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<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G112	1	0001
G112	1.3	0001
G112	1.5	0001
G112	9	0001
G112	9.3	0001
G112	9.5	0001
G112	9.8	0001
G112	10	0001
G112	14	0001
G112	15	0001
G112	17.1	0002
G112	18.1	0001
G112	18.2	0001
G112	18.3	0001
G112	18.4	0001
G112	18.5	0001
G112	18.6	0001
G112	18.7	0001
G112	18.8	0001
G112	18.10	0001
G112	18.11	0002
G112	18.18	0001
G112	18.26	0001
G112	18.27	0001
G112	18.28	0001
G112	18.41	0001
G112	18.42	0001
G112	18.47	0001
G112	18.48	0001
G112	18.49	0001
G112	18.51	0001

G112	18.52	0001
G112	18.59	0001
G112	18.61	0001
G112	18.62	0001
G112	18.63	0001
G112	18.64	0001
G112	18.65	0001
G112	18.66	0001
G112	18.67	0001
G112	18.68	0001
G112	18.69	0001
G112	18.70	0002
G112	18.76	0001
G112	18.77	0001
G112	18.78	0001
G112	18.79	0001
G112	19	0001
G112	20	0001
G112	21	0001
G112	23	0001
G112	24	0001
G112	25	0001
G112	32	0001
G112	35	0001
G112	39	0001
G112	40	0001
G112	41	0001
G112	43.1	0001
G112	44	0001
G112	45	0001
G112	46	0001
G112	47	0001
G112	56	0001
G112	60	0001
G112	68	0001
G112	71	0001
G112	72	0001
G112	79	0001
G112	80	0001
G112	83	0001
G112	84	0001
G112	86	0001
G112	87	0001
G112	88	0001
G112	92	0001
G112	94	0001

G112	95	0001
G112	96	0001
G112	97	0001
G112	99	0001
G112	100	0001
G112	101	0001
G112	104	0001
G112	105	0001
G112	106	0001
G112	107	0001
G112	108	0001
G112	109	0001
G112	110	0001
G112	111	0001
G112	112	0001
G112	113	0001
G112	114	0001
G112	115	0001
G112	116	0001
G112	117	0001
G112	120	0001
G112	121	0001
G112	122	0001
G112	123	0001
G112	124	0001
G112	125	0001
G112	126	0001
G112	131	0001
G112	139	0001
G112	140	0001
G112	141	0001
G112	142	0001
G112	144.1	0001
G112	145	0001
G112	146	0001
G112	147	0001
G112	148	0001
G112	172	0001
G112	173	0001
G112	174	0001
G112	177	0001
G112	178.1	0001
G112	179	0001
G112	180	0001
G112	181	0001
G112	182	0001

G112	183	0001
G112	184	0001
G112	185	0001
G112	187	0001
G112	189	0001
G112	190	0001
G112	191	0001
G112	194	0001
G112	199	0001
G112	201	0001
G112	202	0001
G112	206	0001
G112	207	0001
G112	212	0001
G112	213	0001
G112	217	0001
G112	218	0001
G112	219	0001
G112	220	0002
G112	221	0002
G112	223	0002
G112	225	0002
G112	226	0002
G112	227	0002
G112 Cont. (pg)	2	0001
G112 Cont. (pg)	2.1	0001
G112 Cont. (pg)	3	0001

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

CONTENTS

	Page	
A112.18 ESSX ISDN Service Feature Calling/Called Number Display All	17	
A112.18.1 General	17	
A112.18.2 Rates and Charges	18	
A112.19 Reserved for Future Use	18	
A112.20 MultiServ Service	18.1	
A112.20.1 General	18.1	
A112.20.2 <i>Terms and Conditions</i>	18.1	(T)
A112.20.3 Unconditional Satisfaction Guarantee	18.3	
A112.20.4 Intercept of Calls	18.3	
A112.20.5 Conversions	18.4	
A112.20.6 Payment Schedules	18.4	
A112.20.7 Cancellation Charges and Moves of Service	18.6	
A112.20.8 Common Rates and Charges	18.7	
A112.20.9 Station Links	18.12	
A112.20.10 Feature Groups	18.18	
A112.20.11 Tandem Switching Features (TSF)	18.41	
A112.20.12 Systems Communication Service (SCS)	18.42	
A112.20.13 Optional Features	18.43	
A112.20.14 Electronic Business Set Service	18.51	
A112.20.15 Customer Control	18.59	
A112.21 MultiServ PLUS Service	18.67	
A112.21.1 General	18.67	
A112.21.2 <i>Terms and Conditions</i>	18.67	(T)
A112.21.3 Unconditional Satisfaction Guarantee	18.68	
A112.21.4 Intercept of Calls	18.68	
A112.21.5 Conversions	18.68	
A112.21.6 Payment Schedules	18.69	
A112.21.7 Cancellation Charges and Moves of Service	18.69	
A112.21.8 Common Rates and Charges	18.69	
A112.21.9 Station Links	18.70	
A112.21.10 Feature Groups	18.76	
A112.21.11 Tandem Switching Features (TSF)	18.76	
A112.21.12 Systems Communication Service (SCS)	18.76	
A112.21.13 Optional Features	18.76	
A112.21.14 Electronic Business Set Service	18.76	
A112.21.15 Customer Control	18.76	
A112.22 MultiServ Multi-Account Service (MMAS)	18.76	
A112.22.1 General	18.76	
A112.22.2 <i>Terms and Conditions</i>	18.77	(T)
A112.22.3 Conversions	18.77	
A112.22.4 Rates and Charges	18.78	

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

CONTENTS

A112.23	Reserved for Future Use	18	
A112.24	Reserved for Future Use	18	
A112.25	Reserved for Future Use	18	
A112.26	ESSX Service	18	
A112.26.1	General	19	
A112.26.2	<i>Terms and Conditions</i>	21	(T)
A112.26.3	Definitions	24	
A112.26.4	Intercept Of Calls Unassigned Station Lines	38	
A112.26.5	Conversion	38	
A112.26.6	Payment Plans	39	
A112.26.7	Common Service Items	43	
A112.26.8	ESSX Service - VS and 200	48	
A112.26.9	ESSX Service - 600	61	
A112.26.10	ESSX Service - XL	73	
A112.26.11	Telephone Numbers And Facilities Reserved for Future Use	85	
A112.26.12	Optional Service Features	86	
A112.26.13	Customer Management Features	105	
A112.27	Electronic Tandem Switching Features	114	
A112.27.1	General	114	
A112.27.2	<i>Terms and Conditions</i>	114	(T)
A112.27.3	Rates and Charges	117	
A112.28	Digital ESSX Service	120	
A112.28.1	General	121	
A112.28.2	<i>Terms and Conditions</i>	124	(T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

CONTENTS

A112.28 Digital ESSX Service (Cont'd)		
A112.28.3	Definitions	126
A112.28.4	Intercept Of Calls To Unassigned Station Lines	139
A112.28.5	Conversion	139
A112.28.6	Payment Schedules	140
A112.28.7	Common Service Items	144
A112.28.8	Digital ESSX Service - VS and 200	150
A112.28.9	Digital ESSX Service - 600	159
A112.28.10	Digital ESSX Service - XL	165
A112.28.11	Optional Service Features	172
A112.28.12	Telephone Numbers And Facilities Reserved for Future Use	200
A112.28.13	Customer Management Features	201
A112.28.14	Switched Data Service I	212
A112.29 ESSX Multi - Account Service		217
A112.29.1	General	217
A112.29.2	<i>Terms and Conditions</i>	218 (T)
A112.29.3	Definitions	218
A112.29.4	Conversion	219
A112.29.5	ESSX Service	219
A112.29.6	Digital ESSX Service	220
A112.30 Reserved for Future Use		220
A112.31 ESSX ISDN Service		220
A112.31.1	General	220
A112.31.2	<i>Terms and Conditions</i>	221 (T)
A112.31.3	Definitions	221
A112.31.4	Service Bearer Alternatives and Features	222
A112.31.5	Rates and Charges	224

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.1 ESSX Service

A112.1.1 Reserved For Future Use

A112.1.2 Reserved For Future Use

A112.1.3 Reserved For Future Use

A112.1.4 Reserved For Future Use

A112.1.5 Reserved For Future Use

A112.1.6 Reserved For Future Use

A112.1.7 Reserved For Future Use

A112.1.8 ESSX Service - VS and 200

(Obsoleted 07-11-94 Type 4) Service rates in this section are available for existing customers at existing locations only. Not available for new service, additions to existing service, or moves of existing service to new locations.

General

- A. The definitions, *terms and conditions* in A112.26 for ESSX service apply to these offerings except as stated following: (T)
- B. This feature will not be available to additions to existing ESSX service. The Caller ID feature in A112.26 will be utilized for any such additions. (T)
- C. Existing subscribers to this feature may convert to the flat rate Caller ID feature in A112.26. Existing customers under contract may not recast this feature at the end of their contract period. Existing customers may continue to pay these obsoleted rates until their contract expires or until such a time that the customer requests additions to their measured rate Caller ID feature. Once the customer requests additions to their measured rate Caller ID feature, they must subscribe to the new flat rate Caller ID feature for delivery of the calling telephone number for all Caller ID lines. For such conversions, the installation charge for the flat rate Caller ID feature in A112.26 will not apply. Appropriate Service Order charges from Section A4. are also not applicable. (T)
- D. Rates and Charges
 - (1) Exchange Circuits, Flat Rate with Caller ID, ESSX service - VS

Distance in miles

	Term Payment Plan			
	Monthly Rate			
	Installation Charge	1 Month	84 Months	USOC
(a) Up to 1/4	\$-	\$5.20	\$3.50	E4UAX
(b) Greater than 1/4 up to 1/2	-	10.50	7.00	E4UBX

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.1 ESSX Service (Cont'd)

A112.1.8 ESSX Service - VS and 200 (Cont'd)

D. Rates and Charges (Cont'd)

(4) Exchange Circuits, Measured Rate with Caller ID, ESSX service - 200 (Cont'd)

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
(c)	Greater than 1/2 up to 3/4	\$-	\$14.40	\$9.51	E4XCX
(d)	Greater than 3/4 up to 1	-	18.40	12.02	E4XDX
(e)	Greater than 1 up to 1 1/2	-	23.25	15.41	E4XEX
(f)	Greater than 1 1/2 up to 2	-	31.20	20.90	E4XFX
(g)	Greater than 2 up to 2 1/2	-	39.10	25.86	E4XGX
(h)	Greater than 2 1/2 up to 3	-	56.40	35.53	E4XHX
(i)	Greater than 3 up to 3 1/2	-	57.15	36.57	E4XJX
(j)	Greater than 3 1/2 up to 4	-	62.40	39.71	E4XKX
(k)	Greater than 4 up to 4 1/2	-	69.95	44.41	E4XLX
(l)	Greater than 4 1/2 up to 5	-	71.45	45.45	E4XMX

A112.1.9 ESSX Service - 600

(Obsoleted 07-11-94 Type 4) Service rates in this section are available for existing customers at existing locations only. Not available for new service, additions to existing service, or moves of existing service to new locations.

General

- A. The definitions, *terms and conditions* in A112.26 of this ESSX service apply to these offerings except as stated following: (T)
- B. This feature will not be available to additions to existing ESSX service. The Caller ID feature in A112.26 will be utilized for any such additions. (T)
- C. Existing subscribers to this feature may convert to the flat rate Caller ID feature in A112.26. Existing customers under contract may not recast this feature at the end of their contract period. Existing customers may continue to pay these obsoleted rates until their contract expires or until such a time that the customer requests additions to their measured rate Caller ID feature. Once the customer requests additions to their measured rate Caller ID feature, they must subscribe to the new flat rate Caller ID feature for delivery of the calling telephone number for all Caller ID lines. For such conversions, the installation charge for the flat rate Caller ID feature in A112.26 will not apply. Appropriate Service Order charges from Section A4. are also not applicable. (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.1 ESSX Service (Cont'd)

A112.1.9 ESSX Service - 600 (Cont'd)

D. Rates and Charges (Cont'd)

(2) Exchange Circuits, Measured Rate with Caller ID (Cont'd)

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
(h)	Greater than 2 1/2 up to 3	\$-	\$30.40	\$19.33	E4XHX
(i)	Greater than 3 up to 3 1/2	-	31.20	19.59	E4XJX
(j)	Greater than 3 1/2 up to 4	-	33.05	21.16	E4XKX
(k)	Greater than 4 up to 4 1/2	-	36.45	23.25	E4XLX
(l)	Greater than 4 1/2 up to 5	-	37.20	23.77	E4XMX

A112.1.10 ESSX Service - XL

(Obsoleted 07-11-94 Type 4) Service rates in this section are available for existing customers at existing locations only. Not available for new service, additions to existing service, or moves of existing service to new locations.

General

- A. The definitions, *terms and conditions* in A112.26 for ESSX service apply to these offerings except as stated following: (T)
- B. This feature will not be available to additions to existing ESSX service. The Caller ID feature in A112.26 will be utilized for any such additions. (T)
- C. Existing subscribers to this feature may convert to the flat rate Caller ID feature in A112.26. Existing customers under contract may not recast this feature at the end of their contract period. Existing customers may continue to pay these obsoleted rates until their contract expires or until such a time that the customer requests additions to their measured rate Caller ID feature. Once the customer requests additions to their measured rate Caller ID feature, they must subscribe to the new flat rate Caller ID feature for delivery of the calling telephone number for all Caller ID lines. For such conversions, the installation charge for the flat rate Caller ID feature in A112.26 will not apply. Appropriate Service Order charges from Section A4. are also not applicable. (T)

D. Rates and Charges

(1) Exchange Circuits, Flat Rate with Caller ID

Distance in miles

(a)	Up to 1/4	-	3.65	2.46	E4UAX
(b)	Greater than 1/4 up to 1/2	-	7.30	4.86	E4UBX
(c)	Greater than 1/2 up to 3/4	-	10.20	6.79	E4UCX

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.10 Prestige Single Line Service (PSLS) (Cont'd)

A112.10.3 Rates And Charges (Cont'd)

C. Service Charges

1. Establishment of Service
 - a. When PSLS is established at the same time as the associated exchange access line, no additional service charge is applicable.
 - b. When PSLS is established subsequent to the establishment of the associated exchange access line, service charges as specified in Section A4. apply. (T)
2. Feature Additions
 - a. Service charges as specified in Section A4. are applicable to the addition of optional features to an existing PSLS arrangement. (T)

A112.11 Reserved For Future Use

A112.12 Reserved For Future Use

A112.13 Digital ESSX Service

A112.13.8 Digital ESSX Service – VS and 200

(Obsoleted 07-11-94 Type 4) Service rates in this section are available for existing customers at existing locations only. Not available for new service, additions to existing service, or moves of existing service to new locations.

General

- A. The definitions, *terms and conditions* in A112.28 for Digital ESSX service apply to these offerings except as stated following: (T)
- B. This feature will not be available to additions to existing Digital ESSX service. The Caller ID feature in A112.28 will be utilized for any such additions. (T)
- C. Existing subscribers to this feature may convert to the flat rate Caller ID feature in A112.28. Existing customers under contract may not recast this feature at the end of their contract period. Existing customers may continue to pay these obsoleted rates until their contract expires or until such a time that the customer requests additions to their measured rate Caller ID feature. Once the customer requests additions to their measured rate Caller ID feature, they must subscribe to the new flat rate Caller ID feature for delivery of the calling telephone number for all Caller ID lines. For such conversions, the installation charge for the flat rate Caller ID feature in A112.28 will not apply. Appropriate Service Order charges from Section A4. are also not applicable. (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.13 Digital ESSX Service (Cont'd)

A112.13.8 Digital ESSX Service - VS and 200 (Cont'd)

D. Rates and Charges (Cont'd)

(4) Exchange Circuits, Measured Rate with Caller ID, ESSX service-200 (Cont'd)

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
(c)	Greater than 1/2 up to 3/4	\$-	\$14.40	\$9.51	E4XCX
(d)	Greater than 3/4 up to 1	-	18.40	12.02	E4XDX
(e)	Greater than 1 up to 1 1/2	-	23.25	15.41	E4XEX
(f)	Greater than 1 1/2 up to 2	-	31.20	20.90	E4XFX
(g)	Greater than 2 up to 2 1/2	-	39.10	25.86	E4XGX
(h)	Greater than 2 1/2 up to 3	-	56.40	35.53	E4XHX
(i)	Greater than 3 up to 3 1/2	-	57.15	36.57	E4XJX
(j)	Greater than 3 1/2 up to 4	-	62.40	39.71	E4XKX
(k)	Greater than 4 up to 4 1/2	-	69.95	44.41	E4XLX
(l)	Greater than 4 1/2 up to 5	-	71.45	45.45	E4XMX

A112.13.9 Digital ESSX Service - 600

(Obsoleted 07-11-94 Type 4) Service rates in this section are available for existing customers at existing locations only. Not available for new service, additions to existing service, or moves of existing service to new locations.

General

- A. The definitions *terms and conditions* in A112.28 for Digital ESSX service apply to these offerings except as stated following: (T)
- B. This feature will not be available to additions to existing Digital ESSX service. The Caller ID feature in A112.28 will be utilized for any such additions. (T)
- C. Existing subscribers to this feature may convert to the flat rate Caller ID feature in A112.28. Existing customers under contract may not recast this feature at the end of their contract period. Existing customers may continue to pay these obsoleted rates until their contract expires or until such a time that the customer requests additions to their measured rate Caller ID feature. Once the customer requests additions to their measured rate Caller ID feature, they must subscribe to the new flat rate Caller ID feature for delivery of the calling telephone number for all Caller ID lines. For such conversions, the installation charge for the flat rate Caller ID feature in A112.28 will not apply. Appropriate Service Order charges from Section A4. are also not applicable. (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.13 Digital ESSX Service (Cont'd)

A112.13.9 Digital ESSX Service - 600 (Cont'd)

D. Rates and Charges (Cont'd)

(2) Exchange Circuits, Measured Rate with Caller ID¹ (Cont'd)

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
(h)	Greater than 2 1/2 up to 3	\$-	\$30.40	\$19.33	E4XHX
(i)	Greater than 3 up to 3 1/2	-	31.20	19.59	E4XJX
(j)	Greater than 3 1/2 up to 4	-	33.05	21.16	E4XKX
(k)	Greater than 4 up to 4 1/2	-	36.45	23.25	E4XLX
(l)	Greater than 4 1/2 up to 5	-	37.20	23.77	E4XMX

A112.13.10 Digital ESSX Service - XL

(Obsoleted 07-11-94 Type 4) Service rates in this section are available for existing customers at existing locations only. Not available for new service, additions to existing service, or moves of existing service to new locations.

General

- A. The definitions, *terms and conditions* in A112.28 for Digital ESSX service apply to these offerings except as stated following: (T)
- B. This feature will not be available to additions to existing Digital ESSX service. The Caller ID feature in A112.28 will be utilized for any such additions. (T)
- C. Existing subscribers to this feature may convert to the flat rate Caller ID feature in A112.28. Existing customers under contract may not recast this feature at the end of their contract period. Existing customers may continue to pay these obsoleted rates until their contract expires or until such a time that the customer requests additions to their measured rate Caller ID feature. Once the customer requests additions to their measured rate they must subscribe to the new flat rate Caller ID feature for delivery of the calling telephone number for all Caller ID lines. For such conversions, the installation charge for the flat rate Caller ID feature in A112.28 will not apply. Appropriate Service Order charges from Section A4. are also not applicable. (T)

D. Rates & Charges

(1) Exchange Circuits, Flat Rate with Caller ID

Distance in miles

(a)	Up to 1/4	-	3.65	2.46	E4UAX
(b)	Greater than 1/4 up to 1/2	-	7.30	4.86	E4UBX
(c)	Greater than 1/2 up to 3/4	-	10.20	6.79	E4UCX
(d)	Greater than 3/4 up to 1	-	12.90	8.67	E4UDX

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.14 Prestige Deluxe Service

(Obsolated April 15, 1993, Type 4) Not available for new installations or on transfers of service to a new location. Existing customers may request changes and additions at the rates specified in this section of this *Guidebook*. (T)

A112.14.1 General

- A. Prestige Deluxe Service is an expanded group of central office features that may be provided in association with individual Flat Rate or Measured Rate Business exchange lines served by electronic switching equipment located in Company buildings.
- B. Prestige Deluxe Service is offered to subscribers having a minimum of two and a maximum of thirty Individual Business exchange access lines.
- C. Prestige Deluxe Service is offered subject to the availability of facilities. The rates and charges for Prestige Deluxe, as applicable, are in addition to rates and charges for the individual exchange access lines in Section A3. (T)
- D. Exchange Access lines terminating at different Prestige Deluxe locations may be combined into a single Prestige Deluxe arrangement for the same customer if the lines are all served by the same central office.
- E. Prestige Deluxe lines will utilize Touch-Tone signaling. The rates and charges for Touch-Tone service will apply as appropriate in Section A13. (T)
- F. The billing record of toll calls on lines using Prestige Deluxe Service will not be affected by the application of the features of this Service.
- G. Prestige Deluxe standard and optional station features, and optional system features are not permitted on the same line with existing Prestige or Custom Calling Service described in other sections of this *Guidebook*. (T)
- H. Service availability and/or operation may vary depending upon the type of central office serving the Prestige Deluxe arrangement, and the capabilities of that office. In addition, those features which require activation by switchhook flash may conflict with the operation of customer owned electronic key premises equipment.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.10 Prestige Single Line Service (PSLS) (Cont'd)

A112.10.3 Rates And Charges (Cont'd)

C. Service Charges

1. Establishment of Service
 - a. When PSLS is established at the same time as the associated exchange access line, no additional service charge is applicable.
 - b. When PSLS is established subsequent to the establishment of the associated exchange access line, service charges as specified in Section A4. apply. (T)
2. Feature Additions
 - a. Service charges as specified in Section A4. are applicable to the addition of optional features to an exiting PSLS arrangement. (T)

A112.11 Reserved For Future Use

A112.12 Reserved For Future Use

A112.13 Digital ESSX Service

A112.13.8 Digital ESSX Service - VS and 200

(Obsoleted 07-11-94 Type 4) Service rates in this section are available for existing customers at existing locations only. Not available for new service, additions to existing service, or moves of existing service to new locations.

General

- A. The definitions, *terms and conditions* in A112.28 for Digital ESSX service apply to these offerings except as stated following: (T)
- B. This feature will not be available to additions to existing Digital ESSX service. The Caller ID feature in A112.28 will be utilized for any such additions. (T)
- C. Existing subscribers to this feature may convert to the flat rate Caller ID feature in A112.28. Existing customers under contract may not recast this feature at the end of their contract period. Existing customers may continue to pay these obsoleted rates until their contract expires or until such a time that the customer requests additions to their measured rate Caller ID feature. Once the customer requests additions to their measured rate Caller ID feature, they must subscribe to the new flat rate Caller ID feature for delivery of the calling telephone number for all Caller ID lines. For such conversions, the installation charge for the flat rate Caller ID feature in A112.28 will not apply. Appropriate Service Order charges from Section A4. are also not applicable. (T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.14 Prestige Deluxe Service (Cont'd)

A112.14.3 Rates And Charges (Cont'd)

B. (Cont'd)

2. Prestige Deluxe Exchange Access Lines

	Service Establishment Charge	Monthly Rate	USOC
(a) Per Business Line ¹	\$-	\$-	NA
3. Standard Station Feature (Each Exchange Line terminated in a Prestige Deluxe Service Arrangement)			

	Feature Establishment Charge	Monthly Rate	USOC
(a) Per Business Line	\$10.45	\$5.54	M5A
4. Optional Station Features			
(a) Alternate Answering, per business line	2.09	.73	E9G
(b) Automatic Callback, per business system	151.51	2.46	ACY
(c) Automatic Callback, per business line	2.09	1.20	SAK
(d) Call Forwarding Busy Line, per business line ²	2.09	-	EVB
(e) Call Forwarding Variable, per business line	2.09	.84	EAT
(f) Call Forwarding Variable With Ring Reminder, per business line	2.09	.84	EATRR
(g) Call Pickup, per preset business group	-	.05	E3N
(h) Call Pickup, per business line	2.09	.31	E3P
(i) Call Waiting Terminating, per business line	2.09	.31	ESXP1
(j) Cancel Call Waiting, per business system	38.66	-	C3WPS
(k) Cancel Call Waiting, per business line	-	.52	C3W
(l) Distinctive Ringing and Call Waiting Tone, per business system	78.37	.78	DRR
(m) Distinctive Ringing and Call Waiting Tone, per business line	2.09	5.07	BRT
(n) Ring Reminder - Inhibit, per business line	2.09	-	EATZZ

Note 1: Rates and Charges for an Individual Business Exchange access line apply as specified in Section A3. (T)

Note 2: Monthly rates for Grouping Service in A3.19. apply in addition to the non-recurring charge specified for Call Forwarding Busy Line.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.14 Prestige Deluxe Service (Cont'd)

A112.14.3 Rates And Charges (Cont'd)

B. (Cont'd)

2. Prestige Deluxe Exchange Access Lines

	Service Establishment Charge	Monthly Rate	USOC
(a) Per Business Line ¹	\$-	\$-	NA
3. Standard Station Feature (Each Exchange Line terminated in a Prestige Deluxe Service Arrangement)			

	Feature Establishment Charge	Monthly Rate	USOC
(a) Per Business Line	\$10.45	\$5.54	M5A
4. Optional Station Features			
(a) Alternate Answering, per business line	2.09	.73	E9G
(b) Automatic Callback, per business system	151.51	2.46	ACY
(c) Automatic Callback, per business line	2.09	1.20	SAK
(d) Call Forwarding Busy Line, per business line ²	2.09	-	EVB
(e) Call Forwarding Variable, per business line	2.09	.84	EAT
(f) Call Forwarding Variable With Ring Reminder, per business line	2.09	.84	EATRR
(g) Call Pickup, per preset business group	-	.05	E3N
(h) Call Pickup, per business line	2.09	.31	E3P
(i) Call Waiting Terminating, per business line	2.09	.31	ESXP1
(j) Cancel Call Waiting, per business system	38.66	-	C3WPS
(k) Cancel Call Waiting, per business line	-	.52	C3W
(l) Distinctive Ringing and Call Waiting Tone, per business system	78.37	.78	DRR
(m) Distinctive Ringing and Call Waiting Tone, per business line	2.09	5.07	BRT
(n) Ring Reminder - Inhibit, per business line	2.09	-	EATZZ

Note 1: Rates and Charges for an Individual Business Exchange access line apply as specified in Section A3. (T)

Note 2: Monthly rates for Grouping Service in A3.19. apply in addition to the non-recurring charge specified for Call Forwarding Busy Line.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.16 (DELETED) (Cont'd)

A112.17 Reserved for Future Use

A112.18 ESSX ISDN Service Feature Calling/Called Number Display, All

(Obsoleted 07-11-94, Type D) Service and rates in this section are available for existing customers at existing locations only. Not available for new service, additions to existing service, or moves of existing service to new locations.

A112.18.1 General

- A. The definitions, *terms and conditions* in A112.31 for ESSX ISDN service apply to these offerings except as stated following. (T)
- B. This feature will not be available to additions to existing ESSX ISDN service. The Calling/Called Number Delivery features in A112.31 will be utilized for any such additions.
- C. Existing subscribers to this feature may convert to the flat rate Calling/Called Number Delivery feature in A112.31. Existing customers under contract may not recast this feature at the end of their contract period. Existing customers may continue to pay these obsoleted rates until their contract expires or until such a time that the customer requests additions to their measured rate Calling/Caller Number feature. Once the customer requests additions to their measured rate Calling/Called Number feature, they must subscribe to the new flat rate Calling/Called feature for delivery of the calling telephone number for all Calling/Called Number Delivery lines. For such conversions, the installation charge for the flat rate Calling/Called Number feature in A112.31 will not apply. Appropriate Service Order charges from Section A4. are also not applicable.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service

(Obsoleted 6-03-04, Type D) Obsolete service offering. Service rates and charges are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

A112.20.1 General

- A. MultiServ service (previously marketed as ESSX service and Digital ESSX service) provides an arrangement of switching equipment and station lines for intercommunicating among the station lines and for connection through the local and long distance message network to other subscribers on a dial basis. MultiServ service is furnished from 1AESS, DMS-100, 5ESS and EWSD central office equipment located on Company premises and associated facilities arranged to provide the following basic service capabilities/features:
 - 1. Exchange and long distance message network calls may be made to main stations by dialing the number associated with that main station line or attendant position.
 - 2. Exchange and long distance message network calls may be made from main stations via direct outward dialing.
 - 3. Station-to-station intercommunication via two to seven-digit dialing between stations of the subscriber's system.
 - 4. Outgoing long distance message calls dialed by a main station will be identified by the seven-digit station number. Only calls billed to the subscriber by the Company will be provided this identification.
 - 5. Basic station line hunting.
 - 6. Touch-Tone service.
 - 7. Common recorded announcement interception of calls to unassigned station numbers.
 - 8. Unconditional Satisfaction Guarantee.
- B. MultiServ service will be furnished to subscribers requesting one (1) or more main station lines served by the same central office equipment.
- C. A subscriber's system may be comprised of the following components:
 - Station Links
 - Feature Groups
 - Optional Capabilities
- D. Subscribers to ESSX service from DMS-10, 2BESS and Stromberg Carlson offices will be allowed to retain their service until the central office is converted to a MultiServ service supported switch type or until their ESSX service period of rate stability expires, whichever occurs first. If the central office is converted to a MultiServ service supported switch type prior to expiration of the ESSX service payment period, conversion will proceed as in A112.20.5 following.

A112.20.2 Terms and Conditions

- A. MultiServ service is furnished subject to the availability of facilities and features from central office equipment located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions.
- B. Each system established must consist of a minimum of one (1) main station line.
- C. Main station lines will be comprised of the Station Link (or equivalent) and Feature Groups which include access to the serving central office equipment. Access to the exchange network will be included in the Station Link.
- D. MultiServ service systems must include exchange access and main station lines.
- E. MultiServ service will not be offered in a manner which provides for intercommunication only.

(T)

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.2 Terms and Conditions (Cont'd)

- F. Facilities may be used for direct connections between a subscriber's MultiServ service and other systems primarily for communication between stations of the two systems. Rates and charges for these connection facilities are specified in either Section A13. or Section B3. of the Private Line *Guidebook*. Private facility access charges apply. These facilities, connecting MultiServ service, may be arranged to provide completion of incoming or outgoing exchange and long distance message network through the subscriber's MultiServ service system to or from other systems, provided such connections to the exchange or long distance message network are only made one system at a time. (T)
- G. Feature Groups as listed in A112.20.10 may require customer-provided compatible terminal equipment. (T)
- H. If the subscriber of MultiServ service elects a Measured Rate service, usage charges as specified in Section A3. are applicable on calls to locations outside the subscriber's system in addition to rates and charges in this and other *guidebook* sections for MultiServ service and other associated services. Usage charges are not applicable on calls originated and terminated within the same MultiServ service system, unless the system is equipped with Assumed Dial "9". (T)
- I. Suspension/Denial of Service - MultiServ service may be suspended or denied at the subscriber's request or at the instance of the Company.
 - 1. Suspension at the request of the subscriber will be allowed on the link portion of the main station line at 50 percent of the rate regularly charged. Feature Groups and optional Features outlined in Section A112 will be suspended at no recurring charge during the period of suspension unless otherwise noted. Other rules and restrictions as outlined in Section A2 apply. The subscriber may request this suspension for a maximum of three months in succession. Restoration charges will be applicable per line as specified in Section A4. (T)
 - 2. Denial at the instance of the Company will be allowed for non-payment of rates and charges for MultiServ service and the associated services. Restoration charges will be applicable per line as specified in Section A4. (T)
- J. Directory Listings will be furnished subject to the rates, *terms and conditions* specified in Section A6. A standard Directory Listing will be provided at no charge for each main station line. (T)
- K. Service charges, as specified in Section A4., apply to each station link in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated. (T)
- L. MultiServ service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing as specified in Section A2. (T)
- M. End User Charges as specified for End User Common Access Service in BellSouth Telecommunications Inc., FCC No. 1, Section 4 and Subscriber Line Charges in Section A3. apply as appropriate. For purposes of application of End User Charges only, MultiServ service station lines for use by residents of dormitory living quarters, barracks and nursing homes will be considered residential service. Main station lines terminated in such housing for administrative or business use will be considered business service. (T)
- N. Concessions will not apply to MultiServ service except those allowed to Corporate Communication/Affiliate Billing MultiServ service accounts.
- O. Service order charges will not apply for the provision of Calling Number Delivery Blocking.
- P. During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1. (T)
- Q. Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- R. A mixture of Flat Rate and Measured Rate Local Exchange Service will not be allowed.
- S. ISDN Business Service (ISDN - IBS) lines may be purchased out of Section A42. to be associated with MultiServ service or MultiServ PLUS service. Terms and conditions of MultiServ service and MultiServ PLUS service will apply to these ISDN - IBS lines except as otherwise stated in Section A42. (T)

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.2 Terms and Conditions (Cont'd)

S. (Cont'd)

Each ISDN Basic Rate DSL Access Arrangement will be counted as a MultiServ service or MultiServ PLUS service line in determining the total system size.

MultiServ service Optional Features compatible with ISDN may be purchased for use with these ISDN - IBS lines. MultiServ service Feature Groups are not available for use with these ISDN - IBS lines.

ISDN - IBS lines not associated with a MultiServ service or MultiServ PLUS service may not purchase features from this section of the *Guidebook*.

- T. Expanded local serving Area Calling Plans which are available to MultiServ service and MultiServ PLUS service subscribers in Louisiana include Local Optional Service (LOS) and Local Optional Service B (LOSB). Flat Rate and Measured Rate (LOS) and (LOSB) service available to the subscriber is outlined in Section A3.

A112.20.3 Unconditional Satisfaction Guarantee

- A. If the subscriber is not completely satisfied with MultiServ service within ninety (90) days of the effective billing date, all payments will be handled as indicated in this paragraph.

1. The following charges will be refunded:
 - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in this sub-section for MultiServ service.
 - b. Service charges from Section A4.
2. The following charges will not be refunded:
 - a. End User Common Line Charges as specified in BellSouth Telecommunications, Inc., FCC No. 1, Section 4.
 - b. Usage Charges from Section A3.
3. Customer-provided equipment acquired for use with MultiServ service will not be included in this plan.
4. This guarantee will not apply to transfers of service, moves, conversions or recasts.
5. MultiServ service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
6. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates for that period, not to exceed six (6) months.
7. Subscribers must retain continuous service beyond the ninety (90) days via other Local Exchange Services as offered in Section A3.

A112.20.4 Intercept of Calls

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral.

1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.

Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscriber's MultiServ service systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory number of the caller's system should be consulted.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.4 Intercept of Calls (Cont'd)

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral. (Cont'd)
2. Automatic Number Referral - Incoming calls to a telephone number that has been disconnected or changed may be routed to a mechanized announcement that tells the calling party that they have not reached the number they dialed, the reason the number is not in service and the new number to call, if available. Telephone numbers that are listed in the directory for main station lines will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. For numbers that are not listed, charges from A112.20.13 apply per telephone number referred.

A112.20.5 Conversions

- A. ESSX Service¹ may be converted to MultiServ service as follows:
 1. Nonrecurring charges from this sub-section will not apply.
 2. Termination Liability/Cancellation Charges for original service will not apply.
 3. Service charges from Section A4. will not apply. (T)
 4. Changes, additions or rearrangements for new lines and/or optional features:
 - a. Nonrecurring charges from this sub-section will apply.
 - b. Service charges from Section A4. will apply. (T)
- B. Subscribers of MultiServ service with analog Feature Groups must, upon the conversion of the central office facilities from analog to digital, convert to a corresponding digital Feature Group.
 1. Conversion will be within thirty (30) days of the central office conversion.
 2. Nonrecurring charges from this sub-section will not apply.
 3. Cancellation charges for original service will not apply.
 4. If subscriber had a Rate Stability Plan in effect, it will continue uninterrupted.
 5. Service charges from Section A4. will not apply. (T)
 6. Changes, additions or rearrangements:
 - a. Nonrecurring charges from this sub-section will apply.
 - b. Service charges from Section A4. will apply. (T)
- C. Subscribers of MultiServ PLUS service may convert to MultiServ service.
 1. Cancellation charge, if in effect, will not apply.
 2. Nonrecurring charges from this sub-section will apply.
 3. Service charges from Section A4. will apply. (T)

A112.20.6 Payment Schedules

- A. General
 1. MultiServ service is offered at the rates and charges indicated in this sub-section.
 2. The rates in this sub-section are offered either as month-to-month rates or may be stabilized for periods of 36 to 59 months or 60 to 120 months with a Rate Stability Plan. A subscriber may not have month-to-month rates on a system with Rate Stability.
 3. MultiServ service under month-to-month rates is subject to Company initiated rate changes. (T)

Note 1: Denotes ESSX service - VS, S, M, L or Digital ESSX service - VS, S, M, L.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.6 Payment Schedules (Cont'd)

- A. General (Cont'd)**
4. MultiServ service Station Links will have maximum rates indicated in this *Guidebook* section. These rates may be reduced with thirty day notice to subscribers. Current rates applicable to the Station Links will apply to all subscribers. Subscribers may apply for rates developed and offered via a Contract Service Arrangement as specified in Section A5. (T)
- B. Additions**
A MultiServ service subscriber may add main station lines and/or any feature/capability to the existing system at any time during the period of service.
- C. Disconnects**
1. When a portion of a subscriber's MultiServ service is disconnected, the expiration date of the remaining service will not be affected.
 2. Cancellation charges may be applicable whether the disconnection occurs at the subscriber's request or at the instance of the Company.
 3. A twelve (12) month minimum service period will apply to customers who convert from an ESSX service or Digital ESSX service contract period to MultiServ service. The appropriate cancellation charge (see A112.20.8.C. following) will apply to month-to-month subscribers who terminate their MultiServ service prior to their minimum service period expiration.
- D. Transfer of Contract**
Service may be transferred to a new subscriber at the same location upon prior written concurrence by the new subscriber as specified in Section A2. (T)
- E. Deferred Payment**
Nonrecurring charges may be deferred or installment billed as specified in Section A2. (T)
- F. Prepayment**
Recurring charges may be prepaid as specified in Section A2. (T)
- G. Month-to-Month Payment Plan**
1. The rates indicated in this section are available on a month-to-month basis under the *terms and conditions* in this sub-section. (T)
 2. Month-to-month subscribers may elect to convert to a Rate Stability Plan under the following conditions:
 - a. No credit will be given for payments under the month-to-month payment plan.
 - b. Service at month-to-month rates when converted to the Rate Stability Plan will apply towards fulfillment of the period for a Cancellation Charge.
 - c. The Rate Stability plan will begin with the date requested at the prevailing rates. (T)
 - d. A service order charge as specified in Section A4. will not apply. (T)
- H. Rate Stability Plan**
1. The rates indicated in this section may be stabilized for 36 to 120 months with a Rate Stability Plan under the *terms and conditions* preceding and in this sub-section. (T)
 2. Subscribers who choose this option will have the MultiServ service rates indicated in this sub-section stabilized for 36 to 59 months or for 60 to 120 months at the prevailing rates. Stabilized rates will not be subject to Company initiated increases for the duration of the stabilized period. (T)
 3. Additions to a system that is under a Rate Stability Plan will be added under the Rate Stability Plan in effect and will be made to be coterminous with the MultiServ service under the Rate Stability Plan at the prevailing rate. (T)
 4. All main station lines and optional features/capabilities must be rate stabilized for the same period.
 5. At the expiration of the subscriber's chosen Rate Stability Plan, the subscriber may elect services at rates as currently offered in this *Guidebook*. Once the subscriber's chosen Rate Stability Plan expires, the Company reserves the right to convert the subscriber's account to the month to month rates and charges as outlined in this *Guidebook*. (T)

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.7 Cancellation Charges and Moves of Service

A. Cancellation charges

1. Cancellation charges will apply to subscribers under the Rate Stability Plan and to month-to-month subscribers who do not meet the 12 month minimum service period.
2. Cancellation charges will apply only to the total removal of the subscriber's MultiServ service system.
3. Cancellation charges will be applied where service provided under a Rate Stability Plan is removed prior to the expiration of the Rate Stability Plan (see A112.20.8.C. following).
4. When a subscriber's MultiServ service under a Term Payment Plan is disconnected prior to the expiration of the selected service period as a result of a subscriber requested change to one of the separate services listed following, termination or cancellation charges will not apply when:
 - a. the completed service period is 12 months, and
 - b. the service period of the new arrangement for the separate service equals or exceeds the remaining service period of the disconnected arrangement, and
 - c. the service orders to install the separate service and disconnect the existing service are related together and there is no lapse in service between installation of the separate service and disconnection of the existing service, and
 - d. the service orders are for the same subscriber at the same location.

For the purposes of determining the separate services to which the preceding conditions apply, the following list will be used: (T)

- MegaLink Service
- MegaLink Channel Service
- MegaLink ISDN Service
- LightGate Service

B. Moves of Service

1. A MultiServ service subscriber may move a system within the same jurisdiction (the locations in the state within which the Company is authorized to operate). Service may be moved within the same central office or to another central office.
2. For complete moves within the same central office:
 - a. Cancellation charges will not apply.
 - b. Rate Stability Plan in effect will continue uninterrupted.
 - c. Nonrecurring charges from this sub-section will not apply.
 - d. A change of telephone number is not required. If a change in telephone number is requested, all nonrecurring charges (except charges for station links) apply as if for a new installation.
 - e. Service Charges from Section A4. will apply. (T)
 - f. Changes, additions and/or rearrangements:
 - Nonrecurring charges from this sub-section will apply.
 - Service charges from Section A4. will apply. (T)
3. For complete moves to another central office:
 - a. Cancellation charges will not apply.
 - b. Rate Stability Plan in effect will continue uninterrupted.
 - c. Nonrecurring charges from this sub-section apply as for a new system.
 - d. Service Charges from Section A4. will apply. (T)
 - e. Changes, additions and/or rearrangements:
 - Nonrecurring charges from this sub-section will apply.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.7 Cancellation Charges and Moves of Service (Cont'd)

B. Moves of Service (Cont'd)

4. For partial moves within the same central office:
 - a. Nonrecurring charges from this section will not apply.
 - b. Service Charges from Section A4. will apply. (T)
 - c. Changes, additions and/or rearrangements:
 - Nonrecurring charges from this sub-section will apply.
 - Service Charges from Section A4. will apply. (T)
5. For partial moves to another central office:
 - a. Nonrecurring charges from this sub-section will apply.
 - b. Service Charges from Section A4 will apply. (T)
 - c. Changes, additions and/or rearrangements:
 - Nonrecurring charges from this sub-section will apply.
 - Service charges from Section A4. will apply. (T)

A112.20.8 Common Rates and Charges

A. General

1. Each main station line will be comprised of a Feature Group connected to the subscriber's premises by a Station Link or the equivalent.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.8 Common Rates and Charges (Cont'd)

A. General (Cont'd)

1. Each main station line will be comprised of a Feature Group connected to the subscriber's premises by a Station Link or the equivalent. (Cont'd)
 - a. The rates and charges specified herein for main station and bridged station links are applicable to each main station location and bridged station location respectively to which a customer-provided instrument can be connected.
 - b. Rates for the main station lines of MultiServ service subscribers will be based on the following criteria:
 - Station Link selected.
 - The appropriate Feature Group requested.
 - c. Where main station lines are extended to a premises served by a central office other than the central office providing the telephone number, the interoffice channel will be provided at the rates in I. following of this *Guidebook*. Rates for the MultiServ service Station Link will apply for the connection from the distant central office to the subscriber's premises. Rates from A112.20.8 and A112.20.9 will apply to each main station line so served. (T)
 - d. Exchange Access
 - Exchange Access is provided by means of the Station Link. Usage charges may apply.
 - Presubscription of a Carrier of Preference is specified in Section 13 of the Interstate Access Services Tariff.
2. During selected promotional periods, the Company may conduct a special promotion of MultiServ service or MultiServ PLUS service. Such promotions may also include the waiver of the MultiServ service or MultiServ PLUS service recurring, nonrecurring and/or usage charges.

B. Service Establishment Charge

1. The following charges are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this *Guidebook*. (T)
 - a. Service Establishment Charges
 - (1) Basic Service Establishment Charge

	Nonrecurring Charge	Monthly Rate	USOC
(a) Standard common equipment, each	\$250.00	\$-	M1ACS
(b) Common equipment customized by the Company at the subscriber's request, each ¹	325.00	-	M1ACC

C. Cancellation Charges

1. The following charges are incurred when a total disconnect of a MultiServ service system provided under a Rate Stability Plan occurs prior to the expiration of that Rate Stability Plan.
 - a. Cancellation Charge
 - (1) Per system

	Nonrecurring Charge	USOC
(a) Disconnect in months 1-36	\$3,000	M1BPS
(b) Disconnect in months 37 and thereafter	2,000	M1BPT

Note 1: A subscriber requested change from standard common equipment to customized common equipment will incur the difference between the two charges.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.8 Common Rates and Charges (Cont'd)

D. Training Charges¹ (Cont'd)

3. End User Training (Maximum 20 Students)^{2,3}

	Nonrecurring Charge	USOC MICNE
(a) Per class, per hour	\$120.00	
4. ACD Training - System Managers and Supervisors ^{2,3}		
(a) Initial Training, per hour	120.00	MICAF
(b) Managerial Reports Training, per hour	120.00	MICAG
(c) Optional Agent Training (maximum 20 attendees per class), per hour	120.00	MICAH
5. Attendant Training ^{2,3,4}		
(a) Per console type, per hour	120.00	MICTJ
6. Customized Training ⁵		
(a) Administrative charge, per hour	120.00	MICUK

E. Installation Charges

1. These charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
2. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.

F. Additional Directory Listings apply as specified in Section A6.

(T)

G. Service Charges apply as specified in Section A4. to service establishment, moves and changes of MultiServ service.

(T)

Note 1: Rates in this sub-section apply to charges for training provided by employees of the Company. Certain Company agents, not employees of the Company, may provide end user training under separate charges.

Note 2: This hourly rate is valid for training performed Monday through Friday, excluding legal holidays and must be performed during the business hours of 8 a.m. to 5 p.m.

Note 3: Training will be performed at the hourly rate for administrative charges outside normal business hours.

Note 4: Training addresses features associated with non-data link consoles for all central office types and Electronic Business Sets provisioned as a mini-console for subscribers served by a DMS-100 central office. In the latter case, EBS link(s), feature group(s) and feature charges apply as requested.

Note 5: Includes training provided by the Company, not provided by the CPE vendor, 36 hours/7 day per week training schedules, system training on ACD-MIS or Remote Load Management or special assemblies.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.8 Common Rates and Charges (Cont'd)

H. MultiServ service Bridged Links (Extensions)

These rates and charges are applicable for links bridged in the subscriber's serving wire center:

1. Bridged Links^{1,2}

		Installation Charge	Mo. To Mo. Rate	Rate Stability Monthly Rate		USOC
				36-59 Mo. Plan	60-120 Mo. Plan	
(a)	Located on different premises from main station line on non-continuous property, each	\$-	\$15.00	\$13.75	\$12.50	M1FNX
(b)	Located on different premises from main station line on same continuous property, each	-	15.00	13.75	12.50	M1FCX

2. Extended Bridged Links^{1,2}

(a)	Extended to different premises, different serving wire center, each ³	-	15.00	13.75	12.50	M1FEX
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I. Interoffice Channels

1. Per Non-ISDN channel (for installations completed prior to December 29, 1995)

		Installation Charge Per Channel	Month To Month Fixed Charge	Rate Stability Monthly Fixed		Month To Month Charge Per Mile	Rate Stability Monthly Charge Per Mile		USOC
				36 - 59 Mos. Plan	60 - 120 Mos. Plan		36 - 59 Mos. Plan	60 - 120 Mos. Plan	
(a)	Each	\$240.00	\$48.00	\$44.00	\$40.00	\$-	\$-	\$-	M1GBC
(b)	Per mile	-	-	-	-	.15	.10	.10	M1GBM

2. Per Non-ISDN channel (for installations completed on or after December 29, 1995)

(a)	Each	240.00	30.00	27.00	25.50	-	-	-	M1GBC
(b)	Per mile	-	-	-	-	1.95	1.75	1.65	M1GBM
3. Bridging⁴

(a)	Per channel bridged	100.00	11.25	10.25	9.40	-	-	-	M1GEB
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J. Miscellaneous Terminations (Dial or Touch-Tone operation)

These charges apply in addition to the rates and charges for the associated facilities in other sections of this *Guidebook* and other Company *Guidebooks*. (T)

Note 1: A maximum of three Bridged Links or Extended Bridged Links will be allowed per main station line depending on the availability of facilities.

Note 2: Some services and features are not compatible with the operation of Bridged Links. These services and features include, but are not limited to, ISDN Station Lines, Caller ID, Electronic Business Sets, and Message Waiting Lamp Indication.

Note 3: When the different premises are served from a different serving wire center, rates and charges in A112.20.8.I. also apply.

Note 4: Applies only to Extended Bridged Links. A maximum of three Bridged Links or Extended Bridged Links will be allowed per main station line depending on the availability of facilities.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.10 Feature Groups

- A. General**
1. The quantity of Feature Groups offered will be dependent on the switch type.
 2. Optional capabilities such as Tandem Switching Features, Systems Communication Service, Optional Service Features, Electronic Business Set Service, Multi-Account Service, and Customer Control are located elsewhere in this section. (T)
 3. The features are offered where facilities permit. This will be dependent on the serving central office.
 4. Feature operation may vary based on the serving central office.
 5. Each station line will be associated with one and only one Feature Group.
 6. Combining of features from two or more Feature Groups will not be allowed.
 7. The combining of one or more *unregulated* features with features or services associated with any *guidebook* rate element will not be allowed. (T)
 8. All station lines in the same Multi-Line Hunt group must be equipped with the same Feature Group.
- B. Non-Electronic Business Set Feature Group-Basic is available in all switch types from which MultiServ service is provided and will provide access to the following feature capabilities. These capabilities are not subject to Customer Control and are a part of all Non-Electronic Business Set feature groups unless otherwise noted.**
1. Exchange and long distance message network calls may be made to main station lines and attendant positions by dialing the number associated with that main station line or attendant position.
 2. Exchange and long distance message network calls may be made from main station lines and attendant positions via direct outward dialing.
 3. Station-to-station intercommunication via two to seven-digit dialing between main station lines of the subscriber's system.
 4. Outgoing long distance message calls dialed by a main station line will be identified by the seven-digit main station line number (only calls billed to the subscriber by this Company will be provided this identification).
 5. Touch-Tone service.
 6. Common recorded announcement interception of calls to unassigned/nonworking station numbers.
 7. Basic Hunting (Optional)
- C. 1AESS Feature Groups**
1. Feature Group Capabilities
 - a. Feature Group 1 will provide access to the following feature capabilities only. Hunting is not compatible with this feature group:
 - Automatic Line/Direct Connect
 - Touch-Tone service
 - b. Feature Group 2 will provide access to the following feature capabilities and the Non-Electronic Business Set Feature Group-Basic features:
 - Call Block
 - Call Forwarding Busy Line Fixed
 - Call Forwarding Don't Answer Fixed
 - Call Forwarding Variable
 - Call Hold
 - Call Pickup
 - Call Return
 - Call Selector
 - Dial Call Waiting

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.10 Feature Groups (Cont'd)

D. DMS-100 Feature Groups (Cont'd)

1. Feature Group Capabilities (Cont'd)

1. ACD Feature Group 1 (Non-Electronic Business Set - Agent)¹ will include the following Automatic Call Distribution (ACD) Non-Electronic Business Set feature for ACD Agents, additional features for Non-Electronic Business Sets and the Non-Electronic Business Set Feature Group - Basic features. MultiServ service Optional Features may also be utilized in addition to the features listed in this Feature Group. Hunting is not compatible with this feature group.

- ACD Activate/Deactivate Not Ready
- Call Block
- Call Forwarding Busy Split Destination Programmable
- Call Forwarding Don't Answer Split Destination Programmable
- Call Forwarding Variable
- Call Hold
- Call Park/Call Retrieve
- Call Pickup
- Call Return
- Call Selector
- Call Transfer (System Exception)
- Dial Call Waiting
- Directed Call Park/Directed Call Retrieve
- Make Line Busy
- Preferred Call Forwarding
- Repeat Dialing
- Speed Calling Short
- Three-Way Conference, Consultation Hold, Call Transfer

Note 1: Requires ACD Basic located in A112.20.13.

(T)

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.10 Feature Groups (Cont'd)

D. DMS-100 Feature Groups (Cont'd)

1. Feature Group Capabilities (Cont'd)

m. ACD Feature Group 2 (Non-Electronic Business Set - Agent)¹ will include the following Automatic Call Distribution (ACD) Non-Electronic Business Set feature for ACD Agents, additional features for Non-Electronic Business Sets and the Non-Electronic Business Set Feature Group - Basic features. MultiServ service Optional Features may also be utilized in addition to the features listed in this Feature Group. Hunting is not compatible with this feature group.

- ACD Activate/Deactivate Not Ready
- Call Block
- Call Forwarding Busy Split Destination Programmable
- Call Forwarding Don't Answer Split Destination Programmable
- Call Forwarding Variable
- Call Hold
- Call Park/Call Retrieve
- Call Pickup
- Call Return
- Call Selector
- Dial Call Waiting
- Directed Call Park/Directed Call Retrieve
- Make Line Busy
- Preferred Call Forwarding
- Repeat Dialing
- Speed Calling Short
- Three-Way Conference, Consultation Hold, Call Transfer

Note 1: Requires ACD Basic located in A112.20.13.

(T)

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.10 Feature Groups (Cont'd)

D. DMS-100 Feature Groups (Cont'd)

1. Feature Group Capabilities (Cont'd)

- n. ACD Feature Group 3 (Non-Electronic Business Set - Agent)¹ will include the following Automatic Call Distribution (ACD) Non-Electronic Business Set feature for ACD Agents, additional features for Non-Electronic Business Sets and the Non-Electronic Business Set Feature Group - Basic features. MultiServ service Optional Features may also be utilized in addition to the features listed in this Feature Group. Hunting is not compatible with this feature group.
 - ACD Activate/Deactivate Not Ready
 - Call Block
 - Call Forwarding Busy Split Destination Programmable
 - Call Forwarding Don't Answer Split Destination Programmable
 - Call Forwarding Variable
 - Call Return
 - Data Call Protection
 - Directed Call Park/Directed Call Retrieve
 - Make Line Busy
 - Repeat Dialing
 - Speed Calling Short
- o. ACD Feature Group 4 (Non-Electronic Business Set - Agent)¹ will be provided for ACD Agent main station lines and will include the following Automatic Call Distribution (ACD) Non-Electronic Business Set feature for ACD Agents, additional features for Non-Electronic Business Sets and the Non-Electronic Business Set Feature Group - Basic features. MultiServ service Optional Features may also be utilized in addition to the features listed in this Feature Group. Hunting is not compatible with this feature group. This feature group must be used for ACD 800 service.
 - ACD Activate/Deactivate Not Ready
 - Call Forwarding Variable
 - Three-Way Conference, Consultation Hold, Call Transfer
- p. Electronic Business Set Feature Group - Basic will provide access to the following feature capabilities. These capabilities are not subject to Customer Control. This feature group is required for all non-ACD Electronic Business Set main station lines.
 - (1) Exchange and long distance message network calls may be made to main station lines and attendant positions by dialing the number associated with that main station line or attendant position.
 - (2) Exchange and long distance message network calls may be made from main station lines and attendant positions via direct outward dialing.
 - (3) Station-to-station intercommunication via two to seven-digit dialing between main station lines of the subscriber's system.
 - (4) Outgoing long distance message calls dialed by a main station line will be identified by the seven-digit main station line number (only calls billed to the subscriber by this Company will be provided this identification).
 - (5) Common recorded announcement interception of calls to unassigned/nonworking station numbers.
 - (6) Basic Hunting² (Optional)

Note 1: Requires ACD Basic located in A112.20.13.

Note 2: Electronic Business Set station lines can only be the last line in a series completion hunting arrangement. Other hunting arrangements are not compatible with Electronic Business Set service.

(T)

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.11 Tandem Switching Features (TSF)

A. General

Tandem Switching Features (TSF) provide a group of features for MultiServ service and MultiServ PLUS service designed to enable subscribers to link multiple locations. Tandem Switching Features consist of the following features.

1. Basic Capabilities, Per Node
 - Automatic Route Selection - Deluxe (ARS-D)/Network Automatic Route Selection (N-ARS)/Automatic Alternate Routing (AAR)
 - Traveling Class Mark (TCM)
 - Facilities Restriction Levels (FRL)
2. Automatic Route Selection - Deluxe (ARS-D) Per Line
3. Automatic Alternate Routing (AAR) Per Line
4. Additions, Deletions and/or Changes to Node
5. Uniform Numbering (UN)
6. Additions, Deletions and/or Changes to UN
7. TSF Terminations
 - Per Simulated Facilities Group (SFG)
 - Per Termination in SFG

B. Terms and Conditions

Tandem Switching Features are provided only in association with MultiServ service or MultiServ PLUS service furnished where capabilities exist from central office equipment located on Company premises.

C. Rates and Charges

- (1) Basic Capabilities

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Per node ¹ (1AESS, DMS-100, 5ESS, EWSD [®])	\$950.00	\$6.50	\$6.00	\$5.40	MINBC
(2) Automatic Route Selection - Deluxe (ARS-D)					
(a) Per line, each (5ESS)	-	.15	.10	.05	MINAR
(b) Per line with TCM (5ESS)	-	.30	.25	.20	MINAS
(3) Automatic Alternate Routing (AAR)					
(a) Per line (5ESS)	-	.15	.10	.05	M1NAA
(4) Additions, Deletions and/or Changes					
(a) Per occasion, per node (1AESS, DMS-100, 5ESS, EWSD [®])	32.00	-	-	-	M1NDC
(5) Uniform Numbering (UN)					
(a) Per node (1AESS, DMS-100, 5ESS, EWSD [®])	22.00	1.10	1.00	.90	M1NUN
(6) Additions, Deletion and/or Changes					
(a) Per occasion, per UN (1AESS, DMS-100, 5ESS, EWSD [®])	28.50	-	-	-	M1NCN

Note 1: See A112.20.11.A.1. for availability of functions included in this rate element.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.11 Tandem Switching Features (TSF) (Cont'd)

C. Rates and Charges (Cont'd)

(7) TSF Terminations¹

	Installation Charge	Month To Month	Rate Stability		USOC
			Mos. Plan 36-59	Mos. Plan 60-120	
(a) Per Simulated Facilities Group (SFG) (1AESS, DMS-100, 5ESS, EWSD [®])	\$98.00	\$2.05	\$1.85	\$1.70	MINTS
(b) Per Termination in SFG (1AESS, DMS-100, 5ESS, EWSD [®])	-	2.20	2.05	1.85	MINTT

A112.20.12 Systems Communication Service (SCS)

A. General

1. Systems Communication Service (SCS) is an arrangement that provides calling, with abbreviated dialing, among multiple MultiServ service or MultiServ PLUS service systems. SCS allows users in one MultiServ service or MultiServ PLUS service system to dial four or five digits to reach users in the other destinations included in the SCS arrangement. Destinations included in the SCS arrangement may be PBX, MultiServ service, MultiServ PLUS service, or any other location which may be dialed directly (the subscriber may subscribe to MultiServ service or MultiServ PLUS service at the other locations, but it is not required). The calls can be local or toll.
2. The only function SCS offers to MultiServ service or MultiServ PLUS service subscribers is abbreviated dialing to the other selected locations.

B. Terms and Conditions

1. SCS will allow four or five-digit dialing on a system basis to the subscriber's distant number range. SCS will prefix any Access Code (if required), Home (HNPA) or Foreign Numbering Plan Area (FNPA) (if required), and NXX dialed by the subscriber before routing to the distant location.
2. The four or five-digit abbreviated dialing ranges cannot be duplicated at any other SCS location or destination.
3. MultiServ service or MultiServ PLUS service common equipment is required at each serving central office at which SCS is provided.
4. SCS will be offered only where facilities permit.
5. IntraLATA toll calls will be subject to the applicable rates for the authorized intraLATA toll service selected by the subscriber. InterLATA toll calls will be routed to the Interexchange Carrier (IC) to which the subscriber has presubscribed.
6. When SCS involves more than one subscriber, each subscriber must consent to sharing of information with other subscribers that is necessary for implementation of SCS.

C. Rates and Charges

(1) System Abbreviated Dialing Capability for 100 Numbers

(a) Per system ² (1AESS, DMS-100, 5ESS, EWSD [®])	\$51.00	-	-	-	M2ADA
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(2) Change of SCS Translations

(a) Per system (1AESS, DMS-100, 5ESS, EWSD [®])	\$51.00	-	-	-	M2ACA
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Note 1: Rates and charges for terminations in MultiServ service or MultiServ PLUS service (other than SFGs) are located in A112.20.8.

Note 2: Billing will be in increments of 100 numbers. Partial increments will be rounded up to the next 100.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS
A112.20 MultiServ Service (Cont'd)**A112.20.13 Optional Features (Cont'd)****A. Rates and Charges (Cont'd)**

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
27. Directed Call Pickup, Barge In					
(a) Per line (1AESS, DMS-100, 5ESS, EWSD®)	\$-	\$.15	\$.10	\$.05	M2VPA
28. Directed Call Pickup, Barge In Exempt					
(a) Per line (DMS-100)	-	.15	.10	.05	M2VBD
29. Directed Call Pickup, Non-Barge In					
(a) Per line (1AESS, DMS-100, 5ESS, EWSD®)	-	.20	.15	.10	M2VNA
30. Directed Call Pickup, Non-Barge In Exempt					
(a) Per line (DMS-100, 5ESS)	-	.15	.10	.05	M2VC6
31. Distinctive Call Waiting					
(a) Per system (DMS-100)	59.00	1.20	1.10	1.00	M2WWD
32. Distinctive Ringing/Dial Call Waiting					
(a) Per line (5ESS)	-	.70	.65	.60	M2WR5
33. Distinctive Ringing/Call Waiting with Cancel Call Waiting					
(a) Per line (1AESS, EWSD®)	-	.70	.60	.55	M2WC8
34. Distinctive Ringing					
(a) Per system (DMS-100)	59.00	1.20	1.10	1.00	M2WAD
(b) Per line (system override) (DMS-100)	-	.15	.10	.05	M2WBD
35. Do Not Disturb					
(a) Per line (EWSD®)	1.95	.15	.10	.05	M2XL9
36. Executive Busy Override					
(a) Per line (DMS-100)	-	.50	.45	.40	M2YED
37. Group Intercom					
(a) Per line (DMS-100)	-	.55	.50	.45	M2ZGD
38. Hunting Arrangements					
a. Distributed Line Hunt ¹					
(1) Per line					
(a) Each (DMS-100)	-	.15	.10	.05	M3ALD
b. Multiline Hunt ²					
(1) Per group					
(a) Each (1AESS, DMS-100, 5ESS, EWSD®)	-	2.30	2.10	1.90	M3AMA

Note 1: Multi-Line Hunt is required at the rates and charges indicated in this section regardless of the hunt group line size. (T)

Note 2: With the exception of UCD groups, this is applicable for any hunt group when group size exceeds sixteen lines in all switch types. These rates and charges apply for all Multiline Hunt groups regardless of hunt group size.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.13 Optional Features (Cont'd)

A. Rates and Charges (Cont'd)

38. Hunting Arrangements (Cont'd)

c. Uniform Call Distribution (UCD)

(1) Per UCD group

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Each (1AESS, EWSD®)	\$48.00	\$6.40	\$5.90	\$5.30	M3AG8
(2) Per UCD group					
(a) Each (DMS-100, 5ESS)	48.00	6.40	5.90	5.30	M3AGA
(3) Per line					
(a) Each (DMS-100)	-	.15	.10	.05	M3AUD
39. Loudspeaker Paging, Answer ¹					
(a) Per line (5ESS)	-	.15	.10	.05	M3BP5
40. Message Waiting Audible					
(a) Per line (1AESS, DMS-100, 5ESS, EWSD®)	-	.20	.15	.10	M3CAA
41. Message Waiting Lamp Indication					
(a) Per line (DMS-100)	-	1.55	1.40	1.30	M3CLD
42. Music/Announcement on Hold ²					
(a) Per system (DMS-100, 5ESS)	91.00	17.00	15.50	14.25	M3DS6
(b) Per additional unique announcement, each (DMS-100, 5ESS)	75.00	49.00	45.00	41.00	M3DU6
(c) Per interface to music source, each (DMS-100, 5ESS)	75.00	27.00	24.50	22.25	M3DM6
(d) Music on hold, per line (5ESS)	-	.65	.60	.55	M3DL5
(e) Subsequent change (DMS-100, 5ESS)	38.50	-	-	-	M3DC6
43. Network Speed Calling (DMS-100)					
(a) Per list	155.00	.30	.25	.20	M3ELD
(b) Additions, deletions, and/or changes, per list	41.50	-	-	-	M3ECD
44. Personal Call Screening					
(a) Per system (DMS-100)	59.00	15.25	14.00	12.75	M3FSD
45. Queuing (Incoming)					
(a) Per hunt group (1AESS, 5ESS, EWSD®)	-	7.75	7.10	6.45	M3GQ7
46. Selective Call Acceptance ³					
(a) Per line (DMS-100, 5ESS)	-	.70	.60	.55	M3JA6

Note 1: These charges apply in addition to the rates and charges associated with the termination of the loudspeaker paging trunk as indicated in A112.20.8.J. (T)

Note 2: Rates and charges for Delay Announcement also apply.

Note 3: Can only be provided on the first terminal of a Multi-Line Hunt Group in the 5ESS switch.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.20 MultiServ Service (Cont'd)

A112.20.13 Optional Features (Cont'd)

A. Rates and Charges (Cont'd)

47. Simplified Message Desk Interface (SMDI) (Intraoffice)

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Per SMDI link (1200 bps) ¹ (1AESS, DMS-100, 5ESS, EWSD [®])	\$490.00	\$300.00	\$275.00	\$250.00	M3K2A
(b) Per SMDI link (9600 bps) ¹ (1AESS, DMS-100, 5ESS, EWSD [®])	490.00	320.00	295.00	270.00	M3K9A
(c) Per line arranged in a hunt group associated with an SMDI link ² (DMS-100, EWSD [®])	5.20	-	-	-	M3KMD
48. Speed Calling Long - Individual					
(a) Per line (1AESS, EWSD [®])	-	.20	.15	.10	M3LL8
49. Speed Calling Long					
(a) Per controlling line (30 number list) (1AESS, DMS-100, 5ESS, EWSD [®])	-	.15	.10	.05	M3Y30
(b) Per controlling line (40 number list) (5ESS)	-	.15	.10	.05	M3Y40
(c) Per controlling line (50 number list) (DMS-100, 5ESS)	-	.15	.10	.05	M3Y50
(d) Per controlling line (60 number list) (5ESS)	-	.15	.10	.05	M3Y60
(e) Per controlling line (70 number list) (DMS-100, 5ESS)	-	.15	.10	.05	M3Y70
(f) Per controlling line (80 number list) (5ESS)	-	.15	.10	.05	M3Y80
(g) Per additional line (1AESS, DMS-100, 5ESS, EWSD [®])	-	.15	.10	.05	M3YAA
50. Station Controlled Outgoing Restrictions (DMS-100)					
(a) Per controlling station	225.00	13.25	12.00	11.00	M3NCD
(b) Per restricted station	-	.15	.10	.05	M3NRD
51. Station Message Detail Recording - RAO					
(a) Per system (1AESS, DMS-100, 5ESS, EWSD [®])	165.00	295.00	270.00	250.00	M3PSA
52. Station Message Detail Recording - Premises ³					
(a) Per system (1AESS, DMS-100, 5ESS)	160.00	4.05	3.75	3.40	M3PSB
53. Station Restriction (1AESS, 5ESS)					
(a) Full Incoming and Outgoing, per line	-	.15	.10	.05	M3RF2
(b) Full Incoming, per line	-	.15	.10	.05	M3RC2

Note 1: Private Line circuit with asynchronous modem required.

Note 2: The appropriate hunting arrangement is required at the rates and charges indicated preceding in this Section. In an EWSD[®] central office, the lines associated with these Multi-Line Hunt Groups are required to subscribe to a basic feature group and this optional feature. (T)

Note 3: Requires appropriate rates and charges associated with Network Usage Information Service in Section A32. (T)

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.13 Optional Features (Cont'd)

A. Rates and Charges (Cont'd)

60. ACD Network Management Reports, Per Arrangement^{1,2,3} (DMS-100)

	Installation Charge	Month To Month	Rate Stability		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Analog termination	\$265.00	\$82.00	\$75.00	\$68.00	M3VAD
(b) Digital termination	265.00	82.00	75.00	68.00	M3VDD
61. ACD Remote Load Management, Per Arrangement ⁴ (DMS-100)					
(a) Update capability	200.00	1.50	1.40	1.25	M3WMD
62. Switch-Computer Application Interface (SCAI) Link, Per Arrangement ^{1,5,6} (DMS-100)					
(a) Digital termination	500.00	1,050.00	965.00	875.00	M3XDD

A112.20.14 Electronic Business Set Service

A. General

Electronic Business Set Service provides central office features for use with subscriber premises electronic telephone set equipment served from a DMS-100 central office switch that is equipped to provide the service.

B. Terms and Conditions

1. Each electronic business set will require the Electronic Business Set Feature Package - Basic and the appropriate Station Link. (T)
2. Each electronic business set must have a Primary Directory Number associated with it.

C. Rates and Charges

Requires Electronic Business Set Feature Group - Basic.

Additional optional features are available in A112.20.13. (T)

1. Multiple Appearance Directory Number (MADN)					
(a) Same Telephone Number as PDN or Station Line	-	.35	.30	.25	M4CPA
(b) Not PDN/Station Line, First Appearance	-	.35	.30	.25	M4C1A
(c) Not PDN/Station Line, Additional Appearance	-	.35	.30	.25	M4CAA
2. Per Key, each					
(a) ACD Agent Not Ready Key	-	.25	.20	.15	M4DAF

Note 1: Requires ACD Basic.

Note 2: Includes functionality of Virtual Facility Group (VFG) Option which provides an optional link between a VFG and an ACD group.

Note 3: Requires a dedicated Four-wire Full Duplex analog or digital facility from the Company's central office to the subscriber's premises. Appropriate Private Line Service charges apply.

Note 4: Requires Network Management Reports.

Note 5: Requires a dedicated Four-wire Full Duplex digital facility from the Company's central office to the subscriber's premises. Appropriate Private Line Service charges apply.

Note 6: The Switch-Computer Application Interface (SCAI) Link must be used in conjunction with ACD.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.14 Electronic Business Set Service (Cont'd)

C. Rates and Charges (Cont'd)

2. Per Key, each (Cont'd)

	Installation Charge	Month To Month	Rate Stability		USOC
			Monthly Rate 36-59 Mos. Plan	60-120 Mos. Plan	
(b) ACD Agent Display Queue Threshold Key	\$-	.50	.45	.40	M4DAG
(c) ACD Agent Event Code Logging Key ¹	-	1.70	1.55	1.40	M4DAH
(d) ACD Supervisor Display Queue Status Key, Status	-	.50	.45	.40	M4DAL
(e) ACD Supervisor Display Queue Status Key, Threshold	-	.50	.45	.40	M4DAM
(f) ACD Supervisor Night Service Control Key ²	-	.40	.35	.30	M4DAN
(g) ACD Supervisor Observe Agent Key	-	1.20	1.10	1.00	M4DAO
(h) ACD Supervisor Agent Status Lamp Key	-	.60	.55	.50	M4DAJ
(i) ACD Supervisor Enhanced Observe Agent Key	-	1.20	1.10	1.00	M4DAQ
(j) ACD Supervisor Controlled Interflow Key	-	.20	.15	.10	M4DAR
(k) Autodial	-	.15	.10	.05	M4DKB
(l) Business Set Intercom	-	.15	.10	.05	M4DBT
(m) Direct Station Selection/Busy Lamp Field	-	2.65	2.40	2.20	M4DCU
(n) Group Intercom	-	.55	.50	.45	M4DDV
(o) Group Intercom All Call ³	-	1.40	1.30	1.20	M4DEW
(p) Message Waiting	-	1.55	1.40	1.30	M4DFX
(q) Query Busy Station	-	.15	.10	.05	M4DGY
(r) Query Time/Date	-	.15	.10	.05	M4DHZ
(s) UCD Login/Logout	-	.85	.80	.75	M4DJA
3. Per Set, Per Primary Directory Number, each					
(a) ACD Agent Enhanced Emergency Key	-	.15	.10	.05	M4EAP
(b) Automatic Answerback	-	.15	.10	.05	M4EFP
(c) Basic Display ^{4,5}	-	.25	.20	.15	M4EGP
(d) Call Park/Call Retrieve ⁶	-	.45	.40	.35	M4EHP
(e) Call Transfer, System Exception	-	.15	.10	.05	M4EJP
(f) Directed Call Park/Directed Call Retrieve	-	.15	.10	.05	M4EMP

Note 1: Requires ACD Network Management Reports.

Note 2: Requires Delay Announcement located in A112.20.13.

Note 3: The Group Intercom feature is also required.

Note 4: May not be required with some subscriber premises equipment.

Note 5: Requires compatible subscriber premises equipment equipped for display.

Note 6: The Three-Way Conference, Consultation Hold, Call Transfer feature is also required.

(T)

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.14 Electronic Business Set Service (Cont'd)

- C. Rates and Charges (Cont'd)
 - 5. Per Key List (Cont'd)

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(u) Call Return	\$-	.40	\$.35	\$.30	M4GCN
(v) Call Tracing	-	.90	.85	.75	M4GCP
(w) Call Waiting Terminating including Cancel Call Waiting - All Calls	-	.60	.55	.50	M4GCR
(x) Call Waiting Terminating including Cancel Call Waiting - Incoming Only	-	.15	.10	.05	M4GCS
(y) Denial of Call Tracing Per Successful Trace	-	-	-	-	M4GDB
(z) MADN Ring Forward - Manual	-	.15	.10	.05	M4GDC
(aa) Make Set Busy	-	.15	.10	.05	M4EUP
(ab) Repeat Dialing	-	.15	.10	.05	M4GDD
(ac) Short Hunt	-	.15	.10	.05	M4GDE

A112.20.15 Customer Control

A. Description of Service

1. Customer Control is a feature of MultiServ service and MultiServ PLUS service which utilizes a computer-based operations system accessed via a Company Secure Network. Customer Control allows end users to activate and/or deactivate selected features and/or change certain service options and feature configurations on predesignated Multiserv service or MultiServ PLUS service main station lines. These changes can be performed on a per line or a bulk change basis. Subscriber provided terminal equipment is required for the operation of Customer Control.
The Customer Control feature will interface with the DMS-100, 5ESS, 1AESS, and EWSD® central office switching systems where facilities permit.
2. Customer Control subscribers are subject to MultiServ service *terms and conditions* as stated in A12.20 or MultiServ PLUS service *terms and conditions* as stated in A112.21 following. (T)
3. All features which are available via MultiServ service may not be available for Customer Control from all central offices.
4. The Company will provision the features contained in the most feature rich feature group on all Non-Electronic Business Telephone Set main station lines which are controllable. Depending on the subscriber's serving central office switch type, all features in the most feature rich feature group may not be controllable via Customer Control.
5. Features which can be controlled by the subscriber may only be assigned/provisioned on like MultiServ service or MultiServ PLUS service Station Link type main station lines.
6. Customer Control allows the subscriber to schedule changes for completion by the next business day or for a future business day. Additional priority changes may be requested and the changes completed the same day subject to *Terms and Conditions* in this *Guidebook*. (T)
7. Customer Control is furnished subject to the availability of facilities and features.
8. This feature will be provided to the subscriber as Customer Control - Basic.
9. Customer Control will consist of the following rate elements:
 - a. Customer Control - Basic, Service Establishment - Initial Setup, Per System
 - b. Customer Control - Per Line
 - (1) Initial setup of a subscriber working in a 1AESS central office

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.15 Customer Control (Cont'd)

A. Description of Service (Cont'd)

13. To gain access to the Company's Dial Access network, the subscriber must have one User Identification Code for each System Manager accessing the Customer Control Database. One Security Card will also be required for each System Manager accessing the Customer Control Database. The Security Card may be ordered from E. following. The Security Card rate element will provide for the initial card or for the issuance of multiple cards to different users at the subscriber's premises or for the replacement of lost, stolen or expired cards.

If the subscriber has purchased a Security Card in conjunction with another feature or service offered by the Company, that Security Card may also be used in conjunction with Customer Control. It is up to the subscriber to notify the Company of any existing Security Card so the Company can ensure that the card is validated for multiple features and/or services.

14. Customer Control - Per Line allows the subscriber to activate and/or deactivate any feature which is controllable.

The Company will provision Non-Electronic Business Set subscriber's main station line(s) with the features from the most feature rich Feature Group as described in A12.20.10 preceding when the subscriber orders Customer Control - Per Line as outlined in E. following. The subscriber who orders Customer Control - Per Line from the aforementioned **Guidebook** section will do so in conjunction with ordering MultiServ service or MultiServ PLUS service and will not order a Feature Group from A112.20.10 preceding. (T)

15. The initial provisioning of features on an Electronic Business Set Service subscriber's main station line(s) will be done when the subscriber orders the Electronic Business Set Service basic Feature Group and Electronic Business Set Service features associated with MultiServ service from A112.20.10 preceding. Customer Control - Per Line will be ordered from E. following after MultiServ service or MultiServ PLUS service is working and will give the subscriber the ability to manipulate controllable features.

When a subscriber converts from ESSX Customer Administration Service (ECAS) or Digital ESSX Customer Administration Service (DECAS), as outlined in Section A112., MultiServ service or MultiServ PLUS service must be ordered and provisioned prior to ordering Customer Control. The Company will place the requested MultiServ service feature group and any optional features on the subscriber's line(s). Any controllable features that were provisioned on the subscriber's line via MultiServ service will remain on that line. At the time Customer Control is ordered, the Company will make all controllable features available but will not provision any new features on the subscriber's line(s). Any features which are not controllable via Customer Control must be purchased and provisioned from A112.20.13 preceding. Customer Control - Per Line will be ordered from E. following and will give the subscriber the ability to manipulate controllable features. (T)

The subscriber will be responsible for deactivating features they do not want on main station line(s) which are equipped with Customer Control. The subscriber will also be responsible for placing optional features that are controllable on their main station line(s) which are equipped with Customer Control.

16. The subscriber will be provided one Processor Connection in conjunction with the Service Establishment, Initial Setup. Additional Processor Connections can be obtained from E. following.
17. The subscriber will be provided one User Identification Code in conjunction with the Service Establishment, Initial Setup. Additional codes will be needed if multiple System Managers are accessing the data base at the same time. Additional User Identification Codes can be obtained from E. following.
18. The subscriber will be provided one Data Base setup in conjunction with the Service Establishment, Initial Setup. The Data Base setup includes the feature initialization. Additional Data Base setups can be ordered from E. following.
19. At the subscriber's request, the Company may, on a temporary basis, agree to perform the following Activation/Deactivation/Change functions, as outlined in E. following, for existing MultiServ service or MultiServ PLUS service subscribers:
- Change station features,
 - Delete features from a line or
 - Add new features to a line.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.15 Customer Control (Cont'd)

A. Description of Service (Cont'd)

20. At the subscriber's request, the Company may, on a temporary basis, agree to perform Telephone Number (TN) Swaps for existing or new MultiServ service or MultiServ PLUS service as outlined in E. following. TN Swaps can only be performed for like link type main station lines.
21. At the subscriber's request, the Company may, on a temporary basis, agree to perform the following Activation/Deactivation/Change functions, as outlined in E. following, for existing MultiServ service or MultiServ PLUS service for Electronic Business Set Service subscribers:
 - Change station features,
 - Delete features from a line or
 - Add new features to a line.

The performance of these functions on a Per Key, Per Set, Per Directory Number or Per Key List basis will be determined by the feature(s) that the subscriber has purchased from A112.20.14 preceding.
22. Initial training of the subscriber for up to two System Managers in the use of Customer Control will be provided as the feature is put into service. Any Additional System Managers Training or Subsequent System Manager Training charge will be provided at an hourly rate as outlined in E. following. Prior to receiving this training, the subscriber should attend MultiServ service System Manager training as a prerequisite.
23. Customer Control provides the subscriber with the ability to print standard administrative reports.

B. Terms and Conditions

1. Customer Control is furnished subject to the availability of facilities, telephone numbers and the ability of the software to control the requested feature. (T)
2. Limitations and use of Customer Control as stated in Section A2. will apply. (T)
3. Suspension of service as specified in A112.20.2 preceding is not applicable for this feature. Using Customer Control to suspend MultiServ service or MultiServ PLUS service on a station does not affect the billing on the line. The subscriber will continue to pay appropriate rates and charges on the line. (T)
4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, or its employees, or agents, in connection with this *Guidebook*. (T)
5. To access the Customer Control database, the subscriber must use a voice grade analog line.
6. For main station lines equipped with Customer Control, the subscriber can verify and/or display the assignment of features on a single line, range of station lines or all station lines to determine which station or stations have a particular feature or service option.
7. Certain MultiServ service or MultiServ PLUS service main station lines may be specified by the subscriber to be exempt from the Customer Control feature. Additionally, the Company reserves the right to make station lines inaccessible for Customer Control.
8. Features for Customer Control exempt main station lines must be requested via a Service Order and added by the Company. Rates and Charges in E. preceding apply as appropriate. Appropriate Service Charges specified in Section A4. also apply. (T)
9. Customer Control changes must be entered in conjunction with the following:
 - Prior to Company designated schedules, or
 - As priority changes, or
 - As future dated transactions by the subscriber.
10. Subscribers who order an initial set of Customer Control - Per Line as outlined in E.2. following will be required to order Customer Control - Basic at the same time MultiServ service or MultiServ PLUS service is initially ordered. The subscriber will not order a Feature Group as outlined in A112.20.10 preceding. The Company will provision the subscriber's main station line(s) with the features (for their central office switch type) from the most feature rich Feature Group described in A112.20.10.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.15 Customer Control (Cont'd)

B. *Terms and Conditions* (Cont'd)

11. Subscribers who order Customer Control - Per Line as outlined in E.3. following will be required to order Customer Control - Basic after MultiServ service or MultiServ PLUS service is established. The features which are provisioned on the subscriber's main station line in conjunction with MultiServ service or MultiServ PLUS service will remain. The subscriber may use Customer Control to manipulate any controllable feature.
12. The following types of lines will be restricted from TN Swaps rearrangement capability. Service options and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
 - Station lines assigned to multiline hunt groups.
 - Attendant lines
 - Any MultiServ service or MultiServ PLUS service station line which has a special hardware configuration (e.g., ground start lines and lines having signal distribution points)
 - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
13. Changing the status of a station line from accessible to Customer Control to inaccessible or vice versa, must be done by the Company via a Service Order request. For station lines that are ordered without Customer Control, the appropriate rate element associated with the MultiServ service feature package applies. For station lines that are ordered with Customer Control, the Customer Control - Per Line charge applies. Appropriate Service Order Charges specified in Section A4. apply. (T)
14. The subscriber will be responsible for installation, maintenance and testing of customer-provided compatible terminal equipment (CPE).
15. The Company does not assume responsibility for the compatibility or suitability of the subscriber's (CPE) equipment.
16. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Customer Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
17. Customer Control supports dial-up access security through the use of a Security Card. Customer Control supports access security by requiring login and password identifiers. The subscriber must have one User Identification Code for each System Manager accessing the Customer Control Database. The User Identification Code includes a password and is used in conjunction with the Security Card. In addition, Customer Control ensures that the user can access only their portion of their database.
18. The subscriber will be required to authenticate with a Security Card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the host computer. Once the subscriber has purchased the Security Card, the Company will provide the subscriber with a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in E. following.
19. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
20. The Customer Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's Published Directory Listings that changed as a result of a Customer Control TN Swap. The appropriate Service Charges specified in Section A4. apply. (T)

C. Moves of Service

1. When a subscriber elects to move service from one serving central office to a different switch type serving central office, an additional Database charge as outlined in E. following will apply.
2. Moves of Service *terms and conditions* as outlined in A112.20.7.B. preceding are applicable. (T)

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.15 Customer Control (Cont'd)

D. Application of Rates

1. Customer Control is available on a per line basis to customers who subscribe to MultiServ service or MultiServ PLUS service. All MultiServ service features which are controllable will be subject to the rates outlined in E. following.
2. The appropriate Service Charge(s) specified in Section A4. applies to the subsequent establishment of Customer Control. (T)
3. If Customer Control is ordered at the same time as MultiServ service or MultiServ PLUS service, only one Service Charge is applicable.
4. Changing the status of a station line from accessible to Customer Control to inaccessible or vice versa, must be done by the Company via a Service Order request. Appropriate Service Charges specified in Section A4. apply. (T)
5. The Service Establishment, Initial Setup - Per System charge for Customer Control - Basic is for the initial establishment of the Customer Control feature.
This charge includes the initial Processor Connection charge, the initial User Identification Codes (Per User Login) charge, the initial Database Establishment (Per System) charge and training for up to two System Managers.
ECAS/DECAS subscribers who convert, during their contract period, from the grandfathered ESSX service or Digital ESSX service to MultiServ service or MultiServ PLUS service will have the Customer Control Service Establishment, Per System Installation Charges waived. Service Charges from Section A4. will not apply. (T)
6. A Customer Control - Per Line charge is applicable for each link type main station line that is equipped with Customer Control.
7. Subscribers who order an initial set of Customer Control - Per Line as outlined in E.2. following will be required to order Customer Control at the same time MultiServ service or MultiServ PLUS service is initially ordered. The monthly rate for Customer Control - Per Line will be billed in lieu of the monthly rate for a MultiServ service Feature Group.
8. Subscribers who order Customer Control - Per Line as outlined in E.3. following will be required to order Customer Control after MultiServ service or MultiServ PLUS service is established. The monthly rate for Customer Control - Per Line will replace the monthly rate for a MultiServ service Feature Group.
9. A Processor connection charge is applicable for each additional simultaneous dial access capability desired by the subscriber.
10. The User Identification Code charge is a nonrecurring charge applicable per additional user login requested by the subscriber.
11. The Security Card charge is applicable for each card ordered by the subscriber. This includes replacement of the card regardless of reason for replacement.
12. Activation/Deactivation/Change of a Customer Controllable feature by the Company at the subscriber's request subsequent to the initial installation of an existing Customer Controllable line is billed per change on each Non-Electronic Business Set line and Electronic Business Set System service line or per bulk change on each Non-Electronic Business Set line as described in E. following.
13. At the subscriber's request, the Company may, on a temporary basis, agree to perform Telephone Number (TN) Swaps for existing or new MultiServ service or MultiServ PLUS service. TN Swaps will be charged per line swapped as described in E. following.
14. The Service Establishment, Initial setup provides for the training of two (2) System Managers. Additional System Manager Training is provided by the Company at the subscriber's request. This training is provided at an hourly rate times the number of System Managers trained.
15. Subsequent System Manager Training is provided by the Company at the subscriber's request after the initial training is complete. This training is provided at an hourly rate times the number of System Managers trained.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.15 Customer Control (Cont'd)

E. Rates and Charges

(1) Customer Control Basic, Service Establishment

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Initial Setup, Per System ¹	\$725.00	\$-	\$-	\$-	CCXEN
(2) Customer Control - Per Line, Initial Setup ¹					
(a) Subscriber working in a 1AESS central office ²	-	8.40	7.70	7.00	CCX1A
(b) Subscriber working in a 5ESS central office ²	-	8.40	7.70	7.00	CCX5E
(c) Non - Electronic Business Set subscriber working in a DMS-100 central office ²	-	8.40	7.70	7.00	CCXDM
(d) Subscriber working in a EWSD [®] central office ²	-	8.40	7.70	7.00	CCXEW
(e) Subscriber working in a 5ESS central office ³ (CFBL and CFDA Fixed)	-	8.40	7.70	7.00	CCX5F
(f) Non - Electronic Business Set subscriber working in a DMS-100 central office ³ (CFBL and CFDA Fixed)	-	8.40	7.70	7.00	CCXD1
(g) Subscriber working in a EWSD [®] central office ³ (CFBL and CFDA Fixed)	-	8.40	7.70	7.00	CCXED

Note 1: Appropriate Service Charges as specified in Section A4. apply.

Note 2: The Company will make all controllable features available and will provision the main station line with the features contained in Feature Group 2 as outlined in A112.20.10.

Note 3: The Company will make all controllable features available and will provision the main station line with the features contained in Feature Group 9 as outlined in A112.20.10.

(T)

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.15 Customer Control (Cont'd)

E. Rates and Charges

(3) Customer Control-Per Line, Setup¹

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Electronic Business Set service subscriber working in a DMS-100 central office ²	\$-	\$ 8.40	\$7.70	\$ 7.00	CCXSE
(b) Any subscriber who converts from ECAS/DECAS, MultiServ service or MultiServ PLUS service to Customer Control ³	-	8.40	7.70	7.00	CCXSA
(4) Processor Connection - Dial Access ¹					
(a) Per additional connection	.55	-	-	-	CCXPC
(5) User Identification Codes					
(a) Per additional user login ¹	50.00	-	-	-	CCXUC
(6) Security Card					
(a) Per card ¹	100.00	-	-	-	CCXSC
(7) Additional Database					
(a) Per system ¹	725.00	-	-	-	CCXAD

Note 1: Appropriate Service Charges as specified in Section A4. apply.

Note 2: Features ordered by the subscriber via MultiServ service or MultiServ PLUS service will remain on the subscribers line. However, at the time Customer Control is ordered, the Company will make all controllable features available but will not provision any new features on the subscriber's main station line.

Note 3: At the time Customer Control is ordered, the Company will make all controllable features available but will not provision any features on the subscriber's main station line. Any features which may already be on the main station line will remain. MultiServ service or MultiServ PLUS service must be ordered and the features provisioned prior to ordering this feature. Non controllable features which are available via MultiServ service must be ordered from A112.20.13 preceding.

(T)

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.15 Customer Control (Cont'd)

E. Rates and Charges (Cont'd)

- (8) Activation/Deactivation/Change of Customer Controllable features for existing MultiServ service or MultiServ PLUS service by the Company at the subscriber's request

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Subsequent to initial installation, ¹ per change, per line	\$13.00	\$-	\$-	\$-	CCXCA
(b) Subsequent to initial installation, ¹ per bulk change	25.00	-	-	-	CCXCB
(c) Electronic Business Set Service, ¹ per change, per line	25.00	-	-	-	CCXBS
(9) Completion of TN Swap on Customer Controllable lines at the subscriber's request					
(a) Per line swapped	13.00	-	-	-	CCXTN
(10) System Manager Training - (training for over two System Managers during initial training)					
(a) Per System Manager Trained, per hour ^{1,2}	65.00	-	-	-	CCXAT
(11) Subsequent System Manager Training - (subsequent training provided after initial training is complete)					
(a) Per System Manager Trained, per hour ^{1,2}	65.00	-	-	-	CCXST

A112.21 MultiServ PLUS Service

(Obsoleted 6-03-04, Type D) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

A112.21.1 General

- A. Subscribers requesting one (1) or more main station lines in a system may subscribe to MultiServ PLUS service at the rates, **terms and conditions** specified in this *Guidebook*. These subscribers may apply for rates developed and offered via a Contract Service Arrangement as specified in Section A5. and further modified in A112.21.8 and A112.21.9. (T)
- B. **Terms, Conditions** and Rates from A112.20 apply to MultiServ PLUS service unless specifically amended or abridged herein. (T)

A112.21.2 Terms and Conditions (T)

- A. Charges from Section A3. for Network Access Registers (NARs) apply. Each subscriber to MultiServ PLUS service must subscribe to a minimum of one (1) Network Access Register.

Note 1: Appropriate Service Charges as specified in Section A4. apply. (T)

Note 2: This hourly rate is valid for training performed Monday through Friday, excluding legal holidays and must be performed during the Business Hours of 8 a.m. to 5 p.m. Training outside of the aforementioned days and hours is available via Special Assembly and will be performed at the appropriate time and materials rates.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.21 MultiServ PLUS Service (Cont'd)

A112.21.2 Terms and Conditions (Cont'd)

B. Rates and charges from A112.20 apply for the following:

1. Common Rates and Charges
 - a. Training Charges
 - b. Interoffice Channels
 - c. Miscellaneous Charges
2. Feature Groups
3. Tandem Switching Features (TSF)
4. Systems Communication Service (SCS)
5. Optional Service Features
6. Electronic Business Set Service (EBS)
7. Multi-Account Service (MAS)
8. Customer Control

C. Rates and Charges herein apply for the following:

1. Service Establishment
2. Cancellation Charge
3. Main Station Links

A112.21.3 Unconditional Satisfaction Guarantee

A. The following charges will also be refunded to a MultiServ PLUS service subscriber:

1. Network Access Register recurring charges
2. Grouping recurring charges

(Further explanation regarding Unconditional Satisfaction Guarantee is available in A112.20.3.)

A112.21.4 Intercept of Calls

A. Automatic Number Referral

Telephone numbers that are listed in the directory for main station lines will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. For numbers that are not listed, charges from A112.20.13 apply per number referred.

(Further explanation regarding Intercept of Calls is available in A112.20.4.)

A112.21.5 Conversions

A. ESSX service and MultiServ service may be converted to MultiServ PLUS service as follows:

1. Nonrecurring charges from this sub-section will not apply.
2. Termination liability or cancellation charges for original service do not apply.
3. Service Charges from Section A4. will not apply.
4. Changes, additions and rearrangements:
 - a. Nonrecurring Charges from this section will apply.
 - b. Service Charges from Section A4. will apply.

(T)

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A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.21 MultiServ PLUS Service (Cont'd)

A112.21.5 Conversions (Cont'd)

- B.** Subscribers to analog Feature Groups must convert according to A112.20.5. (Further explanation regarding Conversions is available in A112.20.5.) (T)

A112.21.6 Payment Schedules

Information shown in A112.20.6 is applicable for MultiServ PLUS service. (T)

A112.21.7 Cancellation Charges and Moves of Service

Information shown in A112.20.7 is applicable for MultiServ PLUS service. (T)

A112.21.8 Common Rates and Charges

- A.** Service Establishment Charges
 - 1. The following charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this *Guidebook*: (T)
 - a.** Service Establishment Charges
 - (1) Basic Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Standard common equipment, each	\$350.00	MIACS
(b) Common equipment customized by the Company at the subscriber's request, each ¹	400.00	MIACC

- B.** Cancellation Charges
 - 1. The following charges are incurred when a total disconnect of a MultiServ PLUS service system provided under a Rate Stability Plan occurs prior to expiration of that Rate Stability Plan:
 - a.** Cancellation Charge
 - (1) Per system

(a) Disconnect in months 1-36	10,000.00	M1BPS
(b) Disconnect in months 37 and thereafter	7,500.00	M1BPT
- C.** Directory Listings

A standard Directory Listing will be provided for a main station line (not to exceed the number of NARs) at no charge. For Additional Listings, Designer Listings etc., see Section A6. (T)
- D.** Training Charges - See A112.20.8.D.
- E.** Installation Charges - See A112.20.8.E.
- F.** Additional Directory Listings - See A112.20.8.F.
- G.** Service Charges - See A112.20.8.G.
- H.** Bridged Links - See A112.20.8.H.
- I.** Interoffice Channels - See A112.20.8.I.

Note 1: A subscriber requested change from standard common equipment to customized common equipment will incur the difference between the two charges.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.21 MultiServ PLUS Service (Cont'd)

A112.21.8 Common Rates and Charges (Cont'd)

J. Miscellaneous Terminations (Dial or Touch-Tone Operation)

These charges apply in addition to the rates and charges for the associated facilities in other sections of this *Guidebook* and other Company *Guidebooks*. (T)

- 1. Dedicated Private Facility Access
 - a. Trunk Side Termination
 - (1) See A112.20.8.J.1.a.(1)
 - b. Digital Termination (1.544 Megabits) (DMS-100, 5ESS, EWSD®)
 - (1) Per Termination

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) DS1 circuit, each ^{1,2}	\$90.00	\$ 575.00	\$525.00	\$ 475.00	M1HD1
(b) Per DS0 channel activated ³	18.50	-	-	-	M1HDO

- 2. Miscellaneous Line Terminations
See A2.20.8.J.2.

K. Exchange Access

Network Access Registers (NARs) may be purchased as specified in Section A3.

A112.21.9 Station Links

A. Rates and Charges

- 1. Station links provide service from the subscriber's network interface location to the serving central office location.
 - a. Station Links

	Installation Charge	Mo. To Mo. Rate	Rate Stability Monthly Rate		USOC
			36-59 Mo. Plan	60-120 Mo. Plan	
(1) Flat Rate					
(a) Each	\$-	\$15.00	\$13.75	\$12.50	M4LFA
(2) Measured Rate					
(a) Each	-	14.75	13.50	12.25	M4LRA
b. Station Links for 800 Service Termination					
(1) Flat Rate					
(a) Each	-	15.00	13.75	12.50	M4LFB

Note 1: One installation charge applies when any number of terminations is installed at the same time, per occasion.

Note 2: Recurring charges apply per DS1 circuit terminated regardless of the number of channels activated.

Note 3: One installation charge applies when any number of DS0 channels of the same DS1 circuit are activated at the same time, per occasion, per same group.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.21 MultiServ PLUS Service (Cont'd)

A112.21.10 Feature Groups

Feature Groups for MultiServ PLUS service subscribers are available from A112.20.10.

(T)

A112.21.11 Tandem Switching Features (TSF)

Tandem Switching Features (TSF) for MultiServ PLUS service subscribers are available from A112.20.11.

(T)

A112.21.12 Systems Communication Service (SCS)

Systems Communication Service (SCS) for MultiServ PLUS service subscribers is available from A112.20.12.

(T)

A112.21.13 Optional Features

Optional Features for MultiServ PLUS service subscribers are available from A112.20.13.

(T)

A112.21.14 Electronic Business Set Service

Electronic Business Set Service for MultiServ PLUS service subscribers is available from A112.20.14.

(T)

A112.21.15 Customer Control

Customer Control for MultiServ PLUS service subscribers is available from A12.20.15.

(T)

A112.22 MultiServ Multi-Account Service (MMAS)

(Obsoleted 6-03-04, Type D) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

A112.22.1 General

- A.** MultiServ Multi-Account service is a fully partitioned MultiServ service and/or MultiServ PLUS service for use in an environment serving multiple tenants. The designated area must be wholly within the confines of the serving wire center boundary.
- B.** Rates and conditions for MultiServ Multi-Account service as specified following and where applicable are in addition to the rates and conditions specified for MultiServ service and/or MultiServ PLUS service and the other features and services provided.
- C.** A subscriber account of MultiServ Multi-Account service may be either a Primary Account or a Secondary Account.
- D.** A MultiServ Multi-Account service System consists of a Primary Account with or without Secondary Accounts.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.22 MultiServ Multi-Account Service (MMAS) (Cont'd)

A112.22.1 General (Cont'd)

- E. A Primary Account is the subscriber who accepts responsibility for the coordinating role for the MultiServ Multi-Account service System as specified herein.
- F. A Secondary Account is any MultiServ service or MultiServ PLUS service subscriber of a system other than the Primary Account.

A112.22.2 Terms and Conditions

- A. The provision of MultiServ Multi-Account service is dependent upon the establishment of a Primary Account under the terms and conditions for MultiServ service or MultiServ PLUS service. All other subscribers to a MultiServ Multi-Account service are considered Secondary Accounts. All Secondary Account agreements for MultiServ service or MultiServ PLUS service will be coterminous with the MultiServ service or MultiServ PLUS service of the Primary Account.
- B. The Primary Account accepts responsibility for the training of Secondary Accounts and will provide assistance in the coordination of MultiServ service or MultiServ PLUS service for Secondary Accounts. As a part of the coordinating role, the Primary Account is also responsible for insuring that the minimum system size established for MultiServ service or MultiServ PLUS service is maintained. The Primary Account is responsible for any cancellation charges applicable for the Primary and Secondary Accounts in the MultiServ Multi-Account service System.
- C. MultiServ Multi-Account service will provide partitioned MultiServ service and/or MultiServ PLUS service for each account subscribing to MultiServ Multi-Account service.
- D. Station-to-station calling is limited to MultiServ service or MultiServ PLUS service lines within each MultiServ Multi-Account service. Intercom calling between unaffiliated accounts is not permitted under MultiServ Multi-Account service.
- E. Each subscriber to MultiServ Multi-Account service is subject to all rates, *terms and conditions* of MultiServ service or MultiServ PLUS service as specified and where applicable in A112.20 and A112.21. (T)
- F. Each account will be directly responsible to the Company for all charges associated with its service. The Company will bill each account individually for its service.
- G. Appropriate MultiServ service or MultiServ PLUS service nonrecurring charges will apply as follows:
 1. MultiServ service or MultiServ PLUS service establishment and any installation charges associated with the Primary Account's service for MultiServ service or MultiServ PLUS service will apply to the Primary Account of a MultiServ Multi-Account service System.
 2. MultiServ service or MultiServ PLUS service installation charges will apply to the service associated with the Secondary Account's service.
- H. Appropriate MultiServ service or MultiServ PLUS service recurring rates will apply as follows:
 1. MultiServ service or MultiServ PLUS service establishment and any recurring rates associated with the Primary Account's service for MultiServ service or MultiServ PLUS service will apply to the Primary Account of a MultiServ Multi-Account service System.
 2. MultiServ service or MultiServ PLUS service recurring rates will apply to the service associated with the Secondary Account's service.
- I. The minimum number of main station lines per MultiServ Multi-Account service System will apply as specified for MultiServ service or MultiServ PLUS service in this *Guidebook*. (T)
- J. Each account must designate the preferred carrier for long distance service.
- K. MultiServ service or MultiServ PLUS service features are provided individually to each account. Where the MultiServ service or MultiServ PLUS service permits, features may be provided on a station basis or a system basis. If provided on a system basis, appropriate system charges apply to each account electing this option. (T)
- L. A mix of flat rate and measured/message rate service subscribers within the same MultiServ Multi-Account service System is not permitted except as specified in A112.20.2.T. (T)

A112.22.3 Conversions

- A. For conversion from a stand-alone MultiServ service to MultiServ service under MultiServ Multi-Account service, only a Service Order Charge as specified in Section A4. will apply.

A112. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.22 MultiServ Multi-Account Service (MMAS) (Cont'd)

A112.22.3 Conversions (Cont'd)

- B.** For conversion from a stand-alone MultiServ PLUS service to MultiServ PLUS service under MultiServ Multi-Account service, only a Service Order Charge as specified in Section A4. will apply.
- C.** For conversion from a MultiServ service in a MultiServ Multi-Account service system to a stand-alone MultiServ PLUS service, the *terms and conditions* for conversions in A112.21.5 following will apply. (T)
- D.** For conversion from a MultiServ PLUS service in a MultiServ Multi-Account service system to a stand-alone MultiServ service, the *terms and conditions* for conversion in A112.20.5 will apply. (T)
- E.** For conversion of an individual subscriber within a MultiServ Multi-Account service system from MultiServ service to MultiServ PLUS service or vice versa, the *terms and conditions* in A112.20.5 or A112.21.5 will apply, as appropriate. (T)

A112.22.4 Rates and Charges

A. Common Equipment

1. The following rates and charges are for the MultiServ Multi-Account service feature only and are in addition to the appropriate and applicable service charges, monthly rates, and nonrecurring charges for MultiServ service or MultiServ PLUS service and other services to which MultiServ Multi-Account service subscribers may subscribe. Rates and charges for MultiServ Multi-Account service apply only to each Secondary Account.

a. MultiServ service

(1) Per Secondary Account

	Installation Charge	Rate Stability/ Monthly Rate Maximum	USOC
(a) Each standard common equipment	\$250.00	\$-	M4ASX
(b) Each common equipment customized by the Company at the subscriber's request ¹	325.00	-	M4ACX

b. MultiServ PLUS service

(1) Per Secondary Account

(a) Each standard common equipment	350.00	-	M4ASX
(b) Each common equipment customized by the Company at the subscriber's request	400.00	-	M4ACX

Note 1: A subscriber requested change from standard common equipment to customized common equipment will incur the difference between the two charges.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.23 Reserved For Future Use**A112.24 Reserved For Future Use****A112.25 Reserved For Future Use****A112.26 ESSX Service**

(Obsoleted 09-26-95, Type D) Service rates and charges in this Section are available for inward activity of existing subscribers only as specified following. Not available for new service or moves of existing service to new locations. Moves of existing service will be allowed when a subscriber remains within the same serving central office switch.

Obsolescence Rules

1. Inward activity for ESSX service will be allowed.
2. ESSX service subscribers who have their entire account under a month-to-month payment option will be allowed to maintain their ESSX service at month-to-month rates.
3. ESSX service subscribers who have a portion of their existing service under a month-to-month payment option and a portion of their existing service under a Term Payment Plan may remain under the Term Payment Plan rates and charges outlined in this Section when the Term Payment Plan associated with the Common Equipment expires. For expired Term Payment Plans, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section. (T)
4. ESSX service subscribers under a Term Payment Plan will be allowed to maintain their ESSX service under the rates and charges outlined in this Section when the Term Payment Plan expires. For expired Term Payment Plans, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section. (T)(M)
5. ESSX service subscribers under a Term Payment Plan will have until 11-26-95 to exercise their recast option as described in A112.26.6 for a Term Payment Plan period of not greater than 36 months in length. ESSX service subscribers under a month-to-month payment option will have until 11-26-95 to convert to a Term Payment Plan period of not greater than 36 months in length. (M)
6. Existing ESSX service subscribers who are under a Term Payment Plan may add a new secondary location (SLA) or move an existing SLA of their existing system. (M)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

(M)

A112.26.1 General

- A.** ESSX Service is furnished from No. 1 and 1A Electronic Switching System (ESS) Central Office equipment located on Company premises and associated facilities so arranged as to provide the following basic service features:
- Direct Inward Dialing (DID) and Identified Outward Dialing (IOD) of exchange and long distance message network calls to and from stations and attendant positions of an ESSX service system.
 - Intercommunicating calls between stations of the same ESSX service system
 - Identification by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by the Company will be provided this identification.
 - Common recorded announcement interception of calls to unassigned station numbers
 - Trunk answer any station of incoming primary directory listing calls
 - Basic Station Line Hunting
 - Touch-Tone Service
- B.** ESSX Service will be furnished in four categories, based on the size of the subscriber's system.
1. ESSX service - VS will serve systems with 1-24 main station lines.
 2. ESSX service - 200 will serve systems with 25-200 main station lines except as specified in A112.26.6.A.4.b.
 3. ESSX service - 600 will serve systems with 201-600 main station lines.
 4. ESSX service - XL will serve systems with more than 600 main station lines.
- C.** An ESSX service System may be comprised of the following components.
- Common Equipment¹
 - Network Access¹
 - Main Station Lines¹
 - Terminating Arrangements

Note 1: Every system will include these components.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.1 General (Cont'd)

- C. An ESSX service System may be comprised of the following components. (Cont'd)
- Features
 - 1. The Common Equipment, Network Access and Terminating Arrangements will be at the rates and charges as specified in A112.26.7 and A112.26.12.L. (T)
 - 2. Main Station Line rates will consist of the Intercom charge and the appropriate Exchange Circuit charge. These charges will be located in A112.26.8, A112.26.9 and A112.26.10 for ESSX service - VS, ESSX service - 200, ESSX service - 600, and ESSX service - XL respectively.
 - 3. ESSX Service Line and System Features will be grouped as follows:
 - Group A Line Features
 - Group B Line Features
 - Group B System Features
 - Optional System Features
 - Customer Management Features¹
 - a. Group A Line Features will be offered on a grouped basis to ESSX service subscribers who have selected a Variable Term Payment Plan of 36, 60 or 84 months. Subscribers selecting the one month payment option will be offered the Group A Line Features on an individual basis only.
 - b. Group B Line Features, Group B System Features, Optional System Features and the Customer Management Features will be offered to ESSX service Subscribers subject to the specific requirements within each arrangement.
 - c. An ESSX service - VS or 200 subscriber will select Group A and B Features in A112.26.8. (T)
 - d. An ESSX service - 600 subscriber will select Group A and B Features in A112.26.9. (T)
 - e. An ESSX service - XL subscriber will select Group A and B Features in A112.26.10. (T)
 - f. Optional System Features will be offered to all ESSX service Subscribers in A112.26.12. (T)
 - g. Customer Management Features will be offered to all ESSX service subscribers in A112.26.13. (T)
- D. If the subscriber is not completely satisfied with his ESSX service within ninety (90) days of effective billing date, all payments will be handled as indicated in the following paragraphs.
1. The following charges will be refunded:
 - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in Section A112. for ESSX service.
 - b. Service connection charges from Section A4. (T)
 2. The following charges will not be refunded:
 - a. Recurring charges for Network Access Registers and Grouping as specified in Section A3. (T)
 - b. End User Common Line Charges as specified in BellSouth Telecommunications, Inc. FCC No. 1.
 3. Customer provided equipment acquired for use with ESSX service will not be included in this plan.
 4. ESSX service provided under the One Month payment option is not eligible.
 5. Subscribers provided ESSX service via Special Contract arrangements may negotiate a satisfaction plan on an individual case basis.
 6. This guarantee will not apply to transfers of service, moves, conversions, or recasts.

Note 1: ESSX service systems subscribing to the CSR Feature in A112.26.13 must select CSR Changeable Features subject to the rates, *terms and conditions* in A112.26.13. (T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.1 General (Cont'd)

- D. If the subscriber is not completely satisfied with his ESSX service within ninety (90) days of effective billing date, all payments will be handled as indicated in the following paragraphs. (Cont'd)
 - 7. ESSX service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
 - 8. Subscribers requesting an extension of the 10 day disconnection interval to accommodate installation of a replacement product/service, will be billed the contracted recurring rates for that period, not to exceed six (6) months.
 - 9. Subscribers must retain continuous service beyond the ninety days via other Local Exchange services as offered in Section A3. (T)

A112.26.2 Terms and Conditions (T)

- A. ESSX service is furnished subject to the availability of facilities and features from a No. 1 or 1A Electronic Switching System located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. Major additions to and or major relocations of systems are subject to the same **terms and conditions** as initial installations. (T)
- B. Certain Auxiliary Services are available on an individual main station line basis and are subject to the capabilities of the serving ESS central office.
- C. Optional Service features in this and other **guidebook** sections may be offered for use with compatible customer provided terminal equipment. (T)
- D. All console functions by the attendants at the subscriber's premises are performed at the expense of the subscriber and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.
- E. All ESSX service main station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with ESSX service.
- F. Tie lines for direct connections between a basic ESSX service system and other systems are provided primarily for communication between stations of the two systems. In such cases, tie line mileage and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the ESSX service system to or from another system (ESSX service or non-ESSX service) provided such connections to the exchange or long distance network are only made at one system at a time.
- G. Where completion of incoming and outgoing local and long distance calls through an ESSX service system is furnished to or from main station lines of a separate ESSX service system in another exchange or a non-ESSX service system in the same or different exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the **terms and conditions** specified. (T)
 - 1. Rates and Charges specified in the Private Line **Guidebook** apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements as specified. (T)
 - 2. ESSX service optional feature charges as outlined apply for each trunk terminated main station line as offered, as appropriate. (T)
- H. Where the lines are arranged to switch calls through the ESSX service system to or from one or more tie lines or private lines, charges for Dial Cut-through Arrangement as specified shall apply per tie line so equipped. The charge is in addition to the regular charges for the facilities connecting the systems. (T)
- I. Dormitory service is furnished in accordance with the **terms and conditions** for Dormitory Communications Service specified in Section A13. (T)
- J. A system may not be provided for Intercommunication (standalone) service only. Access to the exchange network must be provided.
- K. A mixture of Flat Rate and Measured Rate Service will not be allowed within a single customer system or in an ESSX service/Subsidiary System Arrangement situation. (T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.2 Terms and Conditions (Cont'd)

- L.** Suspension of Service (T)
- With the exception of Network Access Registers, neither partial nor complete temporary suspension of ESSX service is permitted.
- M.** Zone Charges do not apply to ESSX service.
- N.** A twelve month minimum service period shall be required if the subscriber's system is an ESSX service - 600 or ESSX service - XL. The normal minimum service period as specified in Section A2. applies for ESSX service - VS and 200. (T)
- O.** Touch-Tone service will be furnished subject to the *terms and conditions* specified in Section A13. (T)
- P.** Directory listings will be provided subject to the *terms, conditions* and rates in Section A6. (T)
- Q.** The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of an ESSX service system is limited by the number of network access registers subscribed to by the customer. Each Network Access Register (NAR) may be arranged for Two-way, One-way incoming or One-way outgoing operation depending upon the option of the customer at the time the NAR is installed. When a change in the operation of a NAR is requested by the customer, the Secondary Service Charge as specified in Section A4. is applicable. The Line Connection and Line Change Charge in Section A4. are applicable to ESSX service Network Access Registers. (T)
- R.** Except where A112.26.6 is applicable, the ESSX service installation charges are in addition to regular Premises Work Charges, Service Connection Charges, move, change and installation charges covered in this and other Company *guidebooks*. (T)
- S.** ESSX service installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a predetermined period of time in accordance with existing *guidebook* and/or administration provisions. (T)
- T.** If the ESSX service subscriber elects a Measured Rate Service option, Measured Rate Service usage charges in Section A3. are applicable on calls to locations outside the subscriber's ESSX service system in addition to the rates and charges in this and other *guidebook* sections for ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same ESSX service system. (T)
- U.** ESSX service main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement or Directory Assistance (e.g. 211, 611, 811 and 900 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 10XXX and 101XXXX). InterLATA calls dialed 0- (operator handled) calls cannot be restricted at this time. The term "Public Announcement Services" as used herein are those services which, in the judgment of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the central office serving the ESSX service systems subscribing to this service arrangement.
1. At the time a code restriction arrangement is installed, the system will be arranged for the code restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the appropriate Secondary Service Charge as specified for a change in line termination applies per main station line affected except that no such charge applies when the code restriction arrangement is disconnected in its entirety.
 2. Where code restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
 3. Code Restriction Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be billed in the normal manner.
- V.** Station Dial Code Screening arrangement restrictions are not assured. This feature is intended to limit main station line direct dialed outgoing calls, but such calls may in certain circumstances be completed and will be billed in the normal manner.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.2 Terms and Conditions (Cont'd)

(T)

AD. Calling Number Delivery Blocking - Permanent

This feature enables certain customers to prevent the transmission of their Directory Number and/or Directory Name on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is in operation on a continuous basis.

If the preassigned access code for Calling Number Delivery Unblocking is dialed on a line that is provisioned with Calling Number Delivery Blocking - Permanent, the Directory Number and/or Directory Name will be delivered.

Calling Number Delivery Blocking - Permanent is available upon request to certain customers as described following:

Domestic violence intervention agencies, state and county department of human resource shelters and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without blocking.

A112.26.3 Definitions

ACCESS CODE RESTRICTION GROUP (ACRG/CAT CODES)

An ACRG will allow stations (assigned to that ACRG) access to predefined facilities. Station access to facilities is restricted by the station ACRG assignment to the predefined facilities. Up to eight ACRGs can be established by the Company for each ESSX service group.

ACCESS LINES TO CUSTOMER ORIENTED FACILITIES

Allows dial access from ESSX service for connection to customer oriented facilities. (Recorded Telephone Dictation, Dial Code Sending Equipment and Loudspeaker Paging).

ADVANCED PRIVATE LINE TERMINATIONS

See Miscellaneous Line Terminations.

ASSUMED DIAL '9'

Utilizes central office capabilities to allow the main station line equipped to access the network without dialing '9' (provided on all lines in a system).

ATTENDANT ACCESS CIRCUIT

An attendant access circuit connects customer provided attendant terminal equipment to the serving central office. These circuits are used for the completion of calls directed to the attendant, extension of those calls to stations and attendant assistance for stations.

ATTENDANT CALL-THROUGH TEST

This feature provides the large business customer with the ability to select tie trunks, FX trunks, network access facilities, and intermachine groups from a CPE terminal. From one location, the customer attendant can dial up, and test and busy/verify these facilities.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.3 Definitions (Cont'd)

ATTENDANT CAMP-ON

This feature allows incoming listed number calls, which the attendant attempts to complete to a busy main station line, to be held waiting and then automatically connected when the called main station line becomes available. An indication of camp-on (tone) will be given to the busy main station line each time the attendant attempts a completion.

ATTENDANT CONFERENCE

Using a six port conference circuit, an attendant may interconnect up to five conferees on one call. The sixth port is required for attendant access. Main station lines that are permitted dial access to the Attendant Console equipped with the conference feature are the only main station lines that can initiate this feature.

ATTENDANT CONTROL OF FACILITIES

Attendant Control of Facilities is a console attendant position optional service arrangement which permits the system attendant to restrict the dial access of all main station lines to FX, WATS, CCSA, SCAN, IPSCS, ETS, OCC and tie line terminations associated with that system. When such restriction is in effect, attempted outward dialed calls will be routed to the attendant.

ATTENDANT EMERGENCY OVERRIDE

This feature allows an attendant to override a main station line busy condition set by a make busy key. The attendant dials an access code plus the extension number and will terminate to the specific main station line dialed, regardless of call forwarding, series completion or multiline hunt arrangements.

ATTENDANT POSITION

Attendant position is where customer provided terminal equipment is utilized for attendant control and call connecting functions.

ATTENDANT SERVICE

Incoming calls to the main listed number are answered by an attendant, who may complete the call to the desired main station line by means of the Call Transfer feature.

An unrestricted and semirestricted main station line user may dial the attendant over attendant lines to secure help in the completion of an outgoing call by means of the Dial "0" calling auxiliary attendant feature as offered in this *Guidebook*. (T)

AUTOMATIC CALLBACK

Automatic Callback permits a main station line user who attempts an intercommunication call to a busy main station line to be automatically connected to that line when both called and calling lines are subsequently idle. Automatic Callback is only operational for intercommunication calls between main station lines served by the same No. 1 or a ESS customer group.

A calling main station line is permitted only one Automatic Callback request at a time. The called main station line is limited to only one request at a time for Automatic Callback. Once requested, Automatic Callback will remain active for a period not to exceed thirty minutes unless deactivated by the calling main station line.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.3 Definitions (Cont'd)

DIAL CUT-THROUGH ARRANGEMENTS

See Miscellaneous Line Terminations

DIAL THRU ATTENDANT (DTA)

The ESSX service DTA feature allows main station line users to complete dialing on other than station-to-station calls after the attendant selects the trunk facility.

DIALTONE PROVISIONING (DialTone II)

This feature will provide ECAS customers with the capability of requesting new service on stations through ECAS as well as the ability to disconnect service on existing stations.

Two options are available.

Option 1 - allows the customer to subscribe to reserved loop facilities as described in A112.26.13.

(T)

Option 2 - the ECAS customer has no reserved facilities and places an order via ECAS for new service.

DIRECT CONNECT NUMBER

See Hot Line Station.

DIRECT INWARD DIALING

Incoming calls from the exchange or toll network may be dialed directly to complete to any main station line served by the ESSX service main switching equipment without the help of an attendant.

DIRECT OUTWARD DIALING

Outward calls may be dialed directly from any unrestricted main station line served by the ESSX service main switching equipment without the help of an attendant.

DIRECTED CALL PICKUP - WITH BARGE-IN

This feature allows calls directed to a main station line with the Directed Call Pickup feature to be answered by any main station line in the pickup group. This is accomplished by dialing an access code followed by the extension number of the main station line to which the call was directed. If the main station line has already answered, a three-way connection is established. To be arranged for Directed Call Pickup, the main station line also must be arranged for regular Call Pickup. Directed Call Pickup may be used for Trunk Answer Any Station purposes. Charges for Directed Call Pickup are applicable to the terminating or "called" main station line.

DIRECTED CALL PICKUP - WITHOUT BARGE-IN

The Directed Call Pickup - Without Barge-In feature allows a main station line user to pick up an unanswered call to another ESSX service main station line equipped with Directed Call Pickup by dialing a special answer code plus the number of the main station line being rung. If the main station line being rung has already answered busy tone will be returned to the main station line user dialing the answer code and station line number. To be arranged for Directed Call Pickup - Without Barge-In, the main station line does not have to be arranged for regular Call Pickup or Directed Call Pickup. Charges for Directed Call Pickup - Without Barge-In are applicable to the originating or "calling" main station line.

DISTINCTIVE RINGING AND CALL WAITING TONE

Distinctive Ringing and Call Waiting Tone are furnished in different classes which permit main station line users to identify the source of calls. These three classes identify:

Class	Call Source
A	Intercommunication
B	Direct inward dialed local and toll Attendant completed CCSA access line Tie Line
C	Preemptible SCAN access line Dial Call Waiting Call Waiting - Originating Console night service arrangement

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.3 Definitions (Cont'd)

REPEAT DIALING

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed. In some locations, due to technological limitations, Repeat Dialing must be purchased with Call Return.

RING-BACK QUEUE

See Queuing

SELECTED CUSTOMER CONTROL OF FACILITIES

Selected Customer Control of Facilities is an optional feature which allows an ESSX attendant to control dial access to an individual facility group. The facility group may be real or simulated facilities. Selective Customer Control of Facilities allows an attendant to control access to a particular facility group through activation and deactivation of a customer provided key connected to the Master Scan Point of the facility group. One key is associated with one facility group. All traffic, regardless of source, is denied access to the affected facility group once Selected Customer Control of Facilities is activated. When the facility group is part of an Automatic Route Selection - Basic or ARS - Deluxe route pattern, calls will automatically route to the next facility group in the routing pattern. If there is no alternate route, the call will receive normal reorder treatment.

SIMPLIFIED MESSAGE DESK INTERFACE

Provides a method to forward calls via Call Forwarding Busy/Don't Answer/Variable to one or more message desk attendants served by Uniform Call Distribution with optional queuing and delay announcement feature. Additionally, information can be transmitted via an Input/Output channel to a customer provided premises minicomputer to display the number called and the type of call forwarding used.

SINGLE DIGIT DIALING OR ABBREVIATED DIALING FOR SERVICES

Provides ESSX main station lines the ability to dial a one- or two-digit code to reach selected lines within the ESSX system. Also provides the ability to use variable length codes by means of timing. Abbreviated dialed calls are completed to predesignated main station lines. This feature may also be used to reach particular internal facilities such as dial dictation equipment. Abbreviated dialing is not required where regular "IXX" or "level" access codes are utilized without conflict in the numbering plan.

SPEED CALLING

Lets the main station line user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number. Telephone numbers, including routing codes, are limited to a maximum of sixteen digits. The service is offered in repertory sized of six and thirty. With the six list, the user will dial a one-digit code; with the thirty number list, the main station line user will dial a two-digit code.

SPLIT SERVICE OFFERING

This feature permits segregation of ESSX service main station lines for a customer into separate groups, thereby enabling each group to have a different set of common features. Typically hotel/motel administrative telephones will utilize DID, AIOD, consultation hold, add-on and call forwarding features. The guest room telephones usually will not be equipped with these features and a split service offering should be used at appropriate *guidebook* rates. Splitting the service in this manner allows all other No. 1 ESS main station line user features on an optional basis, thus enhancing the versatility of the administrative telephones.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.5 Conversion (Cont'd)

B. Replacement of Number 1/1A ESS Central Office Equipment

1. The rates and charges in this and other *Guidebook* sections for ESSX service and the associated features and services will continue to apply to existing ESSX service subscribers served at a location that is converted through no desire or fault of the subscriber to other than Number One ESS central office equipment. Should one of the aforementioned existing subscribers wish to utilize features and/or services specific to the non-Number One ESS equipment, the billing for that customer's system will be converted to charges appropriate for the central office equipment providing his service. (T)

A112.26.6 Payment Plans

A. General

1. ESSX service is offered under the Variable Term Payment Plan *terms and conditions* in Section A2., excepting and as specified following. (T)
 - a. The contract periods are as follows.
 - 1 Month Variable Term Payment Plan
 - 84 Month Variable Term Payment Plan
 - b. The following items may be placed under contract.
 - Main Station Lines
 - Line Feature Options
 - Optional Service Features
 - System Common Equipment
 - Terminating Arrangements
2. The monthly rate for ESSX service is dependent upon the contract duration selected by the customer.
3. The monthly rate for ESSX service under the Variable Term Payment Plan for the period of 84 months is subject to Company initiated rate increases of not more than 6 percent in any annual period and not more than the following amounts over the entire contract periods.

Contract Period	Maximum Percent Increase Over Total Contract Period
84 Months	10

4. ESSX service - VS and 200 will be limited to subscribers having 4-200 main station lines except as specified b. following.
 - a. An ESSX service - VS or 200 subscriber may have an 84 month contract period for any or all of his total system size with the remainder to be under the one month contract period.
 - (1) Group A and Group B Line Features may be added under any of the payment plan options.
 - (2) Group B System Features, Auxiliary Attendant Features, or Optional Service Features may be added under any of the payment plans subject to the above features not being added for a contract period of shorter duration than the contract period associated with the ESSX service Common Equipment.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.6 Payment Plans (Cont'd)

A. General (Cont'd)

4. ESSX service - VS and 200 will be limited to subscribers having 4-200 main station lines except as specified b. following. (Cont'd)
 - b. An ESSX service - VS subscriber may add station lines up to 30 lines and:
 - (1) Add those lines and associated Group A line features at the one month rate specified for ESSX service - VS or,
 - (2) Resubscribe the entire system under the payment periods as offered for ESSX service - 200.
 - (3) There will be no termination liability.
 - c. An ESSX service - 200 subscriber may add station lines up to 220 lines, and:
 - (1) Add those lines and associated Group A line features at the one month rate specified for ESSX service - 200 or,
 - (2) Resubscribe the entire system under the payment periods as offered for ESSX service - 600 or ESSX service - XL.
 - (3) There will be no termination liability.
 - (4) Subscribers will be liable for the difference in Common Equipment installation charges between ESSX service - VS, ESSX service - 200, ESSX service - 600, or ESSX service - XL.
5. ESSX service - 600 will be offered to subscribers with 201-600 main station lines.
 - a. An ESSX service - 600 subscriber may have an 84 month contract period for any or all of his total system size with the remainder to be under the one month contract period.
 - (1) Group A and Group B Line features may be added under any of the payment plan options.
 - (2) Group B System features, Auxiliary Attendant Features, or Optional Service Features may be added under any of the payment plans subject to the above features not being added for a contract period of shorter duration than the contract period associated with the ESSX service Common Equipment.
 - b. An ESSX service - 600 subscriber may add station lines up to 660 lines and add those lines and associated Group A and Group B Line Features at the one month rate specified for ESSX service - 600, or resubscribe the entire system under the contract periods as offered for ESSX service - XL. There will be no termination liability. Subscriber will be liable for the difference in installation charges between ESSX service - 600 or ESSX service - XL.
6. ESSX service - XL service will be offered to subscribers with more than 600 main station lines.
 - a. An ESSX service - XL subscriber may have an 84 month contract period for any or all of his total system size with the remainder to be under the one month contract period.
 - Group A and B line features may be added under any of the payment plan options.
 - Group B System Features, Auxiliary Attendant Features, or Optional Service Features may be added under any of the payment plans subject to the above features not being added for a contract period of shorter duration than the contract period associated with the ESSX service Common Equipment.

B. Expiration of Contract Period

1. ESSX service - VS 200, 600, and XL customers must, upon the expiration of their contract
 - a. select a new contract period as offered in the current *guidebook* (a Secondary Service Charge will apply), or (T)
 - b. revert to the current *guidebook* rates for the one month payment option if at the request of the customer (a Secondary Service Charge will apply), or (T)
 - c. revert to the current *guidebook* rates for the one month payment option if at the instance of the Company (a Secondary Service Charge will not apply). (T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.6 Payment Plans (Cont'd)

B. Expiration of Contract Period (Cont'd)

2. An ESSX service - VS, 200, 600, or XL customer may at any time during his selected contract period recast for an equal or longer contract period at the current *guidebook* rates subject to the following conditions. (T)
 - a. No credit will be given for payments made during the formerly selected period.
 - b. Nonrecurring charges will not be reapplied.
 - c. The new payment period begins with the date requested.
 - d. No termination charge applies for the former payment period.
 - e. A Secondary Service Charge will apply.
3. An ESSX service - VS, 200, 600, or XL customer may at any time during his selected contract period recast for a contract period shorter in length than the time remaining in the existing service agreement, subject to the following conditions.
 - a. No credit will be given for payments made during the formerly selected period. However, nonrecurring charges will not be reapplied.
 - b. The new payment period begins with the date requested.
 - c. A termination charge applies to the former payment period.
 - d. A Secondary Service Charge will apply.

C. Disconnects

1. When facilities are disconnected from a system for which the current payment period is longer than one month, the expiration date of the remaining service will not be affected.
2. Facilities disconnected from a system prior to the expiration date of the payment period for such service will require termination charges for premature disconnection if applicable.

D. Supersedure

Service may be transferred to a new customer at the same location upon prior written concurrence by the new customer. The new customer will be subject to all provisions currently in effect for the previous customer. *Terms and conditions* concerning transfer of service between subscribers as stated in other sections of this *Guidebook* also apply under the Variable Term Payment Plan. (T)

E. Deferred Payment

1. Payment of nonrecurring charges for ESSX service may be deferred over the length of the customer's Variable Term Payment Plan or a shorter period (in annual increments) subject to the conditions specified in this paragraph.
 - a. The charges to be deferred must be among the following types.
 - Installation
 - Service Establishment
 - b. The customer must select a payment longer than one month.
 - c. The total amount of nonrecurring charges as defined in A112.26.6.E.1.a. may be deferred.
 - d. The minimum amount deferrable per ESSX service System is \$2000.00.
 - e. Interest on deferred amounts will be calculated at the rate set forth in the deferred payment agreement executed by the customer. The interest rate to be charged on deferred payments will be revised periodically by the Company. If, in the judgment of the Company, the maximum interest rate allowed by law is insufficient to cover the costs of providing the deferred payment option, the Company will suspend the availability of said option until such time as the costs of providing said option can be recovered through the application of a lawful interest rate. Suspension of the deferred payment option will not affect customers who have executed a deferred payment agreement prior to the effective date of such suspension.
 - f. The deferred charges (including calculated interest) will be prorated on a monthly basis over the selected deferral period length.
 - g. All deferred charges must be paid in full when the customer

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.6 Payment Plans (Cont'd)

G. Termination Liability (Cont'd)

9. When a subscriber's ESSX service under a Term Payment Plan is disconnected prior to the expiration of the selected service period as a result of a subscriber requested change to one of the separate *guidebook* services listed following, termination or cancellation charges will not apply when: (T)
- a. the completed service period is 12 months, and
 - b. the service period of the new arrangement for the separate *guidebook* service equals or exceeds the remaining service period of the disconnected arrangement, and (T)
 - c. the service orders to install the separate *guidebook* service and disconnect the existing service are related together and there is no lapse in service between installation of the separate *guidebook* service and disconnection of the existing service, and (T)
 - d. the service orders are for the same subscriber at the same location.

For the purposes of determining the separate *guidebook* services to which the preceding conditions apply, the following list will be used: (T)

- MegaLink Service
- MegaLink Channel Service
- MegaLink ISDN Service
- LightGate Service

- H. The Company reserves the option to provide ESSX service at any size and distance from the serving central office under a Contract Service Arrangement basis under the *terms and conditions* in Section A5. if, in the Company's judgment, there is reasonable potential for uneconomic bypass or due to competitive alternatives, the market price for the service is above our cost to provide this customer's service but below the *guidebook* rate. (T)

I. Credits and Surcharges

A surcharge that is equivalent to the charge for access to an interexchange carrier over a PBX trunk will apply to each Network Access Register. For each ESSX service line a credit will be applied which, when combined with the preceding surcharge and with charges applied to ESSX service lines for access to interexchange carriers, will provide a monthly net billing equal to the interexchange carrier access charge for a PBX trunk multiplied by the number of the subscriber's Network Access Registers.

J. Moves of Service

1. A ESSX service subscriber may move a system under their Term Payment Plan within the same jurisdiction (the locations in the state within which *the Company* is authorized to operate) and will not incur termination charges if central office and existing loops of the system to be moved, are reusable during the current engineering interval. Installation charges will apply at the new location as appropriate.

A112.26.7 Common Service Items

A. *Terms and Conditions* (T)

1. Station Lines

- a. The rates and charges specified herein for main stations provide for main station line components. The main station line consists of all facilities including intercommunication and outside plant facilities from the system dial switching equipment to the Network Interface of the main station line.
- b. The rates and charges specified herein for main station lines are applicable to each main station location to which a customer-provided instrument can be connected.
- c. Rates for the main station lines of ESSX service - VS, 200, 600 and XL customers will be based on two criteria
 - (1) main station group size, and
 - (2) distance from the serving central office.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.7 Common Service Items (Cont'd)

A. *Terms and Conditions* (Cont'd)

1. Station Lines (Cont'd)
 - d. The total main station group size will consist of main station lines and attendant access lines for all locations served by the same system.
 - e. The distance band will be based on airline mileage from the serving central office to the Network Interface Location.
 - (1) Where main stations are in a foreign exchange or foreign central office area the distance band will be calculated from the FX or FCO to the Network Interface Location.
 - (2) Systems with more than one location served by the same ESSX service control group will calculate the distance band per location.
 - f. In A Different Central Office Serving Area
 - (1) The rate of ESSX service in a foreign exchange or foreign central office area is the monthly rate for the ESSX service desired, plus a foreign exchange or foreign central office mileage charges. When a wire center serves a portion of two different exchanges or the whole of one exchange and a portion of the other, the rates for intraexchange interoffice channel as stated in A9.2 apply between the wire center in one exchange and the wire center(s) in the other exchange whose serving areas are contiguous, provided facilities for the interoffice channel are routed in this manner. Otherwise, the rates for interexchange service as stated in A9.1 apply to channels provided between the two exchanges. This applies to both ESSX service stations terminated in a foreign exchange or foreign central office area and ESSX service extensions into a foreign exchange or foreign central office area. (T)
 - (2) When ESSX service main station lines are connected by facilities which are routed between two or more central offices in the same exchange the foreign central office mileage charges are calculated separately on an airline basis between the ESS central office from which the ESSX service system is served and the central office from which exchange service normally would be rendered.
2. Rates, charges, liabilities and additional *terms and conditions* if applicable may be developed on an individual basis for main station lines exceeding five (5) airline miles from the serving office. (T)
3. Exchange Access
 - a. Exchange Access is provided by means of Network Access Registers.
 - b. Presubscription of a Carrier of Preference is as specified in Section 13. of the Interstate Access Service Tariff.
4. For a change or a rearrangement in a specific service or feature element, the installation charge specified for that element will be applicable unless otherwise specified.
5. Main Station Line Terminated as a Trunk
 - a. Where an ESSX service main station line is terminated as a trunk in customer provided equipment the appropriate recurring charge (A112.26.7.G.) will apply in addition to the appropriate Main Station Line Rate.
6. Subsequent Training
 - a. After the initial installation of the subscriber's system, subsequent training will be provided at the charges indicated in A12.20.8.D. (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.7 Common Service Items (Cont'd)

B. Systems

1. Rates and Charges¹

a. Common Equipment

(1) ESSX service - VS System

(a) Each

(2) ESSX service - 200 System

(a) Each

(3) ESSX service - 600 System

(a) Each

(4) ESSX service - XL System

(a) Each

	Installation Charge	Term Payment Plan Monthly Rate		USOC
		1 Month	84 Months	
(a) Each	\$1,922.62	\$.84	\$.73	ESS
(2) ESSX service - 200 System	1,922.62	.84	.73	ESS
(3) ESSX service - 600 System	4,461.72	.84	.73	ESS
(4) ESSX service - XL System	9,435.45	.84	.73	ESS

C. Exchange Access

1. Rates and Charges

a. Network Access Limiter

(1) Flat Rate or Measured Rate

(a) Per Network Access Register

b. Network Access Registers

(1) Rates and Charges specified in Section A3. are applicable.

(a) Charge

Monthly Rate	USOC
\$.05	LNG

(T)

- NA

D. Additional Directory Listings

1. Rates and Charges

a. Listings

(1) Apply same rates, charges and USOC's as specified for Business additional Directory Listings.

(a) Charge

- NA

E. ESSX Extension Station Line Charge

1. Rates and Charges¹

a. Located on same premises as main station line

(1) Apply Service Charges in Section A4.

	Installation Charge	Term Payment Plan Monthly Rate		USOC
		1 Month	84 Months	
(a) Each	\$-	\$-	\$-	EX3

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.7 Common Service Items (Cont'd)

E. ESSX Extension Station Line Charge (Cont'd)

- 1. Rates and Charges¹ (Cont'd)
 - b. Located on different premises from main station line on noncontinuous property
 - (1) Apply appropriate channel charges.

Installation Charge	Term Payment Plan Monthly Rate		USOC
	1 Month	84 Months	
\$-	\$-	\$-	EC8

- (a) Each
- c. Located on different premises from main station line on same continuous property
 - (1) Apply rates and charges specified for extension line mileage.
- (a) Each
- d. Located on different premises, same exchange served by a foreign central office²
 - (1) Apply appropriate channel charges specified in Section A9. (T)
- (a) Each
- e. Located in foreign exchange where rate center is located in same building as serving central office²
 - (1) Apply appropriate interoffice channel charges specified in Section A9. (T)
- (a) Each
- f. Located in foreign exchange where rate center is not located in same building as serving central office²
 - (1) Apply appropriate interoffice channel charges specified in Section A9. (T)
- (a) Each

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: ESSX service main station rates and charges also apply within the FCO/FX serving area.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.7 Common Service Items (Cont'd)

E. ESSX Extension Station Line Charge (Cont'd)

- 1. Rates and Charges¹ (Cont'd)
 - g. Located on different premises from main station line on noncontinuous property/with Caller ID
 - (1) Apply appropriate channel charges.

Installation Charge	Term Payment Plan		USOC
	1 Month	84 Months	
\$-	\$-	\$-	E4E++

- (a) Each
- h. Located on different premises from main station line on same continuous property/with Caller ID
 - (1) Apply rates and charges for extension line mileage specified in Section A13.

-	-	-	E4L++
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(T)

- (a) Each
- i. Located on different premises, same exchange served by a foreign central office/with Caller ID²
 - (1) Apply appropriate channel charges from the Private Line *Guidebook*.

-	-	-	E4R++
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(T)

F. ESSX Service Touch-Tone

- 1. Rates and Charges¹

Additional rates and charges for Touch-Tone Service do not apply to ESSX service.

 - (a) *Terms and conditions* in Section A13. are applicable

-	-	-	NA
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(T)

G. Main Station Line Terminated As A Trunk

- 1. Rates And Charges

Main Station Line terminated as a trunk (applies in addition to rates and charges for an ESSX service main station line)

- (a) Each

Monthly Rate	USOC
\$17.76	RXRTX

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: ESSX service exchange circuit rates and charges also apply within the FCO/FX serving area.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.8 ESSX Service - VS and 200 (Cont'd)

B. Features (Cont'd)

3. Line Features - Group B (Cont'd)

a. Individual Features - Rates and Charges¹ (Cont'd)

(9) Speed Calling 30-Individual
(Customer Changeable) (Cont'd)

	Installation Charge	Term Payment Plan Monthly Rate		USOC
		1 Month	84 Months	
(a) Per system	\$7.42	\$-	\$-	NA
(b) Per line	3.03	.05	.05	E3D
(10) Speed Calling 30 Group				
(a) Per system	38.66	-	-	EJ3PS
(b) Per first line	8.88	.21	.21	EJ3
(c) Per additional line	8.88	.05	.05	EJ6
(11) Uniform Call Distribution				
(a) Per hunt group	64.78	-	-	A6T
(b) Per line in hunt group	2.30	.10	.10	A6V
(c) Queuing, common equipment, per hunt group	146.29	.42	.37	A63
(d) Queuing, per line arranged for queuing	1.57	.68	.57	A82
(e) Queuing, queue slot, each	1.57	.16	.16	A83RA
(f) Queuing, calls waiting, per unique timing state	41.80	7.31	6.48	A66CE
(g) Delay announcement, per announcement	125.39	85.68	76.28	A8GCE
(h) Delay announcement, per trunk	67.92	15.93	14.11	A8GAT
(i) Delay announcement, per main station line	-	.42	.37	A8GST
(j) Silence after delay announcement, per queue slot	2.19	15.67	14.11	A5TSD
(k) Music after delay announcement.	2.19	15.67	14.11	A5TMD
(Rates and charges specified in the Private Line <i>Guidebook</i> for a Voice Grade Local Channel also apply.) Per common equipment				
(l) Delay announcement, make busy arrangement, control equipment, per line, each ²	4.91	6.37	-	J9A

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Rates and charges for make busy arrangement also located in A14.15.2.A.(1)(a).

(T)

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.8 ESSX Service - VS and 200 (Cont'd)

B. Features (Cont'd)

4. System Features - Group B (Cont'd)

a. Rates and Charges¹ (Cont'd)

(7) Code Restriction

	Installation	Term Payment Plan		
	Charge	Monthly Rate		
		1	84	USOC
		Month	Months	
(a) Per system	\$-	\$29.26	\$26.12	RAA
(b) Per main station line	3.03	2.30	2.04	RAB
(8) Code Restriction to NXX assigned to Public Announcement Services ^{2,3}				
(a) Per system	-	-	-	RAE
(b) Per main station line	.60	.10	.05	RAG
(9) Code Restriction to "411" and to NXX assigned to Public Announcement Services ^{2,3}				
(a) Per system	-	-	-	RAM
(b) Per main station line	.60	.10	.05	RAN
(10) (DELETED)				
(11) Code Restriction to NXX Assigned to 900 services				
(a) Per system	-	-	-	RAW
(b) Per main station line	.60	.10	.05	RA3
(12) (DELETED)				

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Code Restriction Arrangement to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for as specified in sections of this *Guidebook*. (T)

Note 3: Initial Rate Per System applies only to the first type of code restriction installed. Subsequent restriction types may be installed on a per system basis at no additional monthly rate.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.9 ESSX Service-600 (Cont'd)

B. Features (Cont'd)

3. Line Features - Group B (Cont'd)

a. Individual Features - Rates and Charges¹ (Cont'd)

(11) Uniform Call Distribution (Cont'd)

		Term Payment Plan				
		Monthly Rate				
		Installation	1	84		
		Charge	Month	Months	USOC	
(j)	Silence after delay announcement, per queue slot	\$2.19	\$15.67	\$14.11	A5TSD	
(k)	Music after delay announcement, (Rates and charges specified in the Private Line <i>Guidebook</i> for a Voice Grade Local Channel also apply.) Per common equipment	2.19	15.67	14.11	A5TMD	(T)
(l)	Delay announcement, make busy arrangement, control equipment, per line, each ²	4.91	6.37	-	J9A	
(12)	Optional features for Station Hunting Arrangements					
(a)	Circular Hunt, per main station in group	2.35	.10	.05	EH6	
(b)	Preferential Hunt Group, 1st main station line	78.37	.84	.73	EH8	
(c)	Preferential Hunt Group, each additional line	78.37	.10	.10	EH9	
(13)	Station Restriction					
(a)	Per line	3.03	2.30	2.04	ERS++	

b. Systemwide Application - Rates and Charges³

The following features may be added by an ESSX service-600 subscriber as Group B line features. ESSX service-600 subscribers choosing a Variable Term Payment Plan contract may add the Group B line features shown following on a per system basis. An additional common block may be required if certain feature parameters are exceeded.

ESSX service-600 customers selecting a Variable Term Payment Plan contract may add the following Group B line features on a per system basis. Features selected on a per system basis may be activated on any or all lines within the system. The per line installation charge will apply per line so equipped. Appropriate Service Order charges will apply when adding these features.

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Rates and charges for make busy arrangement also located in A14.15.2.A.(1)(a). (T)

Note 3: Customers previously under 36 Months and 60 Months Term Payment Plan contracts will continue to receive rates of 36 Months and 60 Months where 1 Month rates do not exist.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.9 ESSX Service-600 (Cont'd)

B. Features (Cont'd)

4. System Features - Group B (Cont'd)

a. Rates and Charges¹ (Cont'd)

(6) Station Dial Code Screening² (Cont'd)

	Installation Charge	Term Payment Plan Monthly Rate		USOC
		1 Month	84 Months	
(i) Arrangement II ³ , additions/deletions to NPA Central Office code, each	\$16.20	\$-	\$-	NA
(j) Arrangement II ³ , rearrangement from one screening arrangement to a different screening arrangement, per main station line or group of lines changed at the same time without main station line number change. ⁴	99.27	-	-	NA
(7) Code Restriction				
(a) Per system	-	29.26	26.12	RAA
(b) Per main station line so equipped, each	3.03	2.30	2.04	RAB
(8) Code Restriction to NXX assigned to Public Announcement Services ^{5,6}				
(a) Per system	-	-	-	RAE
(b) Per main station line	.60	.10	.05	RAG

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Except where all lines have the same arrangement, the Split Service feature is required. This feature is not available on IDDD calls. The provision of this feature will not affect the local or toll billing for any completed call.

Note 3: Arrangement II is available only with access to channels associated with private line networks and requires the associated facilities to be senderized and equipped with Uniform Numbering.

Note 4: Main station lines with Station Dial Code Screening are assigned to a specific code screening arrangement by main station line number. Removal of the code screening arrangement from a main station line number(s) or changing the main station line number(s) from one code screening arrangement to a different code screening, requires a main station line number rearrangement.

Note 5: Code Restriction Arrangement to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for as specified in sections of this *Guidebook*.

Note 6: Initial Rate Per System applies only to the first type of code restriction installed. Subsequent restriction types may be installed on a per system basis at no additional monthly rate.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.9 ESSX Service-600 (Cont'd)

B. Features (Cont'd)

4. System Features - Group B (Cont'd)

a. Rates and Charges¹ (Cont'd)

(9) Code Restriction to "411" and to NXX assigned to Public Announcement Services^{2,3}

	Installation Charge	1 Month	Term Payment Plan Monthly Rate 84 Months	USOC
(a) Per system	\$-	\$-	\$-	RAM
(b) Per main station line	.60	.10	.05	RAN
(10) (DELETED)				
(11) Code Restriction to NXX Assigned to 900 services				
(a) Per system	-	-	-	RAW
(b) Per main station line	.60	.10	.05	RA3
(12) (DELETED)				
(13) Call Transfer Inter-system Screening (All main station lines in the same customer group must be commonly equipped for Call Transfer Inter-system screening.)				
(a) Per main station line	3.03	-	-	CTQ
(14) Direct Connect				
(a) Per line	14.89	.10	.05	DOK
(15) Station Number Correlation				
(a) Per system	34.48	-	-	EHR

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Code Restriction Arrangement to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for as specified in sections of this *Guidebook*. (T)

Note 3: Initial Rate Per System applies only to the first type of code restriction installed. Subsequent restriction types may be installed on a per system basis at no additional monthly rate.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.10 ESSX Service-XL (Cont'd)

B. Features (Cont'd)

3. Line Features - Group B - Rates and Charges¹ (Cont'd)

a. Individual Features (Cont'd)

- (7) Automatic Callback
Common equipment

	Installation Charge	Term Payment Plan Monthly Rate		USOC
		1 Month	84 Months	
(a) Per system	\$64.78	\$1.10	\$.99	ACY
(b) Per line	3.03	.26	.26	SAK
(8) Call Forwarding Over Private Facilities				
(a) Per system	35.53	85.68	77.32	EAY
(b) Per line	3.03	24.29	21.68	EAP
(9) Speed Calling 30 - Individual (Customer Changeable)				
(a) Per system	7.42	-	-	NA
(b) Per line	3.03	.05	.05	E3D
(10) Speed Calling 30 Group				
(a) Per system	38.66	-	-	EJ3PS
(b) Per first line	8.88	.21	.21	EJ3
(c) Per additional line	8.88	.05	.05	EJ6
(11) Uniform Call Distribution				
(a) Per hunt group	64.78	-	-	A6T
(b) Per line in hunt group	2.30	.16	.16	A6V
(c) Queuing, common equipment, per hunt group	146.29	.42	.37	A63
(d) Queuing, per line arranged for queuing	1.57	1.67	1.52	A82
(e) Queuing, queue slot, each	1.57	.16	.16	A83RA
(f) Queuing, calls waiting, per unique timing state	41.80	7.11	6.37	A66CE
(g) Delay announcement, per announcement	125.39	83.59	74.19	A8GCE
(h) Delay announcement, per trunk	67.92	15.41	13.84	A8GAT
(i) Delay announcement, per main station line	-	.37	.37	A8GST
(j) Silence after delay announcement ² , per queue slot	2.19	15.67	14.11	A5TSD
(k) Music after delay announcement ² , per common equipment	2.19	15.67	14.11	A5TMD

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Rates and charges specified in the Private Line *Guidebook* for a Voice Grade Local Channel also apply.

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**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.10 ESSX Service-XL (Cont'd)

B. Features (Cont'd)

3. Line Features - Group B - Rates and Charges¹ (Cont'd)

a. Individual Features (Cont'd)

(11) Uniform Call Distribution (Cont'd)

	Term Payment Plan			
	Monthly Rate			
	Installation	1	84	USOC
	Charge	Month	Months	
(l) Delay announcement, make busy arrangement, control equipment, per line, each ²	\$4.91	\$6.37	\$-	J9A
(12) Optional features for Station Hunting Arrangements				
(a) Circular hunt, per main station line in group	2.35	.16	.16	EH6
(b) Preferential hunt group, 1st main station line	78.37	1.67	1.52	EH8
(c) Preferential hunt group, each additional line	78.37	.21	.16	EH9
(13) Station Restriction				
(a) Per line	3.03	3.50	3.13	ERS++

b. Systemwide Application - Rates and Charges³

The following features may be added by an ESSX service-XL subscriber as Group B line features. ESSX service-XL subscribers choosing a Variable term Payment Plan contract may add the Group B line features shown following on a per system basis. An additional common block may be required if certain feature parameters are exceeded.

ESSX service-XL customers selecting a Variable Term Payment Plan contract may add the following Group B line features on a per system basis. Features selected on a per system basis may be activated on any or all lines within the system. The per line installation charge will apply per line so equipped. Appropriate Service Order charges will apply when adding these features.

(1) Dial Call Waiting

	Variable Term Options				
	Monthly Rates				
	Installation	36	60	84	USOC
	Charge	Months	Months	Months	
(a) Per system	\$33.44	\$-	\$-	\$-	NA
(b) Per block of 100 lines	-	3.71	3.50	3.34	E6CSY
(c) Per line	3.03	-	-	-	E6C+R

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Rates and charges for make busy arrangement also located in A14.15.2.A.(1)(a).

Note 3: Customers previously under 36 Months and 60 Months Term Payment Plan contracts will continue to receive rates of 36 Months and 60 Months where 1 Month rates do not exist.

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**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.10 ESSX Service-XL (Cont'd)

B. Features (Cont'd)

4. System Features - Group B (Cont'd)

a. Rates and Charges¹ (Cont'd)

(6) Station Dial Code Screening² (Cont'd)

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
(j)	Arrangement II ³ , rearrangement from one Screening arrangement to a different Screening arrangement, per main station line or group of lines changed at the same time without main station line number change. ⁴	\$99.27	\$-	\$-	NA
(7)	Code Restriction				
(a)	Per system	-	29.26	26.12	RAA
(b)	Per main station line so equipped, each	3.03	2.30	2.04	RAB
(8)	Code Restriction to NXX assigned to Public Announcement Services ^{5,6}				
(a)	Per system	-	-	-	RAE
(b)	Per main station line	.60	.10	.05	RAG

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Except where all lines have the same arrangement, the Split Service feature is required. This feature is not available on IDDD calls. The provisions of this feature will not affect the local or toll billing for any completed call.

Note 3: Arrangement II is available only with access to channels associated with private line network and requires the associated facilities to be senderized and equipped with uniform numbering.

Note 4: Main station lines with Station Dial Code Screening are assigned to a specific code screening arrangement by main station line number. Removal of the code screening arrangement from a main station line number(s) or changing the main station line number(s) from one code screening arrangement to a different code screening, requires a main station line number rearrangement.

Note 5: Code Restriction Arrangement to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for as specified in sections of this *Guidebook*.

Note 6: Initial Rate Per System applies only to the first type of code restriction installed. Subsequent restriction types may be installed on a per system basis at no additional monthly rate.

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**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.10 ESSX Service-XL (Cont'd)

B. Features (Cont'd)

4. System Features - Group B (Cont'd)

a. Rates and Charges¹ (Cont'd)

(9) Code Restriction to "411" and to NXX assigned to Public Announcement Services^{2,3}

	Term Payment Plan			
	Monthly Rate			
	Installation	1	84	
	Charge	Month	Months	USOC
(a) Per system	\$-	\$-	\$-	RAM
(b) Per main station line	.60	.10	.05	RAN
(10) (DELETED)				
(11) Code Restriction to NXX Assigned to 900 services				
(a) Per system	-	-	-	RAW
(b) Per main station line	.60	.10	.05	RA3
(12) (DELETED)				

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Code Restriction Arrangement to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for as specified in sections of this *Guidebook*. (T)

Note 3: Initial Rate Per System applies only to the first type of code restriction installed. Subsequent restriction types may be installed on a per system basis at no additional monthly rate.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.11 Telephone Numbers And Facilities Reserved For Future Use (Cont'd)

- F. Telephone numbers furnished herein retain their reserve status until assigned to a main station line at which time the service assumes rates and charges applicable to an ESSX main station line.
- G. Reserved numbers not assigned to a main station line will be billed at the following rates until removed from reserved status or billed as an active ESSX main station line.
- H. Rates and Charges
 - 1. Each telephone number reserved

(a) Apply sixty percent of the monthly rate applicable for a main station line	Monthly Rate	USOC
	\$-	REN+X

A112.26.12 Optional Service Features

- A. Attendant Service - General
 - 1. Central office attendant console operation is offered as an auxiliary service with ESSX service.
 - 2. The Call Transfer-Attendant feature is furnished with Non-Data Link or Data Link Console operation.
 - 3. As an alternative the subscriber may designate a selected station or stations to perform attendant functions. Incoming calls to the listed directory number are connected to the selected station and then completed to the desired party by operation of the Call Transfer feature.
- B. Attendant Service - Non-Data Link Console Operation
 - 1. **Terms and Conditions**
 - a. Customer provided consoles will be allowed only where the equipment is compatible with the Central Office serving the system.
 - b. Control channels are required for various console optional features as indicated and are provided at the appropriate rates and charges.
 - 2. Rates And Charges¹

	Term Payment Plan			
	Monthly Rate			
	Installation Charge	1 Month	84 Months	
(a) Attendant access circuit (one required per Attendant Access Line), each	\$3.71	\$11.76	\$10.34	EAL
(b) Attendant Access Line, main station line charges apply, each	-	-	-	EAR+X
(c) Position busy (position busy may not be provided for a one position arrangement) ² , per system	55.38	-	-	NA
(d) Position busy (position busy may not be provided for a one position arrangement) ² , per console	48.07	\$4.39	3.92	EDS

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Requires compatible customer provided terminal equipment. Private Line *Guidebook* charges apply for the associated Supervisory Control Channel.

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**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.12 Optional Service Features (Cont'd)

- B. Attendant Service - Non-Data Link Console Operation (Cont'd)
 - 2. Rates And Charges¹ (Cont'd)

		Term Payment Plan			
		Monthly Rate			
	Installation	1	84		
	Charge	Month	Months	USOC	
(e) Multiple Position Hunt for systems provided with more than one console ² , per system	\$35.00	\$2.61	\$2.30	CXH	
(f) Multiple Position Hunt for systems provided with more than one console ² , per attendant access line	7.42	-	-	CXS	
(g) Fixed Night Service, per system ³	74.19	22.20	19.85	CXX	
(h) Group Busy Indication, per system	84.64	-	-	NA	
(i) Group Busy Indication, each ³	15.41	21.68	19.59	EDQ	

- C. Attendant Service - Data Link Console Operation

- 1. **Terms and Conditions**

- a. Data Link Console operation utilizes customer provided universal cordless telephone consoles and is provided only where console equipment is compatible with the central office serving the system.

- 2. Rates and Charges¹

(a) Data Link Frame Common Equipment, per control cabinet	1,494.21	120.16	104.49	EDW
(b) Console Access Loop Circuit, each (apply main station line charges as appropriate.)	-	-	-	EDA+X
(c) Busy verification by attendant Verification of main stations and trunks, on initial installations, per console	29.78	6.69	5.96	EDSVC
(d) Busy verification by attendant Verification of main stations and trunks, subsequent installations, per console	29.78	6.69	5.96	EDSVC

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Charges for line hunting arrangements apply as appropriate.

Note 3: Requires compatible customer provided terminal equipment. Private Line *Guidebook* charges apply for the associated Supervisory Control Channel.

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**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.12 Optional Service Features (Cont'd)

D. Attendant Service - NonKey Telephone Set or Key Telephone System Operation

1. **Terms and Conditions** (T)

- a. Customer-provided NonKey Telephone Sets or Key Telephone Systems may be used for attendant operations.
- b. Attendant Access Loops are required between the No. 1 ESS serving the system and the answering location. These facilities are used to complete incoming calls for the listed directory number and may be arranged for completing dial "0" traffic. In addition, Attendant Access Loops have the same capabilities as ESSX service main station lines. Access Loops terminate in the Key System and multiple appearances of an Access Loop may be provided within the limits of the associated Key Telephone System.
- c. Recorded intercept is provided utilizing common announcement facilities located within the Central Office.

2. Rates and Charges¹

- a. Attendant Access Lines,
 - (1) each,

Installation Charge	Term Payment Plan Monthly Rate		USOC
	1 Month	84 Months	
\$-	\$-	\$-	EAR+X

(a) Main station charges are applicable.

E. Auxiliary Attendant Features - Rates and Charges¹

Rates And Charges

1. Attendant Control of Facilities, per group of lines to which access is denied²

(a) Non-Data-Link Consoles	40.75	4.44	3.87	CFC
(b) Data-Link Consoles	40.75	4.44	3.87	CFU
(c) Per system	27.17	-	-	NA

2. Selected Customer Control of Facilities,²

(a) Common equipment, per system	89.86	.10	.10	SFY
(b) Per facility group to which access is denied	48.59	24.82	21.94	SFF

3. Attendant Conference

(a) Each arrangement	127.48	161.96	146.29	RKT
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4. Attendant Camp-On

(a) Per system	30.82	.05	.05	COAPS
(b) Per console	30.82	-	-	COA

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Customer provided premises equipment is required. Channel charges specified in the Private Line *Guidebook* are also applicable for the control channel. (T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX[®] Service (Cont'd)

A112.26.12 Optional Service Features (Cont'd)

G. Automatic Route Selection - Basic (ARS-B) (Cont'd)

1. General (Cont'd)

- d. Automatic Route Selection - Basic is a call routing capability and, therefore, all codes must be in a route for selection. Code blocking is not provided by this feature.

2. *Terms and Conditions*

- a. Automatic Route Selection - Basic is provided only in association with ESSX Service furnished from No. 1 Electronic Switching System (ESS) central office equipment located on Company premises and may be provided, subject to the availability of facilities, to ESSX service systems which are served by the same such equipment.
- b. Preferred routes and alternate routing patterns will be specified by the customer.
- c. All rates and charges specified for Automatic Route Selection - Basic are in addition to the rates and charges for associated facilities.
- d. The number of patterns required by a customer are governed by the type and variety of facilities to which the customer subscribes.
- e. A single rate per facility will apply regardless of the number of patterns having access to that facility. The monthly rate specified is applicable to each facility available to the patterns.
- f. Patterns without final route to toll may be offered only if a customer subscribes to a sufficient number of facilities which, in the judgment of the Company, provide an adequate level of service so as to avoid interfering with the service of others or to prevent others from making or receiving calls over their telephone service.
- g. Where a route is used in one pattern (pattern reached by one access code) only one translation may be provided per route. Where a route is used in two or more patterns (each pattern is accessed by different access codes). One translation per pattern may be provided subject to the appropriate charges as specified in A112.26.12.G.3.a.(2) Where central office code translation is required for more than one Numbering Plan Area (NPA) per single facility group or route, rates and charges as specified should be applied for each NPA translated.
- h. A group of patterns may have either toll as a final route or overflow tone. A combination of both within the same pattern group is not permitted. Dial "9" may be used as an access code only if the patterns accessed have toll as a final route.
- i. Where toll restricted main station lines have access to ARS-Basic patterns with final route to toll, apply charge and rate as specified for patterns with overflow to tone in lieu of the charge and rate specified for final route to toll.

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**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.12 Optional Service Features (Cont'd)

H. Station Message Detail Recording Via Revenue Accounting Office (RAO)

1. General

- a. Station Message Detail Recording (SMDR) - RAO is an arrangement to provide a record, by main station line number, of originating intercity traffic routing over dial type tie lines, FX, WATS, CCSA, Other Common Carrier access lines and/or toll and at the customer's option on certain incoming calls that the attendant extends to a station or tie line within the customer's ESSX service group. SMDR detail on incoming calls does not include the calling number or the type of facility used.
- b. The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording - RAO.

2. *Terms and Conditions*

- a. Station Message Detail Recording (SMDR) - RAO may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- b. Station Message Detail Recording - RAO is not represented to be a provision of billing detail. Where tie line, Other Common Carrier access line, and foreign exchange facilities are involved all such call attempts, whether completed or not, will appear in the SMDR - RAO.
- c. Station Message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
- d. A magnetic tape will be provided by the Company on each occasion Station Message Detail Recording - RAO is furnished to the customer. The tape becomes the property of the customer on a "no exchange" basis and it may not be returned to the Company for reuse.
- e. Station Message details may be provided on all facilities subscribed for by the customer including toll, but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR - RAO is to be provided. Where the facility designated by the customer is a toll network, the magnetic tape file will include a record of each message itemized on the customer's bill; e.g., messages received collect or billed to third number will be on the tape file in addition to toll messages originated by the station user.
- f. Directory Assistance (DA) call detail may be provided on the magnetic tape (customer option).

3. Rates and Charges¹

a. Variable Term Option Charges

(1) Common Equipment

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
(a)	Per ESSX service system so equipped	\$98.22	\$91.95	\$81.50	CMM
(b)	Per Facility Group	449.31	12.28	10.97	CMW
 (2) Station Message Detail					
(a)	Per Message, per occasion, each	-	.02	.02	CMA

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

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**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.12 Optional Service Features (Cont'd)

H. Station Message Detail Recording Via Revenue Accounting Office (RAO) (Cont'd)

- 3. Rates and Charges¹ (Cont'd)
 - a. Variable Term Option Charges (Cont'd)
 - (3) Line Equipment

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
(a)	Per Foreign Exchange Trunk terminated in arrangement	\$21.68	\$2.35	\$2.09	CMQ
(b)	Per Dial Tie Line terminated in arrangement	240.33	.26	.26	CMT
(c)	Per Other Common Carrier access line terminated in arrangement	21.68	.26	.26	CMZ

I. Subsidiary System Arrangements

1. Subsidiary System

- a. A Subsidiary System of an ESSX service system is a customer-provided equipment system which is furnished PBX trunks from the central office serving the customer's ESSX service system and which is connected by the lines to that ESSX service system.
- b. A Subsidiary System Arrangement provides station numbers which are in sequence with the main station line numbers of the customer's ESSX service system to the stations of one or more subsidiary systems.

2. **Terms and Conditions**

- a. Subsidiary System Arrangement (SSA) station numbers are provided by the same central office equipment and facilities which furnish Direct-Inward-Dialing (DID) service and will only be furnished where adequate DID facilities are available in the central office serving the customer's system and where the subsidiary system is properly equipped for DID service.
- b. The PBX trunks of the subsidiary system are provided at the same rates and charges as specified for such trunks furnished from the central office serving the customer's ESSX service system. In addition, foreign central office or foreign exchange mileage charges are applicable to those trunks when the subsidiary system is located outside the area of that serving central office.
- c. The same rates and charges as specified for DID service apply for SSA station numbers. Where more than one subsidiary system is involved, each subsidiary system is considered a separate service and the count of station numbers furnished will commence anew at each such system for the purpose of determining the applicable rates and charges.
- d. Tie lines connecting the ESSX and subsidiary systems are provided at the same rates and charges as specified for ESSX[®] service tie line terminals, tie lines, and tie line terminals in a customer-provided equipment system.
- e. SSA station numbers are furnished subject to the condition that all inward and outward local and toll network calling by subsidiary system stations be via the central office serving the customer's ESSX system.
 - (1) Where subsidiary system station's outward local and toll network calls are placed via tie lines and the network access registers of the system, the charges for such calls are identified and billed as primary directory listing calls of the ESSX service system.
 - (2) Where subsidiary system station's outward local and toll network calls are placed via PBX trunks, the charges for such calls are identified as primary directory listing calls of the subsidiary system except as specified in A112.26.12.J.2.f.
- f. At the option of the customer, identification of outgoing toll network calls by SSA station number will be provided at the same rates and charges as specified for Identified-Outward-Dialing (IOD) service subject to the following conditions.

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

(T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.12 Optional Service Features (Cont'd)

I. Subsidiary System Arrangements (Cont'd)

2. **Terms and Conditions** (Cont'd) (T)

f. (Cont'd)

- (1) The identification of outgoing toll calls by SSA station number will only be provided on calls routed via PBX trunks.
- (2) Where more than one subsidiary system is arranged for the identification of outgoing toll calls by SSA station number, each system shall be considered a separate service and the count of connecting channels which serve as IOD trunks will commence anew at each system for the purpose of determining the applicable rates and charges.
- g. The ESSX service subsidiary system arrangement is provided solely for the furnishing of SSA station numbers to subsidiary systems for local and toll network and intercommunication calling and does not provide any of the basic of optional service features of ESSX service to stations of the subsidiary systems.

3. Rates and Charges

a. Each Subsidiary System Arrangement

(1) Direct-Inward-Dialing

- (a) (DID Service rates and charges specified in Section A12. are applicable.)

Charge	USOC
\$-	NA

(2) Identified-Outward-Dialing

- (a) (IOD Service rates and charges specified in Section A12. are applicable.)

-	NA
---	----

(3) Exchange Access, per trunk

- (a) (PBX Trunk rates and charges specified in Section A3. are applicable.)

-	NA
---	----

(4) Tie Line Service

- (a) (Rates and charges for Tie Line Service in this and other **guidebook** sections are applicable.)

-	NA	(T)
---	----	-----

(5) Dial Cut-through Arrangement, per tie line arranged for for tandem operation

- (a) (Rates and charges for the Dial through Attendant feature in this **Guidebook** section are applicable.)

-	NA	(T)
---	----	-----

J. Switched Circuit Automatic Network Access Line Terminations

1. General

- a. Switched Circuit Automatic Network (SCAN) access lines terminations provide for the ESSX[®] service system termination of access lines to SCAN switching centers.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.12 Optional Service Features (Cont'd)

J. Switched Circuit Automatic Network Access Line Terminations (Cont'd)

2. Rates And Charges¹

a. Variable Term Option Charges

(1) Common Equipment for SCAN Access Line Terminals

	Installation Charge	Term Payment Plan Monthly Rate		USOC
		1 Month	84 Months	
(a) Common equipment, per system	\$862.04	\$17.24	\$14.89	SNN
(2) Preemptible SCAN Access Terminals				
(a) Per group of like terminals	579.92	-	-	SGS
(b) One-way incoming operation, per terminal	177.63	282.12	250.78	SN1
(c) One-way outgoing operation, per terminal	177.63	151.51	130.61	SN2
(d) Two-way operation, per terminal	177.63	323.92	287.35	SN3
(3) Non-preemptible SCAN Access Line Terminals				
(a) Per group of like terminals	809.80	-	-	SG6
(b) One-way incoming operation, per terminal	224.65	135.84	120.16	SN4
(c) One-way outgoing operation, per terminal	224.65	99.27	87.77	SN7
(d) Two-way operation, per terminal	224.65	193.31	172.41	SN9
(4) Main-Satellite AUTOVON Compatibility Options				
(a) Common equipment, per system	97,672.03	5.12	4.44	AUG
(b) INID option, per preemptible SCAN access line terminal so arranged, each	-	4.75	4.18	AUH
(c) PID option for routing via, tie lines, per preemptible SCAN access line terminal so arranged ²	-	36.57	32.39	AUJ
(d) Local and toll network, per preemptible SCAN access line terminal so arranged ³	-	36.57	32.39	AUQ

K. Miscellaneous Line Terminations (Dial Or Touch-Tone Operation)

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: In addition, rates and charges for tie line service specified elsewhere in this *Guidebook* are applicable.

Note 3: In addition, rates and charges for Remote Call Forwarding specified in Section A13. are applicable.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.12 Optional Service Features (Cont'd)

- K. Miscellaneous Line Terminations
(Dial Or Touch-Tone Operation) (Cont'd)
 - 2. Rates and Charges¹ (Cont'd)
 - a. (Cont'd)
 - (7) Advanced Private Line Termination

	Term Payment Plan			
	Monthly Rate			
	Installation	1	84	
	Charge	Month	Months	USOC
	\$44.95	\$155.00	\$140.00	EVW

- (a) Per Termination
- L. Outgoing Trunk Queuing - WATS (OTQ)

- 1. **Terms and Conditions** (T)
 - a. The OTQ feature is only available for ESSX service systems equipped with Customer Facility Group Network Access Registers from No. 1 ESS central offices equipped with the 1E5 or later generics. This feature can only be offered to serve customer stations (excluding the attendant) that are colocated in the same ESSX service as the WATS simulated facilities.
 - b. The Inhibit Inflow/Outflow optional features require separate control channel(s) per queue between the central office and the customer provided control key(s) at the customer premises. *Guidebook* rates apply for control circuits between the control keys on customer premises and the ESSX service office. (T)
 - c. In addition to the rates shown for the Music-On-Queue optional feature, rates specified in the Private Line *Guidebook* apply for channels between the central office and the customer provided music source at the customer premises. (T)
- 2. Rates and Charges¹
 - a. Variable Term Option Charges
 - (1) Per OTQ Arrangement
 - (a) Each 459.76 3.34 2.98 OTQ
 - (2) Queue
 - (a) Each 120.16 .37 .37 OTT
 - (3) Queue Slot
 - (a) Each - 17.24 15.67 OTU
 - (4) Common Equipment for inhibit interflow
 - (a) Each 55.38 4.75 4.23 OTA
 - (5) Common Equipment for inhibit outflow
 - (a) Each 55.38 4.75 4.23 OTB
 - (6) Recorded Announcement
 - (a) Each 66.88 41.80 37.09 OTC
 - (7) Music-On-Queue
 - (a) Common Equipment, each 151.51 130.61 120.16 OTD
 - (8) Changes and Rearrangements
 - (a) Common equipment 35.53 - - NA
 - (b) Quantity of queue slots 17.76 - - NA
 - (c) Queue threshold time limit 17.76 - - NA
 - (d) Inhibit inflow 15.41 - - NA
 - (e) Inhibit outflow 15.41 - - NA

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.12 Optional Service Features (Cont'd)

- L. Outgoing Trunk Queuing - WATS (OTQ) (Cont'd)
 - 2. Rates and Charges¹ (Cont'd)
 - a. Variable Term Option Charges (Cont'd)
 - (8) Changes and Rearrangements (Cont'd)

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
(f)	Silence on queue	\$-	\$-	\$-	NA
(g)	Recorded announcement	-	-	-	NA
(h)	Change in overflow arrangement	22.20	-	-	NA
(i)	Music-On-Queue	-	-	-	NA
(j)	Priority, per main station line (Priority queuing is available with the initial installation of OTQ at no additional charge.)	43.89	-	-	NA

M. Customer-Controlled Station Restriction And/Or Electronic Message Registration

- 1. Central Office Components
- 2. Rates And Charges¹
 - a. Variable Term Option Charges

(1)	Common Equipment (Applicable for either or both features)				
(a)	Per system (capacity 15 consoles, 2030 main station lines), each	3,745.97	29.26	26.12	EHE
(b)	Per inquiry and display console	-	20.11	17.76	EHF
(c)	Per station line equipped	-	.05	.05	EHG
(2)	Electronic Message Registration				
(a)	Console common equipment, per console (Private Line <i>Guidebook</i> rates for two private line channels for each display unit apply.	386.61	15.93	14.11	EHH
(b)	Per main station line equipped	1.57	.05	.05	EHJ

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.12 Optional Service Features (Cont'd)

M. Customer-Controlled Station Restriction And/Or Electronic Message Registration (Cont'd)

- 2. Rates And Charges¹ (Cont'd)
 - a. Variable Term Option Charges (Cont'd)
 - (3) Customer-Controlled Station Restriction

	Term Payment Plan			
	Installation	1	84	
	Charge	Month	Months	USOC
(a) Common equipment, each arrangement (Applicable to each controlling line arranged for control of station restrictions. The controlling station may be a line, attendant console or inquiry and display console.)	\$360.49	\$32.39	\$28.73	EHK
(b) Line configuration packages (maximum of 8 per system), per system	109.71	1.67	1.52	EHL
(c) Line configuration packages (maximum of 8 per system), per main station line equipped	23.25	.05	.05	EHM
(d) Announcements, common equipment (One required for each separate announcement text.)	37.62	86.73	76.28	EHP
(e) Announcements, each trunk	4.44	54.33	48.07	EHQ

N. Access To Customer Provided Features

1. **Terms and Conditions**

- a. Appropriate Private Line Channel charges apply to each access code arranged (originate or answer) for connection to customer oriented facilities.
- b. All rates and charges for the above features are in addition to existing rates and charges for ESSX and other services with which they are associated.
- c. Tie line rates and charges specified in Section A13. are applicable for control channels, when required, for control of equipment and/or apparatus located on customer premises.
- d. Compatible customer provided terminal equipment may be required.

2. Rates and Charges¹

- a. Variable Term Option Charges
 - (1) Access to Recorded Telephone Dictation Equipment

(a) Dial access, first trunk	135.84	89.86	80.46	EWA
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Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.12 Optional Service Features (Cont'd)

O. Miscellaneous Features (Cont'd)

1. Rates and Charges¹ (Cont'd)

a. An additional common block may be required if certain feature parameters are exceeded. (Cont'd)

(10) Code Restriction to NXX Assigned to 900 and N11

		Term Payment Plan			
		Installation	1	84	
		Charge	Month	Months	USOC
(a)	Per Line ²	\$-	\$-	\$-	ENRAX
(11)	Calling Number Delivery Blocking-Per Call ³				
				Monthly	
				Rate	USOC
(a)	Per Activation			\$-	NA
(12)	Calling Number Delivery Blocking-Permanent ^{3,4}				
(a)	Per Line			-	NOB

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Service Charges in Section A4. do not apply.

Note 3: This feature is provided subject to the availability of facilities.

Note 4: This feature is only offered to certain customers as described in A112 preceding.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.12 Optional Service Features (Cont'd)

P. Station Message Detail Recording

1. General

- a. Station Message Detail Recording (SMDR) is a feature that provides a record, by main station line number, of originating traffic routing over local lines, tie lines, WATS, Interexchange Carrier access lines and/or the toll network. The SMDR content may vary depending upon the switching technology from which the call record is generated.
- b. The station message detail may include, but is not limited to, the calling main station line number, the called number, connect time and date, call duration, facility used, disconnect time, digits outpulsed by switch, and end of dialing. SMDR data provided to customers using the ETS feature may include, but is not limited to, incoming call identification, outgoing facility used, midnight passed, prefix digits, interLATA carrier, and call event code where these features are offered.
- c. Station Message Detail Recording (SMDR) is designed for either an ETS or non-ETS ESSX service customer.
- d. For SMDR data delivery rates and charges, see Network Usage Information Service in Section A32. (T)
- e. SMDR as shown in this section is required for the activation of SMDR for ESSX service. (T)

2. **Terms and Conditions** (T)

- a. The Station Message Detail Recording (SMDR) may be offered on ESSX service main station lines of customers where facilities and technology permit.

3. Rates and Charges¹

a. Term Payment Plan

- (1) Per ESSX service system so equipped:²

	Term Payment Plan			
	Installation Charge	Monthly Rate		
1 Month		84 Months	USOC	
(a) ESSX service - VS	\$100.00	\$7.50	\$6.00	VTP
(b) ESSX service - S	100.00	7.50	6.00	VTP
(c) ESSX service - M	300.00	50.00	40.00	VTP
(d) ESSX service - L	850.00	175.00	140.00	VTP

A112.26.13 Customer Management Features³

A. ESSX Customer Administration Service

1. General

- a. The ESSX Customer Administration Service (ECAS) feature permits ESSX service customers to activate/deactivate selected optional features, change certain service options, and change feature configurations on predesignated ESSX service station lines. Customer provided terminal equipment is required for the operation of the ECAS feature.
- b. For ECAS equipped station lines, ECAS allows the customer to verify and/or display the assignment of features on a single station line, a range of station lines or all station lines to determine which station or stations have a particular feature or service option.
- c. Certain ESSX service station lines may be specified by the customer to be exempt from this feature. Additionally, the Company reserves the right to make station lines inaccessible for ECAS.

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Requires appropriate rates and charges associated with Network Usage Information Service in Section A32. (T)

Note 3: Material previously located under Customer Management Features has been deleted from this *Guidebook* and replaced with ESSX Customer Administration Service (ECAS). (T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.13 Customer Management Features¹ (Cont'd)

A. ESSX Customer Administration Service (Cont'd)

1. General (Cont'd)

- d. Changing the status of a station line from accessible to ECAS to inaccessible or vice versa, must be done by the Company via a Service Order request. Appropriate Service Order charges specified in Section A4. apply.
- e. The Company has made the following provisions to protect the integrity of the switching system database and to ensure the security of ECAS changes.
 - (1) A ECAS customer's change, display or verify capabilities are restricted to that particular customer's own ESSX service system.
 - (2) All changes are audited as they are entered by the ECAS customer. Invalid changes will not be accepted. An error message detailing which command is in error will be given.
 - (3) Customer access to the database is protected using a dialup, login, password/dialback arrangement.
- f. A ECAS customer can schedule changes (individual or bulk) for completion by the next day or for a future day. Additionally priority changes may be requested and the changes completed the same day subject to **terms and conditions** A112.26.13.A.2.f., A112.26.13.A.2.o., and A112.26.13.A.2.p. (T)
- g. Definitions pertaining to ECAS/ESSX features are specified in A112.26.3. (T)
- h. The ECAS feature allows the customer to perform the following transactions from the customer provided terminal:
 - (1) Change particular service options on a per station basis and exchange station telephone numbers (TNs). The change capabilities are:
 - Line Status (Active/Inactive) (Station lines made inactive using ECAS will continue to be billed at the **guidebook** rates.) (T)
 - CAT Code
 - Ringing Cycles for CFDA
 - Call Pickup Group: The call pickup group to which a station is assigned can be changed on a per station basis.
 - The Forward to Number can be changed for a station line with CFBL and/or CFDA assigned.
 - Speed Call Group: The Speed Call group to which a station is assigned can be changed on a per-station basis.
 - Series Completion "Hunt To" Telephone Number (TN): The "hunt to" TN assigned to a station line can be changed on a per-station basis. (All numbers in series completion hunt must be in the same common block.)
 - Station TN Rearrangement: Swap TNs from one location to another. (Rearranged station TN's carry all features and characteristics to their new location unless the Common Block is also changed.)
 - Facility Restriction Levels
 - Access Line Class of Service
 - Add/Change Customer Entered Listing Information
 - The common block to which a station line is assigned when a customer has split service can be changed on a per station basis.
 - (2) Activate/deactivate the following features and service options on a single station line basis:
 - Automatic Callback Calling

Note 1: Material previously located under Customer Management Features has been deleted from this **Guidebook** and replaced with ESSX Customer Administration Service (ECAS) (T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.13 Customer Management Features¹ (Cont'd)

A. ESSX Customer Administration Service (Cont'd)

1. General (Cont'd)

h. The ECAS feature allows the customer to perform the following transactions from the customer provided terminal: (Cont'd)

(2) Activate/deactivate the following features and service options on a single station line basis: (Cont'd)

- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Call Forwarding Variable
- Call Forwarding - Variable Outside
- Call Hold
- Call Pickup
- Call Waiting Originating
- Call Waiting Terminating
- Dial Call Waiting
- Directed Call Pickup - Barge In
- Directed Call Pickup - Non Barge In
- Speed Calling - 6
- Speed Calling - 30
- Basic Station Line Hunting (Series Completion) (Deactivating Basic Station Line Hunting may disrupt the normal completion order of a Hunt Group.)
- Inhibit ETS queuing
- TouchTone
- Distinctive Ring/Call Waiting Tone
- Conference Calling - 6 Way

(3) Review the following information to aid in system management.

- The configuration of a single ESSX service station line (i.e., service options and active station line features.)
- The number of stations having or not having a particular feature
- Pending TN swaps
- The series completion sequence of a station line
- Selected Company entered information affecting customer station lines
- Customer Entered Listing Information
- The number of call pickup groups in the system.

Note 1: Material previously located under Customer Management Features has been deleted from this *Guidebook* and replaced with ESSX Customer Administration Service (ECAS)

(T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.13 Customer Management Features¹ (Cont'd)

A. ESSX Customer Administration Service (Cont'd)

1. General (Cont'd)

h. The ECAS feature allows the customer to perform the following transactions from the customer provided terminal: (Cont'd)

(4) A ECAS customer may also print the following administrative reports.

- Configuration (i.e., service options, station features) for a single station line or span of ESSX service station lines.
- A listing of all pending changes including the type of change and the scheduled effective date.
- Customer Entered Listing Information²

The following information is included on all ECAS changeable station lines.

- Station Telephone Number
- Name³
- Organization³
- Location³

(5) Initial training of the customer for up to four system managers in the use of this feature is included at the time the feature is put into service. Communication counselor training is a prerequisite to the ECAS systems manager training. Any customer training or subsequent assistance necessary after the initial establishment of the feature is at the option of the customer and a Subsequent Training Charge applies per hour where such training is provided.

- i. ESSX[®] service main station lines reserved for future use via DialTone provisioning include preassigned telephone numbers and the facilities required. Such telephone numbers and facilities will be removed from reserved status and assigned as active main station lines as requested by the customer.
- j. The assignment of reserved ESSX service main station line facilities and the sequence of numbers for DialTone provisioning assigned to a subscriber's system is made at the discretion of the Company.
- k. DialTone provisioning is furnished subject to the availability of facilities and telephone numbers.
- l. Calls to telephone numbers reserved (but not activated) via DialTone provisioning will be routed to intercept over ESSX service common recorded announcement facilities as specified in A112.26.1. (T)
- m. Telephone numbers and telephone facilities for ESSX service main station lines furnished via DialTone provisioning while in reserved status will be billed at 60 percent of the ESSX service main station line rate (Intercom and Exchange Circuits charges).
- n. Telephone numbers and telephone facilities for ESSX service main station lines furnished via DialTone provisioning retain their reserved status until assigned to a main station line at which time the service assumes rates and charges applicable to an ESSX service main station line.
- o. ESSX service main station lines reserved via DialTone provisioning will be included in the determination of System Size (200, 600 or XL).

Note 1: Material previously located under Customer Management Features has been deleted from this *Guidebook* and replaced with ESSX Customer Administration Service (ECAS) (T)

Note 2: The ability to print customer entered listing information is provided as an optional feature, and is subject to the appropriate charges specified in A112.26.13.A.3.

Note 3: The ECAS customer is responsible for entering and updating the information contained in this field.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.13 Customer Management Features¹ (Cont'd)

A. ESSX Customer Administration Service (Cont'd)

1. General (Cont'd)

- p. To gain access to the Company's Dial Access network, the subscriber must have one Security Card for each System Manager accessing the ECAS Database. Subscriber's under an existing ECAS contract will be issued up to (not to exceed) three (3) Security Cards at no additional charge when required by the Company to use a Security Card to access the Company's network.

Once the first three (3) Security Card(s) have been issued, the subscriber must pay for any subsequent Security Cards. Should the subscriber require more Security Cards, they may be ordered from A112.26.A.4.b.3. following.

- q. The Security Card rate element will provide for the issuance of a card for each System Manager or for the replacement of lost, stolen or expired cards. If the subscriber has purchased a Security Card in conjunction with another feature or service offered by the Company, that Security Card may also be used in conjunction with Customer Control. It is up to the subscriber to notify the Company of an existing Security Card so the Company can ensure that the card is validated for ECAS.

2. *Terms and Conditions*

- a. ECAS is provided only with ESSX service systems served from a No. 1/1A ESS central office and is furnished subject to the availability of facilities.
- b. Customers equipped for ECAS must order via a service order (Appropriate Service Order Charges as specified in Section A4. will apply.) ECAS changeable features in groups of five (5) at the rates specified in A112.26.13.A.4.
- c. Non-ECAS changeable features with the exception of Three-Way Calling, Consultation Hold, Call Transfer (all calls) will be added subject to specifications and rates in A112.26.8., A112.26.9. or A112.26.10. as appropriate. Three-Way Calling, Consultation Hold, Call Transfer (all calls) is offered in groups of five (5) at the rates specified in A112.26.13.A.4.b.
- d. Features for ECAS exempt station lines must be requested via a Service Order (appropriate Service Order Charges as specified in Section A4. will apply) and added by the Company. Rates and charges for the features specified in A112.26.8., A112.26.9. or A112.26.10. apply as appropriate.
- e. The customer provided ECAS terminal equipment requires an ESSX service main station line. Rates and charges in A112.26.8., A112.26.9. or A112.26.10. apply as appropriate.
- f. ECAS changes must be entered prior to a time to be designated by the Company to be completed as priority changes or by the next day as requested by the customer.
- g. A ECAS customer cannot activate features in excess of the quantity that has been ordered from the Company. The customer will receive an indication when 100 percent utilization of a feature is reached. Additional quantities of features may be added subject to *term and condition* A112.26.13.A.2.b. (T)
- h. Contractual obligations and End User Common Line charges will be billed to the location where originally installed and will not transfer with a station number rearrangement.
- i. If the Company is requested to load ECAS changeable features for new ESSX/ECAS customers, Installation Charge specified in A112.26.13.A.3.b.(4) applies per ECAS feature added.
- j. The following types of lines will be restricted from Station TN Rearrangement capability. Service option and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
- Station lines assigned to multiline hunt groups
 - Attendant Lines
 - Any ESSX service line which has a special hardware configuration (e.g., ground start lines and lines having SCAN points or signal distribution points)
 - Manual lines (e.g., station lines with full originating and/or terminating restrictions)

Note 1: Material previously located under Customer Management Features has been deleted from this *Guidebook* and replaced with ESSX Customer Administration Service (ECAS) (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.13 Customer Management Features¹ (Cont'd)

A. ESSX Customer Administration Service (Cont'd)

2. Terms and Conditions (Cont'd)

- k. ECAS functions performed by the Company at the customer's request subsequent to the initial installation will be subject to the nonrecurring, charges specified in A112.26.13.A.3.b.
- l. The Per System charges specified in A112.26.13.A.4. apply when a feature is initially activated in a Common Block.
- m. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the ECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- n. The ECAS customer is responsible for assigning and maintaining a record of station feature assignments. The ECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
- o. ECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Directory Listings that changed as a result of a ECAS TN swap. The appropriate Service Order charges specified in Section A4. apply.
- p. ECAS customers will be limited to one (1) TN swap per day as a priority request. The number of feature changes that can be requested as priority changes will be determined by the Company when ECAS is ordered.
- q. When required by the Company to use a Security Card, the ECAS subscriber will be required to authenticate with the card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the ECAS host computer. In conjunction with the Security Card, the Company will provide a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in A112.26.13.A.4.b.3. following.

3. ECAS Capability - Rates and Charges²

ESSX-XL customers will have to pay for ECAS on a per line basis subject to the rates specified in A112.26.13.A.3.a.(3). The installation charge will be reapplied if an ESSX-XL customer changes their ECAS billing arrangement subsequent to the installation of the ECAS feature.

a. New Existing Service

- (1) ESSX service-VS and 200

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
(a)	Per system	\$1,097.15	\$-	\$-	CHG
(b)	Per line	-	.31	.31	DWD
(c)	Listing print capability, per system	-	5.75	4.96	D2W
(2) ESSX service-600					
(a)	Per system	1,149.39	-	-	CHG
(b)	Per line	-	.21	.21	DWD
(c)	Listing print capability, per system	-	8.36	7.58	D2W
(3) ESSX service-XL					
On a per line basis					
(a)	Per system	1,253.88	-	-	CHGNR
(b)	Per line	-	.05	.05	DWD

Note 1: Material previously located under Customer Management Features has been deleted from this *Guidebook* and replaced with ESSX Customer Administration Service (ECAS).

Note 2: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

(T)

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.13 Customer Management Features¹ (Cont'd)

- A. ESSX Customer Administration Service (Cont'd)
 - 3. ECAS Capability - Rates and Charges² (Cont'd)
 - a. New Existing Service (Cont'd)
 - (3) ESSX service-XL (Cont'd)

	Term Payment Plan			
	Installation	1	84	
	Charge	Month	Months	USOC
	\$-	\$10.97	\$10.19	D2W
(c) Listing print capability, per system				
b. Miscellaneous Nonrecurring Charges				
(1) Subsequent customer training following the initial establishment of the feature (up to four systems managers)				
(a) Per hour	78.37	-	-	NRCCT
(2) Activation/Deactivation of ECAS changeable features by the Company at the customer's request subsequent to initial installation				
(a) Per line	13.06	-	-	NRCFF
(3) Completion of a TN swap on ECAS changeable lines by the Company at the customer's request				
(a) Per line swapped	6.53	-	-	NRCTN
(4) ECAS features initially loaded by the Company for new ESSX/ECAS customers				
(a) Per feature loaded	2.09	-	-	NRCPF
4. ECAS Changeable Features - Rates and Charges ²				

The following ECAS Changeable features must be ordered in groups of five (5). The rates apply for ESSX service - VS, ESSX service - 200, ESSX service - 600, and ESSX service - XL customers. Per system feature establishment charges apply per initial activation of that feature per Common Equipment Group.

Note 1: Material previously located under Customer Management Features has been deleted from this *Guidebook* and replaced with ESSX Customer Administration Service (ECAS). (T)

Note 2: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service (Cont'd)

A112.26.13 Customer Management Features¹ (Cont'd)

A. ESSX Customer Administration Service (Cont'd)

4. ECAS Changeable Features - Rates and Charges² (Cont'd)

a. Option Charges

(1) Automatic Callback Calling

	Installation Charge	Term Payment Plan Monthly Rate		USOC
		1 Month	84 Months	
(a) Per system	\$151.51	\$2.46	\$2.14	SAKPS
(b) Per group of 5	-	2.87	1.20	SAKPG
(2) Call Forwarding Busy Line				
(a) Per group of 5	-	1.31	.26	E6GPG
(3) Call Forwarding Don't Answer				
(a) Per group of 5	-	3.40	2.56	E9GPG
(4) Call Forwarding Variable				
(a) Per system	33.96	-	-	NA
(b) Per group of 5	-	3.71	3.13	EATPG
(5) Call Forwarding Variable - Outside				
(a) Per system	33.96	-	-	NA
(b) Per group of 5	-	6.27	3.19	E4OPG
(6) Call Hold				
(a) Per system	33.96	-	-	NA
(b) Per group of 5	-	3.92	3.08	EABPG
(7) Call Pickup				
(a) Per system	53.29	-	-	NA
(b) Per group of 5	-	1.31	.47	E3PPG
(c) Per Call Pickup Group	-	.05	.05	E3N
(8) Call Waiting Originating				
(a) Per group of 5	-	12.02	10.19	ESZPG
(9) Call Waiting Terminating				
(a) Per system	21.16	-	-	NA
(b) Per group of 5	-	1.31	.73	ESXPG
(10) Dial Call Waiting				
(a) Per system	33.96	-	-	NA
(b) Per group of 5	-	.78	.21	E6CPG
(11) Directed Call Pickup (Barge In)				
(a) Per system	45.45	-	-	NA
(b) Per group of 5	-	.78	.52	DMAPG
(12) Directed Call Pickup (Non-Barge In)				
(a) Per system	45.45	-	-	NA
(b) Per group of 5	-	.78	.52	E6DPG

Note 1: Material previously located under Customer Management Features has been deleted from this *Guidebook* and replaced with ESSX Customer Administration Service (ECAS).

Note 2: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.13 Customer Management Features¹ (Cont'd)

A. ESSX Customer Administration Service (Cont'd)

4. ECAS Changeable Features - Rates and Charges² (Cont'd)

a. Option Charges (Cont'd)

(13) Speed Calling - 6 (Cust. Changeable)

	Installation Charge	Term Payment Plan Monthly Rate		USOC
		1 Month	84 Months	
(a) Per group of 5	\$-	\$1.31	\$.21	E6APG
(14) Speed Calling - 30 (Cust. Changeable)				
(a) Per system	7.63	-	-	NA
(b) Per group of 5	-	.52	.21	E3DPG
(15) Conference Calling				
(a) Per Arrangement, apply rates as indicated in A112.26.10.B.3.a.(4)(a)	-	-	-	EAA
(b) Per line	-	8.40	7.75	EANCA
(16) Distinctive Ring/Call Waiting Tone				
(a) Common Equipment, apply rates as indicated in A112.26.10.B.4.a.(1)(a)	-	-	-	DRR
(b) Class B Tone, per group of (5)	-	.60	.40	BRTPG
(c) Class C Tone, per group of (5)	-	.60	.40	ODTPG
b. Miscellaneous Feature Charges				
(1) Three-Way Calling, Consultation Hold, Call Transfer (all calls)				
(a) Per system ³	33.96	-	-	NA
(b) Per group of (5)	10.45	6.79	5.49	E9APG
(2) DialTone Provisioning				
(a) Per Facility Reserved (Option 1) ⁴	-	-	-	DTV+X

Note 1: Material previously located under Customer Management Features has been deleted from this *Guidebook* and replaced with ESSX Customer Administration Service (ECAS). (T)

Note 2: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 3: Per system installation charges apply per initial activation of that feature per Common Block group.

Note 4: Apply sixty percent of the monthly rate applicable for intercom and the exchange circuit for a main station line.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.26 ESSX Service (Cont'd)

A112.26.13 Customer Management Features¹ (Cont'd)

- A. ESSX Customer Administration Service (Cont'd)
 - 4. ECAS Changeable Features - Rates and Charges² (Cont'd)
 - b. Miscellaneous Feature Charges (Cont'd)
 - (3) Security Card^{3,4}

(a) Per card

Installation Charge	Term Payment Plan Monthly Rate		USOC
	1 Month	84 Months	
\$100.00	\$-	\$-	CCXSC

A112.27 Electronic Tandem Switching Features

(Obsoleted 09-26-95, Type D) Service rates and charges in this section are available for inward activity of existing subscribers only as specified in the obsolescence rules stated in A112.26. Not available for new service or moves of existing service to new locations. Moves of existing service will be allowed when a subscriber remains within the same serving central office switch.

A112.27.1 General

- A. Electronic Tandem Switching (ETS) Features are provided only in association with ESSXservice furnished from No. 1A Electronic Switching System (ESS) central office equipment located on Company premises and may be provided subject to the availability of facilities to ESSX service systems which is served by the same such equipment.

A112.27.2 Terms and Conditions

- A. Explanation of Terms
 - 1. ETS Features
 - a. ETS Features are ESSX service optional features which are as follows.
 - Automatic Route Selection - Deluxe
 - Facility Restriction Levels
 - Time of Day Routing
 - Authorization Codes
 - Deluxe Queuing
 - Uniform Numbering
 - Automatic Alternate Routing
 - Overflow to Toll
 - Network Usage Information Service

Note 1: Material previously located under Customer Management Features has been deleted from this *Guidebook* and replaced with ESSX Customer Administration Service (ECAS). (T)

Note 2: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 3: When required by the Company to use a Security Card to access the Company's network, up to three (3) Security Cards, as outlined in A112.26.13.A.1.p. preceding, will be provided at no charge to subscribers who are under the existing ECAS rate and *guidebook* structure. (T)

Note 4: Appropriate Service Charges as specified A4. apply. (T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.27 Electronic Tandem Switching Features (Cont'd)

A112.27.2 Terms and Conditions (Cont'd)

(T)

A. Explanation of Terms (Cont'd)

2. Automatic Route Selection - Deluxe (ARS-D)
 - a. ARS-D provides for the origination of only ten digit off-network calls to a public network telephone number after the ESSX service ARS-D access code (e.g., "8") automatically scans the digits and selects a first choice completing route when available or subsequent route if the first choice route is not available. Routes may include Foreign Exchange Trunk lines, Wide Area Telephone Service lines, exchange trunk lines to the toll network, access lines to CCSA, or other arrangements where compatible.
 - b. The final completing route may be the toll network, or at the option of the customer, the call attempt is routed to overflow tone if a Facilities Restriction Level (FRL) is insufficient to complete the call.
 - c. When ARS-D is provided in connection with Uniform Number Automatic Alternate Routing (UN/AAR), incoming tie lines from other ESSX service or PBX systems connected directly to the ESSX service may be arranged to have automatic access to the ARS-D and UN/AAR features. When such arrangements are provided, the tie lines to the ARS-D become "dedicated" tie lines and separate tie lines are required from the distant ESSX service or PBX System if access is to be provided to other ESSX service or PBX System equipped with an ARS-D like capability for subsequent access to the toll network.
 - d. The ARS-D feature provides all number translation and supervision necessary to route the call. "More Expensive Route" (MER) Tone is supplied, at the option of the customer, as a function of the route selected for a particular call.
 - e. Time of Day (TOD) Routing - TOD Routing is an ARS-D option which permits preprogrammed selection of alternate routing pattern groups for off-network calls (up to three sets of ARS-D routing pattern groups) on a time-of-day and day-of-week basis. Manual override is available with the Facility Administration and Control feature. The maximum number of programmed changes per week is sixteen.
3. Facilities Restriction Levels (FRL)
 - a. FRL is required in connection with ARS-D and is provided on each station and incoming tie line to determine both the types of calls and types of facilities within the privileges of the associated user. When the FRL is transmitted over a tie line to a distant PBX or ESSX service system equipped with ARS-D (for call screening at the distant point), it is identified as a Traveling Class Mark (TCM).
 - b. Authorization Codes - Authorizing Codes are an FRL option which provides for a station user to dial a code which overrides the FRL associated with that station line or incoming tie line. The ESSX service requests dialing of the authorization code when the default FRL (i.e., the FRL associated with the station line or incoming tie line) has insufficient privileges to complete the call. The Authorization Code is also inspected for validity as a security check. The Authorization Code is recorded in the Station Message Detail Record of the call when the SMDR feature is provided.
4. Deluxe Queueing
 - a. Deluxe Queueing permits station users to be placed in the queue whenever the first choice route for completing a particular call is already in use. Two queueing arrangements are available.
 - (1) A Ring-back Queue (RBQ) in which case the calling station goes on-hook and is called back when a facility becomes available.
 - (2) An Off-hook Queue (OHQ) in which case the calling station remains off-hook and is held in queue until a facility becomes available.
 - b. Calls held in queue beyond a predetermined time limit will be removed from the queue and be routed, at the option of the customer, via either subsequent route choices or to overflow tone.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.27 Electronic Tandem Switching Features (Cont'd)

A112.27.2 Terms and Conditions (Cont'd)

(T)

A. Explanation of Terms (Cont'd)

5. Uniform Numbering Automatic Alternate Routing (UN/AAR)

- a. UN permits station users to place calls via tie lines using a uniform dialing plan. The user dials an access code, followed by a seven digit number which uniquely identifies a specific on-network station line. The number consists of a three digit location code and a four digit station line code. (When the same access code is followed by a ten digit public network number, the call is routed via the ARS-D feature). The feature provides the number translation and supervision necessary to route the call.
- b. AAR provides automatic routing of on-network calls to alternate tie line routes when primary tie line routes are busy.
- c. Automatic Overflow to Toll - Automatic Overflow to Toll provides completion of on-network calls via a toll network when all primary and alternate tie line routes are busy.

B. Automatic Route Selection - Deluxe (ARS-D)

1. ARS-D is only furnished in association with FRL.
2. Preferred routes and alternate routes in patterns will be specified by the customer.
3. A maximum of three ARS-D Pattern Groups with a maximum of sixty-four patterns in each pattern Group will be provided. The three Pattern Groups referred to will consist on one primary and two additional Pattern Groups for TOD routing.
4. A maximum of ten routes are provided in a pattern.
5. Each WATS type band is treated as a separate route.
6. A maximum of sixty-four Number Plan Areas (including the home NPA) may be designated by the customer for routing of calls by central office codes (six digit translation).
7. All rates and charges specified for ARS-D are in addition to the rates and charges for the associated facilities and facility terminations.
8. A single rate "per facility terminated in patterns" will apply regardless of the number of patterns having access to the facility. The monthly rate specified is applicable to each facility available to the patterns.
9. The charges specified in A112.27.3.A. for each code addition or change is applicable whether customer or Company initiated.
10. Where ARS-D is furnished in connection with UN/AAR, tie lines to other PBX or ESSX service locations may appear as routes in ARS-D patterns when such tie lines are provided for subsequent access to a toll network at the distant PBX or ESSX service location.
11. The TOD Routing feature permits up to sixteen programmed changes in Pattern Groups per week. When additional ARS-D patterns are required due to TOD changes, rates and charges as specified in A112.27.3.A. apply to each additional pattern.
12. CCSA access lines (off-net calls) and access lines to other similar arrangements, compatible with ARS-D, may be included as routes in patterns.
13. ESSX service, toll diversion and restriction does not function on calls routed via ARS-D.

C. Facilities Restriction Levels (FRL)

1. FRL is only furnished in association with ARS-D.
2. A maximum of eight Facilities Restriction Levels are available for each ESSX service.
3. A maximum of one hundred thousand Authorization Codes are available for each ESSX service.
4. Authorization Codes must consist of a uniform number of digits, with a minimum of three digits and a maximum of six digits.
5. Customer implementation of change of Authorization Codes or associated Facilities Restriction Level require the Facilities Administration and Control Feature.
6. All station lines and incoming tie line terminations with access to ARS-D must be equipped with FRL.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.27 Electronic Tandem Switching Features (Cont'd)

A112.27.2 Terms and Conditions (Cont'd)

(T)

D. Deluxe Queueing

1. Calls in queue may overflow to subsequent routes or to tone at the customer's option.
2. Deluxe Queueing is available with facilities appearing as the primary (first choice) route in ARS-D or UN/AAR patterns.
3. The test and announcement provided with the Recorded Announcement option will be provided by the Company.
4. The music for the Music-On-Queue option must be provided by the customer.
5. The Music-On-Queue option requires a voice grade channel between the central office and the customer-provided music source at the customer premises. This feature is available only with OHQ.
6. Customer must specify the length of time a call is held in queue (threshold time limit) before overflowing to subsequent routes or to overflow tone.
7. Incoming tie lines can be arranged for OHQ only.
8. ESSX service main station lines can be provided either RBQ or OHQ. All such stations must be equipped with the same type queueing.
9. OHQ must be equipped for either Recorded Announcement or Music-On-Queue.

E. Uniform Numbering Automatic Alternate Routing (UN/AAR)

1. All calls must consist of a seven digit called number, after the access code.
2. The customer must specify the first choice route and each subsequent route to each system involved.
3. The customer must notify the Company when any change in route or routing sequence is desired.
4. A maximum number of routes in a pattern is four.
5. The maximum number of patterns is one hundred-eighty.
6. Where calls are routed via a toll network, the rates and charges specified for Automatic Overflow to Off Network Facilities, PBX Exchange Trunks, and toll messages are applicable.
7. The rates and charges specified in A112.27.3.A. apply per tie line facility terminated in UN/AAR and/or ARS-D patterns and apply once per facility, whether terminated in one or both patterns.

A112.27.3 Rates And Charges

A. Automatic Route Selection-Deluxe - Rates and Charges¹

1. Common Equipment

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
1.	(a) Per access code, per system	\$3,568.33	\$16.20	\$14.11	ASH
2.	Route Selection Patterns				
	(a) Per facility terminated in pattern(s)	15.41	2.93	2.56	ASJ
	(b) By NPA code only, per pattern	32.39	1.41	1.25	ASK
	(c) By NPA and central office codes, per pattern	177.63	2.35	2.04	ASO
3.	Arrangements for Additional Pattern Groups for TOD Routing				
	(a) Per arrangement	595.59	2.77	2.46	ASZ

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.27 Electronic Tandem Switching Features (Cont'd)

A112.27.3 Rates And Charges (Cont'd)

D. Uniform Numbering/Automatic Alternate Routing (UN/AAR) - Rates and Charges¹

1. Common Equipment

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
	(a) Each	\$2,089.80	\$7.94	\$6.90	UNR
2.	Route Selection Patterns				
	(a) Per UN/AAR pattern	33.44	1.41	1.25	UNP
	(b) Per tie line terminated in UN/AAR and on ARS-D pattern(s) ²	17.76	2.93	2.56	UNF
	(c) Per facility for automatic overflow to Off Network facilities ³	13.32	74.19	65.83	UNO

A112.28 Digital ESSX Service

(Obsoleted 09-26-95, Type D) Service rates and charges in this Section are available for inward activity of existing subscribers only as specified following. Not available for new service or entire moves of existing service to new locations. Moves of existing service will be allowed when a subscriber remains within the same serving central office switch.

Obsolescence Rules

1. Inward activity for Digital ESSX service will be allowed.
2. Digital ESSX service subscribers who have their entire account under a month-to-month payment option will be allowed to maintain their Digital ESSX service at month-to-month rates.
3. Digital ESSX service subscribers who have a portion of their existing service under a month-to-month payment option and a portion of their existing service under a Term Payment Plan may remain under the Term Payment Plan rates and charges outlined in this Section of the *Guidebook* when the Term Payment Plan associated with the Common Equipment expires. For expired Term Payment Plans, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section of the *Guidebook*. (T)

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: In addition, on ETS-type tie line termination is required.

Note 3: Dependent on type of overflow arrangement, one or two facilities are required for a call overflowing to Off Network facilities.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

4. Digital ESSX service subscribers under a Term payment Plan will be allowed to maintain their Digital ESSX service under the rates and charges outlined in this Section of the *Guidebook* when the Term Payment Plan expires. For expired Term Payment Plans, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section of the *Guidebook*. (T)
5. Digital ESSX service subscribers under a Term Payment Plan will have until 11-26-95 to exercise their recast option as described in A112.28.6 for a Term Payment Plan period of not greater than 36 months in length. Digital ESSX service subscribers under a month-to-month payment option will have until 11-26-95 to convert to a Term Payment Plan period of not greater than 36 months in length.
6. Existing Digital ESSX service subscribers who are under a Term Payment Plan may add a new secondary location (SLA) or move an existing SLA of their existing service.

A112.28.1 General

- A. Digital ESSX service is furnished from Digital Central Office equipment located on Company premises and associated facilities so arranged as to provide the following basic service features.
 1. Direct Inward Dialing (DID) and Direct Outward Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of a Digital ESSX service system.
 2. Intercommunication calls between stations of the same Digital ESSX service system.
 3. Identified Outward Dialing (IOD), by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this Company will be provided this identification.
 4. Common recorded announcement interception of calls to unassigned station numbers.
 5. Basic Station Line Hunting
 6. Touch-Tone Service
- B. Digital ESSX service will be furnished in four categories, based on the size of the subscribers system.
 1. Digital ESSX service - VS will serve systems with 1-24 main station lines.
 2. Digital ESSX service - 200 will serve systems with 25-200 main station lines.
 3. Digital ESSX service - 600 will serve systems with 201-600 main station lines.
 4. Digital ESSX service - XL will serve systems with more than 600 main station lines.
- C. A Digital ESSX service system may be comprised of the following components.
 - Common Equipment¹
 - Network Access¹
 - Main Station Lines¹
 - Terminating Arrangements
 - Features
 1. The Common Equipment, Network Access and Terminating Arrangements will be at the rates and charges specified in A112.28.7. (T)
 2. Main station line rates will consist of the Intercom charge and the appropriate Exchange Circuit charge. These charges will be located in A112.28.8 for Digital ESSX service - VS or 200, A112.28.9 for Digital ESSX service - 600 and A112.28.10 for Digital ESSX service - XL.

Note 1: Every system must include these components.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.1 General (Cont'd)

- C. A Digital ESSX service system may be comprised of the following components. (Cont'd)
3. Digital ESSX service Line and System Features will be grouped as follows.
 - A Line Features Grouped
 - A Line Features Individual
 - B Line Features
 - Optional Service Features
 - Customer Management Features¹
 - a. A Line Features will be offered on a grouped basis to Digital ESSX service Subscribers who have selected a Variable Term Payment Plan of 36, 60 or 84 Months. Subscribers selecting the one month payment option will be offered the Group A Line features on an individual basis only.
 - b. B Line Features and Optional Service Features will be offered to Digital ESSX service subscribers subject to the specific requirements within each arrangement.
 - c. A Digital ESSX service - VS or 200 subscriber will select Group A and B features in A112.28.8.¹ (T)
 - d. A Digital ESSX service - 600 subscriber will select Group A and B features in A112.28.9.¹ (T)
 - e. A Digital ESSX service - XL subscriber will select Group A and B features in A112.28.10.¹ (T)
 - f. Optional Service Features in A112.28.11 will be offered to all Digital ESSX service subscribers. (T)
 - g. Customer Management Features will be offered subject to the *terms and conditions* in A112.28.13. (T)
- D. If the subscriber is not completely satisfied with his Digital ESSX service within ninety (90) days of effective billing date, all payments will be handled as indicated in the following paragraphs.
1. The following charges will be refunded:
 - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in Section A12. for Digital ESSX service.
 - b. Service connection charges from Section A4. (T)
 2. The following charges will not be refunded:
 - a. Recurring charges for Network Access Registers and Grouping as specified in Section A3. (T)
 - b. End User Common Line Charges as specified in BellSouth Telecommunications, Inc. FCC No. 1.
 3. Customer provided equipment acquired for use with Digital ESSX service will not be included in this plan.
 4. Digital ESSX service provided under the One Month payment option is not eligible.
 5. Subscribers provided Digital ESSX service via Contract service arrangements may negotiate a satisfaction plan on an individual case basis.
 6. This guarantee will not apply to transfers of service, moves, conversions, or recasts.
 7. Digital ESSX service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
 8. Subscribers requesting an extension of the 10 day disconnection interval to accommodate installation of a replacement product/service, will be billed the contracted recurring rates for that period, not to exceed six (6) months.

Note 1: Digital ESSX service systems subscribing to the DECAS feature in A112.28.13 must select DECAS Changable features subject to the rates, *terms and conditions* in A112.28.13. (T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.1 General (Cont'd)

- D.** If the subscriber is not completely satisfied with his Digital ESSX service within ninety (90) days of effective billing date, all payments will be handled as indicated in the following paragraphs. (Cont'd)
- 9. Subscribers must retain continuous service beyond the ninety days via other Local Exchange services as offered in Section A3. (T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.2 *Terms and Conditions*

- A. Digital ESSX service is furnished subject to the availability of facilities and features from digital central office equipment located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. Major additions to and/or major relocations of Digital ESSX systems are subject to the same **terms and conditions** as initial installations.(T)
- B. Certain Services are available on an individual main station line basis and are subject to the capabilities of the serving central office.(T)
- C. Optional Service Features include attendant features. These features may require customer provided compatible terminal equipment.(T)
- D. All console functions by the attendants at the subscriber's premises are performed at the expense of the subscriber and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.(T)
- E. All Digital ESSX service main station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with Digital ESSX service.(T)
- F. Tie lines for direct connections between a basic Digital ESSX service system and other systems are provided primarily for communication between stations of the two systems. In such cases, tie line mileage as specified in Section A13. and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the Digital ESSX service system to or from other systems (Digital ESSX service or non Digital ESSX service) provided such connections to the exchange or long distance network are only made at one system at a time.(T)
- G. Where completion of incoming and outgoing local and long distance calls through a Digital ESSX service system is furnished to or from main station lines of a separate Digital ESSX service system in another exchange or a non Digital ESSX service system in the same or different exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the **terms and conditions** specified in this *Guidebook*.(T)
- 1. Rates and charges as specified in the Private Line *Guidebook* apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements as specified in this *Guidebook*.(T)
- 2. Digital ESSX service optional feature charges apply for each trunk terminated main station line as appropriate.(T)
- H. Dormitory service is furnished in accordance with the **terms and conditions** for Dormitory Communications Service specified in Section A13.(T)
- I. Each system established per customer must consist of a minimum of one (1) main station line. Systems installed or ordered prior to April 15, 1993 are not subject to this **term and condition**. ESSX service-200 systems installed or ordered prior to April 15, 1993 may have less than 25 main station lines.(T)
- J. A mixture of Flat Rate and Measured Rate Service will not be allowed within a single customer system or in a Digital ESSX service/Subsidiary System Arrangement situation.(T)
- K. Suspension of Service
With the exception of Network Access Registers, neither partial nor complete temporary suspension of Digital ESSX service is permitted.(T)
- L. A twelve month minimum service period shall be required if the subscriber's system is a Digital ESSX service - 600 or ESSX service - XL. The normal minimum service period as specified in Section A2. will be applicable to Digital ESSX service VS or 200 systems.(T)
- M. Touch-Tone service will be furnished subject to the **terms and conditions** specified in Section A13. Touch tone rates and charges will not apply to Digital ESSX service.(T)
- N. Directory Listings will be furnished subject to the rates, **terms and conditions** specified in Section A6.(T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.2 Terms and Conditions (Cont'd)

- O. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of a Digital ESSX service system is limited by the number of network access registers subscribed to by the customer. Each Network Access Register (NAR) may be arranged for two-way, one way incoming or one-way outgoing operation depending upon the option of the customer at the time the NAR is installed. When a change in the operation of the NAR is requested by the customer, the Secondary Service Charge as specified in Section A4. is applicable.(T)
- P. For application to Digital ESSX service, the Line Connection Charge and Line Change Charge Section A4. are applicable to the NARs only.(T)
- Q. Except where *term and condition* A112.28.2.P. is applicable, the Digital ESSX service installation charges are in addition to regular Simple Premises Work Charges, Service Connection Charges, move, change and installation charges covered in this and other Company *guidebooks*.(T)
- R. Digital ESSX service installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a predetermined period of time in accord with existing *guidebook* and administration provisions.(T)
- S. If the Digital ESSX service subscriber elects a Measured Rate Service option, Measured Rate Service usage charges specified in Section A3. are applicable on calls to locations outside the subscriber's Digital ESSX service system in addition to rates and charges in this and other *Guidebook* sections for Digital ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same Digital ESSX service system.(T)
- T. Digital ESSX service main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement or Directory Assistance (e.g. 211, 611, 811 and 900 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 10XXX and 101XXXX). Inter-LATA calls dialed 0- (operator handled) calls cannot be restricted. The term "Public Announcement Services" as used herein are those services which, in the judgment of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the central office serving the Digital ESSX service systems subscribing to this service arrangement.

 - 1. At the time a code restriction arrangement is installed, the Digital ESSX service system will be arranged for the code restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the appropriate Secondary Service Charge as specified for a change in line termination applies per main station line affected except that no such charge applies when the code restriction arrangement is disconnected in its entirety.
 - 2. Where code restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
 - 3. Code Restriction Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for in the normal manner.(T)
- U. Zone charges do not apply to Digital ESSX service.(T)
- V. For purposes of application of End User Access Charges only, as set forth in BellSouth Telecommunications, Inc. F.C.C. No. 1, Digital ESSX service main station lines for use by residents of dormitory living quarters will be considered residential service. Main station lines terminated in dormitory housing for administrative or other business use will not fall in this classification.(T)
- W. Call Return, Call Tracing, Repeat Dialing, Calling Name Display, and Caller ID are Optional Service Features listed in A112.28.12. These features require the implementation of Common Channel Signaling System #7 (CCS7) into the network and may have limited availability. These features will only operate interoffice on local calls originating and terminating within Central Offices equipped with CCS7. These features will operate intraoffice prior to implementation of CCS7. These features will not work on an originating basis with party-line service, Toll Terminals, Trunks, and some Remote Switching Locations.(T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.2 Terms and Conditions (Cont'd)

W. (Cont'd)

The Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service as described in Section A6. (T)

X. Digital ESSX service subscribers ordering Assumed Dial '9' must use station terminal equipment that utilizes dual tone multi-frequency (DTMF) signaling.

Y. For every Digital ESSX service main station line extended into a Foreign Exchange, the Digital ESSX service subscriber must terminate a Digital ESSX service main station line in the exchange in which their common equipment is located. Digital ESSX service main station lines extended into a Foreign Exchange do not apply toward the four line minimum.

Z. Features followed with I are unique to the DMS-100 switch and those with II are unique to the 5ESS switch.

AA. CALLING NUMBER DELIVERY BLOCKING - PER CALL

This feature allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control their availability to the called party.

The transmission of the Directory Number and/or Directory Name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name.

Calling Number Delivery Blocking - Per Call is provided subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's CPE to perform satisfactorily with the network feature described herein.

AB. CALLING NUMBER DELIVERY BLOCKING - PERMANENT

This feature enables certain customers as described in A112 to prevent the transmission of their Directory Number and/or Directory Name on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is in operation on a continuous basis.

If the preassigned access code for Calling Number Delivery Unblocking is dialed on a line that is provisioned with Calling Number Delivery Blocking - Permanent, the Directory Number and/or Directory Name will be delivered.

Calling Number Delivery Blocking - Permanent is available upon request to certain customers as described following:

Domestic violence intervention agencies, state and county departments of human resource shelters and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without blocking.

A112.28.3 Definitions

ACCESS CODE RESTRICTION GROUP (ACRG)

An ACRG will allow stations (assigned to that ACRG) access to predefined facilities. Station access to facilities is restricted by the station ACRG assignment to the predefined facilities. Up to eight ACRGs can be established by the Company for each group.

ACCESS LINES TO CUSTOMER PROVIDED FEATURES

This feature allows dial access from Digital ESSX service for connection to customer provided features. (Recorded Telephone Dictation, Dial Code Sending Equipment and Loudspeaker Paging).

ADDITIONAL ANNOUNCEMENT

Second or third announcement available with Automatic Call Distribution or Uniform Call Distribution.

ADDITIONAL DIRECTORY NUMBERS

An assigned Directory Number other than the Primary Number on an Electronic Business Set (EBS).

ASSUMED DIAL '9'

Utilizes central office capabilities to allow the main station line equipped to access the network without dialing '9' (provided on all lines in a system).

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.3 Definitions (Cont'd)

CALLER ID

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group.

Caller ID is not available on operator handled calls.

Caller ID is available on Electronic Telephone Sets in A112.28.11.M.

CALLING NAME DISPLAY

This feature enables the name of the calling or called party to be displayed on incoming and outgoing calls, respectively. The names displayed are those datafilled through service order to correspond to particular Directory Numbers (DNs). This feature is restricted to calls within a customer group.

CALLING NUMBER DELIVERY BLOCKING - PER CALL

This feature allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control their availability to the called party.

The transmission of the Directory Number and/or Directory Name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name.

Calling Number Delivery Blocking - Per Call is provided subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's CPE to perform satisfactorily with the network feature described herein.

CALLING NUMBER DELIVERY BLOCKING - PERMANENT

This feature enables certain customers as described in A112 to prevent the transmission of their Directory Number and/or Directory Name on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is in operation on a continuous basis.

If the preassigned access code for Calling Number Delivery Unblocking is dialed on a line that is provisioned with Calling Number Delivery Blocking - Permanent, the Directory Number and/or Directory Name will be delivered.

CATEGORY CODES

See Access Code Restriction Group and Network Class of Service.

CODE CALLING ANSWER

This feature allows the code call signals to be answered from any station within the Digital ESSX service group via dial access code.

CODE RESTRICTION ARRANGEMENTS

A Code Restriction Arrangement automatically denies a portion or all main station lines of a Digital ESSX service system direct outward dialing access to one or more three-digit codes within the local calling area in which the system is located. Code restriction provides a distinctive tone to indicate that access is not permitted on call attempts.

(T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.4 Intercept Of Calls To Unassigned Station Lines

- A. Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
- B. Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all Digital ESSX service systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory of the caller's system should be consulted.

A112.28.5 Conversion

A. Replacement of Central Office Equipment

- 1. The rates and charges in this and other *Guidebook* sections for ESSX service and the associated features and services will continue to apply to subscribers served at a location that is converted through no desire or fault of the subscriber to Digital central office equipment. Should one of the aforementioned existing subscribers wish to utilize features and/or services specific to the Digital equipment, the billing for that customer's system will be converted to charges appropriate for the central office equipment providing his service. (T)

B. Conversion of ESSX service¹ to Digital ESSX service

- 1. When a customer whose present ESSX service elects to convert to Digital ESSX service, installation and service connection charges do not apply to Common Equipment, in-service station lines, terminating arrangements, toll diversion and toll restriction equipped station lines, conference arrangements and other optional features and/or services provided each of the following conditions are met. ESSX service - 1/Multiline termination charges will not apply if an ESSX service -1/Multiline subscriber converting to Digital ESSX service selects a Variable Term Payment Period option of length equal to or greater than the number of months remaining in the subscriber's existing ESSX service - 1/Multiline contract period.
 - a. The customer's system must continue to be served by the same central office location;
 - b. there must be no interruption of service, and
 - c. there are no moves, changes or additions in existing station lines, terminating arrangements, or optional features requested by the customer.
- 2. ESSX services converting to Digital ESSX service must elect one of the following options.
 - One Month Payment Plan
 - Variable Term Payment Plan of 84 months
- 3. Where the customer elects a Variable Term Payment Plan of 84 months and wishes to add to his system the following shall apply.
 - a. Such additions shall be made within a scheduled period after the conversion at the rates and charges in this and other *Guidebook* sections for Digital ESSX service and the associated Features and Services. (T)
- 4. Where an ESSX service customer converts to Digital ESSX service, Common Equipment installation charges shall not apply if the same customer category, (VS, 200, 600, or XL) is maintained. If the ESSX service customer has a current Variable Term Payment Plan, a Digital ESSX service Variable Term Payment Plan must be selected that is equal to or longer than the unexpired portion of the current plan. Termination charges will not apply to an ESSX service system converting to Digital ESSX service under the aforementioned conditions.
- 5. Where an ESSX service customer converts to Digital ESSX service and changes customer category (VS,200, 600 or XL), the Common Equipment installation charge applied shall be equal to the appropriate Digital ESSX service Common Equipment installation charge of the category to which the customer is going minus the ESSX service installation charge of the category from which the customer is coming.
- 6. Where an ESSX service customer converts to Digital ESSX service and downgrades from XL to 600, for example, no Common Equipment installation charge shall apply. Termination charges will apply as specified in this *Guidebook*. (T)

Note 1: Denotes ESSX service - VS, 200, 600, or XL.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.5 Conversion (Cont'd)

B. Conversion of ESSX service¹ to Digital ESSX service (Cont'd)

- 7. Where a Digital ESSX service customer converts to ESSX service such conversions shall also be made in accordance with A112.28.5.B.3. through 6.

A112.28.6 Payment Schedules

A. General

- 1. Digital ESSX service is offered as follows.

- a. The payment options are:

- Month to Month Plan
- 84 Month Variable Term Payment Plan

- b. Items that may be placed under the Variable Term Payment Plan:

(*Terms and conditions* concerning the Variable Term Payment Plan are specified in Section A2.)

- Main Station Lines
- Extension Lines
- Line Feature Options
- Optional Service Features
- System Common Equipment
- Terminating Arrangements

- 2. The monthly rate for Digital ESSX service is dependent upon the contract duration selected by the customer.
- 3. The monthly rate for Digital ESSX service under the Variable Term Payment Plan for the period of 84 months is subject to Company initiated rate increases of not more than 6 percent in any annual period and not more than the following amounts over the entire contract periods.

Contract Period	Maximum Percent Increase Over Total Contract Period
84 Months	10

- 4. Digital ESSX service - VS or 200 will be limited to subscribers having 4 - 200 main station lines.
 - a. A Digital ESSX service - VS or 200 subscriber may have an 84 month contract periods for any portion or all of the total system size with the remainder to be under the one month payment option.
 - (1) Group A and B line features may be added under any of the payment options.
 - (2) Attendant Features or Optional Service Features may be added under any of the payment plans subject to the above features not being added for a contract period of shorter duration than the contract period associated with the Digital ESSX service common equipment.
 - b. A Digital ESSX service - VS subscriber may add station lines up to 30 lines and:
 - (1) Add those lines and associated Group "A" line features at the one month rate specified for Digital ESSX service - VS or,
 - (2) Resubscribe the entire system under the payment periods as offered for Digital ESSX service - 200. *Terms and conditions* concerning the Term Payment Plan are specified in Section A2.
 - (3) There will be no termination liability.

Note 1: Denotes ESSX service - VS, 200, 600, or XL.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.6 Payment Schedules (Cont'd)

A. General (Cont'd)

4. Digital ESSX service - VS or 200 will be limited to subscribers having 4 - 200 main station lines. (Cont'd)
 - c. A Digital ESSX service - 200 subscriber may add station lines up to 220 Lines and:
 - (1) Add those lines and associated Group A and B Line features at the one month rate specified for Digital ESSX service - 200, or
 - (2) Resubscribe the entire system under the contract periods as offered for Digital ESSX service - 600. (*Terms and conditions* concerning the Variable Term Payment Plan are specified in Section A2.) (T)
 - (3) There will be no termination liability.
 - (4) Digital ESSX service - 200 subscribers will be liable for the difference in the Common Equipment installation charges between Digital ESSX service - 200 and Digital ESSX service - 600.
5. Digital ESSX service - 600 will be limited to subscribers with 201-600 main station lines.
 - a. A Digital ESSX service - 600 subscriber may have an 84 month contract period for any portion or all the total system size with the remainder to be under the one month payment option.
 - (1) Group A and B line features may be added under any of the payment plan options.
 - (2) Attendant Features or Optional Service Features may be added under any of the payment plans subject to the preceding features not being added for a contract period of shorter duration than the contract period associated with the Digital ESSX service common equipment.
 - b. A Digital ESSX service - 600 subscriber may add station lines up to 660 lines and:
 - (1) Add those lines and associated Group A and B features at the one month rate specified for Digital ESSX service - 600, or
 - (2) Resubscribe the entire system under the contract periods as offered for Digital ESSX service - XL.
 - (3) There will be no termination liability.
 - (4) Digital ESSX service - 600 subscribers will be liable for the difference in the Common Equipment installation charges between Digital ESSX service - 600 and Digital ESSX service - XL.
6. Digital ESSX service - XL will be limited to subscribers with more than 600 main station lines.
 - a. A Digital ESSX service - XL subscriber may have an 84 month contract period for any portion or all of his total system size with the remainder to be under the one month payment option.
 - (1) Group A and B line features may be added under any of the payment plan options.
 - (2) Attendant Features or Optional Service Features may be added under any of the payment plans subject to the preceding features not being added for a contract period of shorter duration than the remaining contract period associated with the Digital ESSX service common equipment.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.6 Payment Schedules (Cont'd)

B. Expiration of Contract Period

1. Digital ESSX service - VS, 200, 600 and XL customers must upon the expiration of their contract
 - a. select a new contract period as offered in the current *guidebook*, or (T)
 - b. revert to the current *guidebook* rates for the one month payment option. (T)
2. A Digital ESSX service - VS, 200, 600 or XL customer may at any time during his selected contract period recast for an equal or longer contract period at the current *guidebook* rates subject to the following conditions. (T)
 - a. No credit will be given for payments made during the formerly selected period. Nonrecurring charges will not be reapplied.
 - b. The new payment period begins with the billing date following the date the new payment period is requested.
 - c. No termination charge applies for the former payment period.
 - d. A Secondary Service Charge will apply.
3. A Digital ESSX service - VS, 200, 600 or XL customer may at any time during his selected contract period recast for a contract period, shorter in length than the time remaining in the existing service agreement, subject to the following conditions.
 - a. No credit will be given for payments made during the formerly selected period. However, nonrecurring charges will not be reapplied.
 - b. The new payment period begins with the date requested.
 - c. A termination charge applies to the former payment period.
 - d. A Secondary Service Charge will apply.

C. Disconnects

1. When facilities are disconnected from a system for which the current payment period is longer than one month, the expiration date of the remaining service will not be affected.
2. Facilities disconnected from a system prior to the expiration date of the payment period for such service will require termination charges for premature disconnection if applicable.

D. Supersedure

Service may be transferred to a new customer at the same location upon prior written concurrence by the new customer. The new customer will be subject to all provisions currently in effect for the previous customer. *Terms and conditions* concerning transfer of service between subscribers as stated in Section A2. also apply under the Variable Term Payment Plan. (T)

E. Deferred Payment

1. Payment of nonrecurring charges for Digital ESSX service may be deferred over the length of the customer's Variable Term Payment Plan or a shorter period (in annual increments) subject to the conditions specified in this paragraph.
 - a. The charges to be deferred must be among the following types:
 - Installation
 - Service Establishment
 - b. The customer must select a payment period longer than one month.
 - c. The total amount of nonrecurring charges as defined in A112.28.6.E.1.a. may be deferred.
 - d. The minimum amount deferrable per Digital ESSX service System is \$1650.00.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.6 Payment Schedules (Cont'd)

G. Termination of Liability (Cont'd)

8. When a subscriber's Digital ESSX service under a Term Payment Plan is disconnected prior to the expiration of the selected service period as a result of a subscriber requested change to one of the separate *guidebook* services listed following, termination or cancellation charges will not apply when: (T)
- a. the completed service period is 12 months, and
 - b. the service period of the new arrangement for the separate *guidebook* service equals or exceeds the remaining service period of the disconnected arrangement, and (T)
 - c. the service orders to install the separate *guidebook* service and disconnect the existing service are related together and there is no lapse in service between installation of the separate *guidebook* service and disconnection of the existing service, and (T)
 - d. the service orders are for the same subscriber at the same location.

For the purposes of determining the separate *guidebook* services to which the preceding conditions apply, the following list will be used: (T)

- MegaLink Service
- MegaLink Channel Service
- MegaLink ISDN Service
- LightGate Service

- H. The Company reserves the option to provide Digital ESSX service at any size and distance from the serving central office under a Contract Service Arrangement basis under the *terms and conditions* in Section A5. if, in the Company's judgment, there is reasonable potential for uneconomic bypass or due to competitive alternatives, the market price for the service is above our cost to provide this customer's service but below the *guidebook* rate. (T)

I. Moves of Service

An ESSX service subscriber may move a system under their Term Payment Plan within the same jurisdiction (the locations in the state within which *the Company* is authorized to operate) and will not incur termination charges if central office and existing loops of the system to be moved, are reusable during the current engineering interval. Installation charges will apply at the new location as appropriate. (T)

J. Credits and Surcharges

A surcharge that is equivalent to the charge for access to an interexchange carrier over a PBX trunk will apply to each Network Access Register. For each ESSX service line a credit will be applied which, when combined with the preceding surcharge and with charges applied to ESSX service lines for access to interexchange carriers, will provide a monthly net billing equal to the interexchange carrier access charge for a PBX trunk multiplied by the number of the subscriber's Network Access Registers.

A112.28.7 Common Service Items

A. *Terms and Conditions* (T)

1. Station Lines

- a. The rates and charges specified herein for main station lines provide for main station line components. The main station line consists of all facilities including intercommunication and outside plant facilities from the system dial switching equipment to the Network Interface of the main station line.
- b. The rates and charges specified herein for main station lines are applicable to each main station location to which a customer-provided instrument can be connected.
- c. Rates for the main station lines of Digital ESSX service - VS, 200, 600 and XL customers will be based on the following criteria:
 - Main Station Group Size
 - Distance from the Serving Central Office
 - Payment Option Selected

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.7 Common Service Items (Cont'd)

A. *Terms and Conditions* (Cont'd) (T)

1. Station Lines (Cont'd)
 - d. The total main station group size will consist of main station lines and attendant access lines for all locations served by the same Digital ESSX service system.
 - e. The distance band will be based on airline mileage from the serving central office to the Network Interface Location at the customer's premises.
 - (1) Where main stations are in a foreign exchange (FX) or a foreign central (FCO) office area the distance band will be calculated from the FX or the FCO to the Network Interface Location.
 - (2) Systems with more than one location served by the same Digital ESSX service control group will calculate the distance band per location.
 - f. In A Different Central Office Serving Area
 - (1) The rate of Digital ESSX service in a FX or FCO area is the monthly rate for the Digital ESSX service desired, plus a FX or FCO mileage charge between the central offices involved. When a wire center serves a portion of two different exchanges or the whole of one exchange and a portion of the other, the rates for intraexchange interoffice channel as stated in A9.2 apply between the wire center in one exchange and the wire center(s) in the other exchange whose serving areas are contiguous, provided facilities for the interoffice channel are routed in this manner. Otherwise, the rates for interexchange service as stated in A9.1 apply to channels provided between the two exchanges. This applies to both Digital ESSX service stations terminated in a foreign exchange or foreign central office area and Digital ESSX service extensions into a foreign exchange or foreign central office area. (T)
 - (2) When Digital ESSX service main station lines are connected by facilities which are routed between two or more central offices in the same exchange, the foreign central office mileage charge is calculated separately on an airline basis between the ESS central office from which the Digital ESSX service system is served and the central office from which exchange service normally would be rendered.
2. Rates, charges, liabilities and additional *terms and conditions* if applicable may be developed on an individual basis under Section A5. for main station lines exceeding five (5) airline miles from the serving office. (T)
3. Exchange Access
 - a. Exchange Access is provided by means of Network Access Registers.
 - b. Presubscription of a Carrier of Preference is specified in the Interstate Access Service Tariff.
4. Nonrecurring Charges

The following nonrecurring charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this *Guidebook*. (T)

 - a. Service Establishment Charges
 - (1) These charges apply as specified, when a service feature is added or changed. These charges apply in addition to other applicable nonrecurring charges.
 - b. Installation Charge
 - (1) Installation charges are in addition to other appropriate nonrecurring charges for the service. For a change or a rearrangement in a specific service or feature element, the installation charge specified for that element will be applicable unless otherwise specified.
 - c. Service Connection Charges
 - (1) Service Charges as specified for business service in Section A4. are applicable for each main station line, console access loop, etc. (T)
5. Main Station Line Terminated as a Trunk
 - a. Where a Digital ESSX service main station line is terminated as a trunk in customer provided equipment the appropriate recurring charge (A112.28.7.B.5.) will apply in addition to the appropriate main station line rate.
6. Subsequent Training
 - a. After the initial installation of the subscriber's system, subsequent training will be provided at the charges indicated in A12.20.8.D. (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX[®] Service (Cont'd)

A112.28.7 Common Service Items (Cont'd)

B. Rates and Charges¹

1. Common Equipment

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
(a)	Digital ESSX [®] service - VS system, each	\$1,724.09	\$1.15	\$.99	ESS
(b)	Digital ESSX [®] service - 200 system, each	1,724.09	1.15	.99	ESS
(c)	Digital ESSX [®] service - 600 system, each	2,821.23	1.15	.99	ESS
(d)	Digital ESSX [®] service - XL system, each	3,448.17	1.15	.99	ESS

2. Digital ESSX[®] service Exchange Access Charge

		Monthly	
		Rate	USOC
(a)	Network Access Limiter, Flat Rate or Measured Rate, per Network Access Register	\$1.10	LNG
(b)	Network Access Registers (Apply appropriate rates and charges as specified in Section A3. for Network Access Register Usage Packages.)	-	NA

3. Additional Directory Listings

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
(c)	Facility Group (FG), Network Access, each FG	\$56.42	\$.68	\$.57	F5Z

		Monthly	
		Rate	USOC
(a)	Listings (Apply same rates, charges, and USOC's as specified in Section A6.)	\$-	NA (T)

4. Premises Work Charges and Service Charges

(a)	Service establishment, move and change of Digital ESSX service. (Rates apply as specified in Section A4.)	-	NA (T)
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5. Main Station Line Terminated as a Trunk

(a)	Main Station Line terminated as a trunk ² , each	17.76	RXRTX
-----	---	-------	-------

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Main Station Line charges apply in addition.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.7 Common Service Items (Cont'd)

B. Rates and Charges¹ (Cont'd)

6. Digital ESSX service Extension Station Line Charges

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
		\$-	\$-	\$-	EX3
(a)	Located on same premises as main station line, each. (Apply Service Charges specified in Section A4.)				(T)
(b)	Located on different premises from main station line on noncontinuous property, each (Apply appropriate channel charges specified in Section A13.)	-	-	-	EC8 (T)
(c)	Located on different premises from main station line on same continuous property, each (Apply appropriate channel charges specified in Section A13.)	-	-	-	EX5 (T)
(d)	Located on different premises, same exchange served by a foreign central office ² (Apply appropriate channel charges specified in Section A9.)	-	-	-	EKA+X (T)
(e)	Located in foreign exchange where rate center located in same building as serving central office ² (Apply appropriate channel charges specified in Section A9.)	-	-	-	EKB+X (T)
(f)	Located in foreign exchange where rate center is not located in same building as serving central office ² (Apply appropriate channel charges specified in Section A9.)	-	-	-	EKD+X (T)

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Main Station Line charges apply in addition.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.7 Common Service Items (Cont'd)

B. Rates and Charges¹ (Cont'd)

6. Digital ESSX service Extension Station Line Charges (Cont'd)

	Installation Charge	1 Month	Term Payment Plan Monthly Rate 84 Months	USOC	
(g) Located on different premises, same exchange served by a foreign central office/with Caller ID ^{2,3} (Apply appropriate channel charges specified in Section A13.)	\$-	\$-	\$-	E4R++	(T)
(h) Located on different premises from main station line on non-continuous property/with Caller ID ² (Apply appropriate channel charges specified in Section A13.)	-	-	-	E4E++	(T)
(i) Located on different premises from main station line on same continuous property/with Caller ID ² (Apply appropriate channel charges specified in Section A13.)	-	-	-	E4L++	(T)

7. Miscellaneous Line Terminations

a. Basic Terminations

Each of the rate elements shown provide only the basic auxiliary line termination equipment and facilities located at the central office where the basic service is provided and is in addition to other rates and charges applicable for the associated services.

(1) Network Access Terminals (Terminals for Local, Interstate and Intrastate Channels)

One Installation Charge applies when any number of miscellaneous lines of the same type are installed at the same time.

Interexchange Carrier Access Line

(a) Per simulated facilities group	56.42	.68	.57	EOV
(b) Per termination via simulated facility group	2.30	.16	.10	EOE
(c) Per Common Group of Dedicated Facilities	56.42	12.02	10.34	EOK
(d) Per Dedicated Analog Termination	62.69	37.62	32.91	EOM

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Main Station Line charges apply in addition.

Note 3: ESSX service exchange circuit rates and charges also apply within the FCO/FX serving area.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.10 Digital ESSX Service-XL (Cont'd)

B. Features (Cont'd)

3. Line Features - Group B (Cont'd)

a. Individual Features - Rates and Charges¹ (Cont'd)

(17) Change Access Codes Subsequent to Initial Installation

Installation Charge	Term Payment Plan Monthly Rate		USOC
	1 Month	84 Months	
\$31.35	\$-	\$-	NA

(a) Per occasion

A112.28.11 Optional Service Features

A. Access To Customer Provided Features

1. General

- a. Rates and charges for the appropriate channels as specified in the Private Line *Guidebook* apply to each access code arranged (originate or answer) for connection to customer provided features. (T)
- b. All rates and charges specified herein are in addition to existing rates and charges for Digital ESSX service and other services with which they are associated.
- c. For rates and charges applicable for control channels when required for supervision purposes with equipment and/or apparatus located on customer premises, see the Private Line *Guidebook*. (T)
- d. These features provide for access only to customer provided features which may require compatible customer provided terminal equipment.

2. Rates and Charges¹

a. Variable Term Option Charges

(1) Code Calling

(a) Per line	2.30	6.27	5.43	EWD
(b) Per trunk	2.30	38.66	33.96	EWQ

(2) Recorded Telephone Dictation

(a) First trunk equipped	2.30	42.84	38.14	EWA
(b) Each additional trunk (Installation charge applicable only when provided subsequent to provision of initial arrangement.)	2.30	37.62	32.91	EWB

(3) Loudspeaker Paging² Via Station Line Termination

(a) First line	2.30	13.58	11.76	EWJ
(b) Each additional line	2.30	6.79	5.85	EWN

(4) Loudspeaker Paging² Via Trunk Termination

(a) First trunk	2.30	48.07	41.27	EVV
(b) Each additional trunk	2.30	37.62	32.91	EV6

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: This feature provides access only to services provided by the subscribers compatible terminal equipment.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

- A. Access To Customer Provided Features (Cont'd)
 - 2. Rates And Charges¹ (Cont'd)
 - a. Variable Term Option Charges (Cont'd)
 - (5) Radio Paging²
Via Station Line Termination

	Installation	Term Payment Plan		
		Monthly Rate		
	Charge	1	84	USOC
		Month	Months	
(a) First line	\$2.30	\$13.58	\$11.76	EYG
(b) Each additional line	2.30	6.79	5.85	EYD
(6) Radio Paging ² Via Trunk Termination				
(a) First trunk	2.30	48.07	41.27	EYP
(b) Each additional trunk	2.30	37.62	32.91	EYE
(7) Code Calling Answer II				
(a) Per line	4.00	.30	.25	CCZ
(b) Per System	17.65	-	-	NA
(8) Loudspeaker Paging Answer II				
(a) Per Line	3.75	.60	.55	EWK
(b) Per System	31.30	-	-	NA
(9) Loudspeaker Paging Answer Back I				
(a) Per System	33.90	52.85	48.15	EWKPS

- B. Attendant Features - Data Link Console Operation I
(Requires customer provided compatible terminal equipment.)

1. **Terms and Conditions**

- a. Central office attendant console operation is offered where all console functions are performed at the expense of the subscriber utilizing compatible customer provided terminal equipment.
- b. Compatible customer provided consoles may be provided only where the central office serving the Digital ESSX[®] service has been arranged for use with such consoles.
- c. Control channels are required for various console optional features as indicated and are provided at the appropriate rates and charges.
- d. The service establishment charge for Data Link Console Operation compatible terminal equipment includes the following attendant features provided the customer provided terminal equipment meets the technical specifications as outlined for interface with the central office switching equipment.

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: This feature provides access only to services provided by the subscribers compatible terminal equipment.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

B. Attendant Features - Data Link Console Operation I
(Requires customer provided compatible terminal equipment.) (Cont'd)

1. **Terms and Conditions** (Cont'd) (T)

d. (Cont'd)

- Attendant to Recorded Announcement
- Automatic Recall
- Call Hold
- Call Transfer
- Camp On
- Distribution of Calls
- Flexible Console Alerting
- Lockout
- Secrecy
- Serial Call
- UCD/Console
- Interposition Transfer

e. The console charge for Data Link Console operation includes the following attendant features provided the customer provided terminal equipment meets the technical specifications as outlined for interface with the central office switching equipment.

- Console Queue
- Busy Tone/Announcement
- Multiple Console Operation

2. Rates And Charges¹

a. Console Operation

(1) Service Establishment Charges

	Term Payment Plan			
	Monthly Rate			
	1	84		
	Month	Months	USOC	
Installation Charge				
(a) Per customer group	\$-	\$245.55	\$214.20	EDMPG
(2) Per console				
(a) Each	114.94	178.68	156.74	EDM

b. Attendant features arranged to work with Data Link Consoles.

(1) Access Line, each
(Three access lines are required per console.)

(a) Apply rates and charges from the Private Line **Guidebook.** (T)

(2) Autodial

(a) Per line arranged 16.46 .63 .57 AT5

(3) Attendant Conference

(a) Per console 15.67 1.25 1.10 RKT

(4) Attendant Control of Trunk Group Access

(a) Per trunk group 2.30 .84 .78 AE2

(5) Attendant Group Trunk Access Control

(a) Per console - - - AFM

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

**D. Distinctive Ringing And Call Waiting Tones,
Per Customer Group - Rates and Charges¹**

1. Distinctive Ringing and Call Waiting

	Installation Charge	Term Payment Plan Monthly Rate		USOC
		1 Month	84 Months	
(a) Per system	\$6.79	\$-	\$-	RNJPG
(b) Per line	3.13	-	-	RNJ
2. Distinctive Ringing				
(a) Per system	3.60	-	-	RNGPG
(b) Per line	1.25	-	-	RNG+R
3. Distinctive Call Waiting				
(a) Per system	3.19	-	-	RNEPG
(b) Per line	1.88	-	-	RNE

E. Hospital Communications Features I - Rates and Charges¹

Hospital communications features requires the provision of a data link console by the customer.

1. Do Not Disturb

(a) Per system	193.31	-	-	XLCLS
(b) Per line	2.30	.16	.16	XCL

**F. Central Office Features Associated With Electronic Telephone Service
(Availability based on type of central office serving the subscriber.)**

1. General

a. Access to the following features via customer provided station equipment will be provided according to compliance with the interface specifications for the serving central office.

2. **Terms and Conditions**

- a. Each station location will require a main station line charge and a line additive charge.
- b. Main station lines terminated in customer provided electronic sets must be via non loaded facilities.
- c. Each main station set must have a primary Directory Number associated with it.
- d. Features associated with the electronic set only will be charged per main station.
- e. Features associated with the Directory Number(s) terminated on the main station will be charged per Directory Number activated.
- f. Features assigned to keys on an electronic set must also have the feature assigned to the main station line.
- g. Features associated with a dedicated key on the electronic set will be charged per key assigned.
- h. A main station set may have a Private Business Line (PBL) appearing as one of the Directory Number keys.
- i. Rates and Charges for an individual business line will apply for the Private Business Line (PBL). The number assigned to a PBL will be outside the Digital ESSX service station range. The PBL cannot use the code access features available on the main station set. Services such as Custom Calling cannot be assigned to a PBL.

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

F. Central Office Features Associated With Electronic Telephone Service
(Availability based on type of central office serving the subscriber.) (Cont'd)

- 3. Rates and Charges¹
 - b. These rates and charges will apply as indicated.

	Installation Charge	1 Month	Term Payment Plan Monthly Rate 84 Month	USOC
(1) Autodial ²				
(a) Per key	\$-	\$-	\$-	B2ZPK
(2) Call Forwarding Variable ²				
(a) Per key	-	-	-	EATPK
(3) Call Park I ²				
(a) Per PDN	-	-	-	CP9PK
(4) Call Pick-up ²				
(a) Per key	-	-	-	E3PPK
(5) Call Transfer ²				
(a) Per PDN	-	-	-	NKFPK
(6) Basic Display ³				
(a) Basic Display, Per Display Set ²	-	-	-	DK8PK
(b) Calling Name Display, Per Name to be Displayed ⁴	1.15	.35	.25	DKX
(c) Name change per occasion, up to 10 names	10.50	-	-	NRCQS
(7) Executive Busy Override ²				
(a) Per PDN	-	-	-	KDQPK

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: This feature will be provided at rates determined by Special Service Arrangement provisions as specified in A5.4.1.

Note 3: Customers may subscribe to Caller ID from A112.28.11.M.

Note 4: This feature is limited to use within the customer group.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

F. Central Office Features Associated With Electronic Telephone Service
(Availability based on type of central office serving the subscriber.) (Cont'd)

3. Rates and Charges¹ (Cont'd)

b. These rates and charges apply as indicated. (Cont'd)

(8) Group Intercom²

	Installation Charge	Term Payment Plan Monthly Rate		
	\$-	1 Month	84 Months	USOC
(a) Per key	\$-	\$-	\$-	DXHPG
(9) Business Set Intercom				
(a) Per key	18.20	.20	.15	DXHPZ
(10) Make Set Busy ²				
(a) Per set	-	-	-	DXVPK
(11) Multiple Access Directory Number Multiple Call Arrangement ²				
(a) Per pickup	-	-	-	MA8
(12) Multiple Access Directory Number Single Call Arrangement ³				
(a) Per pickup	-	-	-	MA6
(13) Privacy Release ³				
(a) Per set	-	-	-	K7SPK
(14) Query Time/Day ³				
(a) Per key	-	-	-	DYHPK
(15) Ring Again/Automatic Callback ³				
(a) Per PDN	-	-	-	RRHPK
(16) Speed Call - Long I, II ³				
(a) Per PDN	-	-	-	EJ3PK
(17) Speed Call - Short ³				
(a) Per PDN	-	-	-	EGZPK
(18) Speed Call - User ³				
(a) Per PDN	-	-	-	ESHPK
(19) Three Way Calling ³				
(a) Per PDN	-	-	-	ESCPK
(20) Message Waiting				
(a) Per Primary Directory Number	4.70	.20	.15	ANZ
(21) Short Hunt				
(a) Per Set	4.70	.10	.05	MPZ

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: This feature will be provided at rates determined by Special Service Arrangement provisions as specified in A5.4.1.

Note 3: This feature will be provided at rates determined by Special Service Arrangement provisions as specified in Section A5.4.1.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

F. Central Office Features Associated With Electronic Telephone Service
(Availability based on type of central office serving the subscriber.) (Cont'd)

- 3. Rates and Charges¹ (Cont'd)
 - b. These rates and charges apply as indicated. (Cont'd)
 - (22) Call Waiting - Terminating

	Installation Charge	1 Month	Term Payment Plan Monthly Rate 84 Months	USOC
(a) Per Primary Directory Number	\$4.50	\$-	\$-	ESXPK
(23) MADN Ring Forward (Single Call Arrangement)				
(a) Per Group	26.40	.75	.35	MR6
(b) Per Manual Key	12.05	-	-	MR6PK
(24) Privacy Enable				
(a) Per Set ²	11.80	2.15	.45	K7EPK
(25) Query Busy Station				
(a) Per Station Monitored ³	4.20	5.85	1.40	B3APK
(26) Programmable Line Selection				
(a) Per Set	5.60	1.45	.60	PRLPK

G. Station Message Detail Recording Via Revenue Accounting Office (RAO)

- 1. General
 - a. Station Message Detail Recording (SMDR)-RAO is an arrangement to provide a record, by main station line number, of originating intercity traffic routing over dial type tie lines, WATS, CCSA, Interexchange Carrier access lines and/or the toll network.
 - b. The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. (SMDR - RAO detail on incoming calls does not include the calling number or the type of facility used.)The record will be provided on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording-RAO.
- 2. **Terms and Conditions**
 - a. Station Message Detail Recording (SMDR)-RAO may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
 - b. Station Message Detail Recording - RAO is not represented to be a provision of billing detail.
 - c. Station message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Used with MADN conferencing.

Note 3: A key is required per station being monitored.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

G. Station Message Detail Recording Via Revenue Accounting Office (RAO) (Cont'd)

2. Terms and Conditions (Cont'd)

d. Station message details may be provided on all facilities subscribed to by the customer including toll, but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR-RAO is to be provided. Where the facility designated by the customer is the toll network, the magnetic tape file will include a record of each message itemized on the customer's bill; e.g. messages received collect or billed to third number will be on the tape file in addition to toll messages originated by the station user.

3. Rates and Charges¹

a. Common Equipment

(1) Per Digital ESSX service

(a) Per system so equipped

(2) Facility groups

(a) Each trunk terminated

b. Station Message Detail

(1) Messages

(a) Per occasion, each

H. Uniform Call Distribution

1. For Main Station Line Groups

2. Rates And Charges¹

a. Per UCD Group

(1) Per group

(a) Each

	Term Payment Plan			
	Installation	1	84	
	Charge	Month	Months	USOC
	\$856.82	\$12.28	\$10.71	CMM
	33.96	1.25	1.10	CMW
	.005	-	-	CMA
	182.86	94.04	81.50	A6T

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

H. Uniform Call Distribution (Cont'd)

2. Rates And Charges¹ (Cont'd)

a. Per UCD Group (Cont'd)

(2) Per line in group

	Installation Charge	Term Payment Plan Monthly Rate		USOC
		1 Month	84 Months	
(a) Each	\$1.78	\$.16	\$.10	A6V
(3) Per Electronic Business Set In Group				
(a) Per DN I	3.30	7.75	1.45	A6VDN
(4) Per Electronic Business Set Login/Logout Key I				
(a) Each	.75	-	-	A6VPK
(5) First Announcement				
(e) Per group	-	31.87	27.69	A68
(6) Additional Announcement				
(a) Per Group I	33.85	31.87	27.69	A6A
3. Queue Status Indication ^{2,3}				
(a) Per Unique Timing State	26.45	9.00	7.95	DE9
4. Make Busy Arrangements II ^{2,3}				
(a) Per Group	18.20	6.60	6.10	DXVPG
(b) Per Line	2.95	6.60	6.10	DXV
5. Overflow Message Indication II				
(a) Per UCD so arranged ^{2,3}	18.20	6.75	6.40	3AX

I. Subsidiary System Arrangements

1. Subsidiary System

a. A subsidiary system of a Digital ESSX service system is a customer-provided equipment system which is furnished PBX trunks from the central office serving the customer's Digital ESSX service system and which is connected by tie lines to that Digital ESSX service system.

b. A Subsidiary System Arrangement provides station numbers which are in sequence with the main station line numbers of the customer's Digital ESSX service system to the stations of one or more subsidiary systems.

2. **Terms and Conditions**

a. Subsidiary System Arrangement (SSA) station numbers are provided by the same central office equipment and facilities which furnish Direct-Inward-Dialing (DID) service and will only be furnished where adequate DID facilities are available in the central office serving the customer's system and where the subsidiary system is properly equipped for DID service.

b. The PBX trunks of the subsidiary system are provided at the same rates and charges as specified for such trunks furnished from the central office serving the customer's Digital ESSX service system. In addition, foreign central office or foreign exchange mileage charges are applicable to those trunks when the subsidiary system is located outside the area of that serving central office.

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: This feature provides for access to customer provided features which may require customer provided compatible terminal equipment.

Note 3: A separate private line is required.

(T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

I. Subsidiary System Arrangements (Cont'd)

2. *Terms and Conditions* (Cont'd) (T)

- c. The same rates and charges as specified for DID service apply for SSA station numbers. Where more than one subsidiary system is involved, each subsidiary system is considered a separate service and the count of station numbers furnished will commence anew at each such system for the purpose of determining the applicable rates and charges.
- d. Tie lines connecting the Digital ESSX service and subsidiary systems are provided at the same rates and charges as specified for Digital ESSX service tie line terminals, tie lines, and tie line terminals in a customer-provided equipment system.
- e. SSA station numbers are furnished subject to the condition that all inward and outward local and toll network calling by subsidiary system stations be via the central office serving the customer's Digital ESSX service system.
 - (1) Where subsidiary system station's outward local and toll network calls are placed via tie lines and the network access registers of the Digital ESSX service system, the charges for such calls are identified and billed as primary directory listing calls of the Digital ESSX service system.
 - (2) Where subsidiary system station's outward local and toll network calls are placed via PBX trunks, the charges for such calls are identified as primary directory listing calls of the subsidiary system except as specified in A112.28.11.I.2.f.
- f. At the option of the customer, identification of outgoing toll network calls by SSA station number will be provided at the same rates and charges as specified for Identified-Outward-Dialing (IOD) service subject to the following conditions.
 - (1) The identification of outgoing toll calls by SSA station number will only be provided on calls routed via PBX trunks.
 - (2) Where more than one subsidiary system is arranged for the identification of outgoing toll calls by SSA station number, each system shall be considered a separate service and the count of connecting channels which serve as IOD trunks will commence anew at each system for the purpose of determining the applicable rates and charges.
- g. The Digital ESSX service subsidiary system arrangement is provided solely for the furnishing of SSA station numbers to subsidiary systems for local and toll network and intercommunication calling and does not provide any of the basic or optional service features of Digital ESSX service to stations of the subsidiary systems.

3. Rates and Charges

a. Subsidiary System Arrangement, each

(1) Direct-Inward-Dialing

(a) Apply rates and charges as specified in Section A12. for DID service.

Monthly Rate	USOC	
\$-	NA	(T)

(2) Identified-Outward-Dialing

(a) Apply rates and charges as specified in Section A12. for IOD service.

- NA (T)

(3) Exchange Access, per trunk

(a) Apply rates and charges as specified in Section A3. for PBX trunks.

- NA (T)

(4) Tie Line Service

(a) Apply rates and charges as specified in other sections of this *Guidebook* for tie line terminations, tie line mileage, etc., as appropriate

- NA (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

J. Automatic Route Selection - Basic

1. General

- a. Automatic Route Selection - Basic (ARS-B) is an optional feature, available where facilities permit that allows station users, by dialing a preselected code to automatically select the preferred route subscribed to by a customer for network calls. Alternate routing to other facilities subscribed to by the customer is also provided. This agreement is available for use with Foreign Exchange, WATS, CCSA off-net, tie lines and Interexchange Carrier (IC) access lines which are compatible with ARS and toll facilities.
- b. Automatic Route Selection - Basic is accessed by dialing a single code (1, 2 or 3 digits) which automatically selects the appropriate route (FX, WATS, CCSA off-net, tie line, IC access line or toll) to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to eight (8) private routes.
- c. For calls using FX, WATS, CCSA off-net, or IC access line facilities, the routing may be based on a Number Plan Area (NPA) and limited to specified central office codes within the NPA as designated by the customer. This is referred to as Foreign Area Discrete Translation.
- d. Automatic Route Selection - Basic is a call routing capability and, therefore, all codes must be in a route for selection. Code blocking is not provided by this feature.

2. **Terms and Conditions**

- a. Automatic Route Selection - Basic is provided only in association with Digital ESSX service central office equipment located on Company premises and may be provided, subject to availability of facilities to Digital ESSX service systems which are served by the same such equipment.
- b. Preferred routes and alternate routing patterns will be specified by the customer.
- c. All rates and charges specified for Automatic Route Selection - Basic are in addition to the rates and charges for associated facilities.
- d. The number of patterns required by a customer are governed by the type and variety of facilities to which the customer subscribes.
- e. A single rate per pattern will apply regardless of the number of routes in the pattern or the number of facilities in the route.

3. Rates and Charges¹

a. ARS-B

(1) Common Equipment

	Term Payment Plan			
	Monthly Rate			
	Installation	1	84	
	Charge	Month	Months	USOC
(a) Per system	\$242.94	\$64.78	\$56.42	ABB
(2) Patterns Provided in ARS-B				
(a) Per pattern	85.68	.31	.26	ARK
(3) Trunk Groups Terminated in Patterns				
(a) Per trunk group	-	-	-	AS5
(4) Off Hook Queuing				
(a) Common equipment	45.98	9.20	8.05	QDC
(b) Announcement	-	20.38	17.76	QDA
(5) Callback Queuing				
(a) Common equipment	5.85	4.49	3.92	QDR
(6) 6-Digit Screening				
(a) Per 6-digit list	73.14	-	-	ABM

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

- J. Automatic Route Selection - Basic (Cont'd)
 - 3. Rates and Charges¹ (Cont'd)
 - a. ARS-B (Cont'd)
 - (7) Expensive Route Warning Tone (ERWT)

Term Payment Plan			
Monthly Rate			
Installation	1	84	
Charge	Month	Months	USOC
\$13.17	\$11.23	\$9.61	A7Q

- (a) Per system

K. Queuing

- 1. General
 - a. Queuing permits main station line users to be placed in a queue whenever the first choice route for completing a particular call is already in use. Two queuing arrangements are available.
 - Off-Hook Queuing (OHQ), the calling main station line remains off-hook and is held in queue until a facility becomes available.
 - Call-back Queuing (CBQ), the calling main station line goes on-hook and is called back when a facility becomes available.

2. **Terms and Conditions**

Queuing may be provided in conjunction with ARS-Basic or as a stand-alone option for outgoing exchange calls. Queuing will be offered where facilities permit.

3. Rates and Charges¹

a. Queuing	(1) Common Equipment				
	(a) Per system	242.94	64.78	56.42	QDE
b. Off-Hook Queuing	(1) Common Equipment				
	(a) Per system	45.98	9.20	8.05	QDC
	(2) Announcement				
	(a) Per system	-	20.38	17.76	QDA

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

M. Miscellaneous Features (Cont'd)

1. Rates and Charges¹ (Cont'd)

a. An additional common block may be required if certain feature parameters are exceeded. (Cont'd)

(4) Caller ID² (Obsoleted, See Section A112.)

(5) Optional features for Station Hunting Arrangements II

	Installation Charge	Term Payment Plan Monthly Rate		USOC
		1 Month	84 Months	
(a) Circular hunt, per hunt group	\$1.85	\$-	\$-	NRCCH
(b) Circular hunt, per main station line in group	2.75	.20	.15	HSCH
(c) Regular hunt, per hunt group	1.85	-	-	NRCRH
(d) Regular hunt, per main station line in group	2.75	.20	.15	HSHT
(e) Delay announcement, per announcement, per group	40.45	46.00	42.25	HSNPG
(f) Queuing per group	15.25	8.10	7.35	XES
(6) Music/Announcement On Hold I				
(a) Common Equipment, per customer Group	29.20	19.25	17.75	AUVP
(b) Per Attendant Hold Feature	14.55	-	-	AUZAX
(c) Per Attendant Camp-On Feature	14.55	-	-	AUZBX
(d) Per Call Hold Feature	8.55	-	-	AUZCX
(e) Per Call Park I Feature	14.55	-	-	AUZDX
(f) Per Permanent Hold Feature	13.70	-	-	AUZEX
(g) Per ACD Group, First Announcement ³	320.00	29.50	24.75	AUZLX
(h) Per ACD Group, Additional Announcement ³	320.00	29.50	24.75	AUZMX
(i) Per Announcement Trunk	-	19.25	17.75	AUZH
(j) Per Extended Announcement Trunk ^{4,5}	-	19.25	17.75	AUZJX
(k) Per Music Trunk ^{4,5}	-	19.25	17.75	AUZKX

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: This feature is provided subject to the availability of facilities.

Note 3: ACD queuing per group with recorded announcement or music.

Note 4: Rates and Charges as specified in Section B3. of the Private Line *Guidebook* for a Local Channel also apply.

Note 5: Requires customer provided compatible terminal equipment.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

M. Miscellaneous Features (Cont'd)

1. Rates and Charges¹ (Cont'd)

a. An additional common block may be required if certain feature parameters are exceeded. (Cont'd)

(17) Station Controlled Outgoing Restriction I

	Installation Charge	Term Payment Plan Monthly Rate		USOC
		1 Month	84 Months	
(a) Per Control Station	\$12.65	\$.45	\$.05	SR2
(b) Per Restricted Station	11.90	.45	.05	SR7
(18) Trunk Verification From Station I				
(a) Per System	25.65	1.40	1.00	BTVPS
(19) Call Forwarding Busy Line, Internal/External Source I				
(a) Per Line, Fixed Internal/External Destination	12.90	.70	.15	EF2
(b) Per Line, Programmable Internal/External Destination	12.90	.70	.15	EV7
(20) Call Forwarding Don't Answer, Internal/External Source I				
(a) Per Line, Fixed Internal/External Destination	12.90	.70	.15	EF3
(b) Per Line, Programmable Internal/External Destination	12.90	.70	.15	EV1
(21) Assumed Dial '9'				
(a) Per System ²	75.00	-	-	A9DPS
(b) Per Line	12.25	1.50	.50	A9D
(22) Flat Rate Caller ID, Per Line, Non Electronic Telephone Sets ^{3,4}				
(a) ESSX service - VS	5.00	7.50	4.00	CL1EL
(b) ESSX service - 200	5.00	6.00	3.00	CL1EL
(c) ESSX service - 600	5.00	5.00	2.50	CL1EL
(d) ESSX service - XL	5.00	4.00	1.75	CL1EL
(23) Caller ID for Electronic Telephone Sets ^{3,4}				
(a) Per System	5.00	6.00	3.00	CL1FR
(24) Code Restriction to NXX Assigned to 900 and N11				
(a) Per Line ⁵	-	-	-	ENRAX

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: The per system installation charges apply per common block per system.

Note 3: This feature is provided subject to the availability of facilities.

Note 4: Requires customer provided terminal equipment.

Note 5: Service Charges in Section A4. do not apply.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

M. Miscellaneous Features (Cont'd)

1. Rates and Charges¹ (Cont'd)

- a. An additional common block may be required if certain feature parameters are exceeded. (Cont'd)
(25) Calling Number Delivery Blocking - Per Call²

	Monthly Rate	USOC
(a) Per Activation	\$-	NA
(26) Calling Number Delivery Blocking – Permanent ^{2,3}		
(a) Per Line	-	NOB

O. Station Message Detail Recording

1. General

- a. Station Message Detail Recording (SMDR) is a feature that provides a record, by main station line number, of originating traffic routing over local lines, tie lines, WATS, Interexchange Carrier access lines and/or the toll network. The SMDR content may vary depending upon the switching technology from which the call record is generated.
- b. The station message detail may include, but is not limited to, the calling main station line number, the called number, connect time and date, call duration, facility used, disconnect time, digits outpulsed by switch, and end of dialing. SMDR data provided to customers using the ETS feature may include, but is not limited to, incoming call identification, outgoing facility used, midnight passed, prefix digits, interLATA carrier, and call event code where these features are *available*. (T)
- c. Station Message Detail Recording (SMDR) is designed for either a DETS or non-DETS Digital ESSX service customer.
- d. For SMDR data delivery rates and charges, see Network Usage Information Service in Section A32. (T)
- e. SMDR as shown in this Section is required for the activation of SMDR for ESSX service. (T)

2. **Terms and Conditions** (T)

- a. The Station Message Detail Recording (SMDR) may be offered on Digital ESSX service main station lines of customers where facilities and technology permit.
- b. SMDR is not represented to be a provision of billing detail.

3. Rates and Charges¹

a. Term Payment Plan

- (1) Per Digital ESSX service system so equipped:⁴

	Term Payment Plan Monthly Rate			
	Installation Charge	1 Month	84 Months	USOC
(a) Digital ESSX service-VS	\$100.00	\$7.50	\$6.00	VTP
(b) Digital ESSX service - S	100.00	7.50	6.00	VTP
(c) Digital ESSX service - M	300.00	50.00	40.00	VTP

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: This feature is provided subject to the availability of facilities.

Note 3: This feature is only offered to certain customers as described in A112 preceding.

Note 4: Requires appropriate rates and charges associated with Network Usage Information Service in Section A32. (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

- O. Station Message Detail Recording (Cont'd)
 - 3. Rates and Charges¹ (Cont'd)
 - a. Term Payment Plan (Cont'd)
 - (1) Per Digital ESSX service system so equipped:² (Cont'd)

Term Payment Plan			
Monthly Rate			
Installation	1	84	
Charge	Month	Months	USOC
\$850.00	\$175.00	\$140.00	VTP

- (d) Digital ESSX service - L
- P. Attendant Features - Non Data Link Console Operation II
 - 1. General

Central office attendant console operation is offered where all console functions are performed at the expense of the subscriber utilizing customer provided compatible terminal equipment.

Additional station line features may be obtained from A112.28.8, A112.28.9 and A112.28.10.

Control channels are required for various optional features as indicated and are provided at the rates and charges specified in Section B3. of the Private Line *Guidebook*. (T)

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Requires appropriate rates and charges associated with Network Usage Information Service in Section A32. (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

Q. Automatic Call Distribution I (ACD) (Cont'd)

1. General (Cont'd)

a. (Cont'd)

(7) Supervisory Position Keys: (Cont'd)

- Answer Emergency Key1 - This feature uses specially assigned directory numbers on key-lamp pairs to respond to calls that have been initiated by the Emergency key on an agent's position.
- Agent Status Lamps - One agent key-lamp pair is assigned for each agent in the supervisor's group. The lamp enables the supervisor to determine the status of each agent position in the group.
 - OFF Agent position is unmanned
 - ON Agent is handling an ACD call
 - FLASH Agent is waiting for an ACD call
 - WINK Agent is busy on post-call work (not-ready-state)
- Enhanced Observed Agent Key² - This feature allows the ACD supervisor to observe any agent or supervisor with an In Calls key in any ACD group in the same customer group. The operation and interaction of this key is identical to the Observe Agent feature.

(8) Agent Queue

- If answering positions (agents) are available but there are no incoming calls waiting, the available agents are placed in a designated agent queue on a first-in, first-out basis. The agent who has been waiting the longest receives the first incoming call.

(9) Recorded Announcement

- Requires a Digital Recorded Announcement Module (DRAM) equipped with one NT1X75BA Controller card and up to 8 ROM/RAM cards (one per announcement).

2. **Terms and Conditions**

- a. During collection or distribution of the customer's ACD-NMR data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, unless caused by the negligence of the Company in failing to maintain reasonable standards of maintenance and inspection and to exercise reasonable supervision.

3. Rates and Charges³

- a. Exchange Circuits, Flat Rate, Terminates in Electronic Telephone Set for ACD Agent Set,

(1) Digital ESSX service-200

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
(a)	1/4 mile	\$20.50	\$4.40	\$3.90	EBBAX
(b)	1/2 mile	20.50	6.50	5.85	EBBBX
(c)	3/4 mile	20.50	8.80	7.95	EBBCX
(d)	1 mile	20.50	11.20	10.10	EBBDX
(e)	1 1/2 miles	20.50	15.95	14.45	EBBEX

Note 1: Requires an Additional Directory Number (ADN).

Note 2: Requires Observe Agent Key.

Note 3: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

Q. Automatic Call Distribution I (ACD) (Cont'd)

3. Rates and Charges¹ (Cont'd)

d. Exchange Circuits, Measured Rate, Terminates in Electronic Telephone Set for ACD Supervisor Set, (Cont'd)

(3) Digital ESSX service-XL

	Installation Charge	Term Payment Plan Monthly Rate		USOC
		1 Month	84 Months	
(a) 1/4 mile	\$5.25	\$3.95	\$3.50	EBUAX
(b) 1/2 mile	5.25	5.50	4.90	EBUBX
(c) 3/4 mile	5.25	7.20	6.50	EBUCX
(d) 1 mile	5.25	8.95	8.10	EBUDX
(e) 1 1/2 miles	5.25	12.50	11.30	EBUEX
(f) 2 miles	5.25	14.30	12.95	EBUFX
(g) 2 1/2 miles	5.25	14.50	13.10	EBUGX
(h) 3 miles	5.25	14.65	13.25	EBUHX
(i) 3 1/2 miles	5.25	14.80	13.40	EBUJX
(j) 4 miles	5.25	14.95	13.55	EBUKX
(k) 4 1/2 miles	5.25	15.15	13.70	EBULX
(l) 5 miles	5.25	15.30	13.85	EBUMX
e. Features				
(1) ACD Basic²				
(a) Per ACD Group	2,725.00	205.00	170.00	AQDPG
(b) Per supplemental ACD directory number, each	19.50	.15	.10	AQBPG
(c) Per ACD queue status lamp ³	73.00	2.85	2.40	AQQ
(d) Abandon Call Clearing, Per ACD Group	155.00	.15	.10	AQTPG
(e) Call Forcing, Per ACD position equipped	22.00	.15	.10	AQNPG
(f) Per emergency recording device ⁴	17.50	.90	.70	AQY
(2) Electronic Business Set - Agent				
(a) Call/Answer Supervisor key	23.25	.15	.10	PT3AA
(b) Call/Answer Supervisor key, with Make Set Busy Override, and different ACD Incalls Group	23.25	.15	.10	PT3AN

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Rates and Charges for the Recorded Announcement, Music-on-Hold, 3-Way Calling, and Make Set Busy see A112.28. (T)

Note 3: Requires compatible customer provided equipment and Rates and Charges as specified in Section B3. of the Private Line *Guidebook* for a local channel. (T)

Note 4: Requires compatible customer provided equipment and an ESSX service main station line.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.12 Telephone Numbers And Facilities Reserved For Future Use (Cont'd)

A. General (Cont'd)

3. The assignment of telephone numbers and the sequence of numbers assigned to a Digital ESSX system is made at the discretion of the Company.
4. The service is furnished subject to the availability of facilities and telephone numbers.
5. Calls to reserved (unassigned) telephone numbers will be routed to intercept over Digital ESSX common recorded announcement facilities.
6. Telephone numbers furnished herein retain their reserve status until assigned to a main station line at which time the service assumes rates and charges applicable to a Digital ESSX main station line.
7. Reserved numbers not assigned to a main station line will be billed at the following rates until removed from reserved status or billed as an active Digital ESSX main station line.

B. Rates As Specified following Apply To Each Reserved Telephone Number

1. Rates And Charges

a. Reserved Digital ESSX Telephone Numbers

- (1) Each telephone number

- (a) Apply 60 percent of the monthly rate applicable for an ESSX main station line at the customer's main location.

Monthly	USOC
Rate	REN+X
\$-	

A112.28.13 Customer Management Features

A. Digital ESSX Customer Administration Service

1. General

- a. The Digital ESSX Customer Administration Service (DECAS) feature permits Digital ESSX customers to activate/deactivate selected optional features, change certain service options, and change feature configurations on predesignated Digital ESSX station lines. Customer provided terminal equipment is required for the operation of the DECAS feature.
- b. For DECAS equipped station lines, DECAS allows the customer to verify and/or display the assignment of features on a single station line, range of station lines or all station lines to determine which station or stations have a particular feature or service option.
- c. Certain Digital ESSX station lines may be specified by the customer to be exempt from this feature. Additionally, the Company reserves the right to make station lines inaccessible for DECAS.
- d. Changing the status of a station line from accessible to DECAS to inaccessible or vice versa, must be done by the Company via a Service Order request. Appropriate Service Order Charges specified in Section A4. apply.
- e. The Company has made the following provisions to protect the integrity of the switching system database and to ensure the security of DECAS changes.
 - (1) A DECAS customer's change, display or verify capabilities are restricted to that particular customer's own Digital ESSX service system.
 - (2) All changes are audited as they are entered by the DECAS customer. Invalid changes will not be accepted. An error message detailing which command is in error will be given.
 - (3) Customer access to the database is protected using a dialup, login, password/dialback arrangement.
- f. A DECAS customer can schedule changes (individual or bulk) for completion by the next business day or for a future business day. Additionally priority changes may be requested and the changes completed the same day subject to *term and condition* f. and o. in A112.28.13.A.2. (T)
- g. Definitions pertaining to DECAS/Digital ESSX service features are specified in A112.28.3. (T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

1. General (Cont'd)

h. The DECAS feature allows the customer to perform the following transactions from the customer provided terminal.

(1) Change particular service options on a per station basis and exchange station telephone numbers (TNs). The change capabilities are:

- Line Status: Active/Inactive (Station lines made inactive using DECAS will continue to be billed at the *guidebook* rates. (T)
- Call Pickup Group: The call pickup group to which a station is assigned can be changed on a per station basis.
- The Forward to Number can be changed for a station line with Call Forwarding Busy Line and/or Call Forwarding Don't Answer assigned
- Series Completion "Hunt To" Telephone Number (TN): The "hunt to" TN assigned to a station line can be changed on a per-station basis. (All numbers in series completion hunt must be in the same customer group.)
- Station TN Rearrangement: Swap TNs from one location to another
- Access Line Class of Service
- Add/Change Customer Entered Listing Information
- Station Controlled Conference Type
- Call Transfer Transfer Type
- Suspension Treatments
- Restriction Codes
- Speed Call Group: The Speed Call Group to which a station line is assigned can be changed on a per station basis.
- Restriction Codes
- PreSet Conference list
- Meet Me Conference parameters
- Network Class of Service (NCOS)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

1. General (Cont'd)

- m. Calls to telephone numbers reserved (but not activated) via DialTone provisioning will be routed to intercept over Digital ESSX common recorded announcement facilities as specified in A112.28.1 of this Section.
- n. Telephone numbers and telephone facilities for Digital ESSX service main station lines furnished via DialTone provisioning while in reserved status will be billed at 60 percent of the Digital ESSX service main station line rate (Intercom and Exchange Circuit charges).
- o. Telephone numbers and telephone facilities for Digital ESSX service main station lines furnished via DialTone provisioning retain their reserved status until assigned to a main station line at which time the service assumes rates and charges applicable to a Digital ESSX service main station line.
- p. Digital ESSX service main station lines reserved via DialTone provisioning will be included in the determination of System Size (200, 600 or XL).
- q. PreSet Conference can be created, changed or deleted from a pre-established PreSet Conference number via DECAS.¹ A list of the available PreSet Conference numbers is available to the customer via DECAS.
- r. Meet Me Conference can be created, changed or deleted from a pre-established Meet Me Conference number via DECAS.¹ A list of the available Meet Me Conference numbers is available to the customer via DECAS.
- s. To gain access to the Company's Dial Access network, the subscriber must have one Security Card for each System Manager accessing the DECAS Database. Subscriber's under an existing DECAS contract will be issued up to (not to exceed) three (3) Security Cards at no additional charge when required by the Company to use a Security Card to access the Company's network.

Once the first three (3) Security Card(s) have been issued, the subscriber must pay for any subsequent Security Cards. Should the subscriber require more Security Cards, they may be ordered from A112.28.A.3.d.4 following.

- t. The Security Card rate element will provide for the issuance of a card for each System Manager or for the replacement of lost, stolen or expired cards. If the subscriber has purchased a Security Card in conjunction with another feature or service offered by the Company, that Security Card may also be used in conjunction with Customer Control. It is up to the subscriber to notify the Company of an existing Security Card so the Company can ensure that the card is validated for DECAS.

2. *Terms and Conditions*

- a. DECAS is provided only with Digital ESSX service systems served from a Digital central office and is furnished subject to the availability of facilities.
- b. Customers equipped for DECAS must order via a Service Order. (Appropriate service order charges specified in Section A4. will apply.) DECAS changeable features in groups of five (5) at the rates specified in A112.28.13.A.3.c.
- c. Non-DECAS changeable features will be added subject to the specifications and rates in A112.28.8, A112.28.9, or A112.28.10 as appropriate.
- d. Features for DECAS exempt station lines must be requested via a Service Order and added by the Company. Rates and Charges for the features specified in A112.28.8, A112.28.9, or A112.28.10 apply as appropriate.
- e. The customer provided DECAS terminal equipment requires a Digital ESSX service main station line. Rates and Charges in A112.28.8, A112.28.9, or A112.28.10 apply as appropriate.
- f. DECAS changes must be entered prior to times to be designated by the Company to be completed as priority changes or by the next business day as requested by the customer.

Note 1: The DECAS customer is responsible for entering and updating the information contained in this field.

(T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

A. Digital ESSX Customer Administration Service (Cont'd)

2. *Terms and Conditions* (Cont'd)

- g. A DECAS customer cannot activate features in excess of the quantity that has been ordered from the Company. The customer will receive an indication on the terminal screen when 100 percent utilization of a feature is reached. To add additional quantities will require a Service Order. (Appropriate Service Order charges specified in Section A4. will apply.)
- h. Contractual obligations and End User Common Line Charges will be billed to the location where originally installed and will not transfer with a station line number rearrangement.
- i. If the Company is requested to load DECAS changeable features for new Digital ESSX service/DECAS customers, the Installation Charge specified in A112.28.13.A.3.b.(4). applies per feature loaded.
- j. The following types of lines will be restricted from Station TN Rearrangement capability. Service option and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
 - Station lines assigned to multiline hunt groups
 - Attendant lines
 - Any Digital ESSX line which has a special hardware configuration (e.g., ground start lines and lines having SCAN points or signal distribution points)
 - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
- k. DECAS changeable features added by the Company at the customer's request will be subject to the appropriate Service Order charges specified in Section A4. and the per line charges specified in A112.28.13.A.3.b.
- l. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the DECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- m. The DECAS customer is responsible for assigning and maintaining a record of station feature assignments. The DECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
- n. DECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Directory Listings that changed as a result of a DECAS TN swap. The appropriate Service Order Charges specified in Section A4. apply.
- o. DECAS customers will be limited to one (1) TN swap per day as a priority request. The numbers of feature changes that can be requested as priority changes will be determined by the Company when DECAS is ordered.
- p. When required by the Company to use a Security Card, the DECAS subscriber will be required to authenticate with the card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the DECAS host computer. In conjunction with the Security Card, the Company will provide a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in A112.28.13.A.3.d.4. following.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.13 Customer Management Features (Cont'd)

- A. Digital ESSX Customer Administration Service (Cont'd)
 - 3. Rates And Charges¹ (Cont'd)
 - d. Miscellaneous Feature Charges (Cont'd)
 - (2) Meet Me Conference I

	Term Payment Plan			
	Installation	1	84	
	Charge	Month	Months	USOC
(a) Meet Me Conference rates and charges specified elsewhere in A12. are applicable.	\$-	\$-	\$-	NA
(3) PreSet Conference I				
(a) PreSet Conference rates and charges specified elsewhere in A12. are applicable.	-	-	-	NA
(4) Security Card ^{2,3}				
(a) Per Card	100.00	-	-	CCXSC

A112.28.14 Switched Data Service I

- A. General
 - 1. Switched Data Service is a digital switched service that may be utilized by Digital ESSX service subscribers to provide up to a maximum of 56 kilobits per second full duplex information via a specially equipped two-wire Digital ESSX service main station line.
 - 2. Switched Data Service Capability will be provided to Digital ESSX service subscribers via non-loaded facilities utilizing main station lines within the engineering limits of Switched Data service where facilities permit.
 - 3. Digital ESSX service main station lines with Switched Data Service capability will allow digital calls only. Main station lines equipped with Switched Data Service capability are not voice functional.

B. Terms and Conditions

- 1. Switched Data Service capability for Digital ESSX service main station lines is furnished at rates specified in A112.28.14.C. Rates for locations beyond two and one half miles will be provided as specified in Section A5. (T)
- 2. The total quantity of voice functional main station lines and Switched Data Service capable main station lines for one subscriber will determine Digital ESSX service size (200, 600, XL).
- 3. A Digital ESSX service subscriber utilizing Switched Data Service capability must subscribe to a main station line that will include the exchange circuit and the C.O. termination at rates and charges as specified in A112.28.14.C. for Measured and Flat Rate service. The C.O. termination will include intercom, provisioning for Switched Data Service and Data Call Protection per main station line. (T)
- 4. Digital ESSX service subscribers who originate a call to a Switched Data line outside of their system will be subject to the AccuPulse service usage charge in A29.6. (T)
- 5. End User Common Line Charge will apply as appropriate.

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: When required by the Company to use a Security Card to access the Company's network, up to three (3) Security Cards, as outlines in A112.28.13.A.1.s preceding, will be provided at no charge to subscribers who are under the existing DECAS rate and *guidebook* structure. (T)

Note 3: Appropriate Service Charges as specified in Section A4 apply. (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.28 Digital ESSX Service (Cont'd)

A112.28.14 Switched Data Service I (Cont'd)

B. Terms and Conditions (Cont'd)

- 6. DECAS capabilities may not be used to affect changes on Switched Data Service capable Digital ESSX service main station lines. (T)
- 7. The following features will be offered to Switched Data Service capable main station lines at the rates and charges as indicated in the appropriate Digital ESSX service sections of this *Guidebook*. (T)
 - Autodial
 - Automatic Line
 - Call Forwarding Busy Line
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Call Back Queue
 - Group Intercom
 - Station Restrictions
 - Ring Again
 - Speed Calling Long
 - Speed Calling Short
 - Make Line Busy

These features are in addition to Digital ESSX service standard features as indicated in A112.28.1. (T)

C. Rates And Charges¹

- 1. C. O. Termination
 - a. Digital ESSX service - VS or 200
 - (1) Each Main Station Line
 - (a) C.O. Termination
 - b. Digital ESSX service-600
 - (1) Each Main Station Line
 - (a) C.O. Termination
 - c. Digital ESSX service-XL
 - (1) Each Main Station Line
 - (a) C.O. Termination
- 2. Exchange Circuit
 - a. Digital ESSX service-VS
 - (1) Each Main Station Line - Flat Rate

	Term Payment Plan			
	Monthly Rate			
	Installation	1	84	
	Charge	Month	Months	USOC
	\$19.15	\$24.30	\$20.90	GJG
(a) C.O. Termination	19.15	25.15	21.65	GJG
(a) C.O. Termination	19.15	25.55	22.00	GJG
(a) Up to 1/4	-	3.71	3.50	EFGAX
(b) Greater than 1/4 up to 1/2	-	7.42	7.00	EFGBX
(c) Greater than 1/2 up to 3/4	-	10.14	9.51	EFGCX
(d) Greater than 3/4 up to 1	-	12.80	12.02	EFGDX

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.29 ESSX Multi-Account Service

(Obsoleted 09-26-95, Type D) Service rates and charges in this Section are available for inward activity of existing ESSX Multi-Account Service (EMAS) Primary and Secondary Account subscribers only as specified following. Not available for new service or entire moves of existing service to new locations. Moves of existing service will be allowed when a subscriber remains within the same serving central office switch.

Obsolescence Rules

1. Inward activity for EMAS will be allowed.
2. EMAS subscribers under the month-to-month payment option will be allowed to maintain their service at month-to-month rates.
3. EMAS subscribers who have a portion of their existing service under a month-to-month payment option and a portion of their existing service under a Term Payment Plan may remain under the Term Payment Plan rates and charges outlined in this Section when the Term Payment Plan associated with the Common Equipment expires. For expired Term Payment Plans, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section. (T)
4. EMAS subscribers under a Term Payment Plan will be allowed to maintain their service under the rates and charges outlined in this Section when the Term Payment Plan expires. For expired Term Payment Plans, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section. (T)
5. EMAS subscribers under a Term Payment Plan or a month-to-month payment option will have until 11-26-95 to convert to a Term Payment Plan period of not greater than 36 months in length.
6. Existing EMAS subscribers who are under a Term Payment Plan may add a new secondary location (SLA) of their existing service.

A112.29.1 General

- A. ESSX Multi-Account service is a fully partitioned ESSX service for use in an environment serving multiple tenants located in a building or buildings on the same continuous property. The continuous property area for each ESSX Multi-Account service must be specifically identified and under the control of a single owner or management unit. Areas so designated may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be continuous in the absence of the thoroughfare. The designated service area must be wholly within the confines of the serving wire center boundary.
- B. Rates and conditions for ESSX Multi-Account service as specified following and where applicable are in addition to the rates and conditions specified for ESSX service of this *Guidebook*. (T)

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.29 ESSX Multi-Account Service (Cont'd)

A112.29.2 Terms and Conditions

- A. The provision of ESSX Multi-Account service is dependent upon the establishment of a Primary Account for a minimum of thirty-six (36) months under the terms and conditions of the Term Payment Plan located in A112.26.6 and A112.28.6 of this Section. All other subscribers to an ESSX Multi-Account service are considered Secondary Accounts. All Secondary Account agreements for an ESSX Multi-Account service must terminate either on or before the expiration date of the Primary Account's subscription agreement for ESSX Multi-Account service.
- B. The Primary Account accepts responsibility for the training of Secondary Accounts and will provide assistance in the coordination of ESSX service for Secondary Accounts. As a part of the coordinating role, the Primary Account is also responsible for monitoring the total system size and will notify the Company when the ESSX Multi-Account service moves from one size classification to another such as the movement from an ESSX service 200 to an ESSX service 600. The Primary Account is also responsible for insuring that the minimum system size established for ESSX service is maintained throughout the life of the agreement.
- C. ESSX Multi-Account service will provide partitioned ESSX service for each account subscribing to ESSX Multi-Account service. Each ESSX Multi-Account service subscriber is required to have separate Network Access Registers (NARs) to provide network access.
- D. Station to Station calling is limited to ESSX service main station lines within each ESSX Multi-Account service. Intercom calling between unaffiliated accounts is not permitted under ESSX Multi-Account service.
- E. Each subscriber to ESSX Multi-Account service is subject to all rates, *terms and conditions* of ESSX service as specified and where applicable in Section A112. (T)
- F. Each account will be directly responsible to the Company for all charges associated with its service. The Company will bill each account directly for its service.
- G. Appropriate nonrecurring charges will apply as follows:
 1. Installation Charges for ESSX service (200, 600 or XL) as specified in A112.26.7.B.1. or A112.28.7.B.1. of this Section will apply to the Primary Account of a Multi-Account system.
 2. Installation Charges for ESSX Multi-Account service as specified in A112.29.5 or A112.29.6 of this Section will apply to the Secondary Accounts.
- H. Appropriate recurring charges will apply as follows:
 1. Common Equipment Charges for ESSX service (200, 600 or XL) as specified in A112.26.7.B.1. or A112.28.7.B.1. of this Section will apply to the Primary Account of a Multi-Account system.
 2. Charges for ESSX Multi-Account service as specified in A112.29.5 or A112.29.6 of this Section will apply to the Secondary Accounts.
- I. System size (ESSX service - 200, 600 and XL) will be determined by the total number of main station lines in a Multi-Account system. The minimum number of main station lines per Multi-Account system will apply as specified in A112.26.2.W. or A112.28.2.I. (T)
- J. Each account must designate its preferred carrier for long distance service.
- K. ESSX service features are provided individually to each account. Where the ESSX service permits, features may be provided on either a station basis or a system basis as described in Section A112. If provided on a system basis, appropriate system charges apply to each account electing this option. (T)
- L. The mix of ESSX service and Digital ESSX service customers within the same Multi-Account system is not permitted.

A112.29.3 Definitions

ACCOUNT

A subscriber of ESSX Multi Account service may be either a Primary Account or a Secondary Account.

MULTI-ACCOUNT SYSTEM

Consists of a Primary Account with or without Secondary Account(s).

PRIMARY ACCOUNT

The subscriber who accepts responsibility for the coordinating role for the Multi-Account system as specified in this Section.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.29 ESSX Multi-Account Service (Cont'd)

A112.29.3 Definitions (Cont'd)

SECONDARY ACCOUNT

Any ESSX Multi-Account service subscriber of a system other than the Primary Account.

A112.29.4 Conversion

- A.** Conversion from ESSX service to ESSX Multi-Account service.
1. When a subscriber with ESSX service elects to convert to an ESSX Multi-Account service, the following conditions apply:
 - a. When a Primary Account of the same system size as the one from which converting is established, no Service Establishment Charge will apply.
 - b. When a Primary Account of a larger system size other than the one from which converting is established, the subscriber will be liable for the difference in Service Establishment Charges between the appropriate system sizes.
 - c. When a Secondary Account is established by conversion from an existing ESSX service, no Service Establishment Charge will apply.
- B.** Conversion from ESSX Multi-Account service to ESSX service.
1. When a subscriber with ESSX Multi-Account service elects to convert to an ESSX service, the following conditions apply:
 - a. When a Primary Account converts to an ESSX service, no Service Establishment Charge applies providing the original Service Establishment Charge was for a system the same size or larger than the system to which converting.
 - b. When a Secondary Account converts to an ESSX service, the difference between the Service Establishment Charge for ESSX Multi-Account service and the Service Establishment Charge for ESSX service will apply.
 - c. The minimum number of main station lines per ESSX service converted will apply as specified in A112.26.2.W. or A112.28.2.I. (T)

A112.29.5 ESSX Service

- A.** Common Equipment
1. The following rates and charges are for the ESSX Multi-Account service feature only and are in addition to the appropriate and applicable service charges, monthly rates and nonrecurring charges for ESSX service, Network Access Registers, and other services to which ESSX Multi-Account service subscribers may subscribe. Rates and charges for ESSX Multi-Account service apply only to each Secondary Account.
 - a. Rates and Charges

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.29 ESSX Multi-Account Service (Cont'd)

A112.29.5 ESSX Service (Cont'd)

- A. Common Equipment (Cont'd)
 - 1. (Cont'd)
 - a. Rates and Charges¹ (Cont'd)
 - (1) ESSX service - VS, 200, 600 and XL

Term Payment Plan			
Monthly Rate			
Installation	1	84	
Charge	Month	Months	USOC
\$875.00	\$.78	\$.68	SSMAX

(a) Per Secondary Account

A112.29.6 Digital ESSX Service

- A. Common Equipment
 - 1. The following rates and charges are for the ESSX Multi-Account service feature only and are in addition to the appropriate and applicable service charges, monthly rates and nonrecurring charges for Digital ESSX service, Network Access Registers, and other services to which ESSX Multi-Account service subscribers may subscribe. Rates and charges for ESSX Multi-Account service apply only to each Secondary Account.
 - a. Rates and Charges¹
 - (1) Digital ESSX service - VS, 200, 600 and XL

(a) Per Secondary Account

500.00	-	-	SSMDX
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A112.30 Reserved For Future Use

A112.31 ESSX ISDN Service

(Obsoleted 09-26-95, Type D) Service rates and charges in this Section are available for inward activity of existing subscribers only as specified in the obsolescence rules stated in A112.28. Not available for new service or entire moves of existing service to new locations. Moves of existing service will be allowed when a subscriber remains within the same serving central office switch.

A112.31.1 General

- A. ESSX ISDN service is an intraLATA group of offerings supported by the Integrated Services Digital Network (ISDN) architecture. ESSX ISDN service supports simultaneous transmission of voice and data on the same exchange access line. ESSX ISDN Service is available only to Digital ESSX service customers. The ESSX ISDN service lines in this offering can be added to Digital ESSX service -VS, -200, -600, -XL Systems under the same terms and conditions specified in A112.28. (T)
- B. ESSX ISDN service provides a method of access to the subscriber's Digital ESSX service system called Basic Rate Access. Basic Rate Access will consist of up to two 64 Kbps (B) channels and one 16 Kbps (D) channel at the service delivery point.
- C. ESSX ISDN service will consist of the following components:
 - 1. Digital ESSX service Common Equipment²
 - 2. Basic Rate Digital Subscriber Line (DSL) Access Arrangement²
 - 3. ISDN Loop Access Mileage²
 - 4. ISDN Bearer Alternative Services²
 - Minimum of one and maximum of eight Bearer Services per Basic Rate DSL Access Arrangement
 - Maximum of eight identifiable users with a maximum of two simultaneous channels in use per Basic Rate DSL Access Arrangement

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Every system will include these components.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.31 ESSX ISDN Service (Cont'd)

A112.31.1 General (Cont'd)

- C. ESSX ISDN service will consist of the following components: (Cont'd)
5. Usage Charges¹
 6. Features
 7. Network Access¹

A112.31.2 Terms and Conditions

- A. Customer Premises Equipment (CPE) for use with ESSX ISDN service Interface is the responsibility of the user for provisioning. (T)
- B. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Basic Rate ESSX ISDN service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance. (T)
- C. Terms and conditions for ESSX ISDN service are applied based on the system size (-200, -600, -XL) as defined in Digital ESSX service in this Section. (T)
- D. Suspension of service is not allowed. (T)
- E. Service Order Charges and Central Office Line Charges in Section A4. are applicable in addition to rates and charges in A112.31.5 following. (T)
- F. ESSX service Flat Rate Network Access Registers (NAR) as provided in Section A3. should be used with ESSX ISDN service associated with a mixed or flat rate Digital ESSX service system. (T)
- ESSX service Measured Network Access Registers (NAR) as provided in Section A3. or ESSX service Volume Usage Network Access Registers (NAR) as provided in A3.26 may be used with ESSX ISDN service associated with a measured Digital ESSX service system. (T)
- G. ESSX ISDN service subscribers with mixed or flat rate Digital ESSX service must choose circuit switched B channels designated for use with Mixed or Flat Rate systems in this Section. These B channel rates include a usage surcharge in lieu of the usage charges in Section A3. (T)
- ESSX ISDN service subscribers with measured rate Digital ESSX service must choose circuit switched B channels designated for use with all measured systems in this section of the *Guidebook*. Usage charges defined in Section A3. are applicable for transmission outside of the subscriber's system or the subscriber's serving central office. (T)
- H. Each ESSX ISDN service Basic Rate Access Arrangement line will be counted as a Digital ESSX service line in determining the total system size. (T)
- I. Telephone numbers transmitted via the Calling/Called Number Display feature are intended solely for the use of ESSX ISDN service subscribers. Resale of this information is prohibited by this *Guidebook*. (T)
- J. (DELETED)

A112.31.3 Definitions

B CHANNEL

A bidirectional synchronous channel capable of supporting 64 Kbps of digital transmission.

D CHANNEL

A 16 Kbps digital signaling channel also capable of supporting 9.6 Kbps of packet information for the Basic Rate Interface (BRI).

64 KBPS CLEAR CHANNEL CAPACITY (CCC)

A B channel connection that provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

Note 1: Every system will include these components.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.31 ESSX ISDN Service (Cont'd)

A112.31.4 Service Bearer Alternatives and Features (Cont'd)

- D. Features - Circuit Switched Voice (Cont'd)**
3. ISDN Intercom (ICOM) (Cont'd)
 - b. Group (Dial) - allows the ISDN telephone to originate a call to a DN by pressing the ICOM feature button and dialing one or two digits.
 4. Additional Call Appearance - allows the set to have more than one DN button assigned to the same PDN.
 5. Non-Shared Secondary-Only DN - a secondary DN that appears on only one terminal.
 6. Shared Non-ISDN DN - allows a Non-ISDN set to share calls with an ISDN set.
 7. Shared Primary DN - a primary DN that appears on more than one terminal.
 8. Shared Secondary-Only DN First Appearance - the first appearance of a secondary DN that appears on more than one terminal but is not the primary DN on any of those terminals.
 9. Shared Secondary-Only DN - Additional Device allows the first appearance of the Shared Secondary Only - DN on an additional device.
 10. Manual Exclusion (Privacy) - allows a user to inhibit other stations in the same group from picking up a call on hold or bridging to a call that is active at that station.
 11. Privacy Release (DMS only) - allows other stations to bridge into an existing call.
 12. Conference, Drop, Hold, Transfer
 - a. Conference - allows the set user to select an idle call appearance for the second leg of a three-way conference.
 - b. Drop - allows the set user to drop the last party added to a conference call. For a two-party call, pressing this button disconnects the set from the call.
 - c. Hold - allows the set user to place a call on hold by pressing the function button. Any set with the call appearance for the call on hold can pick up the call by pressing the call appearance button.
 - d. Transfer - allows the user to transfer a call to another DN in the customer group by pressing the transfer button, dialing the DN, and pressing the button again.
 13. Additional Call Appearance of a Shared DN - allows the set to have more than one DN button assigned to the same DN.
 14. Call Forwarding Variable - Feature Button (5ESS), when activated by a main station line user, automatically routes calls intended for the user's main station line to any other main station line selected inside or outside the subscriber's Digital system. This feature is used only when the subscriber requires Call Forwarding - Variable on a feature button.
 15. Visual Message Waiting Indicator - Provides the user of a message service with a visual indication that a message is waiting.
 16. Audible Message Waiting Indicator (5ESS) - Provides the user of a message service with an indication that a message is waiting.
 17. Voice features compatible with ISDN lines not defined in this document will be available and as indicated in A112.28 (Digital ESSX service). (T)
- E. Features - Circuit Switched Data**
1. Circuit Switched Data Call Hunting (5ESS) - allows multiline hunting with Circuit Switched Data Service Capability
- F. (DELETED)**

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.31 ESSX ISDN Service (Cont'd)

A112.31.5 Rates and Charges (Cont'd)

- C. Digital ESSX service Common Equipment is required for all ESSX ISDN service lines. Rates and charges for Digital ESSX service Common Equipment are in addition to the charges in D. following.
 - 1. Rates, charges, liabilities and additional *terms and conditions* if applicable may be developed on an individual basis for Basic Rate DSL Access Arrangements exceeding the qualified loop area requirements. (T)
- D. ISDN Basic Rate Access Capability Charges - Rates and Charges
 - 1. Basic Rate DSL Access Arrangement¹

		Term Payment Plan			
		Monthly Rate			
		Installation	1	84	
		Charge	Month	Months	USOC
		\$170.00	\$36.70	\$24.50	LTU1X
2.	(a) Two-wire interface, low volume				
	ISDN Loop Access Mileage ¹				
	(a) 1/4 mile	-	4.85	3.25	1DLA
	(b) 1/2 mile	-	7.55	5.00	1DLB
	(c) 3/4 mile	-	10.40	6.95	1DLC
	(d) 1 mile	-	13.35	8.90	1DLD
	(e) 1 1/2 miles	-	19.30	12.85	1DLE
	(f) 2 miles	-	25.35	16.80	1DLF
	(g) 2 1/2 miles	-	25.95	17.20	1DLG
	(h) Greater than 2 1/2 miles Up to 5 miles ²	-	79.20	53.00	1DLO
3.	Bearer Alternative Services ¹				
	a. B Channels				
	(1) Alternative Voice and Data - For use with Mixed or Flat Rate Digital ESSX service ³				
	(a) Circuit Switched Voice/Data	8.00	6.50	4.45	LTQ8X
	(b) Circuit Switched Voice/Data (shared DN) ⁴	8.00	6.50	4.45	AAQ8X
	(2) Alternative Voice and Data - For use with all Measured Digital ESSX service				
	(a) Circuit Switched Voice/Data	8.00	4.40	3.00	LTQ8M
	(b) Circuit Switched Voice/Data (Shared DN) ⁴	8.00	4.40	3.00	AAQ8M
	(3) (DELETED)				

Note 1: New rates become effective with normal billing cycles beginning on or after June 8, 2002.

Note 2: This element should also be used for subscribers served through Subscriber Line Carrier at distances above 1 3/4 miles.

Note 3: Mixed systems include hotel/motel or hospitals where a mix of flat and measured/message service is allowed.

Note 4: Shares DN with another bearer service on the same DSL.

A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.31 ESSX ISDN Service (Cont'd)

A112.31.5 Rates and Charges (Cont'd)

D. ISDN Basic Rate Access Capability Charges - Rates and Charges (Cont'd)

3. Bearer Alternative Services¹ (Cont'd)

a. B Channels (Cont'd)

4. Usage

a. Circuit Switching - Outside the Business Group

- (1) For fully Measured systems per minute usage rates, for all circuit switched services (voice and/or data) apply to the average local exchange use (rounded to the nearest second) and are defined in Section A3. Usage rates are applicable for transmission outside of the subscriber's system or the subscriber's serving central office. (T)

ESSX ISDN service subscribers associated with Mixed or Flat Rate Digital ESSX service will have a surcharge built into the rate for B-channel Circuit Switched Voice/Data in lieu of usage rates in Section A3. (T)

- (2) Charges for the inward delivery of calling number information (CNI) will be as indicated in 6. following.

(a) (Obsoleted, See Section A112.)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE
NON-TRANSPORT SERVICE OFFERINGS**

A112.31 ESSX ISDN Service (Cont'd)

A112.31.5 Rates and Charges (Cont'd)

D. ISDN Basic Rate Access Capability Charges - Rates and Charges¹ (Cont'd)

5. ESSX ISDN Service Features are available on a per Alternative Bearer Service basis. Features associated with Digital ESSX service are under the terms and conditions in A112.28. (T)

VOICE

Inspect
Calling/Called Number Delivery

ISDN Intercom
- Automatic
- Group Dial

Additional Call Appearance
Non-Shared Secondary Only Directory Number
Shared Non-ISDN Directory Number
Shared Primary Directory Number
Shared Secondary Only Directory Number - First Appearance
Shared Secondary Only Directory Number - Additional Device
Privacy Release
Manual Exclusion (Privacy)
Conference, Drop, Hold and Transfer
Additional Call Appearance of a Shared Directory Number
Call Forwarding Variable - Feature Button
Visual Message Waiting Indicator
Audible Message Waiting Indicator

DATA

Circuit Switched Data Call Hunting

6. ISDN Capability Features
a. Rates for ISDN Capability Features - Circuit Switched Voice/Data Services
(1) Individual Features

	Term Payment Plan			
	Monthly Rate			
	Installation	1	84	
	Charge	Month	Months	USOC
(a) Inspect (5ESS) ²	\$20.00	\$.20	\$.05	DS1FA
(b) (Obsoleted, See Section A112.)	-	-	-	NA
(c) ISDN Intercom, automatic	11.00	.20	.05	DS1FD
(d) ISDN Intercom, group	11.00	.20	.05	DS1FE

Note 1: Due to contract expirations, customers previously under 36 Months and 60 Months Term Payment Plan contracts have been converted to 1 Month rates and Term Payment Plan rates for 36 Months and 60 Months have been removed.

Note 2: Installation charge for Inspect does not apply if feature is activated at the initial installation of terminal.