

## TARIFF DISTRIBUTION

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GENERAL SUBSCRIBER SERVICES TARIFF

Fourth Revised Page 4  
Cancels Third Revised Page 4

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## A1. DEFINITIONS OF TERMS

### CENTREX TYPE SERVICES

Central office based non-transport arrangements which permit abbreviated internal calling, and inward and outward calling from station lines associated with ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, and BellSouth Centrex service. (T)

### CHANNEL TERMINAL

The term "Channel Terminal" denotes that portion of a channel required to terminate the interoffice or interexchange transmission system (consisting primarily of carrier multiplex equipment).

### CIRCUIT

See "Exchange Line"

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## GENERAL SUBSCRIBER SERVICES TARIFF

Eleventh Revised Page 7  
 Cancels Tenth Revised Page 7

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**A1. DEFINITIONS OF TERMS****CUSTOMER NETWORK MANAGEMENT (CNM) - ADMINISTRATIVE MANAGEMENT SERVICE**

Customer Network Management (CNM) - Administrative Management Service provides customers a single point of access to other Company Network Management products, and provides the customer greater control and additional information about the network services they purchase from the Company.

**CUSTOMER OF RECORD**

Entity responsible for placing an application for service; requesting additions, rearrangements, maintenance or discontinuance of service; and for payment in full of charges incurred such as toll, directory assistance, etc.

**CUSTOMER PROVIDED PUBLIC INMATE CALLING SERVICE (CPPICS)**

Coin telephone access line service provided by the Company to non-Company public telephone providers for the exclusive use of inmates served within the confines of a penal, correctional or mental institution.

**CUSTOMER-PROVIDED TERMINAL EQUIPMENT**

Devices, apparatus and their associated wiring, provided by a customer, which are used with the network control signaling unit or other station equipment furnished by the Company and not including customer-provided communications systems.

**DATA ACCESS ARRANGEMENT**

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in A15.3.2. of *the General Exchange Guidebook*. (T)

**DEMARICATION POINT**

The point of demarcation and/or interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a subscriber's premises. Company-installed facilities at, or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F or Part 68 of the Federal Communications Commission's rules. "Premises" as used herein generally means a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located, as determined by the Company's reasonable and nondiscriminatory standard operating practices.

**DEPOSIT**

A deposit may be provided by a customer in the form of cash, surety bond, or bank letter of credit to be held by the Company to assure payment of an account.

**DIRECT ELECTRICAL CONNECTION**

A physical connection of the electrical conductors in the communications path.

**DIRECTORY ASSISTANCE/DIRECTORY ASSISTANCE CALL COMPLETION**

Directory Assistance/Directory Assistance Call Completion (DA/DACC) is a service which provides the customer a local exchange subscriber telephone number and call completion to the number provided. This service is for use by Mobile Service Providers (MSPs) and is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided.

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## A1. DEFINITIONS OF TERMS

### DIRECTORY LISTING (Cont'd)

- c. Indented Listing:
- d. Stylist Service Listing:

A directory listing consisting of upper case alpha and/or numeric characters in lieu of standard numeric characters. (T)

### DROP WIRE

Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

### DUAL SERVICE

A service offering which supplies the same dial tone concurrently to two different addresses served from the same wire center during the time of a customer move.

### ELECTRONIC WHITE PAGES

Switching equipment facilities, computer hardware and software components utilized for the provision of Electronic White Pages Access Service.

### END USER

The ultimate user of *the Company's* or CLEC local exchange services. (T)

### END USER CUSTOMER LOCATION

The physical location of the premises where an end user makes use of local exchange services.

### EXCHANGE

The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange service area.

### EXCHANGE LINE

Any line (circuit) directly or indirectly connecting an exchange station with a central office. Exchange lines are subdivided as follows:

- a. Central Office Line:

A Circuit extending from a central office to the location of an individual line main station service or Centrex Type Services main station service.

- b. Main Station Line:

The circuit portion of a main station; the main station line extends from the main service location to the central office.

- c. Extension Service Line:

The circuit portion of an extension service; the extension service line extends from the extension service location to the main service location or a central connecting point of the main service.

- d. Extension Line:

A circuit with characteristics similar to an extension service line.

- e. PBX Station Line:

The circuit portion of a PBX station; the PBX station line extends from the PBX station service location to the PBX switchboard or dial switching equipment.

- f. Tie Line:

A circuit connecting PBX or Centrex Type Services systems.

### EXCHANGE SERVICE AREA

The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

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## A1. DEFINITIONS OF TERMS

### JACK AND PLUG EQUIPMENT

See "Portable Telephone"

### JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with subscribers' exchange service. A joint user is a person, firm or corporation sharing the subscribers' exchange service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

### LIFELINE

A low income assistance program, available to qualified residential subscribers, which reduces monthly charges for local service through credits supported by universal service funding.

### LINE

See "Exchange Line"

### LINK

The term "Link" refers to the use of a single local channel and/or an interoffice/interexchange channel as one segment (partial channel) of a 2 point or multipoint arrangement when at least one other segment of the service arrangement is served by MegaLink service, MegaLink Light service, MegaLink Plus service, MegaLink Channel Service, FlexServ service or LightGate service. (T)

### LINK-UP

A low income assistance program available to qualified residential subscribers, which reduces charges for connection of service through credits supported by universal service funding.

### LISTING

See "Directory Listing"

### LOCAL ACCESS AND TRANSPORT AREA (LATA)

A geographic area established for the Administration of Communications Service. It encompasses designated exchanges which are grouped to service common social, economic and other purposes.

### LOCAL CALLING AREA

See "Basic Local Calling Area and Expanded Local Calling Area"

### LOCAL CHANNEL

The term "Local Channel" denotes that portion of a channel for extension line service as described in Section A13.2.

### LOCAL MESSAGE

See "Message".

### LOCAL OPTIONAL SERVICE

A service which provides local calling to the Expanded Local Calling Area as defined in **A3.6 of the General Exchange Guidebook** on a usage sensitive basis. (T)

### LOCAL OPTIONAL SERVICE OPTION B

See "Exchange Service"

### LOCAL SERVICE

A type of localized calling whereby a subscriber can complete calls from his station to other stations within a specified area without the payment of long distance charges.

### LOCALITY RATE AREA

The area, as outlined on the Locality Rate Area Map, in which primary classes of service are offered at exception rates as specified in A3.2.1 **of the General Exchange Guidebook**. (T)

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## GENERAL SUBSCRIBER SERVICES TARIFF

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## A1. DEFINITIONS OF TERMS

### SECRETARIAL LINES

Extension service lines or main station lines of patrons of a telephone answering bureau which terminate in telephone answering facilities on the premises of the bureau so as to permit the bureau attendant to answer incoming calls on such lines.

### SEMPRIVATE TELEPHONE NUMBER

See "Non-Listed" Telephone Number

### SERVICE CONNECTION CHARGE

A nonrecurring charge applying to the establishment of basic telephone service for a subscriber and certain subsequent additions to that service.

### SERVICE EXPEDITING CHARGE

When a customer requests that service be provided in advance of normal service intervals, and the Company is able to comply, a Service Expediting Charge applies.

### SERVICE LINE

An exchange line associated with multiple data station installations to provide monitoring and testing of both customer and telephone company data equipment. The service line may be connected to a PBX, Centrex Type Services or individual line (main or extension station) so long as direct station access is provided.

### SERVICE POINTS

When used in connection with customer-provided communication channels denotes the points on the customer's premises where such channels or facilities are terminated in switching equipment used for communications with stations or customer-provided terminal equipment location on the premises.

### SERVICE STATION

See "Station"

### SERVING CENTRAL OFFICE

The building that contains the central office that serves a station location.

### SHARED TENANT SERVICE

Shared Tenant Service is a shared service arrangement which allows business local exchange service to be resold subject to regulations specified in Section A127. of *the General Exchange Guidebook*. (T)

### STATION

A unit of service, complete with all instrumentalities (e.g., telephone set, connecting block, inside wiring, protection apparatus, drop or block wiring) and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network. Also denotes a termination of an individual exchange line or PBX trunk provided in accordance with the provisions of this Tariff, in Company switching equipment located in an exchange foreign to the exchange in which the customer is located.

## A2. GENERAL REGULATIONS

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## A2. GENERAL REGULATIONS

### A2.1 Application

The regulations specified herein are applicable to all communication services offered in this Tariff by *AT&T Louisiana*, hereinafter referred to as the Company. Additional regulations, where applicable, pertaining to specific service offerings accompany such offerings in various sections of this Tariff. (T)

### A2.2 Limitations And Use Of Service

#### A2.2.1 Use Of Subscriber's Service

##### A. Restricted to Authorized Users

Telephone equipment, facilities, and services are furnished to the subscriber for use by the subscriber.

1. The subscriber's service may be shared with, but not resold to, the following individuals as authorized by the subscriber for that specific service:
  - a. Members of the subscriber's domestic establishment;
  - b. Employees, agents, or representatives of the subscriber;
  - c. (Obsoleted 11-06-95, See Section A103.)
  - d. Patients of hospitals, nursing homes, or rest homes at those establishments;
  - e. Members of clubs at the specified club locations;
  - f. Students living in quarters furnished by the school, college, or university which subscribes to the service;
  - g. Persons temporarily subleasing the subscriber's residential premises;
  - h. Businesses, not entitled to directory listings, temporarily exhibiting in a publicly-owned exhibition center for a temporary period of less than one month;
  - i. Transient public in connection with the use of reservation service at airport terminals for use by the general public.

##### B. Resale of Service

Most services specified in this Tariff are available for resale by certificated Competitive Local Exchange Carriers (CLECs) subject to the terms and conditions specified in this Tariff and as specifically set forth in Section A2.19 addressing resale. Arrangements not available for resale are listed in Section A2.19.13. (T)

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## A2. GENERAL REGULATIONS

### A2.2 Limitations And Use Of Service (Cont'd)

#### A2.2.1 Use Of Subscriber's Service (Cont'd)

- C. Hotels or motels may provide telephone service to their guests or patrons as long as the service provided is business message rate service, business measured rate service, or Local Optional Service Option B.
- D. In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.
- E. Traffic Reports as described in A32.1.4.B. of *the General Exchange Guidebook* may be requested for use by Enhanced Service Providers (ESPs) and Customer Premise Equipment (CPE) vendors when utilized for evaluation and engineering purposes and not provided to the end-user. When a Traffic Report is requested by an ESP or CPE vendor, a study time will be determined based on availability of equipment utilized for this offering. The offering is provided on a per-report basis and will consist of a one-week analysis of the customer's central office based facilities. These reports vary based on central office types and equipment availability. (T)
- F. No subscriber may use any service listed in any part of this General Subscriber Services Tariff, including but not limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the subscriber or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable

#### A2.2.2 Establishment Of Identity

- A. The calling party shall establish his identity in the course of any communication as often as may be necessary.
- B. The calling party shall be solely responsible for establishing the identity of the person or station with whom connection is made at the called location.

#### A2.2.3 Customer-Provided Terminal Equipment And Customer-Provided Communications Systems

Customer-provided terminal equipment may be used and customer-provided communications systems may be connected with the facilities furnished by the Company for Telecommunications Services as provided in Section A15. (T)

#### A2.2.4 Accessories Provided By The Subscriber

Accessories which aid a subscriber's convenience in his use of the facilities of the Company in the service for which they are furnished under this Tariff are permissible provided any such accessory so used would not endanger the safety of Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company; or interfere with the proper functioning of such equipment or facilities; or impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services.

## A2. GENERAL REGULATIONS

### A2.2 Limitations And Use Of Service (Cont'd)

#### A2.2.10 Cancellation Of Service For Cause (Cont'd)

- A. (Cont'd)
6. Use of service in such a way to impair or interfere with the service of other subscribers and refusal of the subscriber to utilize available corrective equipment or network arrangements: such interference includes, but is not limited to:
    - a. trunk blockages in a switching center so that on a final route there are no circuits available for 10 percent or more of the calls for a 15-minute period,
    - b. Dial Tone speed delays of three seconds or more in a switching center for 10% or more of the calls for a 15-minute period,
    - c. Sender Attachment Delay Recorder delays of three seconds or more in processing calls in:
      - (1) A single switching system for 30 percent or more of the calls for a 15-minute period, or ...
      - (2) Two or more switching systems for 10 percent or more of the calls for a 15-minute period,
    - d. Application of network management controls to minimize or prevent a service effect on switching facilities due to a promotional calling event.
  7. Use of service or facilities for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
  8. Use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service.
  9. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, Long Distance Message Telephone Service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid payment, in whole or in part, of the regular charge for such service.
  10. Any other violation of the Company's regulations.
- B. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.
- C. The Company reserves the right to cancel any contract for service with and to discontinue service to any subscriber who uses any service listed in any part of this General Subscriber Services Tariff, including but not limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the subscriber or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable.

#### A2.2.11 Reserved For Future Use

#### A2.2.12 Connections Of Other Common Carrier-Provided Communications Systems

Communications systems provided by the Other Common Carrier (listed in A15.5.5 *of the General Exchange Guidebook*) hereafter referred to as the OCC, may be connected with the facilities furnished by the Company for exchange, Long Distance Message Telecommunications Service, and Wide Area Telecommunications Service as specified in A15.5. *of the General Exchange Guidebook*.

(T)

#### A2.2.13 Reserved For Future Use

#### A2.2.14 Billed Number Screening

Billed Number Screening will be furnished at the Company's option and upon agreement by the customer to control instances of fraud associated with billed to third party and/or collect calls. This service may also be furnished in response to a customer request.

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## A2. GENERAL REGULATIONS

### A2.2 Limitations And Use Of Service (Cont'd)

#### A2.2.15 Network Facilities For Use With Automatic Dialing And Announcing Devices

- A. Subscribers who wish to use automatic dialing and announcing devices for solicitation purposes must do so pursuant to the following terms and conditions.
1. No numbers will be called in sequential fashion. Sequentially placed calls refer to those calls automatically dialed by successively increasing or decreasing integers, or similar methods.
  2. Where facilities permit, the equipment shall be so programmed or utilized in such a manner as to automatically disconnect a called party's line not later than ten seconds after the called party hangs up. Operators of automatic dialing and announcing devices will insure that their equipment will not operate when unattended.
  3. Within 25 seconds after the called party answers, the name and telephone number of the individual or firm making or paying for the call, including but not limited to the name of the individual or firm on whose behalf the call is made, must be clearly stated.
  4. At the conclusion of the call, the name and telephone number of the individual or firm making or paying for the call, including but not limited to the name of the individual or firm on whose behalf the call is made, must again be clearly stated. The telephone number required to be stated must have someone assigned by the company or subscriber of ADAD to answer and provide information regarding the automated message received.
  5. If the customer's response is to be recorded, the customer must be informed of such and permission must be granted. Recording of two-way telephone conversations must be in compliance with state and federal regulations.
  6. If the solicitation call requires a response by the customer and a charge will apply, the customer must be informed that the response is not a free call. The vendor at this time, must give the customer the amount of the charges that will be applied if they respond.
  7. No calls will be placed to:
    - a. Telephone numbers which, at the request of the customer, have been privately listed and have been omitted from the telephone directory published by the Company unless the customer has provided his number to the calling party.
    - b. Hospitals, nursing homes, fire protection agencies, law enforcement agencies, or any provider of emergency services; or
    - c. Cellular or mobile telephones or any phone that requires the receiving party to pay a fee for the call.
  8. No calls will be placed on Sundays or Legal Holidays as defined in Section A18. of *the General Exchange Guidebook*. No calls will be placed between the hours of 8:00 P.M. and 8:00 A.M., Monday through Saturday. (T)
  9. The Company is under no obligation to provide lists of telephone numbers or any directory information other than normally issued telephone directories.
  10. Messages must not contain obscene or profane language.
  11. Solicitation calls for the sale of pornographic material will not be allowed.
  12. This type telecommunication service will not be used for any unlawful purposes.
  13. Connection of customer provided communication systems must meet the Company's requirements as well as Part 68 of the Federal Communications Commission's Rules and Regulations.
  14. Emergency and unlisted telephone numbers will not be used with recorded solicitation communication.

## A2. GENERAL REGULATIONS

### A2.3 Establishment And Furnishing Of Service (Cont'd)

#### A2.3.3 (DELETED)

#### A2.3.4 Reserved For Future Use

#### A2.3.5 Application For Service

- A. Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with rates, charges, rules and regulations from time to time in force and effect.
- B. The Company reserves the right to refuse service to any applicant who is found to be indebted for regulated charges to the Company for telephone service provided in Louisiana or in any other state in which the Company operates until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
- C. If telephone service is established and it is subsequently determined that either condition in A2.3.5.B. preceding exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.
- D. When an application for service and facilities or requests for additions, rearrangements, relocations or modifications of service and equipment are canceled in whole or in part prior to completion of the work involved, the applicant is required to reimburse the Company for all expense incurred in handling the request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed.
- E. When equipment has been ordered for the specific needs of a subscriber and the installation thereof is unduly delayed by or at the request of the subscriber, appropriate charges apply for such equipment for the period of the delay.
- F. When a subscriber requests a change in location of all or a part of the facilities covered by his application for service, or requests additions, rearrangements or modifications of his existing service and equipment prior to completion of the work involved, he is required to pay the difference between the total costs and expenses incurred by the Company in completing the work involved and that which would have been incurred had the final location of the facilities been specified initially.

#### A2.3.6 Application Of Rates For Business And Residence Service

- A. In general business rates apply at business locations and residence rates apply at residence locations as illustrated by the situations described in B. and C. following.
- B. Business rates apply for:
  1. Offices, stores, factories, mines and all other places of a strictly business nature.
  2. Offices of hotels, boarding houses, and apartment houses; colleges, quarters occupied by clubs and fraternal societies, private schools, hospitals, nursing homes, libraries and other institutions. For the purpose of this Tariff, a boarding house is defined as a structure where rooms are rented or boarders taken.
  3. Services provided pursuant to *the Sharing and Resale of Basic Local Exchange Service offering described in Section A127 of the General Exchange Guidebook*, even though residence client charge and residence directory listing may apply.
  4. Service terminating solely on the secretarial facilities of a telephone answering bureau.

(T)

## A2. GENERAL REGULATIONS

### A2.3 Establishment And Furnishing Of Service (Cont'd)

#### A2.3.11 Provision And Ownership Of Directories

Telephone directories distributed from time to time by the Company remain the property of the Company and shall be surrendered upon request. Telephone directories should not be mutilated or misused in any manner which impedes reference to essential service information or otherwise interferes with service.

#### A2.3.12 Provision And Ownership Of Telephone Numbers

Telephone numbers are the property of the Company and are assigned to the service furnished the subscriber. The subscriber has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the subscriber, whenever the Company deems it necessary to do so in the conduct of its business.

#### A2.3.13 Maintenance And Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in this Tariff, is borne by the Company. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original condition.

#### A2.3.14 Company Facilities At Hazardous Or Inaccessible Locations

Where new or additional service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the condition involved.

Where new or additional service is to be established at a location that has a hazardous electrical environment (e.g., an electric power substation or generating plant or a high voltage transmission tower, switching or distribution location), the customer must have high voltage isolation equipment installed at such premises whenever hazardous voltages of 1000V peak-asymmetrical or greater exist prior to the installation of *Company* ordered service. If the customer is aware that its premises are located where such hazardous voltages exist, the customer must notify *the Company* of this fact at the time its order for service is placed. *The Company* makes high voltage isolation equipment that complies with the Institute of Electrical and Electronics Engineers ("IEEE") Standards 487 and 1590 available to its customer under Special Assembly. (T)

The customer may elect to provide high voltage protection by means other than *Company* Special Assembly and if customer so elects, the equipment used must meet the technical requirements specified in IEEE Standards 487 and 1590 and the customer shall submit its proposed design and equipment specifications to *the Company* for *the Company's* approval prior to installation of *Company* service ordered. Where the customer has elected to select, install, use and maintain its own high voltage protection equipment, the customer does so with the understanding that it is solely responsible for any interruption of *the Company's* service associated with its selection, installation, use or maintenance of the high voltage protection. Furthermore, the customer, its employees, agents, officers, directors, affiliates, successors and assigns agree to indemnify and hold *the Company*, its subsidiaries, affiliates and their collective employees, agents, officers, and directors harmless from all loss, liabilities, costs and expenses, including attorneys' fees and all costs of defense and settlement, resulting from interruption of service, damage to property, claims, demands, suits or actions of any nature whatsoever arising from the failure of the high voltage protection selected, installed, used or maintained by the customer. (T)

*The Company* reserves the right to suspend any service it provides absent required high voltage protection until adequate protection is provided. (T)

Standard intervals do not apply for service ordered where voltage isolation equipment is required and must be installed prior to installation of new or additional service ordered from *the Company*. (T)

#### A2.3.15 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this Tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

## A2. GENERAL REGULATIONS

### A2.3 Establishment And Furnishing Of Service (Cont'd)

#### A2.3.16 Suspension Of Business And Residence Service

##### A. General

1. Upon request, a subscriber to business or residence service may arrange for the temporary suspension of such service. Suspension of Service is available on a subscriber's complete service or on such portion thereof as can be suspended.
2. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.
3. When a complete service, or portion thereof which can be suspended, is subject to an initial service period of more than one month, the basic termination charge applicable thereto will be reduced at one-half the normal full rate of reduction while the service is on a suspended basis and the initial service period is extended by one-half month for each month of suspension.
4. In connection with complete Suspension of Service, Local or Long Distance Service is not furnished during the period of suspension. At the request of the subscriber, inward calls to a station at which service is suspended may be referred to the call number of another station in the same or a distance exchange.
5. The charge for the total suspension period may be collected in advance.
6. There is no reduction in the charge for foreign central office line mileage and foreign exchange line mileage during the period of suspension.
7. In connection with service at a concession rate, the charge for service during the period of suspension is 50 percent of the rate regularly charged for service without concession, except in case the concession is 50 percent or more, then the charge during the period of suspension is the rate regularly charged for the concession service.
8. There is no reduction in the recurring charge for Back-up Line during the period of suspension.

##### B. Application of Charges

1. **Main Station Line Service:**  
 The charge for a maximum period of six months in any calendar year for basic exchange line service and associated optional services and features during the period of suspension is 50 percent of the rate regularly charged, except as specified in service-specific tariff sections, as specified in A2.3.16.A. preceding and in 2. following. Where specified in other sections of this Tariff, optional services associated with the basic exchange line can be suspended at no recurring charge during the period of suspension. Other restrictions in service-specific tariffs shall still apply. Service charges will continue to apply as specified in Section A4. (T)
2. The charge for basic exchange line service shall be 50 percent of the rate regularly charged except for organizations that meet the following emergency criteria.
  - a. The primary mission of the organization is the preservation of life or property;
  - b. The organization is government funded;
  - c. The use of the suspended service is limited to emergency situations and kept on a standby basis during non-emergency times, except during maintenance testing by the subscriber.

The maximum number of suspendable main station lines at a customer's site will be limited to thirty (30) lines with no recurring charges during the period of suspension.
3. (DELETED)
4. Charges as specified in A4.2.5. will apply in addition to charges shown in A2.3.16.B.1, 2. and 3. preceding.

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## **A2. GENERAL REGULATIONS**

### **A2.3 Establishment And Furnishing Of Service (Cont'd)**

#### **A2.3.25 Measured Or Message Rate Service**

Subscribers to measured or message rate service who change to Local Optional Service Option B may elect to return to measured or message rate service within 90 days from the initial change.

#### **A2.3.26 (DELETED)**

(D)

### **A2.4 Payment Arrangements And Credit Allowances**

#### **A2.4.1 Advance Payments**

An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation or other nonrecurring charges plus charges for one month of service. Where construction charges are applicable, the payment thereof may be required in advance of start of construction.



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## A2. GENERAL REGULATIONS

### A2.9 Trouble Determination Charge

The Trouble Determination Charge is the charge which applies for each dispatch required in connection with a customer's service difficulty or trouble report when it is determined that the source of the difficulty or trouble is on the customer's side of the demarcation point. This charge does not include any further isolation work beyond the Company specified demarcation point. Customers will not be charged for dispatch work performed in connection with a service difficulty or trouble report when it is determined that the trouble originated from a source other than from the customer's side of the demarcation point.

### A2.10 Special Promotions

#### A. Regulations

1. The Company may offer special promotions of new or existing services upon 10 days notice to the Commission. These promotions are temporary discounts, waivers or partial waivers of certain recurring and/or nonrecurring charges or one-time credits to subscribers' accounts. Subject to the availability of services and facilities, promotions are offered on a completely nondiscriminatory basis to all subscribers meeting the eligibility criteria for each promotion within the classification of service and area for which the promotion is offered. Each subscriber so meeting that criteria will have an equal opportunity for participation. Notification will include the time period in which the promotion will be conducted as well as the terms and conditions.
2. Upon initial availability within a particular area (central office) of features found in A13.9, A13.19, A13.34 and A13.47 *of the General Exchange Guidebook*, the nonrecurring charges and first month's recurring charge will be waived for any customer subscribing to such feature(s) during the sixty days following the date on which such feature(s) becomes available in the area. If a promotion or a waiver for such feature(s) is in effect for all customers in the customer's class of service at the time the customer orders the feature(s), the general promotion or waiver will apply instead of this waiver. A subscriber may not participate in both this waiver and a concurrent general promotion or waiver for the feature(s) ordered. (T)

### A2.11 Trademarks and Servicemarks Protection

#### A2.11.1 Use of Trademarks and Servicemarks

Trademarks and Servicemarks owned by *AT&T* Intellectual Property Corporation may not be used by any entity concurring in or providing services pursuant to this Tariff except under an express written license agreement with *AT&T* Intellectual Property Marketing Corporation. (T)

### A2.12 Reserved For Future Use

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## A2. GENERAL REGULATIONS

### A2.13 Customer Premises Inside Wire

#### A. General Provisions

1. Customer premises inside wire is defined as that wire, including connectors, blocks, and jacks, located on the customer's side of the demarcation point.
2. Customer premises inside wire provided by the customer may be connected to Simple Residence and Simple Business Individual or Party Line Service furnished by the Company at any point on the customer's side of the demarcation point.
3. The typical Network Interface for the connection of customer premises inside wire consists of a miniature modular standard jack equivalent and is to be established at the time of initial service and provided as part of the Exchange Access Line. Other specifically requested Network Interface Jacks are billable subject to the charges in Section A14 of *the General Exchange Guidebook*. A Network Interface will be installed on the customer's premises at a location determined by the Company which is accessible to the customer. The normal location of the Network Interface is at the point of minimum penetration on the customer's premises (see A15.1.3.) which would be in close proximity to the protector or equivalent where the Company facilities enter the customer's premises, wherever practicable. (T)
4. The Network Interface is provided to allow the modular connection of premises inside wire to the Access Line. The Network Interface is not to be routinely considered as a jack for the connection of telephone equipment to the Access Line except for normal testing purposes.
5. Connection of customer premises inside wiring and terminal equipment to the telephone network may be made through a Network Interface jack conforming to FCC Part 68 rules or by direct attachment to Company-provided wiring at any point on the customer's side of the demarcation point.
6. The customer is prohibited from connecting premises wiring to the protector.
7. The Network Interface for marine and recreational vehicles is a standard weatherproof jack (USOC RJ15C or equivalent). This jack will be provided at the Network Interface Jack Rate specified in Section A14. of *the General Exchange Guidebook* in addition to the appropriate Service Charge as specified in Section A4. (T)
8. The rates and charges for the Exchange Access Line do not include the Company maintenance of customer premises inside wire and/or jacks.

#### B. Responsibility of the Customer

1. In the event that the customer provides, maintains, or attempts to maintain inside wire and/or jacks, the customer assumes the risk of loss of service, damage to property or death to or injury of the customer or the customer's agent. The customer will save the Company harmless from any and all liability, claims, or damage suits arising out of the customer's wire provision or maintenance activity.
2. Where customer premises inside wire and/or jacks are maintained by the customer, the customer is responsible for correcting any service difficulty that is causing harm to the telecommunications network upon notice from the Company that such wire is causing the difficulty.
3. In those instances where the Company makes a visit to the customer's premises and the service difficulty or trouble results from customer-provided or maintained inside wire and/or jacks that are not installed or maintained in accordance with the technical standards for such inside wire and jacks, the customer will be subject to charges outlined in Section A4. for Other Residence or Business Services.
4. The Company will make the technical standards and installation guidelines for customer provision of inside wire and jacks available to customers at Company designated locations.

#### C. Incidence of Harm

1. Should terminal equipment, inside wiring, plugs and jacks, or protective circuitry cause harm to the telephone network, or, should the Company reasonably determine that such harm is imminent, the Company shall, where practicable, notify the customer that temporary discontinuance of service may be required; however, wherever prior notice is not practicable, the company may temporarily discontinue service forthwith, if such action is reasonable under the circumstances.
2. In case of such temporary discontinuance, the Company shall (a) promptly notify the customer of such temporary discontinuance, (b) afford the customer the opportunity to correct the situation which gave rise to the temporary discontinuance and (c) inform the customer of his right to bring a complaint to the Federal Communication Commission (FCC) pursuant to the procedures set forth in the FCC Part 68 rules, Subpart E.

## A2. GENERAL REGULATIONS

### A2.19 Resale of Service Provisions

The following regulations are applicable for the resale of services offered in this Tariff by certificated Competitive Local Exchange Carriers (CLECs).

#### A2.19.1 General

- A. Unless specific exceptions are made to the contrary elsewhere in this Tariff, TSPs may resell those General Subscriber Service Tariff services identified in this Tariff subject to the same terms and conditions under which those services are available for sale to end users or other customers under the Company's tariffs as well as pursuant to the terms and conditions specific to Resellers as set forth in this and other sections of this Tariff.
- B. The provision of such services by the Company as set forth in this Tariff does not constitute a joint undertaking with the CLEC for the furnishing of any service.
- C. The Reseller will be the customer of record for all resold services. Except as specified in A2.19.7.F., the Company will take orders from, bill, and expect payment from the Reseller for all services. (T)
- D. The Reseller will be the Company's single point of contact for all resold services provided in connection with the resale of private line services.
- E. The Company will continue to bill the end user for any services that the end user specifies it wishes to receive directly from the Company. However, the Company will not bill the end user for any services it receives from a CLEC (e.g., toll charges, etc.).
- F. The Company maintains the right to serve directly any end user within an identified resale service area. The Company will continue to directly market its own local exchange products and services and in doing so may establish independent relationships with end users of CLECs.
- G. A CLEC must not interfere with the right of any person or entity to obtain service directly from the Company.
- H. In most circumstances, the current telephone number may be retained by the end user regardless of who provides the local service.
- I. Telephone numbers will be assigned to resold services by the Company on a nondiscriminatory basis, under the same terms and conditions applicable to service provided to the Company's end users. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, whenever circumstances require that the telephone numbers available through a particular central office be changed. In the event of such a change, the change to telephone numbers or central office designation, or both, will affect Resellers and the Company's subscribers in a nondiscriminatory manner.
- J. The Company may provide any service or facility for which a charge is not established herein, as long as it is offered on the same terms to all Resellers for a charge not less than the Company's cost.
- K. The Company will also bill Reseller EUCL charges as specified in A3.7.5. of *the General Exchange Guidebook* and Unauthorized Change Charges as specified in A2.19.7.G as appropriate. (T)
- L. The Company will provide the standard service interval of any class of service upon request by the Reseller. Also, all classes of service will be provided in a nondiscriminatory manner.

#### A2.19.2 Unlawful Use of Service

- A. Service is furnished subject to the condition that it will not be used for any unlawful purpose.
- B. Service will be discontinued if any law enforcement agency advises that the service being used is in violation of the law.
- C. The Company can refuse service when it has grounds to believe that service will be in violation of the law.
- D. The Company accepts no responsibility to any person for any unlawful act committed by a Reseller as part of providing service to the Reseller's customers. The Reseller accepts no responsibility to any person for any unlawful act committed by the Company as part of providing service to the Reseller's customer.
- E. The Company will cooperate fully with law enforcement agencies with subpoenas and court orders for assistance with the Company's customers. Law enforcement agency subpoenas and court orders for assistance for customers that are not the Company's end users will be directed to the Reseller. If the Company receives a request from a law enforcement agency that requires action by the Company, the Company will respond to the request. The Company will forward a copy of the request to the Reseller within a reasonable time. The Company will attempt to notify the Reseller regarding any request from a law enforcement agency affecting the Reseller's customer prior to taking any action that will result in costs being incurred by the Reseller, unless such prior notification is prohibited by law. The Company will bill the Reseller for implementing any requests by law enforcement agencies on the Resellers' end users.

## A2. GENERAL REGULATIONS

### A2.19 Resale of Service Provisions (Cont'd)

#### A2.19.3 Interference and Impairment

- A. The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Company shall not:
1. Interfere with or impair service over any facilities of the Company, its affiliates, or its connecting and concurring carriers involved in its service;
  2. Cause damage to their facilities and equipment;
  3. Impair the privacy of any communications; or
  4. Create hazards to any employees or the public.

#### A2.19.4 Ownership of Facilities and Theft

Facilities and/or equipment utilized by the Company to provide service remain the property of the Company.

#### A2.19.5 Maintenance of Services

- A. Services resold under this Tariff and facilities and equipment provided by the Company shall be maintained by the Company and subject to A2.3.1. (T)
- B. The Reseller or its end users may not rearrange, move, disconnect, remove or attempt to repair any facilities owned by the Company, other than by connection or disconnection to any interface means used, except with the written consent of the Company.
- C. The Reseller accepts responsibility to notify the Company of situations that arise that may result in a service problem.
- D. The Reseller will be the Company's single point of contact for all repair calls on behalf of the Reseller's end users. The Reseller will be responsible for retagging all special service circuits with their repair contact information.
- E. Resellers will contact the appropriate repair centers in accordance with procedures established by the Company.
- F. For all repair requests, the Reseller accepts responsibility for adhering to the Company's prescreening guidelines prior to referring the trouble to the Company.
- G. The Company will bill the Reseller for handling end user troubles that are found not to be in the Company's network in the same manner the Company would bill their own end user.
- H. The Company reserves the right to contact the Reseller's customers, if deemed necessary, for maintenance purposes. No disparaging comments regarding the Resellers products and services will be made, and no marketing of any type will occur during these contacts.

#### A2.19.6 Directory Listings

Directory listings will be provided in accordance with regulation set forth in Section A6. of *the General Exchange Guidebook*. (T)

#### A2.19.7 Establishment of Service

- A. After receiving certification as a CLEC from the Louisiana Public Service Commission, the Reseller will provide the appropriate Company service center the necessary documentation to enable the Company to establish a master account for that Reseller. Such documentation shall include the application for Master Account, proof of authority to provide private line services, an Operating Company Number (OCN) assigned by The National Exchange Carrier Association (NECA), a blanket letter of authorization, and a tax exemption certificate, if applicable. When necessary deposit requirements are met, the Company will begin taking orders for the resale of service.
- B. Service orders will be in a standard format designated by the Company.
- C. When notification is received from a Reseller that a current Company customer will subscribe to the Reseller's service, standard service order intervals for the appropriate class of service will apply.
- D. When an existing customer of the Company switches to a Reseller, the Company will issue a final bill to the end user that may include any termination liability applicable to the disconnected service only in the following noted circumstance. The Company will refund the end user's deposit if appropriate. Termination liability is applicable to the end user only where the Company has invested in facilities requested by the end user which are not readily transferable to subsequent end users. The Company may also provide written notification to the end user that the end user's local service is being transferred to another local service provider. Both the final bill and the notification letter will provide a contact number that the end user can call if there are questions.
- E. The Company will not require end user confirmation prior to establishing service for a Reseller's end user customer. The Reseller must, however, be able to demonstrate end user authorization upon request, within a reasonable time after receiving such a request, after the service has been established, and only in the event that end user authorization is in dispute.

## A2. GENERAL REGULATIONS

### A2.19 Resale of Service Provisions (Cont'd)

#### A2.19.9 Payment and Billing Arrangements (Cont'd)

- F. (Cont'd)
- If payment is not received by the payment due date, a late payment penalty, as set forth in I. following, shall apply.
- G. Upon proof of tax exempt certification from the Reseller, the total amount billed to the Reseller will not include any taxes due from the end user. The Reseller will be solely responsible for the computation, tracking, reporting and payment of all federal, state and/or local jurisdiction taxes associated with the services resold to the end user.
- H. As the customer of record, the Reseller will be responsible for, and remit to the Company, all charges applicable to its resold services for emergency service (E911 and 911) and Telecommunications Relay Service (TRS) as well as any other charges of a similar nature.
- I. If any portion of the payment is received by the Company after the payment due date as set forth preceding, or if any portion of the payment is received by the Company in funds that are not immediately available to the Company, then a late payment penalty shall be due to the Company. Penalty shall be due to the Company as set forth in A2.4.3. of this Tariff.
- J. Any Carrier Common Line charges (CCL) associated with interexchange carrier access to the resold local exchange lines will be billed by, and due to, the Company.
- K. The Company will not perform billing and collection services for a Reseller.

#### A2.19.10 Billing Disputes

- A. In general, the Company will not become involved in disputes between the Reseller and the Reseller's end user customers over resold services.
- B. If a dispute does arise that cannot be settled without the involvement of the Company, the Reseller shall contact the designated Service Center for resolution. The Company will make every effort to assist in the resolution of the dispute and will work with the Reseller to resolve the matter in as timely a manner as possible. The Reseller may be required to submit documentation to substantiate the claim.

#### A2.19.11 Discontinuance of Service

- A. Discontinuance of Service to an End User
1. Where possible, the Company will deny service to the Reseller's end user on behalf of, and at the request of, the Reseller. Upon restoration of the end user's service, restoral charges will apply and will be the responsibility of the Reseller.
  2. At the request of the Reseller, the Company will disconnect a Reseller's end user customer.
  3. All requests by a Reseller for denial or disconnection of an end user for nonpayment must be done in writing.
  4. The Reseller will be solely responsible for notifying the end user of the proposed disconnection of the service.
  5. The Company will continue to process calls made to the Annoyance Call Center and will advise the Reseller when it is determined that annoyance calls are originated from one of their end user's locations. The Company shall be indemnified, defended and held harmless by the Reseller and/or the end user against any claim, loss or damage arising from providing this information to the Reseller. It is the responsibility of the Reseller to take the corrective action necessary with their customers that make annoying calls. Failure to do so will result in the Company disconnecting the end user's service. Termination of service of a Reseller's customer will occur with the following protections, (1) written notice from a law enforcement agency; (2) notifying *the Company* that services have been used unlawfully and that formal charges have been filed against the customer, (3) and written notice is provided to the customer three days before termination. (T)
- B. Discontinuance of Service to a Reseller
1. The Company reserves the right to suspend or terminate service for nonpayment or in the event of prohibited, unlawful or improper use of the facilities or service, abuse of the facilities, or any other violation or noncompliance by the Reseller of the rules and regulations of this Tariff.
  2. If payment of account is not received by the bill day in the month after the original bill day, the Company may provide written notice to the Reseller, that additional applications for service will be refused and that any pending orders for service will not be completed if payment of all billed charges is not received by the fifteenth day following the date of the notice. If the Company does not refuse additional applications for service on the date specified in the notice, and the Reseller's noncompliance continues, nothing contained herein shall preclude the Company's right to refuse additional applications for service without further notice.

## A2. GENERAL REGULATIONS

### A2.19 Resale of Service Provisions (Cont'd)

#### A2.19.13 Restrictions

In addition to restrictions that may be specified in other sections of this Tariff, the following restrictions apply:

##### A. Joint Marketing

Resale is subject to the interLATA joint marketing restriction contained in Section 271(e)(1) of the 1996 Telecommunications Act.

##### B. Class of Service

1. Resellers purchasing services for resale must do so on an as-is basis, subject to the same terms and conditions of offerings that are contained in the Company's existing retail tariffs.
2. The resale of basic local exchange services shall be limited to users and uses conforming to the definition of basic local exchange services as set forth in the Commission's General Order issued March 15, 1996, and as subsequently amended. For example, a Reseller cannot purchase residence lines and resell them for business use, and in no case shall the Company's flat rated basic local exchange services be used as a substitute for Switched Access Service in the completion of traditionally defined Long Distance telephone services. The same terms and conditions contained in A2.3.6 shall apply for the application of residence and business rates.
3. A Reseller cannot purchase flat rated business or residence service to be used by a Hotel/Motel service provider. Such services must be provided in accordance with the provisions contained in A3.20 *in the General Exchange Guidebook*. (T)
4. Hotel and Hospital PBS service are the only local exchange services available for resale to Hotel/Motel and Hospital customers, respectively. Similarly, Access Line Service for Customer Provided Coin Telephones is the only local service available for resale to COCOTS customers.
5. A Reseller is prohibited from furnishing both flat and measured rate service on the same business premises to the same subscriber (end user) except as stated in A2.3.2.A.
6. The Company reserves the right to periodically audit services purchased by Resellers to confirm that such services are being utilized in conformity with the Company's tariffs. Such audit shall not occur more than once in a calendar year. An audit shall follow the same general approach as outlined in Section E2.3.14 for Switched Access Service audits. This procedure has been approved and in place since 1993.
7. If telephone service is established and it is subsequently determined that the class of service restriction has been violated, the Reseller will be notified and billing for that service will be immediately changed to the appropriate class of service. Service charges for changes between class of service, back billing, and interest as described below shall apply at the Company's sole discretion.

##### C. Resale Services

1. Services/arrangements not available for resale.
  - a. **A4.2.7** - Installment Billing (T)
  - b. A13.27.1 Universal Emergency Number Service (911)
  - c. A13.27.5 Enhanced Universal Emergency Number Service (E911)
  - d. **A139.1** N11 Service (*in the General Exchange Guidebook*) (T)
2. Services available for resale under certain conditions
  - a. All Sections - Grandfathered and obsolete services are available for resale to the limited group of customers currently subscribing to the service.
  - b. All Sections - Promotional rates offered for 90 days or less are available for resale at no discount.
  - c. A35 - Interconnection Service for Mobile Service Providers is available for resale at no discount
  - d. A5.8 - Special Billing Arrangements (*in the General Exchange Guidebook*) are available for resale at no discount. (T)

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## A4. SERVICE CHARGES

### A4.2 Application of Charges (Cont'd)

#### A4.2.1 General Application of Service Charges (Cont'd)

- A. Except as provided hereinafter, the following are subject to service charges: (Cont'd)
  - 6. Mobile Telephone Service, except BellBoy service pagers
  - 7. Telephone Answering Service
  - 8. Miscellaneous service arrangements and auxiliary equipment
- B. For Mobile Telephone Service, the appropriate Business service charges are applicable.
- C. The Line Connection Charge includes a standard voice miniature six position network interface for simple type services which do not require other network interfaces. See Section A14. *of the General Exchange Guidebook* for FCC approved network interfaces. (T)
- D. Installation charges throughout this Tariff may be applicable in addition to the charges in A4.
- E. Service Charges may be required to be paid at the time of application for service.
- F. Where service is established at a concession rate, no concession is allowed from the regular service connection charges.

#### A4.2.2 Line Connection Charge Application

- A. The Line Connection Charge First Line is applicable if the customer is requesting only one line or for the first line if multiple lines are being ordered.
- B. On each multiple line request, the Line Connection Charge Additional Line applies for each additional line ordered after the first line.
- C. The Line Connection Charge applies:
  - 1. For the connection of an exchange access line or trunk. The charge is applicable per exchange access line or trunk.

#### A4.2.3 Line Change Charge Application

- A. The Line Change Charge First Line is applicable if the customer is requesting changes on only one line or for the first line if changes are being made on multiple lines.
- B. On each multiple line request, the Line Change Charge Additional Line applies for each additional line requested changed after the first line.
- C. If the Line Connection Charge First Line applies on a customer request, any additional Line Change Charges applicable for the same customer request will be billed at the Line Change Charge Additional Line rate.

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## A5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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<b>A5.11</b>	<b>Reserved For Future Use</b>	25.24	
<b>A5.12</b>	<b>Reserved For Future Use</b>	25.24	
<b>A5.13</b>	<b>Reserved For Future Use</b>	25.24	
<b>A5.14</b>	<b>(DELETED)</b>	25.24	(D)
<b>A5.15</b>	<b>(DELETED)</b>	30	(D)



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## A5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### A5.1 Construction Charges (Cont'd)

#### A5.1.3 Construction On Public Highways Or Other Easements (Cont'd)

- E. Where plant is provided under A5.1.3.A. and C. preceding, the Company will furnish and maintain the necessary circuits. Where poles are provided under D.2. preceding, or where circuits outside the base rate area are added to existing poles of the Company or other wire using companies, the Company will furnish and maintain the necessary circuits except that the customer may be required to bear a part of the construction cost of the circuits where the revenue is not expected to be sufficient to insure, within a reasonable time, an acceptable return on the necessary investment.
- F. Determination of construction charges on rural line service is found in the Rural Line Service section of this Tariff.

#### A5.1.4 Construction On Private Property

- A. Poles on private property to be used in serving an individual subscriber will be furnished by the Company at a charge to the subscriber of the estimated in-plant cost of each such pole, except that the Company will furnish as many as two poles without charge to the subscriber provided that the poles thus furnished are used to carry a central office circuit. Ownership and maintenance of such poles is vested in the Company. Where buried construction is furnished instead of pole line construction, an allowance of 300 feet of buried construction without construction charges will be made. Maintenance of such buried construction shall be at the expense of the Company, including any trench work required.
- B. In lieu of the arrangements specified preceding, the subscriber may, at his own expense, provide all poles on private property necessary to serve him. Ownership and maintenance of such poles on private property is vested in the subscriber.
- C. No construction charge is made for the provision of new plant on private property, either within or without the base rate area, when such plant is to be used in serving subscribers in general and the revenue is expected to be sufficient to insure within a reasonable time an adequate return on the investment. Ownership and maintenance of such plant on private property is vested in the Company.
- D. Where poles are provided inside the base rate area under A5.1.4.A., B., or C. preceding, the Company will furnish and maintain the necessary circuits. In case poles are provided on private property outside the base rate area, the necessary circuits will be furnished and maintained by the Company on the same basis as provided in A5.1.3.E. of this section of the General Subscriber Services Tariff.
- E. Where poles are provided for the purpose of furnishing extension lines, see *A13.24 and A13.25 of the General Exchange Guidebook*. (T)

#### A5.1.5 Minimum Revenue Guarantee And Extended Service Period

When a substantial number of central office lines are involved in providing local or foreign exchange service, the subscriber may, based upon the circumstances in each case, be required to guarantee a minimum monthly amount of revenue for a period of up to a maximum of ten years with termination charges applicable in case of cancellation prior to the expiration of the service period.

#### A5.1.6 Underground Service Entrances

- A. Underground service entrances may be provided at the subscriber's request as special construction in connection with either existing or new services, in lieu of the usual aerial drop wire.
- B. The subscriber or applicant shall provide and maintain, or bear the cost to the Company of providing and maintaining, suitable conduit or trench work from a designated point at his building to a pole or other designated point in the Company's general distribution system. The customer or applicant will, also, back-fill and do all other needed work in connection with providing the trench or conduit. The Company will designate which type of construction, conduit or trench work, is necessary as well as the points between which it must be placed by the subscriber.

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**A5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS****A5.2 Rural Line Service Construction****A5.2.1 Reserved For Future Use****A5.2.2 Rural Line Service Construction**

- A.** New and/or additional construction required in furnishing rural line service will be provided by the Company along public highways and/or on private property under the following conditions:
1. The rural line applicants will secure and provide, without cost to the Company, the necessary right-of-way required for new pole line extensions. These applicants may, also, be required to clear such right-of-way.
  2. Ownership and maintenance of the pole line and necessary circuits will be vested in the Company.
  3. The Company will bear the cost of construction up to \$1,500 per applicant and may require the applicant or group of applicants to pay a construction charge for the portion of construction costs in excess of this amount. Construction charges may be paid either in lump sum or over a period not to exceed sixty (60) months.
  4. The applicants may be required to pay rental charges incurred by the Company in attaching its circuit facilities on poles of other wire-using companies in lieu of providing new pole line construction.
  5. No construction charges paid to the Company are refundable by it.
  6. In case an urban class of service is furnished as part of a rural line project, application of construction charges will be determined on the same basis outlined preceding for rural line service.
  7. Where found to be appropriate because of construction costs, exception basic rural exchange rates will be established when properly authorized by the Commission, and/or construction charges will apply.
- B.** The schedule of basic rates for rural line service is contained in A3.7. of *the General Exchange Guidebook* while mileage charges therefor are specified in A3.9. of *the General Exchange Guidebook*. (T)

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## **A5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**A5.9 Reserved For Future Use**

**A5.10 Reserved For Future Use**

**A5.11 Reserved For Future Use**

**A5.12 Reserved For Future Use**

**A5.13 Reserved For Future Use**

**A5.14 (DELETED)**

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## **A5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

### **A5.15 (DELETED)**

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### **A5.15 (DELETED) (Cont'd)**

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.27 Emergency Reporting Services (Cont'd)

#### A13.27.6 Wireless E911 Phase 2 (Cont'd)

##### C. Definition of Terms (Cont'd)

##### 3. Emergency Services Message Entity (ESME)

An entity in the emergency services network which serves as the point of interface to an MSC for common channel emergency services messaging. ESME is another term for the ALI database.

##### 4. Enhanced MF Signaling (EMFS)

A signaling protocol for sending 10 or 20 digits of ANI from the 911 tandem to the PSAP. EMFS is required when an interconnecting wireless service provider selects Phase 2 NCAS mode without WLS911.

##### 5. Mobile Position Center (MPC)

The interface between the wireless network and the BellSouth ALI databases. The MPC serves as the wireless network entity which retrieves, forwards, stores, and controls position data within the wireless location network. The MPC is not provided by and is not the responsibility of the Company. Global System for Mobile (GSM) communication Gateway Mobile Location Centers (GMLCs) will be treated as MPCs by the Company.

##### 6. Mobile Switching Center (MSC)

The wireless equivalent of a Central Office, which provides switching functions for wireless calls. The MSC is not provided by and is not the responsibility of the Company.

##### 7. Phase 2 NCAS

In this mode the p-ANI and the CBN both are sent to the Selective Router. The trunk between the Selective Router and the PSAP must support transport of at least two 10-digit numbers.

##### 8. Position Determining Entity (PDE)

The PDE determines the geographic location of a wireless handset when the wireless caller places a 911 call or while the call is in process. The PDE is not provided by and is not the responsibility of the Company.

##### 9. Pseudo-ANI (P-ANI)

A pseudo, non-dialable telephone number assigned to a cell site or to a sector of a cell site to provide location identification for wireless E911 calls.

##### 10. WLS911

The *Company's* solution that sends either eight or ten digits of ANI to the PSAP and dynamically updates the static cell site or sector information with the CBN as provided by the WSP. This solution when used in conjunction with a WSP's E2 interface allows WSPs to comply with the FCC's order without requiring PSAPs to upgrade their PSAP equipment to utilize Enhanced MF signaling. (T)

##### 11. Wireless Service Provider (WSP)

A person or entity that provides Commercial Mobile Radio Service (CMRS). The term wireless includes service provided by any wireless real-time, two-way voice communication device, including radio-telephone communications used in cellular telephone service, personal communication service (PCS), or functional or competitive equivalent. The term does not include service providers whose customers do not have access to 911 or 911-like services.

##### 12. Wireline Compatibility Mode

Occurs when the WSP sends only p-ANI to the BellSouth E911 tandem and the PSAP receives eight or ten digits of ANI.

##### 13. X,Y Coordinates

The longitude and latitude of the 911 wireless caller's location.

##### D. Enhanced MF

Enhanced MF (EMF) is a new signaling protocol from the 911 Tandem to the PSAP. Enhanced MF accommodates either ten or 20 digits of ANI. Enhanced MF is not a requirement of Wireless Phase 2 implementation but EMF must be used by PSAPs when an interconnecting Wireless Service Provider chooses the Phase 2 NCAS Mode (as defined in J-STD-036 Annex D, Table D.1.2. and/or D2.), without WLS911. If an interconnecting WSP chooses a Phase 2 NCAS solution without WLS911, the PSAP's equipment must be 20-digit Enhanced MF capable as described in Technical Reference # 73528. The PSAP must request the Company convert them to EMF signaling when preparing to accept Phase 2 calls from a WSP utilizing Phase 2 NCAS without WLS911. Once a PSAP has been converted to 20 digit EMF Signaling the functionality of WLS911 is disabled for all WSPs serving that PSAP. (T)

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## A15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### A15.1 Regulations (Cont'd)

#### A15.1.3 Connections Of Grandfathered Terminal Equipment And Grandfathered Communications Systems (Cont'd)

##### A. Direct Connections (Cont'd)

##### 2. Grandfathered Communications Systems

Grandfathered communications systems may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations, subject to the following.

- a. The customer shall notify the Company when such communications systems are to be connected and shall notify the Company when such communications systems are to be permanently disconnected; such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment;
  - b. All such connections are made through Company-provided standard jacks or are otherwise connected by the Company;
  - c. All such connections shall comply with the minimum protection criteria set forth in A15.1.3.C. following;
  - d. Premises wiring shall conform to Part 68 of the Federal Communications Commission's Rules and Regulations;
  - e. No changes may be made to equipment so connected except by the manufacturer thereof, or a duly authorized agent of the manufacturer;
  - f. Additions to grandfathered communications systems may be made without registration of any additional equipment involved if:
    - (1) equipment so added is being reconnected, i.e., was previously directly connected prior to January 1, 1980, in accordance with Company tariffs; and
    - (2) such additions comply with the provisions of A15.1.3.A.2.a. through e. preceding.
  - g. Additions of registered equipment to grandfathered communications systems are subject to the provisions of A15.1.2. preceding.
3. Customer-provided terminal equipment and customer-provided communications systems connected to the telecommunications network via customer-provided grandfathered protective circuitry are subject to the provisions of A15.1.3.A.1. and 2. preceding.

##### B. Connections Through Connecting Arrangements Provided By The Company

##### 1. General

##### a. Basis of Connection

- (1) Grandfathered connections of terminal equipment and grandfathered connections of communications systems made in accordance with A15.1.3.B.1.a.(2) and (3) respectively may remain connected and be moved and reconnected for the life of the equipment and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations. Connecting arrangements used for such moves and reconnections will continue to be provided by the Company subject to their availability. (T)

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## A15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### A15.1 Regulations (Cont'd)

#### A15.1.3 Connections Of Grandfathered Terminal Equipment And Grandfathered Communications Systems (Cont'd)

##### B. Connections Through Connecting Arrangements Provided By The Company (Cont'd)

###### 1. General (Cont'd)

###### a. Basis of Connection (Cont'd)

- (2) Equipment-to-equipment connections made prior to July 1, 1980, may remain connected and be moved and reconnected for the life of such devices or system components (and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations), or for the life of the Company-provided terminal equipment or communications system. Connecting arrangements used for reconnection of such customer-provided devices or system components will continue to be provided by the Company, subject to their availability. (T)
- (3) Customer-provided communications systems which are not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected in accordance with A15.1.7. following. (T)
- (4) Separate, identifiable and discrete protective circuitry (i.e., connecting arrangements) used for grandfathered connections of communications systems to the telecommunications network may be removed or replaced with apparatus of lesser protective function, provided that any equipment, and any premises wiring whose classification is changed thereby, conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.

###### b. Network Control Signaling

Network control signaling shall be performed by equipment furnished, installed and maintained by the Company, except that:

- (1) Customer-provided tone-type address signaling is permissible through a Company-provided connecting arrangement. When the customer has the capability to originate calls by means of such instruments and special central office facilities exist, the rates and charges for Touch-Tone Calling Services specified in Section A13. apply.
- (2) Signaling functions may be performed by customer-provided Conforming Answering Devices specified in A15.1.3.E. following.



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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE****A103.10 Local exceptions (Cont'd)**

## C. Expanded Local Area Calling (Cont'd)

3. The following rates apply for all Expanded Local Area Calling usage and are based on airline mileage between wire centers. Wire center coordinates are specified in A3.36 *of the General Exchange Guidebook*. (T)

Mileage Bands	Initial Minute Charge	Additional Minutes Charge
0 (0 miles)	\$.02	\$.01
A (1 - 10 miles)	.04	.02
B (11 - 16 miles)	.06	.04
C (17 - 22 miles)	.10	.07

4. Time/Day Discount - The preceding usage rates are peak period rates and apply from 8:00 A.M. to 8:00 P.M., Monday through Friday (excluding holidays, as specified in A3.2.3 *of the General Exchange Guidebook*). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge. (T)
5. All calls completed beyond the calling area of this plan but within the Expanded Local Calling Area as described in Section A1. will be billed according to the rates and regulations as specified in A3.32 or A3.33 *of the General Exchange Guidebook*. (T)

**A103.11 Reserved For Future Use****A103.12 Reserved For Future Use****A103.13 Reserved For Future Use****A103.14 Reserved For Future Use****A103.15 Reserved For Future Use****A103.16 Reserved For Future Use****A103.17 Reserved For Future Use****A103.18 Concession Service****A103.18.1 Reserved for Future Use****A103.18.2 Reserved for Future Use****A103.18.3 Clergyman**

(Obsoleted 10/31/04, Type B) Obsolete service offering. Not available for new installations, additions or on transfers of service to new location.

- A. A concession of 25 percent from the regular residence rate is allowed to a regularly ordained clergyman actively engaged in the work of a designated church, provided the telephone is located in his residence and is listed in the name of the clergyman.
- B. For the purpose of this section, the ranking officer of the Salvation Army or the Volunteers of America in each exchange is allowed the same treatment as a regularly ordained clergyman.

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**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS****A113.27 Emergency Reporting Service (Cont'd)****A113.27.5 Enhanced Universal Emergency Number Service (E911) (Cont'd)****B. Rates and Charges (Cont'd)**

## 1. PSAP Equipment - Schedule I Rates (Cont'd)

## b. Miscellaneous Options

## (1) CAD interface software package

(a) Each

## (2) Redundancy for Common Control

(a) Per system

## (3) Redundancy for ACD

(a) Per Trunk Termination shelf, each

(b) Trunk Termination Card, per trunk

(4) Redundancy for greater than four IDMs for use with AC power  
(not needed if UPS provided by customer)

(a) Per system

## 2. PSAP Equipment - Schedule II Rates

Rates previously appearing in this section have been vintaged January 1, 1991 for existing systems. (T)

## a. Automatic Number Identification Feature

(1) Master controller providing common equipment,  
wiring and trunk equipment for up to four  
incoming lines and/or four display units,  
(maximum one per system)

(a) Each

(2) Auxiliary controller providing common equipment  
and wiring for next eleven incoming lines  
and/or display units  
(Maximum one per system)

(a) Each

(3) Additional trunk equipment (required with Auxiliary  
Controller) for up to four incoming lines units  
(maximum three per system)

(a) Each

## (4) Display and transfer unit (maximum fifteen per system)

(a) Each

## (5) Commercial power conversion unit/ANI

(a) Each

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Each	<b>\$17.75</b>	<b>\$66.00</b>	<b>E98M1</b>
(a) Per system	<b>76.00</b>	<b>90.00</b>	<b>E98M2</b>
(a) Per Trunk Termination shelf, each	<b>81.00</b>	<b>63.00</b>	<b>E98M3</b>
(b) Trunk Termination Card, per trunk	<b>68.00</b>	<b>37.50</b>	<b>E98M4</b>
(a) Per system	<b>38.50</b>	<b>51.00</b>	<b>E98M5</b>
(a) Each	<b>245.00</b>	<b>850.00</b>	<b>E9S89</b>
(a) Each	<b>25.00</b>	<b>220.00</b>	<b>E9E89</b>
(a) Each	<b>25.00</b>	<b>94.00</b>	<b>E9Y89</b>
(a) Each	<b>7.50</b>	<b>47.00</b>	<b>E9U89</b>
(a) Each	<b>9.90</b>	<b>110.00</b>	<b>E9P89</b>

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