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A3. BASIC LOCAL EXCHANGE SERVICE

A3.1 General

- A. Rates for basic local exchange service are related to the total main station lines; main Centrex Type Services station lines and private branch exchange trunks in the Basic Local Calling Area as described in A3.6.
- B. Base Rate Areas, Zone Rate Areas, and Exchange Service Areas for each exchange are identified on maps filed as a supplement to the Guidebook.
- C. The rate for service and equipment not specifically shown in this section are presented in other sections.
- D. Individual main station line service is comprised of serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the offering selected by the customer.
- E. Effective with billing periods on or after May 13, 1987, a subscriber line charge is implemented at the rates shown following. The subscriber line charge is applicable to each working access line.

	Monthly Rate	USOC
1. Subscriber Line Charge - residence		
(a) Each	\$.80	9LP

- F. As authorized in Louisiana Public Service Commission (LPSC) General Order dated April 29, 2005, a monthly surcharge may be imposed for the recovery of expenses paid to the State Universal Service Fund (SUSF). This fee/surcharge will appear on retail (not wholesale) customer bills as "LA Universal Service Fee" and will be applied to access lines, trunks and NARs (Network Access Registers). The fee will not be applied to Lifeline services, private lines or ISDN B-channels.

	Monthly Rate	USOC
1. State USF Fee		
(a) Each	\$1.75	NA

- G. Residence Access Line Retention Offer
Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:
 - 1. Customers must keep the required services for 30 days to receive the benefit of this offer.
 - 2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
 - 3. If the customer disconnects the line(s) or moves from their current location, the remaining benefits will cease.
 - 4. AT&T employees are not eligible for this offer.
 - 5. Customer must be calling into AT&T to disconnect their local service.
 - 6. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$12).
 - 7. Not stackable with any other regulated retention offer that provides a monthly discount.
 - 8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
 - 9. This offer is only available for retention purposes.
 - 10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.
 - 11. Eligible customers may only receive this offer once during the offer benefit period.

(M)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules

(T)

A3.2.1 Flat Rate Schedule

(T)

- A. Business Multiline Service, per line
 - 1. Monthly Rates by UNE Zone¹

(M)

(M)

	Monthly Rate	USOC	
(a) Zone 1	\$114.00	NA	(M)
(b) Zone 2	114.00	NA	(M)
(c) Zone 3	114.00	NA	(M)

- B. Residence Service, per line
 - 1. Monthly rates by UNE zone¹

(a) Zone 1	25.00	NA	(M)
(b) Zone 2	21.28	NA	(M)
(c) Zone 3	21.28	NA	(M)

- C. Business Single Line Service, per line
 - 1. Monthly rates by UNE zone¹

(a) Zone 1	114.00	NA	(M)
(b) Zone 2	114.00	NA	(M)
(c) Zone 3	114.00	NA	(M)

- D. Flat Rate subscribers receive free local calling to all locations within the Basic Local Calling Area as described in A3.6. Local calls completed within the Expanded Local Calling Area as described in Section A1., will be billed according to the rates, terms and conditions as specified in A3.32 or A3.33.

(M)

A3.2.2 Reserved For Future Use

(M)

A3.2.3 Measured Rate Schedule (Obsoleted, See Section A103)

(T)(M1)

A3.2.4 (DELETED)

(M1)

A3.2.5 Reserved For Future Use

(M1)

A3.2.6 Reserved For Future Use

(M1)

A3.2.7 (DELETED)

(M1)

Note 1: See A3.6.4 for a list of exchanges by UNE Zone.

(M)

Pages 2.1 through 6 are hereby deleted in their entirety and removed from this Guidebook.

(N)

Material appearing on this page previously appeared on page(s) 1 and 2.1 of this section.

M1 Material appearing on this page previously appeared on page(s) 3, 5.1 and 6 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.8 Reserved For Future Use

A3.2.9 Local Optional Service

A. Local Optional Service is available to one party Residence and Business subscribers. This service provides local calling outside the Basic Local Calling Area but within the Expanded Local Calling Area as described in Section A1.

All Local Optional Service calling is measured and billed on a usage based pricing basis. The offering of this service is subject to availability as determined by the Company.

B. Residence customers subscribing to Complete Choice service with Local Optional Service are billed the monthly rate specified in A103.2.11. The following residence rate is not added to the rate specified in A103.2.11. Other customers subscribing to Local Optional Service are billed the following rate in addition to the appropriate monthly rate specified in this guidebook for the corresponding flat rate service access line.

(1) Rates

	Monthly Rate	USOC
(a) Residence, per line, trunk	\$.97	UPPRL
(b) Business, (Single line or Multiline service) per line and trunk; MultiServ service, per main station line; and ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service, per NAR	2.00	UPPBL

C. The following usage rates apply to direct dialed local calls terminating outside of the Basic Local Calling Area described in A3.6 but within the Expanded Local Calling Area as described in Section A1. These rates are applied based on airline mileage between wire centers or exception information as specified in A3.36. (M)

Mileage Bands	Initial Minute	Additional Minute	
C (1-10 miles)	\$.04	\$.02	(M)
D (11-16 miles)	0.06	0.04	(M)
E (17-22 miles)	0.10	0.07	(M)
F (23-30 miles Intra-Parish)	0.14	0.10	(M)
G (Greater than 30 miles Intra-Parish)	0.14	0.14	(M)
H (23-30 miles Inter-Parish)	0.14	0.10	(M)
I (31-40 miles Inter-Parish)	0.14	0.14	(M)
J (Greater than 40 miles Inter-Parish)	0.14	0.14	(M)

Local usage charges for calls terminating in Bands C - G are capped at \$15.00 per month, per residence line or trunk and \$25.00 per month, per business line, trunk, MultiServ service main station line, MultiServ PLUS service NAR, BellSouth Centrex service NAR, ESSX service NAR or Digital ESSX service NAR with the following exception. Local usage charges for hotel /motel guest room service ~~is~~ not capped. The per line cap for specified local usage charges is applied on an account basis. The cap for an account is equal to the number of lines, trunks or NARs on the account times the appropriate per line cap. Usage rates are billed for local calls in accordance with the service subscribed to by the originating number with the exception of Real Time rated calls as described in Section A1. Real Time rated calls to the Basic Local Calling Area are billed only the local operator assisted surcharge. Real Time rated calls to the Expanded Local Calling Area are billed the Expanded Local Calling Area Service usage rates and surcharges. (M)

Page 7.0.1 is hereby deleted in its entirety and removed from this Guidebook.

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.9 Local Optional Service (Cont'd)

- D.** Local Optional Service is not available to the following:
- Volume Usage Measured Rate subscribers
 - Shreveport Metropolitan Calling Plan subscribers
 - Expanded Local Area Calling subscribers
 - Joint Users
 - FX lines
 - Toll terminals
 - Local Optional Service Option B subscribers
 - Measured Service subscribers in locations where Local Optional Service Option B is available.
- E.** The peak period rates apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays as specified in A18.3.1.F). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period total charges for the minutes in each rate period are summarized and the results for each rate period are totaled to obtain the total message charge.
- F.** Customers selecting Local Optional Service must subscribe to this service for all outward or two-way access lines on their premises with the following exceptions. Hotels and hospitals may subscribe to Local Optional Service for administrative purposes without subscribing to Local Optional Service for guest or patient use. In addition, if a customer subscribes to Local Optional Service on any line on an account, he must subscribe for all lines on that account.
- G.** Itemized statements are not provided except under the provisions of Local Usage Detail as described in A3.22.

(M)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.10 Local Optional Service Option B (T)

- A. Local Optional Service Option B is an optional offering that provides local calling to the Basic Local Calling Area and the Expanded Local Calling Area as described in Section A1. (M)
- B. This service is not available to customer-provided public telephone subscribers or subscribers of Shreveport Metropolitan Calling and Expanded Local Area Calling. (M)
- C. Customers subscribing to Local Optional Service Option B will be provided an access line and usage package as described following. (M)
- D. The basic access line for Residence and Business service is provided at the following rate. A residence access line with the Complete Choice option is provided at the rate specified in A103.2.11. All other services offering Local Optional Service Option B are provided in the appropriate sections. See Section A3.20 for Local Optional Service Option B Trunks.
 - 1. Access Line

	Monthly Rate	USOC
(a) Residence, per line by UNE zone ¹		
Zone 1	\$15.64	NA
Zone 2	13.99	NA
Zone 3	13.99	NA
(b) Business Single Line, per line	26.25	NA
(c) Business Multiline service, per line	28.88	NA

- E. In addition to the access line, customers must choose a usage package from the following options. A combination of usage packages is not allowed on the same premises on the same account.

1. Option 1 - Economy

With this usage package, customers are billed for all local calls in accordance with the usage schedule in paragraph F. Local Usage charges for calls terminating in Bands 0 and A - E are capped at \$15.00 per month, per residence line or \$25.00 per month, per business line, trunk, MultiServ service main station line, MultiServ PLUS service NAR, BellSouth Centrex service NAR, ESSX service NAR or Digital ESSX service NAR with the following exception. Local usage charges for hotel /motel guest room service and Shared Tenant Service will not be capped. The per-line cap for specified local usage charges is applied on an account basis. The cap for an account is equal to the number of lines, trunks or NARs on the account times the appropriate per line cap.

	Monthly Rate	USOC
(a) Economy, per line	-	NA

2. Option 2 - Local Optional Service Option B with discount

This option includes a usage allowance of \$4.00 per month on all calls terminating in Bands 0 and A - E. Local calls are billed in accordance with the usage schedule described in paragraph F, at a 20 percent discount on the total usage charges, in addition to the off-peak discount described in paragraph H. Billed usage charges in Bands 0 and A - E in excess of the allowance are capped at \$11.00 per month, per residence line or \$21.00 per month, per business line, trunk, MultiServ service main station line, MultiServ PLUS service NAR, BellSouth Centrex service NAR, ESSX service NAR or Digital ESSX service NAR with the following exception. Local usage charges for hotel/motel guest room service and Shared Tenant Service will not be capped. The per line cap for specified local usage charges is applied on an account basis. The cap for an account is equal to the number of lines, trunks or NARs on the account times the appropriate per line cap. The following charges are in addition to the access line rate for all services except the Complete Choice option.

	Monthly Rate	USOC
(a) Local Optional Service Option B with discount, per line	\$4.00	NA

Note 1: See A3.6.4 for list of exchanges by UNE zone.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.12 Area Plus Service

A. General

1. Area Plus service provides residence subscribers a flat rate exchange service access line with a calling scope as specified in 2 and 3. The access line includes Touch-Tone capability.
2. The monthly rates specified herein entitle a residence subscriber to unlimited calling to all exchange access lines within the serving exchange, the exchanges in the associated basic local calling area specified in A3.6, the Company exchanges in the associated expanded local calling area specified in A3.6, and all other Company exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.2 and the exchanges in each LATA are listed in A3.6.3. Unlimited calling is defined as and limited to 44,640 minutes of use in each billing period.
3. The monthly rates specified herein also entitle a residence subscriber to 1,000 minutes of calling to access lines served by independent telephone companies in independent company exchanges not included in the basic local calling area, but located within the subscriber's LATA. Independent company exchanges are indicated in A3.6.3. The 1,000 minute allowance applies on a per line basis. Independent company usage in excess of 1,000 minutes per line will be billed to the subscriber at the rates specified in A3.2.12.B.2. Call detail information will be provided on the customer bill for billed usage in excess of the 1,000 minute allowance. These usage charges will not apply for calls originated from a telephone number designated for service to a hearing or speech impaired person as specified in A18.3.1.F.
4. Calls completed with operator assistance to exchanges within the basic local calling area as specified in A3.6 will be billed the appropriate billing/operator surcharges specified in A3.14. Calls completed with operator assistance to exchanges within the expanded local calling area as specified in A3.6 will be billed the appropriate Expanded Local Calling Area usage charges and billing/operator surcharges specified in A3.32. Calls completed with operator assistance to other exchanges within the subscriber's LATA will be billed the appropriate Long Distance Message Telecommunication Service (MTS) usage charges and billing/operator surcharges specified in Section A18.
5. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.2.11 as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.2.11 for Complete Choice service apply to this option of Area Plus service.¹
6. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer grouping service, call hold and call pick-up at no additional charge as specified in A103.2.11. All services/features specified in A103.2.11 as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.2.11 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.¹
7. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
8. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.2.11, unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. The following monthly rates apply for Area Plus services:

a. Individual line service

(1) Residence

	Suspend	Monthly	
	Rate	Rate	USOC
(a) Per line (without the Complete Choice option)	\$17.50	\$56.00	AR4
(b) Per line with the Complete Choice option (USOCs AC4 and VSB must both be used to provide this service.)	16.50	67.00	NA
(c) Per Two-Line Plan with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	33.00	97.95	ACML2
(d) Per Three-Line Plan with the Complete Choice option	49.50	130.95	ACML3

2. The following usage charge applies as specified in A3.2.12.A.3 preceding for calling to access lines served by independent telephone companies. (M)

	Per Minute or	
	Fraction Thereof	USOC
(a) Per minute usage charge	\$.08	NA

Note 1: Complete Choice Obsolete 2-19-09 Type D (See Section A103)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.13 Preferred Pack Plan (Obsoleted, See Section A103)

(M)

A3.2.14 2 Pack Plan (Obsoleted, See Section A103)

(M1)

Page 7.4.1 is hereby deleted in its entirety and removed from this Guidebook.

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 (DELETED)

Pages 14 through 38.0.1 are hereby deleted in their entirety and removed from this Guidebook.

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A3. BASIC LOCAL EXCHANGE SERVICE

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A3.8 Joint User Service

Joint User Service is available for new installations, and for relocations, transfers of service or additions of lines or trunks, not to exceed a total of five joint users.

Existing customers with five or less joint users sharing in the use of their service may add lines or trunks and may continue their present service arrangement located at the same address under the terms and conditions described below.

A3.8.1 Application and Terms and Conditions

- A.** In general, business exchange service is furnished for the exclusive use of the business subscriber and his employees, agents, and representatives. Joint User Service is a shared service arrangement which allows the business telephone exchange service of a subscriber to be used, when designated by the primary subscriber, by individuals, firms, or corporations not otherwise permitted use of the subscriber's business service by this guidebook.

Existing primary business subscribers with more than five joint users sharing in the use of their service must discontinue subscription to Joint User Service by November 6, 1997. If appropriate, they may be converted to Shared Tenant Service.

- B.** Joint User Service is permitted in connection with the following:
1. Business individual line flat rate, or measured rate.
 2. Commercial PBX flat rate or message rate service.
 3. Hotel PBX Service.
 4. Centrex Type Services (excluding Dormitory Centrex Type Services).
- C.** Application for Joint User Service and for changes in service or equipment furnished herewith, must be executed by the primary subscriber. The primary subscriber is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of his joint users. Stations, additional listings and miscellaneous equipment are furnished, with the consent of the primary subscriber, for use of the joint user, at regular rates.
- D.** Charges for joint user service date from the day the Company's information records are posted and are payable monthly in advance. The minimum chargeable period for joint user service is the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. Contracts for joint user service are self-renewing for periods of one directory issue, not to exceed one year from the effective date of the directory. In the event the joint user listing does not appear in the directory, the minimum chargeable period is for one month.
- E.** Joint user service is terminated and charges for joint user service are automatically discontinued upon termination of the primary subscriber's telephone service. Charges for joint user service may be discontinued at the request of the subscriber provided that the joint user no longer utilizes any of the customer's service or equipment, and also that the terms of the minimum service period have been satisfied.
- F.** The total charges for telephone service allocated by the primary subscriber among the subscriber and his joint users shall not exceed the charges of the Company to the primary subscriber as set forth in this Guidebook.
- G.** Joint users of a primary subscriber's service must have the option of obtaining service directly from the Company. (M1)
- H.** A joint user is entitled to one listing in the alphabetical section of the telephone directory. (M1)
- I.** Joint user service is not provided in connection with public telephone service, or foreign exchange service. (M1)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Joint User Service (Cont'd)

(M)

A3.8.2 Rates

A. Joint User Service associated with the following classes of service are furnished at the rates indicated:

		Monthly Rate	USOC
1.	Business Individual Line		
	(a) Flat rate (50 percent of business individual line flat rate)	\$ -	JUF
	(b) Measured rate ¹ (50 percent of business individual line measured rate)	-	JUD
2.	Commercial PBX Service		
	(a) Commercial Flat Rate (50 percent of business individual line flat rate)	-	JUP
	(b) Commercial Measured Rate ¹ (50 percent of business individual line measured rate)	-	JUD
3.	Centrex Type Services		
	(a) Joint User, each (50 percent of business individual line flat rate)	-	JUP

(T)

B. Joint user service is also subject to the provisions of Section A4.

Note 1: (Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions

A. New Orleans

1. Application of rates for business and residence service

Residence rates apply to individual line service furnished charitable institutions.

2. Concessions

A concession of 33-1/3 percent is allowed from monthly recurring rates applying to public schools located within the corporation limits of the City of New Orleans only.

B. **(DELETED)**

(T)

C. *Expanded Local Area Calling* (Obsoleted, See Section A103)

(T)(M)

A3.11 Reserved For Future Use

(M1)

Pages 41.1 and 41.2 are hereby deleted in their entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

(M)

A3.12 Network Access Register Usage Package

A3.12.1 General

The Network Access Register (NAR) Usage Package provides for exchange and long distance message network calling to and from main stations and attendant positions of an ESSX service, Digital ESSX service, MultiServ PLUS service, BellSouth Centrex service, or a system requiring trunk or line applications in conjunction with MegaLink channel service, FlexServ service or LightGate service. The NAR Usage Package provides for Local Optional Service Option B, Expanded Local Area Calling, Flat, Measured Rate, or Volume Usage Measured Rate network usage access. It is used in conjunction with a Network Access Limiter as provided in Section A112. When Network Access Registers (NAR) are furnished on LightGate service, MegaLink channel service or FlexServ service, Volume Usage Measured Rate Service is provided at the rates and charges described in A3.26.

A3.12.2 Terms, Conditions And Application Of Rates

- A. If Grouping Service is desired on the NAR usage package, the charge listed in A3.19 will apply.
- B. Flat Rate NAR Usage Package
Includes an unlimited number of dialed sent paid local calls within the Basic Local Calling Area as described in A3.6. See A3.32 or A3.33 for local usage charges to the Expanded Local Calling Area.
- C. Measured Rate NAR Usage Package¹
All limitations specified in A103.2 and A103.7.4 for Measured Rate Service apply. A usage allowance for dialed sent paid local calls, and usage charges above the allowance apply as specified in A3.12.3.B.

Note 1: (Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Directory Assistance Service

A3.13.1 General

- A. The Company furnishes a Directory Assistance service for the purpose of aiding customers in obtaining listing information.
- B. The charging application and rates set forth in A3.13.2. and A3.13.3. apply to customer requests for Directory Assistance.
- C. Basic and Expanded Local Calling Area Directory Assistance Service allow a subscriber to get telephone number, ZIP code, and/or address.

A3.13.2 Application Of Charges And Allowances

- A. There will be a charge for all customer calls to Directory Assistance except as noted in B. and C. following.
- B. Charges are not applicable to the following customers that request listing information within their basic and expanded local calling area:
 - 1. hotel/motel guests and hospital patients;
 - 2. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use a telephone directory due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of directory service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.
 - 3. The Directory Assistance disabled exemption may be obtained from the Company for a reseller's disabled end user upon proper certification. The reseller is responsible for informing their disabled end users of the Directory Assistance exemption. The reseller is obligated to obtain from their end users the appropriate certification forms confirming end user disability. Reseller lines will not receive the Directory Assistance disabled exemption absent this certification provided to the Company by the reseller.
- C. An Operator Dialed Surcharge, as described in A3.14.C.2, will be applicable to all calls to Directory Assistance service handled by the "0" operator, provided that the "0" operator is not the only means of reaching Directory Assistance.

A3.13.3 Rates

	Rate	USOC	
A. Directory Assistance Service - request of a listing - (maximum of three requests per call)			(M)
1. Within the Company's basic and expanded local calling and LATA/NPA serving areas for the originating line			(M)
(a) Per call	\$2.29	NA	(M)
2. Outside the Company's basic and expanded local calling and LATA/NPA serving areas for the originating line ¹			(M)
(a) Per call	2.29	NA	(M)
B. Directory Assistance Service to Payphone Service Providers			(M)
1. All calls			(M)
(a) Per call	.36	NA	(M)

Note 1: No allowances, exemptions, or exceptions apply. This service is available where technically feasible. (M)

Page 43.1 is hereby deleted in its entirety and removed from this Guidebook. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Operator Assisted Local Calls

A3.14.1 Operator Assistance Charges

- A. All types of local exchange service have local calling areas as specified in A3.6 which are areas that can be called on a flat rate basis (no charge for individual calls to the basic local calling area), on a local coin rate basis or on a Usage Based Pricing basis (charges based on a combination of one or more rating elements where Usage Based Pricing guidebooks are in effect).
- B. Local Dial Call
The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

		Nonrecurring		
		Charge	USOC	
	(a) Station-to-Station operator assisted sent-paid, each	\$1.00	NA	(T)
	(b) Inmate calls from correctional institutions	.63	NA	(T)
2.	Operator Dialed Surcharge ¹			
	(a) Station-to-Station operator assisted calls where the operator dials the terminating number, each	1.00	NA	

3.14.2 Application Of Charges

- A. The surcharge will be applied to each completed call except:
 - 1. For calls to the Company for official telephone business.
 - 2. For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.
 - 3. When the caller identified himself as being unable to place the call due to his disability.
Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time.
 - 4. When the caller advises he has had service trouble in reaching the terminating number.

A3.14.3 Reserved For Future Use (M)

A3.14.4 Operator Assisted Premium Plan (M)

- A. A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must: (M)
 - 1. originate from a telephone line associated with the customer's account, (M)
 - 2. originate and terminate in the same Basic Local Calling Area, (M)
 - 3. be carried and completed by the Company via Company facilities and (M)
 - 4. be billed by the Company. (M)

In the event the company billing records to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost date. (M)

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge. The Operator Dialed Surcharge will not apply to the Billing Surcharge for local operator assisted calls originating from inmates at correctional institutions.

Page 44.1 is hereby deleted in its entirety and removed from this Guidebook. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.15 (DELETED)

(T)

A3.16 Reserved For Future Use

A3.17 Auxiliary Line Service (Inward Service)

A3.17.1 General

- A.** Under the conditions specified following, a subscriber, having two-way flat, Local Optional Service Option B or measured rate individual line business service in an exchange offering auxiliary line service, may subscribe for one or more auxiliary lines of the same class as their two-way service at the rate specified following for auxiliary lines.
- B.** The auxiliary line must terminate on the same premises as that in which the main service is located.
- C.** The auxiliary line is arranged for receiving incoming calls only.
- D.** The telephone numbers of auxiliary lines may be consecutive with those of the main service and if so arranged are the first numbers in the series assigned to a subscriber.
- E.** All listings must be in connection with the telephone number of the first auxiliary line if it is consecutive with the main service.
- F.** Auxiliary line service is furnished within the base rate area of each exchange at the business Multiline service flat, Local Optional Service Option B Multiline service or measured Multiline service rate.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.18 Concession Service

A3.18.1 General

- A.** The classes of subscribers specified following are allowed the concession indicated for the following services:
1. Individual line flat rate, Local Optional Service Option B or individual line measured and message rate main station line service and flat or message rate PBX service.
 - a. In connection with Local Optional Service Option B, measured and message rate service, the concession applies on the amount of the monthly rate but not on charges for local usage or messages in excess of the monthly allowance. The number of messages or amount of usage allowed each month is the same as would be allowed if the concession did not apply.
 2. Channels for extension line and tie line channel charges associated with the services enumerated preceding.
- B.** Concessions are not allowed to any class of subscribers from the regular rates for the following services and equipment:
1. Toll messages, interstate or intrastate subscriber line charges
 2. (DELETED)
 3. Local usage or messages in excess of the allowance for Local Optional Service Option B, Measured or Message Rate Service
 4. Joint User Service
 - a. Contracts for Joint User Service are not accepted in connection with service at a concession rate, unless the joint user, if a main station subscriber, would be entitled to a concession.
 5. Construction charges
 6. Additional directory listings
 7. Miscellaneous equipment or other facilities, including any extension line mileage charges associated with the miscellaneous equipment or other facilities.
 8. Installation, service connection, inside move or change charges
 9. Touch-Tone Calling Service
 10. Custom Calling Service
 11. Centrex Type Services
 12. Optional Calling Plans
 13. Local and Long Distance Directory Assistance Services
 14. Grouping Service
 15. Recurring rate associated with Local Optional Service or Shreveport Metropolitan Calling Plan.

A3.18.2 Charitable Institutions

A concession of 25 percent from the regular business rate is allowed to corporations, associations and institutions, or any branch thereof who comply with all of the following qualifications:

- A.** Are dependent upon voluntary contributions for their support.
- B.** Are exclusively engaged in charitable work.
- C.** Provide a majority of its services free of charge and utilize any compensation received for its services wholly in the prosecution of its charitable work, not resulting in any profit to the organization or any member thereof. (M)
- D.** Are engaged principally in the furnishing of direct aid to the physical health and comfort of human beings in the form of money, services, or necessary commodities. For determining eligibility for concession service, those corporations, associations and institutions whose principle work is the elevation or enlightenment of minds or morals, or the reformation, punishment, or correction of acts, habits or mental conditions, or the enforcement of law, or the protection of rights, are not to be classed as charitable institutions. (M)
- E.** Communication equipment furnished at concession rates for charitable institutions must be located in the administrative offices, institutional buildings or any of the branches thereof. (M)

A3.18.3 Clergyman (Obsoleted, See A103.18) (M)

A3. BASIC LOCAL EXCHANGE SERVICE

(M)

A3.19 Grouping Service

A3.19.1 General

Grouping service is a combination of two or more individual lines connected to the central office so that incoming calls to the listed number overflow to the next available line if the listed number is busy. This service is available with flat, Local Optional Service Option B, measured or message rate business individual lines, BellSouth Business Plus service lines, business PBX trunks, ESSX service Network Access Register (NARs), MultiServ PLUS service NARs, and BellSouth Centrex service NARs.

A3.19.2 Rates

A. Business

A monthly rate for a grouping service applies for each line in addition to the regular business individual line, BellSouth Business Plus service lines, business PBX trunk, MultiServ PLUS service NAR, BellSouth Centrex service NAR, or ESSX service NAR rate.

	Monthly Rate	USOC	
(1) Grouping Service - Flat, Measured or Message Rate			
(a) UNE Zones 1-3	\$57.00	HTG	
(b) Local Optional Service Option B	15.50	HTG1B	
(c) Measured Rate Service UNE Zones 1 - 3	57.00	HTGME	
B. Residence¹			
1. A monthly rate for grouping service only applies when a subscriber has at least four, but no more than ten lines in a grouping arrangement at a private residence location where a business listing is not employed in the Company's directory. If more than ten lines are required in a grouping arrangement, business grouping service rates must apply for all lines in the grouping arrangement. See Section A2. for additional terms and conditions.			
2. In accordance with the Louisiana Public Service Commission Order No. U-22215-A dated July 6, 1998, existing subscribers as of May 20, 1998 with more than three (3) residence service lines in rotary or grouping arrangements at their private residence shall be grandfathered for a period of five (5) years. After May 20, 2003, these subscribers shall convert their existing grouping arrangements to comply with the new provisions specified in Section A3. However, additional lines ordered for grouping arrangements by these subscribers or requests for moves of their existing arrangements after May 20, 1998 shall be subject to the provisions specified in A3.19.2.B.1.			
3. Grouping Service - Flat or Measured, per line			(M1)
(a) All UNE zones with 4 - 10 Lines	\$5.00	HTGR1	(M1)
C. Charges in Section A4. are also applicable to this service.			(M1)
D. Grouping Service rates and charges are not applicable to station lines for PBX, WATS, MultiServ PLUS service, BellSouth Centrex service, ESSX service or Digital ESSX service.			(M1)

Note 1: This provision became effective on May 20, 1998.

Page 47.1 is hereby deleted in its entirety and removed from this Guidebook.

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines

A3.20.1 General

- A. Except as stated herein flat and Local Optional Service Option B service are offered to residence and business subscribers. Message Rate and Measured Rate service are obsolete 11-01-99, Type D and are not available for new installations or moves of service to a different premises. Existing customers may add to existing service.
- B. Hospital and hotel subscribers may combine flat and Local Optional Service Option B or flat and measured or flat and message rate service on a premises. Local Optional Service Option B, measured and message rate service may not be combined on a premises. These trunks are provided at the rates stated in A3.20.8 following and A103.20.8 for the appropriate service.
- C. Hotels may subscribe to flat, Local Optional Service Option B, measured or message rate service. In a combination arrangement, flat rate service is provided exclusively for use by hotel management and Local Optional Service Option B, message or measured rate service is provided for guest use and lobbies. Guests may contract separately for one of the residence services otherwise available to them.
- D. Hospitals may subscribe to flat, Local Optional Service Option B, message or measured rate service. A combination of flat and Local Optional Service Option B, flat and measured or flat and message rate service will be allowed only when flat rate service is provided exclusively for management use and Local Optional Service Option B, measured or message rate service is furnished for patient use and lobbies. A patient may contract separately for one of the services otherwise available to them.
- E. Grouping service is provided for trunk lines at the rates specified in A3.19 preceding.

A3.20.2 Reserved for Future Use

A3.20.3 Reserved for Future Use

A3.20.4 (DELETED)

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A3.20.5 Reserved for Future Use

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A3.20.6 Reserved for Future Use

(M)

A3.20.7 Reserved for Future Use

(M)

Pages 49 and 50 are hereby deleted in their entirety and removed from this Guidebook..

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.8 Rates And Charges

- A. Flat rate service is provided for residence, business, hospital and hotel/motel subscribers as described in A3.20.1, at the Residence and Business Individual Trunk Flat Rates specified as follows.
The Business Combination DID Trunk-Flat located in 4 are provided at the Business DID Combo Trunk Flat rates specified as follows.

	Monthly Rate	USOC	
1. Business Trunk - Flat			
Monthly Rates by UNE Zone ¹			
(a) Zone 1	\$114.00	NA	
(b) Zone 2	114.00	NA	
(c) Zone 3	114.00	NA	
2. Residence Trunk - Flat			
See Residence Service, per line, in A3.2.1.B.			
3. Business Trunk Options			
(See 1.)			
(a) Combination	114.00	TFC	
(b) Inward Only	114.00	TFN	
(c) Outward Only	114.00	TFU	
(d) Both Way ²	114.00	TFB	
(e) DID (Direct-in-Dial)	114.00	TDD1X	
4. Business DID Combination (Combo) Trunk - Flat			
(a) per DID Combo ³	228.00	TDDCX	
B. Obsoleted (See A103)			
C. Obsoleted (See A103)			
D. Local Optional Service Option B is provided for residence, business, hotel/motel, hospital and Shared Tenant Service subscribers where facilities are available at the Residence and Business Local Optional Service Option B rate as specified below. In addition usage charges and allowances apply as stated in A3.2.10.			(M)
1. Business			(M)
(a) Combination	28.88	NA	(M)
(b) Outward Only	28.88	NA	(M)
(c) Inward Only	28.88	NA	(M)
2. Residence			(M)
(a) Combination	6.50	NA	(M)
(b) Inward Only	6.50	NA	(M)

A3.20.9 Trunk Enhancements

- A. In addition to the charges stated in A3.20.8. preceding, optional premium service may be furnished to improve transmission specifications on a trunk which will provide a maximum 1004 Hz loss of 5.0 dB. Basic services provide a maximum of 1004 Hz loss of 10.0 dB. (M)
- B. Service order charges and central office line connection charges will apply as specified in Section A4. (M)
- C. Premium service is furnished at the following monthly rates. (M)
 - 1. Premium Service (M)
 - (a) Two-Wire - PTK2X (M)

A3.21 Multiline Service (Obsoleted, See Section A103)

(T)(M1)

- Note 1:** See A3.6.4 for a list of exchanges by UNE Zone.
- Note 2:** Both Way trunks are no longer available for new installations. Combination (Combo) trunks will be provided to customers requesting Both Way trunks.
- Note 3:** Only provisioned where facilities permit in conjunction with the Call Transfer feature located in A12.7.2A.

Pages 51.1 through 54 are hereby deleted in their entirety and removed from this Guidebook.

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.22 Local Usage Detail (LUD) Measured Service Option

A3.22.1 General

Local Usage Detail (LUD) is an option for customers who desire a printed listing of local call details in lieu of the usual summary billing of all dialed sent-paid billed local usage. This option is available for measured rate customers who desire local call detail for calls to the Basic Local Calling Area and for Local Optional Service/Local Optional Service Option B and BellSouth Business Plus service Option 2 customers who desire local call detail for calls to their respective calling areas. Requests for LUD must be processed five days prior to the billing date of the month in which it is desired, and must be initiated at the beginning, and terminated at the end of billing periods. In these cases, LUD must remain in place for complete billing periods, except where total service is terminated. LUD may be initiated between billing dates only when requested at the time usage based pricing is established.

When an order is issued solely for the purpose of initiating LUD for usage based pricing customers, a charge equivalent in amount to a Secondary Service charge in Section A4. applies. If LUD is initiated at the same time an order is being issued for any other purpose, the charge preceding does not apply. When an order is issued solely to initiate LUD, no service charges apply for BellSouth Business Plus service only.

For flat, measured, and message rate customers, LUD will automatically be provided for calls to the Expanded Local Calling Area and no service ordering charge or per message charge will apply.

A3.22.2 Rates And Charges

A. The following charge, when appropriate, applies for LUD

1. Printed Listing

	Charge	USOC
(a) Per message listed for services excluding BellSouth Business Plus service Option 2 service	\$.01	NA
(b) Per message listed for BellSouth Business Plus service Option 2 and Back-Up Line for BellSouth Business Plus service Option 2 only	0.00	NA

Charges for LUD are in addition to other applicable local usage charges specified in this Guidebook.

LUD will be provided on a per-line basis except when a customer has multiple lines on the same service account for combined usage and allowance billing. One LUD listing is furnished for these accounts. (M)

A3. BASIC LOCAL EXCHANGE SERVICE

(M)

A3.23 Reserved For Future Use

A3.24 Local Directory Assistance Call Completion Service

A3.24.1 Description of Service

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (1-411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA System in lieu of dialing the number themselves.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office. There is no charge associated with blocking.

A3.24.2 General Terms and Conditions

- A. The service is not subject to concessions.

A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in Section A2.

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. Any PBX type customer who requires real-time quotation of charges
 4. Calls from tandems where the end user cannot be identified
 5. Calls from the COCOT Coin Stations

(T)
(T)
(T)

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers except disabled customers who are exempt from Directory Assistance charges, as detailed in A3.13.3.
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges

- A. Service Charges in addition to the applicable rate for Directory Assistance
 - (1) Directory Assistance Call Completion Charge

	Rate	USOC
(a) Charge Per Completed Call	\$.00	NA

A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service

A3.26.1 General

- A. Network access is provided on a volume usage measured rate basis for those customers subscribing to LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service. The charges following in A3.26.2 are applicable only on those lines, trunks, or Network Access Registers (NAR) provided for local network access.
- B. When the facility portion of an ESSX service main station line is provided on LightGate service, FlexServ service or MegaLink channel service, network access will be provided at the following charges for ESSX service NAR Volume Usage Measured Rate Service². These rates replace those described in A3.12.
- C. Foreign Exchange Service, when provided for use with LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service, will be furnished on a volume usage basis and billed the volume usage measured rate following.
- D. The following usage terms and conditions will apply for all dialed sent-paid local calls for each Measured Rate² line, trunk, or NAR provided for local network access.
 - 1. Usage charges for calls within the Basic Local Calling Area will be billed at the usage rates described in A103.2.3. Usage charges for calls to the Expanded Local Calling Area will be billed at the usage rates and terms and conditions as specified in A3.32.
 - 2. Summarized total usage charges for calls within the Basic Local Calling Area will be reduced by 50 percent prior to the application of the usage allowance. Time/Day discounts described in A3.2.3 do not apply.
 - 3. A usage allowance of \$20.00 is applicable for all calls terminating in Bands 0 and A-C.
 - 4. Total billed usage charges above the allowance will not exceed \$20.00 per line, trunk or NAR for calls terminating in Bands 0 and A-C. Usage charges will not be capped for hotel/motel guest room service.
- E. The following usage terms and conditions will apply for all dialed sent-paid local calls for each Local Optional Service Option B line, trunk, or NAR provided for local network access.
 - 1. Usage charges for calls within the Basic and Expanded Local Calling Areas will be billed at the usage rates described in A3.2.10.
 - 2. Summarized total usage charges for calls within the Basic and Expanded Local Calling Areas will be reduced by fifty percent prior to the application of the usage allowance. Time/Day discounts described in A3.2.10 do not apply.
 - 3. A usage allowance of \$20.00 is applicable for all local calls terminating in Bands 0 and A-E.
 - 4. Total billed usage charges above the allowance will not exceed \$20.00 per line, trunk, or NAR for calls terminating in Bands 0 and A-E. Usage charges will not be capped for hotel/motel guest room service and Shared Tenant Service.
- F. Local calls that are not dialed sent-paid, i.e., operator assisted, etc., will be billed individually at the same Measured Rate Service² Usage Rates specified in A103.2.3 or A3.2.10 (including Time/Day usage provisions), in addition to any applicable Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for dialed sent-paid local calls.
- G. When individual lines or trunks are provided in addition to LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service, they are provided at the rates stated in A3.26.2.C. following. These rates include the usage allowance referenced in D.3. preceding and an exchange access line. All other terms and conditions stated in D. preceding are applicable. Volume Usage Measured Rate Service² on LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service cannot be mixed with any other measured or flat rate local exchange service.
- H. All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein.

Note 1: MegaLink ISDN service obsoleted 9-13-96. (See Section B107.)

Note 2: (Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service (Cont'd)

A3.26.2 Rates And Charges

	Monthly Rate	USOC	
A. Network Access Service – MegaLink Channel Service – Measured Rate Service ¹			(M)
1. Volume Usage Measured Rate Service, per line or trunk			(M)
(a) Inward only	\$20.00	NNW1X	(M)
(b) Outward only	20.00	NNWOX	(M)
(c) Both way	20.00	NNWCX	(M)
2. ESSX service NAR Volume Usage Measured Rate Service ¹ , per NAR			(M)
(a) Inward only	20.00	NNH1X	(M)
(b) Outward only	20.00	NNHOX	(M)
(c) Both way	20.00	NNHCX	(M)
B. Network Access Service - LightGate service - Measured Rate Service ¹			
1. Volume Usage Measured Rate Service, per line or trunk			
(a) Inward only	20.00	NNJ1X	
(b) Outward only	20.00	NNJOX	
(c) Both way	20.00	NNJCX	
2. ESSX service NAR Volume Usage Measured Rate Service			
(a) Inward only	20.00	NNP1X	
(b) Outward only	20.00	NNPOX	
(c) Both way	20.00	NNPCX	
C. Network Access Service - Measured Rate Service ¹ (Applicable to individual lines in addition to LightGate service or MegaLink channel service. Includes access line and allowance.)			
1. Volume Usage Measured Rate Service, per line or trunk			
(a) Inward only	39.81	NN61X	
(b) Outward only	39.81	NN6OX	
(c) Both way	39.81	NN6CX	
D. Network Access Service - MegaLink channel service - Local Optional Service Option B			
1. Volume Usage Measured Rate Service, per line or trunk			
(a) Inward only	20.00	NLM1X	
(b) Outward only	20.00	NLMOX	
(c) Both way	20.00	NLMCX	
2. ESSX service NAR Volume Usage Measured Rate Service			
(a) Inward only	20.00	NLA1X	
(b) Outward only	20.00	NLAOX	
(c) Both way	20.00	NLACX	
E. Network Access Service - LightGate service - Local Optional Service Option B			
1. Volume Usage Measured Rate Service, per line or trunk			
(a) Inward only	20.00	NLL1X	
(b) Outward only	20.00	NLLOX	
(c) Both way	20.00	NLLCX	

Note 1: (Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

Page 59.1 is hereby deleted in its entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service (Cont'd)

A3.26.2 Rates And Charges (Cont'd)

E.	Network Access Service - LightGate service - Local Optional Service Option B (Cont'd)			(M)
	2. ESSX service NAR Volume Usage Measured Rate Service			(M)
		Monthly		
		Rate	USOC	
	(a) Inward only	\$20.00	EQ71X	(M)
	(b) Outward only	20.00	EQ70X	(M)
	(c) Both way	20.00	EQ7CX	(M)
F.	Network Access Service - FlexServ service - Local Optional Service Option B			(M)
	1. Volume Usage Measured Rate Service, per line or trunk			(M)
	(a) Inward only	20.00	NLMIX	(M)
	(b) Outward only	20.00	NLMOX	(M)
	(c) Both way	20.00	NLMCX	(M)
	2. ESSX service NAR Volume Usage Measured Rate Service			(M)
	(a) Inward only	20.00	NLA1X	(M)
	(b) Outward only	20.00	NLAOX	(M)
	(c) Both way	20.00	NLACX	(M)
G.	Network Access Service - MegaLink ISDN ¹ service - Local Optional Service Option B			
	1. Volume Usage Measured Rate Service, per line or trunk			
	(a) Inward only	20.00	NLMIX	
	(b) Outward only	20.00	NLMOX	
	(c) Both way	20.00	NLMCX	
H.	Network Access Service - Local Optional Service Option B is applicable to individual lines or trunks when other exchange access service is provided via LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN ¹ service. (Includes access line and allowance.)			
	1. Volume Usage Measured Rate Service, per line or trunk			
	(a) Inward only	39.81	NLN1X	
	(b) Outward only	39.81	NLNOX	
	(c) Both way	39.81	NLNCX	

A3.27 (DELETED)

Note 1: MegaLink ISDN service obsoleted 9-13-96. (See Section B107).

Page 60.0.1 is hereby deleted in its entirety and removed from this Guidebook. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline (Cont'd)

A3.31.4 Tribal Lifeline

A. Description of Service

Qualified residents of federally recognized tribal lands may receive up to twenty-five dollars (\$25.00) per month in additional federal Lifeline support for their residential service.

B. Terms and Conditions

1. Tribal Lifeline support is in addition to traditional Lifeline support.
2. All Lifeline terms and conditions are applicable to Tribal Lifeline.

C. Eligibility

To qualify, in addition to meeting the tribal land residency requirement, the customer may be a current recipient of any of the programs identified for Lifeline, or may be a recipient of one of the following federal programs:

1. BIA (Bureau of Indian Affairs) General Assistance
2. Tribally administered Temporary Assistance for Needy Families (TANF)
3. Head Start (income eligible)
4. Food Distribution Program on Indian Reservations

D. Rates and Charges

1. General
 - a. The Tribal Lifeline credit is in addition to the federal Lifeline credit preceding.

(T)

A3.32 Expanded Local Calling Area Service

A3.32.1 General

- A. Expanded Local Calling Area Service is that of furnishing facilities for communications between stations in different wire centers in the Expanded Local Calling Area as described in Section A1. for either two-point or conference service. This service is offered on a Station-to-Station basis, as either Dial (DDD), Dialed Calling Card, or Operator, or on a Person-to-Person basis. These four classes of calls are defined in Section A1., Definition of Terms.
- B. Rates for service between points are based on airline mileage between wire centers. Wire center coordinates are specified in A3.36.
- C. Customer or Other Common Carrier-provided terminal equipment or systems may be used with facilities furnished to the customer by the Company for Expanded Local Calling Area Service as specified in Section A15. following.
- D. Expanded Local Calling Area Service is provided for use by the customer and may be used by others when so authorized by the customer. Use of the service is subject to terms and conditions in Section A2., with the exception of A2.2.1.B., which prohibits payment to the customer by another for use of the service.
- E. Expanded Local Calling Area Conference Service is described in Section A13..

(M)

(M)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

(M)

A3.32.2 Two-Point Service

A. Service Between Land Wire Telephones

1. Rates And Charges

a. Charges for each Expanded Local Calling Area message between any two points are determined as follows:

- First minute and additional minute rates for all messages are specified in the Basic Rate Schedule in 1.b. following.
- If any portion of a message occurs in a reduced rate period, the Basic Rate Schedule charges are discounted, as specified in 1.c. following.
- For any Operator Station message, the Service Charge specified in A.1.d. following is added to the Basic Rate Schedule charge.

b. Basic Rate Schedule

The following table contains the first minute and additional minute rates for the Day and Evening rate periods for all call classes. These rates are based on chargeable time (duration) of the message, as specified in 2. following.

(1) Day Rate Period

Mileage Bands	Initial Minute	Additional Minute
F (1 - 10 miles)	.14	.09
G (11 - 16 miles)	.24	.19
H (17 - 22 miles)	.25	.24
I (23 - 30 miles Intra-Parish)	.25	.25
J (Greater than 30 miles Intra-Parish)	.25	.25
K (23 - 30 miles Inter-Parish)	.25	.25
L (31 - 40 miles Inter-Parish)	.25	.25
M (Greater than 40 miles Inter-Parish)	.25	.25

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.4 Local Parish Calling Plan

A. General

The Local Parish Calling Plan is a rate plan in which two-point service calls originating and terminating within the same parish receive special Expanded Local Calling Area Service rates. The rates apply only to Station-to-Station Dial (DDD) calls as defined in Section A1., Definition of Terms.

B. Rates And Charges

The applicable charges include the rates and discounts as specified in A3.32.2.A.1.b. and c., plus an additional 40 percent discount. The discount is applied to the charge after application of time-of-day discounts. When application of the additional discount results in a fractional charge, the amount will be rounded to the lower cent.

C. Limitations

1. This service is offered in the following parishes between the exchanges listed therein.

Parish	Exchange	
Ascension	Donaldsonville	
	Dutch Town ¹	
	Galvez ¹	
	Gonzales ¹	
	Sorrento ¹	
Assumption	Labadieville	(M)
	Napoleonville	(M)
	Pierre Part	(M)
Caddo	Belcher ¹	(M)
	Blanchard	(M)
	Gilliam ¹	(M)
	Greenwood	(M)
	Hosston ¹	(M)
	Ida ¹	(M)
	Keithville	(M)
	Mooringsport	(M)
	Oil City	(M)
	Rodessa ¹	(M)
Vivian ¹	(M)	
Calcasieu	Carlyss ¹	(M1)
	DeQuincy ¹	(M1)
	Hayes ¹	(M1)
	Iowa ¹	(M1)
	Lake Charles	(M1)
	Starks ¹	(M1)
	Sulphur	(M1)
Vinton	(M1)	

Note 1: Independent Company Exchange

Material appearing on this page previously appeared on page(s) 68 of this section.

M1 Material appearing on this page previously appeared on page(s) 69 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.4 Local Parish Calling Plan (Cont'd)

C. Limitations (Cont'd)

1. (Cont'd)

Parish	Exchange		
Grant	Colfax	(M)	
	Dry Prong	(M1)	
	Georgetown	(M1)	
	Montgomery	(M1)	
	Pollock	(M1)	
Iberia	Loreauville	(M1)	
	Weeks Island	(M1)	
Iberville	Maringouin ¹	(M2)	
	Plaquemine	(M2)	
	Rosedale ¹	(M2)	
	St. Gabriel	(M2)	
	White Castle	(M2)	
Lafourche	Chackbay	(M2)	
	Galliano ¹	(M2)	
	Golden Meadow ¹	(M2)	
	Larose ¹	(M2)	
	Leeville ¹	(M2)	
	Lockport	(M2)	
	Raceland	(M2)	
Thibodaux	(M2)		
Livingston	Albany	(M2)	
	Denham Springs	(M2)	
	French Settlement ¹	(M2)	
	Livingston	(M2)	
	Maurepas ¹	(M2)	
Springfield	Springfield	(M2)	
	Point Coupee	Innis ¹	(M3)
		Livonia ¹	(M3)
		Morganza	(M3)
		New Roads	(M3)
Rougon		(M3)	
Rapides	Alexandria	(M3)	
	Boyce	(M3)	
	Calcasieu ¹	(M3)	
	Cheneyville ¹	(M3)	
	Glenmora ¹	(M3)	
LeCompte	(M3)		

Note 1: Independent Company Exchange (M1)

Material previously appearing on this page now appears on page(s) 67 of this section.

M1 Material appearing on this page previously appeared on page(s) 70 of this section.

M2 Material appearing on this page previously appeared on page(s) 71 of this section.

M3 Material appearing on this page previously appeared on page(s) 72 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.4 Local Parish Calling Plan (Cont'd)

C. Limitations (Cont'd)

1. (Cont'd)

Parish	Exchange	(M)
St. James	Convent	(M1)
	Lutcher	(M1)
	Vacherie	(M1)
St. John the Baptist	Edgard	(M1)
	Garyville ¹	(M1)
	LaPlace	(M1)
	Reserve ¹	(M1)
St. Landry	Arnaudville ¹	(M1)
	Cankton ¹	(M1)
	Eunice	(M1)
	Krotz Springs	(M1)
	Lawtell	(M1)
	Leonville	(M1)
	Melville	(M1)
	Opelousas	(M1)
	Port Barre	(M1)
	Sunset ¹	(M1)
Washington	(M1)	
Tangipahoa	Amite	(M1)
	Hammond	(M1)
	Independence	(M1)
	Kentwood	(M1)
	Ponchatoula	(M1)
2.	In cases where exchange boundaries cross Parish boundaries, the exchange boundary will be observed as the boundary for the Local Parish Calling Plan. The entire exchange is to be considered in the Parish.	(M2)
3.	The following wire centers in Louisiana being served from another state will be excluded from the Local Parish Calling Plan.	(M2)
	Wire Center	(M2)
	Delta	(M2)
	Eagle Lake	(M2)
	North Cornor	(M2)
	Pearlington	(M2)
	South Dodge City	(M2)
	South Junction City	(M2)
	South Osyka	(M2)

Note 1: Independent Company Exchange

Pages 70 through 74 are hereby deleted in their entirety and removed from this Guidebook.

(N)

Material previously appearing on this page now appears on page(s) 67 of this section.
 M1 Material appearing on this page previously appeared on page(s) 72 and 73 of this section.
 M3 Material appearing on this page previously appeared on page(s) 74 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.5 Local Community Calling Plan

- A. General** (T) (M)
1. The Local Community Calling Plan is a rate plan in which two-point service calls originating and terminating within a specified area receive special Expanded Local Calling Area Service rates. The rates apply only to Station-to-Station Dial (DDD) calls as defined in Section A1., Definition of Terms. (M)
- B. Rates And Charges** (M)
1. The applicable charges include the rates and discounts as specified in A3.32.2.A.1.b. and c., preceding, plus an additional 40 percent discount. The discount is applied to the charge after application of time-of-day discounts. When application of the additional discount results in a fractional charge, the amount will be rounded to the lower cent. (M)
- C. Limitations**
1. This service is offered between the Baton Rouge Exchange and the following exchanges:

Exchange

Clinton
 Dutch Town¹
 French Settlement¹
 Galvez¹
 Gonzales¹
 Innis¹
 Jackson
 Livonia¹
 Maringouin¹
 Maurepas¹
 Morganza
 New Roads
 Rosedale¹
 St. Francisville
 Sorrento¹
 Tunica
 White Castle
 Wilson

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans

Local Optional Calling Plans are specially designed local calling plans applicable to certain local messages within the Expanded Local Calling Area as described in Section A1. for which the subscriber-dialed, station-to-station Expanded Local Calling Area Service rate would normally apply. Local Optional Calling Plan rates take precedence over the Local Parish Calling Plan rates specified in A3.32.4 All other messages included under the plan will also vary according to the specific plan subscribed to. Messages not included in the plan will be billed at rates for Expanded Local Calling Area service.

A3.33.1 (Obsoleted, See Section A103.)

A3.33.2 General Terms and Conditions

- A. Liability Of The Company** (M)
1. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified. (M)
 2. Neither this Company nor any connecting carrier participating in the service shall be liable for any act or omission of any other company or companies furnishing a portion of such service. (M)
 3. In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the Company cannot guarantee uninterrupted working of its lines. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing the service, which is not due to the negligence or willful act of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not exceed a pro rata adjustment of the fixed monthly charges for the service and facilities rendered useless and inoperative, during the period of said interruption. Adjustments will not be applicable on Measured Rate Service until the subscriber has used a minimum of one hour's service in a given month. (M)
- B. Limitation Of Service** (M)
1. (Obsoleted, See Section A103.) (M)
 2. (Obsoleted, See Section A103.) (M)
 3. (Obsoleted, See Section A103.) (M)
 4. A customer may not subscribe to more than one Local Optional Calling Plan that covers the same time period and geographical area. (M)
 5. Individual message detail is not included as part of the service. (M)
 6. Local Optional Calling Plans do not include conference or other calls requiring operator handling. For all Local Optional Calling Plans, an operator will: (M)
 - a. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or (M)
 - b. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached. (M)
- C. Use Of Service** (M)
1. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others. (M)
 2. Plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute. (M)
- D. Minimum Contract Period** (M)
1. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number. If a subscriber subsequently discontinues the service, the monthly minimum of one-hour usage will be adjusted on a pro rata share of the month to determine minimum billing and overtime charges. (M)
- E. (Obsoleted, See Section A103.)** (M)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans (Cont'd)

A3.33.2 General Terms and Conditions (Cont'd)

- F.** Suspension of Service (M)
1. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company. (M)
- G.** Continuity of Service (M)
- In case of connection of a Local Optional Calling Plan for the same customer where Local Optional Calling Plan Service has been disconnected at the same location for less than two weeks previously, charges for the service will commence one day following the disconnect of the previous service. (M)
- H.** Concessions (M)
- No concession or commission allowance will be made on any of the Local Optional Calling Plans. (M)
- I.** Nonrecurring Charges (T)(M)
1. A Service Ordering Charge as specified in Section A4. applies when the service is ordered and no central office work is required. (M)
2. In addition, when central office work is required to implement a Local Optional Calling Plan, a Central Office Line Connection Charge also specified in Section A4. will apply, as appropriate. (M)

A3.33.3 *Circle Calling* (Obsoleted, See Section A103.) (T)(M)

Pages 78 through 83 are hereby deleted in their entirety and removed from this Guidebook. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.36 Airline Mileage Between Wire Centers (Cont'd)

A3.36.3 List Of V & H Coordinates By Exchanges And Wire Centers (Cont'd)

Exchange	Wire Center	V	H
Thibodaux	Main	8576	2751
Thornwell	Independent	8674	3120
Tullos	Independent	8300	3194
Tunica	Main	8411	2980
Turkey Creek	Independent	8491	3123
Vacherie	Main	8527	2754
Venice	Main	8550	2457
Vidalia	Main	8277	3018
Ville Platte	Independent	8518	3082
Vinton	Main	8716	3263
Vivian	Independent	8217	3566
Washington	Main	8514	3039
Water Proof	Main	8227	3033
Weeks Island	Main	8653	2922
Welsh	Independent	8648	3137
White Castle	Main	8528	2841
Wilson	Main	8379	2906
Winnfield	Calvin	8304	3282
Winnfield	Main	8301	3255
Winnsboro	Main	8183	3121
Wisner	Independent	8214	3095
Youngsville	Main	8610	2980
(DELETED) ¹			
Zachary	Main	8435	2888
Zwolle	Main	8439	3398

A3.37 Reserved For Future Use

A3.38 Back-Up Line (Obsoleted, See Section A103)

A3.39 Reserved For Future Use

(N)

A3.40 Reserved For Future Use

(N)

A3.41 Reserved For Future Use

(N)

A3.42 Reserved For Future Use

(N)

A3.43 BellSouth Business Plus Service (Obsoleted, See Section A103)

(M)

A3.44 BellSouth Business Choice Package (Obsoleted, See Section A103)

(T)(M)

A3.45 Complete Choice for Business Package (Obsoleted, See Section A103)

(M)

Note 1: The Yscloskey exchange was deleted effective July 29, 2007.

Pages 98 through 106.1 are hereby deleted in their entirety and removed from this Guidebook.

(N)

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.7 Monthly Exchange Rates (Cont'd)

A103.7.4 Measured Rate Service (Cont'd)

- C. The rates stated preceding include the following monthly usage allowances for dialed sent paid local calls within the Basic Local Calling Area as described in A3.6.
1. Usage Allowance

(a) Business Measured Service

When a customer subscribes to more than one measured rate line on the same premises and the lines are group billed on the same account, the local usage charges on all such lines are combined. If usage allowances are applicable, they are also combined to determine the amount of charges for usage in excess of such allowances. Usage charges and/or usage allowances shall not be combined for measured rate lines structured on separate service accounts, even though one account might be "billed to" another account, for the purpose of rendering one bill to the subscriber.

Usage Allowance	USOC
\$7.50	NA

(T)

A103.7.5 Reseller End User Common Line (EUCL) Charge

(M)

- A. Pursuant to 47 CFR Section 51.617, the Company will, on an interim basis, bill charges which are identical to the End User Common Line (EUCL) rates billed by the Company to its end users.

(M)

A103.8 Reserved For Future Use

A103.9 Reserved For Future Use

A103.10 Local Exceptions

- A. Reserved For Future Use
- B. (DELETED)
- C. Expanded Local Area Calling

(Obsoleted 12-18-98, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

1. General
 - a. Expanded Local Area Calling is available only in the areas shown herein.