

TARIFF DISTRIBUTION

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A1. DEFINITIONS OF TERMS

JACK AND PLUG EQUIPMENT

See "Portable Telephone".

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with subscribers' exchange service. A joint user is a person, firm or corporation sharing the subscribers' exchange service in accordance with guidebook provisions, but who would not otherwise be entitled to the use of the service.

(D)

LINE

See "Exchange Line".

LINK

The term "Link" refers to the use of a single local channel and/or an interoffice/interexchange channel as one segment (partial channel) of a 2 point or multipoint arrangement when at least one other segment of the service arrangement is served by MegaLink service, MegaLink Light service, MegaLink Plus service, MegaLink Channel Service, FlexServ service or LightGate service.

(D)

LISTING

See "Directory Listing".

LOCAL ACCESS AND TRANSPORT AREA (LATA)

A geographic area established for the Administration of Communications Service. It encompasses designated exchanges which are grouped to service common social, economic and other purposes.

LOCAL CALLING AREA

See "Basic Local Calling Area and Expanded Local Calling Area"

LOCAL CHANNEL

The term "Local Channel" denotes that portion of a channel for extension line service as described in Section A13.2.

LOCAL MESSAGE

See "Message".

LOCAL OPTIONAL SERVICE

A service which provides local calling to the Expanded Local Calling Area as defined in this Guidebook on a usage sensitive basis.

LOCAL OPTIONAL SERVICE OPTION B

See "Exchange Service"

LOCAL SERVICE

A type of localized calling whereby a subscriber can complete calls from his station to other stations within a specified area without the payment of long distance charges.

LOCALITY RATE AREA

The area, as outlined on the Locality Rate Area Map, in which primary classes of service are offered at exception rates as specified in A3.2.1.

A2. GENERAL TERMS AND CONDITIONS

A2.19 Resale of Service Provisions (Cont'd)

A2.19.13 Restrictions (Cont'd)

- D. Service Area**
A CLEC may resell services only within the specific resale service area as defined in their certification.
- E. Guidebook Service Limitations**
The Reseller must adhere to all guidebook limitations for the services that are resold. The Reseller shall be responsible for ensuring that compliance with current guidebook provisions is maintained by it and its users.
- F. Privacy**
Telephone numbers transmitted via any resold service feature are intended solely for the use of the end user of the feature. Resale of this information is prohibited by this Guidebook.
- G. Common Blocks of Equipment or Facilities**
Products or services which require common blocks of equipment or facilities cannot be shared between services provided by a Reseller and services provided by the Company, e.g., Multi-Serv service, rotary (hunting) service or DID service. The service must be provided to the end user either entirely by the Reseller or entirely by the Company.

A2.19.14 Wholesale Discounts

- A.** A discount of 20.72 percent for residence accounts and 20.72 percent for business accounts will be applied to most of the rates and charges on each individual end user account. The wholesale resale rate will be determined by discounting the retail rate by the wholesale discount percentage, and will be calculated at the individual end user level. Contract Service Arrangements (CSAs) are available at a discount of 9.05 percent.
- B.** Discounts are not applicable to non-guidebook services or products, taxes or other pass through charges such as the federal subscriber line charge and similar charges not included in intrastate guidebooks.
- C.** Discounts will not apply to the Reseller's own administrative lines.

A2.20 Cost Assessment Charge (CAC)

- A.** A Cost Assessment Charge (CAC) is assessed on a per line or trunk basis as shown below for residence and business customers. The CAC is established to recover property taxes (from business customers) as well as ongoing costs associated with the administration of Local Number Portability (from line- and trunk-based services from residence and business customers). This charge is not a tax or fee that the government requires AT&T to collect from customers. The CAC does not apply to 911 Services, Coin Services, or any of the following account types: Federal, State and Local Government accounts; Resale accounts; or accounts designated by the Company as Wholesale.

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	Monthly Rate	USOC
1. Cost Assessment Charge (CAC)		
(a) Each Local Exchange Service line		
Residence	\$0.17	C8RCC
Business	0.45	C8RCD
(b) Each Primary Rate ISDN (PRI)	2.25	C8RCE
(c) Each PBX trunk	4.05	C8RCG
(d) Each Centrex Station line	0.45	C8RCD
(e) Each Basic Rate ISDN (BRI)		
Residence	0.17	C8RCC
Business	0.45	C8RCD

A3. BASIC LOCAL EXCHANGE SERVICE

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.1 General

- A. Rates for basic local exchange service are related to the total main station lines; main Centrex Type Services station lines and private branch exchange trunks in the Basic Local Calling Area as described in A3.6.
- B. Base Rate Areas, Zone Rate Areas, and Exchange Service Areas for each exchange are identified on maps filed as a supplement to the Guidebook.
- C. The rate for service and equipment not specifically shown in this section are presented in other sections.
- D. Individual main station line service is comprised of serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the offering selected by the customer.
- E. Effective with billing periods on or after May 13, 1987, a subscriber line charge is implemented at the rates shown following. The subscriber line charge is applicable to each working access line.

	Monthly Rate	USOC
1. Subscriber Line Charge – Residence		
(a) Each	\$.80	9LP

- F. As authorized in Louisiana Public Service Commission (LPSC) General Order dated April 29, 2005, a monthly surcharge may be imposed for the recovery of expenses paid to the State Universal Service Fund (SUSF). This fee/surcharge will appear on retail (not wholesale) customer bills as “LA Universal Service Fee” and will be applied to access lines, trunks and NARs (Network Access Registers). The fee will not be applied to private lines or ISDN B-channels.

	Monthly Rate	USOC
1. State USF Fee		
(a) Each	\$ 4.62	NA

- G. Residence Access Line Retention Offer
Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12 month credit through the end of their promotion period.

Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) flat rate access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:

1. Customers must keep the required services for 30 days to receive the benefit of this offer.
2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
3. If the customer disconnects the flat rate line(s) or moves from their current location, the remaining benefits will cease.
4. AT&T employees are not eligible for this offer.CX
5. Customer must be calling into AT&T to disconnect their local service.
6. This offer is available on a maximum of two (2) flat rate lines (a maximum monthly reward of \$12).
7. Not stackable with any other regulated retention offer that provides a monthly discount.
8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
9. This offer is only available for retention purposes.
10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.

(C)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Reserved for Future Use

(C)

(D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Reserved for Future Use (Cont'd)

(C)

(D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Reserved for Future Use (Cont'd)

(C)

(D)

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.5 Premises Work Charge Application

- A. The appropriate Line Connection Charge, Secondary Service Charge or Line Change Charge applies in addition to the Premises Work Charge.
- B. Premises Work Charges apply per customer request, per Company employee performing billable work on the customer's premises. The sum of their time is used to determine the number of 15-minute increments to be billed. Only one initial increment is to be billed per customer request except when the customer specifically requests more employees than the Company would normally dispatch. Where additional employees are specifically requested by the customer, the initial increment charge will also apply per additional Company employee specifically requested.
- C. Premises Work Charges apply:
 - 1. For, but not limited to, rearrangement of drop wire, protector and/or network interface.
- D. The charge for a Network Interface jack applies in addition to the appropriate Premises Work Charges for installing a Network Interface at the customer's request on existing service.
- E. The customer may request an estimate before ordering installation work done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed is based on the actual billable time necessary to complete the request.

A4.2.6 Service Charges except where specifically stated, do not apply in the cases listed following:

- A. Service Charges do not apply for:
 - 1. Changing from Touch-tone Service to Rotary Dial Service.
 - 2. Changing from a private or semiprivate listing to a listed number.
 - 3. Changing the primary listing of a residence customer to the name of the remaining spouse in the event of death or divorce of the spouse currently listed.
 - 4. Changing to and from flat, message or measured rate basic service (including Complete Choice service, Area Plus service and Area Plus service with the Complete Choice option). This includes changing from one usage service option to another. This does not include a change from residence service to business service or vice versa. (D)
 - 5. The move from a premises which has been destroyed or made untenable by a disaster such as a hurricane, tornado, fire, flood, etc., when equivalent service is established, to the new/temporary location or for the move back into the original location. (C)
 - 6. Changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service. (C)
 - 7. Requests for full or partial disconnection. (C)
 - 8. Upgrades from Back-Up Line service to business individual line service. (C)
- B. When a customer's request is provided:
 - 1. In accordance with a promotional waiver, additional service subject to an equal or lesser service charge may be made a part of the same service order. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable, for additional service.
 - 2. In accordance with the Service Charge Exceptions listed in A4.2.6.A. preceding, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.
- C. Service charges for connection, move or change do not apply to telephone service previously provided over a Government System in military housing where there is no break in the continuity of service.

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.7 Installment Billing

- A. Service may be established in advance of payment of service charges. At the customer's option, installation and Service Charges may be paid in up to twelve monthly installments meeting or exceeding the minimum monthly payment amount shown below. One Installment Billing Arrangement is applicable per customer request as defined in A4.1. If Installment Billing is requested on additional installation and Service Charges incurred while a balance is due, the additional charges will be established as a separate Installment Billing arrangement.
- B. Installment billing is not available to resellers of local exchange service.
- C. Installment Billing Service Fee
 - 1. An Installment Billing Service Fee is applicable to Installment Billing payment arrangements established for services purchased from this Guidebook by residence customers, by business customers with six lines or less, and to payment arrangements made for overdue bill balances per A2.4.3.
 - (a) The fee applies for each installment billing arrangement billed. It is not Concession eligible.
 - (b) Multiple Installment Billing Service fees may appear on one bill if the customer has multiple Installment Billing arrangements in effect.
 - (c) A customer paying the balance due in less than the predetermined number of installments will not be charged for unbilled installments.
 - (d) The fee will not apply to CPE (Customer Provided Equipment).

(C)

D. Rates and Charges

- 1. Per month, minimum installment payments

		Monthly Rate	USOC
(a)	Residence	\$5.00	NA
(b)	Business	5.00	NA
2.	Service Fee		
(a)	Residence	1.00	NA
(b)	Business	1.00	NA

A4. SERVICE CHARGES

A4.7 Reserved for Future Use

(C)

(D)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates (Cont'd)

- F. Per Subscription (Cont'd)
 - 1. Business PBX or MLHG (Cont'd)
 - a. Call Tracking-Bulk Calling Line Identification (BCLID)¹ (Cont'd)
 - (2) Per Calling Number-Delivered Monthly Usage Charge

Quantity of Calls

	Charge Per Call	USOC
(a) First 50,000	\$.03	NA
(b) 50,001 - 400,000	.02	NA
(c) Over 400,000	.01	NA

A13.20 Call Screening And Restriction Services - Customized Code Restriction (CCR)

A13.20.1 General Terms and Conditions

- A. Customized Code Restriction is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. This capability is provided only by means of recorded announcement restriction. It is offered with options containing various sets of codes to be restricted, and is available to basic exchange customers with individual line residence or business service or PBX trunks in either flat, message or measured rate service environments.
- B. Customers may subscribe to whichever option meets their needs, but only one option may be provided on a line/trunk or group of lines/trunks. Also, options of this service may not be combined with Selective Class of Call Screening in A13.12. or Toll Trunks specified in A13.14. These terms and conditions do not apply to Option #5 which may be provided with other CCR Options.
- C. CCR is furnished only from central offices equipped to provide this service and where facilities permit.
- D. When CCR is provided from central offices other than customer's normal serving central office, Foreign Central Office or Foreign Exchange charges as specified in Section A9., whichever is appropriate, will apply to all lines/trunks equipped with this service.
- E. CCR does not provide restriction of calls within the Basic Local Calling Area, non-chargeable calls to Company numbers, such as repair service, public emergency service numbers (911) or 1+8XX calling.
- F. Subscribing to CCR does not relieve customers of responsibility for calls charged to their numbers.
- G. Customers who subscribe to CCR options which restrict operator access have the responsibility to notify all users of their service that an operator cannot be reached.
- H. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes.
- I. Customized Code Restriction can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
- J. Residence customers who subscribe to any of the Area Plus services may restrict 1+ InterLATA calls while allowing 1+ IntraLATA calls to be completed by subscribing to Customized Code Restriction Option # 7. (D)

Note 1: The rate includes a data set located in the central office. A Type 2463 four-wire local channel is required and should be ordered from the Private Line Guidebook, Section B3. (C)

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Note 1: Directory Assistance Database Service (DADS) and Directory Publishers Database Service (DPDS) are found in Section N8. of the Non-Regulated Services – Pricing guide.

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(D)

(D)