

TARIFF DISTRIBUTION

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PURPOSE: Add paragraph identifying new URL where BellSouth Centrex
Control feature can be accessed

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A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.14 Systems Communication Service (SCS) (Cont'd)

B. Terms and Conditions (Cont'd)

- 6. When SCS involves more than one subscriber, each subscriber must consent to sharing of information with other subscribers that is necessary for implementation of SCS.

C. Rates and Charges

- 1. System Abbreviated Dialing Capability for 100 Numbers

	Nonrecurring Charge	USOC
(a) Per system ¹ (1AESS, DMS-100, 5ESS, EWSD®)	\$75.00	M2ADA
2. Change of SCS Translations		
(a) Per system (1AESS, DMS-100, 5ESS, EWSD®)	75.00	M2ACA

A12.25.15 Telephone Numbers and Facilities Reserved for Future Use

A. General

- 1. A customer may reserve preassigned telephone numbers and facilities necessary to meet their specified growth requirements at specific locations on a mutually agreeable date. In the event the customer elects not to be provided with reserve telephone numbers, timely station line additions cannot be assured and facilities necessary for growth requirements will be provided only within normal engineering and construction intervals.
- 2. Telephone numbers reserved for future use includes preassigned telephone numbers and the facilities required. Such telephone numbers and facilities will be removed from reserved status and assigned as active station lines as requested by the customer.
- 3. The assignment of telephone numbers and the sequence of numbers assigned to a subscriber's system is made at the discretion of the Company.
- 4. The service is furnished subject to the availability of facilities and telephone numbers.
- 5. Calls to reserved (unassigned) telephone numbers will be routed to intercept common recorded announcement facilities as specified in A12.25.1.A.
- 6. Telephone numbers furnished herein retain their reserved status until assigned to a station line at which time the service assumes rates and charges applicable to a BellSouth Centrex service station line.
- 7. Reserved numbers not assigned to a station line will be billed at the following rates until removed from reserved status or billed as an active BellSouth Centrex service station line.

B. Rates and Charges

- 1. Reserved BellSouth Centrex service telephone numbers

	Installation Charge	Monthly Rate	USOC
(a) Per reserved telephone number	\$-	\$9.30	CENAB

Note 1: Billing will be in increments of 100 numbers. Partial increments will be rounded up to the next 100.

(M)

Material previously appearing on this page now appears on page(s) 62.1 of this section.

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A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.16 BellSouth Centrex Control

Effective April 1, 2017, BellSouth Centrex Control can only be accessed at the following URL: <https://centrexmate.sbc.com>. Existing Centrex subscribers must obtain new login credentials and training prior to using the feature at this URL. Contact the Centrex Mate Help Desk at 800-635-7371 for assistance. (T) (N)

A. Description of Service

1. BellSouth Centrex Control is a feature of BellSouth Centrex service which utilizes a computer-based operations system accessed via an Internet connection or a Company Secure Network pending conversion to Internet access. BellSouth Centrex Control allows end users to activate and/or deactivate selected features and/or change certain service options and feature configurations on designated BellSouth Centrex service station lines. These changes can be performed on a per line basis or a bulk change basis. Subscriber provided equipment is required for the operation of BellSouth Centrex Control. The BellSouth Centrex Control feature is available where central office switching systems and facilities permit. ISDN station lines will only be controllable in the DMS-100 and 5ESS switches where facilities permit. (T) (M)
2. For access to BellSouth Centrex Control, the subscriber will be required to provide appropriate equipment and Internet access. Service established prior to June 30, 2006, using dedicated access lines will be converted to Internet access. (M)
3. BellSouth Centrex Control subscribers are subject to BellSouth Centrex service Terms and Conditions as stated in A12.25.
4. All features which are available via BellSouth Centrex service may not be available for BellSouth Centrex Control from all central offices. Non-controllable features may also be provided on a BellSouth Centrex Control station line. Rates and charges indicated for non-controllable Optional Features will be applicable.
5. If the Company provisions the station lines initially, the Company will provision the basic service capabilities/features indicated in A12.25.1.A. and the initial customer specified set of the available controllable standard and optional features as indicated in A12.25.21, or A12.26 for ISDN lines, on all station lines. If the subscriber requests that the Company provide access to some controllable optional features subsequent to initial installation, the nonrecurring charge in A12.25.16.E.5.(b) following will be applicable. Depending on the subscriber's serving central office switch type, all features may not be controllable via BellSouth Centrex Control.
6. If the subscriber wishes to provision the station line initially, the Company will first provide the station lines with the basic service capabilities/features indicated in A12.25.1.A.
7. BellSouth Centrex Control allows the subscriber to schedule changes for completion by the next business day or for a future business day. Additional priority changes may be requested and the changes completed the same day subject to switch access availability.
8. BellSouth Centrex Control is furnished subject to the availability of facilities and features.
9. If a subscriber requests BellSouth Centrex Control on any station lines in a system, all station lines in that system must be equipped for BellSouth Centrex Control. The Company reserves the right to make certain station lines inaccessible for BellSouth Centrex Control.
10. BellSouth Centrex Control supports dial-up access security through the use of a Security Card. BellSouth Centrex Control supports access security by requiring login and password identifiers. The subscriber must have one User Identification Code for each System Manager accessing the BellSouth Centrex Control Database. The User Identification Code includes a login and password and is used in conjunction with the Security Card. In addition, BellSouth Centrex Control ensures that the user can access only their portion of their database.
 The subscriber will be required to authenticate with a Security Card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the host computer. Once the subscriber has purchased the Security Card, the Company will provide the subscriber with a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in A12.25.16.E. following.
 If the subscriber has purchased a Security Card in conjunction with another feature or service offered by the Company, that Security Card may also be used in conjunction with BellSouth Centrex Control. It is up to the subscriber to notify the Company of any existing Security Card so the Company can ensure that the card is validated for multiple features and/or services.
11. The subscriber will be provided one User Identification Code login and password in conjunction with the Service Establishment, Initial Setup. Additional codes will be needed if multiple System Managers are accessing the data base at the same time. Additional User Identification Codes can be obtained from A12.25.16.E. following. (M1)

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.16 BellSouth Centrex Control (Cont'd)

A. Description of Service (Cont'd)

12. The subscriber will be provided one Data Base setup in conjunction with the Service Establishment, Initial Setup. (M)
13. At the subscriber's request, the Company may, on a temporary basis, agree to perform the following Activation/Deactivation/Change functions or TN swaps, as outlined in A12.25.16.E. following, for new and existing BellSouth Centrex service subscribers. TN Swaps can only be performed for like type station lines and facilities. (M)
 - Change station line features,
 - Delete features from a line or
 - Add new features to a line.
14. The BellSouth Centrex Control Service Establishment Charge will include 8 hours of initial training in the use of BellSouth Centrex Control. The initial training will be provided during normal business hours. Normal business hours are Monday through Friday, excluding legal holidays, from 8 a.m. to 5 p.m. All subsequent training, additional training, or training outside of normal business hours will be at charges indicated in A12.25.16.E. following. Prior to receiving this training, the subscriber should have knowledge of BellSouth Centrex service operation. Training provided for BellSouth Centrex Control and any associated charges are in addition to the training and charges indicated in A12.25.8. (M)
15. BellSouth Centrex Control provides the subscriber with the ability to print standard administrative reports.
16. BellSouth Centrex Control subscribers may have capabilities beyond those indicated in this section that are not available to non-Centrex Control subscribers.

B. Terms and Conditions

1. BellSouth Centrex Control is furnished subject to the availability of facilities and the ability of the software to control the requested feature.
2. Limitations and use of BellSouth Centrex Control as stated in Section A2. will apply.
3. Suspension of service at reduced rates as specified in A12.25.2 is not applicable if the customer utilizes BellSouth Centrex Control to deactivate station lines. Suspension of service by the Company will have reduced rates applicable as indicated in A12.25.2.
4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, or its employees, or agents, in line with this Guidebook.
5. To access the BellSouth Centrex Control database, the subscriber must use a voice grade line or the equivalent.
6. All BellSouth Centrex Control controllable lines in the 1AESS, 5ESS, DMS-100 and EWSD® switches must be provisioned with a Caller ID Station Link.
7. For station lines equipped with BellSouth Centrex Control, the subscriber can verify and/or display the assignment of features on a single line, range of station lines or all station lines to determine which station line or station lines have a particular feature or service option.
8. BellSouth Centrex Control changes must be entered in conjunction with the following:
 - Prior to Company designated schedules, or
 - As priority changes, or
 - As future dated transactions by the subscriber.
9. The subscriber will be responsible for installation, maintenance and testing of customer-provided compatible terminal equipment (CPE).
10. The Company does not assume responsibility for the compatibility or suitability of the subscriber's (CPE) equipment.
11. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of BellSouth Centrex Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

(M1)

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A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.16 BellSouth Centrex Control (Cont'd)

- B. Terms and Conditions (Cont'd)** (N)
12. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features. (M)
 13. The BellSouth Centrex Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's Published Directory Listings that changed as a result of a BellSouth Centrex Control TN Swap. The appropriate Service Charges specified in Section A4. apply. (M)
 14. The capability for a BellSouth Centrex Control subscriber to make TN swaps on BellSouth Centrex ISDN service is only available in 5ESS switches. (M)
 15. The subscriber must notify BellSouth when an available telephone number used or intended for use as an Additional Directory Number (ADN) is assigned, moved, or deleted by the subscriber in order to assure the appropriate treatment of required information such as PIC, 911, and repair service data. The Company is not responsible for any issues that may arise from inaccurate data or lack of subscriber notification. In the event any claim is brought against the Company in connection with any errors or omissions, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved. (M)
- C. Moves of Service**
1. When a subscriber elects to move service from one serving central office to a different serving central office, the BellSouth® Centrex Control Service Establishment charge will apply.
 2. Moves of Service terms and conditions as outlined in A12.25.7.A. preceding are applicable.
- D. Application of Rates**
1. BellSouth Centrex Control is available on a per station line basis to customers who subscribe to BellSouth Centrex service. If a subscriber chooses to have BellSouth Centrex Control, all station lines in the subscriber's system must be equipped for BellSouth Centrex Control. The Company reserves the right to make certain station lines inaccessible for BellSouth Centrex Control. All BellSouth Centrex service features which are controllable will be subject to the rates outlined in A12.25.16.E. following.
 2. The appropriate Service Charge(s) specified in Section A4. applies to the subsequent establishment of BellSouth Centrex Control.
 3. If BellSouth Centrex Control is ordered at the same time as BellSouth Centrex service, only one Service Charge is applicable.
 4. The Service Establishment, Initial Setup - Per System charge for BellSouth Centrex Control is for the initial establishment of the BellSouth Centrex Control feature.
This charge includes the Processor Connection, the initial User Identification Codes (Per User Login and password), the Database Establishment (Per System), and up to eight hours of training.
 5. The Security Card charge is applicable for each card ordered by the subscriber. This includes replacement of the card regardless of reason for replacement.