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## A20. OPTIONAL CALLING PLANS

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## A20. OPTIONAL CALLING PLANS

### A20.1 General

- A. Optional Calling Plans are specially designed toll plans applicable to certain intrastate messages beyond the Expanded Local Calling Area, as described in Section A1., for which the subscriber-dialed, station-to-station toll rate would normally apply. All other messages included under the plan will also vary according to the specific plan subscribed to. Messages not included in the plan will be billed at rates for long distance message telecommunications service. (T)

#### A20.1.1 Service Plans

- A. (Obsoleted, See Section A120.)
- B. (Obsoleted, See Section A120.)
- C. (Obsoleted, See Section A120.)
- D. Saver Service
1. Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state.
  2. Individual message detail is included as part of this service.
  3. The service is offered in connection with outward customer dialed station-to-station calling beyond the Expanded Local Calling Area plus automated or operator assisted Calling Card, station-to-station, person-to-person, collect or bill to third party calls which are billed to the customer's account. Saver service discounts only apply to the message toll rates associated with such calls.
  4. The service is available in connection with individual line, PBX, Centrex Type Services and Remote Call Forwarding (RCF) Service except as specified in 6. following.

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## A20. OPTIONAL CALLING PLANS

### A20.1 General (Cont'd)

#### A20.1.1 Service Plans (Cont'd)

##### D. Saver Service (Cont'd)

5. The service is offered on an account basis only. At the customer's option, multiple accounts of a customer may be billed on the same bill, including accounts that represent separate locations and accounts that represent residential service. However, for the account to be eligible for the service, all services in the account must be billed on the same bill. Because this service is account based, partial billed to numbers (BTNs) are not eligible for the service; e.g., the consolidation of toll usage from multiple BTNs without the consolidation of all other service elements associated with those BTNs is not allowed.
6. The service is not available for use with IntraLATA Only Outward WATS and Combined Outward WATS in Section A19., Dormitory Communications Service, and Long Distance Trunk Service. (T)
7. Resale or shared use of Saver service is permitted. Use of the service is subject to *terms and conditions* in this Section and in Section A2., with the exceptions of A2.2.1.A. and A2.2.1.B. which restrict the use of service and prohibit payment to the customer by another for use of the service. (T)
8. Customers as stated in A2.3.6.C. and D. may also subscribe to Business WatsSaver service as specified in A20.3.8.B.2. (T)
9. Two-Way WatsSaver service is offered in connection with outward dialed calling as described in 3. preceding and with inward customer dialed station-to-station calling. By subscribing to Two-Way WatsSaver service, the customer agrees to be responsible for all outward toll calls (as described in 3. preceding) and all incoming intrastate, intraLATA toll calls. The service is offered only where facilities and billing capabilities exist.

##### A20.1.2 Reserved For Future Use

### A20.2 General Terms and Conditions (T)

#### A20.2.1 Liability Of The Company

- A. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.
- B. Neither this Company nor any connecting carrier participating in the service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

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## A20. OPTIONAL CALLING PLANS

### A20.2 General Terms and Conditions (Cont'd)

(T)

#### A20.2.1 Liability Of The Company (Cont'd)

- C. In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the Company cannot guarantee uninterrupted working of its lines. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing the service, which is not due to the negligence or willful act of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not exceed a pro rata adjustment of the fixed monthly charges for the service and facilities rendered useless and inoperative, during the period of said interruption. Adjustments will not be applicable on Measured Rate Service until the subscriber has used a minimum of one hour's service in a given month.

#### A20.2.2 Limitation Of Service

- A. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company.
- B. (Obsoleted, See Section A120.)
- C. (Obsoleted, See Section A120.)
- D. A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.
- E. Individual message detail is not included as part of the service, except for Saver service, as specified in A20.1.1.D.
- F. Except for Saver service, as specified in A20.1.1.D. preceding, Optional Calling Plans do not include automated or operator-serviced calling card, person-to-person, collect, conference or other calls requiring operator handling. For all Optional Calling Plans, an operator will:
  - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
  - 2. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
- G. Saver service is only available to subscribers originating calls from exchange service provided by a BellSouth central office switch.

#### A20.2.3 Use Of Service

- A. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others, except as specified in A20.1.1.D.7.
- B. Except for Saver service, as specified in A20.3.8, plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute.

#### A20.2.4 Minimum Contract Period

- A. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number.

(T)

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## **A20. OPTIONAL CALLING PLANS**

### **A20.2 General Terms and Conditions (Cont'd)**

(T)

#### **A20.2.5 (Obsoleted, See Section A120.)**

#### **A20.2.6 Suspension of Service**

- A. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

#### **A20.2.7 Continuity of Service**

In case of connection of an Optional Calling Plan for the same customer where Optional Calling Plan Service has been disconnected at the same location for less than two weeks previously, charges for the service will commence one day following the disconnect of the previous service.

#### **A20.2.8 Concessions**

No concession or commission allowance will be made on any of the Optional Calling Plans.

#### **A20.2.9 (DELETED)**

## **A20. OPTIONAL CALLING PLANS**

### **A20.2 General Terms and Conditions (Cont'd)**

(T)

#### **A20.2.10 Reserved For Future Use**

#### **A20.2.11 Nonrecurring Charges**

- A. Service Charges as specified in Section A4. apply as appropriate.

(T)

### **A20.3 Rates**

#### **A20.3.1 Reserved For Future Use**

#### **A20.3.2 Reserved For Future Use**

#### **A20.3.3 (Obsoleted, See Section A120.)**

**A20. OPTIONAL CALLING PLANS**

**A20.3 Rates (Cont'd)**

**A20.3.8 Saver Service Options (Cont'd)**

- C. (Cont'd)
  - 2. Rates (Cont'd)
    - a. Rates are applied according to the method specified in 1. preceding. (Cont'd)
      - (7) Business (Two-Way service) - Option 7 - Per Month

	<b>Monthly Rate</b>	<b>Rate Per Minute</b>	<b>USOC</b>
(a) 5,400 minute (90 hour) minimum, per account	\$-	\$-	<b>OSX90</b>
(b) Each additional minute of use	-	.090	NA

3. Minimum Monthly Settlement Amount

The following minimums apply on a billing account basis as specified in C.1. preceding:

**Minimum Monthly Settlement Amount**

<b>Option</b>	<b>Hours in Option</b>	<b>Settlement Amount</b>
1	1/2	4.95
2	2	19.20
3	4	36.00
4	15	117.00
5	25	180.00
6	55	330.00
7	90	486.00

**D. WatsSaver Service Term Discount Plan**

- 1. The WatsSaver service Term Discount Plan is available for all business customers who subscribe to WatsSaver service, Two-way WatsSaver service and Aggregated Plans.
- 2. The WatsSaver service Term Discount Plan offers discounts off rates shown in A20.3.8.B., A20.3.8.C., and A20.3.8.E. (T)
- 3. A termination liability will be assessed to subscribers who terminate the service prior to the expiration of the term commitment. The amount to be assessed will be equal to the Minimum Monthly Settlement Amount in effect at the time of termination less the discount multiplied by the number of months remaining in the term commitment.
- 4. A grace period during the first 90 days will apply to the initial contract. During the grace period, the customer may disconnect the service without termination liability.
- 5. The WatsSaver service Term Discount Plan will automatically renew for an equivalent term and usage commitment at the percent discount in effect when the term expires unless the customer provides written notification to cancel or change the Term Discount Plan, with such notification being received by the Company not less than 60 days and not more than 90 days prior to expiration of the contract.
- 6. The WatsSaver service Term Plan Discount is available as follows:

<b>Discount</b>	<b>Term</b>
5%	12 Months
8%	24 Months
11%	36 Months



## A20. OPTIONAL CALLING PLANS

### A20.3 Rates (Cont'd)

#### A20.3.8 Saver Service Options (Cont'd)

**E. Aggregated Plan**

1. This option is designed to meet communications requirements of business customers who generate a high volume of toll usage. For a guaranteed volume of usage, customers receive a guaranteed rate per minute of use.

Where billing capabilities permit, customer subscribing to these plans may elect a billing arrangement whereby separate billing will be rendered to specified locations including a summary of total aggregated usage provided to the main billing location. The customer at the main billing number must agree to be responsible for the Minimum Monthly Settlement Amount.

2. Method of Determining Monthly Usage Charges.

- a. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of 30 seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
- b. For the billing period, the amount for each call, as determined in a. preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c. following.
- c. The amount, as determined in b. preceding is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes times rate per minute), for the billing account 4. following). For a partial month's service, this minimum amount is prorated based on the number of days in service divided by thirty days.

3. Rates<sup>1</sup>

- a. The guaranteed toll usage for the Aggregated Plan is as follows:

- (1) Plan AP125

	Monthly Rate	Rate Per Minute	USOC
(a) 7,500 minutes (125 hours) minimum, per month, per account, per RAO	\$-	\$-	APTE7
(b) Each additional minute of use	-	.09	NA

4. Minimum Monthly Settlement Amount

The following minimum apply on a billing account basis as specified in 2. preceding.

**Minimum Monthly Settlement Amount**

Option	Hours in Option	Settlement Amount
AP125	125	\$675.00

**F. Business Saver<sup>SM</sup> Service**

1. Description

- a. This plan is available to business customers only.
- b. Customers who subscribe to Business Saver service may choose from three options with different term commitments which provide toll volume discounts. The amount of the discount is determined by the intrastate, intraLATA BellSouth MTS charges on the customer's monthly bill as specified in 2. following. There is no additional charge to the customer for this service.
- c. The discounts apply to Message Telecommunications Service (MTS) usage rates as specified in A18.3.1.B. The discounts do not apply to optional calling plans, operator surcharges, directory assistance charges, local exchange service charges or local exchange service calls. (T)
- d. The discounts are applied at the billing account level and are applied after the application of the time-of-day discounts as specified in A18.3.1.B. (T)

**Note 1:** Rates are applied according to the method specified in 2. preceding.

## A20. OPTIONAL CALLING PLANS

### A20.4 Easy Calling Plans

#### A20.4.1 Plan No. 1

**A.** Description of Service

1. Plan No. 1 is an optional calling plan that is available to residence customers only, subject to the criteria in B. following. Plan No. 1 allows all direct dialed sent paid (non-operator assisted) intrastate toll calls that originate and terminate in the LATA to be rated at \$.10 per minute rather than the MTS rate schedule shown in A18.3.1.B.

**B.** Limitations of Subscription

Plan No. 1 is only available to residential customers that meet one of the following criteria.

1. Averaged at least \$3.00 per month of intraLATA toll billing by BellSouth over the last three months.
2. Subscribe to LOS, LOS-B or Complete Choice service.

**C.** Application of Charges

1. The initial period for telephone connection between all points is thirty seconds. Additional periods are billed in one-tenth minute increments.
2. Time-of-day discounts specified in A18.3.1.B do not apply to Plan No. 1 calls.
3. Plan No. 1 rates do not apply to the usage associated with other optional calling plans, operator assisted calls, or customer dialed calling card calls.
4. Subscription to Plan No. 1 is on a per line basis.
5. Normal service charges specified in Section A4. do not apply for subscribing to this plan, or canceling subscription to this plan. (T)
6. The new rate applies only to calls made after the service effective date for this plan.

**D.** Rates and Charges

1. Rates per increment of time

		<b>Mileage Band</b>	<b>Initial Thirty Seconds</b>	<b>Each Additional One-Tenth Min.</b>	<b>USOC OC910</b>
(a) per call		All	\$.05	\$.01	