

TARIFF DISTRIBUTION

FILE PACKAGE NO.: LA-17-0028

DATE: March 1, 2017

STATE: LOUISIANA

EFFECTIVE DATE: 03/01/2017

TYPE OF DISTRIBUTION: Approved

PURPOSE: Establish or modify minimum balance requirements before Late
Payment Charges are assessed for residence customers

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A2. GENERAL TERMS AND CONDITIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.3 Payment For Service (Cont'd)

- F. An administrative charge will be applied by the Company for each time a check or bank draft is returned by a bank to the Company for the reason of insufficient funds.
 - 1. Returned check/bank draft

Charge	USOC
\$20.00	NA

- G. A *residence* customer's account will be considered as delinquent if not paid in full within 20 days of the date the bill is rendered by the Company. In addition, a late payment charge of 5 percent applies to each subscriber's bill *with a balance greater than \$5.00* (including amounts billed in accordance with the Company's Billing and Collection Services) when the previous month's bill has not been paid in full prior to the next billing date. The 5 percent charge is applied to the total unpaid amount carried forward less any penalty charges previously assessed and is included in the total amount due on the subscriber's current bill. (C)

A business customer's account will be considered as delinquent if not paid in full within 20 days of the date the bill is rendered by the Company. In addition, a late payment charge of 5 percent applies to each subscriber's bill (including amounts billed in accordance with the Company's Billing and Collection Services) when the previous month's bill has not been paid in full prior to the next billing date. The 5 percent charge is applied to the total unpaid amount carried forward less any penalty charges previously assessed and is included in the total amount due on the subscriber's current bill. (N)

- H. A termination charge may apply as described in A2.3.17.C.

I. Duplicate Bill Charges

General

A Duplicate Bill Charge will be applied upon a customer's request for duplicate copies of a telephone bill(s) in accordance with the charges specified following. This charge shall not apply for diskettes, magnetic tapes, and electronic data interchange or data transmitted bills. Concessions are not applicable for this service.

A Duplicate Bill Charge will not be applied in the following instances:

- 1. When customers programmatically receive additional copies of their bills each month;
- 2. When customers request a copy of the bill because of non-receipt of an initial bill after new connect, transfer or change of address of the bill;
- 3. When customers have not received a bill due to Company error in the address of the bill;
- 4. When customers request a copy of a toll credit limit bill or a final bill.

Charges

- 1. Duplicate Bill Charge
Per copy of bill requested

	Residence	Business	USOC
(a) Current and prior two (2) months	\$3.50	\$4.50	NA
(b) Three (3) months or older	4.50	6.00	NA

- J. Residence subscribers with overdue bill balances for their existing service, which has been temporarily suspended for nonpayment, who are unable to pay the charges in full may be allowed to retain their local service if they elect to have a full toll restriction placed on their existing service, at no charge, until the charges are paid. These subscribers may arrange to pay the outstanding balance in up to twelve (12) monthly installment payments (also see Section A4). An installment Billing Service Fee may apply as specified in Section A4.

(M)

A2. GENERAL TERMS AND CONDITIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.3 Payment For Service (Cont'd)

K. Miscellaneous Fees Associated With Payments

1. Payment Convenience Fee for Payment Made Via Telephone Call

A fee may apply for each instance of payment of outstanding charges when authorized by the subscriber by telephone (whether such telephone call was initiated by the subscriber or by the Company) and when the method of payment would allow the payment to be immediately credited to the subscriber's account, such as payment via a credit card, an electronic check (eCheck), or any other discretionary type payment that may be accepted by the Company through such telephone contacts. This fee will not apply for payments taken directly by subscribers to authorized Company payment locations, payments mailed in, automatic funds transfers, payments through the Company Internet website (www.att.com), and other conventional methods of payments. The subscriber would be informed of any applicable charges prior to processing the subscriber's request.

a. Rates and Charges

(1) Per Telephone Request

	Rate	USOC
(a) Residence	\$5.00	NA
(b) Business	5.00	NA

A2.4.4 Allowance For Outages

When the use of service or facilities furnished by the Company is out of operation due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be generated for the service and facilities rendered useless and inoperative by reason of the outage during the time said interruption continues in excess of twenty-four hours from the time it is reported to the Company, except as otherwise specified in this Guidebook. For the purpose of administering this term and condition, every month is considered to have thirty days.

A2.4.5 Provisions For Certain Local Taxes And Fees

Whenever any municipality, parish or other political subdivision of the State of Louisiana shall collect or receive any payment from the Company for or by reason of the use of its streets, alleys or public ways or places, or for or by reason of the operation of the Company's business or by reason of any agreement between it and the Company, whether such payment be called a license, occupational, privilege, franchise or inspection tax, charge or fee, or otherwise, the amount of such payment may be added to the sales price of the Company's services and billed pro rata to the Company's customers receiving local service within the municipality, parish or other political subdivision collecting or receiving such payment.

B2. TERMS AND CONDITIONS

B2.4 Payment Arrangements And Credit Allowances (Cont'd)

B2.4.1 Payment Of Charges And Deposits (Cont'd)

D. *A residence customer's account will be considered as delinquent if not paid in full within 20 days of the date the bill is rendered by the Company. In addition,* a late payment charge of 5 percent applies to each subscriber's bill *with a balance greater than \$5.00* (including amounts billed in accordance with the Company's Billing and Collection Services) when the previous month's bill has not been paid in full prior to the next billing date. The 5 percent charge is applied to the total unpaid amount carried forward less any penalty charges previously assessed and is included in the total amount due on the subscriber's current bill. (C)

A business customer's account will be considered as delinquent if not paid in full within 20 days of the date the bill is rendered by the Company. In addition, a late payment charge of 5 percent applies to each subscriber's bill (including amounts billed in accordance with the Company's Billing and Collection Services) when the previous month's bill has not been paid in full prior to the next billing date. The 5 percent charge is applied to the total unpaid amount carried forward less any penalty charges previously assessed and is included in the total amount due on the subscriber's current bill. (N)

E. An administrative charge will be applied by the Company for each time a check or bank draft is returned by a bank to the Company for the reason of insufficient funds.

- 1. Returned check/bank draft

(a) Each	Charge	USOC
	\$20.00	NA

F. At the option of the customer, all nonrecurring charges associated with an order for service may be billed over a three month period subject to the following:

- 50 percent of the total nonrecurring charges will be billed in the first monthly billing period after the charges are incurred, and 25 percent of the total nonrecurring charges plus an Extended Billing Plan Charge will be billed in each of the following two monthly billing periods.
- The Extended Billing Plan Charge is calculated at a rate of 1.0 percent per month or 12 percent annually, on the unbilled balance of the nonrecurring charges.
- If the customer disconnects service before the expiration of the plan period, all unbilled charges plus the Extended Billing Plan Charge, if applicable, will be included in the final bill rendered.
- If the customer fails to make any of the payments prior to the next billing date, these late payment charges as specified in D. preceding will apply.

G. Miscellaneous Fees Associated With Payments

- 1. Payment Convenience Fee for Payment Made Via Telephone Call

A fee may apply for each instance of payment of outstanding charges when authorized by the subscriber by telephone (whether such telephone call was initiated by the subscriber or by the Company) and when the method of payment would allow the payment to be immediately credited to the subscriber's account, such as payment via a credit card, an electronic check (eCheck), or any other discretionary type payment that may be accepted by the Company through such telephone contacts. This fee will not apply for payments taken directly by subscribers to authorized Company payment locations, payments mailed in, automatic funds transfers, payments through the Company Internet website (www.att.com), and other conventional methods of payments. The subscriber would be informed of any applicable charges prior to processing the subscriber's request.

- a. Rates and Charges

- (1) Per Telephone Request

(a) Residence	Rate	USOC
(b) Business	\$5.00	NA
	5.00	NA

(M)

B2. TERMS AND CONDITIONS

B2.4 Payment Arrangements And Credit Allowances (Cont'd)

B2.4.2 Cancellation For Cause (M)

- A. The Company, by written notice to the customer, may immediately discontinue the furnishing of private line service without incurring any liability upon: (M)
1. Nonpayment of any sum due the Company, or, (M)
 2. A violation of any condition governing the furnishing of service. (M)

B2.4.3 Minimum And Fractional Rates And Charges (M)

- A. The minimum period for which service is furnished is one month. The minimum period for SMARTRing service is twelve months. (M)
- B. When rates are on a "per month" basis, the minimum charge will be for one month. If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a part of the monthly charge based on the proportion that the actual number of days service is furnished bears to 30 days. (M)
- C. When rates involve a fraction of a cent, the fraction is carried throughout the computation of the charge. When the computed charge includes a fraction of a cent, fractions of one-half cent or more are treated as one cent and fractions of less than one-half cent are disregarded. (M)

B2.4.4 Cancellation Of Application For Service

- A. Where the applicant cancels an application for service prior to the start of special construction of facilities, no charge applies.
- B. Where special construction of facilities has been started prior to the cancellation and there is another requirement for the constructed facilities, no charge applies.
- C. Where special construction of facilities has been started prior to the cancellation, and there is no other requirement for the special constructed facilities, a charge equal to the costs incurred in the special construction, less net salvage, applies, except that, where one or more, but not all, of the services involved in the special construction are cancelled, a charge equal to the charge for discontinuance of such services applies instead. Such charge is determined as set forth in Section B5. In determining the charge, each cancelled service is treated as discontinued as of the date on which it was to have been placed in service.
- D. Special construction of facilities for a customer is considered to have started when the Company incurs any expense in connection therewith or in preparation therefor which would not otherwise have been incurred, provided:
1. The customer has advised the Company to proceed with the special construction, and
 2. The Company has advised the customer that, in accordance with his order, it is commencing the special construction.
- E. When a customer cancels an order for SMARTRing service prior to the beginning of the selected service period, the customer will be liable for all installation costs incurred by the Company in provisioning the SMARTRing service, as of the date the order is cancelled by the customer. The charges billed to the customer will not exceed an amount equal to the minimum period for the service as set forth in B2.4.3 at the month-to-month rates set forth in Section B7. Such charges will be billed in addition to and subsequent to the cancellation charges set forth in B. preceding.