

TARIFF DISTRIBUTION

FILE PACKAGE NO.: LA-15-0037

DATE: April 27, 2015

STATE: LOUISIANA

EFFECTIVE DATE: 04/26/2015

TYPE OF DISTRIBUTION: Approved

PURPOSE: Calling Card Elimination (Guidebook)

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G001	7	0003
G001	10	0002
G001	13	0002
G003	7.1.2	0002
G003	7.3	0014
G003	44	0003
G003	44.1	0001
G003	57	0005
G003	57.1	0003
G003	58	0002
G003	62	0002
G003	64	0002
G003	78	0002
G003	84	0001
G004	4	0010
G013	9.1	0002
G013	10	0004
G013	12	0002
G013	19.4.1	0002
G013	79	0002
G013	82	0002
G013	84	0002
G013	87	0002
G013	89.1	0001
G018	1	0002
G018	3	0003
G018	5	0003
G018	28	0005
G020	1	0002
G020	2	0002
G020	12.1	0001

G020	12.2	0001
G020	13	0002
G042	1	0003
G042	12	0002
G042	26	0004
G103	2	0005
G103	12	0002
G103	13	0002
G103	24	0006
G103	34.2	0002
G103	34.5.2	0003
G120	2	0002
G139	2	0003
G3 Cont. (pg)	2	0002
G Subj. Indx (pg)	16	0002

A1. DEFINITIONS OF TERMS

(DELETED)

(D)

CUSTOMER NETWORK MANAGEMENT (CNM) - ADMINISTRATIVE MANAGEMENT SERVICE

Customer Network Management (CNM) - Administrative Management Service provides customers a single point of access to other Company Network Management products, and provides the customer greater control and additional information about the network services they purchase from the Company.

CUSTOMER OF RECORD

Entity responsible for placing an application for service; requesting additions, rearrangements, maintenance or discontinuance of service; and for payment in full of charges incurred such as toll, directory assistance, etc.

CUSTOMER PROVIDED PUBLIC INMATE CALLING SERVICE (CPPICS)

Coin telephone access line service provided by the Company to non-Company public telephone providers for the exclusive use of inmates served within the confines of a penal, correctional or mental institution.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices, apparatus and their associated wiring, provided by a customer, which are used with the network control signaling unit or other station equipment furnished by the Company and not including customer-provided communications systems.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in A15.3.2.

DEMARICATION POINT

The point of demarcation and/or interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a subscriber's premises. Company-installed facilities at, or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F or Part 68 of the Federal Communications Commission's rules. "Premises" as used herein generally means a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located, as determined by the Company's reasonable and nondiscriminatory standard operating practices.

DEPOSIT

A deposit may be provided by a customer in the form of cash, surety bond, or bank letter of credit to be held by the Company to assure payment of an account.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY ASSISTANCE/DIRECTORY ASSISTANCE CALL COMPLETION

Directory Assistance/Directory Assistance Call Completion (DA/DACC) is a service which provides the customer a local exchange subscriber telephone number and call completion to the number provided. This service is for use by Mobile Service Providers (MSPs) and is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided.

A1. DEFINITIONS OF TERMS

EXCHANGE STATION

See "Station".

EXPANDED LOCAL CALLING AREA

The local calling area outside the Basic Local Calling Area that includes all exchanges containing any wire center within forty miles of the subscriber's serving wire center or within the same parish as the subscriber's serving wire center.

EXPANDED LOCAL CALLING AREA SERVICE

The furnishing of facilities within the Expanded Local Calling Area for subscriber's communications on an individual message basis between wire centers.

1. Station-to-Station Call

The Expanded Local Calling Area service where the person originating the call either dials the telephone number, or gives to the Company operator the telephone number, or gives the name and address under which the telephone number is listed, and does not specify a particular person to be reached, nor a particular station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex Type Services attendant.

Three classes of Station-to-Station service are offered as follows.

a. "Dial" is that Station-to-Station service in which a call is

- (1) dialed by the customer, except when an operator
 - reaches the called telephone number where facilities are not available for dial completion, or
 - places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
 - reestablishes a call which has been interrupted after the called number has been reached;
- (2) billed to the originating number;
- (3) completed without the assistance of a Company operator, except that an operator may establish the call under one of the conditions listed in A1.1.a.(1)
- (4) not originated from a public or semipublic coin telephone.

b. **(DELETED)**

(D)

- #### c. "Operator" is that Station-to-Station service other than "Dial". Operator Station-to-Station includes Station-to-Station calls originating at public or semipublic coin telephones and also includes Special Billing Numbering Plan calls.

(C)

A1. DEFINITIONS OF TERMS

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICES (MTS)

The furnishing of facilities for subscriber's communications on an individual message basis between rate centers.

1. Station-to-Station Call

The Long Distance MTS service where the person originating the call either dials the telephone number, or gives to the Company operator the telephone number, or gives the name and address under which the telephone number is listed, and does not specify a particular person to be reached, nor a particular station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex Type Services attendant.

Three classes of Station-to-Station service are offered as follows.

a. "Dial" is that Station-to-Station service in which a call is

(1) dialed by the customer, except when an operator

- reaches the called telephone number where facilities are not available for dial completion, or
- places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
- reestablishes a call which has been interrupted after the called number has been reached;

(2) billed to the originating number;

(3) completed without the assistance of a Company operator, except that an operator may establish the call under one of the conditions listed in A1.A.1.a., or may record the originating telephone number where no automatic recording equipment is available; and

(4) not originated from a public or semipublic coin telephone.

b. **(DELETED)**

(D)

c. "Operator" is that Station-to-Station service other than "Dial". Operator Station-to-Station includes Station-to-Station calls originating at public or semipublic coin telephones and also includes Special Billing Numbering Plan calls.

(C)

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.10	Local Exceptions	41	
A3.11	Reserved For Future Use	41.3	
A3.12	Network Access Register Usage Package	41.3	
A3.12.1	General	41	
A3.12.2	Terms, Conditions And Application Of Rates	41	
A3.12.3	Rates	42	
A3.13	Local Directory Assistance Service	43	
A3.13.1	General	43	
A3.13.2	Application Of Charges	43	
A3.13.3	Rates	43.1	
A3.14	Operator Assisted Local Calls	44	(T)
A3.14.1	General	44	
A3.14.2	Application Of Charges	44	
A3.14.3	Reserved For Future Use	44.1	
A3.14.4	Operator Assisted Premium Plan	44.1	
A3.15	Local Operator Verification/Interruption Service	44.1	
A3.15.1	General	44.1	
A3.15.2	Application Of Charges	44.1	
A3.15.3	Rates	45	
A3.16	Reserved For Future Use	45	
A3.17	Auxiliary Line Service (Inward Service)	45	
A3.17.1	General	45	

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.10 Local Optional Service Option B (Cont'd)

F. The following usage rates are applicable for all local calls and are based on airline mileage between wire centers or exception information as specified in A3.36.

Mileage Bands	Initial Minute Charge	Additional Minutes Charge
0 (0 miles)	\$02	\$01
A (1-10 miles)	0.04	0.02
B (11-16 miles)	0.06	0.04
C (17-22 miles)	0.10	0.07
D (23-30 miles Basic LCA and Intra-Parish Expanded LCA)	0.14	0.10
E (Greater than 30 miles Basic LCA and Intra-Parish Expanded LCA)	0.14	0.14
F (23-30 miles Inter-Parish Expanded LCA)	0.14	0.10
G (31-40 miles Inter-Parish Expanded LCA)	0.14	0.14
H (Greater than 40 miles Inter-Parish Expanded LCA)	0.14	0.14

G. (DELETED)

H. Time/Day Discount - The preceding usage rates are peak rates and apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When calls last longer than one rate period, total charges for the minutes in each rate period are summarized and the results for each rate period are totaled to obtain the total charge for the call.

I. Grouping rates for subscribers of Local Optional Service Option B are described in A3.19.2.

J. Calls completed with operator assistance within the basic and expanded local calling areas as described in A3.6 will be rated at the above usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances or caps. Calls will be billed usage charges based on the originating number with the exception of Real Time rated calls as described in Section A1.. Real Time rated calls to the Basic Local Calling Area will be billed only the local operator assisted surcharge. Real Time rated calls to the Expanded Local Calling Area will be billed the Expanded Local Calling Area Service usage rates and surcharge. (C)

K. All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.12 Area Plus Service

A. General

1. Area Plus service provides residence subscribers a flat rate exchange service access line with a calling scope as specified in 2 and 3. The access line includes Touch-Tone capability.
2. The monthly rates specified herein entitle a residence subscriber to unlimited calling to all exchange access lines within the serving exchange, the exchanges in the associated basic local calling area specified in A3.6, the Company exchanges in the associated expanded local calling area specified in A3.6, and all other Company exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.2 and the exchanges in each LATA are listed in A3.6.3. Unlimited calling is defined as and limited to 44,640 minutes of use in each billing period.
3. The monthly rates specified herein also entitle a residence subscriber to 1,000 minutes of calling to access lines served by independent telephone companies in independent company exchanges not included in the basic local calling area, but located within the subscriber's LATA. Independent company exchanges are indicated in A3.6.3. The 1,000 minute allowance applies on a per line basis. Independent company usage in excess of 1,000 minutes per line will be billed to the subscriber at the rates specified in A3.2.12.B.2. Call detail information will be provided on the customer bill for billed usage in excess of the 1,000 minute allowance. These usage charges will not apply for calls originated from a telephone number designated for service to a hearing or speech impaired person as specified in A18.3.1.F.
4. Calls completed with operator assistance to exchanges within the basic local calling area as specified in A3.6 will be billed the appropriate billing/operator surcharges specified in A3.14. Calls completed with operator assistance to exchanges within the expanded local calling area as specified in A3.6 will be billed the appropriate Expanded Local Calling Area usage charges and billing/operator surcharges specified in A3.32. Calls completed with operator assistance to other exchanges within the subscriber's LATA will be billed the appropriate Long Distance Message Telecommunication Service (MTS) usage charges and billing/operator surcharges specified in Section A18. (C)
5. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.2.11 as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.2.11 for Complete Choice service apply to this option of Area Plus service.¹
6. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer grouping service, call hold and call pick-up at no additional charge as specified in A103.2.11. All services/features specified in A103.2.11 as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.2.11 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.¹
7. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
8. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.2.11, unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. The following monthly rates apply for Area Plus services:

- a. Individual line service

- (1) Residence

	Suspend Rate	Monthly Rate	USOC
(a) Per line (without the Complete Choice option)	\$17.50	\$54.00	AR4
(b) Per line with the Complete Choice option (USOCs AC4 and VSB must both be used to provide this service.)	16.50	65.00	NA
(c) Per Two-Line Plan with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	33.00	93.95	ACML2
(d) Per Three-Line Plan with the Complete Choice option	49.50	124.95	ACML3

Note 1: Complete Choice Obsoleted 2-19-09 Type D (See Section A103)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Operator Assisted Local Calls

(C)

A3.14.1 Operator Assistance Charges

A. All types of local exchange service have local calling areas as specified in A3.6 which are areas that can be called on a flat rate basis (no charge for individual calls to the basic local calling area), on a local coin rate basis or on a Usage Based Pricing basis (charges based on a combination of one or more rating elements where Usage Based Pricing guidebooks are in effect).

B. Local Dial Call

The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.

C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

1. Billing Surcharges

	Nonrecurring Charge	USOC	
(a) (DELETED)			(D)
(b) Station-to-Station operator assisted sent-paid, collect <i>and</i> third number, each	\$1.00	NA	(C)
(c) Person-to-Person operator assisted calls, each	5.00	NA	
(d) Inmate calls from correctional institutions	.63	NA	
2. Operator Dialed Surcharge ¹			
(a) Station-to-Station operator assisted or Person-to-Person operator assisted calls where the operator dials the terminating number, each	1.00	NA	(C)
3. Zero Minus Charge ²			
(a) Provision of Area Code, Place Name, Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	1.25	NA	

.14.2 Application Of Charges

A. The surcharge will be applied to each completed call except:

1. For calls to the Company for official telephone business.
2. For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.
3. When the caller identified himself as being handicapped and unable to place the call due to his handicap.
4. When the caller advises he has had service trouble in reaching the terminating number.

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge. The Operator Dialed Surcharge will not apply to the Billing Surcharge for local operator assisted calls originating from inmates at correctional institutions.

Note 2: Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Operator Assisted Local Calls (Cont'd)

(C)

A3.14.3 Reserved For Future Use

A3.14.4 Operator Assisted Premium Plan

- A. A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must:
1. originate from a telephone line associated with the customer's account,
 2. originate and terminate in the same Basic Local Calling Area,
 3. be carried and completed by the Company via Company facilities and
 4. be billed by the Company.

In the event the company billing records to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost date.

A3.15 Local Operator Verification/Interruption Service

A3.15.1 General

Verification service provides operator assistance in determining if a called line is in use. Interruption service provides for operator interruption of voice conversation in progress on a called line to advise the interrupted subscriber that the interrupting party has an emergency need to reach him. Data use of a subscriber line will be verified, but not interrupted. The customer may request these services for a charge, where facilities are available, by calling the "O" Operator. These services will be provided within the Basic Local Calling Area as described in A3.6 and within the Expanded Local Calling Area as described in Section A1.

A3.15.2 Application Of Charges

- A. The charges specified in A3.15.3. following will apply to all requests except:
1. Emergency requests from official emergency agencies when the request is received on an agency line from agency personnel.
 2. Emergency request in which the caller identifies that the request is to:
 - a. an official public emergency agency;
 - b. an emergency medical number; or
 - c. a privately endowed and operated suicide, drug, alcohol, or runaway crisis reporting center.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.22 Local Usage Detail (LUD) Measured Service Option (Cont'd)

A3.22.2 Rates And Charges (Cont'd)

- A. The following charge applies for LUD (Cont'd)

LUD will be provided on a per-line basis except when a customer has multiple lines on the same service account for combined usage and allowance billing. One LUD listing is furnished for these accounts.

A3.23 Reserved For Future Use

A3.24 Local Directory Assistance Call Completion Service

A3.24.1 Description of Service

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (1-411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA System in lieu of dialing the number themselves.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office. There is no charge associated with blocking.

A3.24.2 General Terms and Conditions

- A. The service is not subject to concessions.

A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in Section A2.

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. Alternately Billed Calls; e.g., Collect or Billed to Third Number
 4. Any PBX type customer who requires real-time quotation of charges
 5. Calls from tandems where the end user cannot be identified
 6. Calls from the COCOT Coin Stations

(C)

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers except handicapped customers who are exempt from Directory Assistance charges.
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges

- A. Service Charges in addition to the applicable rate for Directory Assistance
 - (1) Directory Assistance Call Completion Charge

	Rate	USOC
(a) Charge Per Completed Call	\$.00	NA

A3. BASIC LOCAL EXCHANGE SERVICE

A3.25 Directory Assistance/Directory Assistance Call Completion Service

A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company local exchange subscriber telephone number and local call completion to the number provided, if requested, given a listed name and address.
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) the Company location where DA/DACC is provided.
- D. DA/DACC is available only where billing and network capability exists.
- E. Access to call detail records is included as part of this service. Optional call detail billing files and charges are as specified in A3.25.6 following.

A3.25.2 General Terms and Conditions

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for the provision of dedicated, application specific interconnect trunks connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided. Such interconnect trunks may be obtained as referenced in Section A35.

A3.25.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in section A2.

A3.25.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 - 1. (DELETED)
 - 2. Residence and Business Customers
 - 3. Alternately Billed Calls; e.g., Collect or Billed to Third Number

(C)

A3.25.5 Application of Charges

- A. Charges specified in A3.25.6.A.1 following will apply each time the subscriber requests a telephone company local exchange subscriber telephone number.
- B. Monthly rates as specified in A3.25.6.A.2 following will apply to DA/DACC Mobile Service Providers (MSPs) subscribing to Optional DA/DACC Call Detail Billing.

A3.25.6 Rates and Charges

A. Service Charges

(1) DA/DACC Charge		\$.45	NA
(a) Per local exchange subscriber telephone number requested			
(2) Optional DA/DACC Call Detail Billing Files			
	Monthly Rate		USOC
(a) Magnetic Tape - One (1) tape weekly per RAO	\$74.00		DAAMT
(b) Diskette - One (1) diskette weekly per RAO	83.00		DAADM

A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service

A3.26.1 General

- A. Network access is provided on a volume usage measured rate basis for those customers subscribing to LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service. The charges following in A3.26.2 are applicable only on those lines, trunks, or Network Access Registers (NAR) provided for local network access.
- B. When the facility portion of an ESSX service main station line is provided on LightGate service, FlexServ service or MegaLink channel service, network access will be provided at the following charges for ESSX service NAR Volume Usage Measured Rate Service². These rates replace those described in A3.12.
- C. Foreign Exchange Service, when provided for use with LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service, will be furnished on a volume usage basis and billed the volume usage measured rate following.
- D. The following usage terms and conditions will apply for all dialed sent-paid local calls for each Measured Rate² line, trunk, or NAR provided for local network access.
 - 1. Usage charges for calls within the Basic Local Calling Area will be billed at the usage rates described in A103.2.3. Usage charges for calls to the Expanded Local Calling Area will be billed at the usage rates and terms and conditions as specified in A3.32.
 - 2. Summarized total usage charges for calls within the Basic Local Calling Area will be reduced by 50 percent prior to the application of the usage allowance. Time/Day discounts described in A3.2.3 do not apply.
 - 3. A usage allowance of \$20.00 is applicable for all calls terminating in Bands 0 and A-C.
 - 4. Total billed usage charges above the allowance will not exceed \$20.00 per line, trunk or NAR for calls terminating in Bands 0 and A-C. Usage charges will not be capped for hotel/motel guest room service.
- E. The following usage terms and conditions will apply for all dialed sent-paid local calls for each Local Optional Service Option B line, trunk, or NAR provided for local network access.
 - 1. Usage charges for calls within the Basic and Expanded Local Calling Areas will be billed at the usage rates described in A3.2.10.
 - 2. Summarized total usage charges for calls within the Basic and Expanded Local Calling Areas will be reduced by fifty percent prior to the application of the usage allowance. Time/Day discounts described in A3.2.10 do not apply.
 - 3. A usage allowance of \$20.00 is applicable for all local calls terminating in Bands 0 and A-E.
 - 4. Total billed usage charges above the allowance will not exceed \$20.00 per line, trunk, or NAR for calls terminating in Bands 0 and A-E. Usage charges will not be capped for hotel/motel guest room service and Shared Tenant Service.
- F. Local calls that are not dialed sent-paid, i.e., operator assisted, etc., will be billed individually at the same Measured Rate Service² Usage Rates specified in A103.2.3 or A3.2.10 (including Time/Day usage provisions), in addition to any applicable Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for dialed sent-paid local calls. (C)
- G. When individual lines or trunks are provided in addition to LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service, they are provided at the rates stated in A3.26.2.C. following. These rates include the usage allowance referenced in D.3. preceding and an exchange access line. All other terms and conditions stated in D. preceding are applicable. Volume Usage Measured Rate Service² on LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service cannot be mixed with any other measured or flat rate local exchange service.
- H. All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein.

Note 1: MegaLink ISDN service obsoleted 9-13-96. (See Section B107.)

Note 2: (Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.1 General (Cont'd)

- D. Expanded Local Calling Area Service is provided for use by the customer and may be used by others when so authorized by the customer. Use of the service is subject to terms and conditions in Section A2., with the exception of A2.2.1.B., which prohibits payment to the customer by another for use of the service.
- E. Expanded Local Calling Area Conference Service is described in Section A13..

A3.32.2 Two-Point Service

A. Service Between Land Wire Telephones

1. Rates And Charges

- a. Charges for each Expanded Local Calling Area message between any two points are determined as follows:
 - First minute and additional minute rates for all messages are specified in the Basic Rate Schedule in 1.b. following.
 - If any portion of a message occurs in a reduced rate period, the Basic Rate Schedule charges are discounted, as specified in 1.c. following.
 - For any Operator Station, Automated Alternate Billing Service (AABS), or Person-to-Person message, the Service Charge specified in A.1.d. following is added to the Basic Rate Schedule charge. (C)

b. Basic Rate Schedule

The following table contains the first minute and additional minute rates for the Day and Evening rate periods for all call classes. These rates are based on chargeable time (duration) of the message, as specified in 2. following.

(1) Day Rate Period

Mileage Bands	Initial Minute	Additional Minute
F (1 - 10 miles)	.14	.09
G (11 - 16 miles)	.24	.19
H (17 - 22 miles)	.25	.24
I (23 - 30 miles Intra-Parish)	.25	.25
J (Greater than 30 miles Intra-Parish)	.25	.25
K (23 - 30 miles Inter-Parish)	.25	.25
L (31 - 40 miles Inter-Parish)	.25	.25
M (Greater than 40 miles Inter-Parish)	.25	.25

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.2 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

1. Rates And Charges (Cont'd)

d. Service Charges

For any message in the call classes listed following, add the Service Charge shown following to the Basic Rate Schedule charge for that message. Discounts do not apply to the Service Charges.

(1) Billing Surcharges

	Nonrecurring Charge	USOC	
(a) (DELETED)			(C)
(b) Station-to-Station operator assisted sent-paid, collect and third number, each	\$1.83	NA	(C)
(c) Person-to-Person operator assisted calls, each	3.13	NA	
(2) Operator Dialed Surcharge ¹			
(a) Station-to-Station operator assisted or Person-to-Person operator assisted calls where the operator dials the terminating number, each	.80	NA	(C)

2. Timing Of Messages

- a. First minute rates given in the rate schedule in A.1.b. preceding are for connections of one minute or any fraction thereof. All additional minute rates given in the rate schedule in A.1.b. preceding are for each additional minute of any fraction thereof that the connection continues beyond the first minute.
- b. The time at the beginning of each minute determines the applicable rate period. The time observed at the wire center of the calling station applies, whether the call is originated as sent-paid or collect.
- c. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
- d. On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
- e. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- f. Chargeable time does not include time lost because of faults or defects in the service.

3. Reversal Of Charges (Collect Calls)

- a. Collect calls are permissible for all telephone calls provided the charges are accepted at the called station. When a collect call is attempted to a coin telephone, the charges must be billed to a third party number, or the call may be reoriginated from the called station. (C)
- b. The Expanded Local Calling Area Operator Station-to-Station or Person-to-Person rates apply.

4. Collection Of Charges At Coin Telephones

Charges for calls to be collected at coin box telephones will be the total charges as provided in A.1. preceding computed and rounded to the nearest multiple of \$.05.

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans (Cont'd)

A3.33.2 General Terms and Conditions (Cont'd)

B. Limitation Of Service (Cont'd)

4. A customer may not subscribe to more than one Local Optional Calling Plan that covers the same time period and geographical area.
5. Individual message detail is not included as part of the service.
6. Local Optional Calling Plans do not include person-to-person, collect, conference or other calls requiring operator handling. For all Local Optional Calling Plans, an operator will: (C)
 - a. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - b. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.

C. Use Of Service

1. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others.
2. Plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute.

D. Minimum Contract Period

1. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number. If a subscriber subsequently discontinues the service, the monthly minimum of one-hour usage will be adjusted on a pro rata share of the month to determine minimum billing and overtime charges.

E. (Obsoleted, See Section A103.)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans (Cont'd)

A3.33.3 (Obsoleted, See Section A103.) (Cont'd)

A3.33.4 (Obsoleted, See Section A103.)

A3.33.5 (DELETED)

A3.33.6 Expanded Local WatsSaver Service

A. Description of Service

1. Expanded Local WatsSaver Service is an optional service designed to provide economical service for business customers who generate a high volume of local usage to locations included in the Expanded Local Calling Area defined in A3.6.
2. For a fixed monthly charge, customers receive a block of usage to exchanges in the Expanded Local Calling Area and a guaranteed rate per minute for applicable usage exceeding the original block of usage each month.
3. Individual message detail is included as part of this service.
4. Automated or operator assisted station-to-station, person-to-person, collect or bill to third party calls between qualifying Expanded Local WatsSaver service exchanges which are billed to the customer's account will be billed based on Expanded Local WatsSaver service rates. However, applicable operator assistance surcharges will also apply. (C)

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.5 Premises Work Charge Application

- A. The appropriate Line Connection Charge, Secondary Service Charge or Line Change Charge applies in addition to the Premises Work Charge.
- B. Premises Work Charges apply per customer request, per Company employee performing billable work on the customer's premises. The sum of their time is used to determine the number of 15-minute increments to be billed. Only one initial increment is to be billed per customer request except when the customer specifically requests more employees than the Company would normally dispatch. Where additional employees are specifically requested by the customer, the initial increment charge will also apply per additional Company employee specifically requested.
- C. Premises Work Charges apply:
 - 1. For, but not limited to, rearrangement of drop wire, protector and/or network interface.
- D. The charge for a Network Interface jack applies in addition to the appropriate Premises Work Charges for installing a Network Interface at the customer's request on existing service.
- E. The customer may request an estimate before ordering installation work done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed is based on the actual billable time necessary to complete the request.

A4.2.6 Service Charges except where specifically stated, do not apply in the cases listed following:

- A. Service Charges do not apply for:
 - 1. Changing from Touch-tone Service to Rotary Dial Service.
 - 2. Changing from a private or semiprivate listing to a listed number.
 - 3. Changing the primary listing of a residence customer to the name of the remaining spouse in the event of death or divorce of the spouse currently listed.
 - 4. Converting existing customers to Lifeline.
 - 5. Changing to and from flat, message or measured rate basic service (including Complete Choice service, Area Plus service and Area Plus service with the Complete Choice option). This includes changing from one usage service option to another. This does not include a change from residence service to business service or vice versa.
 - 6. The move from a premises which has been destroyed or made untenable by a disaster such as a hurricane, tornado, fire, flood, etc., when equivalent service is established, to the new/temporary location or for the move back into the original location.
 - 7. Changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.
 - 8. **(DELETED)**
 - 9. Requests for full or partial disconnection.
 - 10. Upgrades from Back-Up Line service to business individual line service.
- B. When a customer's request is provided:
 - 1. In accordance with a promotional waiver, additional service subject to an equal or lesser service charge may be made a part of the same service order. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable, for additional service.
 - 2. In accordance with the Service Charge Exceptions listed in A4.2.6.A. preceding, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.
- C. Service charges for connection, move or change do not apply to telephone service previously provided over a Government System in military housing where there is no break in the continuity of service.

(D)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding (Cont'd)

A13.11.5 Rates And Charges (Cont'd)

B. Message Charges (Cont'd)

2. (Cont'd)

The respective charge for each such portion shall be as follows:

a. Between the originating station line and call forwarding location.

The charge for this portion of a remotely forwarded call shall be the charge specified in this Guidebook, or any other applicable guidebook, for the type of call involved, either local or toll, for the entire duration of the call, but measured only the distance to the call forwarding location. This portion of the call may be billed to the originating station line, third number, collect or any other special identification number, if appropriate for the type of call involved. (C)

b. Between the call forwarding location and the terminating station line.

For purposes of rating this portion of the Remote Call Forwarding Service, all such calls will be rated and billed as if they are "sent Paid" regardless as to the status of the portion of the call described in a. preceding. Provisions contained in A.2.3.25 govern the specific usage rates to be applied. Plan options, usage allowances, and usage caps are not applicable to these usage charges.

For calls forwarded inside the Basic Local Calling Area, the Remote Call Forwarding customer is responsible for the usage charges specified in A103.2.3 or A3.2.10 as appropriate.

For calls forwarded within the Expanded Local Calling Area, the Remote Call Forwarding customer is responsible for the usage charges specified in A3.2.10, A3.32 or A3.33 as appropriate.

For calls forwarded outside the Expanded Local Calling Area, the Remote Call Forwarding customer is responsible for the applicable toll charges specified in this Guidebook or any other applicable guidebook for the duration of each call answered.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding (Cont'd)

A13.11.5 Rates And Charges (Cont'd)

C. Subsequent Additions and Charges

The installation charge applies in addition to the Secondary Service Charge shown in Section A4.

	Installation Charge	Monthly Rate	USOC
1. Additional Access Path, first addition			
(a) Residence - Per occasion	\$10.97	\$16.72	RCA
(b) Business - Per occasion	10.97	22.65	RCA
2. Additional Access Paths, at same time as C.1.(a)			
(a) Residence - Each	-	16.72	RCA
(b) Business - Each	-	22.65	RCA
3. The Secondary Service Charge in Section A4 is applied when changing the number at the call forwarding location.			
4. The Secondary Service Charge in Section A4 is applied when changing the number to which calls are forwarded at the request of the customer.			

D. Directory Listings

One listing in the directory of the exchange in which the call forwarding central office is located is provided without additional charge.

E. Credits

Where customers have fifteen or more unique RCF features on a billing account, a credit of twenty-five percent (25%) will be applied per billing cycle to the monthly rate for each such unique service feature, including the first fifteen. For purposes of qualifying for such credit, a unique feature is defined by calling scope, jurisdiction and business/residence classification: e.g., Residence, Intrastate, IntraLATA; or, Business, Measured Local. Additional Access Paths also qualify as a unique feature. Unique features may not be combined to qualify for this credit.

A13.11.6 Reserved For Future Use

A13.11.7 Reserved For Future Use

A13.12 Selective Class Of Call Screening Service

A13.12.1 General

- A.** Selective Class of Call Screening Service enables a customer, by means of Company operator identification, to restrict outgoing toll calls from station users to certain types of calls, such as those which are charged to the called number *or* a third number. (C)
- B.** All calls within the Basic Local Calling Area and all calls to Company numbers such as repair service, Directory Assistance Service and public emergency service numbers such as 911 will be permitted from the establishment. Calls from the establishment of Non-Local Optional Service subscribers to the Expanded Local Calling Area will be restricted by this service.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.13 Dormitory Communications Service (Cont'd)

A13.13.2 Terms and Conditions (Cont'd)

- D. The educational institution shall agree to render assistance to the Company in the prompt collection of charges billed to DCS lines.
- E. In the event of non-payment of any charges billed, the Company may deny service to or terminate a DCS line until all charges due have been paid. Service which is so denied or terminated is subject to the charges specified in A4.2 for restoral or re-establishment of residence service.
- F. The Service Charges specified for residence service apply to the connection, move an change of DCS.
- G. DCS lines may be temporarily suspended, at the educational institution's request, subject to the rates and conditions specified in A2.3.16.
- H. The rate specified for DCS lines in A3.13.3 following does not include directory listings in the alphabetical section of the directory of the Company.
- I. At the request of the educational institution, DCS extension station line wiring will be provided within the same dormitory room or suite as the associated DCS line.
- J. Subject to the availability and at the request of the educational institution, DCS lines may be equipped for miscellaneous services such as Touch-Tone Calling Service, Custom Calling Service, directory listing, etc., at the same rates and charges as specified for such services on residence individual lines.
- K. The initial contract period for each DCS line is the same as the initial contract period specified for residence individual line service.

A13.13.3 Rates

A. DCS Lines

- 1. Rates and charges as specified for residence individual line service in the exchange in which the DCS central office is located.

(a) Each

Monthly	USOC
Rate	IDF
\$-	

B. DCS extension, station line

- 1. Rates and charges for residence extension station line wiring as specified in Section A13.

(a) Each

- **WRG**

A13.14 Toll Trunks (Toll Terminals)

A13.14.1 General

- A. A toll trunk is a special access trunk extending from a customer's premises to a premises of the Company for the purpose of completing toll calls and/or calls into the Expanded Local Calling Area originated at the customer's location. These facilities may be arranged to
 - 1. route all calls referenced in A. preceding to an operator for completion, and
 - 2. route all dial station-to-station calls directly to a toll network and route all other calls referenced in A. preceding to an operator for completion.
- B. A toll trunk may be arranged, at the customer's request, for Selective Class of Call Screening Service, as outlined in Section A13. This service enables a customer, by means of an operator, to restrict calls referenced in A. preceding from station line users to certain types of calls such as those which are charged to the called number *or* a third number. (C)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates (Cont'd)

F. Per Subscription (Cont'd)

1. Business PBX or MLHG (Cont'd)

a. Call Tracking-Bulk Calling Line Identification (BCLID)¹ (Cont'd)

(2) Per Calling Number-Delivered Monthly Usage Charge

Quantity of Calls

	Charge Per Call	USOC
(a) First 50,000	\$.03	NA
(b) 50,001 - 400,000	.02	NA
(c) Over 400,000	.01	NA

A13.20 Call Screening And Restriction Services - Customized Code Restriction (CCR)

A13.20.1 General Terms and Conditions

- A.** Customized Code Restriction is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. This capability is provided only by means of recorded announcement restriction. It is offered with options containing various sets of codes to be restricted, and is available to basic exchange customers with individual line residence or business service or PBX trunks in either flat, message or measured rate service environments.
- B.** Customers may subscribe to whichever option meets their needs, but only one option may be provided on a line/trunk or group of lines/trunks. Also, options of this service may not be combined with Selective Class of Call Screening in A13.12. or Toll Trunks specified in A13.14. These terms and conditions do not apply to Option #5 which may be provided with other CCR Options.
- C.** CCR is furnished only from central offices equipped to provide this service and where facilities permit.
- D.** When CCR is provided from central offices other than customer's normal serving central office, Foreign Central Office or Foreign Exchange charges as specified in Section A9., whichever is appropriate, will apply to all lines/trunks equipped with this service.
- E.** CCR does not provide restriction of calls within the Basic Local Calling Area, non-chargeable calls to Company numbers, such as repair service, public emergency service numbers (911) or 1+8XX calling. (C)
- F.** Subscribing to CCR does not relieve customers of responsibility for calls charged to their numbers.
- G.** Customers who subscribe to CCR options which restrict operator access have the responsibility to notify all users of their service that an operator cannot be reached.
- H.** The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes.
- I.** Customized Code Restriction can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
- J.** Customized Code Restriction will be established and provided at no charge for customers receiving Lifeline service from A3.31.
- K.** Residence customers who subscribe to any of the Area Plus services may restrict 1+ InterLATA calls while allowing 1+ IntraLATA calls to be completed by subscribing to Customized Code Restriction Option # 7.

Note 1: The rate includes a data set located in the central office. A Type 2463 four-wire local channel is required and should be ordered from the Private Line Guidebook, Section B3.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service

A13.79.1 General

- A. 211 Dialing Service ("211") is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. ("Company") for delivery of general information via voice grade facilities, for community information and referral services. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community and referral services. In addition, the 211 subscriber must comply with any orders and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 211 is available in BellSouth Territory only. To provide access to a 211 number to end users in an independent company territory or to a competitive local exchange companies (CLEC) end user within the local calling area, the 211 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- C. The Local Calling Area of the 211 subscriber will be the Basic Local Calling Area as defined in A3.3, as facilities permit. If local calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 Service first in time will be entitled to retain the 211 in the merged local calling area.
- D. The service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 211 at rates, terms and conditions as specified in Section A6.
- H. Access to 211 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.
- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.80 711 Dialing Code for Telephone Relay Service (TRS)

A13.80.1 General

- A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001
- B. 711 is available from BellSouth in BellSouth Territory only. To provide access to a 711 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.
- C. The service is subject to the availability of the 711 dialing code.
- D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- E. Limitations and use of service as stated in Section A2.
- F. Directory Listings may be provided for 711 at no charge.
- G. Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 711 will not be completed.
- E. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.
- F. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the TRS entity. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

(C)

A13.80.2 Service Requirements and Conditions

- A. Requests for 711 Dialing Code must be submitted in writing to the Louisiana Public Service Commission, for the assignment of the 711 code.
- B. The Company will implement the TRS entity's request within a reasonable time, given the complexity of the order.
If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A. preceding.
- C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate guidebook rates for the establishment of the new access arrangement.
- D. Only one 10-digit toll free number may be used as the lead number per basic local calling area.
- E. The 711 Dialing Code is provided where facilities permit.
- F. TRS entity should work separately with cellular companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.
- G. TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.81 511 Dialing Service

A13.81.1 General

- A. 511 Dialing Service ("511") is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. ("Company"), for delivery of general information via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 511 is available from BellSouth in BellSouth Territory only. To provide access to 511 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 511.
- C. The Local Calling Area of the 511 Service subscriber will be the basic Local Calling Area defined in A3.6, as facilities permit. If local calling areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time will be entitled to retain the 511 number in the merged local calling area.
- D. This service is subject to the availability of 511 numbers.
- E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 511 at rates, terms and conditions as specified in Section A6.
- H. Access to 511 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.

- I. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.
- K. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use

A13.82.1 General

- A. 311 for Non-Emergency Municipal Use ("311") is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. ("Company"), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from BellSouth in BellSouth Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 number exists in both areas, the 311 subscriber who established 311 first in time will be entitled to retain the 311 number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by BellSouth on a "first come, first served" basis.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6.
- H. Access to 311 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An "affiliate" of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term "control" (including the terms "controlling", "controlled by, and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.83 811 Call Before You Dig Service

A13.83.1 General

- A.** 811 Call Before You Dig Service ("811") is a three (3) digit local dialing arrangement used for the One Call Center. One call notification is a communication system established by operators of underground facilities and/or state governments to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

This service is provided pursuant to the Federal Communications Commission's (FCC's) Sixth Report and Order in CC Docket No. 92-105, which designated "811 as the national abbreviated dialing code to be used by state One Call notification systems for providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act)."

- B.** Callers who dial 811 will be routed to the call center via the local 7 or 10 digit or a toll free "point-to" number selected by the One Call Center. There will be no charge to the end user dialing 811.
- C.** Access to 811 is not available to the following:
- Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A
 - Independent Telephone Companies (ICOs)

In addition, operator assisted calls to the 811 subscriber will not be completed.

- D.** 811 will be assigned on a central office-by-central office basis, as facilities permit. 811 will be provided under the following conditions.
1. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
 2. Calls to a disconnected Public Dialing Service code (including 811) will be routed to intercept announcement facilities for a maximum of sixty (60) days. The announcement provided may refer the caller to another telephone number.
 3. Provision of recorded messages and/or announcements associated with 811 Call Before You Dig Service is the sole responsibility of the 811 subscriber.
 4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

A13.83.2 Rates and Charges

- A.** Application of Rates
1. 811 subscribers will pay the normal charges for their local exchange access arrangements (e.g., PBX trunks, Centrex Type Services, lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
 2. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
 3. Suspension of 811 as covered in Section A2. is not applicable for this service.
 4. A Central Office Activation charge will apply per central office switch translated to the lead number.
 5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.1 Application

This Guidebook applies to Long Distance Message Telecommunications Service (MTS) furnished or made available by the Company and its connecting companies between points within the state of Louisiana where the respective rate centers of such points are located in said state.

A18.2 General

- A. Long Distance Message Telecommunications Service is that of furnishing facilities for communications between stations in different rate centers beyond the Expanded Local Calling Area, as described in Section A1., for either two-point or conference service.
- B. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in A18.5 following.
- C. Customer or Other Common Carrier-provided terminal equipment or systems may be used with facilities furnished to the customer by the Company for Long Distance MTS as specified in Section A15. preceding.
- D. Long Distance MTS is provided for use by the customer and may be used by others when so authorized by the customer. Use of the service is subject to terms and conditions in Section A2., with the exception of A2.2.1.A. and A2.2.1.B., which restrict the use of service and prohibit payment to the customer by another for use of the service.

A18.3 Two-Point Service

A18.3.1 Service Between Land Wire Telephones

- A. Classes Of Service
Service is offered to residential customers on a Station-to-Station basis, as either Dial (DDD) or Operator, or on a Person-to-Person basis. These four classes of calls are defined in Section A1., Definition of Terms. (C)
- B. Rates And Charges
 - 1. Charges for each Long Distance MTS message between any two points within the state are determined as follows:
 - a. First minute and additional minute rates for all messages are specified in the Basic Rate Schedule in B.2. following.
 - b. If any portion of a message occurs in a reduced rate period, the Basic Rate Schedule charges are discounted, as specified in B.3. following.
 - c. For any Operator Station, Automated Alternate Billing Service (AABS) or Person-to-Person message, the Service Charge specified in B.4. following is added to the Basic Rate Schedule charge. (C)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

B. Rates And Charges (Cont'd)

4. Service Charges

a. For any message in the call classes listed following, add the Service Charge shown following to the Basic Rate Schedule charge for that message. Discounts do not apply to the Service Charges.

(1) Billing Surcharges

	Nonrecurring Charge	USOC	
(a) (DELETED)			(D)
(b) Station-to-Station operator assisted sent-paid, collect, third number, each	\$1.00	NA	(C)
(c) Person-to-Person operator assisted calls, each	5.00	NA	
(d) Inmate Calls from correctional institutions	2.15	NA	
(2) Operator Dialed Surcharge ¹			
(a) Station-to-Station operator assisted or Person-to-Person operator assisted calls where the operator dials the terminating number, each	1.00	NA	(C)

C. Timing Of Messages

1. First minute rates given in the rate schedule in A18.3.1.B.2. preceding are for connections of one minute or any fraction thereof. All additional minute rates given in the rate schedule in A18.3.1.B.2. preceding are for each additional minute or any fraction thereof that the connection continues beyond the first minute.
2. The time at the beginning of each minute determines the applicable rate period. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect.
3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
4. On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
6. Chargeable time does not include time lost because of faults or defects in the service.

D. Reversal Of Charges (Collect Calls)

1. Collect calls are permissible for all telephone calls provided the charges are accepted at the called station. When a collect call is attempted to a coin telephone, the charges must be billed to a third party number, or the call may be reoriginated from the called station. (C)
2. The regularly established Operator Station-to-Station or Person-to-Person rates apply.

E. Rates Applicable On Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day, the holiday rate applicable is the Evening rate, unless a lower rate would normally apply.

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

H. Operator Assisted Premium Plan

A premium defined as a commission applicable to all 0+ and 0- operator assisted calls. Such premiums may be payable to subscribing customers based upon the Company's revenue generated by said calls. These calls must:

1. originate from a telephone line associated with the subscribing customer's account,
2. originate and terminate in the same LATA,
3. terminate outside the originating Basic Local Calling Area (Expanded Local Calling Area Calls are included),
4. be carried and completed by the Company via Company facilities and
5. be billed by the Company.

(DELETED)

In the event the Company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.

(D)

A18.3.2 Service Through Mobile Telephone Service Base Stations

A. General

1. For service with ships of foreign registry served through VHF Coast Stations, in addition to the charge specified in this Guidebook, the ship's station charge specified in the List of Ship Stations, published by the International Telecommunications Convention of Geneva (1959), shall apply.

B. Rates

The rates between the applicable land wire telephone rate center and the rate center of the serving base station, or between the rate centers of two base stations are the schedules of rates as set forth in A18.3.1.B. preceding.

A18.3.3 Reserved For Future Use

A18.3.4 Reserved For Future Use

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.14 Intra-NPA Long Distance Directory Assistance Call Completion Service

A18.14.1 Description of Service

- A. Intra-NPA Long Distance Directory Assistance Call Completion (DACC) is an optional service provided to users of Intra-NPA Long Distance Directory Assistance (DA) Service. When dialing (1-555-1212), Intra-NPA Long Distance DA customers may choose to have the telephone number they are requesting dialed by the DA System in lieu of dialing the number themselves.
- B. The service is available to Business and Residence customers except as limited in A18.14.4 following.
- C. Individual message detail will be provided for each Intra-NPA Long Distance call completed via DACC.
- D. The service is available only where billing capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office. There is no charge associated with blocking.

A18.14.2 General Terms and Conditions

- A. The service is not subject to concessions.

A18.14.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in section A2.

A18.14.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. Any pay-per-call number requests
 4. Alternately Billed Calls; e.g., Collect or Billed to Third Number
 5. Any PBX type customer who requires real-time quotation of charges
 6. Calls from tandems where the end user cannot be identified
 7. Calls from the COCOT Coin Stations

(C)

A18.14.5 Application of Charges and Exemptions

- A. The charges specified in A18.14.6 following will be applicable to all subscribers except handicapped customers who are exempt from Directory Assistance charges.
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A18.14.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call	Rate \$.00	USOC NA
-------------------------------	------------------------------	--------------------------

A20. OPTIONAL CALLING PLANS

A20.1 General

- A. Optional Calling Plans are specially designed toll plans applicable to certain intrastate messages beyond the Expanded Local Calling Area, as described in Section A1., for which the subscriber-dialed, station-to-station toll rate would normally apply. All other messages included under the plan will also vary according to the specific plan subscribed to. Messages not included in the plan will be billed at rates for long distance message telecommunications service.

A20.1.1 Service Plans

- A. (Obsoleted, See Section A120.)
- B. (Obsoleted, See Section A120.)
- C. (Obsoleted, See Section A120.)
- D. Saver Service
 - 1. Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state.
 - 2. Individual message detail is included as part of this service.
 - 3. The service is offered in connection with outward customer dialed station-to-station calling beyond the Expanded Local Calling Area plus station-to-station, person-to-person, collect or bill to third party calls which are billed to the customer's account. Saver service discounts only apply to the message toll rates associated with such calls. (C)
 - 4. The service is available in connection with individual line, PBX, Centrex Type Services and Remote Call Forwarding (RCF) Service except as specified in 6. following.

A20. OPTIONAL CALLING PLANS

A20.2 General Terms and Conditions (Cont'd)

A20.2.1 Liability Of The Company (Cont'd)

- C. In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the Company cannot guarantee uninterrupted working of its lines. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing the service, which is not due to the negligence or willful act of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not exceed a pro rata adjustment of the fixed monthly charges for the service and facilities rendered useless and inoperative, during the period of said interruption. Adjustments will not be applicable on Measured Rate Service until the subscriber has used a minimum of one hour's service in a given month.

A20.2.2 Limitation Of Service

- A. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company.
- B. (Obsoleted, See Section A120.)
- C. (Obsoleted, See Section A120.)
- D. A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.
- E. Individual message detail is not included as part of the service, except for Saver service, as specified in A20.1.1.D.
- F. Except for Saver service, as specified in A20.1.1.D. preceding, Optional Calling Plans do not include person-to-person, collect, conference or other calls requiring operator handling. For all Optional Calling Plans, an operator will: (C)
 - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - 2. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
- G. Saver service is only available to subscribers originating calls from exchange service provided by a BellSouth central office switch.

A20.2.3 Use Of Service

- A. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others, except as specified in A20.1.1.D.7.
- B. Except for Saver service, as specified in A20.3.8, plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute.

A20.2.4 Minimum Contract Period

- A. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number.

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.9 Custom Rate Plan

A. Description of Service

1. Custom Rate Plan is an Optional Calling Plan offered to residential customers on a subscription basis and is applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state. Eligible calls include those dialed on a Station-to-Station basis (as either Dial or Operator) or on a Person-to-Person basis. These four classes of calls are defined in Section A1., Definition of Terms. (C)
2. Individual message detail is included as part of this service

B. Timing of Messages

1. Initial thirty second rates given in the rate schedule in E.3. following are for connections of thirty seconds or any fraction thereof. All additional one-tenth minute rates given in the rate schedule in E.3. following are for each additional one-tenth minute or any fraction thereof that the connection continues beyond the first thirty seconds.
2. The time at the beginning of each billing increment determines the applicable rate period for that billing increment. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect.
3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
4. On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
6. Chargeable time does not include time lost because of faults or defects in the service.

C. Reversal of Charges (Collect Calls)

1. Collect calls are permissible for all telephone calls provided the charges are accepted at the called station.
2. The regularly established Operator Station-to-Station or Person-to-Person rates of A18.3.1.B.4 apply.

D. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the discount rate in E.4. following.

E. Rates and Charges

1. There is no monthly recurring charge for this service.
2. Charges for each eligible message are determined as follows:
 - a. The initial billing increment for telephone connections between all points is thirty seconds. Additional billing increments are in one-tenth minute increments. Initial thirty second and additional one-tenth minute rates for all messages are specified in the Basic Rate Schedule Table in 3. following.
 - b. If any portion of a message occurs in the discount rate period, the Basic Rate Schedule charges are discounted, as specified in 4. following.
 - c. For any Operator Station-to-Station or Person-to-Person message, the applicable Service Charges specified in 5. following are added to the Basic Rate Schedule charge. (C)

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.9 Custom Rate Plan (Cont'd)

E. Rates and Charges (Cont'd)

3. Basic Rate Schedule

a. The following table contains the initial thirty second and additional one-tenth minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in B. preceding.

b. Basic Rate Schedule (Day Rate Period)

(1) Rate Mileage

	Initial Thirty Seconds	Additional One-Tenth Minute Each Or Fraction Thereof	USOC OSR20
(a) All distances	\$.05	\$.01	

4. Rate Periods and Rate Discounts

a. Rate periods and rate discounts are described in the table following.

	Rates and Applicable Periods						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM to 6:00 PM ¹	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	50% Disc.	50% Disc.
6:00 PM to 7:00 AM ¹	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.

b. Day Rate Period = Full Rate = Peak Period

Discount Rate Period = 50% Discount = Off-Peak Period

c. Discounts for the discount rate period are expressed as a percent reduction of the Basic Rate Schedule charges (in 3. preceding). The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

d. No discount applies for that portion of a message occurring in the Day rate period.

e. When a message spans more than one rate period, total charges for the billing increments in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

5. Service Charges

a. For station-to-station (Operator) and person-to-person messages, the applicable Service Charges shown in A18.3.1.B. are in addition to the Basic Rate Schedule charge for that message. Discounts do not apply to the Service Charges.

(C)

Note 1: To, but not including.

A20. OPTIONAL CALLING PLANS

A20.4 Easy Calling Plans

A20.4.1 Plan No. 1

- A. Description of Service**
 - 1. Plan No. 1 is an optional calling plan that is available to residence customers only, subject to the criteria in B. following. Plan No. 1 allows all direct dialed sent paid (non-operator assisted) intrastate toll calls that originate and terminate in the LATA to be rated at \$.10 per minute rather than the MTS rate schedule shown in A18.3.1.B.
- B. Limitations of Subscription**

Plan No. 1 is only available to residential customers that meet one of the following criteria.

 - 1. Averaged at least \$3.00 per month of intraLATA toll billing by BellSouth over the last three months.
 - 2. Subscribe to LOS, LOS-B or Complete Choice service.
- C. Application of Charges**
 - 1. The initial period for telephone connection between all points is thirty seconds. Additional periods are billed in one-tenth minute increments.
 - 2. Time-of-day discounts specified in A18.3.1.B do not apply to Plan No. 1 calls.
 - 3. Plan No. 1 rates do not apply to the usage associated with other optional calling plans *or* operator assisted calls. (C)
 - 4. Subscription to Plan No. 1 is on a per line basis.
 - 5. Normal service charges specified in Section A4. do not apply for subscribing to this plan, or canceling subscription to this plan.
 - 6. The new rate applies only to calls made after the service effective date for this plan.
- D. Rates and Charges**
 - 1. Rates per increment of time

	Mileage	Initial Thirty	Each	
(a) per call	Band	Seconds	Additional	
	All	\$.05	One-Tenth Min.	USOC
			\$.01	OC910

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.1 ISDN - Business Service (IBS)

A42.1.1 General

- A. ISDN - Business Service (IBS) is a new intraLATA group of offerings supported by the Integrated Services Digital Network (ISDN) architecture. IBS supports simultaneous transmission of voice and data on the same exchange access line. Calling/Called Number Delivery, Calling Name Delivery, and Call Hold are included with this service where facilities permit.
- B. A Usage Option Plan will be available only on National ISDN IBS lines. The Usage Option Plan will allow outward calling to all exchange access lines within the LATA at the usage rates specified in this section. (The LATA for each exchange and the exchanges in each LATA, are listed in Section A3.6.) Usage under this plan will be recorded on originating calls terminating within the LATA. There is no usage allowance on this plan. Usage Caps do not apply to this plan. This plan is limited to outward only.

The following stipulations apply only when the IBS line from which the call originates subscribes to a Usage Option Plan.

- 1. Calls completed with operator assistance within the Basic Local Calling Area and Extended local calling area will be rated at the Usage Option Plan usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances or caps. (C)
- All IBS lines in an earning account must be in the same type Plan, i.e., all Flat Rate, Usage Option Plans, etc. Hunting between various types of plans will not be allowed.
- C. A minimum service period of three months will be required on IBS lines established after September 1, 1998. Termination Charges as defined herein will apply if the subscriber terminates or disconnects the service prior to fulfilling the three months period.
 - D. IBS provides a new method of access to the telephone network called Basic Rate Access. Basic Rate Access will consist of one or two 64 Kbps (B) channels and one 16 Kbps (D) channel at the service delivery point.
 - E. IBS is provided through Basic Rate Access. Features are available to increase the capability of the Bearer Alternative Service and may be subscribed to on an as-needed basis.
 - F. B channel circuit switched services offer up to 64 Kbps intra-office transmission of voice or data. This option permits the customer to utilize either circuit voice or data transmission paths on a per call selection basis. Transmission on the B channel will be circuit switched at 64 Kbps within the switch and/or equipped facilities between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 Kbps. This option includes one directory number (DN).
 - G. IBS will consist of the following components:
 - Basic Rate Digital Subscriber Line (DSL) Access
 - At least one channel, either B or D, must be activated. A maximum of two simultaneous B channels can be in use per Basic Rate Access.
 - Minimum of one and maximum of eight User Profiles per Basic Rate Digital Subscriber Line (DSL) Access Arrangement.
 - H. Grouping Service (Hunting) is available for ISDN Individual Service.
 - I. All circuit Switched B channel services must be either flat or measured. Mixing flat and measured B channel services is not allowed on the same premises except as allowed in Section A2.

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.2 ISDN - Residence Service (IRS)

A42.2.1 General

- A. ISDN - Residence Service (IRS) is a new intraLATA group of offerings supported by the Integrated Services Digital Network (ISDN) architecture. IRS supports simultaneous transmission of voice, data, and packet services on the same exchange access line. Calling/Called Number Delivery, Calling Name, and Call Hold are included with this service where facilities permit.
- B. Usage Option Plans will be available for various levels of use only on National ISDN lines. These Usage Option Plans will allow calling to all exchange access lines within the LATA at the usage rates specified in this section. (The LATA for each exchange and the exchanges in each LATA, are listed in Section A3.6.) Minutes of use rates will apply for originating usage above the allowance as indicated in the Usage Option Plan selected. Monthly usage charges within the LATA will be capped as indicated.
 - a. Usage Option Plan - 60 - Includes 60 hours (3600 minutes) of usage per DSL per month. Usage Cap of \$245 per DSL per month. Only one Usage Plan - 60 will be allowed per premise, per billing account or per earning account.
 - b. Usage Option Plan - 240 - Includes 240 hours (14,400) minutes) of usage per DSL per month. Usage Cap of \$195 per DSL per month.

The following stipulations apply only when the IRS line from which the call originates subscribes to a Usage Option Plan.

Calls completed with operator assistance within the Basic Local Calling Area will be rated at the Usage Option Plan usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances or caps. (C)

- C. All IRS lines at a customer's premise must be on the same type Plan., i.e., all Usage Option Plans, Threshold , etc. Hunting between various types of plans will not be allowed.
- D. A minimum service period of three months will be required on the IRS lines established after September 1, 1998. Termination Charges as defined herein will apply if the subscriber terminates or disconnects the service prior to fulfilling the three months period.
- E. IRS provides a new method of access to the telephone network called Basic Rate Access. Basic Rate Access will consist of the ability to access up to two 64 Kbps (B) channels and one 16 Kbps (D) channel at the service delivery point.
- F. IRS is provided through Basic Rate Access. Features are available to increase the capability of the Bearer Alternative Service and may be subscribed to on an as-needed basis.
- G. B channel circuit switched services offer up to 64 Kbps intra-office transmission of voice or data. This option permits the customer to utilize either circuit voice or data transmission paths on a per call selection basis. Transmission on the B channel will be circuit switched at 64 Kbps within the switch and/or equipped facilities between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 Kbps. This option includes one directory number (DN).

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.3 BellSouth Primary Rate ISDN (Cont'd)

A42.3.2 Terms and Conditions (Cont'd)

- R. The BellSouth Primary Rate ISDN - Digital Data Only option¹ provides for the transmission of data mode calls only. The BellSouth Primary Rate ISDN - Digital Data Only arrangement will be provisioned with the customer's requested number of Digital Data Only B-channels with no B-channels capable of transmitting voice mode calls in the same arrangement.
- S. The BellSouth Primary Rate ISDN Inward Data option provides for the transmission of inward analog and digital data calls only.
- T. Terms and conditions in Section A2, prohibiting the mixing of flat and message or flat and measured service do not apply for BellSouth Primary Rate ISDN.
- U. No usage charges apply for calls within the local calling area for BellSouth Primary Rate ISDN customers utilizing the Flat Rate BellSouth Primary Rate ISDN B-Channel. Long Distance Message Telecommunications Service rates as specified in Section A18, apply for intraLATA calls terminated beyond the local calling area.
- V. The following usage terms and conditions will apply for all dialed sent-paid local calls for BellSouth Primary Rate ISDN customers utilizing the Usage Sensitive BellSouth Primary Rate ISDN B-Channel:
 1. Usage charges for calls within the Basic and Expanded Local Calling Areas will be billed at the usage rates described in Section A3.2.10 for Local Optional Service Option B.
 2. Summarized total usage charges for calls within the Basic and Expanded Local Calling Areas will be reduced by fifty percent prior to the application of the usage allowance. Time/Day discounts described in Section A3.2.10 do not apply.
 3. A usage allowance of \$20.00 per activated B-Channel is applicable for all local calls terminating in Bands 0-E.
 4. Total billed usage charges above the allowance will not exceed \$20.00 per activated B-Channel for calls terminating in Bands 0-E.
 5. Local calls that are not dialed sent paid, i.e., operator assisted, etc, will be billed individually at the same usage rates specified in Section A3.2.10 (including Time/Day usage provisions), in addition to any applicable Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for dialed sent paid local calls. (C)
- W. The Next Route Index Feature allows a BellSouth Primary Rate ISDN Digital Data Only¹ customer to arrange analog calls to overflow to a Voice/Data arrangement in the same switch or allows the customer to overflow analog and digital calls to a Voice/Data arrangement in the same switch. These same capabilities are available to a BellSouth Primary Rate ISDN Inward Data customer to overflow calls to a Voice/Data arrangement in the same switch. It does not allow Voice/Data or Inward Data calls to overflow to a Digital Data Only arrangement nor does it allow Voice/Data or Digital Data Only calls to overflow to an Inward Data arrangement.
- X. BellSouth Primary Rate ISDN Digital Data Only¹ Signaling Groups may be configured in one of the following four standard arrangements of call types:
 1. Inward Calls: The number of Inward calls accommodated by the Signaling Group will be equal to the number of activated B-channels.
 2. Outward calls: The number of Outward calls accommodated by the Signaling Group will be equal to the number of activated B-channels.
 3. Inward calls and Outward calls: The maximum number of simultaneous calls for each call type is determined by the customer. For each call type, the maximum number of simultaneous calls must be less than or equal to the number of activated B-channels in the Signaling Group.
 4. 2-Way calls: The number of 2-Way calls accommodated by the Signaling Group will be equal to the number of activated B-Channels.
- Y. The Company reserves the right to audit the customer's traffic usage for the Incoming Call Extension feature to insure that simultaneous calls are not occurring on the low use option. If such calls are occurring, the customer will be required to subscribe to the high use option.
- Z. The Service Installation Guarantee as set forth in B2.4.17 of the Private Line Guidebook applies for BellSouth Primary Rate ISDN.

Note 1: Effective May 1, 2014, customers may not add the Digital Data Only option, and existing term plans for this option may not be renewed.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.3 Measured Rate Schedule (Cont'd)

C. (Cont'd)

Basic LCA Mileage Bands	Initial Minute	Additional Minute
0 (0 miles)	\$.04	\$.02
A (1 – 10 miles)	.04	.02
B (11–16 miles)	.04	.02
C (17-22 miles)	.06	.04
D (23-30 miles)	.06	.04
E (Greater than 30 miles)	.06	.04

Peak period rates apply from 8 AM to 8 PM, Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount.

All calls completed within the Expanded Local Calling Area as described in Section A1. will be billed according to the rates, terms and conditions as specified in A3.32 or A3.33.

- D. Usage charges may be billed to numbers other than the Measured Service telephone number. (C)
- E. Usage charges apply to local calls completed with operator assistance in addition to Operator Assisted Local Call Surcharges, when applicable. Such calls are itemized on the subscriber’s billing statement and are billed outside any applicable usage allowances for dialed sent paid calls. (C)
- F. Where Local Optional Service Option B is available, Local Optional Service is not available to Measured service subscribers.

A103.2.4 Reserved for Future Use

A103.2.5 Reserved for Future Use

A103.2.6 Reserved for Future Use

A103.2.7 Reserved for Future Use

A103.2.8 Reserved for Future Use

A103.2.9 Reserved for Future Use

A103.2.10 Reserved for Future Use

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.7 Monthly Exchange Rates (Cont'd)

A103.7.2 (DELETED) (Cont'd)

A103.7.3 Volume Usage Measured Rate Service

(Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to exiting service.

A. General

1. Volume Usage Measured Rate Service is a business measured rate service option available where individual line measured rate service is available. The monthly rates for this service stated following include a monthly calling allowance for dialed sent paid local calls within the Basic Local Calling Area as described in A3.6. Volume Usage Measured Rate Service when furnished on LightGate service or MegaLink channel service is provided at the rates and charges described in A103.26.

	Usage Allowance	USOC
	\$20.00	NA

- (a) Calling allowance
2. Terms and conditions elsewhere in this Guidebook pertaining to individual line or trunk measured rate service also apply to this service, except as modified herein. Specifically all conditions listed in A103.2. for other types of measured rate service apply to this service, except that Time/Day usage provisions do not apply. The summarized total usage charges for all dialed sent paid local calls will instead be reduced by 50 percent prior to the application of the monthly calling allowance. Volume Usage Measured Rate Service may not be combined with other types of measured rate service on the same service account.
3. Local calls that are not dialed sent paid, i.e. operator assisted, etc., will be billed individually at the same measured rate service usage rates specified in A103.2., (including Time/Day usage provisions), in addition to any applicable Operator Assisted Local Calls surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for dialed sent paid local calls.

(C)

B. Statewide Rates

1. Volume Usage Measured Rate Service
 - (a) Each line
2. Volume Usage Measured Rate Service
 - (a) Each PBX trunk – Combination
 - (b) Each PBX trunk – Outward only
 - (c) Each PBX trunk – Inward only

	Monthly Rate	USOC
	\$39.81	BZG++
	39.81	B9B++
	39.81	B9D++
	39.81	B9E++

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.7 Monthly Exchange Rates (Cont'd)

A103.7.2 (DELETED) (Cont'd)

A103.7.3 Volume Usage Measured Rate Service

(Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

A. General

1. Volume Usage Measured Rate Service is a business measured rate service option available where individual line measured rate service is available. The monthly rates for this service stated following include a monthly calling allowance for dialed sent paid local calls within the Basic Local Calling Area as described in A3.6. Volume Usage Measured Rate Service when furnished on LightGate service or MegaLink channel service is provided at the rates and charges described in A103.26.

Usage	USOC
Allowance	NA
\$20.00	NA

- (a) Calling allowance
2. Terms and conditions elsewhere in this Guidebook pertaining to individual line or trunk measured rate service also apply to this service, except as modified herein. Specifically all conditions listed in A103.2. for other types of measured rate service apply to this service, except that Time/Day usage provisions do not apply. The summarized total usage charges for all dialed sent paid local calls will instead be reduced by 50 percent prior to the application of the monthly calling allowance. Volume Usage Measured Rate Service may not be combined with other types of measured rate service on the same service account.
3. Local calls that are not dialed sent paid, i.e. operator assisted, etc., will be billed individually at the same measured rate service usage rates specified in A103.2., (including Time/Day usage provisions), in addition to any applicable Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for dialed sent paid local calls.

(C)

B. Statewide Rates

1. Volume Usage Measured Rate Service

Monthly	USOC
Rate	BZG++
\$39.81	BZG++

- (a) Each line
2. Volume Usage Measured Rate Service

39.81	B9B++
39.81	B9D++
39.81	B9E++

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.10 Local Exceptions (Cont'd)

C. Expanded Local Area Calling (Cont'd)

1. General (Cont'd)

a. (Cont'd)

In addition to the basic local calling areas described in A3.6, Expanded Local Area Calling subscribers will receive local calling for station-to-station sent paid calls completed to the additional exchanges listed following:

Exchange	Additional Exchanges
Labadieville	Napoleonville Pierre Part
Napoleonville	Labadieville Pierre Part
Pierre Part	Labadieville Napoleonville

Non-sent paid calls to these additional exchanges are charged at the established long distance and operator surcharge rates.

- b. Calls completed with operator assistance within the local calling area described in A3.6, will have usage charges and appropriate Operator Assisted Local Call surcharges applied (when applicable). Such calls are itemized on the subscriber's billing statement. (C)
- c. Usage charges, only for calls completed within the local calling area described in A3.6, may be billed to numbers other than the Expanded Local Area Calling telephone. (C)
- 2. Expanded Local Area Calling includes unlimited usage for calls terminating within Band 0. All other local calls are billed in accordance with the usage schedule in A103.10.C.3, following. Local usage charges will not exceed \$1.50 per residence line. The individual access line and unlimited Band 0 usage are provided at the following rate.

	Monthly	
(a) Residence	Rate	USOC
	\$15.54	NA

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**A103.33 Local Optional Calling Plans (Cont'd)****A103.33.2 General Terms and Conditions (Cont'd)****A. Liability Of The Company (Cont'd)**

3. In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the Company cannot guarantee uninterrupted working of its lines. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing the service, which is not due to the negligence or willful act of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not exceed a pro rata adjustment of the fixed monthly charges for the service and facilities rendered useless and inoperative, during the period of said interruption. Adjustments will not be applicable on Measured Rate Service until the subscriber has used a minimum of one hour's service in a given month.

B. Limitation Of Service

1. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company. One-way Local Measured Circle Calling Plans and Local Tele-Thrift are not offered for new installations or transfers of service to new locations.
2. One-way service is not available to hotel, motel or hospital PBX subscribers for use by their patrons. Two-way service is available to those exchanges listed in A103.33.3.A.2. following.
3. A customer may not subscribe to both a two-way Local Measured Circle Calling Plan and a one-way Local Measured Circle Calling Plan during the same billing month, and may subscribe to only one mileage distance within that plan.
4. A customer may not subscribe to more than one Local Optional Calling Plan that covers the same time period and geographical area.
5. Individual message detail is not included as part of the service.
6. Local Optional Calling Plans do not include person-to-person, collect, conference or other calls requiring operator handling. For all Local Optional Calling Plans, an operator will:
 - a. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - b. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.

(C)

C. Use Of Service

1. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others.
2. Plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute.

D. Minimum Contract Period

1. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number. If a subscriber subsequently discontinues the service, the monthly minimum of one-hour usage will be adjusted on a pro rata share of the month to determine minimum billing and overtime charges.

E. Notice Required To Effect An Order

1. One-Way Local Measured Circle Calling and Local Tele-Thrift
These services may either be made effective or terminated the day the order is issued, or on any future day, but not retroactively.
2. Two-Way Local Measured Circle Calling Plan
Two-way service requires at least fifteen day's notice to initiate or discontinue, except for complete disconnection of all associated service, and provided all calling is to be accounted for by the same computer center. Where different computer locations are involved, and/or different Telephone Companies, additional time may be required to effect an order as circumstances dictate.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.38 Back-Up Line (Cont'd)

A103.38.1 Terms, Conditions and Rates (Cont'd)

H. The following usage charges apply to all inward calls which terminate on Back-Up Line service.

1. Inward Calls

Rate Per Minute Of Use	USOC
\$.05	NA

(a) Usage Charge

I. The following usage charges apply to all outward calls which originate from Back-Up Line service.

1. Back-Up Line service associated with Local Optional Service or Local Optional Service Option B will receive local calling to the Basic Local Calling Area and Expanded Local Calling Area as described in Section A1. All outward calls terminating in these areas will be billed at the usage rates described in the Local Optional Service Option B offering, except that no usage package options, usage caps, or usage allowances are applicable to calls originating from Back-Up Line service.

Rate Per Minute Of Use	USOC
-	NA

(a) Usage Charge (See A3.2.10)

2. Back-Up Line service associated with BellSouth Business Plus service will be billed the following usage charges¹.

(a) Calls terminating in the Basic Local Calling Area as described in A3.6

\$0.05	NA
---------------	-----------

(b) Calls terminating beyond the Basic Local Calling Area will be billed the appropriate Option Primary line usage rate charges as specified in A3.43.2

-	NA
----------	-----------

3. Back-Up Line service associated with all other business individual line service will be billed the following usage charges.

(a) Calls terminating in the Basic Local Calling Area (BLCA)

.05	NA
------------	-----------

(b) Calls terminating in the Expanded Local Calling Area (ELCA) will be billed according to the rates, terms and conditions as specified in A3.32

-	NA
----------	-----------

4. Calls terminating beyond the Expanded Local Calling Area (ELCA) will be billed according to the rates, terms and conditions as specified in A18.

(a) Usage Charge (See Section A18.)

-	NA
----------	-----------

5. Calls completed with operator assistance within the BLCA and ELCA or beyond the ELCA will be rated at the preceding usage charges in addition to the appropriate Operator Assisted Call surcharges. Such calls will be itemized on the subscriber's billing statement. Calls will be billed usage charges based on the originating number with the exception of Real Time rated calls as described in Section A1. Real Time rated calls to the Basic Local Calling Area will be billed only the local operator assisted surcharge. Real Time rated calls to the Expanded Local Calling Area will be billed the Expanded Local Calling Area Service usage rates and surcharge.

(C)

J. Usage charges, if appropriate, also apply to the calling party for calls which terminate on Back-Up Line service.

A103.39 Reserved For Future Use

A103.40 Reserved For Future Use

A103.41 Reserved For Future Use

Note 1: No minute allowance is available for BellSouth Business Plus service on Back-Up Line service.

A120. OBSOLETE SERVICE OFFERINGS - OPTIONAL CALLING PLANS

A120.2 General Terms and Conditions (Cont'd)

A120.2.2 Limitation Of Service

- A. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company.
- B. One-way service is available to all subscribers to Local Exchange Service. However, it is not available to hotel, motel or hospital PBX subscribers for use by their patrons. Two-way service is available to those exchanges listed in A120.3.3.A.2. following.
- C. A customer may not subscribe to both a two-way Measured Circle Calling Plan and a one-way Measured Circle Calling Plan during the same billing month, and may subscribe to only one mileage distance within that plan.
- D. A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.
- E. Individual message detail is not included as part of the service.
- F. Optional Calling Plans do not include person-to-person, collect, conference or other calls requiring operator handling. For all Optional Calling Plans, an operator will:
 - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - 2. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.

A120.2.3 Use Of Service

- A. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others.
- B. Plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute.

A120.2.4 Minimum Contract Period

- A. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number.

A120.2.5 Notice Required To Effect An Order

- A. One-Way Measured Circle Calling and LATAwide¹ Calling Plan (Tele-Thrift)
These services may either be made effective or terminated the day the order is issued, or on any future day, but not retroactively.
- B. Two-Way Measured Circle Calling Plan
Two-way service requires at least fifteen day's notice to initiate or discontinue, except for complete disconnection of all associated service, and provided all calling is to be accounted for by the same computer center. Where different computer locations are involved, and/or different Telephone Companies, additional time may be required to effect an order as circumstances dictate.

A120.2.6 Suspension of Service

- A. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

A120.2.7 Continuity of Service

In case of connection of an Optional Calling Plan for the same customer where Optional Calling Plan Service has been disconnected at the same location for less than two weeks previously, charges for the service will commence one day following the disconnect of the previous service.

A120.2.8 Concessions

No concession or commission allowance will be made on any of the Optional Calling Plans.

A120.2.9 Reserved For Future Use

Note 1: This plan includes all toll calls beyond the Expanded Local Calling Area as defined in Section A1. Calling plans for calls within the Expanded Local Calling Area are offered in Section A3.

A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

A139.1 Three-Digit Dialing (N11) Service (Cont'd)

A139.1.1 General (Cont'd)

- F.** Only one N11 number will be assigned to an N11 subscriber or its affiliates, per local calling area.
- G.** An "affiliate" (as used in A139.1) of an N11 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common "control with, the N11 subscriber. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
- H.** If the Company provides billing on behalf of the subscriber, the terms and conditions for Billing and Collection Services as defined in the amended Section A37., as well as the terms and conditions as defined in this Section will apply.
 1. Billing and Collection Services are defined Section A37., will only apply to N11 service where the N11 provider is a Company subscriber.
 2. The Company will provide billing on behalf of the N11 subscriber, only when the end user is a BellSouth local exchange customer.
- I.** N11 Service is available in the Company Territory only. To provide access to an N11 number to end users in an independent company territory or to a CLEC's end user within the local calling area, the N11 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- J.** N11 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- K.** This service is furnished subject to the availability of N11 numbers.
- L.** Limitations and use of service as stated in Section A2. apply.
- M.** N11 Service is not available for resale.
- N.** Calls to a disconnected N11 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.
- O.** Directory Listings may be provided for N11 Service at rates, terms and conditions as specified in Section A6. The phrase "Charges May Apply" will be included in the N11 Service listing at no additional charge.
- P.** Access to N11 Service is not available to the following classes of service:
 - Payphone Service Providers (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A
 Operator assisted calls to an N11 subscriber will not be completed.
- R.** N11 Service will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification service in Section A13., as available.
- S.** The N11 subscriber is restricted from selling or transferring the N11 number to an unaffiliated entity, either directly or indirectly.
- T.** If an N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one N11 number within 6 months of the merger or acquisition.
- U.** If local calling areas are merged, and an N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 Service in the merged local calling area.
- X.** The N11 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB" lines, "chat" lines, or similar type programs where the primary purpose is for callers to interact with one another.

SUBJECT INDEX

SUBJECT	Section
L.	
LATA-Wide Reverse Billing Plan	A3, A20
Liability of the Company	A2
Lifeline.....	A3
LightGate Digital Service	A125
Limitations and Use of Telephone Service	A2
Limited Communications.....	A2
Line Out-of-Service Feature (see multiple line control arrangement).....	A14
Line Terminations - Secretarial Service	A8
Listed Number Trunk Circuit.....	A14
Listings, Directory	A6
Contract Period	A2
(DELETED)	
Local Calling Areas	A3
Local Community Calling Plan.....	A3
Local Dial-It Service.....	A13
Local Directory Assistance Service	A3
Local Exceptions.....	A3, A103
Local Measured Circle Calling Plans.....	A3
Local Operator Verification/Interruption Service	A3
Local Optional Calling Plans	A3
Local Optional Service	A3
Local Optional Service Option B.....	A3
Local Parish Calling Plan.....	A3
Local Surcharge (see operator-assisted local calls).....	A3
Local Taxes and Fees, Provision for	A2
Local Tele-Thrift.....	A3
Local Usage Detail.....	A3
Local Volume Discounts.....	A3
Long Distance Message Telecommunications Service	A18
Conference Service	A18
Toll Stations.....	A18
Two-Point Service	A18

(D)