

TARIFF DISTRIBUTION

FILE PACKAGE NO.: LA-16-0003

DATE: January 5, 2016

STATE: LOUISIANA

EFFECTIVE DATE: 01/01/2016

TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase residence 2Pack, Preferred Pack, Area Plus and Complete
Choice packages monthly charges

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G003	7.3	0015
G103	2.0.1	0012
G103	2.1	0011
G103	2.2	0010

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.12 Area Plus Service

A. General

1. Area Plus service provides residence subscribers a flat rate exchange service access line with a calling scope as specified in 2 and 3. The access line includes Touch-Tone capability.
2. The monthly rates specified herein entitle a residence subscriber to unlimited calling to all exchange access lines within the serving exchange, the exchanges in the associated basic local calling area specified in A3.6, the Company exchanges in the associated expanded local calling area specified in A3.6, and all other Company exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.2 and the exchanges in each LATA are listed in A3.6.3. Unlimited calling is defined as and limited to 44,640 minutes of use in each billing period.
3. The monthly rates specified herein also entitle a residence subscriber to 1,000 minutes of calling to access lines served by independent telephone companies in independent company exchanges not included in the basic local calling area, but located within the subscriber's LATA. Independent company exchanges are indicated in A3.6.3. The 1,000 minute allowance applies on a per line basis. Independent company usage in excess of 1,000 minutes per line will be billed to the subscriber at the rates specified in A3.2.12.B.2. Call detail information will be provided on the customer bill for billed usage in excess of the 1,000 minute allowance. These usage charges will not apply for calls originated from a telephone number designated for service to a hearing or speech impaired person as specified in A18.3.1.F.
4. Calls completed with operator assistance to exchanges within the basic local calling area as specified in A3.6 will be billed the appropriate billing/operator surcharges specified in A3.14. Calls completed with operator assistance to exchanges within the expanded local calling area as specified in A3.6 will be billed the appropriate Expanded Local Calling Area usage charges and billing/operator surcharges specified in A3.32. Calls completed with operator assistance to other exchanges within the subscriber's LATA will be billed the appropriate Long Distance Message Telecommunication Service (MTS) usage charges and billing/operator surcharges specified in Section A18.
5. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.2.11 as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.2.11 for Complete Choice service apply to this option of Area Plus service.¹
6. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer grouping service, call hold and call pick-up at no additional charge as specified in A103.2.11. All services/features specified in A103.2.11 as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.2.11 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.¹
7. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
8. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.2.11, unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. The following monthly rates apply for Area Plus services:

a. Individual line service

(1) Residence

	Suspend	Monthly		
	Rate	Rate	USOC	
(a) Per line (without the Complete Choice option)	\$17.50	\$56.00	AR4	(1)
(b) Per line with the Complete Choice option (USOCs AC4 and VSB must both be used to provide this service.)	16.50	67.00	NA	(1)
(c) Per Two-Line Plan with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	33.00	97.95	ACML2	(1)
(d) Per Three-Line Plan with the Complete Choice option	49.50	130.95	ACML3	(1)

Note 1: Complete Choice Obsoleted 2-19-09 Type D (See Section A103)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.11 Complete Choice Service

(Obsoleted 2-19-09 Type D) Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the package.

A. General

1. Complete Choice service provides the features specified following and an exchange service access line. Complete Choice service with Local Optional Service or Local Optional Service Option B with the Complete Choice option provides the features specified following and an individual access line with Local Optional Service or Local Optional Service Option B. Each line includes Touch-Tone capability.
2. The rates specified herein for Complete Choice service entitle a residence subscriber to unlimited calling to all exchange access lines in the subscriber's exchange and in the additional exchanges in the subscriber's basic local calling area as specified in A3.6. Terms, conditions, local calling areas, usage packages and usage rates specified in A3.2.9 or A3.2.10 apply for an access line with Local Optional Service or a Local Optional Service Option B access line, respectively.
3. The rates specified herein also entitle a residence subscriber to unlimited use of the services/features specified in the following sections:
 - A13.9 Custom Calling Services
 - A13.19 TouchStar Service excluding Calling Number Delivery Blocking - Permanent
 - A13.20 Customized Code Restriction
 - A13.34 RingMaster Service
 - A13.47 Message Waiting Indication
 - A12.16.2.A Call Hold and Call Pickup only (PCS limitations do not apply)

A subscriber may select an unlimited number of compatible services or features from the sections listed above. All terms, conditions and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer grouping service as specified in A3.19 at no additional charge in addition to the features listed in 3. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises.
5. Service charges specified in Section A4 do not apply for a conversion of existing service to/from any of the Complete Choice services.
6. Existing subscribers to any of the Complete Choice services can not take advantage of special promotions for Complete Choice service, Complete Choice service with Local Optional Service, Area Plus service with the Complete Choice option, Local Optional Service Option B with the Complete Choice option or any of the services/features specified in 3., unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

	Suspend	Monthly	USOC	
	Rate	Rate		
1. Complete Choice service				
(a) Per line (USOCs VR3 and VSB must both be used to provide this service.)	\$13.50	\$50.00	NA	(I)
(b) Per line with Local Optional Service	7.50	45.00	LOCCP	(I)
(c) Per Two-Line Plan package or Credit for two individual lines qualifying as Two-Line Plan package	14.00	69.95	CCML2	(I)
(d) Per Three-Line Plan package	21.00	90.95	CCML3	(I)
2. Local Optional Service Option B, Economy with the Complete Choice option				
(a) Per line	3.25	36.00	LOCEP	(I)
3. Local Optional Service Option B, Discount with the Complete Choice option				
(a) Per line (includes the Option 2 usage package)	5.25	40.00	LOCDP	(I)

A103.2.12 Reserved for Future Use

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.13 PreferredPack Plan

(Obsolated 1-27-09 Type D) Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the package.

A. Description of Service

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.2.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
 - A13.19 Caller ID, Call Return
 - A13.47 Message Waiting Indication
 - A13.70 Privacy Manager service

B. Terms, Conditions and Limitations of Service

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.13.A.3.
2. All terms, conditions and limitations specified in the sections listed in A103.2.13.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.2.13.A.3, unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

	Suspend Rate	Monthly Rate	USOC	
(a) Per plan package	\$6.50	\$46.00	PAMA5	(1)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.14 2 Pack Plan

(Obsolated 1-27-09 Type D) Not available for new installations, additions, or on transfers of service to new location. Customers may add or remove features within the package.

A. Description of Service

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.2.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
 - A13.19 Caller ID
 - A13.47 Message Waiting Indication

B. Terms, Conditions and Limitations of Service

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.14.A.3, but the customer must select Call Waiting Deluxe and Caller ID.
2. All terms, conditions and limitations specified in the sections listed in A103.2.14.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A103.2.14.A.3, unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the 2 Pack Plan.

	Suspend Rate	Monthly Rate	USOC PAMA6	
(a) Per plan package	\$6.50	\$39.00		(1)