

**TARIFF DISTRIBUTION**

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STATE: LOUISIANA

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ACCESS SERVICES TARIFF

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## E2. GENERAL REGULATIONS

### E2.4 Payment Arrangements and Credit Allowances (Cont'd)

#### E2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an Access order for BellSouth SWA or Special Access (a.k.a. BellSouth SPA) service as set forth in Section E5. *of this Tariff*.

#### E2.4.4 Credit Allowance for Service Interruptions

##### A. General

A service is considered interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this Tariff, or in the event that the protective controls applied by the Company result in the complete loss of service by the customer as set forth in Section 6.5.1 of Tariff FCC No. 1. An interruption period starts when the customer reports the interruption to the Company and ends when the service is operative.

##### B. When A Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be as follows:

1. For BellSouth SWA Dedicated Interoffice Channels, Channelization Equipment and Switched Local Channels, Dedicated End Office Trunk Port Service, Dedicated Tandem Trunk Port, and Special Access (a.k.a. BellSouth SPA) services, no credit shall be allowed for an interruption of less than thirty minutes. The customer shall be credited for an interruption of thirty minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of thirty minutes or major fraction thereof that the interruption continues. (D)

The monthly charges used to determine the credit shall be as follows:

- a. The monthly charge shall be the total of all the monthly rate element charges associated with the service:
  - (1) For BellSouth SWA Transport: Switched Local Channel, BellSouth SWA Dedicated Interoffice Channel, Dedicated End Office Trunk Port Service, Dedicated Tandem Trunk Port Service, Channelization Equipment (if applicable), and any Optional Features and Functions.
  - (2) For Special Access (a.k.a. BellSouth SPA) two-point services: two Local Channels, Interoffice Channel and Optional Features and Functions.
- b. For multipoint services, the monthly charge shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a local channel between the Hub and customer premises and associated channel interface, interoffice channel mileage and optional features and functions.)
- c. For Special Access (a.k.a. BellSouth SPA) channelized services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is channelized or the Basic Channelization System itself is inoperative, the monthly element charge shall be the total of all the monthly rate element charges associated with the service (i.e., the local channel, interoffice channel and any optional features and functions, including the Basic Channelization System on the facility to the Hub, and the local channels, interoffice channel and their associated Central Office Channel Interfaces, and optional features and functions on the individual services from the Hub.) When the service which rides a channel of the channelized facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the Hub to a customer premises (i.e., local channels, interoffice channel, Central Office Channel Interface, and optional features and functions). For channelized service ordered under the Shared Network Arrangement, certain record keeping complexities necessitate that the host subscriber as well as each service user notify the Company of any service outage in order to receive a credit allowance.
- d. For BellSouth SWA channelized services, the monthly charge shall be the total of all monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is channelized or the Basic Channelization System itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service (e.g., the Switched Local Channel, Switched Interoffice Channels, Channelization Equipment, including the Basic Channelization System on the facility to the Hub, if applicable).
- d. For BellSouth Managed Shared Ring service, the monthly charges associated with the service (e.g., Off-Net).

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## E2. GENERAL REGULATIONS

### E2.4 Payment Arrangements and Credit Allowances (Cont'd)

#### E2.4.9 Optional Payment Plan (Cont'd)

##### A. Channel Services Payment Plan (Cont'd)

##### 11. Moves of Service(s) under CSPP (Cont'd)

- c. No lapse in billing will occur for moves of service under CSPP.
- d. Orders to disconnect the existing service and reestablish it at the new location must be related.
- e. Any local channels, interoffice channels, and/or optional features and functions from the original location that are not reestablished at the new location will be subject to applicable Termination Liability charges.
- f. Any additions made at the new location will be treated as coterminous additions in accordance with 3. preceding.
- g. All regulations and charges for changes made to the service coincident to the move shall apply.
- h. All appropriate nonrecurring charges for moves of service under CSPP as specified elsewhere in this Tariff will apply.
- i. Moves of service that involve a change of jurisdiction, e.g., intraLATA to intrastate, intrastate to interstate, etc. will not be treated as a disconnect of service with regard to Termination Liability charge application. The customer must subscribe to a payment arrangement offered in the appropriate tariff which is a minimum twenty-four month<sup>1, 2</sup> service period or equals/exceeds the remaining contract period, whichever is greater.

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**Note 1:** Effective March 27, 2019, Customers may not: (1) Establish CSPPs for Digital Data Access Service, Derived Data Channel Service, and BellSouth FlexServ Service, (2) Establish CSPPs greater than 36 months for High Capacity Service, and (3) Convert or renew CSPPs for Digital Data Access Service, Derived Data Channel Service, BellSouth FlexServ Service and High Capacity Service.

**Note 2:** Effective November 1, 2022, customers may not establish new term plans of greater than 24 months for High Capacity Service Channel Service Payment Plans.

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**E2.4 Payment Arrangements and Credit Allowances (Cont'd)**

**E2.4.9 Optional Payment Plan (Cont'd)**

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## **E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE**

### **E5.1 General**

#### **E5.1.1 Scope**

- A. This section sets forth the regulations and order related charges for Access Orders for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) services. These charges are in addition to other applicable charges as set forth in other sections of this Tariff.
- B. An Access Order is the customer's request for the Company to provide the customer with BellSouth SWA service or Special Access (a.k.a. BellSouth SPA) service or to provide modifications to existing service. An Access Order may be submitted by Access Service Request (ASR) or by such other ordering processes as the Company may provide. Depending upon the services, facilities or service interval dates requested, one or more Access Orders may be required to provide the customer with access service. (D)

#### **E5.1.2 Ordering Conditions**

- A. A customer may order any number of services of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for Multipoint Service.
- B. The customer shall provide all information necessary for BellSouth to provide and bill for the requested service. In addition to the order information required in Section E5.2, the customer must also provide:
  - Customer name and premises address (es).
  - Billing name and address (when different from customer name and address).
  - Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.
- C. A customer that orders services from this Tariff as an Enhanced Service Provider (ESP), must provide a signed statement that it meets the ESP definition as provided in Section E2.6.
- D. Orders for BellSouth SWA FGA and BellSouth SWA LSBSA shall be in lines.
- E. Orders for BellSouth SWA FGB and BellSouth SWA TSBSA 1 shall be in trunks.
- F. A customer who converts from an existing BellSouth SWA FG service to an equivalent unbundled service (i.e., BellSouth SWA FGA to BellSouth SWA LSBSA, BellSouth SWA FGB to BellSouth SWA TSBSA 1, BellSouth SWA FGC to BellSouth SWA TSBSA 2, and BellSouth SWA FGD to BellSouth SWA TSBSA 3) shall do so on no lower than an end office level. The Company and the customer will work cooperatively to accomplish these conversions.
- G. The day upon which the customer has provided to BellSouth a firm commitment for the service and complete and accurate information to allow for the processing of the Access Order by three o'clock p.m. Eastern Standard Time (EST)<sup>1</sup> is the Application Date. BellSouth will release an optional initial Pending Order Confirmation, which will include the BellSouth order number and circuit identification. At the customer's request, when the BellSouth facility availability is verified, either a Firm Order Confirmation, which will include critical date information, or a Design and Ordering Confirmation, which will include design as well as critical date information, will be released. Critical date information will include the Service Date. The Service Date (also sometimes referred to as the due date) is the date service is to be made available to the customer and billing will commence.

A Pending Order Confirmation is available for orders for BellSouth-provided switched access dedicated transport services, where ordered separately from other switched access services, and for BellSouth-provided special access services. A Design and Ordering Confirmation is not available for orders submitted by end users. A Pending Order Confirmation and a Design and Ordering Confirmation are not available for orders for services provided jointly with another Exchange Telephone Company.

- H. The time required to provision the service (i.e., the interval between the Application Date and the Service Date) is known as the service interval. Such intervals will be established in accordance with published service date interval guidelines which are available to customers upon request, whether the customer's service is subject to standard or negotiated intervals. The customer may request a service date other than that established pursuant to the service date interval guidelines, and the Company, where possible, will establish the service date in accordance with such request, subject, however, to other applicable provisions of this tariff.

**Note 1:** Access Orders received after three o'clock p.m. EST will be processed the next business day, which will be the Application Date.

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## E23. METROPOLITAN STATISTICAL AREA ACCESS SERVICE

This section concurs in BellSouth Telecommunications, LLC's (BST's) Tariff FCC No. 1, Section 23, which can be accessed via the following hypertext link:

<http://cpr.att.com/pdf/fcc/1023.pdf>

Exceptions to this concurrence of BellSouth Telecommunications, LLC's (BST's) Tariff FCC No. 1, Section 23, are as listed below. The following cited exceptions relate to that specific section in the interstate Tariff FCC No. 1.

### E23.1 General Regulations

Pricing flexibility is not available in the intrastate jurisdiction for:

- Special Access
- (DELETED)
- Digital Subscriber Line
- Optical Transport Access

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### E23.3 Services Available in an MSA

Pricing flexibility is not available in the intrastate jurisdiction for:

- BellSouth Wavelength SWA Dedicated Ring Service Components
- BellSouth Wavelength SWA Channel Service Components
- Special Access
- (DELETED)

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### E23.5 Rates and Charges

#### E23.5.1 BellSouth SWA Dedicated Transport

**E23.5.1 (A)** BellSouth SWA Local Channel – Plan A and Plan B rates are not applicable to the intrastate jurisdiction.

**E23.5.1 (B)** BellSouth SWA Interoffice Channel – Plan A and Plan B rates are not applicable to the intrastate jurisdiction.

**E23.5.1(C)** Optional Features

**E23.5.1(C) (2)** Channelization

**E23.5.1(C) (2) (a)** DS3 Channelization – Plan A and Plan B rates are not applicable to the intrastate jurisdiction.

**E23.5.1 (D)** DNAL is not available in the intrastate jurisdiction.

**E23.5.1 (F) (1) Dedicated Tandem Trunk Port Service.**

		<u>Originating</u>	<u>Terminating</u>	
-	Per dedicated DS0/VG trunk port required	USOC	3PO3X	3PT3X
				Monthly rate provided in section 6.8.1.c of this tariff
-	Per dedicated DS1 trunk port required	USOC	3PO4X	3PT4X
				Monthly rate provided in section 6.8.1.C of this tariff

**E23.5.1 (K)** Inside Moves are not available in the intrastate jurisdiction.

**E23.5.1 (L)** Changes of Network Channel Interface Codes are not available in the intrastate jurisdiction.

**E23.5.1 (N)** Service Rearrangements

**E23.5.1 (N) (1) (F)** BellSouth SWA 900 Access Service dialing is not available in the intrastate jurisdiction.

**E23.5.1 (O)** Service Rearrangements

**E23.5.1 (O) (1)** Reconfiguration Charges USOCs PR1VM, PR1VR, PR11M, PR11R, PR13M AND PR13R are not available in the intrastate jurisdiction.

**E23.5.1 (P)** Transfer of Service

**E23.5.1 (P) (B)** Per Circuit USOC NRBPC is not available in the intrastate jurisdiction.

**E23.5.1(S)** BellSouth Wavelength SWA Dedicated Ring Service Components are not applicable in the intrastate jurisdiction.

**E23.5.1 (T)** BellSouth Wavelength SWA Channel Service Components are not applicable in the intrastate jurisdiction.



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