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PURPOSE: With this project, we will be moving Coin services in A7 from the General Subscriber Services Tariff (GSST) to the General Exchange Guidebook (GEGB)

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A7. COIN TELEPHONE SERVICE

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A7. COIN TELEPHONE SERVICE

A7.1 Reserved For Future Use**A7.2 Reserved For Future Use****A7.3 Reserved For Future Use****A7.4 Access Line Service For Customer-Provided Public Telephones**

(M)

(M)

(M1)

A7.4.1 Definition And Requirements

(M1)

- A. Access line service for customer-provided public telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public. (M1)
1. This access line service is provided on a flat rate basis. (M1)
 2. This access line service is provided for use with customer-provided non-coin-operated public telephones or customer-provided coin-operated public telephones. (M1)
 3. Completion of local messages is provided by the Company. (M1)
 4. The subscriber shall be responsible for the installation, maintenance and operation of customer-provided public telephones used in connection with this service. (M1)
 5. Customer-provided public telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations. (M1)
 6. The service is furnished subject to the condition that all applicable *terms and conditions* in Section A2. will be adhered to, with the exception of A2.2.1.A. and A2.2.1.B., which restrict the use of service and prohibit payment to the customer by another for use of the service. (T)(M1)
 7. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this *Guidebook*. (T)(M1)
 8. This service is not subject to concessions. (M1)
 9. This service may not be suspended at a reduced rate. (M1)
 10. Access line service for customer-provided public telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location. (M1)
 11. This access line may include an optional screening feature to prevent the operator from allowing toll charges against the subscriber's line. The operator also cannot perform coin collecting functions. (M1)
 12. The Company is not responsible for refunds of coins deposited in customer-provided coin-operated public telephones. (T)(M1)
 13. Customer-provided public telephones may not be attached to other types of access lines. (M1)
 14. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account. (M1)

Page 1.1 is hereby deleted in its entirety and removed from this Guidebook.

(N)

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Customer-Provided Public Telephones (Cont'd)

A7.4.1 Definition And Requirements (Cont'd)

A. (Cont'd)

15. The following public service considerations are applicable to Customer-Provided Public Telephones: (M)
- a. All customer-owned instruments must be registered under Part 68 of the FCC Regulation Program to be connected to the Exchange Network. (M)
 - b. Must apply for and receive a Certificate of Authority to Operate number from the Louisiana Public Service Commission (LPSC), as required by LPSC General Order dated March 30, 1995, before the Company connects the public telephone access line(s). Proof of Certification must be furnished to the Company. (M)
 - c. The instruments must be able to accommodate the hearing impaired and handicapped persons. (M)
 - d. The instruments must be installed in compliance with the National Electrical Safety Code. (M)
 - e. There shall be no charge to the station user for Directory Assistance calls dialed (1+411 and 1+555-1212) from a ten-cent customer-provided public telephone. The charge to the station user for Directory Assistance calls (1+411 and 1+555-1212) from any other customer-provided public telephone is not to exceed the maximum amount authorized by the Commission for a Company coin telephone in that exchange. (M)
 - f. Non-chargeable Operator, 911 and 800 numbers, must be able to be made without a coin deposit, and with no time limitation. (M)
 - g. Emergency numbers (Operator Assistance and 911) must be clearly posted at each instrument location. (M)
 - h. Information must be displayed on the instrument consisting of (M)
 - (1) the Certificate of Authority to Operate number issued by the Louisiana Public Service Commission, (M)
 - (2) the address and telephone number where a caller can obtain assistance in the event the instrument malfunctions in any way, and (M)
 - (3) procedures for obtaining a refund from the owner. (M)
 - i. The instruments must have any and all operating instructions posted thereon. (M)
 - j. The charge to initiate a local call is not to exceed the maximum amount authorized by the Commission for a Company coin telephone in that exchange including those stations located in public assisted housing projects, hospitals, and nursing homes. (M)
 - k. Coins must be returned by the instruments for any incomplete calls. (M)
 - l. All repairs shall be performed on the instruments, within a reasonable amount of time, the responsibility for which is placed upon the owner of the telephone. (M)
 - m. (DELETED)
 - n. A subscriber must order a separate public access line for each instrument installed and will be billed the *guidebook* rate for each such access line. (T)(M)
 - o. In order to protect the public access line user's right to privacy, the customer-provided instrument must be capable of disabling any extension telephone also on the line during the time the public telephone is in use. (M)
 - p. Local telephone directories shall be provided by the instrument owner for each access line capable of completing local calls. (M)
 - q. Violations of Commission rules pertaining to public telephone service, of these guidelines and certification requirements contained in this Order will subject these access lines to disconnection of service if the deficiency is not corrected within ten (10) days from the date of notification to the subscriber. (M)
16. For customers subscribing to Caller ID - Deluxe, if the incoming call originates from a customer-provided public telephone, the name information transmitted will always be "Pay Phone". (M)

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Customer-Provided Public Telephones (Cont'd)

(M)

A7.4.2 Reserved For Future Use

(M)

A7.4.3 Reserved For Future Use

(M)

A7.4.4 Reserved For Future Use

(M)

A7.4.5 Rates And Charges

(M)

A. Access line service for customer-provided public telephones is provided on a flat rate basis.

(M)

1. The access line service will be charged as follows. This rate allows flat rate local calling for all calls placed within the basic local calling area and includes operator screening as well as central office blocking as further described in b.(1) following.

(M)

a. Access line basic rate

(M)

(1) Per Access Line

(M)

**Monthly
Rate**

USOC

(a) Flat Rate

\$25.00

NA

(M)

b. Access Line Feature Charges¹

(M)

(1) Public telephone access line

(M)

(a) Unrestricted, outward, each

\$-

1ZB

(M)

(b) Unrestricted, two-way, each

-

1ZA

(M)

(c) Restricted, outward, each^{2,3}

-

2D2

(M)

(d) Restricted, two-way, each^{2,3}

-

1FZ

(M)

(e) Restricted, outward, each^{2,3,4}

-

1Z3

(M)

(f) Restricted, two-way, each^{2,3,4}

-

1Z5

(M)

(g) Restricted, outward, each^{2,3,5}

-

13D

(M)

(h) Restricted, two-way, each^{2,3,5}

-

13E

(M)

c. Local messages within the Expanded Local Calling Area will be charged as appropriate.

(M)

2. Service charges are applied on the same basis as for individual line business service covered in Section A4.

(M)

3. At the request of the subscriber, Touch-Tone Calling Service may be provided at no charge to the customer.

(M)

4. The subscriber is responsible for Directory Assistance service charges.

(M)

5. Trouble Determination charges are applied on the same basis as for Business Service covered in Section A4.

(M)

6. Directory listings in connection with two-way public telephone access lines will be furnished. Listings are not available for outward public telephone access lines.

(M)

7. Non-sent paid local calls will be rated to the end user at the rate set forth in A7.4.5.B. plus the appropriate operator surcharge in Section A3.

(M)

B. Local End User Message Charges

(M)

1. Local messages placed within the basic local calling area from pay telephones are charged as follows:

(M)

(a) Each five minutes or fraction thereof

**Rate
\$.30**

**USOC
NA**

(M)

Note 1: For the Access Line Feature options which do not offer central office blocking of 900 calls, this feature is available at the request of the subscriber as provided under Customized Code Restriction (CCR) Option #4 for business line customers.

(M)

Note 2: Provides operator screening.

(M)

Note 3: Provides central office blocking of 011+ calls direct distance dialed to numbers outside the North American Numbering Plan.

(M)

Note 4: 1+900, 7 digit local, 1+ to the Expanded Local Calling Area and 1+DDD are blocked from completion.

(M)

Note 5: 1+900, 1+DDD and 1+ to the Expanded Local Calling Area are blocked from completion.

(M)

Page 3.1 is hereby deleted in its entirety and removed from this Guidebook.

(N)

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Customer-Provided Public Telephones (Cont'd)

(M)

A7.4.5 Rates And Charges (Cont'd)

(M)

C. BellSouth PSP Reward Plan

(M)

1. Definition and Requirements

(M)

- a. The BellSouth PSP Reward Plan provides the Payphone Service Provider (PSP) a reward, ranging from 0 to 10 percent of the full price of the service, exclusive of taxes and fees, for a term commitment of 12 or 24 months to be applied monthly, one month in arrears. (M)
- b. Applicable taxes and fees will be based on the full price of all services, and no taxes or fees will be added to the amount of any reward under this program. The reward for each month will be reflected as a credit of the Other Charges and Credits section of the subscriber's BellSouth bill in the month following the month to which the reward relates. (M)
- c. The BellSouth PSP Reward Plan term structure will become effective when an authorized agent of the Company executes a Letter of Intent for the BellSouth PSP Reward Plan but not prior to the approval of this *offering*. (T)(M)
- d. The BellSouth PSP Reward Plan offers a reward on the access line rates in A7.4.5.A.1.a. and A7.4.5.A.1.b. preceding. The reward applied will be based on the number of PSP access lines subscribed to the BellSouth PSP Reward Plan and the term commitment agreed upon. (M)
- e. The PSP must subscribe all its payphone lines to the Company's Access Line Service for Customer-Provided Public Telephones. (M)
 - (1) This plan does not apply to Inmate lines. (M)
- f. The PSP agrees to send all 0+ local and intraLATA calls (not previously incurred as of the effective date of this *offering*) to the Company. These calls must: (T)(M)
 - (1) originate from a telephone line associated with the subscribing PSP's account, (M)
 - (2) originate and terminate in the same LATA, (M)
 - (3) be carried and completed by the Company via Company facilities and (M)
 - (4) be billed by the Company. (M)
- g. A termination charge may be assessed, at the discretion of the Company, to PSP subscribers who terminate or violate the requirements outlined in this section prior to the expiration of the term commitment. (M)
 - (1) The amount to be assessed for a Letter of Intent for the BellSouth PSP Reward Plan executed on or before February 24, 2003 will be as follows: (M)
 - (a) If the termination or violation occurs within the first 12 months of a new agreement or contract extension, 50 percent of the monthly access line rate multiplied by the number of months remaining in the term agreement, then multiplied by the number of lines subscribed to the BellSouth PSP Reward Plan on the termination date of the agreement; (M)
 - (b) If the termination or violation occurs within the second 12 months of a 24 month agreement or contract extension, 25 percent of the monthly access line rate multiplied by the number of months remaining in the term agreement, then multiplied by the number of lines subscribed to the BellSouth PSP Reward Plan on the termination date of the agreement. (M)
 - (2) A termination charge may be assessed, at the discretion of the Company, to PSP subscribers who terminate or violate the requirements outlined in this section prior to the expiration of the term commitment. The amount to be assessed on a Letter of Intent for the BellSouth PSP Reward Plan executed after February 24, 2003 will be equal to the amount of rewards previously received by the subscriber under the BellSouth PSP Reward Plan. (M)
- h. The rates listed in A7.4.5.A.1.a. and A7.4.5.A.1.b. for access line service are stabilized under the BellSouth PSP Reward Plan for the term of the agreement and these lines will be exempt from Company initiated increases. Decreases in the access line charges that are initiated by the Company will be passed along to the subscriber, however: (M)
 - (1) The Company reserves the right to restructure the BellSouth PSP Reward Plan discounts upon mandated rate reductions from the FCC, the Public Service Commissions and/or the Public Utility Commissions, to include rate rebalancing efforts. (M)

Any revisions to the BellSouth PSP Reward Plan will be made such that the subscribers will be charged a rate not to exceed the mandated rate and not to exceed the previous Reward Plan contracted rate. (M)

A7.4.6 Reserved for Future Use

(M)

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Customer-Provided Public Telephones (Cont'd)

A7.4.7 Customer Provided Public Inmate Calling Service (CPPICS) (M)

- A. Access line service for customer-provided public telephone service when provided for exclusive use of inmates (hereafter called Customer-Provided Public Inmate Calling Service, or CPPICS) served within the confines of a penal, correctional or mental institution. (M)
- B. Access lines to this service must be dedicated with one line for each station located within the inmate served area. (M)
- C. Charges to initiate public calls utilizing these access lines are not to exceed the amounts specified in this Section for Public Telephone Service. (M)
- D. In lieu of Public Telephone Access Service as described elsewhere in A7.4, CPE stations subscribing to CPPICS are provisioned by the customer as follows: (M)
 - 1. May be arranged for outward only calling. (M)
 - 2. May be arranged to terminate calls after a certain amount of conversation time, or in cases of emergency in accordance with any Rules and Regulations of the Commission and upon notification to the Company of such an arrangement. The Company will not provide credit or equivalent service to the called or calling parties for such calls. (M)
 - 3. Shall be arranged to block Directory Assistance calls. (M)
 - 4. Unrestricted public telephone service may be provided at the administrator's request in a fully supervised location. (M)
 - 5. Shall be arranged to allow only 0+ collect calls for local, intraLATA, and interLATA calls and to block all other calling including, but not limited to, local direct, third number, 1+ sent-paid, 0+ sent-paid, 0- sent-paid, all 0-, 700, 800, 900, 950, 911, and 101XXXX. Where, however, the customer-provided stations can block additional digit dialing after initial call set-up, 1+ long distance and seven digit local calling may be permitted. (M)
 - 6. May be arranged for seven digit sent-paid local calling and for 0+ collect calling for intraLATA, and interLATA calling. (M)
 - 7. May be arranged to limit individual inmate calls to approved telephone numbers. (M)
 - 8. May be arranged to block access to certain telephone numbers. (M)
 - 9. At the request of the facility administrator, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders. (M)
- E. Rates and charges for access line service for CPPICS are provided in A7.4.5. At the request of the facility administrator, blocking of equal access calls (101XXXX) may be provided on telephones for exclusive use of inmates at the rate following. (T)(M)
 - (1) Blocking of equal access calls (101XXXX) from completion (M)

	Rate	USOC
(a) Per line	\$1.04	PSE
- F. Except as modified herein, applicable *terms, conditions* and requirements as set forth elsewhere in A7.4 for customer-provided public telephones will apply to CPPICS. (T)(M)
- G. A notice shall be conspicuously displayed near CPPICS telephones which notifies inmates that the prison facility may monitor, time and restrict service from such phones and that information, such as date and time of call, duration of call, and originating and terminating number, may be furnished to the facility, and further, that the use of these telephones constitutes consent to this service. (M)

Page 5.1 is hereby deleted in its entirety and removed from this Guidebook. (N)

A7. COIN TELEPHONE SERVICE

A7.5 Regrouping

- A.** Rates for Access Line Service for Customer-Provided Public Telephones are set out in this section for each exchange and vary between exchanges depending upon the number of main stations, including PBX trunks and Centrex Type Services main station lines, in the Basic Local Calling Area of each exchange, as indicated in the herein filed Statewide Rate Schedule. When the number of main stations within the Basic Local Calling Area of an exchange increases to the extent of exceeding, for four (4) consecutive month-end counts, the upper limit of the group under which billing has been made, or decreases to the extent of being less, for four (4) consecutive month-end counts, than the lower limit of the group under which billing has been made, the Company shall file, in accordance with the statutory provisions and Rules and Regulations of the Commission, a revised local exchange *guidebook*, to be effective with billing dates beginning two (2) months after the fourth (4th) month-end count, reclassifying that exchange to the appropriate group; provided, however, that when an exchange has been reclassified solely because of growth in the number of main stations within the existing local calling area, such exchange shall not be reclassified again for the next 24 months solely because of further growth within the Basic Local Calling Area. Provided further, however, that when the number of main stations within the Basic Local Calling Area will be increased because of expansion of the Basic Local Calling Area due to a change in extended area service, to the extent of exceeding the upper limit of the group under which billing has been made, the Company shall file, in advance of the change in such local calling area, revised local exchange *guidebooks*, to be effective on the date of change in the calling area, reclassifying the exchange to the appropriate group.

(M)
(T)(M)
- B.** The Company will publish notice three (3) times in the official journal of the municipality and/or parish in which the exchange to be regrouped is located stating the effective date of the regrouping change which shall not be less than 30 days from the first publication.

(M)
- C.** Rate changes under the regrouping provisions of this *guidebook* shall be effective on a billing period basis during the month indicated on the applicable *guidebook* page.

(T)(M)

A7.6 Reserved For Future Use

(M)

A7.7 Reserved For Future Use

(M)

A7.8 (DELETED)

(M)

Pages 6.1 through 12 are hereby deleted in their entirety and removed from this Guidebook.

(N)

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Note 1: This service appears in the General Subscriber Services Tariff, Section A35.

(T)

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