

TARIFF DISTRIBUTION

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<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
N002	1	0007
N005	1	0012
N106	1	0004
N106	3	0002
N106	6	0002
N112	1	0004
N112	2	0002
N112 Cont. (pg)	1	0003
N5 Cont. (pg)	1	0010

N2. BELLSOUTH MEMORYCALL SERVICE PRICING

N2.1 BellSouth MemoryCall Service

N2.1.1 General

- A. BellSouth MemoryCall service provides telephone answering and messaging capabilities. The actual capabilities available vary based on the type of mailbox. This service allows a call to be answered when the called party is on the telephone or unavailable.
- B. BellSouth MemoryCall service is available where facilities permit.
- C. BellSouth MemoryCall service may require certain central office or custom calling features. Rates and charges for these features are available in the *General Exchange Guidebook*. (T)

N2.1.2 Rates and Charges¹

- A. Residence mailboxes

	Nonrecurring Charge	Monthly Rate	USOC
1. MemoryCall Answering Service			
(a) each mailbox	\$-	\$10.00	MBBRX
2. MemoryCall Answering Service – Personal Mailbox			
(a) each mailbox	-	10.00	MPMXX
3. Transfer Mailbox			
(a) each mailbox	-	2.95	TRMBX
B. Business mailboxes			
1. MemoryCall Answering Service			
(a) each mailbox ²	15.00	7.95	SMBBX
(b) each additional minute	-	.08	NA
2. MemoryCall Answering Service–Extension Mailbox			
(a) each mailbox	15.00	8.70	MPMXX
3. MemoryCall Answering Service Plus			
(a) each mailbox ²	15.00	9.50	MBB
(b) each additional minute	-	.08	NA
4. MemoryCall Voice Messaging Service			
(a) each mailbox	15.00	12.95	M BBBF
5. MemoryCall Deluxe Voice Messaging Service ^{3,4}			
(a) 1-24 mailboxes, each	15.00	15.00	VMZ1X
(b) 25-49 mailboxes, each	15.00	13.50	VMZ1X
(c) 50-99 mailboxes, each	15.00	12.50	VMZ1X
(d) 100-499 mailboxes, each	15.00	11.50	VMZ1X
(e) 500-999 mailboxes, each	15.00	10.50	VMZ1X
(f) 1000-1999 mailboxes, each	15.00	10.00	VMZ1X
(g) 2000 and over mailboxes, each	15.00	9.50	VMZ1X
(h) each additional minute	-	.08	NA
6. Transfer Mailbox ⁴			
(a) 1- 10 mailboxes, each	-	3.00	TRMBX
(b) 11-24 mailboxes, each	-	2.50	TRMBX
(c) 25+ mailboxes, each	-	2.00	TRMBX

Note 1: Company service connection charges may apply in addition to the charges listed.

Note 2: Includes 90 minutes of use per mailbox, per month.

Note 3: Includes 200 minutes of use per mailbox, per month.

Note 4: Once the quantity requirement for the next rate level is met, all existing mailboxes will be at the lower rate level.

N5. (DELETED)

(D)

CONTENTS

N5. (DELETED)

(D)

Effective October 24, 2014, Pages 1.1 through 11 are hereby withdrawn and deleted in their entirety from this publication.

(N)

N106. OBSOLETE SERVICE OFFERINGS – SPECIAL BILLING SERVICES

N106.1 Bill Management Service

(Obsoleted, Effective July 1, 1999) The services in this publication, Bill Management Service – Optional Payment Plans, are restricted to existing customers. No new customers will be accepted after the effective date.

(Obsoleted, Effective April 30, 2014) All remaining Bill Management Services are restricted to existing customers. No new customers will be accepted after April 30, 2014.

N106.1.1 General

- A. Bill Management Service provides a windows-based software tool that will allow customers to load and manipulate electronic billing data files provided by the Company and by other telecommunications providers. Bill Management Service will give the customer the ability to perform the following eight operational functions: load bills, review bills, query, graph, budget, rebill, systems administration, and bill image (for the Company only).
- B. Bill Management Service provides the following two versions of the windows-based software that are designed to operate on a stand-alone personal computer (PC) or in a Local Area Network (LAN) multi-user environment:
 1. Standard Software Package: Allows the customer to read the Company's billing data and has the capacity to support up to 2.5 million billing records with eight operational functions. This package is designed for small to mid-range customers.
 2. Enhanced Software Package: Allows the customer to read the Company's and other telecommunications providers' billing data provided in the most commonly used electronic billing formats and has the capacity to support up to 2.5 million billing records with eight operational functions. This package is designed for small, mid-range to large customers.
- C. Customers subscribing to Disk Analyzer Bill (DAB) cannot subscribe to Bill Management Service.
- D. Suspension of service is not allowed.

N106.1.2 Application of Rates

A. Software Package Charges

For each Bill Management Service software package, an associated nonrecurring charge (License Fee) and monthly rate (Software Support) will apply. With each software package, the customer will receive the Company's billing data in electronic format¹ in addition to the following:

1. Standard Software Package: This package will support one (1) user. The user will receive one software package, one user documentation and initial training delivered by the Bill Management Service Technical Support Group. Enhancements and upgrades for the software package will be available at no additional charge. Ongoing help desk and technical support will be available to the user.
2. Enhanced Software Package: This package will support one (1) user. The user will receive one software package, one user documentation and initial training delivered by the Bill Management Service Technical Support Group. Enhancements and upgrades for the software package will be available at no additional charge. Ongoing help desk and technical support will be available to the user.

B. Service Warranty

1. The Company will provide a ninety (90) day customer satisfaction guarantee for Bill Management Service if the customer is not satisfied with the performance of the software and/or software support.
2. When the customer expresses in writing dissatisfaction with Bill Management Service within the 90-day warranty period, the Company shall reimburse the customer all nonrecurring charges paid for the software package(s) and the monthly charges incurred for software support.
3. When the customer invokes the Service Warranty, the following *terms and conditions* will apply:
 - a. The customer will no longer be a licensed user of Bill Management Service and must return the software package(s) and user documentation to the Company.
 - b. Customer support, software enhancements and software upgrades will be discontinued.
 - c. The 90-day warranty period shall begin concurrent with the customer's first bill period.

(T)

Note 1: For Bill Management Service, electronic format implies CD ROM.

N106. OBSOLETE SERVICE OFFERINGS – SPECIAL BILLING SERVICES

N106.2 Bill Processing Service

(Obsoleted 05-5-2006, Type D; Not available for new installations.)

N106.2.1 General

- A. This Section covers the provision of Bill Processing Service to enhanced and information service providers (customers). Bill Processing Service allows a customer or its agent to send rated charges to the Company to be printed on the end user's telephone bill. In order for the Company to bill for these services, the end user must be a subscriber of the Company who receives a monthly telephone bill. Enhanced and/or information services are defined as those services which are offered over the Company's common carrier facilities and which employ computer processing applications that: act on the format, content, code, protocol, or similar aspects of the end user's transmitted information; provide the end user additional, different, or restructured information; or involve end user interaction with stored information. Enhanced and/or information service providers include those customers who provide on-line: transaction processing, alarm monitoring and telemetry, telemessaging/answering services, voice messaging, electronic messaging, database services, videotex services, audiotex services, electronic data interchange, data processing services, video services, database management services, network management services and facilities management services and any set or subset of these or similar services. Services offered using 900 numbers, or 700 numbers used in a 900-like manner, will not be billed under the terms of this *offering*. (T)
- B. The Company will provide Bill Processing Service in its operating territory. Billing will be provided only for rated service charges. The customer or its agent will provide rated service charges, properly formatted and ready to be printed, to the Company for inclusion on the end user's bill. These charges will appear on a page separate from any page showing Company charges and from any page showing certified carrier charges. Charges for more than one customer may appear on this separate page. The end user will remit payment for these charges to the Company. The Company will remit payment to the customer each month based upon the total revenue billed to end users less the Company's charges, any uncollectibles, and any adjustments.
- C. Programming which involves live group interaction, such as "GAB" lines, "chat" lines or similar type programs where the primary purpose is for callers to interact with one another, will not be billed under the terms of this *service publication*. (T)
- D. Automated calls will not be billed if such calls have not been affirmatively accepted by the billed party (e.g., affirmative acceptance is not present when a call is automatically billed to called party if called party does not disconnect within a given time period). Automated calls must comply with the provisions of the Telephone Consumer Protection Act of 1991, all federal regulations promulgated thereunder and all applicable state statutes, tariffs and *guidebooks*. (T)
- E. Autodialers which deliver a recorded message to the end user must release the connection as promptly as possible following disconnection by the end user.

N106.2.2 Undertaking of the Company

- A. When Bill Processing Service is ordered by a customer, the Company will establish an account for the customer and render bills to the end users in the Company's territory to whom the Company normally provides a monthly telephone bill. Bill Processing Service will be provided at the rates and charges as set forth in N106.2.6.
- B. The Company will bill all rated service charges provided by the customer or its agent. Toll messages or operator handled local calls will not be billed under this Section. The bill format will be determined by the Company.
- C. When the customer or its agent supplies properly formatted input records, the Company will process those input records in the Company's next billing cycle. The Company will furnish the customer the precise details of the billing format. If, in the course of Company business, it is necessary to change the format, the Company will attempt to notify customers affected by this change six months prior to the change.

N106. OBSOLETE SERVICE OFFERINGS – SPECIAL BILLING SERVICES**N106.2 Bill Processing Service (Cont'd)****N106.2.4 Obligations of the Customer (Cont'd)**

C. (Cont'd)

Should any federal, state or local jurisdiction determine that sales, use, gross receipts or any other taxes (including interest, penalties and surcharges thereon) are due by the Company as a result of the Company's provision of service in this Section of this *service publication*, the Company will advise the customer and the customer shall be liable for any such tax, interest, penalty and surcharge. The customer shall immediately reimburse the Company the amount of such tax, interest, penalty and surcharge paid by the Company. If the customer disagrees with the determination that any taxes are due by the Company or disagrees with an assessment of any tax, interest, penalty and surcharge due by the Company as a result of the Company's provision of this service, the customer shall, at its option and expense (including immediate payments of any such assessment), have the right to seek a ruling as to the inapplicability of any such tax. The customer may protest any assessment and participate in any legal challenge to such assessment, but shall be liable for any tax, interest, penalty, and surcharge ultimately determined to be due. (T)

- D. The customer is responsible for collecting from the end user any deposit amount required for the services provided by the customer.
- E. The customer must provide the end user with written notification that future charges from the customer will be included on the end user's bill for Local Exchange Service.
- F. The customer will not use the Bill Processing Service as a means of placing any informational messages onto the bill page.
- G. Bill Processing Service shall not be used for any communication which is prohibited by law, or which is unlawful, contains matter which implicitly or explicitly invites, describes, stimulates, excites, arouses, or otherwise refers to sexual conduct, or which contains sexual innuendo which may arouse or attempt to arouse sexual desire. This service is not to be used or administered in conjunction with misleading, exploitative or similarly abusive business practices. The customer shall respond promptly to any and all complaints lodged with any regulatory authority against any of its enhanced and/or information services for which the Company provides billing services. If requested by the Company, the customer shall assist the Company in responding to complaints made to the Company concerning any enhanced and/or information service of the customer.
- H. The Company will actively support industry efforts aimed at providing end users with advance information to enable end users to judge the suitability or unsuitability of pay-per-call enhanced and/or information services before choosing to access those services. It is the responsibility of the end user to decide the suitability of the enhanced and/or information service before accessing the service. The Company will not become involved in disputes between an end user and a customer. The customer providing pay-per-call enhanced and/or information services must include a clearly understandable and audible preamble statement at the beginning of each pay-per-call enhanced and/or information service that includes the following information: a generic description of the information or service that the end user will receive if the call is completed (i.e., "sports scores," "stock quotes," etc.), the name of the provider of the enhanced and/or information service, and a statement regarding the charge to the end user as follows: "This call will cost you \$ _____. If you do not wish to incur this charge, hang up now." (This preamble is hereinafter referred to as the "Cost Disclosure Message"). The Cost Disclosure Message must be followed by a silent period of six (6) seconds within which the end user can hang up without being charged for the call, unless additional action (i.e., pressing additional keys or depositing coins) is required by the end user to acknowledge that the end user is willing to pay for the call.

N112. OBSOLETE SERVICE OFFERINGS-ACCOUNT CODES SERVICES

CONTENTS

N112.1 Customer-Dialed Account Recording (CDAR) for ESSX service and Digital ESSX service	1	
N112.1.1 General	1	
N112.1.2 <i>Terms and Conditions</i>	1	(T)
N112.1.3 Rates and Charges	1	
N112.2 Account Codes/Customer-Dialed Account Recording (CDAR) for MultiServ service/MultiServ PLUS service	1	
N112.2.1 General	1	
N112.2.2 <i>Terms and Conditions</i>	1	(T)
N112.2.3 Rates and Charges	1	
N112.3 Account Codes/Customer-Dialed Account Recording (CDAR) for BellSouth Centrex service	2	
N112.3.1 General	2	
N112.3.2 <i>Terms and Conditions</i>	2	(T)
N112.3.3 Rates and Charges	2	

N112. OBSOLETE SERVICE OFFERINGS - ACCOUNT CODES SERVICES

N112.1 Customer-Dialed Account Recording (CDAR) for ESSX service and Digital ESSX service

(Obsoleted 09-26-95, Type D) This feature is not available for new service, entire moves of existing service to new locations or transfers of service. Existing CDAR subscribers may request inward activity at the following rates and charges.

N112.1.1 General

- A. Customer Dialed Account Recording (CDAR) is a feature that permits the addition of a number (up to eight digits) by the calling party to the Station Message Detail Recording (SMDR) record of a call.

N112.1.2 Terms and Conditions

- A. Customer-Dialed Account Recording (CDAR) may be furnished only in conjunction with Station Message Detail Recording subject to the availability of facilities and when the Company's message billing process has been arranged to provide the CDAR optional feature.
- B. A maximum of eight digits will appear in the SMDR record as CDAR numbers. The number of digits will be predesignated by the customer and must be uniform for all CDAR numbers per customer.
- C. The CDAR number or numbers will be in addition to the details as provided for Station Message Detail Recording (SMDR).

N112.1.3 Rates and Charges

- A. Rate Elements
 - 1. Per System Equipped

	Installation Charge	Monthly Charge	USOC
(a) Common Equipment	\$104.49	-	CMD
(b) CDAR, Per Message	-	\$0.02	CMP

N112.2 Account Codes/Customer-Dialed Account Recording (CDAR) for MultiServ service/MultiServ PLUS service

(Obsoleted 08-08-2002, Type D) This feature is not available for new service, entire moves of existing service to new locations or transfers of service. Existing CDAR subscribers may request inward activity at the following rates and charges.

N112.2.1 General

- A. Account Codes/Customer-Dialed Account Recording (CDAR) is a feature of MultiServ service/MultiServ PLUS service that permits the addition of a number (up to eight digits) by the calling party to the Station Message Detail Recording¹ record of a call.

N112.2.2 Terms and Conditions

- A. Account Codes/Customer-Dialed Account Recording (CDAR) may be furnished only in conjunction with Station Message Detail Recording, a feature of MultiServ service/MultiServ PLUS service, subject to the availability of facilities.
- B. A maximum of eight digits will appear in the Station Message Detail Recording record as Account Codes/CDAR numbers. The number of digits will be predesignated by the customer and must be uniform for all Account Codes/CDAR numbers per customer.
- C. The Account Codes/CDAR number or numbers will be in addition to the details as provided for Station Message Detail Recording.

N112.2.3 Rates and Charges

- A. Rate Elements
 - 1. Account Codes/CDAR

	Installation Charge	Monthly Charge	USOC
(a) Per System (1AESS, DMS-100, EWSD [®])	\$59.00	\$3.40	M2BA3
(b) Per Line (5ESS)	4.20	0.40	M2BB5

Note 1: Denotes Station Message Detail Recording - RAO or Station Message Detail Recording - Premises provided from 1AESS, DMS-100, 5ESS or Digital Electronic Switching System (EWSD[®]) switches.

N112. OBSOLETE SERVICE OFFERINGS - ACCOUNT CODES SERVICES

N112.3 Account Codes/Customer-Dialed Account Recording (CDAR) for BellSouth Centrex service

(Obsoleted 08-08-2002, Type D) This feature is not available for new service, entire moves of existing service to new locations or transfers of service. Existing CDAR subscribers may request inward activity at the following rates and charges.

N112.3.1 General

- A. Account Codes/Customer-Dialed Account Recording (CDAR) is a feature of BellSouth Centrex service that permits the addition of a number (up to eight digits) by the calling party to the Station Message Detail Recording¹ record of a call.

N112.3.2 Terms and Conditions

- A. Account Codes/Customer-Dialed Account Recording (CDAR) may be furnished only in conjunction with Station Message Detail Recording, a feature of BellSouth Centrex service, subject to the availability of facilities.
- B. A maximum of eight digits will appear in the Station Message Detail Recording record as Account Codes/CDAR numbers. The number of digits will be predesignated by the customer and must be uniform for all Account Codes/CDAR numbers per customer.
- C. The Account Codes/CDAR number or numbers will be in addition to the details as provided for Station Message Detail Recording.

N112.3.3 Rates and Charges

- A. Rate Elements
 - 1. Account Codes/CDAR

	Installation Charge	Monthly Charge	USOC
(a) Per System (1AESS, DMS-100, EWSD [®])	\$59.00	\$3.40	M2BA3
(b) Per Line (5ESS)	5.00	0.05	M2BB5

Note 1: Denotes Station Message Detail Recording - RAO or Station Message Detail Recording - Premises provided from 1AESS, DMS-100, 5ESS or Digital Electronic Switching System (EWSD[®]) switches.