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**A120. OBSOLETE SERVICE OFFERINGS - OPTIONAL CALLING PLANS**

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## A120. OBSOLETE SERVICE OFFERINGS - OPTIONAL CALLING PLANS

### A120.1 General

(Obsoleted September 7, 2002, Type D) Not available for new installations or moves of service to a different premises. Existing Business customers may add service at existing locations.

- A. Optional Calling Plans are specially designed toll plans applicable to certain intrastate messages beyond the Expanded Local Calling Area, as described in Section A1., for which the subscriber-dialed, station-to-station toll rate would normally apply. All other messages included under the plan will also vary according to the specific plan subscribed to. Messages not included in the plan will be billed at rates for long distance message telecommunications service. (T)

#### A120.1.1 Service Plans

A. One-Way Measured Circle Calling Plans

One-way Measured Circle Calling Plans include toll calls originating at any hour, outward from the Optional Calling Plan subscriber's telephone to any Bell or Independent Company exchange within the mileage distance specified in the plan. Distance between exchanges is based on V and H coordinates.

B. Two-Way Measured Circle Calling Plans

Two-way Measured Circle Calling Plans include

1. Toll calls originating at any hour, outward from the Optional Calling Plan subscriber's telephone to any Bell or Independent Company exchange within the mileage distance specified in the plan, and
2. All toll calls in the reverse direction originated by any telephone within the mileage distance specified to the telephone of the subscriber to the plan. Usage time on calls in both directions will be accumulated and the total time thus determined will apply as total usage for the month in which billed. Should both the called and calling numbers be two-way measured circle calling plan subscribers, each in the other's calling area, the called subscriber is charged for the call at the optional calling plan rate. Distance between exchanges is based on V and H coordinates.

C. Lata-Wide<sup>1</sup> Calling Plan (Tele-Thrift)

LATA-wide<sup>1</sup> Calling will be offered when associated with Residence Individual Line Service.

LATA-wide<sup>1</sup> Calling is furnished only on dial station-to-station calls originating one-way outward from the Optional Calling Plan subscriber's telephone to telephones within the LATA<sup>1</sup> during the hours specified.

### A120.2 General Terms and Conditions

#### A120.2.1 Liability Of The Company

- A. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.
- B. Neither this Company nor any connecting carrier participating in the service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.
- C. In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the Company cannot guarantee uninterrupted working of its lines. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing the service, which is not due to the negligence or willful act of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not exceed a pro rata adjustment of the fixed monthly charges for the service and facilities rendered useless and inoperative, during the period of said interruption. Adjustments will not be applicable on Measured Rate Service until the subscriber has used a minimum of one hour's service in a given month.

**Note 1:** This plan includes all toll calls beyond the Expanded Local Calling Area as defined in Section A1. Calling plans for calls within the Expanded Local Calling Area are offered in Section A3. (T)

## **A120. OBSOLETE SERVICE OFFERINGS - OPTIONAL CALLING PLANS**

### **A120.2 General Terms and Conditions (Cont'd)**

(T)

#### **A120.2.2 Limitation Of Service**

- A. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company.
- B. One-way service is available to all subscribers to Local Exchange Service. However, it is not available to hotel, motel or hospital PBX subscribers for use by their patrons. Two-way service is available to those exchanges listed in A120.3.3.A.2. following.
- C. A customer may not subscribe to both a two-way Measured Circle Calling Plan and a one-way Measured Circle Calling Plan during the same billing month, and may subscribe to only one mileage distance within that plan.
- D. A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.
- E. Individual message detail is not included as part of the service.
- F. Optional Calling Plans do not include automated or operator-serviced calling card, person-to-person, collect, conference or other calls requiring operator handling. For all Optional Calling Plans, an operator will:
  1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
  2. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.

#### **A120.2.3 Use Of Service**

- A. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others.
- B. Plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute.

#### **A120.2.4 Minimum Contract Period**

- A. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number.

(T)

#### **A120.2.5 Notice Required To Effect An Order**

- A. One-Way Measured Circle Calling and LATAwide<sup>1</sup> Calling Plan (Tele-Thrift)  
These services may either be made effective or terminated the day the order is issued, or on any future day, but not retroactively.
- B. Two-Way Measured Circle Calling Plan  
Two-way service requires at least fifteen day's notice to initiate or discontinue, except for complete disconnection of all associated service, and provided all calling is to be accounted for by the same computer center. Where different computer locations are involved, and/or different Telephone Companies, additional time may be required to effect an order as circumstances dictate.

#### **A120.2.6 Suspension of Service**

- A. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

#### **A120.2.7 Continuity of Service**

In case of connection of an Optional Calling Plan for the same customer where Optional Calling Plan Service has been disconnected at the same location for less than two weeks previously, charges for the service will commence one day following the disconnect of the previous service.

#### **A120.2.8 Concessions**

No concession or commission allowance will be made on any of the Optional Calling Plans.

#### **A120.2.9 Reserved For Future Use**

**Note 1:** This plan includes all toll calls beyond the Expanded Local Calling Area as defined in Section A1. Calling plans for calls within the Expanded Local Calling Area are offered in Section A3.

(T)

**A120. OBSOLETE SERVICE OFFERINGS - OPTIONAL CALLING PLANS**

**A120.2 General Terms and Conditions (Cont'd)**

(T)

**A120.2.10 Reserved For Future Use**

**A120.2.11 Nonrecurring Charges**

- A. Service Charges as specified in Section A4. apply as appropriate.

**A120.3 Rates**

**A120.3.1 Reserved For Future Use**

**A120.3.2 Reserved For Future Use**

**A120.3.3 Circle Calling**

- A. The following rates apply for a subscriber to Measured Circle Calling Plans and entitle the subscriber to the indicated total elapsed time of calling to any exchange within the specified distance from the originating exchange. Only those type calls as covered in A120.1 and A120.1.1. preceding are eligible for inclusion. All other calls to toll points will be at the prevailing rate.

1. One-Way Measured Circle Calling Plan

- a. This service is available in all exchanges all hours, all days, for all mileage distances indicated following.

(1) Monthly Rates

- (a) Toll calls less than or equal to 55 miles<sup>1,2</sup>

<b>First Half Hour or Fraction Thereof \$7.32</b>	<b>Additional One-Tenth Hour or Fraction Thereof \$1.46</b>	<b>USOC OC5AL</b>
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2. Two-Way Measured Circle Calling Plan

- a. This service is available in all Company exchanges. In c. following is a list of exception exchanges and calls to or from these exchanges are not included in this offering.
- b. This service is available in the following Non-Company exchanges only for the mileage distances indicated following.

(T)

<b>EXCHANGE</b>	<b>MILEAGE DISTANCE</b>	<b>EXCHANGE</b>	<b>MILEAGE EXCHANGE</b>
Bonita	ALL	Hackberry	ALL
Cameron	ALL	Hebron	ALL
Carlyss	ALL	Johnson Bayou	ALL
Chatham	ALL	Kaplan	ALL
Choudrant	ALL	Mamou	ALL
Churchpoint	ALL	Moreauville	ALL
Collinston	ALL	Parks	ALL
Creole	ALL	Pecan Island	ALL
DeQuincy	ALL	Pitkin	ALL
Elizabeth	ALL	Reserve	ALL
Forked Island	ALL	Ringgold	ALL
Garyville	ALL	Sugartown	ALL
Grand Chenier	ALL	Ville Platte	ALL

**Note 1:** This includes any toll calls beyond the Expanded Local Calling Area as defined in Section A1. and less than or equal to 55 miles.

**Note 2:** Effective November 15, 2012, this service has been withdrawn for Residence customers.

**A126. OBSOLETE SERVICE OFFERINGS - EXCHANGE DIGITAL SERVICES**

**A126.1 MegaLink - I.C.**

(Obsoluted 4-22-88, Type B.) Not available for new installations, additions or on transfers of service to new location.

**A126.1.1 General**

- A. This service will provide, at a minimum, four (4) DS1/1.544 Mbps transmission channels on a digital basis between two serving wire centers (Inter-office). Additional multiples of four, or single DS1/1.544 Mbps channels may also be provided in excess of the initial minimum of four. These DS1/1.544 Mbps channels are available for inter-office connection with LightGate DS1's or MegaLink Service.
- B. This service provides for the simultaneous two-way transmission of isochronous digital signals, where facilities are available, between two serving wire centers within a LATA.
- C. The regulations for this service are in addition to regulations set forth in Section A2. and B2.2 of the Private Line *Guidebook*. (T)

**A126.1.2 Application Of Rates**

- A. The statewide monthly rates in A126.1.3 following apply for each multiple of four (4) or single DS1/1.544 Mbps channels according to the airline distance between two serving wire centers.
- B. All appropriate rates specified in other *guidebook* sections are in addition to the monthly rate per package, or single channel. Specifically, the rates for LightGate and/or MegaLink Service that may be interconnected or extended beyond this service, apply in addition to the rates specified in this *Guidebook*. (T)
- C. This service is available for rate periods of 36 months, 60 months or 84 months. The rates for this service, in effect when the Company is notified in writing of the subscriber's choice of payment period option, will be applicable for the duration of the payment period chosen by the subscriber. At the expiration date of the customer's payment period option, the customer may select a new payment period option at current rates, or revert to current rates on a month-to-month basis.
- D. A Service Cancellation Fee (SCF)<sup>1</sup> is applicable at the date of termination and will be an amount equal to the monthly rate for the unexpired portion of the customer's selected payment period option.
- E. Transfer of service responsibility between customers is permitted
  - 1. Subject to payment of a transfer charge.

(a) Rate	<b>Nonrecurring Charge</b>	<b>USOC</b>
F. Any single interoffice DS1/1.544 Mbps channels provided under this <i>offering</i> must originate and terminate in the same central offices as any multiple of four (4) DS1's/1.544 Mbps channels. (T)	<b>\$208.98</b>	<b>NA</b>

**Note 1:** No Service Cancellation Fee will be applicable for MegaLink Service when the customer renegotiates a new contract for the same system at the same location(s) for a period of time greater than the time remaining on the existing contract.

**A127. OBSOLETE SERVICE OFFERINGS - SHARED TENANT SERVICE OFFERINGS**

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## A127. OBSOLETE SERVICE OFFERINGS - SHARED TENANT SERVICE OFFERINGS

### A127.1 Sharing And Resale Of Basic Local Exchange Service

(Obsoleted 08-25-2001, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.)

#### A127.1.1 General

- A. In general, Basic Local Exchange Service is furnished for the exclusive use of the subscriber, and the subscriber's family, guests, employees, agents, or representatives. Resale of Basic Local Exchange Service is permitted only under the specific conditions described in this *Guidebook*. For the purpose of this *Guidebook* section, "sharing" of Basic Local Exchange Service is considered synonymous with "resale" of Basic Local Exchange Service. (T)
- B. All new customers, and all existing primary subscribers of Joint User Service as of the effective date of this *Guidebook* (*August 25, 2001*) with six or more joint users, must apply in writing to resell exchange services provided by the Company and may be required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms of new or existing buildings. (T)
 

All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the reseller's communication system will be the responsibility of the reseller (customer of record)/owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the Company may subscribe to any local exchange service available. If a customer does business with both the reseller and the Company, measured service will be required.

Nothing in this *Guidebook* section impairs the Company's franchise or ability to operate in the state. This *Guidebook* is not intended, nor does it, enfranchise or certify the recipients of this service as a telecommunications company. (T)
- C. Resale is permitted where facilities permit and within the confines of specifically identified contiguous property areas under the control of a single owner or within a common development with a single name identity, i.e., office parks, shopping centers, apartment complexes, condominiums. Areas designated for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be contiguous in the absence of the thoroughfare. The designated resale service area must be wholly within the confines of existing exchange boundaries. The Company reserves the right to limit the number of clients per each reseller location.
- D. The premises definition as applies to resale of Basic Local Exchange Service is a resale area as defined by layout maps, if appropriate. See premises as defined in Section A1. (T)
- E. Private line services may be provided to tenants of resellers under the *terms and conditions* specified in Section A2. and Section B2. of the Private Line *Guidebook*. (T)
- F. Private interconnection of resale service areas within an exchange local calling area and LATA is prohibited. Tie Lines are restricted to the private use of a single resale client and cannot be used to access Local Exchange Service via Sharing and Resale trunks or lines. The reseller's communications switch may not be connected via private lines to other communications systems which subscribe to Flat Rate Exchange Service.
- G. All other *terms and conditions* specified in other sections of this *Guidebook* will apply. (T)

#### A127.1.2 Terms, Conditions And Application Of Rates

- A. Resale of Basic Local Exchange Service is available only on a Local Optional Service Option B basis. Local usage charges for resellers of Basic Local Exchange Service will not be capped. Other business services will be provided at the rates specified in other sections of this *Guidebook*. (T)
- B. The client of the reseller is defined as a different business, firm, corporation, company, association, associate or a residence. Service to a reseller and its subsidiaries on the same premises does not constitute sharing. Service to a different business, firm, corporation, company, association, associate or a residence does constitute sharing and shall not be mixed with service to a reseller and/or its subsidiaries. Client listing charges apply as shown in A127.1.3.A.1. (T)
- C. Whether the tenants included in a resale service area are residence or business, such tenants may be served by the reseller and the same business rates specified in this and other *Guidebooks* will apply to the reseller. (T)
- D. A six month notice is required prior to termination of service by the reseller to provide time for *the Company* to place cables to serve the subscribers previously served in the resale area. If a six month notice is not received, the reseller is liable for 50 percent of the expenditures to provide the additional facilities required to serve the subscribers previously served in the resale area. (T)



**A127. OBSOLETE SERVICE OFFERINGS - SHARED TENANT SERVICE OFFERINGS**

**A127.1 Sharing And Resale Of Basic Local Exchange Service (Cont'd)**

**A127.1.2 Terms, Conditions And Application Of Rates (Cont'd)**

- E. When a subscriber located within the designated resale service area wishes to be directly served by the Company on a non-resale basis, or when *Company* or customer provided Coin Telephone Service is to be provided in the resale service area, the owner/developer will bear the responsibility for and cost of providing premises access for such services. At the Company's option, the owner/developer will make either cable pairs or their equivalents available, or provide facility support (conduit or poles) access to the Company at no charge for provision of these services. (T)
- F. The STS provider shall obtain and guarantee the permission of the building owner to allow direct access by the Company to any tenant upon the tenant's request. Direct access shall be via a conduit or structure which terminates at the tenant's location to allow *the Company* to place cable from the demarcation point to the tenant. This is a condition for provisioning service for this *Guidebook*. (T)
- G. All usual and applicable Service Charges and Installation Charges such as the charges for establishing service and for completing customer requested changes on existing service apply as indicated in Section A4. and other *Guidebooks* for the activation, move or change of lines within the sharing and resale offering. (T)
- H. Suspension of service as described in A2.3.16 is not applicable to this service. (T)
- I. Transfer of service responsibility between resellers is permitted and will not change the initial service establishment date used to calculate the SCF identified in A127.1.2.D.

**A127.1.3 Rates**

**A. Client Listing Charge**

- 1. Reseller client listing provides one listing in the alphabetical section of the directory. The reseller client listing will date from the day the Company's information records are posted and is payable monthly in advance. The minimum chargeable period for the reseller client listing is for the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. In the event the reseller client listing does not appear in the directory, the minimum chargeable period is for one month.

	<b>Monthly</b>	
	<b>Rate</b>	<b>USOC</b>
(a) Per Business Client, each	<b>\$1.62</b>	<b>BS6</b>
(b) Per Residence Client, each	<b>1.25</b>	<b>RS6</b>
2. Charges for additional listings used to further define a reseller client apply at the standard <i>prevailing rate</i> as specified in Section A6.		

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## A129. OBSOLETE SERVICE OFFERINGS - DATA TRANSPORT SERVICE

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## A129. OBSOLETE SERVICE OFFERINGS - DATA TRANSPORT SERVICE

### A129.1 Reserved For Future Use

### A129.2 Reserved For Future Use

### A129.3 Reserved For Future Use

### A129.4 FlexServ - Digital Access Cross Connect

(Obsoleted 12-4-92, Type D) Not available for new installations or transfers of service to new locations. This service under this *Guidebook* will not be available after March 31, 1993. (T)

#### A129.4.1 Description Of Service

##### A. General

FlexServ provides customers flexibility in managing and reconfiguring their special service networks. It has the ability to connect a single digital (DS0) circuit, or multiples of up to 24 DS0 circuits, from one line to any other line controlled from a customer's location.

##### B. Customer Circuits

The basic unit of service for FlexServ is a single voice frequency (DS0) channel. Service is also provided for full DS1 (1.544 Mbps) digital circuits or synchronous subrate digital circuits (2.4, 4.8, 9.6 or 56 Kbps). Customer circuits are made up of two general components - FlexServ access lines or inter-digital cross-connect device (DCD) facilities (channels) as required. Both can be provided out of the General *Exchange Guidebook*, Private Line *Guidebook* or other appropriate *guidebooks*. (T)

##### C. Network Control

Network control switching capability is accomplished by making appropriate computer processors and certain digital cross-connect device (DCD) assignments accessible in a secured manner to the FlexServ customer. Network administration aids are available to assist users in monitoring and utilizing their networks. FlexServ requires at least one signalling channel to communicate with the network controller for network management and administrative aids. The signalling channel can be provided using Private Line facilities. Private Line Signalling Channels are to extend from the customer premises to the nearest serving wire center equipped with the Signalling Channel Interface.

##### D. Maintenance And Operation

Due to the nature of FlexServ service it may be necessary to perform preventive and routine maintenance on the system. This maintenance will usually be performed Monday through Saturday from midnight to 2:00 a.m. and on Sunday. This will mean that the FlexServ controller will be unavailable for circuit reconfiguration during these periods of time. Any circuits which are working will continue in operation, only the reconfiguration capability will not be usable.

It may also be necessary to periodically take the FlexServ system out of service for software updates and other maintenance. In these cases the customers will be notified in advance as to the time and duration of these outages.

#### A129.4.2 Explanation Of Terms

##### DIGITAL CROSS-CONNECT DEVICE

The DCD provides per channel DS0 electronic cross-connection and provides test access for digital signals transmitted at the DS1 rates. It can connect multiples of up to 24 DS0 circuits.

##### DS0

"DS0" refers to a North American hierarchy of Digital signal levels. It means Digital Signal Level 0 which is a 64 Kbps signal. The customer bit rates are limited to a 56 Kbps signal. The required D4 format is found in BellSouth Technical Reference 73501.

## A129. OBSOLETE SERVICE OFFERINGS - DATA TRANSPORT SERVICE

### A129.4 FlexServ - Digital Access Cross Connect (Cont'd)

#### A129.4.2 Explanation Of Terms (Cont'd)

##### DS1

"DS1" refers to a North American hierarchy of Digital signal levels. It means Digital Signal Level 1 which is a 1.544 Mbps signal. The required D4 format is found in BellSouth Technical Reference 73501.

##### FLEXSERV ACCESS LINE

A local circuit between the customer's premises and his serving wire center, plus interoffice facilities to the DCD equipped office, if applicable.

##### NETWORK CONTROLLER (NC)

The Network Controller (NC) performs the end-to-end coordination of each reconfiguration request and compiles network management reports.

##### SIGNALLING CHANNEL

The physical circuit that will allow end users to enter commands into the FlexServ network controller(s).

##### SIGNALLING CHANNEL INTERFACE

The Signalling Channel Interface will perform the communications interface function between end users and the FlexServ network controller(s).

##### INTER DCD CHANNEL

A communication facility (a channel) between DCD equipped offices.

##### MULTIPOINT CHANNEL

Any connection which terminates three or more circuits on the same bridging port.

#### A129.4.3 Terms and Conditions

- A.** The *terms, conditions* and rates specified herein are in addition to the applicable *terms, conditions* and rates specified in other sections of this *Guidebook*. (T)

FlexServ is furnished only from central offices which have been equipped with DCD's. This service is provided subject to the availability of appropriate facilities.

The Local and Interoffice Channels are to be provided out of the appropriate Private Line *Guidebook*, Section B3., or General *Exchange Guidebook*, Section A25., and all other appropriate *guidebooks*, and are subject to all *terms, conditions* and charges contained in their respective *guidebooks* in addition to those contained herein. (T)

A minimum initial service period of 3 months is required.

Suspension of service is not allowed.

- B.** Application Of Rates

For each FlexServ network arrangement, a Service Establishment Charge and a Service Provisioning Charge apply.

A Database Change Charge is applicable when a customer's database is reinitialized due to a customer location change.

A DCD Port Charge is required for each channel terminating on a DCD port. For Inter-DCD facilities (channels), a DCD Port Charge applies per Inter-DCD channel.

A Multipoint Channel Bridge Charge is applicable for each conference port bridge or polling arrangement which is required. Additionally, each access line channel which can be connected to a bridge will incur charges per channel bridged.

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## A129. OBSOLETE SERVICE OFFERINGS - DATA TRANSPORT SERVICE

### A129.4 FlexServ - Digital Access Cross Connect (Cont'd)

#### A129.4.3 Terms and Conditions (Cont'd)

**B.** Application Of Rates (Cont'd)

A Network Controller Signalling Channel Interface Port Charge is required for each Private Line facility used to access the Network Controller. These facilities may be obtained from the appropriate *guidebook*. (T)

Reconfiguration charges are applicable for each channel reconfiguration performed by the customer. Charges are applicable for each reconfiguration request the customer makes to the Company and each transaction the Company performs at the customer's request.

**C.** Allowance for Interruptions

When service is interrupted due to a failure or malfunction in any of the components of the FlexServ system and the reconfiguration capability is unavailable, a pro rata adjustment of the FlexServ Service monthly charges will be allowed in accordance with the *terms and conditions* specified in Section A2. (T)

No allowances will be granted for interruptions required to perform preventive or routine maintenance, or to perform software updates when these interruptions occur during time periods indicated in A29.1.D. or when the customer is notified at least 24 hours prior to such occurrences.

#### A129.4.4 Connections

**A.** Cross Connections Allowed

This *Guidebook* applies to reconfiguring connections between pairs of FlexServ channels only at the DS0 level or 24 consecutive DS0 channels. (T)

On demand, cyclical, and reservation (scheduled) type reconfigurations are supported. Requirements must be input to the NC by the customer to activate reconfigurations.

For a given customer, all services on channels to the DCD(s) may not be compatible. Consequently, certain reconfiguration combinations must be denied. The Company shall not be responsible for service interruptions, troubles, loss of customer data, etc., resulting from invalid reconfiguration attempts. A channel service compatibility list will be provided to customers upon request.

**B.** DS Format

DS0 and DS1 signals as defined in the Company's technical references may be terminated on FlexServ. Other multiplexing formats must be converted to a standard D4 format, as defined in BellSouth Technical Reference 73501.

**C.** Network Controller (NC) Signalling Channel Interfaces

Access to the NC is via a Private Line Service. Customers will be advised as to the type or compatible terminals and data sets upon request. All terminal equipment must be provided by the customer.

**D.** Delays

The NC processes commands in the sequence received, consequently, on demand reconfigurations may not occur instantaneously during peak load hours.

**E.** Security

FlexServ employs a multi-level security system to ensure the privacy of customer networks. To access the NC a customer must enter a log in identification (ID) and a password. Additional security is offered with access to the NC via a Private Line.