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A7. CO N TELEPHONE SERVICE

A7.1 Reserved For Future Use

A7.2 Reserved For Future Use

A7.3 Reserved For Future Use

A7.4 Access Line Service For Custom er-Provided Public Telephones (Obsoleted, See Section A107)

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Page 1.1 is hereby deleted in its entirety and removed from this Guidebook.

A7. CO N TELEPHONE SERVICE

A7.4 Access Line Service For Custom er-Provided Public Telephones (Obsol eted, See Section A107) (Contd) o)

A7. CON TELEPHONE SERVICE

A7.4 Access Line Service For Customer-Provided Public Telephones (Obsol~~e~~ted, See Section A107) (Contd) o)

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A7. CO N TELEPHONE SERVICE

A7.4 Access Line Service For Custom er-Provided Public Telephones (Obsol eted, See Section A107) (Contd) 0)

Page 3.1 is hereby deleted in its entirety and removed from this Guidebook.

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A7. CON TELEPHONE SERVICE

A7.4 Access Line Service For Customer-Provided Public Telephones (Obsol~~et~~<sup>d</sup>, See Section A107) (Contd) <sup>o)</sup>

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A7. CO N TELEPHONE SERVICE

A7.4 Access Line Service For Custom er-Provided Public Telephones (Obsol eted, See Section A107) (Contd) 0)

Page 5.1 is hereby deleted in its entirety and removed from this Guidebook.



A 7. CO N TELEPHONE SERVICE

A 7.5 Regrouping (Obsoleted, See Section A107)

o)

A 7.6 Reserved For Future Use

A 7.7 Reserved For Future Use

A 7.8 (DELETED)

Pages 6.1 through 12 are hereby deleted in their entirety and removed from this Guidebook.

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## A107.OBSOLETE SERVICE OFFERINGS - COIN TELEPHONE SERVICE

### A107.3 Reserved for Future Use

### A107.4 Access Line Service For Custom er-Provided Public Telephones

(T) (D)

Obsoleted June 1, 2021; Type D. Beginning June 1, 2021, new orders for this service will no longer be accepted. Current subscribers may keep their service at its existing location. The Company currently plans to discontinue this service on or after June 1, 2025.

(N)

#### A107.4.1 Definition And Requirements

(T) (D)

A. Access line service for custom er-provided public telephones is an exchange line service provided at the request of a subscriber for telecommunication use by the general public.

(D)

1. This access line service is provided on a flat rate basis in wire centers noted in paragraph A107.4.2.
2. This access line service is provided for use with custom er-provided non-coin-operated public telephones or custom er-provided coin-operated public telephones.
3. Completion of local messages is provided by the Company.
4. The subscriber shall be responsible for the installation, maintenance and operation of custom er-provided public telephones used in connection with this service.
5. Custom er-provided public telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations.
6. The service is furnished subject to the condition that all applicable terms and conditions in Section A2. will be adhered to, with the exception of A2.2.A. and A2.2.B., which restrict the use of service and prohibit payment to the custom er by another for use of the service.
7. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Guidebook.
8. This service is not subject to concessions.
9. This service may not be suspended at a reduced rate.
10. Access line service for custom er-provided public telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.
11. This access line may include an optional screening feature to prevent the operator from allowing toll charges against the subscriber's line. The operator also cannot perform coin collecting functions.
12. The Company is not responsible for refunds of coins deposited in custom er-provided coin-operated public telephones.
13. Custom er-provided public telephones may not be attached to other types of access lines.
14. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.

(T) (D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(M)

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**A107.OBSOLETE SERVICE OFFERINGS - COIN TELEPHONE SERVICE**
**A107.4 Access Line Service For Customer-Provided Public Telephones (Cont'd)**

(r) (0)

**A107.4.1 Definition And Requirements (Cont'd)**

(r) (0)

**A. (Cont'd)**

(0)

15. The following public service considerations are applicable to Customer-Provided Public Telephones:

(0)

a. All customer-owned instruments must be registered under Part 68 of the FCC Regulation Program to be connected to the Exchange Network.

(0)

b. Must apply for and receive a Certificate of Authority to Operate number from the Louisiana Public Service Commission (LPSC), as required by LPSC General Order dated March 30, 1995, before the Company connects the public telephone access line(s). Proof of Certification must be furnished to the Company.

(0)

c. The instruments must be able to accommodate the hearing impaired and handicapped persons.

(0)

d. The instruments must be installed in compliance with the National Electrical Safety Code.

(0)

e. There shall be no charge to the station user for Directory Assistance calls dialed (1+411 and 1+555-1212) from a ten-cent customer-provided public telephone. The charge to the station user for Directory Assistance calls (1+411 and 1+555-1212) from any other customer-provided public telephone is not to exceed the maximum amount authorized by the Commission for a Company coin telephone in that exchange.

(0)

f. Non-chargeable Operator, 911 and 800 numbers, must be able to be made without a coin deposit, and with no time limitation.

(0)

g. Emergency numbers (Operator Assistance and 911) must be clearly posted at each instrument location.

(0)

h. Information must be displayed on the instrument consisting of

(0)

(1) the Certificate of Authority to Operate number issued by the Louisiana Public Service Commission,

(0)

(2) the address and telephone number where a caller can obtain assistance in the event the instrument malfunctions in any way, and

(0)

(3) procedures for obtaining a refund from the owner.

(0)

i. The instruments must have any and all operating instructions posted thereon.

(0)

j. The charge to initiate a local call is not to exceed the maximum amount authorized by the Commission for a Company coin telephone in that exchange including those stations located in public assisted housing projects, hospitals, and nursing homes.

(0)

k. Coins must be returned by the instruments for any incomplete calls.

(0)

l. All repairs shall be performed on the instruments, within a reasonable amount of time, the responsibility for which is placed upon the owner of the telephone.

(0)

m. (DELETED)

n. A subscriber must order a separate public access line for each instrument installed and will be billed the guidebook rate for each such access line.

(0)

o. In order to protect the public access line user's right to privacy, the customer-provided instrument must be capable of disabling any extension telephone also on the line during the time the public telephone is in use.

(0)

p. Local telephone directories shall be provided by the instrument owner for each access line capable of completing local calls.

(0)

q. Violations of Commission rules pertaining to public telephone service, of these guidelines and certification requirements contained in this Order will subject these access lines to disconnection of service if the deficiency is not corrected within ten (10) days from the date of notification to the subscriber.

(0)

16. For customers subscribing to Caller ID - Deluxe, if the incoming call originates from a customer-provided public telephone, the name information transmitted will always be "Pay Phone".

(0)

A107.OBSOLETE SERVICE OFFERINGS -CON TELEPHONE SERVICE

A107.4 Access Line Service For Customer-Provided Public Telephones (Contd)

(F) (D)

A107.4.2 Availability

(F) (D)

A. Effective August 1, 2017, Access Line Service For Payphone Service Provider Telephones is only available in locations served by the following Wire Centers, listed by exchange:

(D)

<u>Exchange</u>	<u>Wire Center(s) where Available</u>	
Abbeville	ABVLLAM A	(D)
Alexandria	ALXNLAM A	(D)
Bastrop	BSTRLAM A	(D)
Baton Rouge	BTRGLAGW ,BTRGLAIS,BTRGLAM A ,BTRGLAOH , BTRGLASB	(D)
Bogalusa	BGLSLAM A	(D)
Bunkie	BUNKLAM A	(D)
Columbia	CLMALAM A	(D)
Crowley	CRWYLAM A	(D)
Deridder	DRDRLAM A	(D)
Farmerville	FRVLLAM A	(D)
Greenwood	GNWDLAM A	(D)
Hammond	HMNDLAM A	(D)
Houghton	HGTNLAM A	(D)
Houma	HOUMLAM A	(D)
Jackson	JCSNLAM A	(D)
Lafayette	LFYTLAM A	(D)
Lake Charles	LKCHLADT ,LKCHLAUN	(D)
Lake Providence	LKPRLAM A	(D)
Leesville	LEVLLABF	(D)
Loreauville	LRVLLAM A	(D)
Marksville	MKVLLAM N	(D)
Monroe	MONRLADS ,MONRLAM A	(D)
Organ City	MRCYLA IN	(D)
Napoleonville	NPVLLAM A	(D)
New Iberia	NWIBLAM A	(D)
New Orleans	NWORLAAR ,NWORLACM ,NWORLAM A ,NWORLAM C , NWORLAM T ,NWORLARV	(D)
Opelousas	OPLSLATL	(D)
Rayville	RYVLLAM A	(D)
Shreveport	SHPTLABS ,SHPTLACL ,SHPTLAM A ,SHPTLASG	(D)
Slideell	SLIDLAM A	(D)
Springfield	SPFDLAM A	(D)
St. Joseph	STJSLAM A	(D)
Tallulah	TLLHLAM A	(D)
Thibodaux	THBDLAM A	(D)
Tunica	TUNCLAM A	(D)
Vinton	VNTNLAM A	(D)
Zwolle	ZWLLLAM A	(D)

A107.4.3 Reserved For Future Use

(F) (D)

A107.4.4 Reserved For Future Use

(F) (D)

A107.OBSOLETE SERVICE OFFERINGS - CON TELEPHONE SERVICE

A107.4 Access Line Service For Customer-Provided Public Telephones (T) (D)

A107.4.5 Rates And Charges (T) (D)

A. Access line service for customer-provided public telephones is provided on a flat rate basis. (D)

1. The access line service will be charged as follows. This rate allows flat rate local calling for all calls placed within the basic local calling area and includes operator screening as well as central office blocking as further described in b.(1) following. (D)

a. Access line basic rate (D)

(1) Per Access Line (D)

Monthly (D)

Rate

USOC (D)

(a) Flat Rate (D)

\$25.00

NA (D)

b. Access Line Feature Charges<sup>1</sup> (D)

(1) Public telephone access line (D)

(a) Unrestricted, outward, each (D)

\$-

1ZB (D)

(b) Unrestricted, two-way, each (D)

-

1ZA (D)

(c) Restricted, outward, each<sup>2,3</sup> (D)

-

2D2 (D)

(d) Restricted, two-way, each<sup>2,3</sup> (D)

-

1FZ (D)

(e) Restricted, outward, each<sup>2,3,4</sup> (D)

-

1Z3 (D)

(f) Restricted, two-way, each<sup>2,3,4</sup> (D)

-

1Z5 (D)

(g) Restricted, outward, each<sup>2,3,5</sup> (D)

-

13D (D)

(h) Restricted, two-way, each<sup>2,3,5</sup> (D)

-

13E (D)

c. Local messages within the Expanded Local Calling Area will be charged as appropriate. (D)

2. Service charges are applied on the same basis as for individual line business service covered in Section A 4. (D)

3. At the request of the subscriber, Touch-Tone Calling Service may be provided at no charge to the customer. (D)

4. The subscriber is responsible for Directory Assistance service charges. (D)

5. Trouble Determination charges are applied on the same basis as for Business Service covered in Section A 4. (D)

6. Directory listings in connection with two-way public telephone access lines will be furnished. Listings are not available for outward public telephone access lines. (D)

7. Non-sent paid local calls will be rated to the end user at the rate set forth in A107.4.5 B. plus the appropriate operator surcharge in Section A 3. (T) (D)

B. Local End User Message Charges (D)

1. Local messages placed within the basic local calling area from pay telephones are charged as follows: (D)

(a) Each five minutes or fraction thereof (D)

Rate (D)

\$ 30

USOC (D)

NA (D)

A107.4.6 Reserved for Future Use (T) (D)

Note 1: For the Access Line Feature options which do not offer central office blocking of 900 calls, this feature is available at the request of the subscriber as provided under Customized Code Restriction (CCR) Option #4 for business line customers. (D)

Note 2: Provides operator screening. (D)

Note 3: Provides central office blocking of 011+ calls direct distance dialed to numbers outside the North American Numbering Plan. (D)

Note 4: 1+900, 7 digit local, 1+ to the Expanded Local Calling Area and 1+DDD are blocked from completion. (D)

Note 5: 1+900, 1+DDD and 1+ to the Expanded Local Calling Area are blocked from completion. (D)

A107.OBSOLETE SERVICE OFFERINGS - CON TELEPHONE SERVICE

A107.4 Access Line Service For Customer-Provided Public Telephones (Contd) (T) (D)

A107.4.7 Customer Provided Public Inmate Calling Service (CPPICS) (T) (D)

- A. Access line service for customer-provided public telephone service when provided for exclusive use of inmates (hereafter called Customer-Provided Public Inmate Calling Service, or CPPICS) served within the confines of a penal, correctional or mental institution. (D)
- B. Access lines to this service must be dedicated with one line for each station located within the inmate served area. (D)
- C. Charges to initiate public calls utilizing these access lines are not to exceed the amounts specified in this Section for Public Telephone Service. (D)
- D. In lieu of Public Telephone Access Service as described elsewhere in A107.4, CPE stations subscribing to CPPICS are provisioned by the customer as follows: (T) (D)
  - 1. May be arranged for outward only calling. (D)
  - 2. May be arranged to terminate calls after a certain amount of conversation time, or in cases of an emergency in accordance with any Rules and Regulations of the Commission and upon notification to the Company of such an arrangement. The Company will not provide credit or equivalent service to the called or calling parties for such calls. (D)
  - 3. Shall be arranged to block Directory Assistance calls. (D)
  - 4. Unrestricted public telephone service may be provided at the administrator's request in a fully supervised location. (D)
  - 5. Shall be arranged to allow only 0+ collect calls for local, intraLATA, and interLATA calls and to block all other calling including, but not limited to, local direct, third number, 1+ sent-paid, 0+ sent-paid, 0- sent-paid, all 0-, 700, 800, 900, 950, 911, and 101XXXX. Where here, however, the customer-provided stations can block additional digit dialing after initial call set-up, 1+ long distance and seven digit local calling may be permitted. (D)
  - 6. May be arranged for seven digit sent-paid local calling and for 0+ collect calling for intraLATA, and interLATA calling. (D)
  - 7. May be arranged to limit individual inmate calls to approved telephone numbers. (D)
  - 8. May be arranged to block access to certain telephone numbers. (D)
  - 9. At the request of the facility administrator, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders. (D)
- E. Rates and charges for access line service for CPPICS are provided in A107.4.5. At the request of the facility administrator, blocking of equal access calls (101XXXX) may be provided on telephones for exclusive use of inmates at the rate following. (T) (D)

(1) Blocking of equal access calls (101XXXX) from completion

	Rate	USOC
(a) Per line	\$1.04	PSE

- F. Except as modified herein, applicable terms, conditions and requirements as set forth elsewhere in A107.4 for customer-provided public telephones will apply to CPPICS, including availability provided in A107.4.2. (T) (D)
- G. A notice shall be conspicuously displayed near CPPICS telephones which notifies inmates that the prison facility may monitor, time and restrict service from such phones and that information, such as date and time of call, duration of call, and originating and terminating number, may be furnished to the facility, and further, that the use of these telephones constitutes consent to this service. (D)

A107.OBSOLETE SERVICE OFFERINGS - CON TELEPHONE SERVICE

A107.5 Regrouping

- A . Rates for Access Line Service for Customer-Provided Public Telephones are set out in this section for each exchange and vary between exchanges depending upon the number of main stations, including PBX trunks and Centrex Type Services main station lines, in the Basic Local Calling Area of each exchange, as indicated in the herein filed Statewide Rate Schedule. When the number of main stations within the Basic Local Calling Area of an exchange increases to the extent of exceeding, for four (4) consecutive month-end counts, the upper limit of the group under which billing has been made, or decreases to the extent of being less, for four (4) consecutive month-end counts, than the lower limit of the group under which billing has been made, the Company shall file, in accordance with the statutory provisions and Rules and Regulations of the Commission, a revised local exchange guidebook, to be effective with billing dates beginning two (2) months after the fourth (4th) month-end count, reclassifying that exchange to the appropriate group; provided, however, that when an exchange has been reclassified solely because of growth in the number of main stations within the existing local calling area, such exchange shall not be reclassified again for the next 24 months solely because of further growth within the Basic Local Calling Area. Provided further, however, that when the number of main stations within the Basic Local Calling Area will be increased because of expansion of the Basic Local Calling Area due to a change in extended area service, to the extent of exceeding the upper limit of the group under which billing has been made, the Company shall file, in advance of the change in such local calling area, revised local exchange guidebooks, to be effective on the date of change in the calling area, reclassifying the exchange to the appropriate group.
- B . The Company will publish notice three (3) times in the official journal of the municipality and/or parish in which the exchange to be regrouped is located stating the effective date of the regrouping change which shall not be less than 30 days from the first publication.
- C . Rate changes under the regrouping provisions of this guidebook shall be effective on a billing period basis during the month indicated on the applicable guidebook page.

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A107.6 Reserved For Future Use

(M)

A107.7 Reserved For Future Use

(M)

A107.8 (DELETED)

(M)



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Note 1: This service appears in the General Subscriber Services Tariff, Section A 35.

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