers will be permitted to create new Shared Use arrangements. In addition, requests to move, add, or change existing Shared Use arrangements will not be accepted. Shared Use arrangements existing prior to July 1, 2024 are otherwise unaffected by this change.

(N)