

TARIFF DISTRIBUTION

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PURPOSE: Increase business Remote Call Forwarding (RCF) monthly charge

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G013	8.0.3	0002
G013	8.1	0002
G013	9	0011

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.7 Star 98 Access

A. Applications

Star 98 Access is an optional network feature which allows subscribers to dial *98 to access a service. Generally subscribers use this feature to access their local voice mail service from their home or business telephone line. Star 98 Access is available, where facilities permit, to individual line residence and business subscribers.

B. Description

Star 98 Access provides subscribers with access to a service, generally their local voice mail service, when they dial *98 from their home or business telephone line. Star 98 Access connects the customer to the local telephone number, generally of their voice mail provider, to whom their calls are forwarded via a version of Call Forwarding Don't Answer. The appropriate auxiliary calling feature (i.e. Call Forwarding Don't Answer or Call Forwarding Don't Answer – Ring Control) is required with this service.

C. Terms, Conditions and Limitations of Services

1. Star 98 Access is only available to subscribers on lines which are equipped with a version of Call Forwarding Don't Answer.
2. Star 98 Access is provisioned on a per line basis and functions only from a line provisioned with this feature and the appropriate auxiliary calling features.
3. Star 98 Access is not available on ISDN, Prestige, Foreign Central Office (FCO), Foreign Exchange (FX) lines or any Centrex type service.
4. Star 98 Access may not be compatible with all auxiliary calling features.

D. Rates and Charges

1. Per line equipped

	Monthly Rate	USOC
(a) Residence	\$1.00	S98AF
(b) Business	2.00	S98AF

A13.10 Reserved For Future Use

A13.11 Remote Call Forwarding

A13.11.1 General

- A.** Remote Call Forwarding (RCF) is an exchange service that utilizes a telephone number in the RCF local calling area to forward automatically all incoming calls dialed to the RCF telephone number to another telephone number.
- B.** RCF can be offered as an individual service or as an additional feature with Foreign Exchange Service. In the latter offering, RCF is used as an overflow when the Foreign Exchange line is busy.
- C.** This service is only available where the terminating station line has incoming-call dial capability.
- D.** Remote Call Forwarding (RCF) Service is offered subject to availability of suitable facilities.
- E.** RCF Service is not offered where the terminating station is a coin telephone.
- F.** The Company does not guarantee identification of the originating telephone number to the RCF customer.

(M)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding (Cont'd)

A13.11.1 General (Cont'd)

- G.** Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs. (M)
- Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction. The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never occurs. Where the Company is aware of such a service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded-to number or termination of the RCF service. The RCF customer will be responsible for normal guidebook charges for such changes.
- H.** Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
- I.** (DELETED)
- J.** Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination. (M1)
- K.** Where a business directory listing is provided for the RCF number, calls will not be forwarded to a Company-provided service for which residential rates apply. (M1)
- L.** Where calls are to be forwarded to telephone service other than that of the RCF subscriber, it shall be the responsibility of the RCF subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access paths. Where the other subscriber contests such forwarding or the number of access paths, the Company reserves the right to modify the RCF service to the extent necessary to eliminate the other subscriber's complaint. The RCF subscriber shall be responsible for the charges for any resulting rearrangement of the RCF service. (M1)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding (Cont'd)

(M)

A13.11.2 Reserved For Future Use

A13.11.3 Reserved For Future Use

A13.11.4 Minimum Contract Period

The minimum contract period for this service is one month.

A13.11.5 Rates And Charges

The following charges are for the Remote Call Forwarding Feature only and are in addition to applicable charges for service and equipment with which it is used.

A. Remote Call Forwarding

The installation charge applies in addition to the Secondary Service Charge shown in Section A4.

1. Per feature arranged and one access path for either interexchange, intraexchange or local calling area per service request.

	Installation Charge	Monthly Rate	USOC	
(a) Residence – Each	\$13.06	\$18.50	RCF++	
(b) Business – Each	13.06	44.10	RCF++	(I)
2. Additional Access Path (with Initial Installation)				
(a) Residence – Each	-	18.50	RCA	
(b) Business – Each	-	44.10	RCA	(I)

B. Message Charges

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:

1. a charge for that portion of the call from the originating station line to the call forwarding location, and
2. a charge for that portion of the call from the call forwarding location to the terminating station line.

The respective charge for each such portion shall be as follows:

- a. Between the originating station line and call forwarding location. (M1)

The charge for this portion of a remotely forwarded call shall be the charge specified in this Guidebook, or any other applicable guidebook, for the type of call involved, either local or toll, for the entire duration of the call, but measured only the distance to the call forwarding location. This portion of the call may be billed to the originating station line, if appropriate for the type of call involved. (M1)

- b. Between the call forwarding location and the terminating station line. (M1)

For purposes of rating this portion of the Remote Call Forwarding Service, all such calls will be rated and billed as if they are "sent Paid" regardless as to the status of the portion of the call described in a. preceding. Provisions contained in A.2.3.25 govern the specific usage rates to be applied. Plan options, usage allowances, and usage caps are not applicable to these usage charges. (M1)

For calls forwarded inside the Basic Local Calling Area, the Remote Call Forwarding customer is responsible for the usage charges specified in A103.2.3 or A3.2.10 as appropriate. (M1)

For calls forwarded within the Expanded Local Calling Area, the Remote Call Forwarding customer is responsible for the usage charges specified in A3.2.10, A3.32 or A3.33 as appropriate. (M1)

For calls forwarded outside the Expanded Local Calling Area, the Remote Call Forwarding customer is responsible for the applicable toll charges specified in this Guidebook or any other applicable guidebook for the duration of each call answered. (M1)

Page 9.1 is hereby deleted in its entirety and removed from this Guidebook.

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Material appearing on this page previously appeared on page(s) 8.1 of this section.

M1 Material appearing on this page previously appeared on page(s) 9.1 of this section.