

TARIFF DISTRIBUTION

FILE PACKAGE NO.: LA-24-0006

DATE: February 5, 2024

STATE: LOUISIANA

EFFECTIVE DATE: 02/04/2024

TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase Residential Voice Packages Rates

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G003	7.3	0028
G003	7.4.2	0021
G103	2.0.1	0025
G103	2.1	0025
G103	2.2	0023
G103	2.3	0006
G103	23	0013
G113	4.0.1	0017

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.12 Area Plus Service

A. General

1. Area Plus service provides residence subscribers a flat rate exchange service access line with a calling scope as specified in 2 and 3. The access line includes Touch-Tone capability.
2. The monthly rates specified herein entitle a residence subscriber to unlimited calling to all exchange access lines within the serving exchange, the exchanges in the associated basic local calling area specified in A3.6, the Company exchanges in the associated expanded local calling area specified in A3.6, and all other Company exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.2 and the exchanges in each LATA are listed in A3.6.3. Unlimited calling is defined as and limited to 44,640 minutes of use in each billing period.
3. The monthly rates specified herein also entitle a residence subscriber to 1,000 minutes of calling to access lines served by independent telephone companies in independent company exchanges not included in the basic local calling area, but located within the subscriber's LATA. Independent company exchanges are indicated in A3.6.3. The 1,000 minute allowance applies on a per line basis. Independent company usage in excess of 1,000 minutes per line will be billed to the subscriber at the rates specified in A3.2.12.B.2. Call detail information will be provided on the customer bill for billed usage in excess of the 1,000 minute allowance. These usage charges will not apply for calls originated from a telephone number designated for service to a hearing or speech impaired person as specified in A18.3.1.F.
4. Calls completed with operator assistance to exchanges within the basic local calling area as specified in A3.6 will be billed the appropriate billing/operator surcharges specified in A3.14. Calls completed with operator assistance to exchanges within the expanded local calling area as specified in A3.6 will be billed the appropriate Expanded Local Calling Area usage charges and billing/operator surcharges specified in A3.32. Calls completed with operator assistance to other exchanges within the subscriber's LATA will be billed the appropriate Long Distance Message Telecommunication Service (MTS) usage charges and billing/operator surcharges specified in Section A18.
5. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.2.11 as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.2.11 for Complete Choice service apply to this option of Area Plus service.¹
6. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer grouping service, call hold and call pick-up at no additional charge as specified in A103.2.11. All services/features specified in A103.2.11 as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.2.11 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.¹
7. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
8. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.2.11, unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. The following monthly rates apply for Area Plus services:

a. Individual line service

(1) Residence

	Suspend	Monthly	
	Rate	Rate	USOC
(a) Per line (without the Complete Choice option)	\$17.50	\$78.00(I)	AR4
(b) Per line with the Complete Choice option (USOCs AC4 and VSB must both be used to provide this service.)	16.50	89.00(I)	NA
(c) Per Two-Line Plan with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	33.00	155.95(I) 0.00	ACML2 CRD2A
(d) Per Three-Line Plan with the Complete Choice option	49.50	195.95(I)	ACML3

2. The following usage charge applies as specified in A3.2.12.A.3 preceding for calling to access lines served by independent telephone companies.

	Per Minute or	
	Fraction Thereof	USOC
(a) Per minute usage charge	\$.08	NA

Note 1: Complete Choice Obsolete 2-19-09 Type D (See Section A103)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.15 Complete Choice Enhanced Service

A. Description of Service

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:
 - A13.9 Custom Calling Services excluding Customer Control¹ and Multipath¹ versions of the Call Forwarding features
 - A13.19 TouchStar services excluding Personalized Ring 6¹ and Calling Number Delivery Blocking-Permanent¹
 - A13.34 RingMaster service
 - A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4. do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service can not take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3., unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$7.50	\$60.00(I)	PAMA8

C. Complete Choice Enhanced Retention Offer

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12 month credit through the end of their promotion period.

Existing residential customers who call to disconnect their local telephone service may be eligible to receive an \$8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply:

1. Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer.
2. Complete Choice Enhanced is required on each line receiving the discount.
3. The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer.
4. AT&T employees are not eligible for this offer.
5. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$16).
6. This offer may not be combined with other residence line retention offers, including but not limited to the \$6 x 12 Mo. Residence Access Line Retention Offer.
7. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
8. This offer is only available for retention purposes.
9. Customers must retain the required services for 30 days to receive the benefit of this offer.
10. The monthly bill credit will cease if the customer disconnects the line or the package, or moves from their current location.
11. Eligible customers may only receive this offer once during the offer benefit period.
12. AT&T may discontinue this offer upon 14 day notice or less.

Note 1: These features are available separately as specified in A13.9 or A13.19.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.11 Complete Choice Service

(Obsoleted 2-19-09 Type D) Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the package.

A. General

1. Complete Choice service provides the features specified following and an exchange service access line. Complete Choice service with Local Optional Service or Local Optional Service Option B with the Complete Choice option provides the features specified following and an individual access line with Local Optional Service or Local Optional Service Option B. Each line includes Touch-Tone capability.
2. The rates specified herein for Complete Choice service entitle a residence subscriber to unlimited calling to all exchange access lines in the subscriber's exchange and in the additional exchanges in the subscriber's basic local calling area as specified in A3.6. Terms, conditions, local calling areas, usage packages and usage rates specified in A3.2.9 or A3.2.10 apply for an access line with Local Optional Service or a Local Optional Service Option B access line, respectively.
3. The rates specified herein also entitle a residence subscriber to unlimited use of the services/features specified in the following sections:
 - A13.9 Custom Calling Services
 - A13.19 TouchStar Service excluding Calling Number Delivery Blocking - Permanent
 - A13.20 Customized Code Restriction
 - A13.34 RingMaster Service
 - A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the sections listed above. All terms, conditions and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer grouping service as specified in A3.19 at no additional charge in addition to the features listed in 3. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises.
5. Service charges specified in Section A4 do not apply for a conversion of existing service to/from any of the Complete Choice services.
6. Existing subscribers to any of the Complete Choice services can not take advantage of special promotions for Complete Choice service, Complete Choice service with Local Optional Service, Area Plus service with the Complete Choice option, Local Optional Service Option B with the Complete Choice option or any of the services/features specified in 3., unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

	Suspend	Monthly	
	Rate	Rate	USOC
1. Complete Choice service			
(a) Per line (USOCs VR3 and VSB must both be used to provide this service.)	\$13.50	\$73.00(I)	NA
(b) Per line with Local Optional Service	7.50	67.00(I)	LOCCP
(c) Per Two-Line Plan package or Credit for two individual lines qualifying as Two-Line Plan package	14.00	127.95(I) 0.00	CCML2 CRD2C
(d) Per Three-Line Plan package	21.00	164.95(I)	CCML3
2. Local Optional Service Option B, Economy with the Complete Choice option			
(a) Per line	3.25	58.00(I)	LOCEP
3. Local Optional Service Option B, Discount with the Complete Choice option			
(a) Per line (includes the Option 2 usage package)	5.25	62.00(I)	LOCDP

A103.2.12 Reserved for Future Use

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.13 PreferredPack Plan

(Obsolated 1-27-09 Type D) Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the package.

A. Description of Service

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.2.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
 - A13.19 Caller ID, Call Return
 - A13.47 Message Waiting Indication

B. Terms, Conditions and Limitations of Service

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.13.A.3.
2. All terms, conditions and limitations specified in the sections listed in A103.2.13.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.2.13.A.3, unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$6.50	\$72.00(I)	PAMA5

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.14 2 Pack Plan

(Obsolated 1-27-09 Type D) Not available for new installations, additions, or on transfers of service to new location. Customers may add or remove features within the package.

A. Description of Service

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.2.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
 - A13.19 Caller ID
 - A13.47 Message Waiting Indication

B. Terms, Conditions and Limitations of Service

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.14.A.3, but the customer must select Call Waiting Deluxe and Caller ID.
2. All terms, conditions and limitations specified in the sections listed in A103.2.14.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A103.2.14.A.3, unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the 2 Pack Plan.

Suspend Rate	Monthly Rate	USOC
\$6.50	\$64.00(I)	PAMA6

(a) Per plan package

A103.2.15 Reserved For Future Use

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.16 Complete Choice Basic Service

A. Description of Service

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID

A13.19 Caller ID

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing subscribers of the Complete Choice Basic service cannot take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in A103.2.16.A.3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$7.50	\$54.00	PAMA7

(1)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.10 Local Exceptions

- A. Reserved For Future Use
- B. (DELETED)
- C. Expanded Local Area Calling

(Obsoleted 12-18-98, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

1. General

- a. Expanded Local Area Calling is available only in the areas shown herein.

In addition to the basic local calling areas described in A3.6, Expanded Local Area Calling subscribers will receive local calling for station-to-station sent paid calls completed to the additional exchanges listed following:

Exchange	Additional Exchanges
Labadieville	Napoleonville Pierre Part
Napoleonville	Labadieville Pierre Part
Pierre Part	Labadieville Napoleonville

Non-sent paid calls to these additional exchanges are charged at the established long distance and operator surcharge rates.

- b. Calls completed with operator assistance within the local calling area described in A3.6, will have usage charges and appropriate Operator Assisted Local Call surcharges applied (when applicable). Such calls are itemized on the subscriber's billing statement.
 - c. Usage charges, only for calls completed within the local calling area described in A3.6, may be billed to numbers other than the Expanded Local Area Calling telephone.
2. Expanded Local Area Calling includes unlimited usage for calls terminating within Band 0. All other local calls are billed in accordance with the usage schedule in A103.10.C.3, following. Local usage charges will not exceed \$1.50 per residence line. The individual access line and unlimited Band 0 usage are provided at the following rate.

(a) Residence	Monthly Rate	USOC	(1)
	\$45.00	NA	

3. The following rates apply for all Expanded Local Area Calling usage and are based on airline mileage between wire centers. Wire center coordinates are specified in A3.36

Mileage Bands	Initial Minute Charge	Additional Minutes Charge
0 (0 miles)	\$.02	\$.01
A (1 - 10 miles)	.04	.02
B (11 - 16 miles)	.06	.04
C (17 - 22 miles)	.10	.07

- 4. Time/Day Discount - The preceding usage rates are peak period rates and apply from 8:00 A.M. to 8:00 P.M., Monday through Friday (excluding holidays, as specified in A3.2.3). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge.
- 5. All calls completed beyond the calling area of this plan but within the Expanded Local Calling Area as described in Section A1. will be billed according to the rates, terms and conditions as specified in A3.32 or A3.33.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.17 Feature Packages

A113.17.1 The Feature Package

(Obsoleted January 9, 2004, Type B. Not available for new installations, additions or on transfers of service to a new location.)

A. Description of Service

1. This feature package provides a package of network features/services for residence customers.
2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line¹, Call Forwarding Don't Answer¹ (with or without Ring Control), Star 98 Access¹

A13.19 Caller ID, Call Return

A13.47 Message Waiting Indication¹

B. Terms, Conditions and Limitations of Service

1. This feature package is only available to individual line residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A113.17.1.A.2.
2. All terms, conditions and limitations specified in the sections listed in A113.17.1.A.2 apply to the respective features/services requested as part of this package. Nonrecurring programming fees do not apply for features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of this feature package can not take advantage of special promotions for this feature package or any of the features/services specified in A113.17.1.A.2 preceding unless specifically allowed by the terms of the special promotion.
6. This feature package is not available with a line provided as part of any Complete Choice service or plan, or a line specified as Message Rate or Measured Service.
7. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies

C. Rates and Charges

1. The following monthly rate applies for this feature package.

	Monthly	
(a) Per feature package	Rate	USOC
	\$42.00	PAMA1¹ or PAMA2

(1)

A113.18 Reserved For Future Use

Note 1: The PAMA1 USOC must be used to provision the plan when one or more of the features/services that refer to this footnote are included in this feature package.