### TARIFF DISTRIBUTION

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TARIFF SECTION	PAGE NUMBER	PAGE REVISION
G002	4	0003
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# A2. GENERAL TERMS AND CONDITIONS

### A2.3 Establishment And Furnishing Of Service

#### A2.3.1 Availability Of Facilities

- **A.** The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.
- **B.** The rates and charges quoted in this Guidebook provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.
- **C.** When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the terms and conditions as set forth in Section A5. "Charges Applicable Under Special Conditions", except as otherwise specified.
- **D.** The economical operation of the telephone business, for the benefit of the whole body of rate payers and to the business itself may require changes in wire center and base rate area boundaries. The rates for service furnished to customers affected when such changes take place will be recalculated based on the application of the approved methods of applying charges and the customer will be informed of any increase or decrease in their rates prior to the time of the change.
- E. The Company may discontinue certain Company services in geographic areas for which the Company has no customers subscribing to those services.

In addition and subject to the appropriate regulatory approvals, the Company may grandfather all services governed by this Guidebook in certain geographic areas. Once grandfathered, such services will no longer be available for purchase and existing customers will no longer be able to move, add or change their existing service. <sup>1</sup>

For service availability by Wire Center: <u>https://cpr.web.att.com/pdf/dsa/zero\_demand\_tracker.pdf</u> For service availability by address: <u>https://cpr.att.com:8443/search/csiServiceAvailability</u>

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(N)

 Note 1:
 Effective on or after December 31, 2023 (as permitted by the FCC), neither new nor existing customers will be permitted to purchase services in certain geographic areas.
 (N)

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## A2. GENERAL TERMS AND CONDITIONS

### A2.3 Establishment And Furnishing Of Service

#### A2.3.2 Flat, Measured And Message Rate Service

**A.** When Flat, Standard Measured, Low-Use Measured, Local Optional Service Option B or Message Rate Services are offered in an area, an applicant may, at his option, select either type of service or combination of services for the applicant's private residence location.

An applicant at a business location may select either Flat, Standard or Low-Use Measured, or Local Optional Service Option B or Message Rate Service when they are available in the exchange. However, a combination of these different types of services will not be furnished to the same subscriber at the same business location. Different applicants at the same business location, even in the same office, may each subscribe to a different type of service as long as each applicant has a different account and the applicants do not share a communication or other key-type system. The exceptions to the mixing restrictions for business locations are listed following:

- 1. To hotel and hospital premises where Flat Rate Service may be furnished for the exclusive use of the hotel or hospital management, in addition to the Measured, Local Optional Service Option B or Message Rate Service ordinarily provided in guests' or patients' rooms and lobbies. Flat Rate Service may be provided in guest or patient rooms, in lieu of Measured, Local Optional Service Option B, or Message Rate Service, in addition to Flat Rate Service for management use in hotels and hospitals. Regardless of the type of service the hotel or hospital subscribes to, a guest or patient using the station or room as a place of residence may subscribe individually to any type of service (Flat, Measured, Message Rate or Local Optional Service Option B) which may otherwise be available to residence subscribers;
- 2. To premises where semipublic or public telephones may properly be located;
- 3. To a flat or measured rate Foreign Exchange line which is switched at a location outside the basic local calling area of the normal serving exchange;
- 4. To premises where Back-Up Line service may properly be located with flat rate primary line service;
- 5. To premises where toll terminals are located;
- 6. To premises where Flat Rate Service is used for voice transmission and usage service is used for the following purposes:
  - a. For contingency or temporary use during service outages of the main communication system only and the usage lines are not part of the primary voice system at that location;
  - b. For fax machines only and the usage lines are not part of the primary voice system at that location;

. For computer data communications only and the usage lines are not part of the primary voice system at that location.

An exception shall also apply for premises where usage service is used for voice transmission and Flat Rate Service is used for the same purposes stated above;

- 7. To premises where Flat Rate Service is used for voice transmission and the customer subscribes to a service for which the Company requires usage rated network access such as, but not limited to, MegaLink service and LightGate service.
- 8. To premises where Local Optional Service or Local Optional Service Option B lines are being used and the subscriber wants to add BellSouth Business Plus Service lines to that same location. An exception would also be allowed for premises where BellSouth Business Plus Service lines are being used and the subscriber wants to add Local Optional Service or Local Optional Service Option B lines at that same location. All of these services are considered to be measured or usage sensitive services.

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