TARIFF DISTRIBUTION

FILE PACKAGE NO.: LA-14-0099

DATE: October 23, 2014

STATE: LOUISIANA

EFFECTIVE DATE: 10/23/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Guidebook Cleanup -- Section A18

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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.1 Application

This *Guidebook* applies to Long Distance Message Telecommunications Service (MTS) furnished or made available by the Company and its connecting companies between points within the state of Louisiana where the respective rate centers of such points are located in said state.

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A18.2 General

- **A.** Long Distance Message Telecommunications Service is that of furnishing facilities for communications between stations in different rate centers beyond the Expanded Local Calling Area, as described in Section A1., for either two-point or conference service.
- **B.** Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in A18.5 following.
- C. Customer or Other Common Carrier-provided terminal equipment or systems may be used with facilities furnished to the customer by the Company for Long Distance MTS as specified in Section A15. preceding.
- **D.** Long Distance MTS is provided for use by the customer and may be used by others when so authorized by the customer. Use of the service is subject to *terms and conditions* in Section A2., with the exception of A2.2.1.A. and A2.2.1.B., which restrict the use of service and prohibit payment to the customer by another for use of the service.

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A18.3 Two-Point Service

A18.3.1 Service Between Land Wire Telephones

A. Classes Of Service

Service is offered to residential customers on a Station-to-Station basis, as either Dial (DDD), Dialed Calling Card, or Operator, or on a Person-to-Person basis. These four classes of calls are defined in Section A1., Definition of Terms.

- B. Rates And Charges
 - 1. Charges for each Long Distance MTS message between any two points within the state are determined as follows:
 - a. First minute and additional minute rates for all messages are specified in the Basic Rate Schedule in B.2. following.
 - b. If any portion of a message occurs in a reduced rate period, the Basic Rate Schedule charges are discounted, as specified in B.3. following.
 - c. For any Dialed Calling Card Station, Operator Station, Automated Alternate Billing Service (AABS), or Person-to-Person message, the Service Charge specified in B.4. following is added to the Basic Rate Schedule charge.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

- B. Rates And Charges (Cont'd)
 - 3. Rate Periods and Rate Discounts
 - a. Rate periods and rate discounts are described in the table following.
 - Residence

			Rates and Applicable Periods				
	Mon.	. Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
8:00 AM	Full	Full	Full	Full	Full	Full	Full
to 5:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate
5:00 PM	Full	Full	Full	Full	Full	Full	Full
to 11:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate
11:00 PM	Full	Full	Full	Full	Full	Full	Full
to 8:00 AM1	Rate	Rate	Rate	Rate	Rate	Rate	Rate

Day Rate Period = Full Rate

Evening Rate Period = Full Rate

Night and Weekend Rate Period = Full Rate

(2) Business

		Rates and Applicable					le Periods	
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.	
8:00 AM	Full	Full	Full	Full	Full	Full	Full	
to 5:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate	
5:00 PM	Full	Full	Full	Full	Full	Full	Full	
to 11:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate	
11:00 PM	Full	Full	Full	Full	Full	Full	Full	
to 8:00 AM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate	

Day Rate Period = Full Rate

Evening Rate Period = Full Rate

Night and Weekend Rate Period = Full Rate

- b. Discounts for the Night and Weekend reduced rate period are expressed as a percent reduction of the Basic Rate Schedule charges in A18.3.1.B.2. preceding. The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.
- c. No discount applies for a message occurring in the Day or Evening rate periods.
- d. When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.
- e. Exceptions to the rate discounts listed above are provided in A18.3.1.F. and A18.3.1.G.

Note 1: To, but not including.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

- Rates For Hearing Or Speech Impaired Customers or users of the Louisiana Relay Center
 - 1. Rates for certain MTS calls are reduced for a customer who meets the following requirements:
 - a. The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.
 - b. The customer has non-voice equipment used for telecommunications.
 - c. The customer makes written application to the Company for the reduced MTS rates.
 - d. The customer designates to the Company one and only one telephone number associated with that customer's residence service. Reduced rates apply only to calls originated from this telephone number.
 - e. The customer uses the Louisiana Relay Center which permits hearing and/or speech impaired customers to use Text Telephone (TT) to exchange telephone messages with voice customers and vice versa.
 - Rates for certain MTS calls are reduced for an agency that assists hearing or speech impaired persons under the following conditions:
 - a. The agency provides non-voice telecommunications equipment solely for the use of hearing or speech impaired persons.
 - b. The agency makes written application to the Company for the reduced MTS rates.
 - c. The agency designates to the Company one and only one local exchange telephone number associated with each piece of non-voice telecommunications equipment. Each such number may be used only for calls through the non-voice telecommunications equipment. Reduced rates apply only to calls originated from such designated telephone numbers.
 - 3. All Dial Station-to-Station (DDD) messages occurring during the Day rate period originated from the designated telephone number will be discounted at 16 percent (%) off the total Basic Rate Schedule charge. All Dial Station-to-Station (DDD) messages occurring during the Evening and Night and Weekend rate periods originating from the designated telephone number will be discounted at 40 percent (%) off the total Basic Rate Schedule Charge.
 - a. (DELETED)
 - b. (DELETED)
 - c. The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the discount period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.
 - d. When a message spans more than one rate period, total charges for the connection time in each rate period are calculated, discounts applied and the results for each rate period are totaled to obtain the total message charge.
- G. Rates for Calls from Access Lines for Customer-Provided Public Telephones
 - 1. Rates for certain MTS calls are reduced for a customer who meets the following requirement:
 - a. The customer subscribes to Access Line Service for Customer-Provided Public Telephones per A7.4.
 - 2. All Dial Station-to-Station (DDD) messages occurring during the Day rate period originated from the designated telephone number will be discounted at 16 percent (%) off the total Basic Rate Schedule charge. All Dial Station-to-Station (DDD) messages occurring during the Evening and Night and Weekend rate periods originating from the designated telephone number will be discounted at 40 percent (%) off the total Basic Rate Schedule Charge.
 - a. The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the discount period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.
 - b. When a message spans more than one rate period, total charges for the connection time in each rate period are calculated, discounts applied and the results for each rate period are totaled to obtain the total message charge.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

H. Operator Assisted Premium Plan

A premium defined as a commission applicable to all 0+ and 0- operator assisted calls. Such premiums may be payable to subscribing customers based upon the Company's revenue generated by said calls. These calls must:

- 1. originate from a telephone line associated with the subscribing customer's account,
- 2. originate and terminate in the same LATA,
- 3. terminate outside the originating Basic Local Calling Area (Expanded Local Calling Area Calls are included),
- 4. be carried and completed by the Company via Company facilities and
- 5. be billed by the Company.

An additional premium for calls billed to a Calling Card may be payable to subscribing customers based upon the monthly revenue generated from said 0+ and 0- operator assisted calls originated from a telephone line associated with the customer's account (the "Calling Card Premium").

In the event the Company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.

A18.3.2 Service Through Mobile Telephone Service Base Stations

A. General

1. For service with ships of foreign registry served through VHF Coast Stations, in addition to the charge specified in this *Guidebook*, the ship's station charge specified in the List of Ship Stations, published by the International Telecommunications Convention of Geneva (1959), shall apply.

B. Rates

The rates between the applicable land wire telephone rate center and the rate center of the serving base station, or between the rate centers of two base stations are the schedules of rates as set forth in A18.3.1.B. preceding.

A18.3.3 Reserved For Future Use

A18.3.4 Reserved For Future Use

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.9 Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance

- **A.** Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance is that service for which the operator is required to obtain the telephone number of the called party in order to complete the call. This service is furnished in conjunction with an intra-NPA long distance call placed through an "0" operator.
- **B.** Application Of Charges
 - 1. The charges specified in A18.9.C. will be applicable to all subscribers except for
 - a. hotel/motel guests and hospital patients; and
 - b. customers who are unable to use a telephone directory because of a visual or physical handicap which can be confirmed by a physician, appropriate group, or agency.
 - c. (DELETED)
 - 2. Telephone Number Assistance Charges
 - a. A telephone number assistance charge applies to operator-assisted intra-NPA long distance Station-to-Station or Person-to-Person calls for which the operator is required to obtain or to attempt to obtain the telephone number of the called party in order to complete the call.
 - b. Only one telephone number assistance charge will apply on any operator Person-to-Person intra-NPA long distance
 - c. On a completed collect intra-NPA long distance call, a telephone number assistance charge will be billed to the same telephone number or account number billed for the intra-NPA long distance call.
 - 3. Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance rates, *terms and conditions* become effective in each exchange concurrent with the effective date of a Local Directory Assistance Service Tariff in that exchange.
- C. Rates
 - A charge for the long distance operator obtaining or attempting to obtain the telephone number of the called party will apply to all telephone number assistance calls described in A18.9.

Charge USOC Per Call

(a) Each call \$.50 NA

2. Applicable charges in A18.7.C.1. will also apply for the Intra-NPA Long Distance Directory Assistance Service provided.

A18.10 Reserved For Future Use

A18.11 Reserved For Future Use

A18.12 Reserved For Future Use

A18.13 Reserved For Future Use

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A18.14 Intra-NPA Long Distance Directory Assistance Call Completion Service

A18.14.1 Description of Service

- A. Intra-NPA Long Distance Directory Assistance Call Completion (DACC) is an optional service provided to users of Intra-NPA Long Distance Directory Assistance (DA) Service. When dialing (1-555-1212), Intra-NPA Long Distance DA customers may choose to have the telephone number they are requesting dialed by the DA Operator System in lieu of dialing the number themselves.
- **B.** The service is available to Business and Residence customers except as limited in A18.14.4 following.
- C. Individual message detail will be provided for each Intra-NPA Long Distance call completed via DACC, within 30 days of the effective date of this *Guidebook*.
- **D.** The service is available only where billing capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office. There is no charge associated with blocking.

A18.14.2 General Terms and Conditions

A. The service is not subject to concessions.

A18.14.3 Use of the Service

A. The service is furnished subject to all applicable *terms and conditions* in section A2.

A18.14.4 Limitations of Service

- **A.** The service is not available for the following classes of service call categories:
 - 1. UniServ DA number requests
 - 2. Any Special Line Class Codes
 - 3. Any pay-per-call number requests
 - 4. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
 - 5. Any PBX type customer who requires real-time quotation of charges
 - 6. Calls from tandems where the end user cannot be identified
 - 7. Calls from the COCOT Coin Stations

A18.14.5 Application of Charges and Exemptions

- **A.** The charges specified in A18.14.6 following will be applicable to all subscribers except handicapped customers who are exempt from Directory Assistance charges.
- **B.** Chargeable Calls
 - 1. For charging purposes, a DACC completed call is as defined in Section A1.

A18.14.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call

Rate USOC \$.00 NA (T)

(T)