

TARIFF DISTRIBUTION

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PURPOSE: Withdraw Consumer 800 Toll Free Services

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A1. DEFINITIONS OF TERMS

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

a. For Exchange Service:

- (1) Grade of Line:
Individual line (See also "Primary Class of Service")
- (2) Type of Rate:
Flat, usage based pricing rates.
- (3) Character of Use:
Business or residence
- (4) Dialing Method:
Touch-Tone or Rotary

b. For Long Distance Service:

- (1) Type of Call:
Station-to-station

c. For Wide Area Telephone Service²:

- (1) Type of Rate:
Full time or measured time

(C)

COLLECT CALL¹

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

COMMUNICATIONS SYSTEMS

Channels or other facilities which are capable, when not connected to telecommunications services, of two-way communications between customer-provided terminal equipment of Company stations.

COMPANY

Wherever used in this Guidebook or its headings, "Company" and "South Central Bell" refer to BellSouth Telecommunications, Inc. unless the context clearly indicates otherwise.

COMPANY STATION

See "Station".

COMPANION PAYMENT PLAN

An optional payment plan which is adjunct to the Two-Tier Payment Plan. This payment plan contains only one monthly rate element. The monthly rate applies for as long as the customer retains service.

COMPETITIVE LOCAL EXCHANGE CARRIER (CLEC)

The term "Competitive Local Exchange Carrier or CLEC" denotes a telecommunications service provider, other than the Company, authorized by the Louisiana Public Service Commission to provide local exchange service within the Company's operating area in Louisiana and as further defined in the Louisiana Public Service Commission's Local Competition Rules, as amended (most recently in Docket R-31839).

COMPLETED CALL

A completed call is a calling attempt by the subscriber that results in an off-hook condition at the receiving end. Such conditions shall include the following actions:

- (1) the called party responds by personally answering the call;

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

Note 2: Effective December 31, 2021, Wide Area Telephone Service is withdrawn for residential customers.

(N)

A1. DEFINITIONS OF TERMS

USOC (UNIFORM SERVICE ORDER CODE)

A Company assigned code used on internal records for service identification purposes.

VRMS (VOLTS ROOT-MEAN-SQUARE)

The effective value of AC voltage.

WATS

See "Wide Area Telephone Service".

WIDE AREA TELEPHONE SERVICE¹

(C)

The furnishing of facilities for dial type telephone communication between wide area service access line and other exchange and toll station telephones in the area prescribed in the Guidebook.

WIRE CENTER

A wire center is a building where outside plant (cables and wires) located in a specific geographical area are terminated and where these facilities are normally cross-connected to central office equipment at that location.

Note 1: Effective December 31, 2021, Wide Area Telephone Service is withdrawn for residential customers. (N)

A4. SERVICE CHARGES

A4.1 Definitions

SERVICE CHARGE

Service Charge is a nonrecurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telecommunication services or facilities. Service Charges are categorized as:

- Line Connection Charge
- Line Change Charge
- Secondary Service Charge
- Premises Work Charge

Line Connection Charge (First Line and/or Additional Line) applies for establishing an exchange access line or trunk. The charge includes service ordering, central office work, exchange access line work and a standard voice miniature six position network interface.

Line Change Charge (First Line and/or Additional Line) applies per line to miscellaneous customer requested changes on existing service for, but not limited to, number change and suspend/restore.

Secondary Service Charge applies per customer request for the receiving, recording, and processing of customer requests to change services or add new or additional services.

Premises Work Charge is a nonrecurring charge based on the labor time and miscellaneous materials required to rearrange the drop wire, protector and/or network interface.

CUSTOMER REQUEST

The term "per customer request" as used in this section shall be defined as a customer request for service that is ordered at the same time to be provided on the same date, the same premises, the same system, and the same account.

NETWORK INTERFACE

The network interface is a FCC approved standard registration program jack which is used at the demarcation point as a means of connection between the telecommunications network and the customer's inside wire and/or equipment.

DEMARCATIION POINT

The point of demarcation and/or interconnection between Company communications facilities and the customer's terminal equipment, protective apparatus or wiring at a subscriber's premises.¹ Company-installed facilities at, or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules.

A4.2 Application of Charges

A4.2.1 General Application of Service Charges

A. Except as provided hereinafter, the following are subject to service charges:

1. All classes of Basic Exchange Service
2. (DELETED)
3. ESSX service/Digital ESSX service/MultiServ service/MultiServ PLUS service/BellSouth Centrex service
4. Wide Area Telecommunications Service (Intrastate)²

(N)

Note 1: Premises is defined in Section A1.

Note 2: Effective December 31, 2021, Wide Area Telecommunications Service is withdrawn for residential customers.

(N)

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE

A119.1 General

(Obsoleted 7-31-2004, Type D) Not available for new installations, additions or transfers of service.

- A.** Wide Area Telecommunications Service² (WATS) is the furnishing of dial type telecommunications between an exchange line or a WATS access line and other exchange terminations of this Company and its connecting companies within the same LATA in the state of Louisiana in accordance with the terms, conditions and charges specified in this Guidebook. The WATS charges set forth herein are in payment for the service furnished between the calling and called terminations. The Company provides intraLATA WATS Service. Toll Free Dialing (TFD)² is the term now used to describe the service formerly known as 800 Service². Toll Free Dialing Service provides incoming service utilizing 8XX numbers. Additional 8XX codes will be activated as required for Toll Free Dialing Service. For both Outward WATS and Toll Free Dialing Service, intraLATA service may be subscribed to separately or may be subscribed to in combination (Combined WATS) with an interLATA carrier's interLATA WATS or WATS-like service requiring the use of the Company's WATS serving office. Combined Outward WATS and intraLATA only Outward WATS require the use of a WATS access line from A119.5.4. Option TFD Service and Open TFD Service¹ can be terminated, at the direction of the customer, on a WATS access line from A119.5.4 or on an exchange line purchased from the appropriate guidebook. See A119.5.20, following for applicable charges when terminating on an exchange line. For the rules, regulations and rates of the interLATA portion of these services, refer to the interLATA carrier's tariffs. (C)
- B.** Dial type telecommunications, as specified in A. preceding, for Combined Outward WATS and intraLATA only Outward WATS must be dialed and completed from or to a WATS access line. For Option TFD Service and Open TFD Service, service can be completed to a WATS access line or an exchange line. In all cases communications must be completed without the assistance of a Company operator, except that a Company operator will
1. reach the called telephone number where facilities are not available for customer dial completion,
 2. reach the called telephone number when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 3. re-establish a call which has been interrupted by cutoff or poor transmission after the called number has been reached.
- C.** WATS is provided as either Outward WATS or Toll Free Dialing Service (Inward WATS). Combined and IntraLATA Outward WATS require a WATS access line arranged for outward calling only. Option TFD Service and Open TFD Service can, at the direction of the customer, be terminated on a WATS access line arranged for inward calling only or an exchange line. For service terminating on an exchange line, only one toll free dialing number can be assigned to terminate on any one exchange line number. The termination of Toll Free Dialing Service to an existing Outward WATS or Open TFD Service or Option TFD Service telephone number is prohibited. An exchange line number may include residence or business line or trunk numbers including DID numbers from Section A12.
- D.** A WATS access line or exchange line for Option TFD Service and Open TFD Service is the transmission path between a WATS termination (as defined in A119.1.E.) and the point in the Company central office where access to the public switched network is obtained for the purpose of completing WATS calls. A WATS access line may also be provided over an intraLATA high capacity channel facility equipped with outward WATS or Toll Free Dialing Service functionality. See B7.3 for additional applicable charges.
- E.** The WATS access line or exchange line may terminate in one of the following:
1. A connection to a network control signaling unit on the customer's premises,
 2. A connection to terminal equipment, a terminating system, or a communications system on the customer's premises,
 3. A connection to switching equipment in the Company central office, or
 4. A connection to an Interexchange Carrier (IC) feature group service in the Company central office

Note 1: The Area of Service for Open TFD Service provided on a WATS Access Line must be the state.

Note 2: Effective December 31, 2021, Wide Area Telecommunications Service, Toll Free Dialing (TFD) Service, and 800 Service are withdrawn for residential customers. (N)

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates And Charges (Cont'd)

A119.5.20 Toll Free Dialing³ (TFD) Service Charges

A. TFD Service Termination On An Exchange Line

(Obsoleted 12/1/95 – Type B) Applies to items (b) *under Business headings*.

(DELETED)

(Obsoleted 07/31/04 – Type D) Not available for new installations. Applies to all other items below.

1. Business

The following rates apply when Option TFD Service terminates on an exchange line.

		Monthly Rate	Nonrecurring Charge	USOC
(a)	Per TFD Service number terminating on an exchange line, per LATA ^{1,2}	\$3.00	\$10.00	WFASX
(b)	Per each additional TFD Service number established at the same time, per LATA ^{1,2}	3.00	20.00	WFAAL
(c)	Per TFD record changed	-	15.00	REAPT

2. **(DELETED)**

3. Business

The following rates apply when Open TFD Service (Intrastate only) terminates on an exchange line.

(a)	Per TFD Service number terminating on an exchange line ¹	3.00	10.00	WSE1X
(b)	Per each additional TFD Service number established at the same time ¹	3.00	20.00	WSE2X
(c)	Per TFD record changed	-	15.00	REAPT

4. **(DELETED)**

Note 1: When this service is terminated on an existing exchange line, Section A4. Service Connection Charges do not apply to that exchange line. When this service is ordered in conjunction with the new connection of an exchange line, appropriate Service Connection Charges in Section A4. apply to the exchange line only. Section A4. charges will never apply to the Option TFD Service or Open TFD Service.

Note 2: When Toll Free Dialing Service is provided by other than the Company and the Company is designated as the intraLATA carrier, only appropriate service establishment charges from Section A4. apply.

Note 3: Effective December 31, 2021, Toll Free Dialing (TFD) Service is withdrawn for residential customers.

(C)

(C)

(D)

(D)

(D)

(N)

A119. OBSOLETE SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE
A119.5 Rates And Charges (Cont'd)

A119.5.20 Toll Free Dialing³ (TFD) Service Charges (Cont'd)

(C)

A. TFD Service Termination on an Exchange Line (Cont'd)

5. Business

The following rates apply when Open TFD Service (Interstate) terminates on an exchange line.

		Monthly Nonrecurring		
		Rate	Charge	USOC
(a)	Per Toll Free Dialing Service Number Terminating on an exchange line ¹	\$3.00	\$10.00	WSG1X
(b)	Per each additional TFD Service number established at the same time ¹	3.00	20.00	WSG2X
(c)	Per TFD record changed	-	15.00	REAPT

(DELETED)

(D)

B. Variable Call Destination Rates

1. The following rates apply when an Area of Service greater than one LATA is selected. It provides for multiple terminations (one ten-digit telephone number per LATA) of Option TFD Service.

(a)	Per Toll Free Dialing record established	2.00	10.00	E8H
(b)	Per TFD record changed	-	15.00	REAPT

C. Toll Free Dialing Nonrecurring Charge Exception

Nonrecurring Charges will not apply for adding a service during selected periods of special promotion of that service. During such promotion, the following services may be ordered without Nonrecurring Charges.

1. Open TFD Service
2. Option TFD Service

Note 1: When this service is terminated on an existing exchange line, Section A4. Service Connection Charges do not apply to that exchange line. When this service is ordered in conjunction with the new connection of an exchange line, appropriate Service Connection Charges in Section A4. apply to the exchange line only. Section A4. charges will never apply to the Option TFD Service or Open TFD Service.

Note 2: When Toll Free Dialing Service is provided by other than the Company and the Company is designated as the intraLATA carrier, only appropriate service establishment charges from Section A4. apply.

Note 3: Effective December 31, 2021, Toll Free Dialing (TFD) Service is withdrawn for residential customers.

(N)

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 Note 1: Effective December 31, 2021, Wide Area Telephone Service is withdrawn for residential customers.	 (N)