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## A29. DATA TRANSPORT SERVICE

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## A29. DATA TRANSPORT SERVICE

### A29.1 Derived Data Channel Service

#### A29.1.1 General

- A. Derived Data Channel Service (DDCS) provides full-duplex asynchronous or synchronous data transmission utilizing data over voice and subrate multiplexing technology. A derived data channel is provided between a customer's premises and that customer's serving central office. A subrate multiplexed interface is provided in the serving central office for multiplexing multiple derived data channels into a single interface. A transport facility is provided for interconnection of the subrate multiplexed interface to a Company provided data service or to data services provided by others.
- B. The *terms, conditions* and rates specified herein are in addition to the applicable *terms, conditions* and rates specified in other sections of this Guidebook. (T)
- C. DDCS is offered for intraLATA use only.

#### A29.1.2 Terms and Conditions (T)

##### A. Explanation of Terms

1. Asynchronous Transmission - Transmission in which time intervals between transmitted characters may be of unequal length but time intervals between bits within a character are fixed. Transmission is controlled by start and stop elements (bits) at the beginning and end of each character.
2. Derived Data Channel - A data channel derived from a local exchange facility utilizing data/voice multiplexing (DVM) equipment. A derived data channel is provided between a customer's premises and that customer's serving central office.
3. DS0-B Interface - A central office subrate multiplexed interface that provides a 4-wire DS0 output signal conforming to the standard DDS (Digital Data System) signal formats (i.e., 2.4 Kbps, 4.8 Kbps, or 9.6 Kbps).
4. DS0-B Transport Facility - Local access and interoffice facilities utilized to interconnect the DS0-B interface to a Company provided data service or to data services provided by others.
5. Subrate Multiplexing - The process for separating a 64 Kbps DS0 signal into individual channel groups of lower transmission speeds (i.e., twenty channels at 2.4 Kbps, ten channels at 4.8 Kbps, five channels at 9.6 Kbps, or one channel at 56 Kbps).
6. Synchronous Transmission - Transmission of data based upon a timing mechanism in which data is transmitted at fixed intervals.

##### B. Basis of Offering

1. A derived data channel provides full-duplex asynchronous or synchronous data transmission at the speed of 2.4 Kbps over a compatible two-wire facility.
2. The central office DVM termination provides subrate multiplexing into a standard DS0-B interface for a group composed of a maximum of twenty derived data channels.
3. The customer's derived data channel must be associated with a DS0-B interface. This association requires coordination between the subscriber of the derived data channel and the subscriber of the DS0-B interface.
4. DDCS can be interconnected to compatible Company provided data services or to data services provided by others.

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## A29. DATA TRANSPORT SERVICE

### A29.1 Derived Data Channel Service (Cont'd)

#### A29.1.2 Terms and Conditions (Cont'd)

##### B. Basis of Offering (Cont'd)

5. DDCS is provided under the following terms and conditions.
  - a. The customer will be responsible for selecting his own Customer Premises Equipment (CPE). Customer provided terminal equipment must be compatible with the Company provided terminating equipment at the central office. Network interface specifications are contained in BellSouth Technical Reference Publication 73548 for DVM equipment and BellSouth Technical Reference Publication 73548, Addendum 1, for access to a DS0-B interface. These publications are available from the Information Exchange Manager, BellSouth Telecommunications, Inc., Documentations Operations, North W5A1, 3535 Colonnade Parkway, Birmingham, Alabama 35243.
  - b. The customer will be responsible for installation, maintenance and testing of CPE.
  - c. The customer must be prepared to activate his portion of service in a timely manner as mutually agreed with the Company. If joint testing is required, each party must be prepared to test on the negotiated date.
  - d. The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.
  - e. The Company will notify the customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes in his equipment, and schedule cooperative testing for cutover if required.
  - f. Company dispatches to customer premises caused by CPE trouble will be handled in accordance with standard Company procedures. The Company does not assume responsibility for the compatibility or suitability of CPE.
6. DDCS is provided subject to the availability of appropriate network facilities and equipment.
7. The minimum service period for a derived data channel is twelve months. In case service is discontinued within the minimum service period, a termination charge is applicable at the date service is terminated. This charge is equal to fifty percent (50%) of the following: the number of months remaining in the service period times the monthly rate for a derived data channel. The minimum service period for the other DDCS elements is one month.
8. Suspension of service is not allowed.

##### C. Application of Rates

1. The derived data channel charges provide the central office DVM terminating equipment. The customer must also subscribe to a compatible two-wire exchange line (e.g., business exchange line, Centrex Type Services main station line). This two-wire exchange line charge and its associated rates and charges are in addition to the derived data channel rates and charges.
2. The DS0-B interface charge is applicable for each group of a maximum of twenty multiplexed derived data channels. Each of the twenty channels in a DS0-B interface channel group operates at a bit rate of 2.4 Kbps.

(T)

(T)

## A29. DATA TRANSPORT SERVICE

### A29.1 Derived Data Channel Service (Cont'd)

#### A29.1.2 Terms and Conditions (Cont'd) (T)

C. Application of Rates (Cont'd)

3. The DSO-B transport facility is required with each subscription to a DSO-B interface. This facility is available for use with DDCS only.
4. Nonrecurring charges specified herein include service ordering and installation charges.
5. Derived Data Channel Service is available on a month-to-month basis or under contract plan periods of twenty-four to forty-two months and forty-three to sixty months. The following conditions apply for the contract plans:
  - a. Rates under contract plans will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed and/or as of the service order application date, will be applicable until the contract expires. At the expiration date of the customer's contract plan option, the customer may select a new contract option at the current rates. If the customer does not select a new payment period or does not request discontinuance of service, service will be continued under the terms specified in A2.4. (T)
  - b. A termination charge is applicable at the date of termination if the customer disconnects the service prior to fulfilling the period of the contract plan. The applicable charge is dependent on the contract period subscribed to and will be equal to fifty percent (50%) of the following: the number of months remaining in the contract period times the monthly rate provided under contract.

#### A29.1.3 Rates and Charges

A. Derived Data Channel Service

1. Derived Data Channel

		<b>Nonrecurring Charge</b>	<b>Month to Month</b>	<b>24 to 42 Months</b>	<b>43 to 60 Months</b>	
(a) Per channel at 2.4 Kbps		<b>\$172.00</b>	<b>\$17.00</b>	<b>\$13.50</b>	<b>\$11.00</b>	<b>USOC DAXPC</b>
2. DSO-B Interface						
(a) Per group of twenty channels at 2.4 Kbps each		<b>93.00</b>	<b>70.00</b>	<b>65.00</b>	<b>62.00</b>	<b>DAXP1</b>
3. DSO-B Transport Facilities						
(a) Per group of twenty channels at 2.4 Kbps each		<b>173.00</b>	<b>60.00</b>	<b>45.00</b>	<b>35.00</b>	<b>DAXP2</b>

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## A29. DATA TRANSPORT SERVICE

### A29.2 Data Transport Access Channel Service

#### A29.2.1 General

- A. Data Transport Access Channel Service provides the data channel facilities between a customer's premises and a central office or between two central offices for access to Company provided central office data switched services or to other Composite Data Services, or for connection to other Company provided channel services. These services may also be utilized between two Composite Data Services.
- B. The *terms, conditions* and rates specified herein are in addition to the applicable *terms, conditions* and rates specified in other sections of this and other *Guidebooks* of the Company. (T)
- C. Channel services provided under the provisions of this *Guidebook* section are offered for intraLATA use only and may not be used in connection with Switched Access Service offered under the Access Services Tariff. (T)

#### A29.2.2 Terms and Conditions (T)

- A. Explanation Of Terms
  - 1. Analog - Transmission employing variable and continuous waveforms to represent information values, where interpretation by the receiver is an estimated approximation (quantization) of the encoded value.
  - 2. Digital - Referring to communications procedures, techniques and equipment where information is encoded as either a binary "1" or "0"; the representation of information in discrete binary form, discontinuous in time, as opposed to the analog representation of information in variable, but continuous, waveforms.
  - 3. Terminating Central Office - The central office or wire center where a Data Transport Access Channel terminates in order to access an interface to a Company provided central office switched data service or data transport service, or to access another compatible Data Transport Access Channel or other compatible channel services offered in this and other *Guidebooks* of the Company. (T)
- B. Basis Of Offering
  - 1. Data Transport Access Channels are provided for analog voice-grade or digital data transmission and are intended to be utilized with Company central office data switched services, other Company provided channel services or with Composite Data Services provided by others.
  - 2. These services are provisioned on a link basis from A29.2.3 and B3.2 and B7.2 of the Private Line *Guidebook*. (T)
  - 3. The basic access channel charge includes the access facility only. Data Terminating Equipment (DTE) may be required at the customer's premises and/or terminating central office depending on the type of service associated with the channel.
  - 4. (DELETED)
  - 5. An optional data set termination is provided at the central office. Central office data sets will be provided under the following terms and conditions:
    - a. The Company will provide the customer with details of the type and manufacturer of central office data sets to be used in each application.

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## A29. DATA TRANSPORT SERVICE

### A29.2 Data Transport Access Channel Service (Cont'd)

#### A29.2.2 Terms and Conditions (Cont'd)

(T)

##### B. Basis Of Offering (Cont'd)

###### 5. (Cont'd)

- b. The customer will be responsible for selecting his own Customer Premises Equipment (CPE). Customer provided terminal equipment must be compatible with the Company provided data set at the central office.
  - c. The Company will limit its selection of central office equipment to avoid operational and administrative difficulties associated with a multi-vendor central office environment.
  - d. The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.
  - e. The Company will notify the customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes in his equipment and schedule cooperative testing for cutover if required.
  - f. The customer will be responsible for installation, maintenance and testing of customer provided terminal equipment.
  - g. The customer must be prepared to activate his portion of joint service in a timely manner as mutually agreed with the Company. If joint testing is required, each party must be prepared to test on the negotiated date.
  - h. Company dispatches to customer premises caused by CPE troubles will be handled in accordance with standard Company procedures. Charges equal to the Trouble Determination Charge will apply as appropriate. The Company does not assume responsibility for the compatibility or suitability of the customer's equipment.
6. The Service Connection Charges specified herein are in lieu of the Service Charges specified in Section A4. except as noted.
  7. Data Transport Access Channels are furnished for service 7 days per week, 24 hours per day, for a minimum period of one month.

##### C. Types And Descriptions

###### 1. Dial Access Channel Service

- a. Provides central office line equipment and facilities in a terminating central office for calls between the local exchange network and a Company provided data switched service or for connection to a direct access analog channel service.
- b. With Dial Access Channel Service Grouping Service may be selected.

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## A29. DATA TRANSPORT SERVICE

### A29.2 Data Transport Access Channel Service (Cont'd)

#### A29.2.2 Terms and Conditions (Cont'd)

(T)

##### C. Types And Descriptions (Cont'd)

##### 2. Direct Access Channel Service (Cont'd)

##### a. Analog Channel Service

(1) Provides half duplex or full duplex data transmission at speeds up to 9.6 Kbps, on a link basis from B3.2 of the Private Line *Guidebook*. (T)

(2) All *terms, conditions*, charges and specifications apply as stated in Section B3. of the Private Line *Guidebook*. (T)

##### b. Digital Channel Service

(1) Provides simultaneous two-way digital data transmission at synchronous speeds of 2.4, 4.8, 9.6 or 56 Kbps, on a link basis from B7.2 of the Private Line *Guidebook*. (T)

(2) All *terms, conditions*, charges and specifications apply as stated in B7.2 of the Private Line *Guidebook*. (T)

##### 3. (DELETED)



## A29. DATA TRANSPORT SERVICE

### A29.2 Data Transport Access Channel Service (Cont'd)

#### A29.2.2 Terms and Conditions (Cont'd)

(T)

**D. Application Of Rates**

1. Dial Access Channels
  - a. Dial Access Channel Service always requires a Dial Access Line. One Dial Access Line is required for each line arranged in a multiline group.
  - b. Dial Access Lines arranged in multiline groups which would allow an incoming call to a line that is called to be completed over another line by means of central office equipment will require the appropriate Grouping Service charges. These Grouping Service charges apply as specified in A3.19. for a flat rate individual business line.
  - c. The Dial Access Line nonrecurring charge includes installation and service ordering charges.
2. Central Office Data Set
  - a. This option connects an Access Channel to a data set at a terminating central office. Several types of data set connections are provided according to the type of associated Access Channel and transmission speed desired by the customer.
  - b. The 2.4 Kbps Dial Central Office Data Set shown in A29.2.3.B.1.(c) following is capable of transmitting/receiving a data signal at the speed of 2.4 kbps. It also has an autobaud detection feature which allows it to adapt its speed to the speed of the call originating customer premises data set. In this autobaud mode, this data set functions at 2400/1200/300 bps.
  - c. The 9.6 Kbps Dial Central Office Data Set shown in A29.2.3.B.1.(d) following is capable of transmitting/receiving a data signal at the speed of 9.6 Kbps. It also has an autobaud detection feature which allows it to adapt its speed to the speed of the call originating customer premises data set. In this autobaud mode, this data set functions at 9600/2400/1200/300 bps.

#### A29.2.3 Rates And Charges

**A. Dial Access Channel Service**

1. Dial Access Line

(a) Per line

Nonrecurring Charge	Monthly Rate	USOC IDCVX
<b>\$86.72</b>	<b>\$9.40</b>	

**B. Central Office Data Set**

1. For Dial Access Channel Service

(a) Transmission Speeds 300/1200 bps	-	<b>27.17</b>	<b>PWD31</b>
(b) Transmission Speeds 300/1200 bps with call-back capability	-	<b>34.48</b>	<b>PWW</b>
(c) Transmission Speed 2.4 Kbps	-	<b>29.00</b>	<b>PWD24</b>
(d) Transmission Speed 9.6 Kbps	-	<b>39.00</b>	<b>PWD96</b>

2. For Direct Access Channel Service - Analog

(a) Transmission Speed 1.2 kbps	-	<b>25.08</b>	<b>PWJ12</b>
(b) Transmission Speed 2.4 kbps	-	<b>29.26</b>	<b>PWJ24</b>

## **A29. DATA TRANSPORT SERVICE**

### **A29.5 (DELETED)**

Pages 6.1 through 6.9 are hereby withdrawn and deleted in their entirety from this Guidebook.

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## A29. DATA TRANSPORT SERVICE

### A29.6 BellSouth AccuPulse Service

#### A29.6.1 General

- A. BellSouth AccuPulse Service is a digital, switched service that provides full duplex, 56 kilobits per second information transport via a specially equipped two-wire BellSouth AccuPulse Service Access Line.
- B. BellSouth AccuPulse Service Access Lines allow a maximum of 56 kbps digital calls, except as referenced in A29.6.2.C. BellSouth AccuPulse Service Access Lines are not voice functional.

#### A29.6.2 Terms and Conditions

##### A. Explanation of Terms

###### BELLSOUTH ACCUPULSE SERVICE ACCESS LINE

The term BellSouth AccuPulse service Access Line refers to the non-loaded facility connecting the customer premises to the BellSouth AccuPulse service switching equipment and is similar to an individual business line.

###### BELLSOUTH ACCUPULSE SERVICE ARRANGEMENT

The term BellSouth AccuPulse service Arrangement refers to the equipment required in the Central Office per line to support 56 kbps data transport over the BellSouth AccuPulse service Access Line.

###### BELLSOUTH ACCUPULSE SERVICE NETWORK CALL

A BellSouth AccuPulse service Network call refers to a call placed from one BellSouth AccuPulse service Local Line to another BellSouth AccuPulse service Local Line whether or not the lines are served from the same BellSouth AccuPulse service Serving Central Office.

###### BELLSOUTH ACCUPULSE SERVICE NORMAL SERVING AREA

The BellSouth AccuPulse service Normal Serving Area is defined by the technical limitations of each specific arrangement and in the Company's judgment are necessary to accommodate the data transmission without excessive degradation.

###### BELLSOUTH ACCUPULSE SERVICE REMOTE ACCESS LINE

The term BellSouth AccuPulse service Remote Access Line refers to a BellSouth AccuPulse service Access Line when the service is provided using the BellSouth AccuPulse service Remote Capability.

###### BELLSOUTH ACCUPULSE SERVICE REMOTE CAPABILITY

The term BellSouth AccuPulse service Remote Capability refers to the facilities and equipment necessary to extend a BellSouth AccuPulse service Access Line to certain customers who are served by central offices other than an BellSouth AccuPulse service Serving Central Office.

###### BELLSOUTH ACCUPULSE SERVICE SERVING CENTRAL OFFICE

The term BellSouth AccuPulse service Serving Central Office refers to the Central Office containing BellSouth AccuPulse service switching equipment.

###### SERVING WIRE CENTER

The term Serving Wire Center denotes the local telephone central office assigned to subscribers in a well defined area. A Serving Wire Center may be further designated by the Company as a BellSouth AccuPulse service Serving Central Office.

##### B. Basis of Offering

1. BellSouth AccuPulse service is furnished in conjunction with intraLATA communications provided by the Company. InterLATA communications are supported through the Access Services Tariff.
2. BellSouth AccuPulse service is provided subject to the availability of appropriate network facilities and is normally provided from the closest designated BellSouth AccuPulse service Serving Central Office. Telephone numbers for BellSouth AccuPulse service Access Lines will be assigned from the BellSouth AccuPulse service Serving Central Office.
3. The minimum billing period will be one month.

(T)

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## A29. DATA TRANSPORT SERVICE

### A29.6 BellSouth AccuPulse Service (Cont'd)

#### A29.6.2 Terms and Conditions (Cont'd)

##### B. Provision of Service (Cont'd)

4. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of BellSouth AccuPulse service render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
5. Suspension of service is not allowed.
6. **Terms and Conditions** for Allowance for Interruptions apply as specified in A2.4.4. (T)
7. When BellSouth AccuPulse service Remote Capability is purchased, the mileage charges will be calculated as follows:

The interoffice mileage charge will be based on the airline mileage between the BellSouth AccuPulse service Serving Central Office and the customer's Serving Wire Center. Airline distance between Company central offices is to be developed from V&H coordinates listed in the National Exchange Carrier Association (NECA) , FCC No. 4.

##### C. Provision of Service

1. Calls placed on BellSouth AccuPulse service Access Lines to other BellSouth AccuPulse service Access Lines will be billed as shown in A29.6.3.D. BellSouth AccuPulse service Network calls will be billed for each increment of usage or portion thereof.
2. Usage will be billed to the originating end of the BellSouth AccuPulse service Network Call. Toll charges, if applicable, will apply in addition to the BellSouth AccuPulse service rates and charges.
3. BellSouth AccuPulse service requires the use of customer premises equipment which is compatible with Company facilities.
4. Touch-Tone signaling is required for each BellSouth AccuPulse service Access Line.
5. BellSouth AccuPulse service Access Lines may be grouped similarly to individual business lines. If Grouping Service is desired, Grouping Service charges would apply as stated in Section A3. (T)
6. Other charges applicable to individual business lines may apply for BellSouth AccuPulse service Access Lines as outlined in federal or state tariffs or **guidebooks**. (T)
7. Certain Optional Features are available at the rates provided in the applicable sections of the **Guidebook** for these features, subject to availability of appropriate network facilities and the compatibility of the features with BellSouth AccuPulse service . (T)
8. Digital information transmission rates of less than 56 kbps may be accomplished as a function of the particular customer premises equipment connected to a BellSouth AccuPulse service Access Line.

**A29. DATA TRANSPORT SERVICE**

**A29.6 BellSouth AccuPulse Service (Cont'd)**

**A29.6.2 Terms and Conditions (Cont'd)**

(T)

**C. Provision of Service (Cont'd)**

- 9. Customer premises equipment associated with BellSouth AccuPulse service is subject to the limitations specified in the Bell Communications Research, Inc., Technical Reference, "DATAPATH Network Access Interface Specifications," TR-EOP-000277, until such time as the FCC adapts registration rules for the service under Part 68 of their Rules and Regulations. This Technical Reference is available from:

BCR Documentation Center  
60 New England Avenue  
Room DSC 1A218  
Piscataway, New Jersey 08854

**A29.6.3 Rates And Charges**

**A. These rates and charges are applicable in addition to the rates and charges for other services and features.**

- 1. BellSouth AccuPulse service Arrangement

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC SDH1A</b>
(a) Per line within BellSouth AccuPulse service Normal Serving Area	<b>\$306.00</b>	<b>\$43.20</b>	

- 2. BellSouth AccuPulse service Access Lines

(a) Each, BellSouth AccuPulse service Access Line or	<b>462.00</b>	<b>28.80</b>	<b>DHK1M</b>
(b) Each, BellSouth AccuPulse service Remote Access Line (use instead of (a) preceding when BellSouth AccuPulse service Remote Capability is purchased)	<b>462.00</b>	<b>28.80</b>	<b>FDKXE</b>

- 3. Touch-Tone Service<sup>1</sup>

(a) Per Line	-	-	<b>TTB</b>
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**B. Optional Feature Charges**

Optional features may be provided at the same rates provided for non-BellSouth AccuPulse service equipped Network Access Lines subject to compatibility restrictions. A list of optional features will be provided upon request.

**Note 1:** Touch-Tone charges in Section A13. for an individual business line are applicable.

(T)

## A29. DATA TRANSPORT SERVICE

### A29.6 BellSouth AccuPulse Service (Cont'd)

#### A29.6.3 Rates And Charges (Cont'd)

**C. BellSouth AccuPulse Service Network Call Usage Charges**

The following charges apply whenever a BellSouth AccuPulse service Network Call is established.

1. BellSouth AccuPulse service Network Call

	Rate	USOC
(a) Initial one minute or fraction thereof, per call	\$.12	NA
(b) Additional minute increment or fraction thereof	.10	NA

2. Applicable rate discount periods are the same as for Measured Rate Service as found in Section A3. (T)

3. When messages span more than one rate period, total charges for the minutes in each rate period are summarized. The results for each rate period are totaled to obtain the total message charge.

**D. BellSouth AccuPulse Service Remote Capability Charge**

When a customer who is served by an office other than an BellSouth AccuPulse service Serving Central Office and who is within the BellSouth AccuPulse service Normal Serving Area of that office orders BellSouth AccuPulse service, the following charges apply in addition to those in A29.6.3.A. These charges apply to each line that is extended.

1. BellSouth AccuPulse service Remote Capability, Interoffice<sup>1</sup>  
Channel Charge (per line)

	Nonrecurring Charge	Monthly Rate	USOC
(a) First mile	\$462.00	\$57.60	1LNSX
(b) Each addition mile or fraction thereof	-	2.16	1LNSG

**E. Service Charges**

All service connection charges for BellSouth AccuPulse service Arrangement, BellSouth AccuPulse service Access Line and BellSouth AccuPulse service Remote Capability are included in their respective nonrecurring charges preceding. Service connection charges from Section A4. are not applicable. (T)

### A29.7 Administrative Management Service (AMS)

#### A29.7.1 Description of Service

**A. General**

Administrative Management Service provides customers a single point of access to other Company network management products, and provides the customers greater control of and additional information about the network services they purchase from the Company. Although most Operation Support Systems (OSS) are optional on a nominal business day, AMS will be provided on a 24 hour basis for continuous usage of those systems that are accessible 24 hours.

**Note 1:** Refer to the National Exchange Carrier Association (NECA) Tariff, FCC No. 4, for mileage measurement methodology and wire center V&H coordinates.

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## A29. DATA TRANSPORT SERVICE

### A29.7 Administrative Management Service (AMS) (Cont'd)

#### A29.7.1 Description of Service (Cont'd)

**B.** Customer Access

Customers will have access to Administrative Management Service through a customer provided VT100 terminal with a choice of up to 2400 bits per second (bps) dial access or dedicated 9600 bps private line.

**C.** Maintenance and Operation

Due to the nature of Administrative Management Service, it may be necessary to perform preventive and routine maintenance on the system. At such times, the customers will be notified in advance as to the time and duration of these outages.

#### A29.7.2 Explanation of Terms

**PRODUCT AND SERVICE INFORMATION**

This function provides the following Central Office information: CLLI codes, switch type, V&H coordinates, network access lines, host information (if applicable), switch location, and equal access information.

**TROUBLE ENTRY/STATUS**

This function offers mechanized access for the customer to electronically report and receive information about trouble reports and to record and track trouble reports.

**SERVICE ORDER ENTRY**

The customer will have access to a mechanized interface for use when ordering service.

**MISCELLANEOUS MESSAGING**

This service provides the customer with a communication path to designated Company locations.

**BILLING INFORMATION**

The customer will have access to his records, whereby he may gain information about his last and current bill amount and any payments or adjustments posted to date. He will also have access to his Customer Service record, which provides detailed information about his services provided by the Company.

#### A29.7.3 Terms and Conditions

**A.** Basis of Offering

Administrative Management Service will be available where appropriate facilities are available.

Administrative Management Service will provide the customer the following capabilities:

- Product and Service Information
- Trouble Entry/Status
- Service Order Entry
- Miscellaneous Messaging

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## A29. DATA TRANSPORT SERVICE

### A29.7 Administrative Management Service (AMS) (Cont'd)

#### A29.7.3 Terms and Conditions (Cont'd)

**A.** Basis of Offering (Cont'd)

- Billing Information

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Administrative Management Service render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

The Company will assist the customer in resolving any installation or day to day channel service problems. However, the Company does not assume responsibility for the compatibility or suitability of the customer's equipment.

Dispatches to customer premises caused by customer equipment troubles may result in a Trouble Location charge to the customer, as provided in A4.2.9.

**B.** Provision of Service

Customer access to Administrative Management Service may be either dial/shared or dedicated.

For dial/shared access, the customer will be required to provide a terminal, a modem, and dial tone at his premises. Provided the customer's premises resides in the Company LATA, the customer will dial a non-toll access number which furnishes access to AMS. If the customer's premises does not reside in the Company LATA, the customer must obtain an access line to a Company location from which the Company offers access to AMS. The AMS port will be assigned a seven-digit number to enable the customer to access this port. If a customer desires multiple telephone numbers to access AMS, an additional port charge will be required for each additional telephone number requested. Individual customer data will be kept secure via the AMS password security system.

Dedicated access will be provided at 9600 bps for a customer wanting continuous access to Administrative Management Service. The customer will be required to provide at his premises a terminal and a modem and to obtain a dedicated data circuit to a location designated by the Company at which the Company provides access to Administrative Management Service.

The customer will be responsible for installation, maintenance and testing of customer-provided terminal equipment.

**C.** Special Service Arrangement

Unique customer applications will be provided as specified in A5.4.1.

#### A29.7.4 Application of Rates

**A.** Service Establishment

For the initial establishment of each Administrative Management Service customer, a nonrecurring Service Establishment charge will apply. These charges do not apply for any subsequent Port Access additions.

**B.** Usage Charge

A recurring Usage charge is required based on the customer's estimate of the maximum number of transactions that will be performed per month. If this predetermined number of transactions is exceeded for any given month, then for that month an additional per transaction charge will apply to each transaction in excess of the estimated maximum.

**C.** User ID Charge

The User ID charge is a nonrecurring charge per customer.

(T)

(T)

(T)



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## A29. DATA TRANSPORT SERVICE

### A29.7 Administrative Management Service (AMS) (Cont'd)

#### A29.7.4 Application of Rates (Cont'd)

##### G. Expiration of Payment Period

1. Administrative Management Service customers must upon the expiration of their payment period:
  - a. Select a new payment period as offered in the current *guidebook*, or<sup>1</sup> (T)
  - b. Revert to the current *guidebook* rates for the one month payment option if the customer does not select a new payment period.<sup>1</sup> (T)
2. Administrative Management Service customer may at any time during his selected payment period subscribe for an equal or longer payment period at the current *guidebook* rates subject to the following conditions. (T)
  - a. No credit will be given for payments made during the formerly selected period. Nonrecurring charges and installation charges will not be reapplied.
  - b. The new payment period begins with the billing date following the date the new payment period is requested.
  - c. No termination charge applies for the former payment period.
  - d. A Service Ordering charge as specified in Section A4. will apply. (T)
3. Administrative Management Service customer may at any time during his selected payment period subscribe for a payment period, shorter in length than the time remaining in the existing service agreement, subject to the following conditions:
  - a. No credit will be given for payments made during the formerly selected period. Nonrecurring charges and installation charges will not be reapplied.
  - b. The new payment period begins with the date requested.
  - c. A termination charge will be applied which represents 50 percent of the difference between the remaining amount of the longer contract and the total amount of the shorter contract.
  - d. A Service Ordering charge as specified in Section A4. will apply. (T)

##### H. Termination Liability

1. One Month Payment Plan - there is no termination liability for this option other than the initial service period as specified in F. preceding.
2. Term Payment Plan Option - 50 percent of the remaining amount due.

##### I. Allowance for Interruptions

1. When service is interrupted due to a failure or malfunction of the Administrative Management Service, a pro rata adjustment of the appropriate Administrative Management Service monthly charges will be allowed at the request of the subscriber if the total system is unavailable for more than a twenty four hour period and in accordance with the *terms and conditions* specified in Section A2. (T)

**Note 1:** A Service Ordering charge as specified in Section A4. will apply. (T)

**A29. DATA TRANSPORT SERVICE**

**A29.7 Administrative Management Service (AMS) (Cont'd)**

**A29.7.4 Application of Rates (Cont'd)**

- I. Allowance for Interruptions (Cont'd)
  - 2. No allowances will be granted for interruptions required to perform preventive or routine maintenance, or to perform software updates when the customer is notified at least 24 hours prior to such occurrences.

**A29.7.5 Connections**

- A. Security
  - 1. Extra security layers are provided which allow individual clients to customize access capabilities for each of their users. Both client information files and the Company computer systems are kept secure from intrusion.
  - 2. Administrative Management Service security uses the concept of a "usertype", which is simply a variable referring to a subset of the service that can be accessed by a given customer. Every user of the system must be assigned a usertype by the "admin" user during the process of adding the user to the system.

**B. System Recovery**

Uninterrupted power supplies are provided to prevent unexpected system shutdowns due to commercial power failure. All processes will be smoothly terminated and all buffers written to disk before a shutdown is performed. Message queues, which have been built will be saved to disk files so that any established host session can be reestablished as soon as the system is brought back up following power outages.

**A29.7.6 Rates and Charges**

- A. Service Ordering Charge - (Premises visit not required) found in Section A4. will apply.
- B. Basic Service includes service establishment, multilevel security, and network administration aids.
- C. Administrative Management Service - Basic Service
  - 1. Service Establishment

(T)

	<b>Month</b>	<b>24 to</b>	<b>49 to</b>	
	<b>Installation</b>	<b>To</b>	<b>48</b>	<b>72</b>
	<b>Charge</b>	<b>Month</b>	<b>Months</b>	<b>Months</b>
(a) Initial Setup	<b>\$680.00</b>	\$-	\$-	\$-
(a) Up to 50 transactions	-	4.55	4.05	3.50
(b) Up to 250 transactions	-	19.50	17.25	15.00
(c) Up to 500 transactions	-	36.40	32.20	28.00
			<b>Charge</b>	<b>USOC</b>
(d) Excess over allocated monthly usage, per transaction			<b>\$.10</b>	<b>USDPX</b>