

TARIFF DISTRIBUTION

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DATE: March 1, 2017

STATE: LOUISIANA

EFFECTIVE DATE: 03/01/2017

TYPE OF DISTRIBUTION: Approved

PURPOSE: Establish or modify minimum balance requirements before Late
Payment Charges are assessed for residence customers in the GSST
Tariff

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
A002	13	0014
A002	13.0.1	0000

BELLSOUTH
 TELECOMMUNICATIONS
 LOUISIANA
 ISSUED: February 15, 2017
 BY: President - Louisiana
 Baton Rouge, Louisiana

GENERAL SUBSCRIBER SERVICES TARIFF

Fourteenth Revised Page 13
 Cancels Thirteenth Revised Page 13

EFFECTIVE: March 1, 2017

A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.3 Payment For Service (Cont'd)

- F. An administrative charge will be applied by the Company for each time a check or bank draft is returned by a bank to the Company for the reason of insufficient funds.
 - 1. Returned check/bank draft

- | | | | | |
|--|----------|----------------|-------------|--|
| | | Charge | USOC | |
| | (a) Each | \$20.00 | NA | |
- G. A *residence* customer's account will be considered as delinquent if not paid in full within 20 days of the date the bill is rendered by the Company. In addition, a late payment charge of 5 percent applies to each subscriber's bill **with a balance greater than \$5.00** (including amounts billed in accordance with the Company's Billing and Collection Services) when the previous month's bill has not been paid in full prior to the next billing date. The 5 percent charge is applied to the total unpaid amount carried forward less any penalty charges previously assessed and is included in the total amount due on the subscriber's current bill. (C)

A business customer's account will be considered as delinquent if not paid in full within 20 days of the date the bill is rendered by the Company. In addition, a late payment charge of 5 percent applies to each subscriber's bill (including amounts billed in accordance with the Company's Billing and Collection Services) when the previous month's bill has not been paid in full prior to the next billing date. The 5 percent charge is applied to the total unpaid amount carried forward less any penalty charges previously assessed and is included in the total amount due on the subscriber's current bill. (T)

- H. A termination charge may apply as described in A2.3.17.C.

I. Duplicate Bill Charges

General

A Duplicate Bill Charge will be applied upon a customer's request for duplicate copies of a telephone bill(s) in accordance with the charges specified following. This charge shall not apply for diskettes, magnetic tapes, and electronic data interchange or data transmitted bills. Concessions are not applicable for this service.

A Duplicate Bill Charge will not be applied in the following instances:

1. When customers programmatically receive additional copies of their bills each month;
2. When customers request a copy of the bill because of non-receipt of an initial bill after new connect, transfer or change of address of the bill;
3. When customers have not received a bill due to Company error in the address of the bill;
4. When customers request a copy of a toll credit limit bill or a final bill.

Charges

1. Duplicate Bill Charge
 Per copy of bill requested

		Residence	Business	USOC
	(a) Current and prior two (2) months	\$3.50	\$4.50	NA
	(b) Three (3) months or older	4.50	6.00	NA

(M)

Material previously appearing on this page now appears on page(s) 13.0.1 of this section.

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A2. GENERAL REGULATIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.3 Payment For Service (Cont'd)

J. Residence subscribers with overdue bill balances for their existing service, which has been temporarily suspended for nonpayment, who are unable to pay the charges in full may be allowed to retain their local service if they elect to have a full toll restriction placed on their existing service, at no charge, until the charges are paid. These subscribers may arrange to pay the outstanding balance in up to twelve (12) monthly installment payments (also see Section A4). An installment Billing Service Fee may apply as specified in Section A4. (M)

K. Miscellaneous Fees Associated With Payments

1. Payment Convenience Fee for Payment Made Via Telephone Call

A fee may apply for each instance of payment of outstanding charges when authorized by the subscriber by telephone (whether such telephone call was initiated by the subscriber or by the Company) and when the method of payment would allow the payment to be immediately credited to the subscriber's account, such as payment via a credit card, an electronic check (eCheck), or any other discretionary type payment that may be accepted by the Company through such telephone contacts. This fee will not apply for payments taken directly by subscribers to authorized Company payment locations, payments mailed in, automatic funds transfers, payments through the Company Internet website (www.bellsouth.com or www.att.com), and other conventional methods of payments. The subscriber would be informed of any applicable charges prior to processing the subscriber's request. (M)

a. Rates and Charges (M)

(1) Per Telephone Request (M)

	Rate	USOC	
(a) Residence	\$5.00	NA	(M)
(b) Business	5.00	NA	(M)