TARIFF DISTRIBUTION

FILE PACKAGE NO.: LA-21-0039

DATE: September 1, 2021

STATE: LOUISIANA

EFFECTIVE DATE: 09/01/2021

TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase residence and business State Universal Service Fee (USF)

charge

 $\begin{array}{ccc} \underline{\textbf{TARIFF SECTION}} & \underline{\textbf{PAGE NUMBER}} & \underline{\textbf{PAGE REVISION}} \\ 6003 & 1 & 0038 \end{array}$

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.1 General

- A. Rates for basic local exchange service are related to the total main station lines; main Centrex Type Services station lines and private branch exchange trunks in the Basic Local Calling Area as described in A3.6.
- **B.** Base Rate Areas, Zone Rate Areas, and Exchange Service Areas for each exchange are identified on maps filed as a supplement to the Guidebook.
- C. The rate for service and equipment not specifically shown in this section are presented in other sections.
- **D.** Individual main station line service is comprised of serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the offering selected by the customer.
- **E.** Effective with billing periods on or after May 13, 1987, a subscriber line charge is implemented at the rates shown following. The subscriber line charge is applicable to each working access line.

		Monthly	
		Rate	USOC
1.	Subscriber Line Charge – Residence		
	(a) Each	\$.80	9LP

F. As authorized in Louisiana Public Service Commission (LPSC) General Order dated April 29, 2005, a monthly surcharge may be imposed for the recovery of expenses paid to the State Universal Service Fund (SUSF). This fee/surcharge will appear on retail (not wholesale) customer bills as "LA Universal Service Fee" and will be applied to access lines, trunks and NARs (Network Access Registers). The fee will not be applied to Lifeline services, private lines or ISDN B-channels.

		6	T T	Monthly		
					Rate	USOC
1.	State USF Fee					
	(a)	Each			<i>\$4.81</i>	NA

G. Residence Access Line Retention Offer

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12 month credit through the end of their promotion period.

Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) flat rate access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:

- 1. Customers must keep the required services for 30 days to receive the benefit of this offer.
- 2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
- 3. If the customer disconnects the flat rate line(s) or moves from their current location, the remaining benefits will cease.
- 4. AT&T employees are not eligible for this offer.CX
- 5. Customer must be calling into AT&T to disconnect their local service.
- 6. This offer is available on a maximum of two (2) flat rate lines (a maximum monthly reward of \$12).
- 7. Not stackable with any other regulated retention offer that provides a monthly discount.
- 8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
- 9. This offer is only available for retention purposes.
- 10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.