

TARIFF DISTRIBUTION

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PURPOSE: This guidebook update eliminates the following Operator Services:
Collect Calls, Bill-to-Third Number (Party) Calls, Person-to-Person
Calls, Local Operator Verification/Interruption Service and Zero
Minus

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G001	1	0001
G001	5	0002
G001	10.1	0002
G001	14	0001
G001	15	0002
G001	16	0002
G003	44	0005
G003	44.1	0002
G003	45	0003
G003	57	0007
G003	57.1	0004
G003	62	0003
G003	64	0003
G003	78	0003
G003	84	0002
G013	6	0012
G013	9.1	0003
G013	79	0003
G013	82	0003
G013	84	0003
G013	87	0003
G013	89.1	0002
G015	6	0002
G015	27	0002
G018	1	0003
G018	3	0004
G018	10	0001
G018	26	0007

G018	26.1	0003
G018	27	0003
G018	28	0007
G020	1	0003
G020	2	0003
G020	12.1	0002
G020	12.2	0002
G042	25	0005
G103	34.2	0003
G112	94	0002
G112	181	0002
G113	14	0002
G119	5	0002
G120	2	0003
G139	2	0004
G3 Cont. (pg)	2	0003
G18 Cont. (pg)	1	0002
G Subj. Indx (pg)	9	0005
G Subj. Indx (pg)	16	0003
G Subj. Indx (pg)	28	0001
H107	2	0002

A1. DEFINITIONS OF TERMS

ACCESSORIES

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically connected to, the conductors in the communications path of the telecommunications system.

ADD-ON

A feature which permits a station user to add one other station to the conversation.

ANSWER SUPERVISION

This feature provides the capability of delivering "off hook" supervisory signals from the subscriber's serving central office to a line interface at the customer's premises. These supervisory signals indicate when the called party has answered an incoming call (gone "off hook").

ATM

The term "ATM", referring to Asynchronous Transfer Mode, denotes one of the general class of packet switching technologies that relay traffic via an address contained within the packet (referred to in ATM as cells). ATM is a switching method in which information does not occur periodically with respect to some reference such as a frame pattern.

AUTHORIZED PROTECTIVE CONNECTING MODULE

The term authorized protective connecting module denotes a protective unit designed by the Company and manufactured under the control of Company quality assurance procedures, which unit is to be incorporated in a conforming answering device.

(DELETED)

(D)

AUXILIARY LINE

An additional individual line main station used for one-way (inward to the subscriber) service.

BACK-UP LINE

An optional service which provides individual line business subscribers with an additional line which is available for inward and outward calling with usage charges applying for originating and terminating calls.

BASE RATE

The rate for primary classes of exchange service.

BASE RATE AREA

A specific section of an exchange area within which primary classes of service are available.

BASE STATION OF REGISTRY

The base station from which a mobile unit receives its mobile telephone number.

BASIC LOCAL CALLING AREA

The traditional flat rate calling area as described in A3.6.

BASIC TERMINATION CHARGE

See "Termination Charge"

BELLSOUTH CHANNELIZED TRUNKS

Provides channelized DS1/1.544 Mbps circuits available for voice intraLATA communications services. Provides up to 24 DID, Outward Only or Combination/2-Way trunks.

BILL TO THIRD PARTY¹

(C)

Denotes a billing arrangement by which an Expanded Local Calling Area call or Long Distance call may be charged to an authorized station as determined by the Company other than the station originating the call or the station where the call is terminated.

BILLED NUMBER SCREENING

An arrangement which, at the time of call origination, screens billed to third party and/or collect calls to prevent these calls being charged to certain telephone numbers.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(N)

A1. DEFINITIONS OF TERMS

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

a. For Exchange Service:

(1) Grade of Line:
Individual line (See also "Primary Class of Service")

(2) Type of Rate:
Flat, usage based pricing rates.

(3) Character of Use:
Business or residence

(4) Dialing Method:
Touch-Tone or Rotary

b. For Long Distance Service:

(1) Type of Call:
Station-to-station

(C)

c. For Wide Area Telephone Service:

(1) Type of Rate:
Full time or measured time

COLLECT CALL¹

(C)

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

COMMUNICATIONS SYSTEMS

Channels or other facilities which are capable, when not connected to telecommunications services, of two-way communications between customer-provided terminal equipment of Company stations.

COMPANY

Wherever used in this Guidebook or its headings, "Company" and "South Central Bell" refer to BellSouth Telecommunications, Inc. unless the context clearly indicates otherwise.

COMPANY STATION

See "Station".

COMPANION PAYMENT PLAN

An optional payment plan which is adjunct to the Two-Tier Payment Plan. This payment plan contains only one monthly rate element. The monthly rate applies for as long as the customer retains service.

COMPETITIVE LOCAL EXCHANGE CARRIER (CLEC)

The term "Competitive Local Exchange Carrier or CLEC" denotes a telecommunications service provider, other than the Company, authorized by the Louisiana Public Service Commission to provide local exchange service within the Company's operating area in Louisiana and as further defined in the Louisiana Public Service Commission's Local Competition Rules, as amended (most recently in Docket R-31839).

COMPLETED CALL

A completed call is a calling attempt by the subscriber that results in an off-hook condition at the receiving end. Such conditions shall include the following actions:

- (1) the called party responds by personally answering the call;

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(N)

A1. DEFINITIONS OF TERMS

(DELETED)

(D)

EXTENDED AREA SERVICE

A type of telephone service furnished under guidebook provisions whereby subscribers of a given exchange may complete calls to and where provided by the Guidebook, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

EXTENSION RINGER

An additional ringer on the same premises and on the same line and generally operated in connection with the ringer at the station location. Extension ringers are of two types:

a. Extension Bell (ordinary type):

An additional bell of the type used on standard telephone instruments, connected with the same line as the first bell, but mounted separately and generally installed at some distance from the station set.

b. Extension Gong (loud ringing type):

A loud sounding bell, connected in the same manner as the ordinary type of extension bell, for use in noisy or other locations where the common type of bell would not be heard.

EXTRA EXCHANGE LINE MILEAGE

See "Mileage and Zone Charge"

FLAT RATE SERVICE

See "Exchange Service"

FOREIGN BASE STATION

Any base station other than the Base Station of Registry.

FOREIGN CENTRAL OFFICE MILEAGE

See "Mileage and Zone Charge"

FOREIGN CENTRAL OFFICE SERVICE

See "Exchange Service"

FOREIGN EXCHANGE LISTING

See "Directory Listing"

FOREIGN EXCHANGE MILEAGE

See "Mileage and Zone Charge"

FOREIGN EXCHANGE SERVICE

See "Exchange Service"

FURTHER ISOLATION

The work function performed by a Company employee on the customer's premises beyond the Company specified demarcation point to determine the specific wire or set which is causing a customer's service difficulty.

A1. DEFINITIONS OF TERMS

(DELETED)

(D)

MAIN STATION

See "Station".

MESSAGE

A communication between two stations. Messages may be classified as follows:

a. Local Message:

A message between stations within the same local service area.

b. Long Distance Message:

A message between stations in different exchange areas for which a long distance message charge is made.

MESSAGE RATE SERVICE (MEASURED SERVICE)

See "Exchange Service"

MESSENGER SERVICE

See "Long Distance Message Telecommunications Service"

MILEAGE AND ZONE CHARGE

A charge applying for the use of part or all of a line furnished by the Company.

a. Airline Measurement:

The shortest distance between two points.

b. Extra Exchange Line Mileage or Zone Charge:

A charge applying in addition to the base rate for service when a subscriber's main station or PBX is outside the base rate area but is located within the exchange area.

c. Foreign Central Office Mileage:

The measurement applying to a line within the exchange connecting a subscriber's main station, PBX, or Centrex Type Services system with a central office other than that from which he would normally be served, for the use of which a separate circuit charge is made in addition to the base rate, plus zone charges if any apply.

d. Foreign Exchange Mileage:

The measurement applying to a line connecting a subscriber's main station, PBX or Centrex Type Services system with a central office of an exchange other than that from which the subscriber would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charges if any apply.

e. Route Measurement:

The actual length of a circuit between two points.

MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

A1. DEFINITIONS OF TERMS

MONTH

The work "month" as used in this Guidebook, is to be defined as a 30-day period.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

NETWORK INTERFACE

Network Interface is a standard jack provided by the Company as a part of exchange access, WATS, or Private Line Services for the connection of customer terminal equipment and premises wiring to the telephone network. The Network Interface will be located at the demarcation point.

NON-LISTED (SEMIPRIVATE) LISTING

A non-listed listing is not in the alphabetical section of the Company's directory, but is maintained on directory assistance records and will be furnished upon the request of a calling party.

NON-PUBLISHED (PRIVATE) LISTING

A non-published listing is not listed in either the alphabetical section of the Company's directory or directory assistance records and will not be furnished upon request of a calling party.

(DELETED)

(D)

A1. DEFINITIONS OF TERMS

PRIMARY CLASS OF SERVICE

Any of those classes of exchange service which the Company undertakes to furnish at any point within the base rate area at a rate common to all applicants for the same class. Primary classes of service may be furnished at points outside a base rate area at base rates plus zone or extra exchange line mileage.

PRIMARY SUBSCRIBER

This term has the same connotation as "subscriber" and is used in those cases where it is desirable to stress the distinction between the main subscriber to telephone service and others who may have joint use of the service or who may qualify for additional listings.

PRIMARY WIRE CENTER

The building in which a foreign exchange channel is terminated.

PRIVATE TELEPHONE NUMBER

See "Non-Published Number" Telephone Number

PUBLIC ANNOUNCEMENT SERVICE

An announcement service utilizing Company facilities and/or service transmitting public announcements.

- a. For usage by the general public and
- b. Is publicly advertised and/or contains commercial messages and/or advertisements and
- c. Furnished by an electronic or electro-mechanical device.

REFERENCE LISTING

See "Cross Reference" Listing

RESALE

An activity wherein a Reseller subscribes to the telecommunications services of the Company and then offers those communications services to the public within their certified service area.

RESALE SERVICE

All retail telecommunications services available for resale from the Company's General Exchange Guidebook, General Subscriber Services Tariff and Private Line Guidebook.

RESALE SERVICE AREA

The area, as defined in the Louisiana Public Service Commission approved certificate of operation, within which a Reseller may offer resold local exchange telecommunications services.

RESELLER

A CLEC who has obtained appropriate certification from the Louisiana Public Service Commission and offers resold Company local exchange services within a resale service area.

RINGMASTER* SERVICE

This service will allow a subscriber to have up to three telephone numbers associated with a single line. A distinctive ringing pattern is provided for each additional telephone number to facilitate identification of incoming calls.

ROUTE MEASUREMENT

See "Mileage and Zone Charge"

REAL TIME RATED CALL - OPERATOR STATION

- a. Calls originated and paid for at public or semi-public telephones.
- b. Calls for which the Company furnished time and/or charges.

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.10	Local Exceptions	41	
A3.11	Reserved For Future Use	41.3	
A3.12	Network Access Register Usage Package	41.3	
A3.12.1	General	41	
A3.12.2	Terms, Conditions And Application Of Rates	41	
A3.12.3	Rates	42	
A3.13	Local Directory Assistance Service	43	
A3.13.1	General	43	
A3.13.2	Application Of Charges	43	
A3.13.3	Rates	43.1	
A3.14	Operator Assisted Local Calls	44	
A3.14.1	General	44	
A3.14.2	Application Of Charges	44	
A3.14.3	Reserved For Future Use	44.1	
A3.14.4	Operator Assisted Premium Plan	44.1	
A3.15	(DELETED)	44.1	(D)
A3.16	Reserved For Future Use	45	
A3.17	Auxiliary Line Service (Inward Service)	45	
A3.17.1	General	45	

A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Operator Assisted Local Calls

A3.14.1 Operator Assistance Charges

- A. All types of local exchange service have local calling areas as specified in A3.6 which are areas that can be called on a flat rate basis (no charge for individual calls to the basic local calling area), on a local coin rate basis or on a Usage Based Pricing basis (charges based on a combination of one or more rating elements where Usage Based Pricing guidebooks are in effect).
- B. Local Dial Call
The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

		Nonrecurring Charge	USOC	
1.	Billing Surcharges			
	(a) (DELETED)			
	(b) Station-to-Station operator assisted sent-paid, each	\$1.00	NA	(C)
	(c) (DELETED)	5.00	NA	(D)
	(d) Inmate calls from correctional institutions	.63	NA	
2.	Operator Dialed Surcharge ¹			
	(a) Station-to-Station operator assisted calls where the operator dials the terminating number, each	1.00	NA	(C)
3.	(DELETED)			(D)

3.14.2 Application Of Charges

- A. The surcharge will be applied to each completed call except:
 - 1. For calls to the Company for official telephone business.
 - 2. For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.
 - 3. When the caller identified himself as being unable to place the call due to his disability.
Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time.
 - 4. When the caller advises he has had service trouble in reaching the terminating number.

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge. The Operator Dialed Surcharge will not apply to the Billing Surcharge for local operator assisted calls originating from inmates at correctional institutions.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Operator Assisted Local Calls (Cont'd)

A3.14.3 Reserved For Future Use

A3.14.4 Operator Assisted Premium Plan

- A. A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must:
1. originate from a telephone line associated with the customer's account,
 2. originate and terminate in the same Basic Local Calling Area,
 3. be carried and completed by the Company via Company facilities and
 4. be billed by the Company.

In the event the company billing records to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost date.

A3.15 (DELETED)

(D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.15 (DELETED) (Cont'd)

(D))

A3.16 Reserved For Future Use

A3.17 Auxiliary Line Service (Inward Service)

A3.17.1 General

- A.** Under the conditions specified following, a subscriber, having two-way flat, Local Optional Service Option B or measured rate individual line business service in an exchange offering auxiliary line service, may subscribe for one or more auxiliary lines of the same class as their two-way service at the rate specified following for auxiliary lines.
- B.** The auxiliary line must terminate on the same premises as that in which the main service is located.
- C.** The auxiliary line is arranged for receiving incoming calls only.
- D.** The telephone numbers of auxiliary lines may be consecutive with those of the main service and if so arranged are the first numbers in the series assigned to a subscriber.
- E.** All listings must be in connection with the telephone number of the first auxiliary line if it is consecutive with the main service.
- F.** Auxiliary line service is furnished within the base rate area of each exchange at the business Multiline service flat, Local Optional Service Option B Multiline service or measured Multiline service rate.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.22 Local Usage Detail (LUD) Measured Service Option (Cont'd)

A3.22.2 Rates And Charges (Cont'd)

- A. The following charge applies for LUD (Cont'd)

LUD will be provided on a per-line basis except when a customer has multiple lines on the same service account for combined usage and allowance billing. One LUD listing is furnished for these accounts.

A3.23 Reserved For Future Use

A3.24 Local Directory Assistance Call Completion Service

A3.24.1 Description of Service

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (1-411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA System in lieu of dialing the number themselves.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office. There is no charge associated with blocking.

A3.24.2 General Terms and Conditions

- A. The service is not subject to concessions.

A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in Section A2.

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. **(DELETED)**
 4. Any PBX type customer who requires real-time quotation of charges
 5. Calls from tandems where the end user cannot be identified
 6. Calls from the COCOT Coin Stations

(D)

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers except disabled customers who are exempt from Directory Assistance charges, as detailed in A3.13.3.
- B. Chargeable Calls
1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges

- A. Service Charges in addition to the applicable rate for Directory Assistance

- (1) Directory Assistance Call Completion Charge

- (a) Charge Per Completed Call

Rate	USOC
\$.00	NA

A3. BASIC LOCAL EXCHANGE SERVICE

A3.25 Directory Assistance/Directory Assistance Call Completion Service

A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company local exchange subscriber telephone number and local call completion to the number provided, if requested, given a listed name and address.
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) the Company location where DA/DACC is provided.
- D. DA/DACC is available only where billing and network capability exists.
- E. Access to call detail records is included as part of this service. Optional call detail billing files and charges are as specified in A3.25.6 following.

A3.25.2 General Terms and Conditions

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for the provision of dedicated, application specific interconnect trunks connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided. Such interconnect trunks may be obtained as referenced in Section A35.

A3.25.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in section A2.

A3.25.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 - 1. (DELETED)
 - 2. Residence and Business Customers
 - 3. (DELETED)

(D)

A3.25.5 Application of Charges

- A. Charges specified in A3.25.6.A.1 following will apply each time the subscriber requests a telephone company local exchange subscriber telephone number.
- B. Monthly rates as specified in A3.25.6.A.2 following will apply to DA/DACC Mobile Service Providers (MSPs) subscribing to Optional DA/DACC Call Detail Billing.

A3.25.6 Rates and Charges

A. Service Charges

(1) DA/DACC Charge		\$.45	NA
(a) Per local exchange subscriber telephone number requested			
(2) Optional DA/DACC Call Detail Billing Files			
	Monthly Rate		USOC
(a) Magnetic Tape - One (1) tape weekly per RAO	\$74.00		DAAMT
(b) Diskette - One (1) diskette weekly per RAO	83.00		DAADM

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.1 General (Cont'd)

- D. Expanded Local Calling Area Service is provided for use by the customer and may be used by others when so authorized by the customer. Use of the service is subject to terms and conditions in Section A2., with the exception of A2.2.1.B., which prohibits payment to the customer by another for use of the service.
- E. Expanded Local Calling Area Conference Service is described in Section A13..

A3.32.2 Two-Point Service

A. Service Between Land Wire Telephones

1. Rates And Charges

a. Charges for each Expanded Local Calling Area message between any two points are determined as follows:

- First minute and additional minute rates for all messages are specified in the Basic Rate Schedule in 1.b. following.
- If any portion of a message occurs in a reduced rate period, the Basic Rate Schedule charges are discounted, as specified in 1.c. following.
- For any Operator Station message, the Service Charge specified in A.1.d. following is added to the Basic Rate Schedule charge.

(C)

b. Basic Rate Schedule

The following table contains the first minute and additional minute rates for the Day and Evening rate periods for all call classes. These rates are based on chargeable time (duration) of the message, as specified in 2. following.

(1) Day Rate Period

Mileage Bands	Initial Minute	Additional Minute
F (1 - 10 miles)	.14	.09
G (11 - 16 miles)	.24	.19
H (17 - 22 miles)	.25	.24
I (23 - 30 miles Intra-Parish)	.25	.25
J (Greater than 30 miles Intra-Parish)	.25	.25
K (23 - 30 miles Inter-Parish)	.25	.25
L (31 - 40 miles Inter-Parish)	.25	.25
M (Greater than 40 miles Inter-Parish)	.25	.25

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.2 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

1. Rates And Charges (Cont'd)

d. Service Charges

For any message in the call classes listed following, add the Service Charge shown following to the Basic Rate Schedule charge for that message. Discounts do not apply to the Service Charges.

(1) Billing Surcharges

	Nonrecurring Charge	USOC	
(a) (DELETED)			
(b) Station-to-Station operator assisted sent-paid, each	\$1.83	NA	(C)
(c) (DELETED)	3.13	NA	(D)
(2) Operator Dialed Surcharge ¹			
(a) Station-to-Station operator assisted calls where the operator dials the terminating number, each	.80	NA	(C)

2. Timing Of Messages

- a. First minute rates given in the rate schedule in A.1.b. preceding are for connections of one minute or any fraction thereof. All additional minute rates given in the rate schedule in A.1.b. preceding are for each additional minute of any fraction thereof that the connection continues beyond the first minute.
- b. The time at the beginning of each minute determines the applicable rate period. The time observed at the wire center of the calling station applies. (C)
- c. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
- d. (DELETED) (D)
- e. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- f. Chargeable time does not include time lost because of faults or defects in the service.

3. (DELETED) (D)

4. Collection Of Charges At Coin Telephones

Charges for calls to be collected at coin box telephones will be the total charges as provided in A.1. preceding computed and rounded to the nearest multiple of \$.05.

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans (Cont'd)

A3.33.2 General Terms and Conditions (Cont'd)

- B. Limitation Of Service (Cont'd)**
4. A customer may not subscribe to more than one Local Optional Calling Plan that covers the same time period and geographical area.
 5. Individual message detail is not included as part of the service.
 6. Local Optional Calling Plans do not include conference or other calls requiring operator handling. For all Local Optional Calling Plans, an operator will: (C)
 - a. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - b. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
- C. Use Of Service**
1. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others.
 2. Plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute.
- D. Minimum Contract Period**
1. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number. If a subscriber subsequently discontinues the service, the monthly minimum of one-hour usage will be adjusted on a pro rata share of the month to determine minimum billing and overtime charges.
- E. (Obsoleted, See Section A103.)**

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans (Cont'd)

A3.33.3 (Obsoleted, See Section A103.) (Cont'd)

A3.33.4 (Obsoleted, See Section A103.)

A3.33.5 (DELETED)

A3.33.6 Expanded Local WatsSaver Service

A. Description of Service

1. Expanded Local WatsSaver Service is an optional service designed to provide economical service for business customers who generate a high volume of local usage to locations included in the Expanded Local Calling Area defined in A3.6.
2. For a fixed monthly charge, customers receive a block of usage to exchanges in the Expanded Local Calling Area and a guaranteed rate per minute for applicable usage exceeding the original block of usage each month.
3. Individual message detail is included as part of this service.
4. Automated or operator assisted station-to-station calls between qualifying Expanded Local WatsSaver service exchanges which are billed to the customer's account will be billed based on Expanded Local WatsSaver service rates. However, applicable operator assistance surcharges will also apply. (C)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.2 Provision Of Service (Cont'd)

- C. (Cont'd)
 - 2. (Cont'd)

For calls forwarded inside the Local Calling Area, a measured or message Call Forwarding customer is responsible for the applicable customer-dialed Measured Rate or Message Service charges specified in this Guidebook, as appropriate for each call answered at the answering location.

(DELETED)
- D. Call Forwarding - Variable On PBX Trunks

Call Forwarding - Variable is offered for use with PBX trunks subject to the following limitations:

 - 1. It may be provided only when compatible with the equipment configuration at the customer's premises.
 - 2. It is available only on two-way trunks.
 - 3. It is not available with Direct Inward Dialing trunks.
 - 4. If the feature is proposed on a facility on which hunting is also to be provided, this service is available only with Multi-Line and Series Completion hunting arrangements and is subject to the limitations of these arrangements.
 - 5. When calls are being forwarded intra-office, the number of calls that can be forwarded simultaneously is equal to the number of trunks in the customer's system that are arranged to receive calls and are equipped to provide the Call Forwarding Variable feature.
 - 6. When calls are being forwarded inter-office, only one call can be forwarded at a time.
 - 7. Call Forwarding - Variable can be sequentially forwarded in a chain across lines within a central office a maximum of five times.
- E. Speed Calling On PBX Trunks

This feature is available on a per trunk equipped basis.
- F. Speed Calling On OUTWATS Lines.

This feature is available on a per line equipped basis and is limited to one Speed Calling list per OUTWATS facility group.
- G. Custom Calling Services can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
- H. Subscribers to Call Waiting ID must have Touch-Tone service.
- I. During selected promotional periods, first time subscribers to Call Waiting ID may receive up to two months' service at no recurring charge. Call Waiting customers who upgrade to Call Waiting ID are eligible for such promotions.

(D)

A13.9.3 Rates

- A. Residence
 - 1. Non-Packages

	Monthly	
	Rate	USOC
(a) Call Waiting ¹	\$10.99	ESX
(b) Call Forwarding Variable ¹	9.00	ESM
(c) Three-way Calling ¹	9.00	ESC
(d) Speed Calling (8-code) ¹	9.00	ESL

Note 1: Monthly rate per central office line equipped

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding (Cont'd)

A13.11.5 Rates And Charges (Cont'd)

B. Message Charges (Cont'd)

2. (Cont'd)

The respective charge for each such portion shall be as follows:

a. Between the originating station line and call forwarding location.

The charge for this portion of a remotely forwarded call shall be the charge specified in this Guidebook, or any other applicable guidebook, for the type of call involved, either local or toll, for the entire duration of the call, but measured only the distance to the call forwarding location. This portion of the call may be billed to the originating station line, if appropriate for the type of call involved. (C)

b. Between the call forwarding location and the terminating station line.

For purposes of rating this portion of the Remote Call Forwarding Service, all such calls will be rated and billed as if they are "sent Paid" regardless as to the status of the portion of the call described in a. preceding. Provisions contained in A.2.3.25 govern the specific usage rates to be applied. Plan options, usage allowances, and usage caps are not applicable to these usage charges.

For calls forwarded inside the Basic Local Calling Area, the Remote Call Forwarding customer is responsible for the usage charges specified in A103.2.3 or A3.2.10 as appropriate.

For calls forwarded within the Expanded Local Calling Area, the Remote Call Forwarding customer is responsible for the usage charges specified in A3.2.10, A3.32 or A3.33 as appropriate.

For calls forwarded outside the Expanded Local Calling Area, the Remote Call Forwarding customer is responsible for the applicable toll charges specified in this Guidebook or any other applicable guidebook for the duration of each call answered.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service

A13.79.1 General

- A. 211 Dialing Service ("211") is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. ("Company") for delivery of general information via voice grade facilities, for community information and referral services. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community and referral services. In addition, the 211 subscriber must comply with any orders and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 211 is available in BellSouth Territory only. To provide access to a 211 number to end users in an independent company territory or to a competitive local exchange companies (CLEC) end user within the local calling area, the 211 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- C. The Local Calling Area of the 211 subscriber will be the Basic Local Calling Area as defined in A3.3, as facilities permit. If local calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 Service first in time will be entitled to retain the 211 in the merged local calling area.
- D. The service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 211 at rates, terms and conditions as specified in Section A6.
- H. Access to 211 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)^f
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.
- I. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.
- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(C)

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.80 711 Dialing Code for Telephone Relay Service (TRS)

A13.80.1 General

- A. 711 Dialing Code (“711”) is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001
- B. 711 is available from BellSouth in BellSouth Territory only. To provide access to a 711 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.
- C. The service is subject to the availability of the 711 dialing code.
- D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- E. Limitations and use of service as stated in Section A2.
- F. Directory Listings may be provided for 711 at no charge.
- G. Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 711 will not be completed.
- E. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.
- F. An “affiliate” of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the TRS entity. The term “control” (including the terms “controlling”, “controlled by”, and “under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

(C)

A13.80.2 Service Requirements and Conditions

- A. Requests for 711 Dialing Code must be submitted in writing to the Louisiana Public Service Commission, for the assignment of the 711 code.
- B. The Company will implement the TRS entity’s request within a reasonable time, given the complexity of the order.
If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A. preceding.
- C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate guidebook rates for the establishment of the new access arrangement.
- D. Only one 10-digit toll free number may be used as the lead number per basic local calling area.
- E. The 711 Dialing Code is provided where facilities permit.
- F. TRS entity should work separately with cellular companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.
- G. TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.81 511 Dialing Service

A13.81.1 General

- A. 511 Dialing Service ("511") is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. ("Company"), for delivery of general information via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 511 is available from BellSouth in BellSouth Territory only. To provide access to 511 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 511.
- C. The Local Calling Area of the 511 Service subscriber will be the basic Local Calling Area defined in A3.6, as facilities permit. If local calling areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time will be entitled to retain the 511 number in the merged local calling area.
- D. This service is subject to the availability of 511 numbers.
- E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 511 at rates, terms and conditions as specified in Section A6.
- H. Access to 511 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)^f
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.
- I. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.
- K. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

(C)

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use

A13.82.1 General

- A. 311 for Non-Emergency Municipal Use ("311") is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. ("Company"), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from BellSouth in BellSouth Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 number exists in both areas, the 311 subscriber who established 311 first in time will be entitled to retain the 311 number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by BellSouth on a "first come, first served" basis.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6.
- H. Access to 311 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)^f
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An "affiliate" of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term "control" (including the terms "controlling", "controlled by, and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.

(C)

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.83 811 Call Before You Dig Service

A13.83.1 General

- A.** 811 Call Before You Dig Service ("811") is a three (3) digit local dialing arrangement used for the One Call Center. One call notification is a communication system established by operators of underground facilities and/or state governments to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

This service is provided pursuant to the Federal Communications Commission's (FCC's) Sixth Report and Order in CC Docket No. 92-105, which designated "811 as the national abbreviated dialing code to be used by state One Call notification systems for providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act)."

- B.** Callers who dial 811 will be routed to the call center via the local 7 or 10 digit or a toll free "point-to" number selected by the One Call Center. There will be no charge to the end user dialing 811.

- C.** Access to 811 is not available to the following:

- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing or Collect Calls)^f
- Inmate Service
- 101XXXX
- Cellular - Type 2A
- Independent Telephone Companies (ICOs)

In addition, operator assisted calls to the 811 subscriber will not be completed.

- D.** 811 will be assigned on a central office-by-central office basis, as facilities permit. 811 will be provided under the following conditions:

1. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
2. Calls to a disconnected Public Dialing Service code (including 811) will be routed to intercept announcement facilities for a maximum of sixty (60) days. The announcement provided may refer the caller to another telephone number.
3. Provision of recorded messages and/or announcements associated with 811 Call Before You Dig Service is the sole responsibility of the 811 subscriber.
4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

A13.83.2 Rates and Charges

- A.** Application of Rates

1. 811 subscribers will pay the normal charges for their local exchange access arrangements (e.g., PBX trunks, Centrex Type Services, lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
2. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
3. Suspension of 811 as covered in Section A2. is not applicable for this service.
4. A Central Office Activation charge will apply per central office switch translated to the lead number.
5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(C)

(N)

A15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

A15.1 Terms and Conditions (Cont'd)

A15.1.1 General Provisions (Cont'd)

G. (Cont'd)

5. Telephotograph Equipment (Cont'd)

c. Company's Right to Interrupt Connection

The Company may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure from the requirements under which the connection is permitted.

d. Responsibility of the Company

The Company assumes no responsibility for the quality of, or defects in the material transmitted or received regardless of cause.

e. Use with Long Distance Message Telecommunications Service

The terms, conditions and rates for each call made for the purpose of transmitting pictures are those applicable for Long Distance Message Telecommunications Service, i.e., station-to-station or conference, according to the connection established. (C)

A15.1.2 Connections Of Registered Equipment

A. Customer-Provided Registered Terminal Equipment, Registered Protective Circuitry And Registered Communications Systems

Customer-provided registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the Federal Communications Commission's Rules and Regulations, as provided in A15.1.1. preceding and the following.

1. All combinations of registered equipment and associated non-registered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are continually satisfied.

The Company may discontinue service or impose other remedies as provided for in Part 68 of the Federal Communications Commission's Rules and Regulations for failure to comply with these provisions.

2. The customer shall notify the Company of each line to which registered equipment is to be connected in advance of such connection and shall notify the Company when such registered equipment is permanently disconnected. The customer shall provide the Company the Registration Number for the registered equipment.
3. The customer shall not connect registered equipment to a Company line if:
 - a. the Ringer Equivalence of such equipment in combination with the total Ringer Equivalence of other equipment connected to the same line exceeds the allowable maximum of five or as otherwise determined by the Company, or
 - b. the ringer is not of a type designated by the Company as suitable for that particular line.

A15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS**A15.7 Connection Of Customer-Provided Telephone Equipment (CPE) To Party Line Services (Cont'd)****B. Terms and Conditions (Cont'd)**

9. Modifications performed by the Company will be guaranteed as follows: (Cont'd)

a. Limited Guarantee And Liability (Cont'd)

(2) Exclusions (Cont'd)

The Company does not guarantee that the Company modified customer-provided telephone equipment will work with any party line service other than the Company party line service the telephone equipment is connected to for a period of thirty days from the time the modification was performed. This is the only Company guarantee of the workmanship.

The Company makes no express or implied guarantee or warranty, including, without limitation, a warranty of merchantability or fitness for a particular purpose, of any of the customer-provided telephone equipment, or parts used in the modification of the equipment.

The Company shall not be liable for any incidental, consequential or special damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this modification, either separately or in combination with other equipment.

With respect to any claim or suit, by a customer or by any others, for damages or injuries associated with the installation, provision, termination, maintenance, repair or restoration of service arising directly or indirectly out of workmanship provided herein, the Company's liability if any, including liability for its own negligence or negligence of its agents, shall be limited to remodification of the set.

This limited guarantee sets forth the entire liability and obligations of the Company with respect to breach of warranty, and the warranty set forth or limited herein are the sole warranties and are in lieu of all other warranties, express or implied.

(3) State Law Rights

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the preceding exclusions or limitations may or may not apply to you.

This guarantee gives you specific legal rights, and you may also have other rights which vary from state to state.

(4) Customer Responsibility

To obtain repairs of the modification under the above guarantee, the customer must call the Company repair number which can be found in the telephone directory, or call any Company Business Office. (T)

When the repair person arrives and before any work is performed, the customer must present proof of the date the guarantee commenced.

The customer must also provide all technical wiring information concerning the equipment before any work is performed. If replacement parts are needed in providing the repair, the customer must provide them before any work is performed.

C. Application of Rates and Charges

1. The customer will be responsible for all charges, as specified herein, for any work performed by the Company in the initial or any subsequent modification of the CPE.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

CONTENTS

A18.1	Application	1	
A18.2	General	1	
A18.3	Two-Point Service	1	
A18.3.1	Service Between Land Wire Telephones	1	
A18.3.2	Service Through Mobile Telephone Service Base Stations	4	
A18.3.3	Reserved For Future Use	5	
A18.3.4	Reserved For Future Use	5	
A18.3.5	(DELETED)	6	
A18.3.6	(DELETED)	6	
A18.3.7	(DELETED)	6	
A18.3.8	(DELETED)	6	
A18.4	(DELETED)	10.1	
A18.5	Airline Mileage Between Rate Centers	11	
A18.5.1	General	11	
A18.5.2	Determination Of Airline Mileages	11	
A18.5.3	List Of Rate Centers By LATA	12	
A18.6	(Obsoleted, See Section A118.)		
A18.7	Directory Assistance Service	24	
A18.7.1	General	24	
A18.7.2	Application Of Charges	24	
A18.7.3	Rates	26	
A18.8	(DELETED)	26	(D)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.1 Application

This Guidebook applies to Long Distance Message Telecommunications Service (MTS) furnished or made available by the Company and its connecting companies between points within the state of Louisiana where the respective rate centers of such points are located in said state.

A18.2 General

- A. Long Distance Message Telecommunications Service is that of furnishing facilities for communications between stations in different rate centers beyond the Expanded Local Calling Area, as described in Section A1., for either two-point or conference service.
- B. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in A18.5 following.
- C. Customer or Other Common Carrier-provided terminal equipment or systems may be used with facilities furnished to the customer by the Company for Long Distance MTS as specified in Section A15. preceding.
- D. Long Distance MTS is provided for use by the customer and may be used by others when so authorized by the customer. Use of the service is subject to terms and conditions in Section A2., with the exception of A2.2.1.A. and A2.2.1.B., which restrict the use of service and prohibit payment to the customer by another for use of the service.

A18.3 Two-Point Service

A18.3.1 Service Between Land Wire Telephones

- A. Classes Of Service
Service is offered to residential customers on a Station-to-Station basis, as either Dial (DDD) or Operator. These classes of calls are defined in Section A1., Definition of Terms. (C)
- B. Rates And Charges
 - 1. Charges for each Long Distance MTS message between any two points within the state are determined as follows:
 - a. First minute and additional minute rates for all messages are specified in the Basic Rate Schedule in B.2. following.
 - b. If any portion of a message occurs in a reduced rate period, the Basic Rate Schedule charges are discounted, as specified in B.3. following.
 - c. For any Operator Station message, the Service Charge specified in B.4. following is added to the Basic Rate Schedule charge. (C)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

B. Rates And Charges (Cont'd)

4. Service Charges

a. For any message in the call classes listed following, add the Service Charge shown following to the Basic Rate Schedule charge for that message. Discounts do not apply to the Service Charges.

(1) Billing Surcharges

	Nonrecurring Charge	USOC	
(a) (DELETED)			
(b) Station-to-Station operator assisted sent-paid, each	\$1.00	NA	(C)
(c) (DELETED)	5.00	NA	(D)
(d) Inmate Calls from correctional institutions	2.15	NA	
(2) Operator Dialed Surcharge ¹			
(a) Station-to-Station operator assisted calls where the operator dials the terminating number, each	1.00	NA	(C)

C. Timing Of Messages

1. First minute rates given in the rate schedule in A18.3.1.B.2. preceding are for connections of one minute or any fraction thereof. All additional minute rates given in the rate schedule in A18.3.1.B.2. preceding are for each additional minute or any fraction thereof that the connection continues beyond the first minute.
2. The time at the beginning of each minute determines the applicable rate period. The time observed at the rate center of the calling station applies. (C)
3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
4. (DELETED) (D)
5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
6. Chargeable time does not include time lost because of faults or defects in the service.

D. (DELETED) (D)

E. Rates Applicable On Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day, the holiday rate applicable is the Evening rate, unless a lower rate would normally apply.

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.4 Conference Service (Cont'd)

A18.4.2 Application Of Charges (Cont'd)

B. Timing Of Messages

1. The time at the beginning of each minute of connection determines the applicable rate period. The time observed at the rate center of the calling station applies. (C)
2. Chargeable time begins when connection is established between all the persons on the conference and ends when the connection is terminated at the originating station, except as provided in A18.4.2.B.3. following.
3. When the originating customer requests that a station or stations be added to or disconnected from a conference call on which conversation is in progress, it is considered as terminating the call and initiating a new call to the revised group of stations.
4. Chargeable time does not include time lost because of faults or defects in the service.

C. Reversal Of Charges

Charges for conference calls may, upon request, be reversed provided the total charge will be billed against one called station and the charge is accepted at the designated station.

A18.4.3 Reserved For Future Use

A18.5 Airline Mileage Between Rate Centers

A18.5.1 General

- A. For the purpose of determining airline mileages vertical and horizontal grid lines have been established across the State of Louisiana. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square foot of 0.1, expressed in airline miles. A vertical (V) and a horizontal (H) coordinate is computed for each rate center from its latitude and longitude location by use of appropriate map-projection equations. These rate centers and their V and H coordinates are shown in A18.5.3. following. A pair of V-H coordinates locates a rate center, for determining airline mileages, at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two rate centers is the airline mileage computed as explained in A18.5.2. following.
- B. For Long Distance Message Telecommunications Service the rate center for a point not listed in this section is the rate center for the central office to which the point is assigned for long distance telecommunication rate purposes; where the point is not assigned to a central office, the rate center is the location of the point.

A18.5.2 Determination Of Airline Mileages

- A. To determine the rate distance between any two rate centers proceed as follows:
 1. Obtain the "V" and "H" coordinates for each rate center.
 2. Obtain the difference between the "V" coordinates of the two rate centers. Obtain the difference between the "H" coordinates. The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.
 3. Divide each of the differences obtained in A18.5.2.A.2. by three, rounding each quotient to the nearer integer.
 4. Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in A18.5.2.A.3. by three and repeat A18.5.2.A.4. Repeat this process until the sum of the squares obtained in A18.5.2.A.4. is less than 1778.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.7 Directory Assistance Service (Cont'd)

A18.7.3 Rates

A. Directory Assistance Service - request of a listing - (maximum of three requests per call)	Rate	USOC
1. Outside the Company's basic and expanded local calling areas but within the Company's LATA/NPA serving area for the originating line		
(a) Per call	\$2.29	NA
2. Outside the Company's basic and expanded local calling areas and LATA/NPA serving area for the originating line ¹		
(a) Per call	2.29	NA
B. Directory Assistance Service to Payphone Service Providers		
1. All calls		
(a) Per call	.43	NA

A18.8 (DELETED)

(D)

Note 1: No allowances, exemptions, or exceptions apply. This service is available where technically feasible.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.8 (DELETED) (Cont'd)

(D)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.9 Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance

- A. Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance is that service for which the operator is required to obtain the telephone number of the called party in order to complete the call. This service is furnished in conjunction with an intra-NPA long distance call placed through an "0" operator.
- B. Application Of Charges
 - 1. The charges specified in A18.9.C. will be applicable to all subscribers except for
 - a. hotel/motel guests and hospital patients; and
 - b. customers who are unable to use a telephone directory because of a visual or physical disability which can be confirmed by a registered physician or certifying agent, as detailed in A3.14.
 - 2. Telephone Number Assistance Charges
 - a. A telephone number assistance charge applies to operator-assisted intra-NPA long distance Station-to-Station calls for which the operator is required to obtain or to attempt to obtain the telephone number of the called party in order to complete the call. (C)
 - b. **(DELETED)** (D)
 - c. **(DELETED)** (D)
- C. Rates
 - 1. A charge for the long distance operator obtaining or attempting to obtain the telephone number of the called party will apply to all telephone number assistance calls described in A18.9.

	Charge Per Call	USOC
(a) Each call	\$.50	NA
2. Applicable charges in A18.7.C.1. will also apply for the Intra-NPA Long Distance Directory Assistance Service provided.		

A18.10 Reserved For Future Use

A18.11 Reserved For Future Use

A18.12 Reserved For Future Use

A18.13 Reserved For Future Use

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.14 Intra-NPA Long Distance Directory Assistance Call Completion Service

A18.14.1 Description of Service

- A. Intra-NPA Long Distance Directory Assistance Call Completion (DACC) is an optional service provided to users of Intra-NPA Long Distance Directory Assistance (DA) Service. When dialing (1-555-1212), Intra-NPA Long Distance DA customers may choose to have the telephone number they are requesting dialed by the DA System in lieu of dialing the number themselves.
- B. The service is available to Business and Residence customers except as limited in A18.14.4 following.
- C. Individual message detail will be provided for each Intra-NPA Long Distance call completed via DACC.
- D. The service is available only where billing capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office. There is no charge associated with blocking.

A18.14.2 General Terms and Conditions

- A. The service is not subject to concessions.

A18.14.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in section A2.

A18.14.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. Any pay-per-call number requests
 4. **(DELETED)**
 5. Any PBX type customer who requires real-time quotation of charges
 6. Calls from tandems where the end user cannot be identified
 7. Calls from the COCOT Coin Stations

(D)

A18.14.5 Application of Charges and Exemptions

- A. The charges specified in A18.14.6 following will be applicable to all subscribers except disabled customers who are exempt from Directory Assistance charges, as detailed in A3.13.3.
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A18.14.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

	Rate	USOC
(a) Charge Per Completed Call	\$.00	NA

A20. OPTIONAL CALLING PLANS

A20.1 General

- A. Optional Calling Plans are specially designed toll plans applicable to certain intrastate messages beyond the Expanded Local Calling Area, as described in Section A1., for which the subscriber-dialed, station-to-station toll rate would normally apply. All other messages included under the plan will also vary according to the specific plan subscribed to. Messages not included in the plan will be billed at rates for long distance message telecommunications service.

A20.1.1 Service Plans

- A. (Obsoleted, See Section A120.)
- B. (Obsoleted, See Section A120.)
- C. (Obsoleted, See Section A120.)
- D. Saver Service
 - 1. Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state.
 - 2. Individual message detail is included as part of this service.
 - 3. The service is offered in connection with outward customer dialed station-to-station calling beyond the Expanded Local Calling Area plus station-to-station calls which are billed to the customer's account. Saver service discounts only apply to the message toll rates associated with such calls. (C)
 - 4. The service is available in connection with individual line, PBX, Centrex Type Services and Remote Call Forwarding (RCF) Service except as specified in 6. following.

A20. OPTIONAL CALLING PLANS

A20.2 General Terms and Conditions (Cont'd)

A20.2.1 Liability Of The Company (Cont'd)

- C. In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the Company cannot guarantee uninterrupted working of its lines. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing the service, which is not due to the negligence or willful act of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not exceed a pro rata adjustment of the fixed monthly charges for the service and facilities rendered useless and inoperative, during the period of said interruption. Adjustments will not be applicable on Measured Rate Service until the subscriber has used a minimum of one hour's service in a given month.

A20.2.2 Limitation Of Service

- A. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company.
- B. (Obsoleted, See Section A120.)
- C. (Obsoleted, See Section A120.)
- D. A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.
- E. Individual message detail is not included as part of the service, except for Saver service, as specified in A20.1.1.D.
- F. Except for Saver service, as specified in A20.1.1.D. preceding, Optional Calling Plans do not include conference or other calls requiring operator handling. For all Optional Calling Plans, an operator will:
 - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - 2. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
- G. Saver service is only available to subscribers originating calls from exchange service provided by a BellSouth central office switch.

A20.2.3 Use Of Service

- A. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others, except as specified in A20.1.1.D.7.
- B. Except for Saver service, as specified in A20.3.8, plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute.

A20.2.4 Minimum Contract Period

- A. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number.

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.9 Custom Rate Plan

A. Description of Service

1. Custom Rate Plan is an Optional Calling Plan offered to residential customers on a subscription basis and is applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state. Eligible calls include those dialed on a Station-to-Station basis (as either Dial or Operator). These classes of calls are defined in Section A1., Definition of Terms. (C)
2. Individual message detail is included as part of this service

B. Timing of Messages

1. Initial thirty second rates given in the rate schedule in E.3. following are for connections of thirty seconds or any fraction thereof. All additional one-tenth minute rates given in the rate schedule in E.3. following are for each additional one-tenth minute or any fraction thereof that the connection continues beyond the first thirty seconds.
2. The time at the beginning of each billing increment determines the applicable rate period for that billing increment. The time observed at the rate center of the calling station applies. (C)
3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
4. **(DELETED)** (D)
5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
6. Chargeable time does not include time lost because of faults or defects in the service. (D)

C. **(DELETED)** (D)

D. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the discount rate in E.4. following.

E. Rates and Charges

1. There is no monthly recurring charge for this service.
2. Charges for each eligible message are determined as follows:
 - a. The initial billing increment for telephone connections between all points is thirty seconds. Additional billing increments are in one-tenth minute increments. Initial thirty second and additional one-tenth minute rates for all messages are specified in the Basic Rate Schedule Table in 3. following.
 - b. If any portion of a message occurs in the discount rate period, the Basic Rate Schedule charges are discounted, as specified in 4. following.
 - c. For any Operator Station-to-Station message, the applicable Service Charges specified in 5. following are added to the Basic Rate Schedule charge. (C)

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.9 Custom Rate Plan (Cont'd)

E. Rates and Charges (Cont'd)

3. Basic Rate Schedule

a. The following table contains the initial thirty second and additional one-tenth minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in B. preceding.

b. Basic Rate Schedule (Day Rate Period)

(1) Rate Mileage

	Initial Thirty Seconds	Additional One-Tenth Minute Each Or Fraction Thereof	USOC OSR20
(a) All distances	\$.05	\$.01	

4. Rate Periods and Rate Discounts

a. Rate periods and rate discounts are described in the table following.

	Rates and Applicable Periods						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM to 6:00 PM ¹	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	50% Disc.	50% Disc.
6:00 PM to 7:00 AM ¹	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.

b. Day Rate Period = Full Rate = Peak Period

Discount Rate Period = 50% Discount = Off-Peak Period

c. Discounts for the discount rate period are expressed as a percent reduction of the Basic Rate Schedule charges (in 3. preceding). The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

d. No discount applies for that portion of a message occurring in the Day rate period.

e. When a message spans more than one rate period, total charges for the billing increments in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

5. Service Charges

a. For station-to-station (Operator) messages, the applicable Service Charges shown in A18.3.1.B. are in addition to the Basic Rate Schedule charge for that message. Discounts do not apply to the Service Charges. (C)

Note 1: To, but not including.

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.3 Primary Rate ISDN (Cont'd)

A42.3.2 Terms and Conditions (Cont'd)

- C. No nonrecurring charges will be applicable when converting MegaLink ISDN service to Primary Rate ISDN or for converting from one Primary Rate ISDN option to another, e.g. Voice/Data to Inward Data or Inward Data to Inward Data Extended Reach Service (ERS). The term "conversion" means that the Primary Rate Interface(s) remain in place in the same central office. If the Primary Rate Interface(s) are moved in connection with ERS, the change is considered a rearrangement and terms and conditions stated in D. following are applicable. No termination charges are applicable for conversions when:
 - 1. The contract selected for the new Primary Rate ISDN arrangement is coterminous with the previous contract or is for a 24 month period, whichever is longer, and,
 - 2. The service orders to disconnect the previous arrangement and to install the new Primary Rate ISDN arrangement are related together and received by the Company at the same time with no lapse in billing of service.
- D. Rearrangement charges stated in A42.3.4.G. are applicable for moves of Primary Rate Interfaces from one central office to another in connection with the initial installation of Inward Data ERS or for subsequent moves of Primary Rate Interfaces from one central office to another for ERS Final or Dedicated arrangements. Termination Liability charges are not applicable if the number of Primary Rate Interfaces is not reduced.
- E. Upgrades, from a MegaLink service and/or a MegaLink channel service contract arrangement, are permitted with no Termination Liability when:
 - 1. A new contract is selected for the Primary Rate ISDN equal to or greater in length than the arrangement being terminated, and
 - 2. The service orders to disconnect the MegaLink channel service arrangement and to install the Primary Rate ISDN are related together and received by the Company at the same time with no lapse in billing of service.
- F. The minimum subscription period for which month-to-month Primary Rate ISDN is furnished and for which charges are applicable is one month.
- G. Unless otherwise specified, the terms and conditions for Primary Rate ISDN stated herein apply in addition to the terms and conditions set forth in Section A2.
- H. Customer Premises Equipment (CPE) that is compatible with the Primary Rate ISDN interface is the responsibility of the customer.
- I. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of Primary Rate ISDN render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the customer..
- J. Suspension of service is not allowed.
- K. Terms and conditions for Allowance of Interruptions apply as specified in Section B2. of the Private Line Guidebook.
- L. Service Charges in Section A4. do not apply.
- M. Hunting rates, Direct Inward Dialing (DID) rates, Customized Code Restriction rates, Selective Class of Call Screening rates, and Foreign Exchange rates do not apply.
- N. **(DELETED)**
- O. Calling telephone numbers transmitted via Primary Rate ISDN are intended solely for the use of the Primary Rate ISDN subscriber. Resale of this information is prohibited except the caller's telephone numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.

(D)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.33 Local Optional Calling Plans (Cont'd)

A103.33.2 General Terms and Conditions (Cont'd)

A. Liability Of The Company (Cont'd)

3. In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the Company cannot guarantee uninterrupted working of its lines. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing the service, which is not due to the negligence or willful act of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not exceed a pro rata adjustment of the fixed monthly charges for the service and facilities rendered useless and inoperative, during the period of said interruption. Adjustments will not be applicable on Measured Rate Service until the subscriber has used a minimum of one hour's service in a given month.

B. Limitation Of Service

1. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company. One-way Local Measured Circle Calling Plans and Local Tele-Thrift are not offered for new installations or transfers of service to new locations.
2. One-way service is not available to hotel, motel or hospital PBX subscribers for use by their patrons. Two-way service is available to those exchanges listed in A103.33.3.A.2. following.
3. A customer may not subscribe to both a two-way Local Measured Circle Calling Plan and a one-way Local Measured Circle Calling Plan during the same billing month, and may subscribe to only one mileage distance within that plan.
4. A customer may not subscribe to more than one Local Optional Calling Plan that covers the same time period and geographical area.
5. Individual message detail is not included as part of the service.
6. Local Optional Calling Plans do not include conference or other calls requiring operator handling. For all Local Optional Calling Plans, an operator will:
 - a. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - b. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.

(C)

C. Use Of Service

1. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others.
2. Plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute.

D. Minimum Contract Period

1. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number. If a subscriber subsequently discontinues the service, the monthly minimum of one-hour usage will be adjusted on a pro rata share of the month to determine minimum billing and overtime charges.

E. Notice Required To Effect An Order

1. One-Way Local Measured Circle Calling and Local Tele-Thrift
These services may either be made effective or terminated the day the order is issued, or on any future day, but not retroactively.
2. Two-Way Local Measured Circle Calling Plan
Two-way service requires at least fifteen day's notice to initiate or discontinue, except for complete disconnection of all associated service, and provided all calling is to be accounted for by the same computer center. Where different computer locations are involved, and/or different Telephone Companies, additional time may be required to effect an order as circumstances dictate.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.12 Optional Service Features (Cont'd)

H. Station Message Detail Recording Via Revenue Accounting Office (RAO)

1. General

- a. Station Message Detail Recording (SMDR) - RAO is an arrangement to provide a record, by main station line number, of originating intercity traffic routing over dial type tie lines, FX, WATS, CCSA, Other Common Carrier access lines and/or toll and at the customer's option on certain incoming calls that the attendant extends to a station or tie line within the customer's ESSX service group. SMDR detail on incoming calls does not include the calling number or the type of facility used.
- b. The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording - RAO.

2. Terms and Conditions

- a. Station Message Detail Recording (SMDR) - RAO may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- b. Station Message Detail Recording - RAO is not represented to be a provision of billing detail. Where tie line, Other Common Carrier access line, and foreign exchange facilities are involved all such call attempts, whether completed or not, will appear in the SMDR - RAO.
- c. Station Message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
- d. A magnetic tape will be provided by the Company on each occasion Station Message Detail Recording - RAO is furnished to the customer. The tape becomes the property of the customer on a "no exchange" basis and it may not be returned to the Company for reuse.
- e. Station Message details may be provided on all facilities subscribed for by the customer including toll, but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR - RAO is to be provided. Where the facility designated by the customer is a toll network, the magnetic tape file will include a record of each message itemized on the customer's bill.
- f. Directory Assistance (DA) call detail may be provided on the magnetic tape (customer option).

(C)

3. Rates and Charges¹

a. Variable Term Option Charges

(1) Common Equipment

	Term Payment Plan			
	Monthly Rate			
	Installation	1	84	
	Charge	Month	Months	USOC
(a) Per ESSX service system so equipped	\$98.22	\$91.95	\$81.50	CMM
(b) Per Facility Group	449.31	12.28	10.97	CMW

(2) Station Message Detail

(a) Per Message, per occasion, each	-	.02	.02	CMA
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Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

G. Station Message Detail Recording Via Revenue Accounting Office (RAO) (Cont'd)

2. Terms and Conditions (Cont'd)

d. Station message details may be provided on all facilities subscribed to by the customer including toll, but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR-RAO is to be provided. Where the facility designated by the customer is the toll network, the magnetic tape file will include a record of each message itemized on the customer's bill. (C)

3. Rates and Charges¹

a. Common Equipment

(1) Per Digital ESSX service

(a) Per system so equipped

(2) Facility groups

(a) Each trunk terminated

b. Station Message Detail

(1) Messages

(a) Per occasion, each

H. Uniform Call Distribution

1. For Main Station Line Groups

2. Rates And Charges¹

a. Per UCD Group

(1) Per group

(a) Each

	Term Payment Plan			
	Monthly Rate			
	Installation	1	84	
	Charge	Month	Months	USOC
(a) Per system so equipped	\$856.82	\$12.28	\$10.71	CMM
(2) Facility groups				
(a) Each trunk terminated	33.96	1.25	1.10	CMW
b. Station Message Detail				
(1) Messages				
(a) Per occasion, each	.005	-	-	CMA
H. Uniform Call Distribution				
1. For Main Station Line Groups				
2. Rates And Charges ¹				
a. Per UCD Group				
(1) Per group				
(a) Each	182.86	94.04	81.50	A6T

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.56 Reserved For Future Use

A113.57 Reserved For Future Use

A113.58 Uniform Access Number (UAN)

(Obsoleted 8-15-03, Type B. Not available for new installations, additions or on transfers of service to a new location.)

A113.58.1 Description of Service

- A.** Uniform Access Number (UAN) is an optional service which provides the customer with a uniform Business Line Telephone Number for client access to the customer's service. The client will be able to dial one number from all locations within the specified area and the call can be routed to a specified customer location. UAN will be provided under the following terms and conditions.
1. A UAN telephone number may not be accessed by 0+ or 1+ toll calls. Also, no operator assisted calls will be permitted to be placed to a UAN. (C)
 2. The assigned telephone number will have a dedicated NXX.
 3. UAN can be delivered through a line-side connection or a trunk-side connection as specified in A3.28 but not simultaneously for the same dedicated NXX number. A trunk-side connection is required if UAN is used with Automatic Number Identification (ANI).
 4. Line-side connections are made through regular exchange access lines (by individual business lines, PBX trunks, etc.). Trunk-side connections are made via a Trunk Side Access Facility.
 5. Nonrecurring Charges apply for each UAN per Traffic Operator Position System (TOPS) Tandem office. Where more than one UAN is established at the same TOPS Tandem location for the same customer and the UANs are ordered and installed at the same time the first nonrecurring charge rate element applies to the first UAN. Each additional UAN number will be billed at the additional service installed rate. The same nonrecurring charges and application apply per TOPS Tandem for UAN number changes requested by the customer subsequent to the original UAN assignment.
 6. Number changes required for Company reasons will not incur the Service Establishment Charge.
 7. A customer may reserve UANs to meet his specified growth requirements at specified locations. In the event the customer elects not to be provided with reserved UANs, assignment of these UANs cannot be assured.
 8. This service includes preassigned UANs. Such telephone numbers will be removed from reserved status and assigned as active UANs as requested by the customer.
 9. The assignment of UANs is made at the discretion of the Company. Special numbers are furnished subject to the availability of numbers.
 10. The service is furnished subject to the availability of UANs.
 11. Limitations and use of service as stated in Section A2. will apply.
 12. Calls to a disconnected UAN will be routed to intercept over announcement facilities; however, the announcement provided will not refer the caller to another telephone number.
 13. Directory Listing may be provided for UAN service at rates applicable for additional business or foreign listings as covered in Section A6.
 14. No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a UAN customer. Charges associated with calls to a UAN will be reverse billed to the UAN customer. Rates associated with long distance and local calling payment plans will apply if applicable.
 15. Toll charges or optional calling plan charges will apply if the UAN subscriber's client is located in the same LATA as the UAN subscriber but outside the Expanded Local Calling Area (ELCA) of the subscriber. These charges will be billed to the UAN subscriber.
 16. If the UAN subscriber subscribes to an optional local calling plan for his outward usage within the ELCA (e.g., Local Optional Service, Local Optional Service Option B, etc.), plan usage allowances and usage caps are not applicable to inward usage charges. Inward usage charges will be billed in accordance with rates and charges as defined in A3.33.
 17. If the UAN subscriber's client is located in the Expanded Local Calling Area and terminates to a UAN subscriber's location in the Basic Local Calling Area, Expanded Local High Volume Incoming Calling Service charges will apply. Expanded Local High Volume Calling Service charges as defined in A3.33 will be billed to the UAN subscriber.
 18. Access to UAN may not be available to certain classes of service.

A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE (T)**A119.2 Use Of The Service (Cont'd)**

- C. The service is provided for use by the customer and may be used by others when so authorized by the customer, provided that all such usage is subject to the provisions of this Guidebook.
- D. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes
 - 1. the placing or acceptance of a WATS call in response to an uncompleted long distance call placed to send information and to avoid the Message Telecommunications Service (MTS) charge, and
 - 2. the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS through any fraudulent means with the intent of avoiding payment of the regular charges for such service.

A119.3 Limitation Of Service

- A. WATS does not include conference, or other calls requiring operator handling except as provided in A119.1.B. preceding. (C)
- B. WATS is not represented as adapted for connection to other services of the Company, or to customer-provided systems. The service contemplates the provision of satisfactory transmission only between the WATS access line or exchange line for Option TFD Service and Open TFD Service and the called or calling termination.
- C. WATS access lines and extensions will be terminated only at premises located within the state of Louisiana. A WATS extension must be located in the same LATA as its main termination.
- D. Toll Free Dialing Service is furnished upon condition that the subscriber contracts for an adequate number of access lines or exchange lines for Option TFD Service and Open TFD Service to permit the use of this service without injurious effects upon it or any other service rendered by the Company. The Company may terminate or refuse to furnish Toll Free Dialing Service to any applicant, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Company.

A119.4 Continuity Of Service

In case of connection of a WATS access line or exchange line for Option TFD Service and Open TFD Service for a subscriber at a location where any WATS class of service has been disconnected by the subscriber less than two weeks previous, charges for the service so established will commence one day following the disconnect date of the prior service.

A119.5 Rates And Charges**A119.5.1 General**

- A. WATS monthly usage charges are for intraLATA telecommunications between a WATS termination and another termination within the state of Louisiana. Monthly usage charges are based on the total hours of use per WATS access line account or the total hours of use per exchange line utilized for Option TFD Service and Open TFD Service. WATS access lines and exchange lines will not be mixed at any one customer location for termination of Option TFD Service and Open TFD Service traffic associated with a given toll free dialing number. Each subscriber's usage charges will be based on a separate schedule for both intra and interLATA service.

A120. OBSOLETE SERVICE OFFERINGS - OPTIONAL CALLING PLANS

A120.2 General Terms and Conditions (Cont'd)

A120.2.2 Limitation Of Service

- A. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company.
- B. One-way service is available to all subscribers to Local Exchange Service. However, it is not available to hotel, motel or hospital PBX subscribers for use by their patrons. Two-way service is available to those exchanges listed in A120.3.3.A.2. following.
- C. A customer may not subscribe to both a two-way Measured Circle Calling Plan and a one-way Measured Circle Calling Plan during the same billing month, and may subscribe to only one mileage distance within that plan.
- D. A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.
- E. Individual message detail is not included as part of the service.
- F. Optional Calling Plans do not include conference or other calls requiring operator handling. For all Optional Calling Plans, an operator will:
 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 2. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.

A120.2.3 Use Of Service

- A. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others.
- B. Plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute.

A120.2.4 Minimum Contract Period

- A. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number.

A120.2.5 Notice Required To Effect An Order

- A. One-Way Measured Circle Calling and LATAwide¹ Calling Plan (Tele-Thrift)
These services may either be made effective or terminated the day the order is issued, or on any future day, but not retroactively.
- B. Two-Way Measured Circle Calling Plan
Two-way service requires at least fifteen day's notice to initiate or discontinue, except for complete disconnection of all associated service, and provided all calling is to be accounted for by the same computer center. Where different computer locations are involved, and/or different Telephone Companies, additional time may be required to effect an order as circumstances dictate.

A120.2.6 Suspension of Service

- A. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

A120.2.7 Continuity of Service

In case of connection of an Optional Calling Plan for the same customer where Optional Calling Plan Service has been disconnected at the same location for less than two weeks previously, charges for the service will commence one day following the disconnect of the previous service.

A120.2.8 Concessions

No concession or commission allowance will be made on any of the Optional Calling Plans.

A120.2.9 Reserved For Future Use

Note 1: This plan includes all toll calls beyond the Expanded Local Calling Area as defined in Section A1. Calling plans for calls within the Expanded Local Calling Area are offered in Section A3.

A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

A139.1 Three-Digit Dialing (N11) Service (Cont'd)

A139.1.1 General (Cont'd)

- F. Only one N11 number will be assigned to an N11 subscriber or its affiliates, per local calling area.
- G. An "affiliate" (as used in A139.1) of an N11 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common "control with, the N11 subscriber. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
- H. If the Company provides billing on behalf of the subscriber, the terms and conditions for Billing and Collection Services as defined in the amended Section A37., as well as the terms and conditions as defined in this Section will apply.
 1. Billing and Collection Services are defined Section A37., will only apply to N11 service where the N11 provider is a Company subscriber.
 2. The Company will provide billing on behalf of the N11 subscriber, only when the end user is a BellSouth local exchange customer.
- I. N11 Service is available in the Company Territory only. To provide access to an N11 number to end users in an independent company territory or to a CLEC's end user within the local calling area, the N11 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- J. N11 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- K. This service is furnished subject to the availability of N11 numbers.
- L. Limitations and use of service as stated in Section A2. apply.
- M. N11 Service is not available for resale.
- N. Calls to a disconnected N11 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.
- O. Directory Listings may be provided for N11 Service at rates, terms and conditions as specified in Section A6. The phrase "Charges May Apply" will be included in the N11 Service listing at no additional charge.
- P. Access to N11 Service is not available to the following classes of service:
 - Payphone Service Providers (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)^f
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

Operator assisted calls to an N11 subscriber will not be completed.
- R. N11 Service will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification service in Section A13., as available.
- S. The N11 subscriber is restricted from selling or transferring the N11 number to an unaffiliated entity, either directly or indirectly.
- T. If an N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one N11 number within 6 months of the merger or acquisition.
- U. If local calling areas are merged, and an N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 Service in the merged local calling area.
- X. The N11 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB" lines, "chat" lines, or similar type programs where the primary purpose is for callers to interact with one another.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(C)

(N)

SUBJECT INDEX

SUBJECT	Section
E	
Education Discount Program	A5
Electric Power, Provision of	A2
Emergency Reporting Services ¹	
Civil Air Defense Service (Bell and Lights System) ¹	
Municipal Emergency Reporting Service ¹	
Universal Emergency Number Service ¹	
The Wescom 931 Emergency Alerting System ²	
The Tellabs Emergency Reporting System 921 ¹	
Emergency Service Listing (E911, B911, and SALI)	A6
Enhanced Universal Emergency Number Service (E911) ¹	
Enterprise Service	A18
Equipment Arrangement to Improve Transmission	A14
Equipment in Explosive Atmosphere.....	A2
(DELETED)	
ESSX ISDN Service	A112
ESSX Switching Service.....	A112
Establishment and Furnishing of Service.....	A2
Establishment of Identify	A2
Expanded Local Calling Area Conference Service	A13
Expanded Local Area Calling Service	A103
Expanded Local Calling Area Service	A3
Exchange Digital Services	A26
Explanation of Terms.....	A1
Explosive Atmosphere, Equipment in.....	A2
Extended Service Period	A5
Extension Line Channels for Use.....	A13
Extension Service	A13
Extension Station Line.....	A13
Extra Exchange Line Mileage.....	A3
Extra Listing	A6

(D)

Note 1: This service appears in the General Subscriber Services Tariff, Section A13.27.

Note 2: This service appears in the General Subscriber Services Tariff, Section A113.27.

SUBJECT INDEX

SUBJECT	Section
L.	
LATA-Wide Reverse Billing Plan	A3, A20
Liability of the Company	A2
Lifeline.....	A3
LightGate Digital Service	A125
Limitations and Use of Telephone Service	A2
Limited Communications.....	A2
Line Out-of-Service Feature (see multiple line control arrangement).....	A14
Line Terminations - Secretarial Service.....	A8
Listed Number Trunk Circuit.....	A14
Listings, Directory	A6
Contract Period	A2
Local Calling Areas	A3
Local Community Calling Plan.....	A3
Local Dial-It Service.....	A13
Local Directory Assistance Service	A3
Local Exceptions.....	A3, A103
Local Measured Circle Calling Plans.....	A3
(DELETED)	
Local Optional Calling Plans	A3
Local Optional Service	A3
Local Optional Service Option B.....	A3
Local Parish Calling Plan.....	A3
Local Surcharge (see operator-assisted local calls).....	A3
Local Taxes and Fees, Provision for	A2
Local Tele-Thrift.....	A3
Local Usage Detail.....	A3
Local Volume Discounts.....	A3
Long Distance Message Telecommunications Service	A18
Conference Service	A18
Toll Stations.....	A18
Two-Point Service	A18

(D)

SUBJECT

Section

V.

Variable Term Payment PlanA2
(DELETED)
101XXXX, Prohibit (See Call Screening and Restriction Services).....A13
Volume Usage Measured Rate ServiceA103

(D)

B107. OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICE

B107.5 MegaLink ISDN Service

(Obsoleted 9-13-96. Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to or rearrange existing service.

B107.5.1 General

- A.** MegaLink ISDN service is an intraLATA group of offerings supported by the Integrated Services Digital Network (ISDN) architecture.
- B.** MegaLink ISDN service provides a method of access to the telephone network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service will initially provide connectivity between an ISDN PBX or other ISDN compatible CPE and a serving central office. The basic channel structure for Primary Rate Access is twenty-three 64 Kbps (B) channels and one 64 Kbps (D) channel. Options are available for plus or minus 23 B channels. These channels may be used to connect the PBX to the Public Circuit Switched Network (e.g. outward, inward and two-way trunks, and WATS/800 Service access lines).
- C.** MegaLink ISDN service is a service for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.
- D.** Unless specified following, the terms and conditions for MegaLink ISDN service specified herein apply in addition to the terms and conditions set forth in Section B2.
- E.** MegaLink ISDN service is provided within a LATA from wire centers where appropriate ISDN facilities are available as determined by the Company. In addition, when exchange services are desired, wire centers must offer usage based pricing. Service inquires will be necessary to determine availability. Special Construction charges will apply as specified in B7.1.

B107.5.2 Terms and Conditions

- A.** Customer Premises Equipment (CPE) that is compatible with the MegaLink ISDN service interface is the responsibility of the user for provisioning.
- B.** The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of MegaLink ISDN service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- C.** Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
- D.** Suspension of service is not allowed.
- E.** Terms and conditions for Allowance of Interruptions apply as specified in Section A2. of the General Exchange Guidebook and Section B2.
- F.** Service Order Charges in Section A4. of the General Exchange Guidebook do not apply.
- G.** Minimum subscription period for which month-to-month MegaLink ISDN services are furnished and for which charges are applicable is one month.
- H.** In addition to month-to-month rates, MegaLink ISDN service is available under contractual rate periods based on lengths of twenty-four to forty-eight months, forty-nine to seventy-two months, or seventy-three to ninety-six months.
- I.** Local exchange services utilizing the MegaLink ISDN service Primary Rate Interface are only available with Network Access Service located in Section A3. of the General Exchange Guidebook.
- J.** WATS/800 services utilizing the MegaLink ISDN service Primary Rate Interface are available in Section A19. of the General Exchange Guidebook.
- K.** **(DELETED)**
- L.** Telephone numbers transmitted via the Optional Incoming Call Identification feature are intended solely for the use of the MegaLink ISDN service subscriber. Resale of this information is prohibited by this Guidebook, except the callers' numbers may be provided to the subscriber's client for those calls sponsored or provided by that specific client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.

(D)